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# A collaboration platform for enabling industrial symbiosis: Towards creating a self-learning waste-to-resource database for recommending industrial symbiosis transactions using text analytics

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### Abstract

Industrial Symbiosis (IS) adopts a collaborative approach, which aims to re-channel resources – traditionally considered spent and non-productive – towards alternative value-adding pathways. Empirically, the concept of IS has been rapidly implemented in practice through a facilitated approach, whereby businesses are engaged and "match-made" via a facilitating body. While recommending alternative pathways for companies to establish IS-based transactions is a long-standing practice, recent technological advancement has shifted the nature of this task from one that is based purely on human intellect and reasoning, towards one which leverages intelligent recommendation algorithms to provide relevant suggestions. Traditionally, these recommendation engines rely on manually populated knowledge bases that are not only labor-intensive to build but also costly to maintain. This work presents the creation of a self-learning waste-to-resource database supporting an IS recommendation system by utilizing text analytics techniques. We further demonstrate its practical application to support IS facilitating bodies in their core activity.

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Keywords: industrial symbiosis; recommender; machine learning; text analytics

### 1. Introduction

Industrial Symbiosis (IS) entails the notion of inter-firm cooperation, working towards the systemic goal of improved economic and ecological performance [1]. These inter-firm cooperation often translate to novel sourcing of process inputs and value-added destinations for non-productive outputs, leading to mutually beneficial transactions [2] involving materials, energy, water, by-products [3], assets, logistics, expertise and knowledge [2]. Beneath these transactions underlie the processes of shared knowledge creation and ecoinnovation, enabled through a network of participating organizations [2]. In practice, establishing IS transactions requires a process of facilitation and coordination [4] and various barriers (e.g. informational, technical, economic) have been recognized in current literature [5]. One of the key barriers identified by various authors – and the focus of this discussion – is the *information barrier* [6], [7]. Specifically, it refers to the deficiency of information exchange, resulting in the lack of visibility of the market in the aspects of extant potential demand and supply of underutilized resources (i.e. waste) [7]. This in turn causes difficulty in finding value-adding pathways for waste products – an essential element in creating IS-based transactions.

2212-8271 © 2019 The Authors. Published by Elsevier B.V. This is an open access article under the CC BY-NC-ND license (http://creativecommons.org/licenses/by-nc-nd/3.0/) Peer-review under responsibility of the scientific committee of the 26th CIRP Life Cycle Engineering (LCE) Conference. 10.1016/j.procir.2019.01.015 Addressing the information barrier, researchers and practitioners have developed various purpose-built IS tools [8]. These tools aim to enable and manage the information flow that fosters the formation of IS-based linkages between companies. Specifically, the common feature of these tools is the function to provide decision makers recommendations on suitable matches of waste streams to their relevant receiving processes, technologies and/or companies [8]–[10]. However, the lack of usability resulted in most of these tools to be fallen from use [8].

A critical pitfall for such data intensive IS tools is the foremost requirement to populate the tools with required data; without which the tools (and their functions) only act as a framework without practical use [9]. This is akin to the "coldstart problem" in information systems [11], referring to the situation whereby little or no inferences can be drawn if only sparse or no data is available for analysis at the beginning. This diminishes the usefulness of the system as it is unable to achieve its intended goal without sufficient data. Therefore, whilst IS tools and their embedded recommendation algorithms were designed in the past, most if not all of these tools were designed with the assumption that data will naturally be populated over time and they will gain the momentum to sustain their use thereafter. The low number of tools empirically observed in use today [8], however, suggests that this key assumption needs to be revisited and further addressed moving forward.

In the recent three years, there has been increased development activities and sophistication of the next generation of IS tools. The recent trends in IS tool development include cloud-based platforms featuring dynamic databases and recommendation algorithms that promote collaboration by matching traditional and non-traditional industrial waste streams with novel product and revenue opportunities [12]–[19]. As these newer tools are still in their development phase, their efficacy has yet to be observed. However, in order to avoid similar fate as their predecessors, the authors posit the issue of data (or the lack of it) deserves equal attention as its

accompanying recommendation algorithms when developing these next-generation IS decision support tools.

