



Challenging and redesigning a new model to explain intention to leave nursing

Journal:	<i>Scandinavian Journal of Caring Sciences</i>
Manuscript ID	SCS-2020-0048.R2
Manuscript Type:	Original Article
Keyword-Area of Expertise:	Health Services Research, Work Organisation
Keyword-Research Expertise:	Quantitative Approaches, Research in Practice

SCHOLARONE™
Manuscripts

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Background

It is important to have a full and detailed understanding of the factors that influence intention to leave nursing. It has been shown to be the best predictor of actual turnover, and turnover has a significant financial impact and also on the provision of care.

Aims

The aim is to examine the impact of predictive work environment factors on nurses' intention to leave their position and to explore contributing factors.

Methods

Cross sectional survey using a convenience sample (n=605) of Finnish nurses drawn from five clinical settings. The Nursing Context Index, an internationally used and psychometrically validated tool was used to measure workplace practice environment, work stress, job satisfaction and intention to leave. A response rate of 29.4% was achieved, exceeding power calculation estimates.

Results

Personal satisfaction and satisfaction with profession and resources, and organisational commitment were significantly related to intention to leave. Younger nurses reported higher levels of intention to leave and there was variability among clinical specialties. Measures of stress and practice environment had no significant relationship with Intention to leave.

Discussion

This study provides a new theoretical model for understanding intention to leave. Having a better understanding of the factors that may help reduce intention to leave allow for targeted interventions to be developed; and implemented. This would help reduce the personal and financial implications associated with turnover.

Implications for practice, policy, management and education

The findings have significant implications for all aspects of nursing. Educators need to prepare new nursing staff for the working environment; policy makers must ensure that nursing satisfaction is promoted to strengthen organisational commitment and nurse managers and leaders respond accordingly in implementing effective interventions.

Review Copy

1
2
3 **Word count: 4040 (excluding abstract, declaration and references)**
4
5

6 **Background**

7
8

9 It is important to have a full and detailed understanding of the factors that influence intention
10 to leave nursing. It has been shown to be the best predictor of actual turnover, and turnover
11 has a significant financial impact and also on the provision of care.
12
13
14

16 **Aims**

17
18

19 The aim is to examine the impact of predictive work environment factors on nurses' intention
20 to leave their position and to explore contributing factors.
21
22
23

25 **Methods**

26
27

28 Cross sectional survey using a convenience sample (n=605) of Finnish nurses drawn from
29 five clinical settings. The Nursing Context Index, an internationally used and
30 psychometrically validated tool was used to measure workplace practice environment, work
31 stress, job satisfaction and intention to leave. A response rate of 29.4% was achieved,
32 exceeding power calculation estimates.
33
34
35
36
37
38
39

40 **Results**

41
42

43 Personal satisfaction and satisfaction with profession and resources, and organisational
44 commitment were significantly related to intention to leave. Younger nurses reported higher
45 levels of intention to leave and there was variability among clinical specialties. Measures of
46 stress and practice environment had no significant relationship with Intention to leave.
47
48
49
50
51
52

53 **Discussion**

54
55

56 This study provides a new theoretical model for understanding intention to leave. Having a
57 better understanding of the factors that may help reduce intention to leave allow for targeted
58
59
60

1
2
3 interventions to be developed; and implemented. This would help reduce the personal and
4
5 financial implications associated with turnover.
6
7

8 **Implications for practice, policy, management and education**

10
11 The findings have significant implications for all aspects of nursing. Educators need to
12
13 prepare new nursing staff for the working environment; policy makers must ensure that
14
15 nursing satisfaction is promoted to strengthen organisational commitment and nurse
16
17 managers and leaders respond accordingly in implementing effective interventions.
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Review Copy

BACKGROUND

Internationally, there is a continuing growth in demand on healthcare settings resources as they face an aging population and associated growth in non-communicable conditions (1). This increase in demand for additional nursing staff is being compounded by a decrease in available nursing staff. The World Health Organisation (2014) predict that by 2035 there will be a shortage gap of 12.9 million health care professionals and nursing constitutes the majority of the health care profession staff (2). Buchan with colleagues (3) identified the current problem of the nursing 'shortage gap' internationally and predicted this to grow significantly over the next thirty years. This shortage gap is due to a lack of investment in developing the profession, an increasingly aging workforce and a more challenging work environment (3) has resulted in scarcity of nurses. In western societies, this has resulted in nurses being recruited from developing countries, moving the issue of scarcity from one country to another (4). This presents a significant moral and ethical issue at an international professional level.

Turnover is recognised as 'complex and multifaceted' (5) and turnover rates range from 15.1% to 44.3% across developing countries (6) and across specialties (7). It can be voluntary (retirement) or involuntary, avoidable or not avoidable, and can be internal, that is leaving for another nursing or non-nursing job in the same organisation or external, that is leaving for another nursing or non-nursing job in a different organisation. This means that defining the nature of 'turnover' is problematic and comparisons between research studies is difficult.

Excessive nursing turnover has a substantial disruptive effect on the organisational process, reducing the effectiveness and productivity of care delivery (8), decreased patient safety and patient outcomes (6). A better understanding of turnover may help with reducing turnover,

1
2
3 increasing retention and has become an important workforce development issue. The
4 financial burden of recruiting and training nursing staff has been calculated as \$10,098 –
5
6 \$88,000 per nurse turnover (9).
7
8
9

10 Central to predicting turnover is the issue of nursing intention to leave (5). Turnover is
11 usually superseded by intentions to leave the organisation, and Hasselhorn et al. (10) reported
12 that intention to leave varied from 4% to 54% across international studies. Intention to leave
13 is most often seen in workplaces with high rates of absenteeism, work-related stress, burnout
14 and job dissatisfaction (8). Intention to leave among young registered nurses (under the age
15 of 30 years) centred on poor nursing practice environments, lack of support, orientation and
16 mentoring and nursing as a “second best” or serendipitous career choice (11). A workforce
17 survey included responses from 1133 RNs at 32 Finnish hospitals and from two neighbour
18 countries, 3752 RNs at 35 Norwegian hospitals, and 11 015 RNs at 71 Swedish hospitals.
19 Nearly half the Finnish sample reported intention to leave, with significantly lower levels in
20 Norway and Sweden ($p < 0.001$). Patient workload was associated with job satisfaction and
21 intention to leave to some degree in all countries, i.e. greater patient workload, less job
22 satisfaction and greater intention to leave. (12.)
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40

