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The limits to public service: rural communities, professional families and work mobility.

Abstract

Australia faces an ongoing challenge recruiting professionals to staff essential human services in rural and remote communities. This paper identifies the private limits to the implicit service contract between professions and such client populations. These become evident in how private solutions to competing priorities within professional families inform their selective mobility and thus create the public problem for such communities. The paper reports on a survey of doctors, nurses, teachers and police with responsibility for school-aged children in Queensland that plumbed the strength of neoliberal values in their educational strategy and their commitment to the public good in career decisions. The quantitative analysis suggested that neoliberal values are not necessarily opposed to a commitment to the public good. However, the qualitative analysis of responses to hypothetical career opportunities in rural and remote communities drew out the multiple intertwined spatial and temporal limits to such public service, highlighting the priority given to educational strategy in these families' deliberations. This private/public nexus poses a policy problem on multiple institutional fronts.

Key Words: professionals, rural/remote communities, family, schooling, mobility, neoliberalism

Introducing the family problem between professionals and rural communities

Australia faces an ongoing challenge in recruiting and retaining professionals to staff essential human services in rural and remote communities (Haslam McKenzie, 2007; 2011). While there is a nationwide shortage of nurses, other occupational groups in short supply in remote areas include "health professionals, community service employees, emergency services employees, police officers and teachers" (Australian Government Productivity Commission, 2013, p. 88). Australia is not alone in this problem. There is a well documented global 'brain drain' of qualified professionals out of relatively disadvantaged communities towards more advantaged ones, from rural to urban (Voigt-Graf 2003; Wang and Gao 2013), and from global South to North in search of better opportunities for both self and family (Kline 2003; Marchal and Kegels 2003; Connell 2010). To understand this selective mobility of professionals, this paper builds from the mobilities paradigm (Sheller & Urry, 2006). Its sociological focus on mobility offers 'a different way of thinking through the character of economic, social and political relationships' (Urry, 2008, p. 479) to expose how the autonomous capacity of some to decide when and where they move can impinge on others.

Reports on the rural professional workforce highlight family factors such as spouse employment and children's educational opportunities as pivotal considerations:

Usually, the employment options for the 'trailing spouse' in remote communities are very limited ... The higher quality education resources in the larger population centres are another major reason why families often prefer to live in these centres. (Haslam McKenzie, 2010, p. 366).

Rural sociologists approach the same problem from the perspective of the community's interests:

High levels of human capital in the form of educational qualifications ... are likely to make little difference to community sustainability if those skills are not used to achieve some common good, or if they cause those who possess them to move away and seek new opportunities elsewhere. (Cocklin & Alston, 2003, p. 14)

We would highlight how both perspectives on this problematic work/family/community nexus implicate educational markets in mobility decisions – school choice on one hand, and the market for credentials on the other. We are particularly interested in whether two decades of neoliberal policy driving marketisation of the education sector has exacerbated the selective mobility of professional families and thereby undermined the implicit public service contract between professions and their client populations. In other words, we are interested in whether a policy 'solution' emerging in one public sector is contributing to policy problems elsewhere.

Rural sociology typically foregrounds stability in rural populations, and the outbound flow of young people (for example, Carr & Kafalas, 2009). This framing renders invisible the inbound flow of mobile professionals with trailing families needed to sustain viable communities where communities cannot produce their own such professionals. In contrast, this same professional fraction of the middle class has become increasingly visible in the sociology of education, given the role of educational credentials in their own life opportunities and their intense investment in the school choice market to pursue similar educational advantage for their children (Ball, 2003).

A study by Campbell, Proctor and Sherington (2009) documents the Australian middle class's growing aspirations and anxieties in the current policy climate whereby school choice behaviours are endorsed and encouraged. They provide evidence of families buying a house to ensure enrolment in the school of choice. We suggest there is another scale to such strategy—choosing the town for its school market. They argue: 'We need to ask questions about the consequences of these new school choice regimes for individual families, for schools and for Australian society as a whole. Choosing schools strategically becomes an ever higher priority for families' (Campbell et al., 2009, p.12). Other research (Lareau, 2011; Power, Edwards, Whitty, & Wigfall, 2003) suggests that for professional families more so than others, education should be understood as an all-consuming primary concern about intergenerational status reproduction. To date, the research around middle class strategy in school choice has focussed on metropolitan centres with deep educational markets. The missing link between rural sociology and the sociology of educational markets lies in understanding how professional families view and engage with the more limited educational choices available in smaller communities.

A theoretical frame articulating families, neoliberalism and professionals.

This paper explore professional families' mobility decisions not by analytically partitioning the domains of work, family and education, but rather by asking how competing priorities are reconciled within family units with regard to the opportunities in different communities. This section develops conceptualisations of family, neoliberalism and professional status that can articulate with each other around this question.

