INTERNATIONAL JOURNAL OF SCIENTIFIC & TECHNOLOGY RESEARCH VOLUME 8, ISSUE 10, OCTOBER 2019

ISSN 2277-8616

The Role Of Self Efficacy And Relicience On The Job Insecurity Of Contract Employees

Fatwa Tentama, Desvinia Ainin Rosandy

Abstract: Self-efficacy and employee resilience are factors that can affect job insecurity. This study aims to empirically examine the role of self-efficacy and resilience on job insecurity of contract employees at PT. Mega Andalan Kalasan. The population in this study is contract employees in ten units at PT. Mega Andalan Kalasan, who are still actively working, and have worked at least three months. The sample in this study consist of 56 contract employees in the EOP unit of PT. Mega Andalan Kalasan. The sampling technique used is quota sampling, while the data collection method is the self-efficacy scale, resilience scale, and job insecurity scale. Multiple linear regression analysis shows that self-efficacy and resilience have a very significant effect on the job insecurity of contract employees (R = 0,600, p = 0,000). There is a very significant negative relationship between self-efficacy and job insecurity among contract employees, with a correlation coefficient of rxy = -0,549, p = 0,000 (p < 0.01). Similarly, there is also a very significant negative relationship between resilience and job insecurity among contract employees, with a correlation coefficient of rxy = -0,476, p = 0,000 (p < 0.01). Self-efficacy and resilience contribute 36% to job insecurity, while the remaining 64% are influenced by other factors outside the scope of this study.

Keywords: Self-Efficacy, Job Insecurity, Resilience, contract employees

1 INTRODUCTION

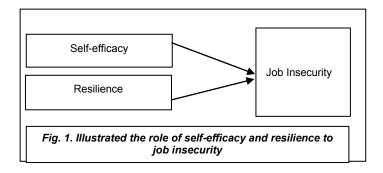
Human resources, one of the main elements of an organization, cannot be ignored because it is instrumental in achieving organizational goals. Organizations with excellent human resources will have the strength to face competition [1]. According to Mathis and Jackson [2]. Human resource is an organization's design of formal systems to achieve organizational goals effectively. To achieve organizational goals, employees will experience a variety of work pressures, such as job insecurity [3]. Job insecurity is a threat associated with several undesirable outcomes for employee welfare [4], [5]. Job insecurity is a state of employee helplessness, namely when employees feel they might lose their jobs [6]. Job insecurity has been identified as the most severe stressor of work [7]. One dangerous element of job insecurity is work unrest related to uncertain feelings about what might happen with current jobs in the future. This condition makes job insecurity a complicated stress trigger, where individuals do not know when to take concrete actions and prepare for the future such as starting to look for another job [8]. Some researchers have reviewed the adverse effects resulting from high job insecurity for employees [7], [4]. Individuals with job insecurity perceive that their current job is unstable or risky, which causes fear and anxiety which can present health and welfare problems for the organization and its employees [9], [10]. Further findings show that high job insecurity results in low job satisfaction, organizational commitment, work involvement, and high turnover intensity [11], [6]. Job insecurity is the perceived stability of an individual and the continuation of individual work within an organization [12].

When individuals believe there is a threat of losing their jobs or job uncertainty, it will lead to fear of job loss [13]. Job insecurity refers to employee concerns about the continued existence of work in the future [4], [6]. Subjectively the individual feels an unwanted threat of losing his current job in the future, giving rise to fears or worries related to the possibility of losing his current job [14]. Self-efficacy is one of the factors that can play a role in reducing job insecurity [15], [16]. A study shows that self-efficacy can be a predictor of high and low job insecurity [17], [18]. Self-efficacy can protect the adverse effects of job insecurity; individuals with high selfefficacy believe that they can successfully overcome the potential challenges of job loss [19]. Self-efficacy is a psychological resource that plays a role in neutralizing job insecurity and other work pressures [20]. Some researchers exploring the effect of self-efficacy on job insecurity found that individuals with high self-efficacy tended to give positive assessments on past, present, and future events [9]. Selfefficacy is a concept that explains human behavior and plays a vital role in determining individual choices, levels of effort, and perseverance [21]. An individual's assessment of his abilities and competencies in carrying out a task and in achieving a goal, or when overcoming a problem [22]. Beliefs about an individual's ability to learn or perform behavior at a specified level and the expected outcome refers to his beliefs about the possible consequences of his behavior [23]. Selfefficacy is defined as a personal assessment of one's ability to adopt certain behaviors and actions to achieve specific goals and expected outcomes [24] Job insecurity is a responsible factor related to several emotional, cognitive, and undesirable behaviors of the organization. One factor that is believed to reduce some of the adverse effects of job insecurity is resilience [25]. Resilience is a positive internal resource that can help individuals overcome the harmful effects of job insecurity [26]. Resilience allows individuals to bounce back when faced with job insecurity [27], [28]. Resilience has been identified as a factor that can reduce the negative impact of job insecurity. Individuals with resilience tend to be more

