

1 **Title:** Students' views on the sustained impact of a learning approach developed by
2 blending pedagogy to prepare for professional practice: introducing 'Daybook'.

3 **Abstract:**

4 **Introduction**

5 Daybook is an enquiry-based teaching and learning approach that blends various adult
6 learning theories. It is designed to equip and prepare a new graduate to do a
7 designated job in the workplace. It supports the safe beginner to undertake high-level
8 thinking that permits adaptation to unfamiliar challenges of the job, as well as use of
9 continuous learning strategies to do the job better. Its aim is to support four main
10 pedagogic pillars of learning: preparing for practice, educating for employability,
11 enhancing capability over competence and lifelong learning.

12 **Methods**

13 A study using three successive student cohorts evaluated the perceived sustained
14 impact of Daybook on learners' clinical practice following graduation and entry into
15 the workplace. Using a questionnaire with open ended, opinion and closed questions,
16 descriptive quantitative analysis was used on numerical data, and qualitative data
17 underwent a deductive thematic analysis.

18 **Results**

19 Quantitative and qualitative results supported one another to identify that the four
20 pedagogic pillars of learning were all impacted positively by use of Daybook. Enhancing
21 capability was the most influenced area. Each of the four areas, although discrete
22 academic entities, demonstrated overlap and commonality.

23 **Conclusions**

24 Although an academic exercise, Daybook is perceived to support users' undergraduate
25 learning across the four domains of educating for employability, preparing for practice,
26 enhancing capability and lifelong learning, and this impact sustains through the
27 transition from student to independent practitioner when they qualify.

28

29 **Keywords:**

30 Preparing for Practice; capability; employability; lifelong learning; Enquiry-Based

31 Learning

32 **Introduction.**

33 “Daybook” is an innovative and authentic teaching and learning approach based on
34 evidence based pedagogic principles. Daybook is used by final and penultimate year
35 dental students at the University of Plymouth Peninsula Dental School.

36 Students engage in enquiry-based learning (EBL) during the early years of their BDS
37 programme, and Daybook is a spiralled extension of this EBL curriculum. Daybook is
38 established in a socio-cognitive, constructivist paradigm and was created originally to
39 enrich the learning experience for final year dental students. It provides an authentic,
40 case-based resource founded in general dental practice on which to build their
41 knowledge and expertise. Daybook was piloted in this first cohort of final year dental
42 students in the Peninsula Dental School in the 2010/11 academic year, and was further
43 developed for subsequent student cohorts after an extensive and multi-layered
44 evaluation that included student and facilitator feedback, triangulation with
45 assessment data and a critical review of the related pedagogic literature. This
46 evaluation formed the project for the first author’s PGCAP (Post Graduate Certificate
47 in Academic Practice) qualification.

48 Daybook embeds resource, operational and logistical considerations as below:

- 49 • a student workbook containing narrative, graphics and images of multiple case
50 information (10 cases per Daybook – 8 patient centred clinical, 2 non-clinical
51 management, leadership and governance) is presented as a spiral bound A4
52 document. Studied over a seven or eight week period, it contains too much
53 content for one student to cover sufficiently during that time
- 54 • an evidence based blended pedagogic approach

- 55 • content expert facilitators
- 56 • training, development and support network (student & facilitator)
- 57 • ongoing quality assurance components.

58 These theoretical and practical components interweave in its operation to create a
59 holistic teaching and learning approach, rather than just a physical resource. Daybook
60 differs to the more conventional EBL or PBL approaches used in the earlier years of
61 study, and across dental education more generally, in that it has multiple cases as
62 opposed to one, is run over an extended period of time, is dependent on student
63 collaboration, uses amalgamated educational theories and the facilitators are experts
64 in the field. These differences are discussed in more depth below.

65 *Pedagogic approach.*

66 The underpinning pedagogic approach amalgamates the current evidence-based adult
67 learning theories listed in table 1. Table 1 also highlights how the specific element of
68 each of the integrated theories is optimised in Daybook.

69 [Table 1 here]

70 This blended approach was developed following evaluation of the pilot project, to
71 enable Daybook to facilitate delivery of four overarching pedagogic pillars: educating
72 for employability,¹² preparing for practice,¹³ enhancing capability¹⁴ and encouraging
73 lifelong learning.¹⁵ Table 2 provides a summary of these four areas to highlight why
74 these aims were deemed aspirational as curricula outcomes internally within
75 University of Plymouth strategies; national HE bodies, for example Advance HE
76 (formerly HEA); and within the regulatory guidance of the GDC for their professional
77 programmes.