## 2. System Architecture of Collaboration Platform

Throughout our ongoing effort towards an IS collaboration platform [17], [19], we have made use of a system architecture which allows us to integrate our subsystems that weaves through the fundamental layers: data, logic and the user interface (UI) shown in Figure 1.

The vertical groupings represent the different subsystems that the collaboration platform encompasses to allow for endto-end resource matches. It comprises various integrated solutions that starts off by enabling firms to participate with the relevant detail inputs. The resource inputs will be used to query the graph database which returns the feasible options for conversion or substitution of resource. Through these possibilities, the industrial symbiosis matchmaking subsystem will attempt to matchmake firms based on a set of algorithms. With this integrated pipeline of solutions, firms will be able to evaluate these results through the simulation to provide another level of quantification to determine the actual feasibility of these exchanges through features such as economic and supplydemand fulfilment viability.

From the firm users' perspective, the UI will provide the layer of presentation to ease the interaction with the platform. The logic layer comprises the computations required to process information, the algorithms and acts as the gateway to external knowledge sources to support our data-driven analytic approaches. The data layer contains information of participating firms, resource details and knowledge on feasible resource matches.

Alongside today's agile developments and evolving requirements, we are continuing to adapt and this system architecture provides the fundamental building blocks for us to scale. In the sections that follow, this paper will focus on the process of enabling the self-learning waste-to-resource graph database (W2RDB).

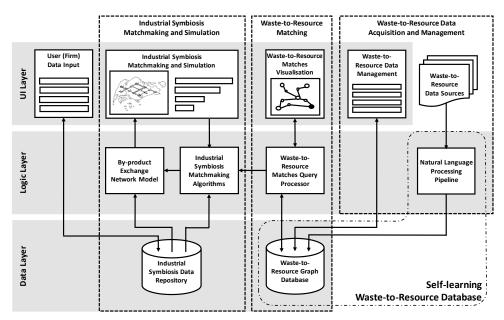


Figure 1: UI layer, Logic layer and Data layer of the collaboration platform

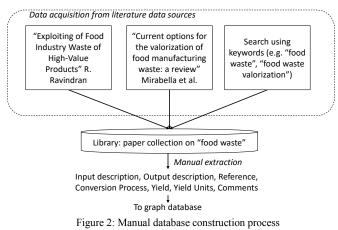
# 3. Self-learning waste-to-resource graph database (W2RDB)

The concept of knowledge databases (or repositories) is not new to the field of IS, whereby both publicly available [22], [23] and proprietary databases [24] exist. These knowledge databases serve to provide the background knowledge required to suggest possible IS matches given a set of available streams and processes. The use of knowledge database assumes that knowledge required for supporting IS can be found within the sources such as academic literature, case studies/reports and patents. Therefore, knowledge describing IS stream and process relations are typically extracted manually and represented as tabular formats (e.g. [22], [23]). However, in practice, the publicly available databases lack continuous efforts in updating the knowledge libraries, failing to continuously capture new knowledge, while the proprietary counterparts lack transparency and serves the benefit of their exclusive owners. Therefore, in our research, we aim to improve the current state-of-the-art by contributing towards a method for creating a self-learning W2RDB that minimizes costly time and effort that inhibits the long-term maintenance of such knowledge repositories.

#### 3.1. Constructing the W2RDB conventionally

In order to arrive at our goal of creating a self-learning W2RDB, we first established a deeper understanding on the conventional process of constructing such a knowledge database, previously described in [19].

For the purpose of proof-of-concept, a collection of scientific papers embedding knowledge about the derivation of useful resources from food waste materials were collected by searching scientific journal databases with relevant keywords such as "food waste" and "food waste valorization". Papers cited by the review paper written by Ravindran and Mirabella [21], [22] were also added into the collection. The gleaned information was then manually extracted from the papers and filled into the structure as depicted in Figure 2. The data structure was further transformed into a form suitable for the interoperability with the IS collaboration platform.



