



# 1 The Limits of Digital Interpretation: Semantic *Versus* 2 Syntactic Connectedness

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## 6 Abstract

7 The concept of reasonability is key in Umberto Eco's interpretive semiotics, where  
8 it enables the formation of a community of interpreters that avoids both extremes  
9 of fundamentalism and anarchy. Such concept, however, is not immune from the  
10 technological infrastructure in which interpretation takes place. In the digital sphere,  
11 the notion itself of community is deeply altered as a consequence of fundamen-  
12 tal change in the very nature of connectedness and connections among members. **AQ1**  
13 Whereas in the pre-digital world, semantic communality would ground connected-  
14 ness and the ensuing communities, in digital social networks syntactic communi-  
15 ties prevail, where clusters of members emerge out of contagion and memetic force  
16 more than through sharing of actual semantic content. The passage from semantic  
17 to syntactic connectedness deeply affects the nature of communities and the ways in  
18 which they find cohesion. In the digital world, communities are not only syntactic  
19 more than semantic, but also quantitative more than qualitative, and negative more  
20 than positive: they take shape around what they oppose, more than around what they  
21 propose. The market is a fundamental force behind the technological framework of  
22 such new communities, since it engineers them so as to both monitor them and profit  
23 by their constant litigiousness.

24 **Keywords** Reasonableness · Interpretation · Community · Digital communication ·  
25 Social networks

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## 26 1 Introduction

27 Digital communities might seem—and are frequently presented by populisms—as  
28 freer than non-digital communities, but they are not. A democratic state parliament  
29 debates both on its laws and on the rules that are chosen as a framework to bring  
30 about such laws; digital parliaments, instead, let all—and not only their representa-  
31 tives—discuss about everything, except about the digital framework of discussion  
32 itself, whose inner laws are actually invisible and untouchable to most. Perhaps, in  
33 the future, digital communities  will express a proper semiotic arena, in which  
34 not only meaning as content is discussed and negotiated, but also meaning as frame-  
35 work. The current evidence about such process of negotiation, however, is more than  
36 discouraging. Digital communities let unreasonableness proliferate through various  
37 forms of contagion in which no kind of negotiation plays any role. The most dir-  
38 iment difference between traditional communities and current digital communities,  
39 indeed, is that the latter seem to be completely uninterested—unlike the former—to  
40 any sort of community memory. They live in an eternal present that constantly flees  
41 toward a future but does not leave any traces if not in some remote servers, unex-  
42 plored by anyone, or in ‘time-machines’ that produce no collective discourse.

43 Above all, no ritualization of memory exists in digital communities, as well as no  
44 established pattern to transform past interactions into guidelines for future negotia-  
45 tion. A community without a structured memory uneasily gives rise to stable frame-  
46 works of interpretive reasonableness, exactly insofar as these frameworks must tran-  
47 scend the individual agency of intentional contributors and emerge, on the contrary,  
48 from the holistic functioning of the semiosphere. We do not abide by the grammar  
49 of our natural language because someone or somewhat explicitly decided so, but  
50 because myriads of micro-interactions, including those of our ancestors, have been  
51 deposited and distilled into a configuration that, despite the possibility of micro-var-  
52 iations, changes, and playfulness, a community has come to accept as its standard.  
53 Unfortunately, at least thus far, such holistic mechanism of formation of a cultural  
54 memory seems not to take place in digital communities, which are constantly swept  
55 by the wind of the present.

## 56 2 Mystical Stereotypes

57 “To be connected with the whole”: what does it mean? This or similar sentences  
58 often occur in the discourse of various present-day spiritual trends. They circulate  
59 through the contemporary culture by means of sundry texts and media. Even more  
60 significantly, they turn into the many stereotypical fragments through which soci-  
61 ety constructs its everyday discourse. “I feel connected with the whole” is a phrase  
62 that is often heard during night conversations among friends over a glass of wine or  
63 similia. It is necessary to investigate both the sociocultural and the semiotic meaning  
64 of affirmations of this kind, aiming at a more encompassing critique of the concept  
65 itself of connectedness, for it is instrumental in order to understand the nature of the  
66 community that the current digital sphere brings about. What does it actually mean,

67 “to be connected”? Delving into the semantic field of connection, connectedness,  
68 connectivity, interconnectedness, etc. is essential in an epoch in which the terms  
69 derived from it often constitute the linguistic and textual cornerstones of the prevail-  
70 ing rhetoric of our times, a rhetoric according to which there would be a value in the  
71 passive status of “being connected” as well as in the active status of “connecting”.

