The future of continuing education and lifelong learning in sport psychology professionals: A Delphi study Quartiroli, A.a Wagstaff, C. R. D.b Herms, M. a Kemmel, C. a a University of Wisconsin La Crosse b University of Portsmouth Accepted for publication 17th July 2020 in *Professional Psychology: Research and Practice*. 

24 Abstract

One of the fundamental competencies for psychologists is to practice according to the ethical standards and principles of their profession. Two ways of achieving these standards include engaging in continuing education (CE) and lifelong learning (LL). Sport psychology professionals (SPPs) have frequently noted the importance of engaging in CE and LL to improving one's professional practice, yet no research currently exists specifically examining these concepts in the sport psychology literature. A panel of 16 expert SPPs were invited to participate in a 3-phase Delphi study. This multinational panel of experts was selected based on their involvement in committees charged by sport psychology organizations with developing and implementing CE for their membership. The Delphi approach was used to better understand SPPs' views on: the optimal delivery, assessment, and impact of CE and LL, as well as the SPP's beliefs regarding the "halflife" of knowledge within the sport psychology field. The SPPs in the Delphi mainly worked in academic (65%) or applied (37.5%) settings with an average professional experience of 14 years. While the experts considered CE and LL to be important, they reported limited of engagement and investment in either activity. Moreover, the SPPs predicted an increase in e-learning methods of delivery and anticipated a growing impact of CE and LL in supporting professionals. Finally, the participants predicted a reduction in the "half-life" of sport, but not performance, psychology knowledge over the next 10 years. Such predictions highlight the salience of professional organizations promoting engagement with CE and LL.

43

44

45

25

26

27

28

29

30

31

32

33

34

35

36

37

38

39

40

41

42

Keywords: Professional Training, Lifelong Learning, Professional Development, Effective practice, Delphi methodology

# **Public Significance Statement**

This study advances the knowledge related to the value of continuing education for the effective care provision by sport psychology professionals. Specifically, a panel of 16 expert sport psychology professionals worked to consensually agree on a definition of continuing education and lifelong learning applicable to the sport psychology field and identify effective ways to plan, deliver and evaluate continuing education in the field.

The future of continuing education and lifelong learning in sport psychology professionals:

53 A Delphi study

52

54

55

56

57

58

59

60

61

62

63

64

65

66

67

68

69

70

71

72

73

74

75

76

77

78

Sport psychology professionals (SPP) are in growing demand (cf. Weir, 2018) and, as scholars seek to meet this demand, they have sought to develop a clearer understanding of the fundamental characteristics (Lubker, Visek, Geer, & Watson, 2008; Sharp & Hodge, 2011) and competencies (Fletcher & Maher, 2013; 2014) that define their work (cf. Wagstaff & Hays, 2019). To professionalize psychological practice and clarify necessary knowledge and skills, a growing emphasis has been placed by scholars on competency-based models of practice, training, and credentialing (cf. Rubin et al., 2007). For example, such foci have led to the development of the cube model of competency (cf. Rodolfa, Bent, Eisman, Nelson, Rehm, & Ritchie, 2005), which has also recently been applied to practice of sport psychology (SP; Fletcher & Maher, 2013).

While competence refers to an individual professional's suitability for the profession (Rubin et al., 2007), "it is not a static end point that one achieves, nor should it be viewed in a dichotomous manner" (Fletcher & Maher, 2013, p. 267). In fact, professionals should not be described as competent or incompetent, but on a continuum, ranging from low to high competence (Barnett, Doll, Younggren, & Rubin, 2007). Further, due to the developmental, incremental, and contextdependent nature of competencies (Rubin et al., 2007), it is important for professionals to constantly renew their knowledge. Dubin (1972) argued that one major challenge faced by many professions is to continue developing and maintaining competence while simultaneously increasing specialization and profusion of knowledge. Further, Dubin noted one indicator of this challenge is observable in the constant shrinking of the "half-life" of professional knowledge. The half-life of professional knowledge can be defined as the time it takes before half of the knowledge one gains during training is lost, and one becomes half as knowledgeable than when they completed their training (Neimeyer, Raylor, & Rozensky, 2012b). Neimeyer and colleagues have argued that the half-life of professional psychology knowledge is likely to shrink substantially in the near future (Neimeyer et al., 2012b; Neimeyer, Raylor, Rozensky, & Cox, 2014). Specifically, the half-life of the SP proficiency was estimated by non-sport psychology continuing education experts to be 8.15 years

over the next 10 years (Neimeyer et al., 2012b). Neimeyer and colleagues (2012b) anticipated a drop in the half-life of the SP proficiency (-9%) making the SP proficiency the most stable among the APA proficiencies. If compared to other APA specialties, SP has the same deterioration as family psychology, which appears to be the specialty with the fourth most stable knowledge. Sport psychology knowledge stability appears to be more stable than 'professional psychology' knowledge in general, which Neimeyer and colleagues (2014) anticipated to experience a degradation of 17.8% over the subsequent 10 years.

Related to the competency development of psychology professionals is the process of continued professional development (CPD), and which is widely accepted as one of the main pillars to maintain professional effectiveness and excellence (Neimeyer, Taylor, & Cox, 2012a; Wylleman, Harwood, Elbe, de Caluwé, 2009). CPD can be further divided into two components that are worthy of a closer scrutiny: continuing education (CE) and lifelong learning (LL). The American Psychological Association (2015) defined CE as:

an ongoing process consisting of formal learning activities that (1) are relevant to psychological practice, education and science; (2) enable psychologists to keep pace with the most current scientific evidence regarding assessment, intervention, and education as well as important legal, statutory, or regulatory issues; and (3) allow psychologists to maintain, develop, and increase competencies in order to improve services to the public and enhance contributions to the profession (p. 2)

According to Neimeyer, Taylor, Wear, & Linder-Crow (2012c), CE consists of a wide assortment of professional activities, roles, and responsibilities, aimed at providing opportunities for practitioners to learn and to stay up-to-date with changes in their fields. As a possible partial solution to what Ross (1974) described as the "danger of professional obsolescence" (p. 122), CE has an important role in maintaining optimal professional functioning and acts as a mechanism to ensuring competent and ethical practice (Neimeyer, Taylor, & Wear, 2009; 2010b). Some CE activities previously reported by psychology professionals include self-directed learning (e.g., reading journal articles), conference attendance, teaching/taking classes, participating in workshops,

peer consultation, and scholarly work, or any combinations of these. Yet, this work has almost exclusively been conducted with clinical psychology professionals and there is limited clarity regarding the CE activities and their impact across other disciplines of psychological practice (Neimeyer et al., 2012c).

While the value of CE has been demonstrated in general psychology (e.g., Neimeyer, Taylor, & Philip, 2010a; Neimeyer, Taylor, & Wear, 2011), some scholars have raised concerns regarding the mandatory participation in these programs (Adams & Sharkin, 2012; Neimeyer et al., 2009; VandeCreek, Knapp, & Brace, 1990). That is, scholars have noted declining engagement with CE by uninterested attendees motivated by mandatory attendance requirements rather than a genuine interest in learning (Neimeyer et al., 2009). Additionally, scholars have argued that formal CE credits are not the only (or primary) way to guarantee professional development, which instead can unfold from other learning (i.e., informal and incidental) and professional (e.g., peer consultation) activities as well as from personal maturation (Neimeyer et al., 2009).