We understand the social institution of family to be the relational nexus where contradictory demands of institutions that govern public domains such as education and work have to be

negotiated through normative assumptions around gender, sexuality, reproduction, care and emotion that govern the private domain (Berger, 2002; Sherif-Trask, 2010). Social conventions around families have been shown to be both responsive and resilient in the face of social change, but we would highlight the analytic constant of families' dense and formative intersubjectivity as their distinguishing feature. Crossley (1996) explains the concept of intersubjectivity through the metaphor of fabric:

It is what holds us all together in an identifiable group or unit. Secondly, 'fabric' conjures up an image of multiple overlappings and intertwinings, organised and arranged in different ways, sometimes becoming disorganised. It connotes a sense of unity and strength which is achieved by way of this overlapping. No thread is either strong or significant on its own but the intertwining gives it strength and form. (p.173)

A family, however constituted, will be more than the sum of its individuals. Through its constitution, new properties emerge that serve to overwrite or decentre the individual:

plans are not necessarily the properties of individuals. They can be formed between individuals, as an irreducible property of a couple ... In these situations it is not I who decide what to do, nor you. It is we who decide. (Crossley, 1996, p. 81)

Following Pocock (2003) we similarly understand the domains of work and family to be entangled, 'part of a seamless, messy whole: a conglomerate' (p.16) and seek to keep this complexity in play. In the mobility literature, Bonnet, Collet and Maurines (2008) develop the concept of the 'family career' to account for 'how family and conjugal events have an impact on each partner's occupation' and capture 'the necessary adjustments between individual itineraries and founding a family ... between the "T" and the "we" (p.142). In this vein, Whitaker's (2010) interview study of middle class mothers involved as trailing spouse

in corporate relocations documents the 'work of recreating daily lives' (p.432) and reconstituting community in new locations. Explanations of workers' mobility decisions must attend to these intersubjective subsidies that accommodate individual's projects within the family's project of being together over time.

Following Beck and Beck-Gernsheim (2004), we are also alert to the loosening of social scripts and the growing play of reflexive deliberation and improvisation in how families work. They argue there are fewer reliable templates or guarantees governing how family relations ought to be done. They associate these social transformations with the politically engineered 'individualisation' of the social fabric:

Central institutions of the Western world ... are now addressed to the individual, not to the collective or to groups. The education system, labor-market trends, job careers, indeed markets in general are individualizing structures, individualizing institutions, hence 'engines' of individualization. (Beck & Beck-Gernsheim, 2004, p. 504)

This individualised design on public sector services reflects decades of neoliberal metapolicy 'administering society as if it were a market' (King & Kendall, 2004, p. 215). Pusey's (2003) large interview study of middle Australia explored how the march of neoliberal economic reform has pushed citizens to reluctantly become 'risk managers of their own lives' (p. 2), producing uncertainty, anxiety and stress. Pusey concludes that while corporations are the winners under such economic reform, 'families are the big losers' (p.107). However some families, in particular those with the credentialed professional as parent, will be better resourced than others to play the market and manage its risks.

We understand professionals as workers whose licensing via educational credentials and/or registration processes grants them membership in a closed, self-managing occupation with associated rewards and status (Collins, 1990). Given the broad uptake of a discourse of 'professionalism' in many occupations, there is ongoing debate whether professionals are merely a sub-group of the expert occupations, or serve a distinct social/political function. We include Australian police, and nurses, as well as the traditional high status professions of doctor, teachers and lawyer under this definition, in light of their social function, their carefully regulated membership, and accredited certification of skill levels that attract commensurate pay rates (see for example, Queensland police salary rates and promotion requirements at

http://www.policerecruit.qld.gov.au/whatWeOffer/employmententitlements.htm, accessed 28 January 2014).

Sciulli (2009) summarises the sociology of professions as having functionalist origins that celebrated the professions' ameliorative contribution to civil society, being 'oriented normatively by altruism, a service orientation' (p.44) in contrast to more commercial motives. The field then underwent critique and revision by others who highlighted the professions' unwarranted monopolies, self-interested socioeconomic advantage, their place in 'the structure of privilege' (Collins, 1990, p. 13) and their contribution to social control. Where the former approach would highlight the social benefits that accrue to the collective from a system of professions, the latter more critical perspectives would highlight the positional advantage the individual gains from professional status.

