

THE RELATIONSHIP BETWEEN SOCIAL NETWORKING WEBSITES USAGE AND STUDENT'S ACADEMIC PERFORMANCE

FARAH NADHIRAH BINTI ZAINAL NOR HAMIZAH BINTI CHE WAIL SITI HAPSAH BINTI AHMAD SUR AIN NAQUIAH BINTI NIK

BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS)
UNIVERSITI TEKNOLGI MARA



BACHELOR OF OFFICE SYSTEM AND MANAGEMENT FACULTY OF OFFICE MANAGEMENT AND TECHNOLOGY UNIVERSITI TEKNOLOGI MARA

DECLARATION OF ORIGINAL WORK

I, FARAH NADHIRAH BINTI ZAINAL (I/C Number: 890906085264)

Hereby declare that:

- 1) All the work in this dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA.
- 2) This work has not previously been accepted in substance for any degree, locally or overseas and is not being currently submitted for this degree or any other degrees;
- 3) This work is the result of my independeant work and investigation, except where otherwise stated;
- 4) All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged;
- 5) In the event that my dissertation to be found to violate the conditions mentioned above, I voluntarily waive the right of conferment of my degree and agree to be subjected to the disciplinary rules and regulations of Universiti Teknologi MARA.

Name of Student		Farah Nadhirah bt. Zainal
Student's Number	:	2008405116
Programme		Bachelor in Office Systems Management (Hons.)
Faculty	:	Office Management & Technology
Dissertation Title	:	The Relationship between Social Networking Website
		And Student's Academic Performance
Signature of Student	:	Nul
Date	:	08 May 2011

ABSTRACT

Social networking website is one of the social media Internet-based services includes Facebook, MySpace, Orkut, Cyworld, Bebo and other social networking sites that allow individuals to present themselves to other users using a variety of formats, including text and video. All of these sites allow the users to exchange news and discuss issues, chatting, update status, discussing, find friends as well as share the information with each other. In Malaysia, social networking becomes a phenomenon among the citizens regardless of their age, race, occupation and living area and students are the most users of social networking sites. This research is focus on the relationship between the social networking websites and students academic performance. This study was conducted in order to identify either there is a relationship or not between these two variables. The objective of this study is to investigate the usage of social networking among UiTMT university students. A set of questionnaires have been distributed in a ways to find the result and from the data collected, we know the actual usage of social networking website among the UiTMT students. Respondents for this research are students from part six in four faculties which are Electrical Engineering, Office Management, Hotel Management and Business Management of the UiTM Terengganu. The data received has been analyzed by using the mean, standard deviation, percentage, frequency and Pearson's correlation. From this analyzing technique, actual results have been received and based on the Pearson correlation analysis, we can conclude that there is a relationship between social networking website and students academic performance. Overall, the findings of the research help the student to beware about the usage of the social networking website as well as know there is a relationship exists between the usage of social networking website and students academic performance.

TABLE OF CONTENT

CON	TENT	PAGE
Decla	ration of Students	i
Abstract.		
Acknowledgement		
Table of contents.		
List of tables.		
List of figures.		
LIST O	I riguics	xii
Chap	ter 1: INTRODUCTION	
1.1	Introduction	1
1.2	Background of the Study	1
1.3	Research Problem.	3
1.4	Scope of the Research	4
1.5	Research Objectives	5
1.6	Research Questions.	5
1.7	Research Hypotheses.	6
1.8	Significance of the Research	7
1.9	Limitation of Research.	8
1.10	Definition of term within The Research Context	8
Chap	ter 2: LITERATURE REVIEW	
2.1	Introduction	11
2.2	Definition of Social Networking Websites	12
2.3	The Effect of Social Networking Sites towards Academic Performance of	15
	Uitm Students'	
2.4	Theoretical Framework	22

Chapter 3: RESEARCH METHODOLGY	
3.1 Introduction	30
3.2 Research design	31
3.3 Population	31
3.4 Sampling frame	32
3.5 Sampling technique	32
3.6 Sample size	33
3.7 Unit of analysis	33
3.8 Data collection procedures	34
3.9 Instrument	34
3.10 Validity of instrument	35
3.11 Plans for data analysis	35
Chapter 4: FINDING AND ANALYSIS	
4.1 Introduction	37
4.2 Analysis on Reliability of Measures of Internal Consistency	38
4.3 Finding and Analysis of Survey Questionnaires	44
4.4 Hypotheses Testing	77
4.5 Conclusion	87
Chapter 5: CONCLUSION AND RECOMMENDATIONS	
5.1 Introduction	88
5.2 Summary and Conclusion	89
5.3 Recommendation for Future Study	93
5.4 Conclusion	95
REFERENCES	96
ADDENDICES	
APPENDICES	
Cover Letter	