41 In a systematic review of previous systematic reviews on intention to leave, Halter et al. (13)
42 reported the presence of 4 broad categories: Individual determinants included two subsets:
43 demographic details (age, gender, marital status, educational attainment), and psychosocial
44 (stress, job satisfaction, burnout, and job commitment): Job-related determinants include
45 workload, role ambiguity, shift patterns and promotional opportunities; Interpersonal
46 determinants include supervisor support, managerial style, recognition and leadership,
47 autonomy, empowerment and social support: and organisational determinants including
48 climate, organisational structure and financial determinants. These variables have a
49 significant impact on changing intention to leave among nursing staff. However, Halter and
50
51
52
53
54
55
56
57
58
59
60

1
2
3 colleagues (13) reported conflicting findings among many of the studies reported in the
4
5 systematic reviews. Various reasons for these differences may be due to methodological
6
7 issues, for example the use of varying measurement tools or uniqueness within the samples
8
9 accessed.

10
11
12
13 Nei and colleagues (14) conducted a meta-analysis of the causes of turnover and, including
14
15 data from 106 primary studies and after correcting for measurement error, reported
16
17 supportive and communicative leadership, organisational commitment and network centrality
18
19 were the strongest predictors of turnover. Additional significant variables included job strain,
20
21 role tension, work-family conflict, job control, complexity, rewards/recognition and team
22
23 cohesion. The authors concluded that a better understanding of the work environment and
24
25 dynamic relationships between variables could help address the issue of intention to leave the
26
27 job. Halter and colleagues (13) confirmed this position after examining interventions to
28
29 reduce nursing turnover and noted that there is a large body of evidence relating to nursing
30
31 turnover but it's not of high quality. However, there is robust evidence to show the
32
33 effectiveness of interventions to decrease intention to leave and turnover (15).
34
35
36
37
38

39 Numerous causal models have been purported relating to intention to leave in nursing (for
40
41 example: 16-19). Kim and Kim (20) examined 24 papers assessing models of nursing
42
43 turnover and identified 36 indicators and 105 items were identified to measure nurse
44
45 turnover. In a review of the models of turnover, it was related to burnout, job stress,
46
47 organisational commitment, job satisfaction, organisational culture and empowerment in
48
49 directional relationships and in varying degrees of strength.
50
51
52

53 Daouk-Oyry and colleagues (21) presented a conceptual (JOINT) model of turnover where
54
55 determinant was at an interpersonal level (managerial style and relationships); Job level (Job
56
57 demands and job control) and organisational level (Human resources practices and structure).
58
59
60

1
2
3 These three concepts were moderated by individual level (demographics, personal
4 characteristics, job attitude, health and wellbeing) and national level (labour supply and
5 legislation) characteristics on turnover. The interact and interplay of the concepts produce
6 intention to leave among nurses.
7
8
9
10
11
12

13 The variables associated with intention to leave the job used in this study were demographic
14 details, work stress, job satisfaction and organisational characteristics. Structural equational
15 modelling techniques (using factor analysis) will be used to reduce variables that share
16 commonalities and explore the new variables relationships (using path analysis) with
17 intention to leave, in order to help provide a better model of organisational culture of nursing
18 and intention to leave nursing.
19
20
21
22
23
24
25
26
27
28
29

30 METHODOLOGY 31

32
33 The aim was to examine the impact of work environment factors on nurses' intention to leave
34 their position and to explore contributing factors. To achieve this:
35
36
37
38

- 39 1. Work context and intention to leave the position were assessed using the Nursing
40 Context Index;
41
42
- 43 2. Factor analysis was used to cluster constructs together to examine their impact on
44 intention to leave
45
46
47
- 48 3. Path analysis was used to measure the strength and significance of construct clusters
49 on intention to leave.
50
51
- 52 4. Linear regression analysis was used to measure variance and significance of factors
53 on intention to leave.
54
55
56
57
58
59
60

Sample

The sample was collected from Finland. In 2014, about 78 % of staff educated to work in health and social care worked in health service setting. Around 15 % work in other areas and 8 % in education/management (22). There is a population of 74,781 registered nurses in Finland (22) in 2014. Based on this population size and 95% confidence level, and a confidence interval of 5% a sample size of 382 was required. A convenient sample of Nursing staff (n=605) from two university hospital district areas of five in Southern-Finland were assessed using the Nursing Context Index (NCI) including the following five settings - Operating Room nurses (N=336), Emergency nurses (N=506), Designated nurses from health care centres (N=300), Psychiatric nurses (N=577) and Primary care nurses (N=340).

Procedure

The lead nurses in each setting were contacted and acted as gatekeeper for the distribution of the survey. Data were collected using mainly an electronic survey (in one clinical area the paper format was used) from 2012 to 2016 in one clinical area at a time and data collection formed part of a larger continuing research project. All nurses from purposefully selected units were sent by a contact person (selected by the organization) an information package with a letter of invitation, and a participation information sheet with a hyperlink to the questionnaire. The sample was sent three reminder emails. Cover letters with a short announcement were sent to the contact persons and head nurses, and they conveyed the letters to the nursing staff.

