

**THE RELATIONSHIP BETWEEN KNOWLEDGE MANAGEMENT PRACTICES AND
EMPLOYEES' PERFORMANCE AT PERBADANAN NASIONAL BERHAD (PNS)**

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2017

ABSTRACT

Knowledge management is one of the major fields in the current organization in order to improve performance. The aim of this study was to investigate the relationship between knowledge management practices and employees' performance at Perbadanan Nasional Berhad (PNS). A questionnaire was used as the main instrument for the data collection. A total of 110 respondents answered the questionnaires. It was found that knowledge management practices namely knowledge acquisition, knowledge dissemination and knowledge utilization had positive and significant relationships with employee performance. Thus, in order to achieve higher employee performance, Perbadanan Nasional Berhad has to ensure that the knowledge management practices were excellent.

TABLE OF CONTENTS

Contents	Page
ABSTRACT.....	ii
ACKNOWLEDGEMENT	iii
LIST OF TABLES.....	vi
LIST OF FIGURES	vii
CHAPTER 1	
INTRODUCTION	1
Background of the Study.....	1
Statement of the Problem.....	3
Research Objectives	5
Research Questions	5
Significance of the Study	6
Limitations of the Study	7
Definition of Terms.....	8
CHAPTER 2	
LITERATURE REVIEW	10
Knowledge.....	10
Knowledge Management Practices.....	11
Knowledge Acquisition.....	12
Knowledge Dissemination	14
Knowledge Utilization	15
Employees' Performance.....	16
Relationship between Knowledge Management Practices and Employees' Performance.....	17
Conceptual Framework	19
Research Hypothesis.....	20
CHAPTER 3	
METHODOLOGY	21
Research Design.....	21
Sampling Frame.....	22
Population.....	22
Sampling Technique.....	23
Sample Size.....	24
Unit of Analysis.....	25
Data Collection Procedures.....	25
Instrument	26
Validity of Instrument.....	27
Data Analysis	28
CHAPTER 4	
FINDINGS OF STUDY	30
Survey Return Rate.....	30
Demographic Data	31
Reliability Analysis.....	34
Normality Test	36
Correlation Analysis.....	37
Descriptive Statistics of Knowledge Management Practices	40
Independent Sample T-test.....	42

Summary of Hypothesis Results.....	45
Model of Conceptual Framework.....	45
CHAPTER 5	
CONCLUSION AND RECOMMENDATIONS.....	46
Introduction.....	46
Conclusion.....	46
Recommendations.....	48
Suggestions for Future Research.....	50
REFERENCES.....	51
APPENDICES	
A Approval Letter.....	64
B Cover Letter.....	65
C Questionnaire.....	67
D SPSS Output.....	73
E Krejcie and Morgan.....	89

LIST OF TABLES

Table	Page
3.1 Number of Population.....	23
3.2 Stratification of Respondents Based on Departments.....	24
3.3 Sample Size.....	25
3.4 Summary of Data Collections Procedure.....	26
3.5 Sections in Questionnaires.....	26
3.6 Data Analysis.....	28
4.0 Rate of Survey Return in Actual Study.....	30
4.1 Gender of Respondents.....	31
4.2 Age of Respondents.....	31
4.3 Education Level of Respondents.....	32
4.4 Years of Working of Respondents.....	32
4.5 Departments of Respondents.....	33
4.6 Rules of Thumbs for Reliability Analysis.....	34
4.7 Cronbach's Alpha Scores for the Knowledge Management Practices Pilot Test Compared to Scores in Actual Study.....	35
4.8 Skewness and Kurtosis Values for Independent Variables and Dependent Variable.....	36
4.9 Correlation Coefficient.....	37
4.10 Correlation Coefficient among Independent Variables and Dependent Variables.....	37
4.11 Results of the Most Applied Knowledge Management Practices.....	40
4.12 Descriptive Statistics of Knowledge Dissemination.....	41
4.13 Group Statistics.....	42
4.14 Independent Sample T-test.....	43
4.15 Summary of Hypothesis.....	45

LIST OF FIGURES

Figure		Page
2.1	The Conceptual Framework shows the Relationship between Knowledge Management Practices and Employees Performance.....	19
4.1	Model of the Conceptual Framework for the Relationship between Knowledge Management Practices and Employee Performance.....	45