78 [Table 2 here]

79 Previous EBL and PBL strategies have been reported to develop skills linked to lifelong
80 learning and preparedness for practice. A systematic review of the literature on the
81 effect of PBL on post-graduation competencies found strong positive correlation on
82 social and cognitive dimensions including self-directed continuous learning, i.e. lifelong
83 learning.²¹ Another review of the literature found PBL has a positive effect on
84 students' preparedness and their confidence to practice dentistry.²² The other two
85 pillars had not been linked explicitly to this type of learning, but further to the in-depth
86 evaluation of the pilot and exploration of the literature, it was proposed such an
87 enhanced Daybook approach could achieve this successfully. Use of Daybook is
88 intended to provide the newly graduated safe beginner with a way of high-level
89 thinking that not only prepares them for practice initially, but facilitates their ongoing
90 adaptation to the unfamiliar challenges of the job, as well as encouraging continuous
91 learning in order to do the job better.

92 *Resource, operation, logistics.*

93 Through blending of the pedagogies, students are guided to learn new knowledge;
94 deepen existing knowledge; reflect on individual knowledge construction; and
95 rehearse and apply knowledge in and for the workplace. To appreciate clearly how this
96 occurs, it is essential to embed the operational and logistical considerations of the
97 process and understand how these link to the combined pedagogies.

98 The physical resource called Daybook is a collection of multiple case scenario
99 information (clinical and non-clinical) provided in workbook style to simulate a day in

100 general dental practice. It is referred to by students in and out of the formal small
101 group learning space.

102 The cases are grounded in the reality of the primary care dental practice workplace
103 context and cannot be fantastical or fictitious. Writing the cases is a challenging but
104 imperative task and it is fundamental to have the expertise and associated insight of
105 an experienced practitioner. It is here that the authors' unique position of being
106 experienced primary care dentists as well as academically qualified and experienced
107 educators was indispensable. ²³

108 Students work with their dedicated and experienced small group facilitator (a general
109 dental practitioner, considered the expert) thus setting up their 'community of
110 practice'. ^{2,6,7} The dentist facilitators have to relate to the cases as real and likely, or
111 the essential component of authenticity from case-based learning is lost.¹

112 Students have two full contact days with their facilitator at the beginning and end of a
113 pre-set period (6-8 weeks): one a Brainstorming Day and the other a Presentation Day.
114 Brainstorming (based on step 1 of the recognised EBL process) ²⁴ activates and
115 encourages self-assessment of learners' prior knowledge base. The use of concept
116 maps connects explicitly their pre-existing knowledge, skills and attitudes ²⁵ and
117 learners then decide what they need to learn and how they need to learn it ²⁶ in order
118 to respond appropriately and safely to the scenario. They set group and individual
119 student-specific learning objectives that are considered prerequisite for the given
120 situation.

121 Students work on one or two allocated case scenarios independently before sharing
122 their work. Cases are then developed collaboratively in an online workspace accessible

123 solely to the group and facilitator. This enhances the community of practice element of
124 Daybook as outcomes and processes will vary between individuals and groups.
125 Students are accountable and responsible for their contributions and each individual
126 input is essential for the appropriate functioning of their community of practice. There
127 are deliberately too many cases in each Daybook and too much work for one student
128 to carry out in the time available. This leads them further into collaborative working
129 practices through processes including negotiation, agreeing deadlines and sharing
130 information. As such collaborative working is facilitated and optimised, so social,
131 psychological and academic benefits can be achieved, including greater productivity
132 than when each student works alone, the enhancement of higher level, critical thinking
133 skills, and development of interpersonal skills. ^{27, 28}

134 On Presentation Day at the end of the collaborative learning period, facilitators choose
135 which student will lead the discussion for each case (normally a random or 'luck of the
136 draw' process). The only rules being that no one is allowed to present the case they
137 prepared, and a maximum of one side of A4, Arial font 12 notes related to each case is
138 allowed as a prompt.

139 Throughout the Daybook process, learners are expected to give and receive feedback,
140 and to self and peer assess. At the end of Presentation Day, and in line with other EBL
141 approaches, learners are given dedicated time with their expert facilitator in order to
142 give a written self-reflective assessment related to knowledge, impact on their team,
143 areas in need of improvement and engagement across the entire process. They also
144 receive their expert's assessment relating to these areas with one to one verbal and
145 written feedback.