Fatwa Tentama, Master in Psychology Ahmad Dahlan University, Yogyakarta, PH-081904100008. E-mail: fatwa.tentama@psy.uad.ac.id

Desvinia Ainin Rosandy, Faculty in Psychology Ahmad Dahlan University, Yogyakarta, PH-081904108638. E-mail: desviniaa@gmail.com

optimistic in dealing with job insecurity [29]. Resilience is the ability that allows individuals to develop in the face of difficulties and overcome stress [30]. Resilience refers to a personal ability to cope with stresses or shocks while maintaining the functions or goals of an existing organization without resorting to a new equilibrium [31]. Individuals with resilience tend to work more optimally regardless of what is happening around them and can deal with stressful situations by managing change more positively [32]. Also, when individuals have resilience, they tend to recover more quickly from adverse events and have the capacity to adapt to new environments and work pressure [33], [34]. Based on the explanation above, the role of self-efficacy and resilience to job insecurity can be illustrated in the chart below:



This study aims to empirically examine the role of self-efficacy and resilience of job insecurity in contract employees at PT. Mega Andalan Kalasan.

2 RESEARCH METHOD

2.1 Population and Sample

The population in this study is contract employees across ten units at PT. Mega Andalan Kalasan. All respondents were active employees who have worked at least three months. The sample of this study consist of 56 contract employees in the EOP unit of PT. Mega Andalan Kalasan. The sampling technique used is quota sampling by determining the sample of the population that has certain characteristics up to the desired quota.

2.2 Instrumen

Scale is used to collect data in this study, while Likert scale model is used for the scaling model. Job insecurity is revealed using the job insecurity scale. Job insecurity scale is arranged by researchers based on aspects of job insecurity according to Greenhalgh and Rosenblatt [35] namely the meaning of the job for individuals, the possibility of negative changes in work aspects, the overall importance of work, the possibility of negative changes in the overall work, and powerlessness. Selfefficacy is measured using the self-efficacy scale. The scale refers to aspects of self-efficacy according to Bandura [36] namely level, strength, and generality. Resilience is measured using the resilience scale. The scale of resilience was based on aspects of resilience according to Reivich & Shatte [37] namely emotional regulation, impulse control, optimism, empathy, causal analysis, self-efficacy, and reaching out.

2.3 Instrument Validity and Reliability

The initial trial analysis of the job insecurity scale on 95 subjects obtained a reliability coefficient (α) of 0.850 with a corrected item-total correlation power index that moves from 0.276 to 0.635. The valid and reliable items that will be used for research are 15 items. The piloting of the self-efficacy scale on 95 subjects resulted in a reliability coefficient (α) of 0.897 with a corrected item-total correlation score that range from 0.306 to 0.694. There are 27 items that were deemed valid and reliable to be used in this study. Lastly, the trial for the resilience scale on 95 subjects resulted in a reliability coefficient (α) of 0.897 with a range of corrected item-total correlation power index that moves from 0.283 to 0.643. The number of valid and reliable items that will be used for research are 28 items.