Saks (1995) similarly highlighted the altruistic commitment to the public good and ethical codes that have served to distinguish professions from other occupations in the past, and

justified public subsidy of their extended preparation. However Saks questions the strength of commitment to the public service ethic in contemporary, marketised societies: 'do these elite occupational groups in fact embody a special moral standard based on the ideal of service? Or should such claims, which are often used in defence of professional privilege, be viewed with rather more cynicism?'(p. 6). Sciulli (2009) sought to reassert that 'norm-based, extraeconomic behaviour', that is, altruistic service, is as 'constitutive of any ongoing professionalism project as is providing expert services' (p. 295), and that the professions are an important intermediary institution for civil society, regardless of whether individual professionals themselves are motivated by self-interest. In other words, society can rightfully expect a service orientation from the profession, if not from the individual occupying that position. These treatments, though varied, converge around the question of whether the public service ethic is under stress.

Both camps in the sociology of the professions focus on the individual worker, and fail to dignify the extended context of the worker's web of family responsibilities and investments. These constitute a mediating realm of private interests which are more than merely 'self'-interested. We ask whether the tension between professionals' public duty and such private familial interests is contributing to underserviced rural and remote communities.

To summarise the arguments above, policy discussions about the recruitment and retention of professionals to staff rural and remote services could benefit from considering the intrusion of market logic into public institutions, private realms, and professional sensibilities. These conditions are likely to promote proactive, risk-managing strategy by those in a position to do so, to protect current and future life opportunities for family members. The professional fraction of the middle class are of pivotal importance, given the tensions between their public

role in maintaining viable communities and their concerns around educational choice for their children. The risks and opportunities within the policy landscape are left to family units to resolve in their intersubjective 'family careers' over time and place. Given their chronic maldistribution across the communities that subsidise their credentials, there is a growing concern about professionals' commitment to the public good, and its possible erosion under neoliberal individualisation.

The literature reviewed invokes an either/or dichotomous logic, one value set cancelling the other, but there is equally the possibility that families try to fulfil both at the same time. This paper explores their interaction through a mixed methods study of how family units of selected professions reconcile work and educational strategies in decisions to relocate, and how they view opportunities in rural and remote Queensland. The paper proceeds in four sections. The first section outlines the methodological design and sample. The second reports on an analysis of survey responses to test whether an endorsement of neoliberal strategy in school choice interacts with professionals' commitment to public service in their career. The third section analyses survey responses to hypothetical scenarios whereby respondents explain how work, family and community considerations intersect when contemplating household moves. The final section reflects on what it might mean for Australia when services in rural and remote communities are considered to be of insufficient quality to attract the professionals needed to staff them.

Methods

This study was conducted in two phases. The first involved semi-structured interviews with 27 'professional' and 5 'non-professional' workers with school-aged children living in six Queensland rural communities, ranging from a sizeable regional centre with a deep

educational market, to a remote 'outback' town offering minimal educational choice (see Author 1 et al, 2013). Our interview sample included 4 doctors, 10 teachers, 4 nurses, and 9 police. These professions were targeted to provide a graduated cline of 'professional' status, from the high status of doctors with their long professional preparation, through teachers and nurses as university credentialled and registered professionals, to the restricted occupation of policing which relies more on in-house training to certify skills. We also interviewed five other parents working in non-professional occupations that were neither closed nor regulated by educational credentials. The hour long interviews elicited each family's history of household mobility, and their concerns around each relocation.

This phase informed the development of an online survey of the same professional groups more broadly across Queensland in 2011. This paper reports on this survey phase. Of the 278 respondents (27 doctors, 134 nurses, 45 policemen, and 72 teachers), there were more females within the doctor, nurse, and teacher groups, while more males amongst police respondents. The number of children in the sampled family households varied between one and eight, with an overall mean of 2.21. The demographic features of our sample are summarised in Table 1.

<<Insert Table 1 about here>

In addition to demographic and mobility questions, the survey included attitudinal items using a Likert scale (from 1 "don't agree at all" to 7 "totally agree") to plumb respondents' responses on the following constructs:

 'neoliberalism', being their level of endorsement of neoliberal market ideology in the education sector; 'public good' being the importance given to the public good in the professional's career decisions.

Another set of questions invited open responses to hypothetical career opportunities in three rural/remote locations. The next section presents an analysis of how the professionals' neoliberal attitudes correlated with their degree of commitment to the public good. The following section elaborates on how respondents constructed and combined family, work, education and community rationales in their qualitative responses to the hypothetical opportunities.

Neo-liberalism versus public good

We validated a set of attitudinal items using Structural Equation Modelling to develop single-factor measurement models for the constructs of 'neoliberalism' and 'public good'. Both constructs were specified as latent variables with four reflective indicators, and the data fitted the model well. Item sets mapping the two constructs are detailed in Table 2.