Taylor, Neimeyer, Zemansky, and Rothke (2012) highlighted the role of CE as the link between lifelong learning (LL) and professional competence, with all three factors contributing to the development and maintenance of competence among professionals. LL can be defined as, "a set of self-initiated activities (behavioral aspect), and information seeking skills (capabilities) that are activated in individuals with a sustained motivation to learn and the ability to recognize their own learning needs (cognition)" (Hojat, Veloski, Nasca, Erdmann, & Gonnella, 2006, p. 931). While engaging in CE and LL is important to prevent the erosion of competencies (Fletcher & Maher, 2013), Wylleman et al. (2009) noted that, despite great attention being placed on the early stages of SP training, only limited attention has been devoted to the LL of experienced SPPs. Thus, there remains a gap in current knowledge regarding how experienced SPPs engage in CE and LL It follows that research is needed to understand how SPPs conceptualize and operationalize CE and LL. Such research will enable scholars to better comprehend how professionals might continue to develop their skills and update and refine their professional knowledge, and in doing so, maintain and engagement with a sustainable, ethical and effective professional service. Hence, in this study

we aimed to develop a consensual definition of CE and LL, and to understand of how SPPs perceived the future of the CE's (1) methods of delivery, (2) assessment of outcome, (3) anticipated impact, and (4) specialization of knowledge, based on the current status quo of the discipline.

136 Method

# Design

Kaynak and Macauley (1984) described the Delphi method as, "a unique method of eliciting and refining group judgement based on the rationale that a group of experts is better than one expert when exact knowledge is not available" (p. 90). This is a systematic and rigorous approach to gathering opinion and generating consensus on issues that require the input of geographically-dispersed experts. Four are the key elements characterizing the Delphi method: (1) panelists' anonymity, which allows the free expression of the panelists' opinions without incurring in group thinking; (2) feedback, which provides the opportunity to clarify and/or change panelists' perspectives, (3) iteration, which allows the refinements of the panelists' views based on the feedback generated by all the panelists' answers at each round; and finally, (4) statistical analysis of responses, which allows for a quantitative analysis and interpretation of data (Rowe & Wright, 1999). The Delphi method was chosen for this study because it provided the opportunity to invite to participate professionals, scholars and practitioners from around the world with expertise in continuing education and experience of planning, delivery, assessment of continuing education.

By gathering data using a series of iterative questionnaire stages, the Delphi method aims to gain consensus among experts (Keeney, Hasson, & McKenna, 2011). Each round of questionnaire development is built on the results of the previous round, that are recorded, analyzed, and returned to the experts for reevaluation (Keeney et al., 2011). Over multiple iterations, the experts are asked to consider the composite responses of all the panelists, and reflect on their own responses. Using the Delphi method has some important advantages including inter alia expert anonymity, controlled feedback, and the opportunity to conduct a variety of statistical analyses to assist interpreting the data (Keeney et al., 2011). These characteristics support the research in limiting some of the common shortcomings of conventional pooling techniques, such as dominant participants, noise,

and conformity (Dalkey, 1972). Generally, the Delphi methods involve at least a two-step process beginning with identification/elaboration of a set of concepts followed by classification/taxonomy development (Okoli & Pawlowski, 2004). A key tenet of the Delphi method is the proposition that group opinion is more robust than individual opinion (McKenna, 1994), and that group consensus is a useful technique for soliciting the opinions of experts in a given domain (Schmidt, 1997).

## **The Expert Panel Identification**

In this study, the experts were selected following an initial review of literature and a theoretical sampling process aimed at identifying professionals whose area of work align with the scope of the study. In line with guidelines for the Delphi method (Okoli & Pawlowski, 2004), we established two main inclusion criteria for the expert panel. Those criteria were (1) SPPs who currently or formerly were member of CE committees in SP organizations, and (2) whose profiles could cover the heterogeneity of the SP activities. Introductory emails containing an invitation to participate were sent to 40 SPPs. Thirteen professionals immediately declined the invitation because they were too busy to participate, other 11 did not complete the later rounds of the process. This drop-out did not negatively impact the representation of a diverse and inclusive sample regarding gender, race, professional role, average experience, or the geographical dispersion of the panelists. The final panel included 16 SPPs with an average of 14.13 (SD = 7.36) years of professional experience, situated in the United States (5; 31.3%) and the United Kingdom (11; 68.7%). These professionals divided their time between academic (M = 68.38; SD = 30.6) and applied (M = 31.63; SD = 30.6) work (see Table 1).

Of the 40 experts who were initially invited to participate, 27 individuals agreed and completed the first round (response rate = 67.5%). All of these professionals also received the invitation to participate in second round, with 19 of them completing the second round ( $2^{nd}$  round response rate = 70.4%). Of these 19 professionals, 3 dropped out from the third and last round of data collection, further reducing the sample size to 16 ( $3^{rd}$  response rate = 84.2%). This attrition rate of 60%) is comparable with other Delphi studies and the final sample for this study was adequate for effectively answering the research question. To elaborate, Martin (1983) argued that the optimal size

of the Delphi panel varies depending on the purpose of the study and on the heterogeneity of the population. Generally, Delphi scholars (e.g., Dalkey, Brown, & Cochran, 1970; Delbecq, Van de Ven, & Gustafson, 1975; Ludwig, 1997) have proposed that a panel of 15 to 20 experts could be considered optimal for this methodology to be effective.

#### **Procedure**

In line with Okoli and Pawlowski's (2004) guidelines, the experts who agreed to participate were sent an email with instructions to follow a link to the first-round survey hosted by Qualtrics (Qualtrics, Provo, UT). Two follow-up emails were sent to those experts who agreed to participate, but who did not complete the first round of the study. Figure 1 provides a procedural flow chart.

The purpose of the first round of the Delphi was twofold: (1) to develop a commonly agreed upon definition of CE and LL, and (2) to develop a conceptual understanding of the SPPs' beliefs regarding CE, specifically focused on the methods of delivery, assessment of outcome, anticipated impact, and expansion and specialization of knowledge. With the aim of developing a SP-specific definition of CE and LL, the panelists were first invited to answer open-ended questions (e.g., "Based on your experience as a SEPP professional, how would you define the concept of "lifelong learning"?"). Then, they were asked to answer open ended questions (e.g., "Based on your experience as an SEPP professional, what would you describe to be the main and most effective way to assess the outcome of continuing education?") aimed to understand the profession specific knowledge in terms of (1) the methods of CE delivery, (2) the assessment of CE outcome, (3) the anticipated impact of CE, and (4) the expansion and specialization of knowledge within the field (cf. Neimeyer et al., 2012c). The panelists were also asked to rank the importance of engaging in CE to sustain LL using a 5-point Likert scale (1 = "not important at all", 5 = "very important").

In the second round of the Delphi, the experts were presented with the list of items. The content of these items was derived from the content analysis completed on the open-ended responses from the first round. Aiming to explore how these panelists predict how CE in SP might be, they were asked to respond according to their prediction, and not their preference, on how the field would change in the following 10 years. Following the work of Neimeyer and colleagues,

ratings were made using a 5-point Likert scale with different anchors according to the specific question (Neimeyer et al., 2009; Neimeyer et al., 2012c; Taylor et al., 2012). Specifically, when asked about the delivery format, assessment method, and focus of knowledge, the anchors used were "decrease" (1) or "increase" (5) and when asked about the impact of CE, the anchors were "very little" (1) to "great" (5) impact. Finally, the panelists were asked to indicate what they perceived to be the half-life of professional knowledge in SEPP now and to predict this over the next 10 years. Participants were provided with the opportunity to provide open-ended feedback about any items in the Delphi round.

For this study, we adopted Keeney et al.'s (2011) threshold for determining consensus. That is, we deemed consensus to have been reached when at least 75% of the experts were within a standard deviation of the acceptability threshold. To elaborate, the second round included the review of the additional feedback and the identification of those items that did not reach consensus. Finally, following the removal of those statements that did reach consensus, the third round was launched, sending an individualized survey to each expert for final feedback and commentary. After the third-round consensus was reached. This process unfolded between December 2017 and August 2018.