2.4 Data Analysis

Analysis of research data using multiple linear regression analysis is a statistical analysis technique to determine the relationship between self-efficacy and resilience to job insecurity in contract employees at PT. Mega Andalan Kalasan. Before testing the hypothesis, an assumption (i.e., normality test, linearity test, multicollinearity test) is performed. Data analysis was performed using the IBM SPSS 19.0 for windows program.

3 RESULT AND ANALYSIS

3.1 Assumption Test

3.1.1 Normality Test

The result of the normality test can be seen in table 1.

TABLE 1	
NORMATILY TEST	

Variable	K-SZ Score	Sig.	Annotation
Job Insecurity	1.258	0.085	Normal
Self-efficacy	1.191	0.117	Normal
Resilience	1.326	0.060	Normal

Source: Reserch Result, 2019 (processed data)

Based on the results of the normality test analysis listed in table 1, we found that the significance values of self-efficacy, resilience, and job insecurity variables are 0.085, 0.117 and 0.060, respectively. Each of them have a significance level of p> 0.05, indicating that all the data is normally distributed. In other words, we can conclude that each variable is normally distributed.

3.1.2 Linearity Test

The result of the linearity test can be seen in table 2.

TABLE 2	
LINEARITY TEST	

Variable	F	Sig.	Threshold	Annotation
	Linearity			
Self-	0.219	.000	P<.05	Linear
efficacy *				
job				
insecurity				
Resilience	0.175	.003	P<.05	Linear
* job				
insecurity				

Source: Reserch Result, 2019 (processed data)

From the results of the linearity analysis in table 2, the relationship between self-efficacy of job insecurity and resilience to job insecurity shows all levels of significance p <0.05, meaning that the effect of self-efficacy and resilience on job insecurity has a linear line equation.

3.1.3 Multicollinearility Test

The result of multicollinearity test can be seen in table 3.

TABLE 3MULTICOLLINEARILITY TEST

Variable	Tolerance	VIF	Annotation		
Self-efficacy	.768	1.303	No multicollinearity		
Autonomy	.768	1.303	No multicollinearity		
Source: Reserch Result, 2019 (processed data)					

Table 3 shows that self-efficacy and resilience have a value of VIF = 1.303 (VIF <10) and tolerance = 0.768 (tolerance> 0.1), indicating no multicollinearity between self-efficacy and resilience.

3.1.4 Heterocedasticity Test

The result of heterocedasticity test can be seen in table 4.

TABLE 4HETEROSCEDASTICITY TEST

Variable	Sig	Threshold	Annotation	
Self-efficacy	.117	P > .05	No Heteroscedasticity	
Resilience	.576	P > .05	No Heteroscedasticity	
Source: Percept Pacult 2010 (processed data)				

Source: Reserch Result, 2019 (processed data)

Table 4 reveals the significance value of self-efficacy to be 0.117 (p> 0.05) and resilience 0.576 (p> 0.05). This indicates that there is no heteroscedasticity problem.

3.1.5 Hypotheses Test

The result of hypotheses test can be seen in table 5.

TABLE 5INTER VARIABLE ANALYSIS RESULTS

Variable	r	Sig.	Rules	Annotation
Self-efficacy toward Job Insecurity	-0.549	0.000	P <0.01	Significant effect
Resilience toward Job Insecurity	-0.476	0.000	P <0.05	Significant effect

Source: Reserch Result, 2019 (processed data)

Table 5 shows that the effect of self-efficacy to job insecurity obtained an rxy value = - 0.549, p = 0.000 (p <0.01) which means self-efficacy has a very significant negative effect towards the job insecurity of contract employees at PT. Mega Andalan Kalasan. Meanwhile, the effect of resilience on job insecurity obtained rxy = - 0.476, p = 0.000 (p <0.01), indicating that resilience has a very significant negative effect on the job insecurity of contract employees at PT. Mega Andalan Kalasan.

3.1.6 Multiple Regression Analysis

The result of multiple regression analysis can be seen in table 6.