<< Insert Table 2 about here>>

A proportionally weighted index was developed for each construct then computed as a continuous variable for each respondent. A test of the relationship between neoliberalism and public good was conducted using Pearson's correlation (r = -.004, one-tailed p = .476) but did not offer enough evidence to support the negative relationship between neoliberalism and public good that we expected. This finding is at odds with the literature's concern about the gradual erosion of professionals' commitment to the public good and our speculation that this would be hastened by growing adherence to neoliberal attitudes.

To further unpack our data, comparative ANOVA tests with post hoc tests were conducted to gauge the mean differences in the level of the constructs neoliberalism and public good between each professional group. Overall, there was a significant effect of profession on levels of the construct public good, with a small to medium effect (F (3, 274) = 4.986, p = .002, ω = .20). There was a gradual decline in the mean level of the construct public good from doctors, through teachers and police, to nurses. Between groups, the level of public good of doctors and teachers was significantly higher than that of nurses, with a small to medium effect (doctors compared to nurses: t (159) = 2.837, p = .005, r = .22; teachers compared to nurses: t (204) = 3.289, p = .001, r = .22).

Overall, there was also a significant effect of profession on levels of neoliberalism, with a small to medium effect (F (3, 274) = 13.448, p < .001, ω = .20). There was a gradual decline in the mean level of neoliberalism from police, through doctors and nurses, to teachers. Between groups, the level of neoliberalism for the police group was significantly higher than that of nurses and teachers, with a small to medium effect (t (177) = 3.383, p = .001, r = .25) and a large effect (t (115) = 6.303, p < .001, t = .51) respectively. The level of neoliberalism among the doctor and nurse groups was significantly higher than among teachers, with a medium to large effect (t (97) = 4.200, t < .001, t = .39) and a small to medium effect (t (204) = 3.665, t < .001, t = .25) respectively. Of particular interest here, the doctors reported both relatively high scores on the neoliberalism construct and public good construct. This patterning suggests a departure in this sample from Sak's thesis of eroding commitment to the public good in the traditional high status professions.

This finding of independent value sets suggests that families will be seeking to reconcile and satisfy a number of priorities at the same time, not pursuing one value at the expense of the

other. This led us to look more closely at how the professional parents expressed priorities across their variety of considerations in their qualitative responses to the hypothetical opportunities.

Reconciling priorities

Survey respondents were given the hypothetical scenario of being offered 'very attractive positions' in three locations, and invited to share their reaction, outlining the considerations that 'would guide your decision'. The three locations were Bowen on the tropical coast, inland regional hub Roma, and more remote and disadvantaged Cunnamulla. As an indication of the difficulty these communities have attracting professionals, the Queensland Department of Health currently offers medical officers an 'inaccessibility incentive' allowance of AU\$41,400 for a year's service in Cunnamulla, and AU\$20,700 per annum in Roma or Bowen (http://www.health.qld.gov.au/rural/docs/remote_allowance.pdf, accessed 1 July 2013). With this purposeful range, we sought to explore how professionals with schoolaged families related to rural and remote communities, and on what terms. This question received 275 responses from a few words to a paragraph in length.

A thematic analysis of the responses would point to repeated mentions of considerations such as: lifestyle attributes of the locations; school quality; access to medical services; proximity to extended family; remuneration and incentives; disruption to children's education; opportunities for spouse employment; career prospects. These concerns are well documented in the literature around rural workforce and regional sustainability (for example, Australian Government Department of Health and Ageing, 2008; Cameron, 1998; Humphreys, Jones, Jones, & Mara, 2002; Miles, Marcheall, Rolfe, & Noonan, 2006; OECD, 2005; Owen, Kos, & McKenzie, 2008). However, we were interested in how the responses assembled these

predictable concerns, and what kind of hierarchy or relations were evident in the logic between elements to help us understand how families reconcile such concerns. How did these professionals weigh and balance competing demands and opportunities of community, work, and family?

We drew our analytic approach from the theoretical concept of conjunction from systemic functional linguistics (Halliday & Matthiessen, 2004). Conjunction refers to the variety of ways a text creates relations between its messages. With this focus our analysis attended to the nature of the logico-semantic links between the considerations raised in the responses. There are a number of possible relations. In a 'paratactic' relationship elements are accorded equal and status, such as in 'a and b' or a list, 'a, b, c'. An example of paratactic links between considerations would be: 'I would look into medical facilities and schooling, also job opportunity for my husband' (#52). In contrast the relationship of 'if a, then b' or 'b depends on a' constructs a 'hypotactic' rank, with one element hierarchically more important than another (Halliday & Matthiessen, 2004, p.374). An example of a hypotactic link would be: 'I would have no hesitation in living in those towns if it best suited my family at that particular time' (#6). In this case, suiting the family is the top ranked condition and deciding priority. Another way to express such priority is in the strength of modulation pertaining to the conditions imposed. A bald 'must', or its semantic equivalent, marks a condition more strongly as necessary in comparison to a more mitigated statement of a condition as desirable. Examples of unmitigated, non-negotiable conditions would be: 'significant financial incentives would be required' (#24). This contrasts with the expression of a desirable condition: 'Would maybe need boarding school' (#35). A further possible relationship between ideas is where one trumps or negates the other – 'a but b'. For example, 'No thank you. I have family in Cunnamulla but not sufficient resources schools etc for children's