Instrumentation

The Nursing Context Index (NCI) (23) is a measure of micro-level contextual factors, localised to the ward and hospital level but influenced by meso and macro-level determinants. The Nursing Context Index is a 78-item instrument designed to measure the 19 constructs that are the focus of this paper (2 to 7 items in each) on a 7- point Likert scale. Developed as a tool to measure workplace context indicators, such as work stress, job satisfaction, and the practice environment such as management, organisational commitment and intention to leave the job, associated with nursing. Higher scores indicate a higher level of perception of the measured item. Job stress was measured on a no stress to extreme stress; job satisfaction was measured on very dissatisfied to very satisfied; the practice environment was measured from strongly disagree to strongly agree (24). Intention to leave was measured on strongly disagree to strongly agree, where higher scores reflect greater intention to leave the post (negatively scored). Its psychometric properties have been previously demonstrated internationally (23, 25-29) and across nursing specialties references. In earlier studies, the Cronbach's alpha of the NCI was registered as 0.57-0.9 (23). Demographic details are also collected but vary across studies. The NCI was previously tested with a sample to ensure appropriateness to a Finnish population of nurses (26, 27). The analysis in this study reduced the items to 19 construct scores and focused analysis on the relationships between constructs and intention to leave the job.

Statistical Analysis

1
2
3 Data were examined for missing data prior to analysis using the Little's test for MCAR to
4 confirm no pattern to missingness. Missing data was replaced using estimation maximisation
5 on the 78 Likert scale variables. This ensured uniformity of the final data set, prior to
6 generation of construct scores. Demographic details were not replaced.
7
8
9

10
11
12
13 Descriptive statistics (means and standard deviations) were generated for the 19 constructs of
14 the Nursing Context Index. Measures of distribution and Cronbach's Alpha scores were
15 generated for the constructs. Exploratory factor analysis was conducted for all 18 constructs
16 (except Intention to Leave) to identify patterns of distribution and focused analysis on the
17 relationships between constructs and intention to leave the job. To help reduce confusion –
18 the 19 constructs will henceforth be referred to as items (as is usual with second order latent
19 variable modelling analysis).
20
21
22
23
24
25
26
27
28
29

30 These NCI was tested for its psychometric properties prior to full analysis. Cronbach' alpha
31 scores were also generated for the final factor in the model and scores greater than 0.7. The
32 18 scores (intention to leave is an outcome variable that we wish to predict and therefore
33 excluded from the factor analysis) were tested for appropriateness for factor analysis using
34 Kaiser-Meyer-Olkin measures of sampling adequacy and the Bartlett's test for Sphericity. In
35 factor analysis, a maximum likelihood method of extract was conducted on the 18 scores and
36 set to extract a factor model containing anywhere between 1 – 10 subsets. Acceptable factor
37 loadings based on the sample size, were set at 0.45 (30). Acceptable fit statistics were set at
38 Root Mean Square Estimations of Approximation (RMSEA) of 0.06 or below; 90% RMSEA
39 higher bracket below 0.08; and Confirmation Fit Indices (CFI) of 0.95 or higher (31). were
40 considered acceptable. Intention to leave was examined using linear regression according to
41 the 18 scores as well as the demographic characteristics of the respondents.
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Ethical Issues

The study was part of a larger study ‘Improving the quality and safety of health care through outcomes’ project” which aimed at identifying models that seek to explain the functionality of the service system to contribute to knowledge and safety and to use it to benefit the health service system and patients. All research was conducted in line with the principles of the declaration of Helsinki (32). The study followed the guidelines of the Scientific Ethics Advisory Board (TENK) in Finland whilst no ethical committee statement was needed, while patients were not involved in the study. The permission to collect the data was granted from all institutions involved.

To retain objectivity, the study design was operationalised without any direct contact with participants. Electronic (in one clinical area the paper format was required) distribution of the questionnaire was used to collect all data. IP-addresses could not be used to identify computers, and hence participants. The anonymity and confidentiality of participants were assured. Participation was voluntary and completing the questionnaire implied consent.

RESULTS

Demographic Details

A response rate of 29% (n=605) was achieved. This exceeded the power calculation and produced confidence interval of 3.97%. Most respondents were female (90.0%) and the mean age of participants was 41.41 (SD 11.57) years of age. One third of participants (32.0%, n=125) had over 20 years’ experience working in healthcare settings. (Table 1) Most participants were nursing personnel working in primary health care in patient units (33.6%)

1
2
3 but there was a good spread across the five work categories with adequate samples within
4
5 groups to compare with further analysis. (Figure 1)
6
7
8
9

10
11 Insert Table 1 here
12

13
14 Insert Figure 1 here
15
16
17
18

19
20 Overall, the workplace environment was positive. Examination of table 2 shows that work
21
22 stress was scored highest source of stress at moderate stress (mean=3.96, SD 1.17) and the
23
24 lowest score of stress was ‘Conflict with other Nurses’ (mean=2.11, SD 0.82) indicating little
25
26 stress. Personal satisfaction provided the highest score of satisfaction but there was a general
27
28 ambivalence on scoring with most measures on job satisfaction being scored at mean = 3.76 –
29
30 5.24. Similar results were found with constructs relating to the practice environment.
31
32
33
34
35

36 Insert Table 2 here
37
38
39
40
41

42 Examination of the correlation matrix indicated no issues of collinearity between the 18
43
44 constructs of the questionnaire and all relationships were in the directions as expected.
45
46 Cronbach alpha scores indicate all factors were statistically appropriate (See Table 2)
47
48
49
50
51

52 Intention to leave

53

54
55 Examination of scoring of nurses’ intention to leave showed that 44.6% disagreed that they
56
57 wanted to leave the job, and 14.6% agreed that they would leave their position. The 18 scores
58
59
60