 TABLE 6

 MULTIPLE REGRESSION ANALYSIS

Variable	Adjusted R	R	Sig.	Threshol	Annotation
Self- efficacy and Resilience toward Job Insecurity	0.360	0.600	P= 0.000	P< 0.01	Significant Effect

Source: Reserch Result, 2019 (processed data)

The multiple regression analysis obtained an R = 0,600 with p = 0,000 (p <0.01), meaning that self-efficacy and resilience have a very significant effect on the job insecurity of contract employees at PT. Mega Andalan Kalasan. These results indicate that job insecurity can be predicted based on self-efficacy and resilience. Self-efficacy and resilience contribute 36% to job insecurity, and other factors influence the remaining 64%. Other factors that affect job insecurity include work environment, organizational communication, role ambiguity, role conflict, and locus of control that includes internal and external [38], [8], [39]. Self-efficacy contributed 22.9% to job insecurity. The results of this study are in line with the results of previous studies which also found that self-efficacy plays a vital role in reducing job insecurity [40], [41],

[3]. Further research also found a negative relationship between self-efficacy with job insecurity [42]. Self-efficacy in employees serves as an internal resource that encourages personal feelings to be able to secure their job positions [43], [44]. Job insecurity can be a more serious source of anxiety for most employees, while self-efficacy, as an individual psychological resource, can reduce the effects of job insecurity [45]. Individuals with self-efficacy believe that their hard work will produce organizational trust and success. The organization will try to retain employees who can contribute more [46], [3]. Self-efficacy is very helpful for individuals in dealing with job insecurity, self-efficacy functions as a psychological resource that can be developed or improved according to how much pressure that an individual face [47], [48], [49], [50]. Self-efficacy has necessary implications for the organization because it is directly related to the way employees act and think in the organization; ultimately, it could impact the employee effectiveness in contributing to the organization. Self-efficacy will increase positive emotions, affecting employee attitudes and behavior. Employees with self-efficacy tend to experience more positive emotions at work, even when individuals are faced with stressful situations such as job insecurity. Through self-efficacy, positive emotions will help individuals navigate stressful situations in their organizations [51]. Self-efficacy can also improve individual abilities in creating many solutions to deal with job insecurity situations and in job insecurity conditions even though individuals will be able to rise again by using alternative solutions [9]. Also, the contribution of resilience in this study amounted to 13.1% of job insecurity. This finding is consistent with the general idea that resilience is needed by individuals to overcome the adverse effects of job insecurity [52], [34]. The increased levels of resilience are associated with decreased levels of job insecurity. Individuals with higher levels of resilience tend to experience lower levels of job insecurity than individuals with lower levels of resilience [53]. Resilience can serve as a buffer for job insecurity. Individuals with high resilience believe that they can overcome threats in the workplace [29]. Concerning job insecurity, individuals with resilience are shown to have persistence in psychology and effective handling skills for negative stress [54], [55]. Resilience acts as an internal resource that can prevent deviant behavior of employees in response to job insecurity [56]. Resilience enables individuals to successfully manage threats generated by job insecurity, such as emotional exhaustion and interpersonal counterproductive work behavior [25]. Individuals with high resilience tend to be more confident with their abilities to enable individuals to be able to make different paths and solutions to overcome job insecurity [57]. The implications of this research can provide insight and input to organizations and employees. Self-efficacy and resilience in this study can act as internal resources that can overcome the pressures generated by job insecurity. The results of this study can also be a reference in developing training modules to reduce job insecurity, especially self-efficacy training, which has the most dominant contribution in reducing job insecurity. So that every employee hopes to be able to manage every threat that comes and find alternative solutions.

4 CONCLUSION

Self-efficacy and resilience have a contribution to job insecurity in contract employees at PT. Mega Andalan Kalasan. There is a very significant relationship between selfefficacy and resilience to job insecurity in contract employees, there is a very significant negative relationship between selfefficacy and job insecurity in contract employees, and there is a very significant negative relationship between resilience and job insecurity in contract employees. Self-efficacy and resilience contribute 36% to job insecurity, and the remaining 64% are influenced by other factors. The contribution of selfefficacy in influencing job insecurity is more dominant than the contribution of resilience to job insecurity.

ACKNOWLEDGMENT

The author would like to thank the Faculty of Psychology, Ahmad Dahlan University, Yogyakarta, for granting research permission and support so that this research can be carried out and completed smoothly.