education' (#18). Finally, responses often embedded a causal link (a because b) justifying their expressed position, for example: 'Wouldn't go because kids are in a good school' (#142); '... realistically would be unlikely to move because we like where we live and are in the catchment for one of the best high schools in the state' (#25). Respondents frequently employed a mixture of these relations, for example: 'Would have to be a promotion to commissioned rank and only if partner agreed' (#10), building layers of conditional complexity. Different logical relations between considerations could be expressed through a variety of wording choices, not just the summary formulations above. Our interest here is in typifying the clustering, ranking and meanings created by the links between considerations, not their linguistic realisation.

There were only seven unconditional positive responses indicating that the respondent would entertain any location offered, for example: 'If I was transferred I'd go. I joined a Statewide organisation, not a South East Queensland organisation' (#19); 'would move to all three, rural nursing is my passion' (#83). There were also ten unconditional rejections: 'no, not going' (#64): 'have no interest in changing work locations. Am not interested in uprooting myself and the family' (#124).

In between these two poles, the vast majority of respondents outlined multifaceted decisions that integrated a number of work, family and community considerations. The paratactic clusters displayed the variety of conditions and considerations that came into play across a number of institutional fronts, which needed to align to make such a move thinkable. For example:

I am happy to try a move and living in a rural/remote location given consideration to the following: Minimal or no impact on husband's career opportunities. Opportunity to excel in given career. Opportunity to increase family's financial position.

Opportunity to school kids in an excellent learning environment including curricula, sports, social and cultural opportunities. (#239)

These lists of contingencies reference the multiplicity of risks involved in moving a family unit, and how any relocation decision must manage risk on a number of fronts. Conditions over which a prospective employer has some influence are only one facet in this multifaceted complex.

Where respondents stipulated a necessary condition, they nominated one dominant factor, but which factor this was differed across respondents: 'If our religious beliefs were strong in that area', (#16), 'If a location does not have good health facilities and schools, I would not consider moving' (#12); 'would have to be significant career and financial reward to get me to move' (#34); 'we would not be prepared to go because of the educational choices for our children would not be there and we would not like to send them to a boarding school' (#217). More subtly, some responses engaged with the hypothetical locations assuming the condition that they as professionals would travel in and out, leaving the family home and its associated spouse employment and schooling projects in place: 'Would only consider if fly in fly out on a 4 week on, I week off at the employer's expense' (#256): 'Depending on payrise and work conditions, flexibility of holidays to go back and visit family 8+ weeks of paid leave, having a set roster to allow for family to visit me ...' (#216). For other respondents, the necessary condition would be placing their children in boarding school thus assuming the need to transcend the local educational market in these localities: 'I would consider Roma as a

possibility as it is only 4 hour drive away – my daughter could board at her current school' (#172). These responses that considered de-aggregating family units to maintain individual projects give some indication of the middle class family's intense dedication to children's education as a priority.

Some responses indicated that although the professional opportunity appealed, other family circumstances inarguably trumped any such possibility: 'Fantastic, but I cannot move there because my children need the stability of attending the same school' (#219); 'My husband is in his "perfect job" ... and the kids love their schools and social life. I personally love rural and remote nursing but cannot do it until a later time' (#227). For families with chronic health needs, or special educational needs, these factors trumped career prospects: 'Would resign from job - husband unable to get medical treatment in Roma or Cunnamulla' (#280). These responses demonstrate the intersubjective web that constitutes family units and decentres the individual's career project. For this reason, financial incentives addressed to the individual worker often fall short, as one respondent explained: 'Kids very stable at current school main reason not to leave. I earn enough. Not greedy and financial reasons not enough incentive to move' (#21).

Other responses brought to the surface the constraints of more complex and extended family forms and how these intersubjective interdependencies trump public service or career opportunity. As a stark example, family units negotiating shared custody arrangements had other more pressing accountabilities to meet which decided any response:

I would refuse due to family reasons. I have already indicated to the department that I will not be able to do 'country service' until my current school-aged children have finished school and no longer require custodial access to their father. (#189)

I would have to decline as my ex-partner will seek to get a court order stating his boys need to be in the same town/city as he resides ... this, at the moment, affects most of my future career options. (#281)

Respondents in single parent families reported deferring or resisting mobility to stay close to extended family and their support: 'Would not be able to do it without family support as my parents and sisters help care for my child when I am working different shifts' (#91). While the extended family contributed care in this case, in many other cases, the extended family required care which made mobility equally unthinkable: 'I would not be prepared to move at present as I need to remain in my current location to care for aging parents' (#205). In this way access to extended family for both giving and receiving care imposed spatial limits on the mobility range that would be entertained.