72 The spiritual utopia of a permanent state of connectedness with the whole is not  
73 an invention of the era of digital social networks: in the past, human beings have  
74 expressed wishes and projects of total union of a similar kind in relation to tran-  
75 scendence, to nature, or to humanity as a whole [1]. The concept, feeling, and rhet-  
76 oric of connectedness that was formulated in relation to these different targets of  
77 complete unification were not constant but changed in relation to both the subject  
78 and the object of fusion. As a consequence, cultural semiotics must underline both  
79 continuities and discontinuities between these epochs and the current one: on the  
80 one hand, a subtle thread links the contemporary youngster that today, often stimu-  
81 lated by substances of various kinds, expresses a wish of total connectedness and,  
82 on the other hand, seventeenth-century Spanish Catholic mystics voicing a similar  
83 desire of merging into the totality of God [2], or the recurring utopias for a universal  
84 language [3].

85 On the other hand, though, the two expressions significantly differ not only as  
86 regards the specific object and context of the connectedness that is wished for, but  
87 also and most significantly, as regards the discourse that promotes, describes, and,  
88 sometimes, performs such fusion. In a nutshell, if the rhetoric of total connectedness  
89 has existed for a long time, and expressed itself first and foremost in some spiritual  
90 trends in world religions—and later in the naturalistic utopias of Romanticism and  
91 post-Romanticism—the era of digital social networks has pushed this cultural trend  
92 to a both superior and inferior level: while turning mystical connectedness into a  
93 matter of technical algorithms, accessible to all, it has also placed this anthropologi-  
94 cal drive of human beings into a marketing framework [4].

### 95 3 The Meaning of Connectedness

96 The essay that follows, then, works both at a diachronic and at a synchronic level. It  
97 retraces the current ‘connectedness fever’ to previous similar sociocultural manifes-  
98 tations in human history, and simultaneously seeks to develop a synchronic typology  
99 of its discourses. Both operations must start from a semiotic reflection on what a  
100 connection is. The etymology of words is not equivalent to their semantics: the his-  
101 tory of a word leads to its present usage but does not fully explain it, for the simple  
102 fact that speakers often ignore the history of words when they use them and some-  
103 times even use them with a semantic content that contradicts their history. The ety-  
104 mology of a word, however, offers clues about the main stages and switches marking  
105 its cultural history [5]. Most probably, the etymological core of the word “connex-  
106 ion” is the proto-Indoeuropean root “\*ned-”, which is conjectured to have covered  
107 the whole semantic area of “binding together”. This root can be derived from words  
108 such as the Sanskrit “*nahyati*”, meaning “binds, ties”; the Latin “*nodus*”, meaning

109 “knot”; the Old Irish “*nascim*”, meaning “I bind, I oblige”; and the Old English  
110 “*net*”, meaning “*netting, network*”.

111 The same kernel of meaning occurs in all these expressions, constituting, there-  
112 fore, the semantic specificity of the abovementioned proto-European root. Such  
113 semantic kernel seeks to evoke a range of possible phenomena, which in turn  
114 constitute the perceptible manifestation of a basis of possible ontological situations.  
115 Here follows a formal description of the main features of both this ontology and  
116 the phenomenology to which it gives rise. First, there is no connection in absolute  
117 singularity. In order for one of the phenomenological situations inscribed in the root  
118 “\*ned-” to take place, ontology must be posited as dual: there are at least two ele-  
119 ments in reality, and these two elements appear as separated. The appearance of this  
120 separation, nevertheless, deserves further reflection. For two entities to manifest  
121 themselves as distinct, indeed, a potential of connectedness must already somehow  
122 linger between them. In other words, when two beings are thought of as separated,   
123 the thought itself of separation contains a potential for interconnection. Thinking ~~at~~  
124 two separate entities at the same time is inevitably tantamount to envisage at least  
125 the negative possibility of their connection. “\*Ned-”, therefore, refers to this idea of  
126 two or more separate entities whose separation is, however, perceived as temporary  
127 or, at least, not intrinsic.