146 Feedback is regarded as an essential teaching activity ^{29, 30} and is embedded implicitly
147 into each of the pedagogies incorporated into Daybook, as well as into this assessment
148 space explicitly. Self-assessment is a fundamental part of being a reflective practitioner
149 and being able to reflect on-, in- and for-action ^{31, 32} is considered essential for
150 successful professional practice as well as self-directed life-long learning. ³³ The self
151 and peer assessment on top of an expert assessment enhances the assessment-for-
152 learning or 'learning from doing' ethos that is developed implicitly through Daybook. ³⁴
153 Authentic and contextual tasks incorporated into Daybook enable learners to
154 demonstrate synthesis, rehearsal and simulated application of knowledge. Tasks are
155 akin to those completed by practitioners every day (such as making referrals, writing
156 clinical notes, talking to patients) in order to optimise the benefits of the incorporated
157 work-based learning element. ^{9,10,11} The student is aware the situation is simulated,
158 and as such is a training exercise within their Community of Practice. Coupled with
159 self-reflection, this supports their understanding of how they might approach similar
160 and different situations effectively in the workplace. ^{35, 36}
161 The Daybook process again differs from generic EBL in that it takes place over a longer
162 period; learning is divided and shared; and tasks (often time limited) are performed
163 and assessed by self, peer and expert, to reveal learners' ability to situate, adapt and
164 cross-reference their learning.

165 *Expert Facilitators.*

166 Fundamental to Daybook success is that facilitators are experienced primary care
167 dental practitioners AND that they are exceptional facilitators of learning, not
168 'teachers'. They need support to facilitate EBL style learning as well as understand the

169 underlying educational theory and approach of Daybook; encouraging them to
170 facilitate for process over outcome thinking. They may not have had access to
171 educational training previously, and input into the premise of Daybook before they
172 start to facilitate is imperative.

173 Professional socialisation of students starts in Higher Education through the process of
174 teaching and learning.³⁷ Where facilitators are able to engage fully with the Daybook
175 scenarios, role modelling is encouraged through authentic reflection by the facilitator
176 on their own practical experiences.³⁸

177 *Training, development and support network.*

178 Facilitators have access to an initial induction and training package, and thereafter
179 annual training days which develop pedagogic knowledge and expertise. Students are
180 provided with an induction programme when they make the transition from EBL to
181 Daybook and the first Daybook case is a team building exercise set in the practice
182 environment, which further supports the development of their new Community of
183 Practice. Educational mentors are available for facilitators and thorough administrative
184 support underpins the process and logistics.

185 *Quality assurance (QA).*

186 QA relates to both facilitators and the Daybook workbook resource itself. Facilitator
187 training, mentoring and peer review is available with individualised support and
188 feedback. The resource itself is subject to ongoing student feedback, annual content
189 review and student evaluation (elements of which have been presented at an

190 international conference).³⁹ The content review enables the authors to keep abreast
191 of changes in policy & practice, literature & evidence, governance & guidelines.

192 Anecdotal feedback triangulated with formal assessment outcomes demonstrates
193 students passing their final year assessments in knowledge, professionalism and
194 clinical domains, citing Daybook as their support. Additional, overwhelmingly positive
195 feedback from users (as in the unsolicited email quote below) suggested that it was
196 also supporting their initial move into their independent clinical practice and having a
197 sustained impact.

198 *Hi Sally. After my first few weeks slowly adjusting to the real world of GDP dentistry*
199 *something occurred to me and I hesitate to say it after my often outspoken anti-*
200 *Daybook comments last year..... Daybook has prepared me for DF1. The past two days*
201 *alone I've had the complaining patient, a patient ringing to talk about a root-treated*
202 *molar which was deficient and asking why it "wasn't done right in the first place", the*
203 *patient with coronal root fracture of an incisor which required me to make a bisacryl*
204 *tooth chairside, the patient who was concerned about suspected leukoplakia and SCC,*
205 *the patient who was asking questions about the stages of orthodontic treatment, and*
206 *the patient who in their mid-40s had severe chronic perio and needed me to explain*
207 *every aspect of their disease. Each of these was in the Daybook last year and that has*
208 *well-prepared me for these past few weeks. Without the Daybook I would've found*
209 *these situations more difficult than they already were!*
210 *Oh, and I forgot the patient who was making a scene in the waiting room, asking why I*
211 *couldn't see him, even though we hadn't booked an appointment with him. That was*
212 *an interesting, and diplomatic, talk! Again – Daybook!”*

213 Anecdotal feedback from Dental Foundation Trainers has also been positive “Sally, I
214 have to say [name] is the best DFT I have ever had. Peninsula is doing a great job of
215 preparing their students”. A member of staff commented, “I am using your Daybook to
216 revise for my MJDF – they’re brilliant!”