As respondents weighed up the three hypothetical options, proximity to extended family featured as a key consideration in many responses. Towns were considered more or less appealing to respondents given the presence of, or distance from, extended family. For example, two respondents assessed Roma differently on the same criteria: '... my first choice would be to Roma due to the fact that it is closer to our extended family in south east corner of Queensland' (#39) as opposed to 'Roma would be a bit of a shock ... due to its remote location and having no family close by' (#41). In contrast, one respondent ruled out a town 'because I have family there' (#89).

This relative or subjective sense of space and place sat alongside consideration of more fixed attributes of locations (such as their climate, environment) and their social affordances (such as air connections, medical services, cultural activities, recreational opportunities, access to universities). Respondents were frank in their assessments, for example: 'would not live out west as too isolated and no ocean' (#152); 'I could not cope with hot climate' (#162). Across the data set, Bowen as a choice benefited from its more attractive coastal setting, while Cunnamulla, more so than Roma, suffered from its remoteness: 'A dry and distant town like Cunnamulla holds zero attraction for me. I would move back to Scotland before teaching even a term there' (#304). More problematically, Cunnamulla as an option suffered from a reputation for being 'racist' (#191) and unsafe: 'doesn't give me a sense of safety being a single mum' (#56); 'I do not want to work in Cunnamulla due to both the distance and the challenges of living in that community' (#308). Such stigmatised reputations circulate and serve prospective residents in the absence of other information. Where respondents had previously worked in these locations, the attitudes were differently framed and more personalised: 'Roma is a nice small country town that my husband has worked in previously' (#262); 'I've visited Bowen and Roma for extended stays. It seems too hard to find people with compatible interests or the conveniences and choice of living offered by a metropolitan area' (#304); 'I grew up in the South West so Roma and Cunnamulla would not worry me personally' (#291).

¹ Cunnamulla was the subject of a controversial documentary, "Cunnamulla", directed by Dennis O'Rourke (2000), which presented a depressing picture of the town and its residents, and has inevitably coloured public perception.

How did any professional orientation to public service feature in the responses? Twelve responses explicitly mentioned past remote/rural service. Nine of these invoked past service in rural/remote or disadvantaged communities as the reason why they wouldn't, or shouldn't have to, consider the locations suggested: 'have done western service' (#295); 'Disappointed as I feel I have served various communities for extended periods of time' (#66). In other words, past service in rural/remote communities was proffered as evidence of having satisfied any claim such public duty could make on them as professionals, and hence their right to legitimately prioritise other needs. One respondent was very clear about how public service and family priorities had been purposefully staged sequentially: "... I have done 6 years in a rural location – I chose to do this before having my children so I could give them a stable home environment surrounded by extended family' (#305). Such a temporal solution to competing demands solves the private problem for families, but exacerbates the public problem for rural/remote communities, which serve as nurseries with rotating doors for early career professionals. Commitment to a public service ethic thus impinged on these professionals' decisions to some degree, but within temporal limits as well as spatial boundaries: 'I have already done my country service and worked in [disadvantaged community], it is my turn to work in an "easier" location! (#308).

Two respondents indicated that they had already worked in remote/rural settings and had not ruled out further, but now faced additional considerations given family responsibilities: 'Working remote locations is not a fear I have as my partner and I have done this before. Current considerations would include ease of travel back to Brisbane if necessary for family or health reasons, medical and school options' (#49). The remaining response amongst those that mentioned past country service was unique in being able to reconcile service, family and professional considerations in favour of such locations:

I would take any position available in any of these areas. I think it is very important for my children to experience both city and country locations and also that nursing in these areas provide more specific and wider based skills in a smaller, close knit environment. Money is also a factor but having already experienced this as a new graduate the experience and the money was very worthwhile in order to come back to Brisbane and work as an agency nurse in any environment with extended skills to use in all areas of nursing. (#136)

Beyond this group, two more responses alluded to professional service but in terms of rejecting or deferring the idea. One of these was from a child of country doctors, whose public service shaped her stance as a parent: 'I am the daughter of country GPs who went to boarding school, so have seen firsthand the impact of the sacrifices required. My parents served their community well and I have put my children before my patients as a deliberate life choice' (#74). The other (#189) could not consider it given shared custody arrangements curtailing her mobility. There was another group of four responses that espoused a sense of responsibility to go where sent, that is, to serve as needed. These included unmitigated commitment - 'If I was transferred I'd go' (#19) - to more fatalistic compliance - 'But ... if I would really have to move, of course. You make the best of what you're given' (#245).