#### 128 4 Expansions and Contractions

129 From the perspective of cultural semiotics, it is especially crucial to consider how,  
130 in different epochs and societies, the range of connectedness expands or contracts  
131 according to forces that are both material and symbolical. Connecting two countries  
132 divided by a mountain range, for instance, was unconceivable for a long period of  
133 human history. In the presence of a frontier constituted by a mountain range, the  
134 two human communities separated by it were doomed to exist separately. The idea  
135 of their connection was not even envisageable, and any attempt at overcoming the  
136 gigantic obstacle mostly expressed itself in the individual endeavor of an explora-  
137 tion, or in the aggressive initiative of an invasion [6]. Only the development of com-  
138 plex technical means in late modernity (mainly from the 1830s on) allowed human  
139 beings to ‘pierce’ mountains and to establish permanent connections between two  
140 hitherto separated societies [7]. The engineering of tunnels not only allowed previ-  
141 ously separated communities to interact on a regular basis, but also deeply trans-   
142 formed the ontology of a mountain range. People divided by mountains are ~~not any~~  
143 ~~more~~ cultural monads, but societies whose separation already invokes an effort of  
144 interconnection.

145 The same goes for other natural obstacles separating societies and, therefore, cul-  
146 tures: the sea was, up to modern times in human history, an agent both creating and  
147 preserving a semantics of unredeemable separation: that which was beyond Hercu-  
148 les’s Columns could not be possibly bridged, it was immune to any human project  
149 of connection [8]. Yet, technical advancements in the art of navigation transformed  
150 the phenomenology of separation by which the planet would appear to most of its

151 inhabitants: today, no sea is seen anymore as an agent of permanent seclusion. Given  
152 the appropriate navigation means, every shore in the world can be reached.

153 The expansion and the contraction of both the ontology and the phenomenology  
154 of potential connectedness does not depend only from material and technical cir-  
155 cumstances. For instance, human beings do not have the technical means for reach-  
156 ing distant astronomic destinations yet they do not, for that matter, currently cease  
157 to perceive them as potentially reachable [9]. Since the “giant step in humankind”  
158 of the moon-landing, the space is not seen as an obstacle anymore, as something  
159 that will always keep human beings apart from what is “out there”, but rather as a  
160 porous interspace, which advancement in technology will sooner or later be able  
161 to ‘pierce’ and ‘bridge’ as it was the case for mountains and oceans. Similarly, the  
162 way in which cultures stress rather the singularity of entities or their separation,  
163 and therefore their possible connection, responds also to a symbolical logic that is  
164 underpinned by material conditions but it is not completely determined by them.  
165 The interdependence between the materiality and the rhetoric of connection can also  
166 turn into independence, to such an extent that the former can actually progress to the  
167 detriment of the latter.

168 To give an example: technical developments in the flight industry and especially  
169 in the algorithms of pricing have led to the flourishing of low-cost flight compa-  
170 nies, and to the consequent exponential increase in the number of journeys across  
171 country frontiers in Europe and elsewhere. Cities that would heretofore been per-  
172 ceived as very distant in terms of space and traveling costs have become reciprocally  
173 approachable: young people of Madrid can now easily travel to Istanbul and vice  
174 versa. On the one hand, this technical and commercial development was already pre-  
175 pared by some cultural conditions: the establishment and the successful running of  
176 ERASMUS, the European program for students’ exchange, for instance, had already  
177 prepared the sociocultural conditions that were subsequently matched by the tech-  
178 nology and marketing of low-cost flying.