230 Results

In this three-round Delphi study the authors aimed to develop a consensual definition of CE and LL in SP and learn from SPPs about the planning, delivery, and assessment of CE. The data are presented by round.

Round 1. During the first round of the Delphi method, the panelists were invited to provide their personal definitions of CE and LL as well as narrative responses to the four elements of CE: (1) delivery, (2) assessment, (3) impact, and (4) content. A preliminary content analysis of the responses was conducted to identify possible themes (see Hsieh & Shannon, 2005; Miles, Huberman, & Saldana, 2014). This content analysis was completed in two parts by the first two authors. Initially, these authors independently familiarized themselves with the raw data and assigned preliminary descriptive codes to these data. They then reviewed their independently developed codes and

242

243

244

245

246

247

248

249

250

251

252

253

254

255

256

257

258

259

260

261

262

263

264

265

266

267

collaboratively sought patterns, discussed any differences in interpretation to develop themes and a working definition of CE and LL. A similar process was followed to analyze answers provided by the panelists to specific questions aimed to learn about their views on the CE methods of delivery, assessment of outcomes, anticipated impact, and expansion and specialization of knowledge. CE was conceptualized as "an ongoing engagement in formally organized and recognized professional opportunities for the development of new knowledge, understanding, and the application of best practice to support a meaningful, ethical, and effective career, as well as to improve services to the public and profession" (see Table 2). The same process also led to the development of the definition of LL, which was conceptualized as "one's desire to explore and engage in ongoing informationseeking and self-reflective activities to satisfy one's personal curiosity and self-development throughout one's career, but which are not necessarily a professional obligation" (see Table 3). Finally, using a 5-point Likert scale (1 = not at all; 5 = extremely), the panelists were also asked to rank the importance of the role that CE plays in fostering LL (M = 4; SD = 0.61) and to describe the percentage of their time they dedicated to planning (M = 23.06; SD = 16.7), delivering (M = 35.69; SD = 23.18), and attending (M = 41.25; SD = 31.59) CE programs (see Table 2 and 3). **Round 2.** Following content analysis of the qualitative data from Round 1, the panelists were first asked to provide feedback on the definitions (see Table 2 and 3). Specifically, they were asked to rank, on a 5-point Likert scale (1 = not at all; 5 = extremely), how exhaustive and representative these definitions were, and how important it is for SPPs to adhere to CE and LL according to these definitions. The experts perceived these definitions as exhaustive ( $M_{CE} = 3.89$ ;  $SD_{CE} = 1.2$ ;  $M_{LL} = 3.79$ ;  $SD_{LL} = 1.08$ ) and applicable ( $M_{CE} = 4.47$ ;  $SD_{CE} = 0.51$ ;  $M_{LL} = 4$ ;  $SD_{LL} = 1.08$ ) 0.75). Similar results, although slightly higher, were found also in terms of these panelists' opinion of the importance for SPPs to adhere to them ( $M_{CE} = 4.21$ ;  $SD_{CE} = 0.63$ ;  $M_{LL} = 3.95$ ;  $SD_{LL} = 1.03$ ) and to foster professional culture based on them ( $M_{CE} = 4.42$ ;  $SD_{CE} = 0.61$ ;  $M_{LL} = 4.32$ ;  $SD_{LL} =$ 0.75). When invited to provide any further comments or feedback about these definitions the panelists did not add any content-based feedback, but did provide positive remarks about the quality of the definitions.

The panelists were also asked to rank a variety of items in response to 4 main stems focused on CE and specifically on its four aspects of delivery, assessment, impact, and expansion and specialization of knowledge. These items were based on a combination of the experts' independent views and feedback on research-informed categories presented to them in Round 1 (see Table 4 and 5). In line with the procedure undertaken by Keeney et al. (2011), we analyzed the results of the expert ranking calculating mean and standard deviation of the participants' ratings for each of the items. Panelists' ratings within  $\pm$  1 standard deviation of the whole panel mean were considered within the acceptability threshold and deemed to have reached consensus and therefore retained. Those ratings outside of the  $\pm$  1 standard deviation of the mean were, instead, considered outside the acceptability threshold. The panelists failed to reach the 75% acceptability threshold for 20 of the 32 statements (Table 6). Following these analyses 20 of the original items did not reach consensus and were included in third round in an attempt to stimulate further reflection and reach consensus about the items as appropriate or inappropriate (cf. Keeney et al., 2011).

Round 3. During the final round, panelists were presented with the 20 statements that did not reach the 75% consensus threshold in Round 2. In line with the recommendations of Keeney et al. (2011), for each of these items we indicated the group mean and standard deviation. The panelists were then asked to read the comments and ratings of other panelists, to reflect on their own judgements, and then provide ratings of the remaining items. This round gave the experts an opportunity to further clarify the information and their judgments about the importance of each individual item. The analysis of the data showed that the experts reached consensus on twelve of these items, while the remaining eight did not reach consensus.

Finally, based on the consensually developed definitions, they were also asked to rate, on a scale 1-100, their involvement (e.g., dedicated time), interest (e.g., commitment to), and investment (e.g., financial) in CE and LL (Table 7). Interestingly, when asked about CE these panelists expressed very high interest (M = 83.5; SD = 13.02), but very much lower involvement (M = 55.94; SD = 23.47) and investment (M = 44.56; SD = 25.98). Similar differences, although with lower

general scores, also characterized the answers focused on LL with higher interest (M = 65.13; SD = 25.11) and lower involvement (M = 47.25; SD = 25.98) and investment (M = 40.44; SD = 26.75).

Finally, the experts were asked their view of the "half-life" of knowledge accrual, or length of time to learn the required knowledge to practice in sport, exercise, and performance psychology. Participants gave ratings for the current half-life and their prediction of this 10 years in the future. Interestingly, the experts predicted a slight decrease of the half-life of knowledge accrual in sport and exercise between now ( $M_s = 8.65$ ,  $SD_s = 4.34$ ;  $M_e = 7.74$ ,  $SD_e = 5.02$ ) and the next 10 years ( $M_s = 8.35$ ,  $SD_s = 4.96$ ;  $M_e = 7.55$ ,  $SD_e = 5.43$ ). This reduction of knowledge was not observed for performance psychology, which was predicted to have a current half-life of 7.2 years ( $SD_p = 3.68$ ), which would increase over the next 10 years ( $M_p = 7.7$ ;  $SD_p = 4.7$ ).

304 Discussion

In this study, we aimed to extend the knowledge regarding how expert SPPs conceptualize and operationalize CE and LL. As such, a consensually agreed definition of CE and LL was developed based on the panelists' expertise in CE. Moreover, the Delphi process has enabled us to identify an important professional consensus regarding best practice for CE and LL methods of delivery, assessment of outcomes, anticipated impact, and, specialization of knowledge.

The panel of SPPs in this study had expertise in developing CE programs in SP and agreed on a common definition of CE and LL. Further, the Delphi method led to a characterization of CE as the structured and formal engagement in a process aimed "to support a meaningful, ethical, and effective career, as well as to improve services to the public and profession". While, the engagement in CE has been advocated by scholars (e.g., Hutter, van der Zande, Rosier, & Wylleman, 2018; Wylleman et al., 2009), the results of this Delphi process can be interpreted as indicating that SPPs should avoid engaging in CE due to an obligation to meet the expectations of professional bodies, and might instead seek to frequently engage in LL. To elaborate, the experts in this study reached a consensus definition of LL as an individual's desire to "explore and engage in ongoing information-seeking and self-reflective activities to satisfy one's personal curiosity and self-development". This desire could be fostered by educational programs promoting attitudinal and

behavioral change allied with LL (Wise et al., 2010). The potential value of such programs is evident from recent studies in which experienced SPPs have highlighted how their participation in CE programs is a fundamental component of their LL (Quartiroli, Etzel, Knight, & Zakrajsek, 2019), and in which engaging in CE and LL have been noted as strategies advanced SPPs employ to foster their SP professional quality of life (Quartiroli, Knight, Etzel, & Zakrajsek, 2019).

