



A CASE STUDY ON INVENTORY CONTROL SYSTEM
OF FINE BATIK SDN BHD

SITI ZHARIF NADIAH BT ABD RAHIM
2008412664

BBA (HONS) INTERNATIONAL BUSINESS
UNIVERSITI TEKNOLOGI MARA
KAMPUS BANDARAYA MELAKA



**BACHELOR OF BUSINESS ADMINISTRATION
(HONS) INTERNATIONAL BUSINESS
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
(KAMPUS BANDARAYA MELAKA)**

“DECLARATION OF ORIGINAL WORK”

I, SITI ZHARIF NADIAH BINTI ABD RAHIM, (IC: 880820-35-5252)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any degrees.
- This project paper is the result of my independent work and investigation except otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF SUBMISSION

DATE: 19th May 2010

The Head of Program
Bachelor of Business Administration
(Hons) International Business
Faculty of Business Management
University Teknologi MARA
No. 110, Off Jalan Hang Tuah
75200 Melaka.

Dear Madam,

SUBMISSION OF FINAL REPORT

Attached is the final report titled “**A CASE STUDY ON INVENTORY CONTROL SYSTEM OF FINE BATIK SDN BHD**” to fulfil the requirement as needed by Faculty of Business Management, University Technology MARA.

Thank You.

Your Sincerely,

SITI ZHARIF NADIAH BINTI ABD RAHIM

2008412664

Bachelor of Business Administration (HONS) International Business

LETTER OF TRANSMITTAL

Siti Zharif Nadiah binti Abd Rahim
Bachelor of Business Administration
(Hons) International Business
Faculty of Business Management
Universiti Teknologi MARA
No. 110, Off Jalan Hang Tuah
75200 Melaka.

Pn. Nor Hamiza bt Mohd Noor
Advisor
Faculty of Business Management
Universiti Teknologi MARA
No. 110, Off Jalan Hang Tuah
75200 Melaka.

Dear Madam,

SUBMISSION OF FINAL REPORT

Enclosed herewith is a thesis entitled “**A CASE STUDY ON INVENTORY CONTROL SYSTEM OF FINE BATIK SDN BHD**”. I hope this thesis will meet requirement and expectation from you and the faculty. Thank you very much for all the guidance and support you have generously rendered upon the completion of the thesis.

THANK YOU VERY MUCH FOR YOUR TIME AND CONSIDERATION.

Your Sincerely,

SITI ZHARIF NADIAH BINTI ABD RAHIM
2008412664
Bachelor of Business Administration (HONS) International Business

ABSTRACT

This case study explored on the differences that the new system contributed to the inventory controls in Fine Batik SDN BHD. The new system should maximize the performance of this retail based company as it rely on its stocks to do business. If the company could not meet the customers' demands, they will face losses that will affect the company's profit. The study will do comparison between the previous and the new system regarding its effectiveness in minimizing time and cost in the inventory process.

Next, the study also focuses on the importance of the employees as workforce behind the system to make it successful. The company should not rely on the system alone as the employees also play an important role as backbones that will help to handle the physical stock after the system had the databases of the stocks.

The main issue of this study is how the new system makes a difference in inventory control and the comparison between the new and the previous system. Other issue related to this study is the relationship of the performance of employees in making the inventory process a success.