The collaboration platform embraces polyglot persistence by using multiple data storage technologies to handle the varying data storage requirements. This allows us to provide good data storage fit in the form of a combination of both relational databases for knowledge sources, inputs and a graph database specifically for the W2RDB.

The graph database has been selected as the data model for our W2RDB as it is most representative for our use case with highly interconnected data and suits the way we query resource matches compared to the typical relational databases [19]. The graph database is modelled with three distinct node types; resource, process and process category. The process node acts akin to how a cooking recipe would function. It captures exclusive information and is unique to every resource match. By decoupling the process categories, we are able to differentiate resource matches while still having a relation to the process categories that helps manage data redundancy. Each node can also have any number of properties which makes them more flexible to cater to the diversity of resource information. With this data model we are able to provide more complex indirect and process-based waste-to-resource queries while providing scalability and flexibility for any unstructured and diverse data.

#### 3.2. Challenges with scaling up the W2RDB

The prototype of the W2RDB previously discussed by Low *et al.* [19] depicted its operation in various use cases and demonstrated how IS recommendations can be generated based on the knowledge available. In this paper, we focus on how the data acquisition of this W2RDB can be scaled up economically.

Due to the diverse nature of waste, an equally diverse set of knowledge is required to be included in the database. Consider the case if only streams and technologies related to food waste is captured by the W2RDB, when the system encounters a query related to a different category of stream such as plastic waste, a null result will be returned as the knowledge related to plastic waste does not exists within the W2RDB.

The practical challenge of scaling the W2RDB is the evergrowing set of data required to be sieved through and transformed for use. According to Bornmann [20] and Mortenson and Vidgen [21], the growth rate of scientific output is 8-9% per annum, which translates to doubling every nine years. Davis and Aid [22] suggested that the rate of converting raw data into machine sensible information is limited by the human's ability during the conversion process – termed as "encoding bottleneck". Therefore, the rapid growth of the amount of knowledge available for encoding, coupled with the human limits makes scaling up and maintaining the W2RDB a costly endeavor by conventional means. In the prototype database, the authors took approximately six months to gather 742 data entries.

To overcome the "encoding bottleneck", Davis and Aid [22] applied a word vector based approach that transfers the burden of encoding raw data from the human to machine. In their work, they exhibited that word vector is a promising step for encoding knowledge as it endows machines with the ability to represent semantics that is machine process-able and produces query outputs that are humanly sensible. In essence, word vectors represent language lexicons in vector space and it is empirically observed to represent semantic/syntactic relatedness and relations [23]. For instance, the examples

provided by Mikolov *et al.* [23] exhibited the machine's ability to represent human verifiable relations in the general knowledge domain such as capital-cities, currency-country, among others.

Nevertheless, applying word vectors to scale up the W2RDB, while essential, is insufficient. In practice, training a word vector model produces a lookup table of vectors for lexicons derived from a neural network based training process. In other words, this step creates machine representable features for individual lexicons derived from the raw knowledge sources. However, in order to make (human) sense out of the machine represented features, significant manual effort is still required to sieve through the huge vocabulary collection of lexicons to query the model. Put into the practical perspective, requiring humans to manually search through a vocabulary size in the order of  $10^5$ - $10^6$  (depending on the size of training corpus) requires substantial amount of effort and rapidly becomes impracticable when dealing with even larger corpus (e.g. Google News Corpus [24] comprises 3 million words and phrases). This poses a major challenge in applying the concept of word vectors to establish an autonomous system to extract required knowledge from texts as word vectors alone does not eliminate the need for substantial human effort to make sense of the output.

# 3.3. Natural Language Processing pipeline for knowledge extraction

To overcome the mentioned challenge in enabling a selflearning W2RDB, we adapted and extended the work of Davis and Aid [22] and constructed a Natural Language Processing (NLP) pipeline for extracting the desired knowledge, beginning from data acquisition to producing outputs suitable for interfacing with the graph database infrastructure described by Low *et al.* [19]. Figure 3 illustrates the components constituting the NLP pipeline.