The panel of experts in this study included an engagement in self-reflective activities as important aspect of their LL. Such findings align with the extant body of work on reflective practice in SP, which has been illustrated as a means to fostering and sustaining positive and effective career development (Cropley, Baldock, Neil, Mellalieu, Wagstaff, & Wadey, 2016; Haberl & Peterson, 2010). Given these observations, it is salient for SPPs to be cognizant of both CE and LL aspects of their professional (and personal) development. Lastly, while professionals' engagement in CE is often a requirement for their participation in professional organizations and for retaining professional qualifications and credentials, an individual's LL reflects a personal choice which is rarely reported or captured by professional organizations. Hence, LL activities present an autonomous personal and professional opportunity which professionals must prioritize and resource to maximize their benefit.

#### **Methods of Delivery**

In agreement with previous research published in general psychology (see Neimeyer et al., 2012c), the experts in this study agreed that there would be an increased use of e-learning methods of delivery of CE (i.e., internet-based programs), and a movement toward mainly video-based presentations. On the other hand, they perceived a decreased use of in-person presentation-based programs, although the use of group activities and hands-on workshops to deliver CE content was not anticipated to change in the future. E-learning methods have the advantage of being able to reach a great number of practitioners, while being at a fairly low cost (Wise et al., 2010), and it is perhaps not surprising that SP organizations, such as the Association for Applied Sport Psychology, the International Society of Sport Psychology and the APA Society for Sport. Exercise and Performance Psychology are overtly investing in this method of delivery. Yet, possible challenges might unfold

when trying to develop and distribute these modules to areas of the world where technology or internet connection might not be as advanced.

#### **Assessment of CE**

Focusing on the assessment of CE programs, the experts were asked to predict the future of the methods of assessment as well as the focus of assessment for these programs. The experts in the panel anticipated an increase in the assessment of the general learning as well as the specific learning outcomes of CE programs. Moreover, they predicted an increase in the use of assessment modalities that tested the application of CE program material and a small increase in the assessment of skills, knowledge, and competencies developed during these programs. Interestingly, the experts also predicted an increase in the need for assessments of participants' satisfaction with CE programs. In terms of how these experts perceived CE's outcomes to be assessed, they predicted the greatest increase in reflection- and case-based assessment methods. The view proffered by the experts about the assessment of CE programs aligns with the growing focus on evidence-and competence-based practice in other domains of psychological practice (see Kaslow, Grus, Campbell, Fouad, Hatcher, & Rodolfa, 2009; Neimeyer et al., 2012c). It follows that efforts to evaluate the practice outcomes of CE programs could lead to the development of more evidence-based CE, and in turn, supporting a greater engagement with these programs (Neimeyer et al., 2009).

## The anticipated impact of CE

Concerning the anticipated impact of CE programs in SP, the panel predicted a growth in attention dedicated by professionals to the outcomes of these programs in the future, showing a positive view of how these programs may impact the profession over the next 10 years.

Specifically, the participants predicted these programs to better support SPPs in keeping up-to-date with their professional knowledge and to translate this knowledge into practice. These experts also predicted that these programs will have increasingly more impact on maintaining and enhancing SPP's professional competence, providing a stronger protection of the public. While these predictions provide an important message for SP organizations in terms of planning and formalizing

375

376

377

378

379

380

381

382

383

384

385

386

387

388

389

390

391

392

393

394

395

396

397

398

399

400

engagement in CE programs, it is important to note that formal CE programs are not the only source for professional development (Neimeyer et al., 2009). Indeed, there are various other sources of professional development including informal and incidental forms of professional development (Goodyear & Lichtnberg, 2008; Tod, Hutter, & Eubank, 2017). To elaborate, while informal CE may be engaging in by reading journals, attending conference, peer consulting (Goodyear & Lichtnberg, 2008), incidental forms encompass those situations where learning is secondary to the goal of the activity itself. For example, Skovholt and Starkey (2010), noted that psychology practice itself can be a source of professional development for practitioners. These forms of informal and incidental professional development might find their foundation in an individual's attitude toward LL. In fact, it appears that positive attitude towards to LL may predict a greater engagement in many of these activities (Taylor et al., 2012). For this reason, it may be very important for SPPs to cultivate their own personal positive attitudes towards LL as well as for graduate programs and professional organizations to support their students and members in these efforts. In addition, trying to describe the journey of these professionals, Skovholt and Starkey (2010) identified how professional development is not only the results of formal and informal sources of learning, but instead it is also supported by a continuing personal maturation.

# Knowledge expansion and specialization

When asked about the future of the profession in terms of its focus, the experts predicted an increased focused on contextual (i.e., exercise, sport, performance), population (i.e., exercisers, amateur, professional, and elite athletes, artists, military, coaches, etc.) and content (i.e., clinical, educational) specializations. This growing specialization seems to align with trends previously identified in the general psychology literature (cf. Kaslow et al., 2009). Moreover, these results could be explained in relation to the panelists' assessment of the shrinking "half-life" of knowledge, specifically of the sport and exercise psychology specialization, and leading to a stronger need for updated and specialized knowledge. Yet, this panel of experts did not predict a similar trend for performance psychology specialization, whose half-life was instead predicted to increase. This difference in prediction might require further exploration given the growing numbers of

professionals working in non-athletic performance contexts. Interestingly, this panel of experts did not predict a similar trend for performance psychology specialization, whose half-life was instead predicted to increase. This difference in prediction might require further exploration given the growing numbers of professionals working in non-athletic performance contexts.

With this study, we furthered the current existing literature focused on continue education and lifelong learning, being one of the very first studies focusing specifically on sport psychology professionals. However, while we paid particular attention to develop a possible internationally applicable definition of CE and LL, due to the fact that 24 of the invited panelist dropped from this study limited our sample of experts with professionals from the USA and the UK. In the future, scholars may need to expand this exploration to experts from other countries and continent. This process may lead to either test the validity of these results to our cultural contexts or to culturally grounded alternative definitions of CE and LL.

413 Conclusion

In conclusion, this Delphi study has provided valuable expert consensus on defining what CE and LL mean in the SP field and profession. Further, this study presents a first exploration of CE in the SP field, and which showcases fast and substantially changing delivery (e.g., methods, assessment, content, impact) and significance, as more organizations develop certification and qualification programs. These findings point to the importance of developing and engaging in formal and informal CE programs and for SPPs to embrace LL throughout their professional career.

Scholars raised concerns regarding the mandatory participation in CE (Adams & Sharkin, 2012; Neimeyer et al., 2009; VandeCreek et al., 1990), and noted declining engagement with CE by attendees who have limited interest in learning (Neimeyer et al., 2009). LL has been identified as the result of personal and individual efforts and, unlike CE, is not formally mandated by professional organizations. For this reason, fostering individual interest in LL may be a salient focus of education and professional training. Based on our results, it is evident that LL should be fostered in the early stages of SPP professional training and practice and then be maintained throughout an individual's professional journey. It follows that SPPs must seek opportunities to engage in LL, while

professional organizations, qualification and training programs, and professional networks should
concurrently foster conditions to facilitate this search. Moreover, based on our results, there remain
opportunities to explore the level, motive, and quality of engagement in CE and LL among SPPs.
Given the varying estimations of the half-life of the profession, it is important that researchers to
continue to differentiate between and promote CE and LL within the sport, exercise, and
performance psychology disciplines. Specifically, we see an important future for LL as a component
of satisfactory, ethical and effective practice and we hope other scholars will take this forward.