179 On the other hand, though, the material conditions of connectedness and the cor-  
180 responding symbolical discourse do not always develop in parallel; while this essay  
181 is being written, for instance, Europe continues to cultivate an utopia of connec-  
182 tion, and technical meanings to ensure progress toward such utopia are in constant  
183 improvement: the current generation of European young students, for example, is  
184 able to express itself in English as European lingua franca like no other previous  
185 generation of students. At the same time, one also gathers the impression that tech-  
186 nicalities of interconnectedness increasingly acquire a negative connotation in the  
187 light of a symbolical discourse that, opposing the former, tends to recreate an idea  
188 of separation that cannot be bridged, of a separation that inexorably slides toward a  
189 semantics of singularity and incommensurable distinction.

190 It is hard to determine what forces in the history of human cultures provoke the  
191 blossoming of utopias of connectedness and what other forces, on the contrary, push  
192 them toward an opposite idea of isolation and, ultimately, toward the feeling of being  
193 encircled by an incomparable, impenetrable cultural enclave. It cannot be denied, in  
194 any case, that this dialectics of expansion and contraction of the idea of connection  
195 exists, and unfolds according to patterns that are usually not linear but entail a num-  
196 ber of paradoxical movements and convolutions.

197 To recapitulate, the semantic range condensed into the proto-Indoeuropean root  
198 “\*ned-” refers to the ontological existence, and the consequent phenomenologi-  
199 cal appearance, of two or more entities, which are separated, but whose separation  
200 already potentially hints at the possibility of their connection, that is, at the possibil-  
201 ity of somehow bridging the gap that creates the separation itself. The perception of  
202 the transient character of the separation, which coincides, symmetrically, with per-  
203 ceiving the foreseeable character of the connection, depends on both the ontological  
204 and the phenomenological level.

## 205 5 Ontologies and Phenomenologies of Connectedness

206 At the ontological level, only a change in the material conditions of the separation  
207 allows the two or more distinct entities to be perceived under a different light, that  
208 is, under the light of a possible reconnecting. To give an example, the human voice  
209 was considered as having a range of diffusion essentially limited by the power of  
210 amplification (through horns, ~~through~~ minarets, or ~~through~~ other acoustic devices or  
211 settings) until the technological practice of its recording became viable and, between  
212 the 19<sup>th</sup> and the 20<sup>th</sup> century, current. From that moment on, the human voice has  
213 not been conceived anymore as inextricably imprisoned in the geography of a body,  
214 but detachable from it and able to be transported in a completely different space and  
215 time. Today, there are no more limits for the human voice and its contents (expres-  
216 sions and emotions to be transplanted ~~in~~ a distant space and ~~into a distant~~ time (with  
217 the limitation that only the future, and not the past, is open to this transportation: we  
218 cannot send voices back to the past).

219 At the phenomenological level, however, the transient character of a separation  
220 is seen somehow in relation to the ontological level, but with a certain degree of  
221 independence. A separation that is ontologically transient can appear as perma-  
222 nent, and vice versa. The first mismatch was already exemplified through reference  
223 to interstellar traveling: probably, the technical conditions necessary to reach some  
224 remote areas of the universe will never be at the disposal of human beings; despite  
225 this ontological limit, due to such rocky facts as, for instance, the speed of light or  
226 other physical conditions, nothing can prevent human beings from dreaming about  
227 reaching, through imaginary technologies, the limits of the universe, and see with  
228 their eyes the beginning of it.

229 On the opposite, two entities that are perfectly bridgeable from the ontological  
230 point of view, through as simple a technology as a bus, for instance, can become  
231 phenomenologically very distant when a symbolical discourse of distinction and sin-  
232 gularity seeps into their perception. The current disintegration of the idea of a uni-  
233 fied Europe, for ~~instance~~, is certainly not due to the ontology of geographic and lin-  
234 guistic frontiers: we dispose of translation machines that perform increasingly well;  
235 our trains and planes are faster and cheaper than ever. Nevertheless, despite this  
236 ontology of connectedness, and perhaps paradoxically also because of it, a discourse  
237 of singularity starts to take momentum in the gap between spaces and societies: “we  
238 shall never understand them”; “they shall never be like us”; an agency of disconnec-  
239 tion inevitably ensues, and seeks to transform the ontology of the relation so as to be

240 in line with the phenomenological perception of it: ultimately, the reestablishment  
241 of passport controls among countries of the Schengen area comes down to that: we  
242 perceive ourselves as non-connectable, therefore we must disconnect us.