The first component is responsible for acquiring data from relevant web-based knowledge sources such as the academic literature, patent databases and grey literature sources (e.g. IS case reports). This component connects to various data plugs and aggregates data into a central location for processing.

The second component serves to interpret various data formats (e.g. PDF, XML) to extract only relevant portions of the original data document. For instance, only the main body of the documents is extracted while ancillary document components such as page numbers and document formatting information are discarded.

In the text pre-processing stage, noun phrases are joined and represented as a single lexicon so that it enables the machine to learn the noun phrases as a whole rather than at the individual word level. For example, "*waste cooking oil*" is joined to form "*waste\_cooking\_oil*". In the case of the former, "*waste*", "*cooking*" and "*oil*" will be treated as independent lexicons and will be learnt by the machine as three independent word meanings. In the case of the latter however, it enables the machine to recognize the phrase as a whole and it will learn the word meaning as a single entity. This is necessary as the constituent words of phrases convey different semantics from their respective phrases in reality. Noun phrases was selected taking into consideration that waste streams, processes and technologies are frequently represented by noun or noun phrases in text by observation.

The fourth step involves generating word vectors that create a machine representation of lexicons in the vocabulary derived from all the knowledge documents. As discussed in section 3.2, direct human interpretation of the generated word vectors is not possible. Subsequent steps however will utilize results of word vectors to derive (human) sensible information in an autonomous way.

The named entity recognition (NER) step comprises a customized module that examines documents to identify entities comprising the property of "process" and "resource". We define "process" as any technology or process that transforms resource input into valuable resource output, and "resource" as any stream that can be accepted by any "process". As terms with related meaning are spatially correlated, empirically observed by Mikolov et al. [25], a classification approach was used to segregate process and resource terms from the detected noun chunks.

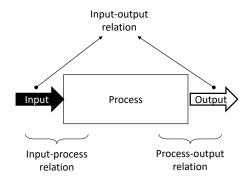


Figure 4: Relations extraction to link named entities to their relative position with respect to a particular process

Finally, the relation extraction step of the pipeline examines documents to extract three types of relations – namely "*input-process*", "*process-output*" and "*input-output*" (Figure 4) – to construct a possible resource valorization pathway. The relation extraction step examines the entity pairs as well as surrounding word context and determines the relation confidence level. These three relations are selected primarily for a triangulation process to confidently determine the existence of a process and its corresponding inputs and outputs. For instance, if the following relations are detected: (a) input I

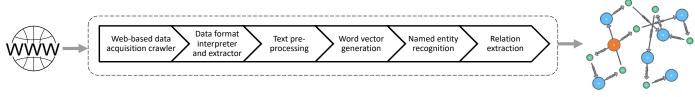


Figure 3: NLP pipeline to enable a self-learning W2RDB



and process P are related by "*input-process*" relation, (b) process P and output O are related by "*process-output*" relation, (c) input I and output O are related by "*input-output*", we can deduce that I, P and O exist as a continuous sequential pathway. The final outputs of the NLP pipeline are possible stream conversion pathways represent by the tuple structure of (*input, process, output*).

### 4. Demonstration

This section demonstrates the interim outputs produce at each step of the prototype of the NLP pipeline implemented in Python 3.

The outputs of the web-based data acquisition crawler are documents represented in various formats that exist "in the wild" which requires much processing and refining for suitable use. Figure 5 is an example of a retrieved article [26] from Elsevier API [27] to illustrate the general nature of the data retrieved.



Figure 5: Sample of crawled raw data in XML format (with XML tags and body content)

The acquired raw data are relayed to the data format interpreter, whereby the appropriate data conversions are applied to extract only relevant parts of the raw data. In our case, our interest is to analyze the main content of the documents (an example shown in Figure 6).

water, inorganic salts (N, P, K) and temperature in the fix CO 2 from three different sources: atmosphere, dis from soluble carbonates [2]. Microalgal biomass contain: weight [3]. Producing 100 t of algal biomass fixes roug species, microalgae produce many different kinds of lipi oils [4 6]. In general, many algae species have the oil

Figure 6: The extracted plaintext sample of the XML document

The text of key interest subsequently undergoes preprocessing to identify and join noun phrase into a single chunk. Figure 7 shows the sample output of this step of the example document.