438	References
439	Adams, A., & Sharkin, B. (2012). Should continuing education be mandatory for re-licensure?
440	Arguments for and against. In G. J. Neimeyer & J. M. Taylor (Eds.), Continuing professional
441	development and lifelong learning: Issues, impacts and outcomes (pp. 157-178). Hauppauge, NY:
442	Nova Science.
443	American Psychological Association (2015). Standards and Criteria for Approval of Sponsor of
444	Continuing Education for Psychologists. Retrieved from
445	https://www.apa.org/about/policy/approval-standards.pdf
446	Barnett, J. E., Doll, B., Younggren, J. N., & Rubin, N. J. (2007). Clinical competence for practicing
447	psychologists: Clearly a work in progress. Professional Psychology: Research and Practice, 38,
448	510-517. doi: 10.1037/0735-7028.38.5.510
449	Cropley, B., Baldock, L., Mellalieu, S. D., Neil, R., Wagstaff, C. R. D., & Wadey, R. (2016). Coping
450	with the demands of professional practice: Sport psychology consultants' perspectives. The Sport
451	Psychologist, 30, 290-302. doi: 10.1123/tsp.2015-0125
452	Dalkey, N. C. (1972). The Delphi method: An experimental study of group opinion. In N. C. Dalkey, D.
453	L. Rourke, R. Lewis, & D. Snyder (Eds.). Studies in the quality of life: Delphi and decision-
454	making (pp. 13-54). Lexington, MA: Lexington Books.
455	Dalkey, N. C., Brown, B. B., & Cochran, S. W. (1970). The delphi method, IV: Effect of percentile
456	feedback and feed-in of relevant facts. Santa Monica, CA: Rand Corporation.
457	Delbecq, A. L., Van de Ven, A. H., & Gustafson, D. H. (1975). Group techniques for program
458	planning: A guide to nominal group and Delphi processes. Scott Foresman. Glenview, IL
459	Dubin, S. S. (1972). Obsolescence or lifelong education: A choice for the professional. American
460	Psychologist, 27, 486-528. doi: 10.1037/h0033050
461	Fletcher, D., & Maher, J. (2013). Toward a competency-based understanding of the training and
462	development of applied sport psychologists. Sport, Exercise, and Performance Psychology, 2, 265-
463	280. doi: 10.1037/a0031976

NJ: Wiley-Blackwell.

465 Fletcher, D., & Maher, J. (2014). Professional competence in sport psychology: Clarifying some 466 misunderstandings and making future progress. Journal of Sport Psychology in Action, 5, 170-185. 467 doi: 10.1080/21520704.2014.965944 468 Gardner, F. L., & Moore, Z. E. (2004). The multi-level classification system for sport psychology 469 (MCS-SP). The Sport Psychologist, 12, 89-109. doi: 10.1123/tsp.18.1.89 Haberl, P., & Peterson, K. (2006). Olympic-size ethical dilemmas: Issues and challenges for sport 470 471 psychology consultants on the road and at the olympic games. Ethics & Behavior, 16, 25-40. doi:10.1207/s15327019eb1601 4 472 Hojat, M., Veloski, J., Nasca, T. J., Erdmann, J. B., & Gonnella, J. S. (2006). Assessing physicians' 473 474 orientation toward lifelong learning. Journal of General Internal Medicine, 21, 931-936. 475 doi:10.1007/BF02743140 476 Hsieh, H. F. & Shannon, S. E. (2005). Three approaches to qualitative content analysis. *Qualitative* 477 Health Research, 15, 1277-1288. doi: 0.1177/1049732305276687 Hutter, V. R. I., van der Zande, J. J., Rosier, N., & Wylleman, P. (2018) Education and training in the 478 field of applied sport psychology in Europe. International Journal of Sport and Exercise 479 480 Psychology, 16, 133-149. doi: 10.1080/1612197X.2016.1162189 481 Kaslow, N. J., Celano, M. P., & Stanton, M. (2005). Training in family psychology: A competenciesbased approach, Family Process, 44, 337-353, doi: 10.1111/j.1545-5300.2005.00063.x 482 Kaslow, N. J., Grus, C. L., Campbell, L. F., Fouad, N. A., Hatcher, R. L., & Rodolfa, E. R. (2009). 483 484 Competency Assessment Toolkit for professional psychology. Training and Education in Professional Psychology, 3, S27-S45. doi: 10.1037/a0015833 485 486 Kaynak, E., & Macaulay, J. A. (1984). The Delphi technique in the measurement of tourism market potential: the case of Nova Scotia. Tourism Management, 5, 87-101. doi: 10.1016/0261-487 488 5177(84)90056-6 489 Keeney, S., Hasson, F., & McKenna, H. (2011). The Delphi technique. In S. Keeney, F. Hasson, and 490 H. McKenna (Eds.), *The Delphi technique in nursing and health research* (pp. 1-17). Hoboken,

492 Lubker, J. R., Visek, A. J., Geer, J. R., & Watson II, J. C. (2008). Characteristics of an effective sport 493 psychology consultant: Perspectives from athletes and consultants. Journal of Sport Behavior, 31, 494 147. 495 Ludwig, B. (1997). Predicting the future: Have you considered using the Delphi methodology? *Journal* 496 of Extension, 35, 1-4. 497 McKenna, H. P. (1994). The Delphi technique: a worthwhile research approach for nursing?. *Journal of* 498 Advanced Nursing, 19, 1221-1225. doi: 10.1111/j.1365-2648.1994.tb01207.x 499 Miles, M. B, Huberman, A. M., & Saldana, J. (2014). Qualitative data analysis: A method 500 sourcebook. Los Angeles, CA, US: Sage Publications. 501 Neimeyer, G. J., Taylor, J. M., & Cox, D. R. (2012a). On hope and possibility: Does continuing 502 professional development contribute to ongoing professional competence?. Professional 503 Psychology: Research and Practice, 43, 476-486.doi: 10.1037/a0029613 504 Neimeyer, G. J., Taylor, J. M., & Philip, D. (2010a). Continuing education in psychology: Patterns of 505 participation and perceived outcomes among mandated and nonmandated psychologists. Professional Psychology: Research and Practice, 41, 435-441. doi: 506 507 10.1037/a0021120 508 Neimeyer, G. J., Taylor, J. M., & Rozensky, R. H. (2012b). The diminishing durability of knowledge in 509 professional psychology: A Delphi Poll of specialties and proficiencies. *Professional Psychology*: 510 Research and Practice, 43, 364-371. doi: 10.1037/a0028698 Neimeyer, G. J., Taylor, J. M., & Wear, D. (2010b). Continuing education in psychology: Patterns of 511 512 participation and aspects of selection. Professional Psychology: Research and Practice, 4, 281-513 287. doi: 10.1037/a0019811 Neimeyer, G. J., Taylor, J. M., & Wear, D. M. (2009). Continuing education in psychology: Outcomes, 514 515 evaluations, and mandates. *Professional Psychology: Research and Practice*, 40, 617-624. doi: 516 10.1037/a0016655 Neimeyer, G. J., Taylor, J. M., & Wear, D. M. (2011). Continuing education in professional psychology: 517

do ethics mandates matter?. Ethics & Behavior, 21, 165-172. doi: 10.1080/10508422.2011.551472