1
2
3 of the NCI were categorised into three blocks of variable for linear regression analysis: block
4
5 1 – Stressors in work; block 2 – Job satisfaction; block 3 – Organisational characteristics.
6
7 Each block of predictors contributed to explaining the outcome model of intention to leave
8
9 the job. Examination of the adjusted R show an increase in variance explained (model 1 –
10
11 0.089; model 2 – 0.248; model 3 – 0.274) with block 2 ‘job satisfaction’ making the largest
12
13 contribution. In the final model statistically significant predictors of intention to leave the job
14
15 were: Work social life balance, (standardised beta, 0.131 P=0.009); Lack of Staff Support
16
17 (standardised beta, -0.168 P=0.007); satisfaction with pay (standardised beta, 0.131 P=0.009);
18
19 satisfaction with training (standardised beta, 0.131 P=0.009); Personal satisfaction
20
21 (standardised beta, 0.131 P=0.009); nursing management (standardised beta, 0.131 P=0.009);
22
23 organisational commitment (standardised beta, 0.131 P=0.009). In order to provide a
24
25 parsimonious and simplistic model to explain intention to leave, it was considered
26
27 appropriate to conduct a factor analysis on the 18 measures to identify patterns in responding
28
29 and further reduce measures for path analysis.
30
31
32
33
34
35
36
37
38

39 Examination of the Emergent Factor Structure

40
41
42 Examination of the correlation matrix show all scores to be in a low to moderate range and
43
44 that collinearity was not an issue. Examination of Kaiser-Meyer-Olkin measures of Sampling
45
46 Adequacy (0.851) and the Bartlett’s test for Sphericity (2953, df=190, p=0.000) scores show
47
48 the acceptability of the 18 measures for acceptability for factor analysis.
49
50

51
52 An exploratory factor analysis was conducted to examine the most appropriate structure
53
54 model. Examination of the various factor model fit statistics and theoretical structuring of the
55
56 emergent model show that the 8-factor model provides the best explanation for the data and
57
58
59
60

1
2
3 providing acceptable fit statistics (RMSEA 0.054, 90% RMSEA 0.042–0.067; CFI=0.983,
4
5 SRMR = 0.014). The details of the emergent model are outlined in table 3.
6
7
8
9

10
11 Insert Table 3 here
12
13
14
15
16

17 Five new constructs emerged, contained two or more items (See Table 4), and all
18 relationships were statistically significant. There were three single measure items. These
19 factors were titled: factor 1 – Work stress and Preparation; Factor 2 - Interpersonal
20 relationships; Factor 3 – The work climate; Factor 4 – Satisfaction with the profession and
21 resources; and Factor 5 - Organisational management (Table 4). All eight measures were
22 included into a path analysis for examination.
23
24
25
26
27
28
29
30
31
32
33
34

35 Insert Table 4 here
36
37
38
39
40

41 Path Analysis Model of Intention to Leave

42

43 As figure 2 displays, the examination of the measurement model using path analysis shows
44 that only the construct ‘Satisfaction with the Profession and Resources’ had a statistically
45 significant negative relationship with intention to leave. The single measures ‘Personal
46 satisfaction’ and ‘Organisational Commitment’ (v12 and v17 respectively, see figure 2) had a
47 statistically significant negative relationship with intention to leave. These measures show
48 that with increasing satisfaction levels (pay, training, personal, professional, adequate staffing
49 and resources, organisational commitment) there is a decrease in intention to leave the job.
50
51
52
53
54
55
56
57
58
59
60

1
2
3 There were no other statistically significant relationships between the other four factors, or
4
5 uncertainty regarding treatment (v5) and intention to leave.
6
7

8 Insert Figure 2 here
9
10
11
12
13

14 Impact of Demographic Characteristics on intention to leave

15
16
17 Linear regression modelling technique was used to examine the impact of the demographic
18
19 details (age, specialty, gender, qualification and years working in health care and years
20
21 working in current setting) on intention to leave. The model helped explain 6.4% of the
22
23 variance of intention to leave. The findings show that age (0.580, $p=0.000$), years in the
24
25 healthcare profession (0.162, $p=0.038$) and nursing specialty (0.160, $p=0.039$) were
26
27 statistically significant. Examination of the categorical data (Age and specialty) using
28
29 inferential statistics confirm the findings (unit = 2.851, $p=0.023$; age $f=7.685$, $p=0.001$).
30
31
32

33 Further comparison using post hoc analysis shows lowest intention to leave scores among the
34
35 emergency nurses and designated nurses (primary nurses/community nurses responsible of
36
37 certain client group) in health care settings. Statistically significant differences were noted
38
39 between both 18–25 and 26–35 years old and both 46–55 and >55-year old nurses; and 36–45
40
41 years old and >55 years old. (Table 5)
42
43
44
45
46
47

48 Insert Table 5 here
49
50
51
52
53

54 DISCUSSION

55
56
57 Discussion of the results
58
59
60

1
2
3 Nursing faces a significant ‘shortage gap’ now and in the future (3). It is important to have a
4 full and detailed understanding of the factors that influence intention to leave nursing (1, 13).
5
6 Intention to leave has been shown to be the best predictor of actual turnover (5), and turnover
7
8 has a negative significant impact on the provision of care (8). A deeper understanding of the
9
10 factors that impact (and not impact) on intention to leave are important as Halter and
11
12 colleagues (13) have shown that well informed, evidence-based interventions can and do
13
14 have a statistically significant impact on increasing retention/reducing turnover. The targeted
15
16 application of interventions on those identified variables will help reduce intention to leave as
17
18 well as reduce wasted resources, costs, time and finance (3).
19
20
21
22
23

24 Overall the work environment was generally ambivalent and/or slightly positive. Work stress
25
26 was low to moderate (also e.g. 33); nurses were neither satisfied nor dissatisfied with the job
27
28 (also e.g. 34, 35) and the practice environment was generally positive (also e.g. 34, 36).
29
30
31

32 The emergence of an 8-factor model provided the best fit for the 18 variables both as a
33
34 statistical and a theoretically relevant model. This included 5 factors and 3 single item
35
36 measures. The variables identified in this research as significant, that impact on intention to
37
38 leave, do not align themselves with the broad themes identified by Halter et al. (13). Whilst
39
40 the researchers do acknowledge that not all previously identified variables were included in
41
42 this study, there are a significant number of variables that were included but failed to have a
43
44 statistically significant impact. Kim and Kim (20) reported a growth the number and
45
46 complexity of models examining intention to leave. This study provides a new, more
47
48 parsimonious model of understanding of ‘Intention to leave’ and the relationship between
49
50 these variables.
51
52
53
54