In addition to imposing temporal limits around a service chapter in professional careers, there were two other temporal logics at play across responses. The second temporal logic was to contemplate relocation only if it was a short term assignment, for example: 'I would be worried about their schooling, I would consider it if it was temporary' (#215). A third temporal logic was evident across the data set, in which respondents reported that they would

consider such locations and mobility more generally only after children had finished schooling, for example: 'In four years my daughter will have completed Yr 12 and I would be happy to go' (#51). These non-negotiable temporal limits demonstrate the strong normative preference to maintain stability in children's education that has been reported elsewhere (Holdsworth, 2013). Stability was often presented as the non-negotiable priority in other ways: 'We would not accept any positions outside of the metro area at this time as our children are settled within their schools' (#13); 'I am reluctant to disturb schooling' (#75). Protecting the stability of schooling was a distinct concern in itself, additional to concerns about school quality in the rural/remote locations, with their conjectured combination heavily biased against the rural/remote location: 'As I have a daughter, my priority is her and her chosen education and school. Not so keen to move at this stage' (#186).

This section has analysed qualitative responses to a survey question regarding hypothetical professional opportunities in three purposefully selected rural/remote locations, to understand how the multiple considerations of work, family and community interacted and logically cohered in the mindsets of these professional parents. Considerations of distance, proximity and climate created spatial limits to the professionals' mobility. Different types of temporal limits on public service in rural/remote localities were also repeatedly invoked.

Conclusion: the private limits to public service

This paper has reframed Australia's problem in recruiting and retaining professionals to service remote and rural communities through firstly, the intersubjectivity of families, and secondly, the multifaceted risks in family mobility, to understand the terms and conditions under which professionals and their families are prepared to move to such locations.

Communities that can't produce their own doctors, nurses, teachers and police inherently rely

on the mobility of such professionals for their viability, while the mobility of such professionals inherently implicates their families.

Professionals were identified as a distinct and pivotal group of workers, given their membership in closed occupations which entail implicit contracts of altruistic service with the public. The literature reviewed suggested that this service ethic could be eroding given more marketised times that favour self-interest and risk-management strategies. The same professionals were further identified as a distinct group of parents with vested interests in their children's education to protect the inter-generational reproduction of advantage. The same market logic was understood to be fuelling this group's typical focus on school choice and notional quality. The crux thus lies in their view of educational provision in smaller rural/remote localities.

The quantitative analysis tested the strength of respondent's commitment to neoliberal strategy in education and to the public good in their career, and the possibility of some correlation between the two value sets. No statistically significant correlation was demonstrated. From this we understand that neoliberal educational strategy need not erode professional's public service ethic, that is, it is not an either/or binary. This led us to enquire how the two value sets compete or cohere in family mobility decisions. The survey's scenarios were only ever hypothetical and speculative, but served to bring to the empirical surface the intersubjective calculations and conditions impinging on professional's mobility. The respondents' readiness to rule out such opportunities may reflect the constant availability of numerous vacancies across rural and remote Australia. Harder times may have produced different results, for example, if urban Australia could no longer absorb an oversupply of professionals. From our analysis of responses to the hypothetical scenarios, we would

highlight how those professionals that alluded to the expectation of public service imposed both spatial limits and temporal limits on their service ethic to mitigate its claim on their career path.

Participants outlined their spatial limits in a number ways: as absolute space, making remote locations problematic because of their climate and distance from other centres; as social space, making communities with poor services or lifestyle amenity unattractive; and as relative space, favouring proximity to extended family. The problem of absolute space is not amenable to policy, except perhaps by more frequent and affordable transport links. The problem of social space presents a chicken and egg conundrum when the medical and educational services in small communities are not perceived to be of sufficient quality to attract the professionals needed to staff them, or the community is considered too unsafe for the families of police. The problem of relative space refers to how proximity to extended family for care-giving or care-receiving limits the range of thinkable locations. This preference could be harnessed to increase recruitment and retention of professionals in rural/remote communities by targeting students from rural and remote communities and facilitating their access to professional training. It could also be addressed by locating professional programs in regional universities. These strategies are being explored in multiple localities, but fail to address the other spatial limits.

The temporal limits that respondents described similarly played out in a number of ways. Some respondents felt that they had done their time in a country service chapter in their past, excusing them from further such claims. This chapter was typically an early career phase, staged to avoid conflict with schooling choices later. For others, work in remote communities could only be considered after completing what was considered the crucial schooling phase.