217 Daybook has been recognised as a best practice and innovative resource (University of
218 Plymouth Periodic Review 2018) and receives much unsolicited highly positive
219 feedback.

220 The authors received ethical approval for a more formal retrospective evaluation to
221 explore ex-students’ views of the sustained impact of Daybook on their everyday
222 clinical practice following graduation, in relation to the four underpinning pedagogic
223 pillars of lifelong learning, employability, preparing for practice and enhancing
224 capability.

225 The aim of this paper is to introduce the Daybook methodology to professional
226 educators, and report students’ perceptions of its impact.

227 **Method.**

228 An online SurveyMonkey[®] questionnaire hyperlink was sent to graduated students in
229 an email introducing the study, from three successive cohorts of graduates – 2013,
230 2014 and 2015. Criteria for inclusion were that individuals were still on the General
231 Dental Council register as dentists, and currently practising.

232 Quantitative and qualitative responses were sought using ordinal scale opinion
233 questions (scale of 1-10, where 1 was the least and 10 the most) and open text
234 questions. No personal data were requested from participants meaning respondents
235 could only be identified in relation to the cohort they studied in. Demographic data:

236 year of graduation, gender, work pattern (full time/part time) and current clinical
237 governance structure worked in (NHS/private/mixed) were collected to support
238 analysis and consider potential bias or significance of responses.

239 The questionnaire explored the sustained impact of Daybook on clinical and
240 professional areas associated with successful practice and related healthcare
241 education domains. Table 2 has explained each of the domains; table 3 shows survey
242 questions; and table 4 describes how each of the quantitative questions relates to the
243 educational aims.

244 [Tables 3, & 4 here]

245 The questionnaire was developed by the authors with two graduated students and
246 piloted on a small group of then current final year students using Daybook, so as not to
247 reduce the potential participant pool. Questions were devised by cross referencing to
248 specific areas in the literature related to each of the pillars including the authors' other
249 works on preparing for practice and capability,^{13,14} as well as the appraisal of the
250 literature that had supported the initial blending of pedagogies related to the Daybook
251 process (table 1).

252 The questionnaire was sent out electronically with all participant information, consent
253 forms and an introductory email. Personal and publicly available contact details were
254 used, and follow up, reminder emails were sent after 1 month and 6 weeks.

255 Quantitative data were analysed using SPSS[®] software (v 21.0) to deliver descriptive
256 statistical results relating to using means and standard deviation. Although the data
257 collected was ordinal, use of means and standard deviations has been shown to be
258 appropriate in medical education research such as this.⁴⁰

259 Qualitative data were thematically analysed deductively, in an iterative process of
260 descriptive coding and recoding of the free text responses, until all data had been
261 included and until saturation had been achieved. ⁴¹ Deductive coding was completed
262 using a priori theme codes relating to employability, preparedness for practice,
263 capability and lifelong learning (see tables 2 and 4). Coding was completed individually
264 and then collaboratively by all researchers (including two graduates from one of the
265 cohorts studied) and unanimous agreement reached in all themes. The four pedagogic
266 pillars initially identified through various sources as important curricula objectives,
267 are closely linked conceptually. When disagreement or conflicting opinions occurred,
268 these were resolved by cross referencing to key texts, and agreeing a 'best fit'
269 approach.

270 Quantitative results were cross-referenced with the qualitative findings to reach
271 conclusions about the impact of Daybook within each of the four pedagogical domains
272 of interest.

273 Ethical approval was granted for this study by the Research Ethics Committee - Faculty
274 of Health & Human Sciences and Peninsula Schools of Medicine & Dentistry (15/16-
275 576).

276 **Results.**

277 The potential participant pool consisted of 147 dentists, registered with the GDC and
278 working in practice. Due to data protection and ethical constraints, sampling was
279 limited to those for whom personal or publicly available contact details were available.
280 This resulted in a slightly reduced potential participant sample of 123. There was a
281 17% response rate (n=21), which was evenly split across the three cohorts and with an

282 even gender split (10 female: 11 male). The responses represented all demographic
283 groups, with none of the areas showing significant impact on the findings.

284 Table 5 shows respondents reported confidence in all four educational areas due to
285 the use of Daybook, with all means above 5, suggesting a midpoint between none (0)
286 and full (10) confidence.