## 243 6 Agencies of Connectedness

244 Along this line, it is time to formalize that which has continuously been hinted at  
245 in the last paragraphs, that is, the idea that, in the semantics that is enshrined by  
246 the proto-Indoeuropean root “\*ned-”, there is not only the possibility of a dialectics  
247 between the concept of a bridgeable separation and that of an unredeemable  
248 singularity, a dialectics that evolves through expansions and contractions as well as  
249 through a complex intertwining of matter and discourse, structural conditions and  
250 symbolical connotations; the semantics of connectedness also contains a fundamen-  
251 tal idea of agency [10]. “\*Ned-” and its derivatives indicate that two separate items  
252 exist, and that they can be reconnected at both the ontological and the phenomeno-  
253 logical level, but also that a force is necessary in order for this change in the level  
254 of connection of things to take place. “*Nahyati*” [“binds, ties”]; “*nodus*” [“knot”];  
255 “*nascim*” [“I bind, I oblige”]; “*net*”, [“netting, network”]: in all old Indo-European  
256 languages, the idea emerges that, through the exertion of an appropriate agency and  
257 its force, the separateness of things can be transformed, so that two or more entities  
258 that were hitherto far from each other become closer or even merge into a mystical  
259 fusion.

260 The semantics of this connecting agency (which is contrasted, throughout history,  
261 by an opposite semantics of disconnecting agency) comprises two versions: in the  
262 radical version, the human agency is such that it can affect directly the ontology of a  
263 separated  according to the idea that this separation is actually not such at a deeper  
264 level; and therefore calls for an effort that realigns the phenomenology of things to  
265 their ‘real’ ontological substratum. This complex philosophical formula grasps phe-  
266 nomena that are indeed quite common, such as the utopia, quite frequent in certain  
267 historical periods, according to which the apparent variety of human beings is noth-  
268 ing but a superficial, super-structural feature, underneath which a common ground  
269 can be found. The second and less radical version does not posit a commonality of  
270 separated entities at an ontological level, but implicitly claims that, in the way they  
271 appear, that is, at the level of their phenomenology, an agency can be exerted so that  
272 previously distinct items might look as united or, at least, as closer.

## 273 7 Grounds of Connectedness

274 In both versions, a semiotic perspective on separation spontaneously arises. Even  
275 in the assumption of the separation of two or more things, indeed, a semiotic logic  
276 must somehow take place, and indicate to the beholder according to which particu-  
277 lar angle the connection might take place. That which is here analytically exposed  
278 is actually characterized by synthetic simultaneity: when we consider two entities  
279 as separated, and when we plan and then establish a connection, we are implicitly

280 looking at these two entities as signs of such connection. Framing them according  
281 to Peirce's semiotics is enlightening: entities are seen as objects in relation to which  
282 the idea of a connection selects a ground, on whose basis objects are, then, turned  
283 from static ontological items into dynamic objects, that is, into the origin of a phe-  
284 nomenology that is subsequently grasped by the semiotic agency of an interpretant.

285 The two versions described above differ because the former considers that the  
286 connection takes place at the level itself of the grounds, whereas the latter esteems  
287 that the connection is rather established at the level of the interpretants. To give an  
288 example: in the marketing of the cell phone industry first, and then in that of social  
289 networks, company mottos and advertising slogans have often emphasized the value  
290 of connection. Nokia's motto used to be "Connecting People"; Facebook's slogan is  
291 "Facebook helps you connect and share with the people in your life". In both sen-  
292 tences, human beings are not considered with attention to their unbridgeable singu-  
293 larities but as objects (in the Peircean sense of the term) from which the marketing  
294 discourse of these two companies selects a specific ground, that of the possibility  
295 and potentiality of interconnectedness. The slogans do not say *what in particular*, in  
296 human beings, they are going to connect. They do not specify whether, for instance,  
297 they are going to connect people with the same skin color, or with the same gen-  
298 der, or with the same political ideology. They more generally posit the universal  
299 interconnectedness of human beings, the fact that they are ontologically inclined  
300 to connection and that these two technological and commercial endeavors, a cell  
301 phone company and a social network service, will allow them to express this natural  
302 inclination.