55 The model that emerged from the data replicated that of Kim and Kim’s (20) review of
56
57 theoretical models and job stress, organisational commitment, job satisfaction, organisational
58
59
60

1
2
3 culture and empowerment (burnout not measured here), but in this model only those variables
4 relating to satisfaction with the profession and resources (pay, training, profession and
5 adequate staffing and resources), personal satisfaction and organisational commitment have a
6 statistically significant relationship with intention to leave. Halter and colleagues (13)
7 reported that conflicting results across studies on the significance of variables in predicting
8 intention to leave.
9

10
11
12 Of the personal characteristics, only age was statistically significant and as age increased
13 intention to leave decreased. Similar age-related effects had been reported in the systematic
14 reviews of Halter et al. (13). There was no gender effect noted, as reported in previous
15 research. Personal details such as length of time working in the healthcare environment and
16 in the current post did not have a significant impact on intention to leave. The selection of
17 nurse specialty had a significant impact on scores of intentions to leave, with higher levels of
18 intention to leave among designated nurses in healthcare settings and operating room nurses.
19 The impact of specialty has been well documented in the research literature (7) and the
20 findings here confirm the necessity to see nursing specialty as being a broad spectrum and
21 further research is required to examine the application of the findings within each area.
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40

41 These variables do relate to the professional aspects of nursing (pay, training, professionalism
42 and adequate staffing and resources), personal satisfaction and organisational commitment.
43 Also, in a recent Finnish study, the impacts of salary dissatisfaction and unreasonable job
44 demands were the main factors affecting the intention to leave the profession. This study
45 examined the intention to leave the profession of those nurses who are 29-years old or
46 younger (37).
47
48
49
50
51
52
53
54
55
56

57 The findings of this study further underlines that many of the variables assumed to predict
58 and/or explain nurses' intention to leave have no direct impact on intention to leave and it
59
60

1
2
3 may be time to reduce the complexity of theoretical models accordingly. A view put forward
4
5 by Halter and colleagues (13) and reiterated by Nei et al (14).
6
7
8
9
10
11
12
13
14
15

16 Limitations

17
18
19 This study is heavily reliant on data driven emergent models of relationships between
20 variables to produce the factor structure, as is the case with exploratory factor analysis
21 techniques. However, it does produce a pure emergent model without theoretical constraints.
22
23 Previous measurement models could have been examined as better fits for the data, however
24
25 our intention was to create a new understanding of the data.
26
27
28
29

30
31 The prescriptive nature of quantitative research does limit what is measured in any study.
32
33 However, the Nursing Context Index measures 19 different variables and demographic details
34 that relate to the nursing work environment. More variables could be included in the Nursing
35
36 Context Index to provide a more comprehensive picture of the relationships between
37
38 variables. The nursing work environment is complex and complicated, and any measurement
39
40 is always subject to question. This study provided an advanced understanding with the
41
42 sample identified. The findings would be greatly helped by more research into this area with
43
44 different samples and across countries.
45
46
47
48
49

50
51 More research evidence is required to identify the interactive effects of variables and the
52
53 mediating effects different variables have on each other, since the data analysed here were
54
55 just from one country, Finland. However, the data was collected by quite stable situation
56
57 while about the same percent of educated staff (38) was working in the health care sector in
58
59 year 2014 and 2017, while no newer official information exists.
60

CONCLUSION

There is a shortage of nurses internationally. Nurse turnover continues to contribute to this problem and has a significant impact on healthcare settings. Understanding the factors that impact on intention to leave among nurses is important. This study found that issues with satisfaction (personal and professional) and organisational commitment had an impact on intention to leave, as did age and specialty of nursing. These findings are highlighted for managers to consider. The factors are multidimensional and solutions to be used by managers cannot be the same for each group and clinical area.

Satisfaction has a major impact on nursing intention to leave the job. The complexity of the impact of the work environment on nurses' intention to leave is not bore out in the study findings. New models of turnover need to be explored in order to generate a better understanding of how the workplace impacts on nursing turnover.

References

1. de Oliverira DR, Griep RH, Portela LF, Rotenberg L. Intention to leave profession, psychosocial environment and self-rated health among registered nurses from large hospitals in Brazil: a cross sectional study. *BMC Health Serv Res* 2017; 17:21