287 The higher means and reduced variation in scores relating to capability suggest that
288 users of Daybook feel more confident in this than the other areas; while time
289 management, as attributed to educating for employability, had the lowest mean and
290 therefore lowest confidence, although this was variable and less consistent between
291 respondents as noted by the relatively wide standard deviation.

292 [Table 5 here]

293 Analysis of the qualitative data in the free text boxes showed strong associations
294 across the four pedagogic pillars, used as a priori codes.

295 An overarching commonality in the data related to a “*holistic*” approach to “*treating*
296 *the patient and not the teeth*” that Daybooks encouraged.

297 The four individual themes are described further below.

298 *Preparing for practice.*

299 The data showed that learning through Daybooks was a challenge as some of the
300 scenarios seemed extreme to students at the time, but in reality, were an authentic
301 foundation from which to move from student to independent practitioner. There were
302 numerous examples of data that showed how Daybooks prepared students to cope
303 with the complexity and challenges in practice summarised in the quote below.

304 *“At the time, Daybook days felt like ‘a day from hell’ but I now see it was*
305 *preparing us for the worst-case scenario and I feel confident approaching*
306 *challenging or ethically demanding cases”.*

307 *“I felt more prepared to cope holistically with situations and nothing shocked*
308 *me since the Daybooks were usually worst-case situations”.*

309 Furthermore, the interplay of the various dilemmas in Daybooks permitted the
310 students to link and conceptualise the complexity of their learning, thus preparing
311 them for the intricacy of dental practice;

312 *“Daybooks was a way of learning from patient led examples which is true to*
313 *real life dentistry which is multifactorial and not just one subject matter”.*

314 *Educating for employability.*

315 So, whilst Daybooks prepared students for real-life practice, they also appeared to
316 support them further whilst in the workplace. Users return to ideas learned in
317 Daybook when faced with challenging situations;

318 *“I return to the Daybook process during daily practice. Particularly in regard to*
319 *managing difficult professional scenarios and coping with busy days”.*

320 One respondent reported being equipped to handle challenging circumstances that
321 without learning through Daybook may have been more problematic for them;

322 *“I feel that Daybook not only helped me to do dentistry, but to be a dentist in*
323 *practice from the startwith all the real life issues that you wouldn’t normally*
324 *even think about before you got out there into it”.*

325 *Enhancing capability.*

326 Daybooks appear to have augmented students' ability to cope in situations they had
327 **not** encountered before, thereby demonstrating capability to manage these unfamiliar
328 situations.

329 *"I felt prepared managing complicated patients in practice having done*
330 *Daybooks".*

331 *"A lot of the cases covered in Daybooks presented in practice and hospital*
332 *which gave me the confidence to approach and manage them in a logical and*
333 *calm manner".*

334 Use of Daybooks enhanced individual's self-efficacy when faced with unfamiliar or
335 challenging scenarios, as well as reinforcing the need to integrate multiple
336 competencies and adapt to the specific situation.

337 *"I appreciate that difficult days can occur, but that problems can be solved".*

338 *"Helped me look at things holistically, realise every patient is different and not*
339 *try to keep everything separate".*

340 *Lifelong learning.*

341 The breadth of the case scenarios in Daybooks appear to have given students an
342 appreciation of how to underpin their knowledge acquisition in the future. The
343 questioning and requirement for evidence-based information in Daybooks seems to
344 have instilled a predisposition for lifelong learning;

345 *"The type of cases we were given in Daybook helped me to know where to go to*
346 *fetch latest info or update, where to read on something in particular and what*
347 *resources to use."*

348 The following quote further demonstrates how, as a student, it is difficult to see how
349 different learning methodologies may play a part in your continued professional
350 development, and that it is only after some time after graduation, that one can look
351 retrospectively and see the benefit of them.

352 *“When you are studying you only have a very small part of the picture. Having*
353 *now been working for a couple of years I understand the thought process*
354 *behind daybook, and more fully appreciate its use as an educational tool”.*

355 During analysis it became apparent that many of the individual responses were
356 relevant across two or more of the a priori codes, as demonstrated in the comment
357 below.

358 *“The daybook process left me mentally equipped to walk straight into practice.*
359 *The scenarios had me thinking as a qualified dentist long before I had*
360 *graduated and enabled me to approach issues in practice in a realistic and*
361 *logical manner”.*

362 **Discussion.**

363 From a simplistic viewpoint Daybook could just be seen as a series of cases used as a
364 case-based learning resource that facilitates knowledge acquisition and permits a
365 degree of rehearsal prior to the real world of clinical practice. However, the findings
366 demonstrate that Daybook has a more meaningful and sustained impact to the users.