303 These and similar slogans do not claim, like certain political ideologies of the  
304 past would do, that human beings are all equal, which was asserted by Enlighten-  
305 ment and the French Revolution at the civil and political level and by Marxism at the  
306 social and economic level. Political agendas of unity would emerge from such ide-  
307 ologies, while the ideology of connectedness implicitly suggests that human beings  
308 are actually different but also that the separatedness among them can be somehow  
309 bridged through the power of technology. Both Enlightenment and Marxism would  
310 advocate for a semantic reunification of the humankind, in terms of either juridical  
311 or economic discourse; the marketing of cell phones and social network services, on  
312 the contrary, preaches a syntactic reunification of the humankind, in which no spe-  
313 cific content is attributed to the connection among people.

## 314 8 Rhetorics of Connectedness

315 Another rhetorical feature of these and germane slogans that is worthy of considera-  
316 tion is their tendency to hide or downplay the energy that the connection requires. In  
317 both the abovementioned slogans, the image takes shape of a connection that natu-  
318 rally establishes itself among people, as if they were spontaneously predisposed to  
319 that. The discourse of these slogans captures the essence of human beings as signs  
320 whose ground is the incoercible drive to get together. Both slogans, however, fail  
321 to emphasize that which is implicit in the semantics of the proto Indo-European  
322 root "\*ned-": establishing a connection requires both an agency and an effort. Most



323 derivatives of this root, indeed, refer to material or metaphoric devices of netting,  
324 such as knots or binding contracts. In the currently prevailing rhetoric of the net-  
325 work, instead, the knots disappear; that which remains is the result of knotting, the  
326 effect of this binding agency, force, and effort.

327 Refocusing on the knots, rather than on the network, allows one to retrieve two  
328 essential phenomenological features of the former: first, a connection is not only a  
329 spontaneous dynamic, caressing the natural inclination of things toward each other,  
330 but also a form of coercion, repressing the sometimes equally spontaneous tendency  
331 of things to separate from each other. The joyous marketing of social network ser-  
332 vices highlights the sparkle of the connection, as a result of which hitherto sepa-  
333 rated human beings magically start being part of a relation; this marketing, however,  
334 implicitly conceal a fundamental feature of every connection: it takes a lot of effort  
335 to keep human beings together, and such an effort cannot be uniquely syntactic, it  
336 must be a semantic one. It must, in other terms, downward explore the several lay-  
337 ers of the human existence of an individual in order to ascertain if and when it can  
338 establish a connection with another human being, and whether this connection can  
339 be considered a more or less permanent one.

340 This argument brings us back to the beginning of this essay, that is, to the popu-  
341 larity of such expressions (and ideas) as ~~that~~ of ‘total interconnectedness’ or ‘being  
342 connected to the whole’. When such or similar clichés of present-day mysticism pop  
343 out in casual bar conversation, the suspect arises that they are not actually prompted  
344 by familiarity with some sort of philosophical or religious holism, but that they are  
345 rather the new-age counterpart of the rhetoric of connection underpinning the mar-  
346 keting of social networks. In philosophical holism, instead, the idea—and the corre-  
347 sponding feeling—of ‘being connected with the whole’ stems from an excruciating  
348 study of both the whole and the self. The kind of holism that Buddhism encourages,  
349 for instance, is deeply based not on an abstract, syntactic idea of connection, but  
350 on a specific and semantic realization of suffering as binding link among all living  
351 and non-living creatures: I feel part of a whole encompassing the entire universe  
352 because a long and painful reflection has led me to realize how all beings share the  
353 same feature, from rocks to mammals, and such feature becomes the ground through  
354 which all these beings turn into as many rings of a common semiotic chain. Simi-  
355 larly, in Christianity, the connection that binds a community together is not generic  
356 but based on the idea of a sacrifice of oneself that, after the image of the supreme  
357 sacrifice of God-Christ, allows the community itself to take place.