519	Neimeyer, G. J., Taylor, J. M., Rozensky, R. H., & Cox, D. R. (2014). The diminishing durability of
520	knowledge in professional psychology: A second look at specializations. Professional Psychology:
521	Research and Practice, 45, 92-98. doi: 10.1037/a0036176
522	Neimeyer, G. J., Taylor, J. M., Wear, D., & Linder-Crow, J. (2012c). Anticipating the future of CE in
523	psychology: A Delphi poll. In G. J. Neimeyer & J. M. Taylor (Eds.), Continuing professional
524	development and lifelong learning: Issues, impacts and outcomes (pp. 371-388).
525	Okoli, C., & Pawlowski, S. D. (2004). The Delphi method as a research tool: an example, design
526	considerations and applications. Information & Management, 42, 15-29. doi:
527	10.1016/j.im.2003.11.002
528	Quartiroli, A., Etzel, E. F., Knight, S. M., & Zakrajsek, R. A. (2019). The multifaceted meaning of sport
529	psychology professional quality of life. Journal of Clinical Sport Psychology, 1-23. doi:
530	10.1123/jcsp.2017-0048
531	Quartiroli, A., Knight, S. M., Etzel, E. F., & Zakrajsek, R. A. (2019). Fostering and sustaining sport
532	psychology professional quality of life: The perspectives of senior-level, experienced sport
533	psychology practitioners. The Sport Psychologist, 33, 148-158. doi: 10.1123/tsp.2017-0140
534	Rodolfa, E., Bent, R., Eisman, E., Nelson, P., Rehm, L., & Ritchie, P. (2005). A cube model for
535	competency development: Implications for psychology educators and regulators. Professional
536	Psychology: Research and Practice, 36, 347-354. doi: 10.1037/0735-7028.36.4.347
537	Ross, A. O. (1974). Continuing professional development in psychology. <i>Professional Psychology</i> , 5,
538	122-128. doi: 10.1037/h0037559
539	Rowe, G., & Wright, G. (1999). The Delphi technique as a forecasting tool: issues and
540	analysis. International Journal of Forecasting, 15, 353-375. doi: 10.1016/S0169-2070(99)00018-7
541	Rubin, N. J., Bebeau, M., Leigh, I. W., Lichtenberg, J. W., Nelson, P. D., Portnoy, S., & Kaslow, N. J.
542	(2007). The competency movement within psychology: An historical perspective. Professional
543	Psychology: Research and Practice, 38, 452-462. doi: 10.1037/0735-7028.38.5.452

544 Schmidt, R.C. (1997). Managing Delphi surveys using nonparametric statistical techniques. Decision Sciences, 28, 763-774. doi: 10.1111/j.1540-5915.1997.tb01330.x 545 Sharp, L. A., & Hodge, K. (2011). Sport psychology consulting effectiveness: The sport psychology 546 547 consultant's perspective. Journal of Applied Sport Psychology, 23, 360-376. doi: 548 10.1080/10413200.2011.583619 Skovholt, T. M., & Starkey, M. T. (2010). The three legs of the practitioner's learning stool: Practice, 549 research/theory, and personal life. Journal of Contemporary Psychotherapy, 40, 125-130. doi: 550 551 10.1007/s10879-010-9137-1 Taylor, J. M., Neimeyer, G. J., Zemansky, M., & Rothke, S. (2011). Exploring the relationship between 552 553 lifelong learning continuing education, and professional competencies. In G. J. Neimeyer & J. M. 554 Taylor (Eds.), Continuing professional development and lifelong learning: Issues, impacts and 555 outcomes (pp. 83-102). New York, NY: Nova Science. 556 Tod, D., Hutter, R. I. V., & Eubank, M. (2017). Professional development for sport psychology practice. Current Opinion in Psychology, 16, 134-137. doi: 10.1016/j.copsyc.2017.05.007 557 VandeCreek, L., Knapp, S., & Brace, K. (1990). Mandatory continuing education for licensed 558 559 psychologists: Its rationale and current implementation. Professional Psychology: Research and 560 Practice, 21, 135-140. doi: 10.1037/0735-7028.21.2.13 Wagstaff, C. R. D., & Hays, K. (2019). 'What have the romans ever done for us?': Stakeholder 561 562 reflections on 10 years of the qualification in sport and exercise psychology. Sport and Exercise Psychology Review, 15, 32-37. 563 564 Weir, K. (2018). A growing demand for sport psychologists. Monitor on Psychology, 49, 50. Retrieved 565 from: https://www.apa.org/monitor/2018/11/cover-sports-psychologists Wise, E. H., Sturm, C. A., Nutt, R. L., Rodolfa, E., Schaffer, J. B., & Webb, C. (2010). Life-long 566 567 learning for psychologists: Current status and a vision for the future. *Professional Psychology:* 568 Research and Practice, 41, 288-297. doi: 10.1037/a0020424

Wylleman, P., Harwood, C. G., Elbe, A.-M., & de Caluwé, D. (2009). A perspective on education and
 professional development in applied sport psychology. *Psychology of Sport and Exercise*, 10, 435 446. doi: 10.1016/j.psychsport.2009.03.008

Table 1. Panelists' Characteristics and Demographics

			Gender		Specialization	Years of SP Experience	Professiona	l Activity	
	Country(ies) of practice	Gender		Gender	Gender	Highest Degree			Academic Work %
1	USA	F	PhD	Performance Dysfunction	15	85	15		
2	UK	F	PhD	Performance Development	10	90	10		
3	UK	M	PhD	Performance Dysfunction	20	85	15		
4	UK	M	PhD	Performance Impairment	20	50	50		
5	UK	F	PhD	Performance Impairment	20	95	5		
6	UK	M	PhD	Performance Development	30	85	15		
7	USA	F	PhD	Performance Development	7	90	10		
8	UK	M	PhD	Performance Dysfunction	14	70	30		
9	UK	M	PhD	Performance Development	20	90	10		
10	UK	M	PhD	Performance Development	13	95	5		
11	UK	F	PhD	Performance Development	20	90	10		
12	USA	M	PhD	Performance Development	10	0	100		
13	USA	F	PhD	Performance Development	11	50	50		
14	USA	M	PhD	Performance Dysfunction	6	100	0		
15	USA	F	M.S.	Performance Impairment	3	39	61		
16	UK	M	PhD	Performance Termination	8	70	30		
				Mean	14.43	68.38	31.63		
				Standard Deviations	6.80	30.6	30.6		

<sup>\*</sup> The classification of areas of expertise followed the Multi-Level Classification System for Sport Psychology (MCS-SP; Gardner & Moore, 2004).

#### Table 2. List of statements offered by the panellists about Continuing Education and Resulting Definition

# **Continuing Education**

#### Panellists' responses

Continuing education is a more organized and formal form of personal and professional development.

Engagement in relevant professional development activities to ensure knowledge and practice currency and effectiveness

Continuing education is a part of that lifelong learning concept. It drives you to stay in touch with your profession.

Formal education that takes place post-compulsory education (e.g., secondary school in the UK)

Meaningful workshops that do not just "check a box" but enhance practice capability.

Continuing education is an active, behavioural process of learning that involves staying current with best practices.

The process of systematically developing in a desired direction

Continuing education is a formal process of documenting that you are taking steps towards lifelong learning.

Undertaking additional qualifications to further develop skills and knowledge

Continuing education is about engaging with various means to up skill knowledge and practical skills. This may be through structured CPD, shadowing, peer supervision/support etc.

Academic study or further education to ensure that knowledge and competencies remain relevant and in line with current standards.

Continuing to learn thorough one's career, but continuing education being a more formalized process of delivery and consumption.