2. Khan N, Jackson D, Stayt L, Walthall H. Factors influencing nurses' intentions to leave adult critical care settings. *Nurs Crit Care* 2019; 24:24–32.
3. Buchan J, Duffield C, Jordan A. 'Solving' nursing shortages: do we need a **new agenda**? *J Nurs Manag* 2015; 23:P543–544.
4. *Health Education England. Growing Nursing Numbers – Literature Review on Nurses Leaving the NHS*. Health Education England. 2014.
<https://www.hee.nhs.uk/sites/default/files/documents/Nurses%20leaving%20practice%20-%20Literature%20Review.pdf>
5. Hayes LJ, O'Brien-Pallas L, Duffield C, Shamian J, Buchan J, Hughes F, Spence Laschinger HK, North, N. Nurse turnover: a literature review—an update. *Int J Nurs Stud* 2012; 49:887–905.
6. Duffield CM, Roche MA, Homer C, Buchan J, Dimitrelis S. 2014. A comparative review of nurse turnover rates and costs across countries. *J Adv Nurs* 2014; 70:2703–2712.
7. *NHS Employers. NHS Registered Nurse: Supply and Demand Survey Findings*. Report to inform the migration advisory committee (MAC) on the partial review of the shortage Occupation List. NHS Confederation. 2015.
<https://www.nhsemployers.org/~media/Employers/Publications/Workforce%20Supply/NHS%20registered%20nurse%20supply%20and%20demand%20survey%20findings%20Dec%202015%20FINAL.PDF>
8. Rondeau KV, Wagar TH. Human resource management practices and nursing turnover. *J Nurs Educ Pract* 2016; 6:101.
9. Li YIN, Jones CB. A literature review of nursing turnover costs. *J Nurs Manag* 2013; 21:405–418.
10. Hasselhorn HM, Tackenberg P, Buescher A, Simon M, Kuemmerling A, Mueller B H. *Work and Health of Nurses in Europe: Results from the NEXT-Study. Wuppertal The European NEXT-Study (Nurses' Early Exit Study)*. 2005. www.next.uni-wuppertal.de
11. Flinkman M, Salanterä S. Early career experiences and perceptions - a qualitative exploration of the turnover of young registered nurses and intention to leave the nursing profession in Finland. *J Nurs Manag* 2015; 23:1050–1057.
12. Lindqvist R, Smeds Alenius L, Runesdotter S, Ensio A, Jylhä V, Kinnunen J, Strømseng Sjetne I, Tvedt C, Wiberg Tjønnfjord M, Tishelman C. Organization of nursing care in three Nordic countries: relationships between nurses' workload, level of involvement in direct patient care, job satisfaction, and intention to leave. *BMC Nurs* 2014; 6:27.
13. Halter M, Boiko O, Pelone F, Beighton C, Harris R, Gale J, Gourlay S, Drennan V. 2017. The determinants and consequences of adult nursing staff turnover: a systematic review of systematic reviews. *BMC Health Serv Res* 2017; 17:824.
14. Nei D, Snyder LA, Litwiller BJ. Promoting retention of nurses: a meta-analytic examination of causes of nurse turnover. *Health Care Manag Rev* 2015; 40:237–253.
15. Lo WY, Chien LY, Hwang FM, Huang N, Chiou ST. From job stress to intention to leave among hospital nurses: A structural equation modelling approach. *J Adv Nurs*; 74:677–688.

- 1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
16. Leiter MP, Laschinger HKS. Relationships of work and practice environment to professional burnout: testing a causal model. *Nurs Res* 2006; 55:137–146.
 17. Bobbio A, Manganelli AM. Antecedents of hospital nurses' intention to leave the organization: A cross sectional survey. *Int J Nurs Stud* 2015; 52:1180–1192.
 18. Jourdain G, Chênevert D. Job demands–resources, burnout and intention to leave the nursing profession: A questionnaire survey. *Int J Nurs Stud* 2010; 47:709–722.
 19. Holtom BC, Mitchell TR, Lee TW, Eberly MB. 5 turnover and retention research: a glance at the past, a closer review of the present, and a venture into the future. *Acad Manag Ann* 2008; 2:231–274.
 20. Kim E, Kim J. Literature review of structural **equation models for hospital nurses' turnover intention** in Korea. *Perspective Nursing Science* 2014; 11:109–122
 21. Daouk-Öyry L, Anouze AL, Otaki F, Dumit NY, Osman I. The JOINT model of nurse absenteeism and turnover: a systematic review. *Int J Nurs Stud* 2014; 51:93–110.
 22. *National Supervisory Authority for Welfare and Health*. Health care and social welfare personnel 2014. <https://www.slideshare.net/THLfi/terveys-ja-sosiaalipalvelujen-henkilost-2014-tilasto>. 2014. Read 25.2.2019.
 23. Slater P, McCormack B, Bunting B. The development and pilot testing of an instrument to measure nurses' working environment: The Nursing Context Index. *Worldviews Evid Based Nurs* 2009; 6:173–182.
 24. McCormack B, Dewing J, Breslin L, Coyne-Nevin A, Kennedy K, Manning M, Tobin C, Slater P. Developing person-centred practice: nursing outcomes arising from changes to the care environment in residential settings for older people. *Int J Older People Nurs* 2010; 5:93–107.
 25. White C, Wilson V. A longitudinal study of aspects of a hospital's family-centred nursing: changing practice through data translation. *J Adv Nurs* 2015; 71:100–114.
 26. Hahtela N, McCormack B, Paavilainen E, Slater P, Helminen M, Suominen T. The relationship of workplace culture with nursing-sensitive organizational factors. *J Nurs Adm* 2015a; 45:370–376.
 27. Hahtela N, Paavilainen E, McCormack B, Slater P, Helminen M, Suominen T. Influence of workplace culture on nursing-sensitive nurse outcomes in municipal primary health care. *J Nurs Manag* 2015b; 23: 931–939.
 28. Eskola S, Roos M, McCormack B, Slater P, Hahtela N, Suominen T. Workplace culture among operating room nurses. *J Nurs Manag* 2016; 24:725–734.
 29. Kurjenluoma K, Rantanen A, McCormack B, Slater P, Hahtela N, Suominen T. Workplace culture in psychiatric nursing described by nurses. *Scand J Caring Sci* 2017; 31: 1048–1058.
 30. Hair JF, Black WC, Babin BJ, Anderson RE. *Multivariate Data Analysis*. 7th Edition. Pearson New International Edition. Edinburgh Gate, Harlow. 2014.