367 In line with the underpinning ethos of the four underpinning pedagogic pillars, using
368 Daybook supports an active ongoing development process over and above the ‘instant
369 gratification’ outcome of learning a new fact or skill. The four areas of educating for
370 employability, preparedness for practice, enhancing capability and lifelong learning are

371 areas that are considered fundamental to outcomes of Higher Education. It may be
372 difficult for students to grasp the relevance at the time of using Daybook as it may not
373 be apparent how it is supporting them in gaining their qualification, and this highlights
374 the importance of the need for associated workplace based and authentic assessment
375 strategies.^{10, 34} At the time of use, Daybook might have seemed an extreme version of
376 reality, but with hindsight, this approach to learning was deemed to have supported
377 the users far beyond their undergraduate experience. Similarly, enhancing capability
378 may not be valued by learners at the time of learning because they are unconsciously
379 unaware of the unfamiliar challenges they will face in the workplace. It is interesting to
380 note this was the educational area reported to be the most distinctly impacted by
381 Daybook. The authors feel this is due in part to their longstanding experience as
382 clinicians, leading them to write Daybook cases that were not only authentic but had
383 conceptual elements embedded in them which unconsciously established
384 underpinning principles to enhance their transfer to unfamiliar situations.
385 Because the four pedagogic areas, although artificially used as discrete entities, share
386 this underpinning approach of ongoing development over and above skill or
387 knowledge acquisition, many of the areas that support one will support one or more of
388 the others. Within this paper we have referred to them as clearly defined separate
389 areas, but the findings have reinforced their mutual interplay and the blurred
390 boundaries between them.

391 As the results noted time management was the area that participants reported being
392 the least confident in due to the use of Daybook. Time management is a fundamental
393 part of dental practice but not one students are overly concerned with. Use of
394 Daybook may not specifically support their development in this area and is something

395 for the authors to consider when reviewing the Daybook process, for example, by
396 structuring contact days and time limited activities more explicitly. It is also important
397 to reinforce that Daybook is an academic resource that works in conjunction with
398 clinical training to optimise learning, and is not a replacement for it. The authors
399 recognise there are many confounding factors in asking the questions about impact of
400 a teaching and learning resource retrospectively in this way, especially when the
401 curriculum in which it is incorporated is integrated with a variety of teaching and
402 learning experiences as well as clinical training. Additionally for students 4 years post-
403 graduation, experience in the real world of practice will have influenced their
404 confidence levels perhaps unconsciously. On the other hand, the similar results noted
405 across all the different cohorts, the use of the free text questions prior to the
406 individual numerical questions, and the fact that Daybook plays such an explicit and
407 significant role in their undergraduate training, would optimise their ability to focus on
408 the impact of Daybook in their responses.

409 The authors acknowledge the low response rate raises questions about the validity of
410 the quantitative data. These do however, demonstrate alignment with the qualitative
411 findings, which provide support for the positive study findings, notwithstanding the
412 small sample size. Requiring the completion of separate consent forms in addition to
413 survey completion may have had a bearing on the small sample size, along with
414 problematic access to the study population, due in part to the reliance on potentially
415 outdated student contact details. Gaining access to previous students is an issue in the
416 HE sector in general when related to informing Longitudinal Education Outcomes (LEO)

417 (previously DELHI) data * and gaining access to students who completed their studies
418 up to 5 years previously proved difficult. The demographic data, however, showed
419 respondents equally from across the 3 cohorts studied (2013/14; 2014/15 and
420 2015/16), who were 2, 3- and 4-years post-graduation, which increases confidence in
421 the findings although the caveat relating to small sample size above remains relevant.
422 Additionally the small sample size may denote a sample bias, with only those users
423 who felt positive about the benefit of Daybook replying.
424 Previous evaluations of EBL and PBL methodologies have reported positive outcomes
425 related to lifelong learning and preparedness for practice via transferable skill
426 development.^{21, 22} No studies have yet linked such approaches to enhancing capability
427 or employability explicitly. It has been explained clearly that Daybook is more than EBL
428 or PBL, and these findings may therefore not be generalisable to more limited generic
429 EBL and PBL approaches.