REFERENCES

- [1] B. Cusway, Human Reseurce Management: Planning Analysis Performance Reward. London: Kogan, 2002.
- [2] R. L. Mathis, and H.J John, Human Resource Management. South Western: College Publishing, 2013.
- [3] J. Tomas, D.M. Seršić, and H. De Witte, "Psychological climate predicting job insecurity through occupational self-efficacy," Personnel Review, vol. 48, no. 2, pp. 360-380, 2019, https://doi.org/10.1108/PR-05-2017-0163.
- [4] G.H.L. Cheng, and D.K.S. Chan, "Who Suffers More from Job Insecurity? A Meta-Analytic Review," Applied Psychology: An International Review, vol. 57, no.2, pp. 272–303, 2008, http://dx.doi.org/10.1111/j.1464-0597.2007.00312.x.
- [5] N. De Cuyper, E. Baillien, and H. De Witte, "Job Insecurity Perceived Employability and Targets and Perpetrators Experiences of Workplace Bullying," Work & Stress, vol. 23, no. 3, pp. 206–224, 2009, http://dx.doi.org/10.1080/02678370903257578.
- [6] M. Sverke, J. Hellgren, and K. Näswall, "No Security: A Meta-Analysis and Review of Job Insecurity and its Consequences," Journal of Occupational Health Psychology, vol. 7, no.3, pp. 242-264, 2002, https://doi.org/10.1037/1076-8998.7.3.242.
- [7] H. De Witte, "Job Insecurity: Review of the International Literature on Definitions, Prevalence, Antecedents and Consequences," SA Journal of Industrial Psychology, vol. 31, no. 4, pp 1-6, 2005, https://doi.org/10.4102/sajip.v31i4.200.
- [8] K. Smet, T. Vander Elst, Y. Griep, and H. De Witte, "The Explanatory Role of Rumours in the Reciprocal Relationship Between Organizational Change Communication and Job Insecurity: A Within-Person Approach," European Journal of Work and

Organizational Psychology, vol.25 no.5, pp. 631-644, 2016, https://doi.org/10.1080/1359432X.2016.1143815.

- [9] T.M. Probst, N.J. Gailey, L. Jiang, and S.L. Bohle, "Psychological Capital: Buffering the Longitudinal Curvilinear Effects of Job Insecurity on Performance," Safety Science, 100, pp. 74-82, 2017, http://dx.doi.org/10.1016/j.ssci.2017.02.002.
- [10] M. Virtanen, S.T. Nyberg, G.D. Batty, M. Jokela, K. Heikkilä, E.I. Fransson, L. Alfredsson, J.B. Bjorner, M. Borritz, H. Burr, and A Casini, "Perceived Job Insecurity as a Risk Factor for Incident Coronary Heart Disease: Systematic Review and Meta-analysis," BMJ, vol.1, no.16, 2013, https://doi.org/10.1136/bmj.f4746.
- [11] H. De Witte, J. Pienaar, and N. De Cuyper, "Review of 30 Years of Longitudinal Studies on the Association Between Job Insecurity and Health and Well-Being: is there Causal Evidence?," Australian Psychologist, vol. 51, no. 1, pp. 18-31, 2016, https://doi.org/10.1111/ap.12176.
- [12] T.M. Probst,"Countering the Negative Effects of Job Insecurity Through Participative Decision Making: Lessons From the Demand-Control Model," Journal of Occupational Health Psychology, vol. 10, no. 4, pp. 320-329, 2005, http://dx.doi.org/10.1037/1076-8998.10.4.320.
- [13] S. Mauno, and U. Kinnunen, "Perceived Job Insecurity Among Dual-Earner Couples: Do its Antecedents Vary According to Gender, Economic Sector and the Measure Used?," Journal of Occupational and Organizational Psychology, vol. 75, no. 3, pp. 295-314, 2002, https://doi.org/10.1348/096317902320369721.
- [14] T. Vander Elst, H. De Witte, and N De Cuyper, "The Job Insecurity Scale: A Psychometric Evaluation Across Five European countries," European Journal of Work and Organizational Psychology, vol. 23 no. 3, pp. 364-380, 2014, https://doi.org/10.1080/1359432X.2012.745989.
- [15] I. Jeong, J. Yoon, J. Roh, J. Rhie, and J. Won, "Association Between the Return to Work Hierarchy and Self-Rated Health, Self-Esteem, and Self-Efficacy," International Archives of Occupational and Environmental Health, vol. 1, no. 8, 2019. https://doi.org/10.1007/s00420-019-01406-7.
- [16] U. Kinnunen, T. Feldt, and S. Mauno, "Job Insecurity and Self-Esteem: Evidence from Cross-Lagged Relations in a 1year Longitudinal Sample," Personality and Individual Differences, vol. 35, no. 3, pp. 617-632, 2003, https://doi.org/10.1016/S0191-8869(02)00223-4.
- [17] I. Varekamp, J.H. Verbeek, A. De Boer, and F.J. Van Dijk, "Effect of Job Maintenance Training Program for Employees with Chronic Disease a Randomized Controlled Trial on Self-Efficacy, Job Satisfaction, and Fatigue," Scandinavian Journal of Work, Environment & Health, vol. 37 no.4, pp. 288-297, 2011, https://doi. org/10.5271/sjweh.3149.
- [18] D. Volker, M. Zijlstra-Vlasveld, E. Brouwers, A. Van Lomwel, and C. Van Der Feltz-Cornelis, "Return-to-Work Self-Efficacy and Actual Return to Work Among Long-