- 1
2
3 31. Hu L, Bentler PM. Cut-off criteria for fit indexes in covariance structure analysis:
4 Conventional criteria versus new alternatives. *Structural Equation Modelling. A*
5 *Multidisciplinary Journal* 1999; 6:1–55,
6
7 32. World Medical Association. *Declaration of Helsinki: Ethical Principles for Medical*
8 *Research involving Human Subjects*. 2013. [https://www.wma.net/policies-post/wma-](https://www.wma.net/policies-post/wma-declaration-of-helsinki-ethical-principles-for-medical-research-involving-human-subjects)
9 [declaration-of-helsinki-ethical-principles-for-medical-research-involving-human-subjects](https://www.wma.net/policies-post/wma-declaration-of-helsinki-ethical-principles-for-medical-research-involving-human-subjects)
10
11 33. Johansen ML, Cadmus E. Conflict management style, supportive work environments and
12 the experience of work stress in emergency nurses. *J Nurs Manag* 2016; 24:211–218.
13
14 34. Lehulante A, Nilsson A, Edvardsson D. The influence of a person-centred psychosocial
15 unit climate on satisfaction with care and work. *J Nurs Manag* 2012; 20:319–325.
16
17 35. Purdy N, Laschinger HKS, Finegan J, Kerr M, Olivera F. Effects of work environments
18 on nurse and patient outcomes. *J Nurs Manag* 2010; 18:901–913.
19
20 36. Lu H, Barriball KL, Zhang X, While AE. Job satisfaction among hospital nurses
21 revisited: a systematic review. *Int J Nurs Stud* 2012; 49:1017–1038
22
23 37. Helander M, Roos M, Suominen T. Young registered nurses' views on leaving the
24 profession. *Hoitotiede (Journal of Nursing Science)* 2019; 31:180–190.
25
26 38. [https://vipunen.fi/en-gb/_layouts/15/xlviewer.aspx?id=/en-](https://vipunen.fi/en-gb/_layouts/15/xlviewer.aspx?id=/en-gb/Reports/Ty%C3%B6lliset%20ammattiryhm%C3%A4n%20ja%20Tilastokeskuksen%20toimialan%20mukaan_EN.xlsb)
27 [gb/Reports/Ty%C3%B6lliset%20ammattiryhm%C3%A4n%20ja%20Tilastokeskuksen%20to](https://vipunen.fi/en-gb/_layouts/15/xlviewer.aspx?id=/en-gb/Reports/Ty%C3%B6lliset%20ammattiryhm%C3%A4n%20ja%20Tilastokeskuksen%20toimialan%20mukaan_EN.xlsb)
28 [imialan%20mukaan_EN.xlsb](https://vipunen.fi/en-gb/_layouts/15/xlviewer.aspx?id=/en-gb/Reports/Ty%C3%B6lliset%20ammattiryhm%C3%A4n%20ja%20Tilastokeskuksen%20toimialan%20mukaan_EN.xlsb) [14.3.2020]
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

Table 1. Demographic Details of the participants (variability due to missing data)

Demographic Details	%	n
Gender		
Males	10.0	60
Females	90.0	543
Ages		
18–25 years	7.6	44
26–35 years	27.0	156
36–45 years	22.7	131
46–55 years	26.0	150
56 > years	16.6	96
Working in Health Care		
Less than 1 year	5.4	21
1–5 years	19.7	77
6–10 years	17.1	67
11–15 years	14.8	58
16–20 years	11.0	43
20 > years	32.0	125

Review Copy

Table 2. Distribution of Spread across 19 Constructs of the Nursing Context Index

Construct	Mean	SD	Skewness	Kurtosis	Cronbach's Alpha
<i>Sources of Stress</i>					
Work stress	3.96	1.17	.12	-.56	0.92
Inadequate preparation	3.33	1.01	.12	-.09	0.83
Lack of staff support	2.59	1.05	.70	.36	0.76
Conflict with other nurses	2.11	.82	1.00	1.72	0.64
Uncertainty regarding treatment	2.44	.87	.36	-0.35	0.60
Work social life balance	2.68	.94	.55	.06	0.74
Working environment	2.27	.98	1.19	1.82	0.79
Communication among staff	2.92	1.02	.45	.02	0.80
Career development	2.21	.97	.83	.28	0.75
<i>Sources of Job satisfaction</i>					
Satisfaction with pay	3.76	1.03	.032	-.02	0.77
Satisfaction with training	4.62	1.47	-.47	-.43	0.92
Personal satisfaction	5.24	.79	-.55	.61	0.77
Professional satisfaction	4.92	.88	-.59	.74	0.70
<i>Organisational Traits</i>					
Adequate staffing and resources	3.54	1.33	.14	-.74	0.84
Doctor nurse relationship	4.84	1.07	-.63	.19	0.80
Nursing management	4.49	1.03	-.34	-.36	0.72
Organisational commitment	4.04	1.08	.03	-.03	0.64
Empowerment	3.47	1.21	-.04	-.54	0.81
Intention to leave the job	3.26	1.77	.35	-.92	0.93

Table 3. Fit Indices of the Exploratory Factor Analysis for the 1-10 model

	Chi Square / Degree of freedom	RMSEA	90% RMSEA	CFI	SRMR
Factor Model 1	1480/135	0.130	0.124 – 0.136	0.648	0.101
Factor Model 2	785/118	0.098	0.091 – 0.104	0.825	0.053
Factor Model 3	686/102	0.099	0.092 – 0.106	0.847	0.046
Factor Model 4	615/87	0.101	0.094 – 0.109	0.862	0.036
Factor Model 5	368/73	0.083	0.074 – 0.091	0.923	0.027
Factor Model 6	225/60	0.068	0.059 – 0.078	0.957	0.021
Factor Model 7	172/48	0.066	0.056 – 0.077	0.967	0.016
Factor Model 8	100/37	0.054	0.042 – 0.067	0.983	0.014
Factor Model 9	71/27	0.053	0.038 -0.068	0.988	0.011
Factor 10	No Model				

Review Copy

Table 4. Exploratory Factor Analysis of the 18 constructs of the Nursing Context Index

V	Construct (Number of items)	Factor Numbers							
		1 Work stress and Preparation	2 Interpersonal relationships	3 The work climate	4 Satisfaction with the profession and resources	5 Organisational management			
1	Work stress (5)	1.045							
2	Inadequate preparation (3)	0.475							
3	Lack of staff support (3)		0.507						
4	Conflict with other nurses (4)		0.518						
5	Uncertainty regarding treatment (4)			0.938					
6	Work social life balance (4)			0.473					
7	Working environment (4)			0.849					
8	Communication among staff (5)			1.834					
9	Career development (4)			0.575					
10	Satisfaction with pay (5)				0.735				
11	Satisfaction with training (3)				0.530				
12	Personal satisfaction (5)					0.946			
13	Professional satisfaction (5)				0.333				
14	Adequate staffing and resources (4)				0.297				
15	Doctor nurse relationship (3)						0.323		
16	Nursing management (7)						0.882		
17	Organisational commitment (3)								1.443
18	Empowerment (4)						0.364		