430 *Challenges of Daybook.*

431 There are challenges to running the Daybook process relating to financial, physical and
432 human resource implications. In the beginning, this was mitigated through sheer hard
433 work, vision and determination, on top of knowledge and skill. It is essential that the
434 cases are authentic and that the editor and/or authors have a deep knowledge of their
435 specific working sector. While set up costs may be a one-off, there are ongoing
436 resource implications for the Daybook methodology and although student and
437 facilitator feedback may be positive, it is a challenge to demonstrate the value of this

* <https://wonkhe.com/blogs/a-beginners-guide-to-longitudinal-education-outcomes-leo-data/>

438 process over and above a cheaper alternative. As Daybook continued and existing
439 students had the feedback of previous graduates to encourage them that the hard
440 work was worth it, so faculty, facilitator and student engagement has continued to
441 increase. There is now a waiting list of clinicians who wish to become Daybook
442 facilitators. Keeping the resource contemporaneous and current through updating the
443 numerous cases with new policies and procedures has both time and scholarly
444 implications.

445 Most of these challenges are overcome through working to a solid pedagogic
446 evidence-base; managing and maintaining an excellent and committed team through
447 sensitive, inclusive and thoughtful communication and leadership; and having a
448 commitment to student-centred learning practices.

449 The authors hope that by sharing their experiences some of these challenges can be
450 alleviated for others who may wish to trial this methodology for themselves.

451 *Future Work.*

452 Comparison of students who have used Daybook and those who haven't may be
453 helpful to explore how and/or where Daybook learning has advantages or
454 disadvantages when compared to other methodologies.

455 Daybook has been introduced successfully into a Dental Therapy & Hygiene BSc
456 programme for final year students at our institution. It has been modified to relate to
457 their scope of practice, but the concept and methodology remain. Further work might
458 identify opportunities for transfer to other dental schools and further into different
459 vocational professional settings (e.g. nursing, medicine, midwifery, optometry, law or
460 teaching). Evaluation could investigate its impact across the remit of education of

461 professionals, and explore the proposal that although designed originally for dentistry,
462 the Daybook idea may be translated across healthcare and the vocational professions.

463 **Conclusions.**

464 Daybook is perceived to support users' undergraduate learning across the four
465 domains of educating for employability, preparing for practice, enhancing capability
466 and lifelong learning, and that this impact sustains through the transition from student
467 to independent practitioner when they qualify.

468 By utilising the blended methodologies of table 1, Daybook aims to facilitate more
469 than just the learning of facts and skills or the development of transferable skills that
470 may be gained by using one or more of the individual approaches independently.

471 This innovative, evidence-based approach may seem complex, but the blueprint
472 created here is straightforward to implement as long the appropriate knowledge and
473 resources are available. It is important to recognise also that there is much cross-over
474 between the four domains identified here, and incorporating this method into a
475 blended curriculum will give Daybook the best chance of having a positive and
476 sustained impact.

477 The term 'Daybook Day' has been coined to describe a particularly challenging day in
478 practice – and former Daybook users contribute much of their ability to deal with
479 these to the use of this resource within their undergraduate training.

480

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591

592 **Tables:**

593 **Table 1.** Educational theories and how they are optimised in Daybook.

Underpinning pedagogy	Optimisation in Daybook
Case based learning	Curiosity aroused through wanting to know how to manage scenario and authenticity of scenario. ¹
Small group learning	Enhancing equitable facilitated student-led discussion; self-monitoring; enhancing independent learning in a safe space. ^{2,3}
Collaborative learning	Interactive learning through cooperation (in contrast to competition); sharing authority and taking responsibility; respecting peers and their contribution; working toward a common goal or outcome. Reinforced through use of a shared digital workspace. ⁴
Professional socialisation	Co-construction of knowledge between novices and experts so novices are socialised into a profession. Reinforced by having an expert dentist as facilitator. ⁵
Community of Practice	Learning in a shared domain with a shared purpose and all having 'membership'. Each small group is independent from the others; digital workspace is only shared with specific group and their own facilitator. ^{6,7}
Problem Based Learning (PBL)	Brainstorming and concept mapping to activate prior knowledge; identifying gaps in knowledge; defining learning objectives; presenting new knowledge gathered through self-directed learning at a later date guided by a facilitator who does not teach. ⁸
Work based learning	Presentation days and specific tasks to complete provide opportunity for formative feedback on professional activities; students are learning by, through and for work. ^{9,10,11}

594

595 **Table 2.** Educational aims of Daybook.