The strong preference for stability for schooling reinforced misgivings about schooling options in rural/remote communities, revealing the high expectations and risk aversion of the professional middle class fraction. Another temporal limit invoked was moving under the condition that it be a short term or mobile posting, thus not displacing schooling choices for the family. There were thus limited windows of opportunity where rural/remote service became thinkable, but children's schooling repeatedly dictated such timing.

The policy implications of these temporal limits are complex – the rural/remote setting appeals for the early career professional prior to the high stakes schooling phase in their family circumstances, however, the spatial limits above suggest that the young family are drawn to extended family to receive care, and later retained near extended family to give care. Some medical programs in Australia have shifted to postgraduate courses, effectively reducing the 'pre-family' chapter that was conducive to rural/remote service. Likewise, the aging of the population will extend the care-giving chapter, and may reduce the likelihood of an eventual post-schooling mobility phase.

Overall, the qualitative responses did not project as strong an expression of a public service ethic as the quantitative prompts garnered – few professionals embraced it unconditionally in their open responses. The common policy 'solution' of incentive schemes to attract professionals, particularly doctors, to rural and remote locations could be understood to be contributing to the erosion of the public service ethic, by endorsing and institutionalising motives attached to self-interest. There is perhaps room to re-energise the public service ethic in professional preparation. However, their responses were equally not driven simply by career ambition or financial gain, as the common policy response of financial incentives

might suggest. The family unit repeatedly emerged as the mitigating, intersubjective social unit that absorbed professionals' sense of duty.

This paper has probed the relationship between the work and family considerations of professionals to better understand their chronic shortage in rural and remote communities. The interplay between family, educational strategy, career opportunities and locality poses a 'wicked problem' (Head, 2008) for policy makers, one that implicates multiple institutions, and resists simple policy levers. Workforce policy solutions to promote rural recruitment and retention of professionals often pursue an individualised 'carrot' approach of additional remuneration or incentive schemes (Health Workforce Australia, 2012), thus gloss over the complex family interface in mobility decisions. Other solutions, such as bond schemes attached to university places in medicine, forced postings for teachers in government sectors, minimum service periods for police promotion, and visa/registration restrictions for overseas trained doctors, resort to more forceful 'stick' tactics. Neither approach fosters or dignifies the ethical commitment to altruistic public service that has traditionally underpinned professions.

By virtue of the public's ongoing demand for their services and the closed nature of their registration systems, professionals have been largely protected from the changes in the nature of work and the workplace of recent times (Billett, 2006). However with no such guarantees for the next generation, these professional parents will understandably exercise their relative advantage in risk management strategies prioritising their children's educational chances. Metropolitan centres with deeper educational and labour markets offer these families the capacity to reconcile their cluster of career and educational priorities. 'Good enough' is no longer good enough for these discriminating educational consumers. However, these private

solutions create the public problem of underserviced rural and remote communities. The problem is not static but will spiral and accumulate over time - as a community's services erode, local housing prices fall then attract a welfare-dependent population with higher service needs. These communities will need not just viable services, but services of sufficient quality to attract and retain the professionals needed to staff them.

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Table 1. Demographics of the sample

			Gender				Number of children		
Occupation	on N %		Male		Female		- Min	Max	Mean
			N	%	N	%	- IVIIII	IVIAX	Mean
Doctor	27	9.7	8	29.6	19	70.4	1	7	2.56
Nurse	134	48.2	10	7.5	123	91.8	1	4	2.00
Police	45	16.2	32	71.1	13	28.9	1	4	2.33
Teacher	72	25.9	10	13.9	62	86.1	1	8	2.38
Total	278	100	60	21.6	217	78.1	1	8	2.21

Table 2. Item sets and their corresponding constructs

Construct	Item	Item					
	code						
	Neolib3	We strongly believe non-government schools offer a better education than government schools.					
Neo- liberalism Neo	Neolib4	We choose where to live because of the quality of the schools in the area.					
	Neolib5	We think it's good if schools compete with each other in a market of choice.					
	Neolib6	The My School*website plays an important role in informing our choice of school.					
	Pub2	I feel a strong obligation to give back to society.					
Public good	Pub3	I think governments have the right to expect professionals to					
		work in underserviced communities.					
	Pub5	I think as a professional I have a duty to serve in disadvantaged communities.					
	Pub7	As a professional, I feel a strong commitment to ensure that all communities are well serviced.					

^{*}The My School website is an initiative of the Commonwealth Government for 'sharing information about the resources and performance of schools with the Australian public' (see http://www.myschool.edu.au/). It lists every registered school in Australia, profiling its demographic background, and cohort performance in standardised tests.