

#### THE CAUSES OF BANKRUPTCY AMONG CREDIT CARDHOLDERS IN MALAYSIA

# HAFIZUDDIN BIN NOOR SA'ARI 2011719541

BACHELOR OF BUSINESS ADMINISTRATION (HONS) FINANCE
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KOTA BHARU, KELANTAN

**DECEMBER 2013** 

### **ACKNOWLEDGEMENT**

بسمالله الرحمن الرحيم

Assalamualaikum.....

Firstly, I would like to praise to Allah s.w.t for his blessings given to me to finish this thesis completely. I also would like to thanks to my grateful advisor, Sir Wan MuhdFaez Bin Wan Ibrahim for his academic and professional advice in helping me to finish and

complete this thesis. They have given me a lot positive feedback regarding this research.

I also like to express my appreciation to all lecturers and my friend that help me to finish this thesis. Not to forget, thanks also to Mrs. ShamsiahCheRos from Department of Insolvency, Putrajaya because willing to spend time to me and provide information to me

and give data about bankruptcy in Malaysia.

Finally, I would like to express say thanks to my family who has participated in giving me positive comments and supporting words in helping me to complete this thesis. Their contributions are highly appreciated and will be well remembered.

Thank you.

## **TABLE OF CONTENTS**

BIL	CONTENTS	PAGES
1	Cover Title	i
2	Declaration of original work	ii
3	Letter of Submission	iii
4	Acknowledgement	iv
5	Table of Contents	v – vi
6	List of Table & List of Figure	vii
7	Abstract	viii
8	Chapter 1	1
	1.0 Introduction 1.1 Background of study 1.2 Problem Statement 1.3 Research Question 1.4 Research Objective 1.5 Theoretical Framework 1.6 Hypothesis 1.7 Scope of Study 1.8 Significant of Study 1.9 Limitations of study 1.10 Definition of Independent Variable	2 2-8 8-10 10 10 11-12 12-13 13-14 14-15 15-17
9	Chapter 2	18
	2.0 Introduction 2.1 Credit Card Debts and Bankruptcy 2.2 Consumer Spending 2.3 Interest Rate 2.4 Unemployment Rate 2.5 Inflation Rate	19 19 – 21 22 – 24 25 – 27 27 – 28 29 – 30
10	Chapter 3	31
	3.0 Introduction 3.1 Research Design 3.2 Data Collection Method 3.3 Data Analysis 3.4 Research Analysis	32 32 32 – 33 33 34 – 37

11	Chapter 4		38
	4.0	Introduction	39
	4.1	Trend Analysis	39
		4.1.1 Trend Analysis of all variable	39
		4.1.2 Trend Analysis of consumer spending	40 – 41
		4.1.3 Trend Analysis of Interest Rate	41 – 42
		4.1.4 Trend Analysis of Unemployment Rate	42
		4.1.5 Trend Analysis of Inflation Rate	43
	4.2	Interpretation of Result	44
		4.2.1 Regression Model	44 – 45
		4.2.2 Interpretation of Coefficient	45 – 47
		Regressions	40
		4.2.3 Coefficient of Association (R)	48
		4.2.4 Coefficient of determination (R <sup>2</sup> )	49
		4.2.5 T-Statistic	50 <b>–</b> 56
		4.2.6 F-Statistic	56 – 58
	4.0	4.2.7 Durbin Watson	59 – 60
40	4.3	Summary	60
12	Chapter 5		61
	5.0	Introduction	62
	5.1	Conclusion	62 – 64
	5.2	Recommendations	64
		5.2.1 To Consumer or Credit	64 – 65
		Cardholders	
		5.2.2 To Government	65 – 66
13	Reference		ix – xvi
14	Appendixes	3	xvii– xxi

### <u>Abstract</u>

Nowadays, the number of bankruptcy is increase year by year. One of the serious bankruptcies in Malaysia is credit card bankruptcy. The aim of this research is to study or to examine the causes of credit card bankruptcy in Malaysia. In this research paper, the researcher chooses four independent variable that is consumer spending, interest rate, unemployment rate, and also inflation rate. Researcher use secondary data to complete this research paper and also use Microsoft excels and Statistical Program for Social Science (SPSS) to do the investigation and to get the result. In this research, all the independent variable is significant relationship with the dependent variable that is credit card bankruptcy. But three of the independent variable that is consumer spending, unemployment rate, and also inflation rate get negative relationship with the credit cards bankruptcy.