358 Social network mysticism, on the contrary, albeit claiming for itself a quasi-~~mys-~~  
359 ~~tical~~ pedigree, is not a semantic but a syntactic one. It is not based on a thorough  
360 examination of the world and on the discovery of a level at which it is all under-  
361 pinned by the same logic but relies on the evidence of a purely syntactic connection.  
362 Lacking any semantically specific substratum, the idea of connection that expresses  
363 itself in digitally-inspired mysticism is essentially empty. I feel connected to the  
364 whole, but I could not explain how. Two pernicious ideological features emerge  
365 from this pseudo-mystical posture: first, the ideology of total connectedness shares  
366 many of the features of the ideology of total analogy, of that ‘analogical demon’  
367 that deconstructionism has somehow embodied and that semiotics has sought  
368 to criticize and unmask in all its guises. Second, both ideologies (total syntactic

369 interconnectedness and total symbolical analogy) essentially voice a kind of hypo-  
370 critical egotism: when present-day digital pseudo-mystics affirm to be “connected  
371 to the whole”, the suspect arises that they are implicitly suggesting that “I am the  
372 whole, and I do not care about the rest”.

## 373 **9 Conclusions: The Limits of Digital Interpretation**

374 An alarming increase in hoaxes, false rumors, and conspiracy theories characterizes  
375 most contemporary societies. Truth itself as supreme value in social conversation is  
376 disquietingly being replaced by other elements, such as the fun of trolling practices  
377 or the efficacy of populist rhetoric. More and more, interpreters revel in the belief  
378 that secrets are kept everywhere, and that abstruse hypotheses must be concocted so  
379 as to unveil the inner core of social reality. This trend is leading the contemporary  
380 episteme to a chaotic, non-functional condition, prone to gullibility, mistrust, and  
381 aggressiveness.

382 It is increasingly urgent to rationally expose the cultural mechanisms of mystifi-  
383 cation so as to underline the social need that they currently fulfil and propose via-  
384 ble antidotes to them. Since the 1970s, semiotics has been adopted as a discipline  
385 able to debunk the pernicious rhetoric of irrational persuasion; yet, the current state  
386 of the social and political discourse requires semiotics and the other humanities to  
387 undertake a further effort of meta-analysis: they are called to debunk not only the  
388 traditional rhetoric of the establishment, but also the unconventional rhetoric of the  
389 anti-establishment. Required to operate this constant, and at times paradoxical, dou-  
390 ble debunking, social analysts must come up with new, sophisticated tools of cul-  
391 tural decoding.

392 Increase in the number and density of connections among human beings enabled  
393 by technologies of digital and telematic communications, as well as the unprece-  
394 dented speed, rhythm, and volume of contents that can be exchanged through such  
395 new networks, has led to, is bringing about, and is likely to be conducive in the  
396 future too to fruitful interactions among human beings at every level: it is easier than  
397 ever to share knowledge, emotions, and plans of actions with other fellow human  
398 beings, independently from where in the globe they have their physical abode.  
399 Examples are countless; in the domain of scholarship and academia, for instance, it  
400 has never been so easy to get in contact with fellow researchers at the four corners  
401 of the planet, interact with them through emails, social networks, and video-con-  
402 ferences, team together for common goals, organize communities and projects that  
403 stretch across cultural, linguistic, and national frontiers. The most important advan-  
404 tage that this global digital community has entailed is the possibility to test one’s  
405 ideas, hypotheses, and interpretations not only within a limited circle of collabora-  
406 tors, but with a selected network whose members are scattered throughout the world.