Table 5. Mean scores (standard deviations) of intention to leave according to Age and Speciality of Nurses

	Mean (SD)
Age	
18–25 years	3.9 (1.9)
26–35 years	3.5 (1.7)
36–45 years	3.3 (1.8)
46–55 years	2.9 (1.8)
56 > years	2.6 (1.8)
Specialty	
Designated nurses in Healthcare Settings	3.9 (1.9)
Operating room nurses	3.5 (1.7)
Psychiatric Nurses	3.3 (1.8)
A&E Nurses	2.9 (1.8)
Primary health care, in patient Units	2.6 (1.8)

Higher scores reflect more likely to leave the job

Review Copy

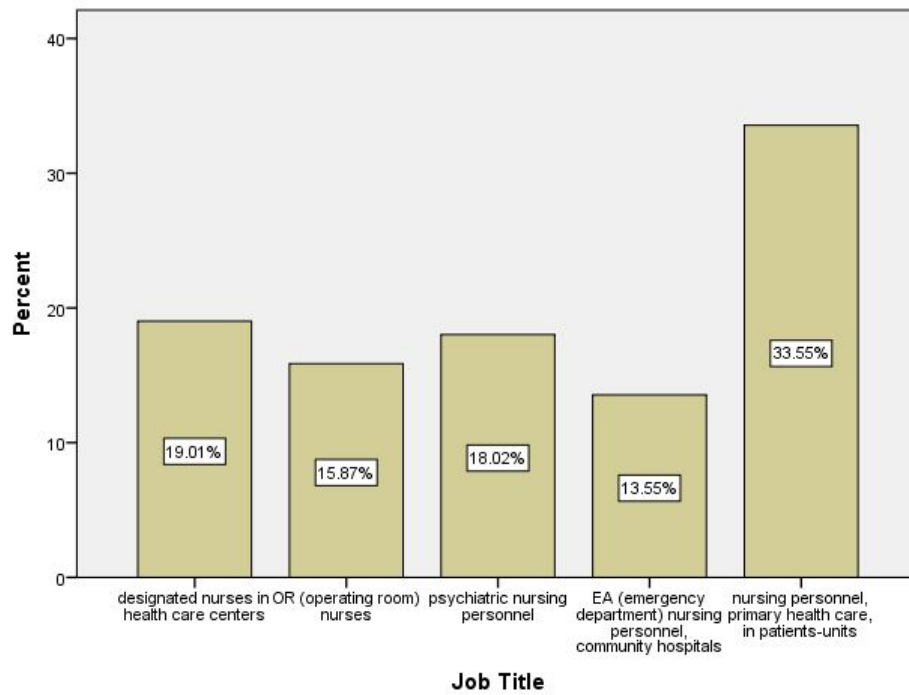


Figure 1. The Job Title of participants in the study

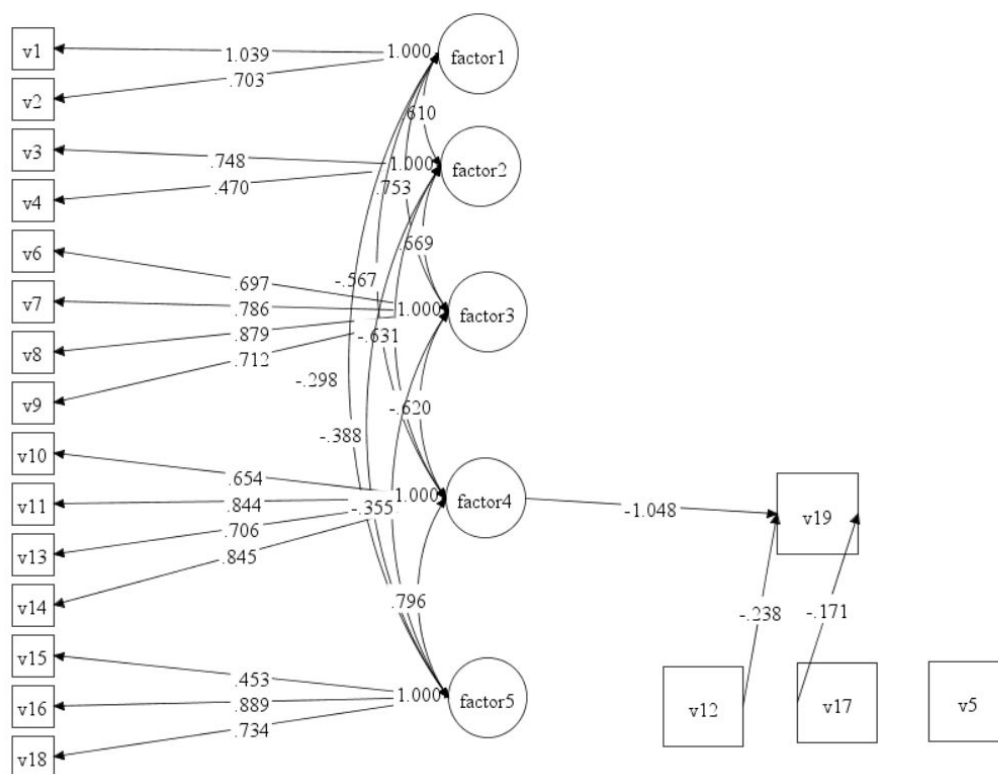


Figure 2. Path Analysis of the 18 constructs of the Nursing Context Index and their relationship with Intention to Leave

Factor 1 – Work stress and Preparation; Factor 2 - Interpersonal relationships; Factor 3 – The work climate; Factor 4 – Satisfaction with the profession and resources; and Factor 5 - Organisational management. v5 – Uncertainty regarding treatment, v12 – Professional satisfaction and v17 – organisational commitment.