Term Sick-Listed Employees," Journal of Occupational Rehabilitation, vol. 25, no. 2, pp. 423-431, 2015, https://doi.org/10.1007/s1092 6-014-9552-3.

- [19] B. Lau and S. Knardahl, "Perceived job insecurity, job predictability, personality, and health," Journal of Occupational and Environmental Medicine, vol. 50, no. 2, pp. 172-181, 2008, http://dx.doi.org/10.1097/JOM.0b013e31815c89a1.
- [20] M.L. Millard, "Psychological Net Worth: Finding the Balance Between Psychological Capital and Psychological debt," (Dissertation). University of Nebraska: Lincoln, 2011.
- [21] G. Chen, M.S. Gully, and D. Eden, "General Self-Efficacy and Self-Esteem: Toward Theoretical and Empirical Distinction Between Correlated Self-Evaluations," Journal of Organizational Behavior, vol. 25, no.3, pp. 375–395, 2004, https://doi.org/10.1002/job.251.
- [22] R.A. Baron, and D. Byrne, Social Psychology: Understanding Human Interaction. Boston: Allyn and Bacon, 2002.
- [23] D.L. Feltz, and T.M. Magyar, "Self-efficacy and Adolescents in Sport and Physical Activity," Adolescence and Education, vol. 4, pp 161-179, 2006.
- [24] W.K. Hoy, and C.G. Miskel, Educational Administration: Theory, Research and Practice. New York: Mc Graw-Hill, 2012.
- [25] M.K. Shoss, L. Jiang, and T.M. Probst, "Bending Without Breaking: A Two-Study Examination of Employee Resilience in the Face of Job Insecurity," Journal of Occupational Health Psychology, vol.23, no.1, pp 112-126, 2018, http://dx.doi.org/10.1037/ocp0000060.
- [26] S. Costa, and P. Neves, "Job Insecurity and Work Outcomes: The Role of Psychological Contract Breach and Positive Psychological Capital," Work & Stress, vol. 31, no. 4, pp 375-394, 2017, https://doi.org/10.1080/02678373.2017.1330781.
- [27] J.B. Avey, R.J. Reichard, F. Luthans, and K.H. Mhatre, "Meta-Analysis of the Impact of Positive Psychological Capital on Employee Attitudes, Behaviors, and Performance," Human Resource Development Quarterly, vol. 22, no.2, pp. 127-152, 2011, https://doi.org/10.1002/hrdq.20070.
- [28] F. Luthans, (2002). "The Need for and Meaning of Positive Organizational Behavior," Journal of Organizational Behavior, vol. 23, no. 6, pp 695-706, 2002, https://doi.org/10.1002/job.165.
- [29] X. Zheng, I. Diaz, N. Tang, and K. Tang, "Job Insecurity and Job Satisfaction: The Interactively Moderating Effects of Optimism and Person-Supervisor Deep-Level Similarity," Career Development International, vol. 19, no.4, pp. 426-446, 2014, https://doi.org/10.1108/CDI-10-2013-0121.
- [30] K.M. Connor, and J.R. Davidson, "Development of a New Resilience Scale: The Connor Davidson Resilience Scale