<p>Employability is bigger than 'getting a job'. A complex area, it has been defined in a variety of ways when related to Higher Education. The Enhancing Student Employability Co-ordination Team (ESECT), funded through the joint Higher Education Academy (HEA) and Higher Education Funding Council of England (HEFCE), define it as: <i>"A set of ... skills, understandings and personal attributes that make graduates more likely to gain employment and be successful in their chosen occupations"</i>.¹⁶ Employability is an on-going process of engaging with and developing critical reflection, evaluation and decision-making abilities. These enhance and empower the learner to effectively acquire and exhibit generic, in addition to discipline-specific, skills for self-management and career building, and ultimately to be able to use these practices in context.^{16,17}</p>	<p>Prepared for Practice. While there is no accepted universal definition of being 'prepared for practice', the premise is that newly qualified professionals are able to go out and 'do the job' even though they lack experience. The General Dental Council (GDC) define this as: <i>"working with autonomy within the GDC Scope of Practice, and own competence, once registered. This does not mean working alone and in isolation but within the context of the wider dental and healthcare team..."</i>¹⁸ Preparedness for Practice may vary depending on the frame of reference within a specific profession, but the overarching concept of being able to 'perform a role' is the same, regardless of context.</p>
<p>Capability is about having the aptitude to perform a role effectively through the integration and adaptation of multiple individual competencies with higher order cognitive, personal and emotional processes and skills. Thus, enabling effective management of unfamiliar and challenging problems within the complex and ever-changing environment of professional practice.¹⁴ <i>"Standardisation cannot cater for all possible circumstances and risks"</i>¹⁹ and no amount of training will ever be able to provide rehearsal for all potential situations. Capability is therefore paramount in new professional graduates who are entering the workforce</p>	<p>Lifelong learning is the tenet of the reflective practitioner.^{15,20} Professional practitioners need to keep abreast of technical, societal, personal and governance changes to enable their continued efficacy in line with contemporaneous ideas, laws and standards of their profession. Professional education programmes often sit within an additional regulatory framework that identifies and mandates assessment of regulator-prescribed competence-based learning outcomes. Learning, however, is a complex phenomenon that, in addition to achieving individual competencies, requires learners to have metacognitive strategies for process as well as outcome thinking. In order to optimise their own continued learning they need to be engaged with and knowledgeable about it, to enable them to continue such development throughout their careers.</p>

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597

598 **Table 3.** Survey Questions related to users' views on the sustained impact of Daybook.

Question	Response type
How you think using Daybook helped prepare you for being a dentist initially, or why it did not help? If you feel it had no impact please say "no impact"	Free text
In what ways you feel that using Daybook has impacted positively or negatively on your ongoing daily professional practice? If you feel it has had no impact in this regard, please say "no lasting impact"	Free text
In what ways do you feel differently about Daybook now you have graduated than when you were using it?	Free text
Due to using Daybook, when I am practicing independently, I am confident in my ability to (see table 4)	Select a number between 0 and 10 (0 being not at all confident and 10 being completely confident, with no apprehension)

599

600 **Table 4.** Areas investigated in the quantitative questions related to educational aims.

Question number	Educational aims	Question. When I am practicing independently, I feel confident in my ability to....
1	Educating for employability	...effectively manage my time (this could include a busy day in practice including unplanned emergency appointments)
2	Educating for employability	...effectively manage challenging or unfamiliar problems in familiar environments with clarity, composure and creativity
3	Preparedness for practice	...make evidence-based decisions relating to individual clinical procedures on specific patients
4	Preparedness for practice	...overcome and manage familiar problems in familiar environments by applying existing knowledge and experience
5	Enhancing capability	...effectively manage unfamiliar situations in unfamiliar or new environments by applying existing knowledge, experience and creativity
6	Enhancing capability	...learn from others
7	Lifelong learning	...successfully critically reflect on my practice, identify my own learning goals and effectively plan my CPD
8	Lifelong learning	...understand my limitations and seek help where necessary

601

602 **Table 5.** Descriptive statistics related to four educational areas.

	N	Minimum	Maximum	Mean	Std. Deviation
Employability_1	19	1	9	5.05	2.614
Employability_2	19	1	10	6.42	2.835
Preparedforpractice_1	19	1	10	7.00	2.285
Preparedforpractice_2	18	2	10	6.78	2.390
Capability_1	19	5	10	7.89	1.286
Capability_2	17	7	10	9.06	1.197
Lifelonglearning_1	19	1	10	6.74	2.232
Lifelonglearning_2	19	1	10	6.05	3.045

603

604 **Data Availability Statement:** The data that support the findings of this study are available
605 from the corresponding author upon reasonable request.