#### effectiveness of energy\_conversion to biomass due to metabolic\_functions. Moreover, they fix waste\_CO 2 destroy the algae\_cell in order to obtain the oil. FAME\_preparation from received\_algae\_oils are presen Nannochloropsis\_and\_Chlorella\_microalgae provide val biofuel\_production. Characteristics of prepared\_FAME Figure 7: Text pre-processing output joining noun chunks

Following that, the pre-processed text is streamed to word vector generation, whereby a neural network will be learnt to derive the word vectors for the lexicons found in the text stream. At the end of this step, the output is fundamentally a dictionary of lexicons with their associated multi-dimensional vectors. The NER will further process the text to detect named entities and assign them the appropriate labels. For instance, "*Nannochloropsis\_and\_Chlorella\_microalgae*" will be assigned "*resource*" while "*biofuel\_production*" will be assigned "*process*".

Finally, the relation extraction will analyze the text to identify the appropriate relationships being conveyed. To illustrate the concept, consider the following text "Using microalgae in the biofuel production will not compete with the production of food, fodder and other products from crops". The term "microalgae" was identified as a "resource" while "biofuel production" was identified as a "process" in the previous step. The relationship extractor will then analyze the surrounding text (i.e. context) around those identified as "resource" and "process". In this case, the relation between "microalgae" and "biofuel production" is of the type "inputprocess". Similarly, the text "producing biofuels from microalgae" will lead to the identification that "microalgae" and "biofuel" are related by the "input-output" relation. Additionally, the text "the biofuel produced by the biofuel production process has higher yield" will classify the relation between "biofuel" and "biofuel production process" as "process-output" relation. A reconciliation process will be performed to link the three relations. For instance, in Table 1, based on the relations and entities identified, the final output (microalgae, biofuel production/biofuel production tuple process, biofuel) will be produced, which conveys that microalgae can be accepted by the biofuel production process to produce biofuel as the output. This tuple conveys the knowledge required by the graph database and hence will be piped to it. Subsequently, this graph database will be integrated with the matchmaking algorithms discussed by Raabe et al. [17], whereby firms will be matched according to their appropriate resource specifications. In our preliminary prototype, the NLP pipeline took approximately five days to run on a system with 2.60 GHz quad core CPU and 16 GB of RAM.

Table 1: Entities and relations extracted

Entity 1	Entity 2	<b>Relation type</b>
microalgae	biofuel_production	input-process
biofuel_production_ process	biofuel	process-output
microalgae	biofuel	input-output

#### 5. Conclusion

In this paper, we focus on establishing a NLP pipeline capable of processing large quantities of text in order to extract information to support the population of an IS knowledge repository (named as W2RDB). The W2RDB is subsequently utilized as a background knowledge reference to recommend viable alternative conversion pathways for waste streams for the IS collaboration platform. This research contributes towards a cost-effective method for constructing an instance of a knowledge repository required by the field of IS to conduct matchmaking among firms – a core characteristic activity of facilitating and fostering IS networks around the world.

While this current work is still in progress, we have successfully demonstrated a proof-of-concept. Further refinement to the individual modules of the NLP pipeline is ongoing at the time of writing and we expect improved performance over time.

The critical determinants of the quality of output tuples are: (i) quality of knowledge sources, (ii) quality of pre-processing, (iii) word vector training parameters, (iv) NER and classification performance, and (v) relation extraction technique. Our future work includes focusing on addressing the mentioned determinants of the quality of output tuples and to perform validation of the results to obtain estimates of performance. Eventually, the proposed technique will be incorporated into the IS collaboration platform, enabling its capability to be self-learning, enriched by the perpetually growing knowledge sources.

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