(CD-RISC)," Depression and Anxiety, vol. 18, no.2, pp 76-82, 2003, 10.1002/da.10113.

- [31] A.V. Bahadur, M. Ibrahim, M., & T. Tanner, "Characterising Resilience: Unpacking the Concept for Tackling Climate Change and Development. Climate and Development, vol. 5, no 1, pp. 55-65, 2013, https://doi.org/10.1080/17565529.2012.762334.
- [32] M.R. Mungmachon, "Knowledge and local wisdom: community treasure International," Journal of Humanities and Social Science, vol. 2, no. 13, pp 174-181, 2012.
- [33] A. Masten, and M. Reed, Resilience in Development. Oxford: Oxford University Press, 2002.
- [34] C.M. Youssef, and F. Luthans, "Positive Organizational Behavior in the Workplace: The Impact of Hope, Optimism, and Resilience," Journal of Management, vol.33, no.5, pp 774-800, 2007, https://doi.org/10.1177/0149206307305562.
- [35] L. Greenhalgh, and Z. Rosenblatt, "Job Insecurity: Toward Conceptual Clarity," Academy of Management Review, vol. 9, no. 3, pp 438-448, 1984. https://doi.org/10.5465/amr.1984.4279673.
- [36] A. Bandura, Self-efficacy in Changing Societies. New York: Cambridge University, 1995.
- [37] K. Reivich, and A. Shatté, The Resilience Factor: 7 Essential Skills for Overcoming Life's Inevitable Obstacles. New York: Broadway Books, 2002.
- [38] A.C. Keim, R.S Landis, C.A. Pierce, and D.R. Earnest, "Why do Employees Worry About their Jobs? A Meta-Analytic Review of Predictors of Job Insecurity," Journal of Occupational Health Psychology, vol. 19, no. 3, pp. 269-290, 2014, http://dx.doi.org/10.1037/a0036743.
- [39] T. Vander Elst, E. Baillien, N. De Cuyper, and H. De Witte, "The Role of Organizational Communication and Participation in Reducing Job Insecurity and its Negative Association with Work-Related Well-Being," Economic and Industrial Democracy, vol.31, no.2, pp. 249-264, 2010, https://doi.org/10.1177/0143831X09358372.
- [40] J. Schaubroeck, J.R. Jones, and J.L. Xie, "Individual Differences in Utilizing Control to Cope with Job Demands: Effects on Susceptibility to Infectious Disease," Journal of Applied Psychology, vol. 86 no. 2, pp. 265-278, 2001, http://dx.doi.org/10.1037/0021-9010.86.2.265.
- [41] B. Schyns, amd G. Von Collani, "A New Occupational Self-Efficacy Scale and its Relation to Personality Constructs and Organizational Variables," European Journal of Work and Organizational Psychology, vol. 11, no.2, pp. 219-241, 2002, https://doi.org/10.1080/13594320244000148.
- [42] B. Schreurs, H. Van Emmerik, G. Notelaers, and H. De Witte, "Job insecurity and Employee Health: The Buffering Potential of Job Control and Job Self-Efficacy," Work & Stress, Vol. 24, no. 1, pp. 56-72, 2010, https://doi.org/10.1080/02678371003718733.