Professionally developed curriculum and resources to advance knowledge

The process that allows people to continue to learn and develop in a given field

It relates to being current in one's reading of the literature and in the case of applied work, current best practices in working with athletes. Ongoing learning activities that help an individual to fulfil their role competently and maintain currency in terms of knowledge and skills.

Professional development and CPD activity that furthers a practitioner (or researchers) competencies

## **Resulting Definition**

**Continuing Education** (CE) as "an ongoing engagement in formally organized and recognized professional opportunities for the development of new knowledge, understanding, and the application of best practice to support a meaningful, ethical, and effective career, as well as to improve services to the public and profession."

	Pane	lists' evaluation of t	he definition	
	Exhaustive	Applicable	Important to adhere	Important to foster
Continuing Education	3.89 (1.2)	4.47 (0.51)	4.21 (0.63)	4.42 (0.61)

Table 3. List of statements offered by the panellists about Lifelong Learning and Resulting Definition

## Lifelong learning

#### Panellists' responses

Ongoing professional development. Seeking new ways of doing things, and developing new answers to old problems by learning and developing one skillset, competencies, and knowledge.

A reflective process of continual development to positively enhance oneself.

A process of engaging in a range of activities to develop knowledge, skills and experience across the duration of a person's career.

Constant desire to learn and grow. A responsibility to stay current on best practices in the literature and a recognition that research informs applied practice, and applied practice informs research.

A willingness to want to enquire, update and develop

it is everything we need to be and do in order to maximize our capabilities, potential and keep growing

The need for professionals to understand that the profession of SEPP is constantly changing based upon new advancements and research.

A continuing process of self-development

A continual development in relation to knowledge and skills.

The pursuit of learning through various means to expand knowledge and understanding across the lifespan

Staying engaged with current research, but always thinking of how the research informs practice. Never thinking that one knows it all, but continuing to explore and reflect on readings, information, etc.

pursuing continuing education opportunities, using daily reflection to consider areas of growth, knowing that you will never know everything and you will learn your entire life

Learning and self-development that continues through life without reaching limits of knowledge

A consistent process of self-reflexivity

Continuous professional development over a person's career to ensure sustained evidence based practice

Learning that takes place formally and informally through experiential, professional development and formal education

A personal and professional commitment to continually further your education, to improve depth of understanding and competency in actively applying relevant skills, through formal academic and ad hoc study.

Lifelong learning is the continued effort to become as knowledgeable, capable, and current in every area of your practice - be it applied, teaching, research, assessment, etc.

interest in continuing education both for applied goals and because of a genuine interest in learning across ones career

Purposeful efforts to continue improving as a practitioner until I am no longer practicing.

Having a growth mindset. An approach to information where you are always open to feedback, suggestions, and new research to inform yourself in your practice or in any area of life

Seeking opportunities to acquire new knowledge and skills as well as to develop and refine those already held.

Lack of representation of the importance of relating, relationships and connecting with people in engaging ways

#### **Resulting Definition**

*Lifelong learning* (LL) as "one's desire to explore and engage in ongoing information-seeking and self-reflective activities to satisfy one's personal curiosity and self-development throughout one's career, but which are not necessarily a professional obligation."

# Panelists' evaluation of the definitionExhaustiveApplicableImportant to adhereImportant to fosterLifelong Learning3.79 (1.08)4 (0.75)3.95 (1.03)4.32 (0.75)

#### Table 4. List of statements offered by the panellists about the delivery and assessment of CE

#### Based on your experience as an SEPP professional, ...

#### ...what would you describe to be the main and most effective methods to deliver CE?

Interactive, group or 1-1 sessions, aligned with opportunities to interact with other professionals (e.g., webinar or conference).

Follow-ups are very important; too often webinar knowledge is not reinforced.

On-line /web based modes - webinars, on-line conferences

Online webinars and videos are the best way to deliver continuing education. It is more convenient and cost effective.

Blended learning - using online and face-to-face contact to support learner needs and to provide different approaches to engaging in learning.

DEP method, incorporating a didactic, experiential, and process component to a seminar/workshop.

Face-to-face, shadowing/mentoring, live is preferred, in lectures or symposiums, on-line discussion forums or Zoom meetings

Face-to-face contact with opportunity for sharing thoughts with others

Experiential learning, peer support, reflective practice, CPD events

Web-based methods increase the access to CE that can be multiple and diverse. That said traditional courses and workshops are important where practical delivery is required. Matching the method to the intended outcomes to enhance the experience of those taking part is critical.

It varies. Certain things work better in certain formats. Workshops providing experiential learning, webinars, lectures all have their place.

Concise reading; workshops and conferences;

Conference, online workshops and symposia are good.

Face to face workshops where knowledge can be communicated, discussed

Professional development workshops, learning at conferences, engagement with professional practice groups

Power workshops where you have a group of professionals give brief summaries, TED-talk style.

Workshops and online webinars

In-person learning with structured follow-up by CE professionals to continue focus on certain learned skills.

Use up to date literature/evidence-based practices; make the presentation interactive

Podcasts and workshops

Practical and experientially orientated workshops

#### ...what would you describe to be the main and most effective way to assess the outcome of CE?

Personal reflections and portfolios.

Reflections to how knowledge and practice has developed over time - within this there would need to be an aspect of social validation to ensure that the recipient of the service (e.g., client) is benefitting as a result.

Surveys given to those receiving the information and possibly the clients as well.

Engagement metrics and reflective practice - the learner's reflections on their journey from the start to the end of the activity and an understanding of how they have applied the learning into their practice.

With a six month follow-up rather than just immediately after the training

Mixed methods -- both qualitative and quantitative means of assessment.

Application, watching them at work.

Content based questions to address overall competency

Tests for knowledge/understanding at the end of the program

Demonstration of practical application of the skills and knowledge learnt

Practical portfolios-video-based-voice recorded reflections/discussions, blogs

Assessment should directly suit the objectives of the education course. No one method would be prioritised here.

Perceived satisfaction and contribution of the workshop to self-development.

Real assessment would come from one's own practice and self-reflexive practice. A follow-up survey is one thing, but real assessment would have to occur over time to see if the skills and knowledge were actually put into practice and maintained.

Assessment could range from a reflection evidence informed and based portfolio to a oral face to face viva.

Case study methods

Assessment through achievement of stated learning outcomes is the standard process. Learner satisfaction is also relevant.

After program survey and subsequent follow-up

Feedback from practitioners and their clients, both before and after CE, and compare this feedback

Poll practitioners longitudinally on the effect the CEUs have on their day to day practice

Engagement figures, evaluation feedback sheets

Discussion

# Table 5. List of statements offered by the panellists about the delivery and assessment, content, and impact of CE

#### Based on your experience as an SEPP professional, ...

## ...what areas of the professional practice would do you think would be the most impacted by engaging in professional CE?

New applied techniques, tools to assist in developing a professional practice business, counselling skills, new theoretical advances understanding better the processes of delivery - much of what we read is about outcomes but detail to the processes and enhancing the client experience would be impactful

How we treat our athletes and clients from either a research or clinical standpoint. The more we learn the more effective we will be at providing better treatment for our clients.

Knowledge of sport and exercise psychology and contemporary issues.

Integrating evidence-based methods and widening practice options

Knowledge base of the consultant, which would hopefully enhance the skill set of the consultant, which would ideally impact athlete outcomes.

Current practice i.e. being up-to-date on new developments/ways of doing things and reflection

Practicums and case study learning

Ethical decision making, knowledge of issues that continue to change, such as multicultural awareness, evidence based practice.

Increased ability to deliver sessions with clients through enhanced levels of knowledge and skills

Counselling skills, evaluation techniques, developing communication and rapport skills

Currently, there is probably a bias toward theoretical understanding. In the sport and exercise sciences I believe we can do more to upskill professional or practice related methods and competencies. I would go to psychology here for CE.