- [43] A. Bandura, Cultivate self-efficacy for personal and organizational effectiveness. In Locke, A. (Ed.), The blackwell handbook of principles of organizational behaviour. New Jersey: Wiley-Blackwell, 2009.
- [44] L. Holmgreen, V. Tirone, J. Gerhart, and S.E. Hobfoll, "Conservation of resources theory: Resource caravans and passageways in health contexts," In C.L Cooper, and J.C Quick, (Eds.)," The Handbook of Stress and Health: A Guide to Research and Practice. New Jersey: John Wiley & Sons, 2017.
- [45] B. Etehadi, and O.M. Karatepe, "The Impact of Job Insecurity on Critical Hotel Employee Outcomes: The Mediating Role of Self-Efficacy, Journal of Hospitality Marketing and Management, 2018, https://doi.org/10.1080/19368623.2019.1556768.
- [46] M. Salanova, J.M. Peiró, and W.B. Schaufeli, "Self-Efficacy Specificity and Burnout Among Information Technology Workers: An Extension of the Job Demand-Control Model," European Journal of Work and Organizational Psychology, vol. 11 no.1, pp. 1-25, 2002, https://doi.org/10.1080/13594320143000735.
- [47] A.L. Duckworth, and P.D. Quinn, "Development and Validation of the Short Grit Scale (GRIT–S)," Journal of Personality Assessment, vol. 91, no. 2, pp. 166-174, 2009, https://doi.org/10.1080/00223890802634290.
- [48] R.A. Emmons, and M.E McCullough, "Counting Blessings Versus Burdens: Experimental Studies of Gratitude and Subjective Well-Being," Journal of Personality and Social Psychology, vol. 84, no. 2, pp. 377-389, 2003.
- [49] F. Luthans, J.B. Avey, B.J. Avolio, S.M. Norman, and G.M. Combs, "Psychological Capital Development: Toward a Micro-Intervention," Journal of Organizational Behavior: The International Journal of Industrial, Occupational and Organizational Psychology and Behavior, vol. 27, no. 3, pp. 387-393, 2006, https://doi.org/10.1002/job.373.
- [50] F. Luthans, J.B. Avey, and J.L. Patera, "Experimental Analysis of a Web-Based Training Intervention to Develop Positive Psychological Capital," Academy of Management Learning & Education,vol 7, no.2, pp. 209-221, 2008, https://doi.org/10.1002/job.373.
- [51] J.B. Avey, T.S. Wernsing, and F. Luthans, "Can Positive Employees Help Positive Organizational Change? Impact of Psychological Capital and Emotions on Relevant Attitudes and Behaviors," The Journal of Applied Behavioral Science, Vol.44 No.1, pp. 48-70, 2008, http://dx.doi.org/10.1177/0021886307311470.
- [52] F.L. Cooke, B. Cooper, T. Bartram, J. Wang, and H. Mei, "Mapping the Relationships Between High-Performance Work Systems, Employee Resilience and Engagement: A Study of the Banking Industry in China," The International Journal of Human Resource Management, vol. 1, no. 22, 2016, http://dx.doi.org/10.1080/09585192.2015.1137618.

- [53] J. Bosman, and J.H. Buitendach, "Work Locus of Control and Dispositional Optimism as Antecedents to Job Insecurity," SA Journal of Industrial Psychology, vol. 31, no.4, pp. 17-23, 2005.
- [54] J. Gillham, The science of optimism and hope: Research essays in honor of Martin EP Seligman. Philadelphia: Templeton Foundation Press, 2000.
- [55] P.J. Jordan, N.M. Ashkanasy, and C.E. Hartel, "Emotional Intelligence as a Moderator of Emotional and Behavioral Reactions to Job Insecurity," Academy of Management Review, vol. 27, no. 3, pp. 361-372, 2002, https://doi.org/10.5465/amr.2002.7389905.
- [56] S.M. Norman, J.B. Avey, J.L. Nimnicht, and N. Graber Pigeon, "The Interactive Effects of Psychological Capital and Organizational Identity on Employee Organizational Citizenship and Deviance Behaviors," Journal of Leadership & Organizational Studies, vol. 17, no.4, pp 380-391, 2010, https://doi.org/10.1177/1548051809353764.
- [57] F. Luthans, C.M. Youssef, and B.J. Avolio, Psychological Capital and Beyond. New York: Oxford University Press, 2015.