Ethics (we need that over and over again...); interviewing techniques, how to work with those who are peripheral to the athlete, e.g., parents, significant others, coaches, physicians; helping the athlete cope with "bad news" (injury, being cut from the team); understanding the importance of working with the lower level participants in sport, especially children's programs, non-elite recreational/club/school teams; learning how to "refer out" appropriately, and building the best referral network possible for your practice.

All aspects can be impacted by carefully developed and administered educational programs.

Ethics, multicultural, mentorship

Professional judgement and decision making with clients; self-awareness

The most impact is from modules or workshops on lesser talked about issues, like gender violence and diversity issues in the applied domain. Client interactions

Dealing with novel and more complex case formulations/problem solving

Competency as a provider depends on ongoing continuing education to continue to refine skills, learn and develop skills in new competencies.

Interventions and case conceptualizations

Quality of care; Assessment; Ethics

Therapeutic techniques and approaches

Client-centered approach; self-evaluation; communication skills

#### ...what areas of the professional practice should be the main focus of professional continuing education?

Professional tools, peer-mentoring, professional development, networking

Accounts of esteemed individuals to what they did and how.

Learning how to provide the best treatment for clients would benefit the most when it comes to professional continuing education.

Developing innovative and evidence-based interventions, Self-care - personal coping of practitioners as performers, Contemporary issues in ASEP literature

Current evidence-based practice and skill development

Evidence-based and theory-informed practice

Theory to practice activities and evaluating impact

Ongoing practicums, and supervision when available

Ethics, multicultural awareness, evidence based practice, best practices approaches to consulting.

Application of knowledge

Counselling skill development-most neophytes in my experience often lack the critical skills of counselling

Ethics, diversity, latest research, best practices for referring out.

Professional continuing education can occur in all areas.

Ethics, multicultural and diversity training, crisis intervention

Theory-practice; evidence-based strategies to inform work

Issues of gender violence in sport, and diversity and multiculturalism issues in the field, including harassment, bullying, LGBT issues, and the intersection of race, class and gender.

Evidence based practice

Applied 'real life' scenarios - the things that aren't in the text books...

(1) populations - to increase competencies for working with different individuals; (2) intervention skills (mindfulness, relaxation, attention training, etc) - to develop new applied skills.

Ethics, practicing within competency, basic clinical skills, and guidelines for having a practice.

Clinical mental health

Interventions and case conceptualizations

Proper interventions; Assessment; Ethics

Similar to my last answer, therapeutic approaches and skills in delivery.

From a research perspective, research methods and analysis.

From an evaluation perspective, how to effectively evaluate complex, large scale interventions.

Consultant effectiveness; interpersonal skills; client centered approach

Table 6. Panelists' engagement and perception of Continuing education

	M (SD)	% of Agreement	M (SD)	% of Agreement
to what extent do you expect each of the following delivery formats to increa	ase or decrease?			
On-site presentations	2.53 (0.77)	89.47		
On-site interactive group activities	3.21 (0.98)	63.16*	2.5 (0.52)	100
On-site experiential workshops & activities	3.11 (0.99)	36.84*	2.75 (0.58)	62.5*
Conference presentations	3.26 (0.56)	78.95	, ,	
Professional practice groups	3.58 (0.69)	89.47		
Blended (online + in person) activities	4.11 (0.74)	63.16*	4.25 (0.58)	62.5*
Recorded internet delivered video based training (e.g., podcast, TED talks)	4.47 (0.7)	89.47	, ,	
Internet delivered text based training (e.g., slide show, text based program)	4.26 (0.81)	78.95		
Live internet based training (e.g., webinars)	4.58 (0.69)	68.42*	4.63 (0.5)	62.5*
to what extent do you believe that each of the following of the assessment p	rocess is likely to in	crease or decr	ease?	
Assessment of the overall CE learning?	3.42 (0.84)	78.95		
Assessment of the specific aspects of the CE learning?	3.63 (0.68)	89.47		
Number of hours of engagement with CE?	3.74 (0.65)	52.63*	3.25 (0.58)	81.25
Evidence of application of the material learned in CE training?	3.74 (0.73)	57.89*	3.56 (0.63)	93.75
Assessment during the CE learning?	3.58 (0.69)	89.47	,	
Assessment following the CE learning (e.g., 6 month follow	3.42 (0.84)	78.95		
Reflection-based assessment?	3.84 (0.83)	47.37*	3.88 (0.72)	50*
Assessment of the knowledge developed with the CE training?	3.47 (0.7)	57.89*	3.19 (0.54)	68.75*
Assessment of the skills developed with the CE training?	3.53 (0.77)	84.21	(****)	
Assessment of the competence developed with the CE training?	3.74 (0.65)	68.42*	3.44 (0.73)	87.5
Participants' perceived satisfaction?	3.63 (0.96)	68.42*	3.56 (0.89)	75
Experts' direct assessment via practice observation?	3.37 (1.07)	57.89*	2.81 (0.98)	62.5*
Case-based assessment methods?	4 (0.58)	68.42*	3.63 (0.81)	81.25
to what extent do you believe that it will (Very little - Great deal)				
Increase professional knowledge	4 (0.75)	63.16*	3.75 (0.77)	81.25
Keep professionals up-to-date	4.05 (0.71)	52.63*	4.06 (0.85)	81.25
Translate into practice	3.84 (0.76)	42.11*	3.44 (0.81)	81.25
Maintain professional competency	3.84 (0.76)	42.11*	3.75 (0.58)	68.75*
Enhance professional competency	3.84 (0.76)	42.11*	3.81 (0.75)	62.5*
Protect the public	3.89 (0.88)	68.42*	3.5 (0.82)	81.25
Enhance outcomes	4 (0.82)	36.84*	3.56 (0.81)	81.25
to what extent do you believe that it will (Decrease - Increase)	()		()	
Focus on contextual specializations (i.e., exercise, sport, performance)	4.21 (0.85)	89.47		
Focus on population (i.e., exercisers, amateur athletes, professional and elite athletes, artists		78.95		
military, coaches, etc)	7.20 (0.22)	10.75		

Table 7. Panelists' engagement and perception of Continuing education

Panelist	Importance of CE to support LL*	Continuing Education Time		Continuing Education			Lifelong Learning			
		Planning	Delivery	Attend	Involvement	Interest	Investment	Involvement	Interest	Investmen
1	4	10	30	60	35	90	45	20	75	10
2	4	40	40	20	60	60	50	40	60	40
3	5	20	50	30	90	100	40	50	100	70
4	5	40	10	50	70	90	50	50	70	50
5	4	10	65	25	70	81	61	71	76	62
6	5	15	17	68	30	86	30	92	92	73
7	4	50	45	5	70	90	30	30	50	10
8	5	20	60	20	70	80	80	81	80	80
9	5	45	14	41	80	87	54	81	94	32
10	4	29	50	21	70	70	50	60	76	51
11	5	30	60	10	20	80	20	20	80	15
12	4	40	40	20	50	100	17	10	10	10
13	5	0	20	80	70	100	70	50	40	50
14	3	0	0	100	71	85	30	30	40	10
15	4	0	0	100	19	82	71	61	29	74
16	5	20	70	10	20	55	15	10	70	10
M	4.44	23.06	35.69	41.25	55.94	83.5	44.56	47.25	65.13	40.44
SD	0.61	16.7	23.18	31.59	23.47	13.02	19.91	25.98	25.11	26.75

<sup>\*</sup>Note: This question was answered sing a 5-point Likert Scale 1 = "not important at all", 5 = "very important"

Figure 1. Flow chart of the study design