407 If reasonableness is the potentiality of sharing meaning and interpretations within  
408 an intersubjective framework, through a common metalanguage, and according to an  
409 established methodology, as the etymology itself of the word “reasonability” sug-  
410 gests, then the new digital and telematic technologies of communication, includ-  
411 ing social networks, present scholars around the world with an unprecedented but

412 healthy challenge, that of probing the penetration of new ideas not only in the lim-  
413 ited semiosphere of one's restricted club of intellectual acolytes, but with the entire  
414 world. That might prove extremely refreshing for thinkers who seriously engage in  
415 the task of either constructing a deep knowledge of human universals, both in natu-  
416 ral and in social sciences or, complementarily, building an articulated typology and  
417 taxonomy of human differences. Serious biologists and philosophers, as well as seri-  
418 ous anthropologists and historians cannot but rejoice at the dramatically enlarged  
419 spectrum of their scholarly interlocutors.

420 Those academics, essentially a bunch of scholastic epigones, who, on the con-  
421 trary, the new globalization of knowledge found self-indulgently engrossed in the  
422 petty exercise of provincial self-righteousness and self-entitlement, could not but  
423 launch their outcry at the shattering of previous intellectual frontiers. Many philoso-  
424 phers, with semioticians too among them, would previously thrive under the shelter  
425 of intellectual protectionism; their ideas would triumph and dominate, uncontested,  
426 and even be exported to intellectual colonies, often as academic counterpart of eco-  
427 nomic and political imperialism, sort of new version of old religious missions. It  
428 proved sufficient, however, to seek to globalize such petty semiotics to realize that its  
429 pseudo-universal schemata would encounter insurmountable aporias when applied  
430 to other cultures and semiospheres, or that they could simply not be translated in  
431 some distant languages, a clear sign that their concepts had resulted more from local  
432 linguistic games than from serious confrontations with the empirical arenas of soci-  
433 eties and cultures.

434 At the same time, the limits of digital reasonableness cannot be underestimated  
435 either. The infrastructure itself of social networks and digital communication, as it  
436 was pointed out earlier, encourages an increasingly syntactic understanding of con-  
437 nectedness and connections, to the point that both the fact of being together with  
438 other people and the fact of being separated from them are valued, emphasized, and  
439 even made the object of radical political and pragmatic stances independently from  
440 the actual fundaments of such communities or immunities. The very practice of  
441 reasonability indeed implies the possibility of both federation and seclusion among  
442 human beings, but both are intrinsically related to the idea of a semantic ground. An  
443 invisible bond comes about among human beings, sometimes even solidifies into  
444 established networks, communities, and institutions, yet it is a bond that arises from  
445 the awareness of a shared ground. Distant physical points in societies start to be  
446 clustered into homogeneous areas of the semiosphere, not only at its kernel, but even  
447 at its experimental and revolutionary margins, precisely for people intentionally real-  
448 ize that some of the texts and discourses that they circulate in the semiosphere itself  
449 actually overlap. In other words, in the pre-digital world, the sense of commonality  
450 and community is a consequence of the realization of sharing a semantic space, of  
451 producing texts and discourses in relation to the environment in a similar way.

452 Yet, with the proliferation of digital social networks and the ensuing acceptance  
453 of the idea of connection and connectedness, the cause-effect relation is reversed: the  
454 creation of a syntactic cluster brings about not a semantic community, but the illu-  
455 sion of it. In pre-digital reasonableness, individuals would first sense that they could  
456 share part of their worldview and lifeform with others upon realizing the common-  
457 ality of texts and discourses that they would inject in the semiosphere; this would

458 give rise to the possibility of testing one's interpretations within the newly formed  
459 community, testing that would coincide with the spirit itself of communality, with  
460 the idea of giving up at least a modicum of one's solipsism in order to create and  
461 maintain a connection. In digital reasonableness, on the opposite, since the network  
462 precedes the realization of semantic communality, interpretations that are tested in  
463 the common arena are usually cannibalized by the solipsism and individualism of  
464 others. In this semiotic environment, only negative contents can survive, like those  
465 blind fish that thrive in the dark bottom of the oceans. In a community that results  
466 from syntactic connectedness, a feeling of bondedness is exclusively begotten by a  
467 sense of common opposition. As soon as a positive content is ventured in this syn-  
468 tactic arena, however, it is not received with hermeneutic sympathy but turned into  
469 a semantic scapegoat: syntactic networks, indeed, give rise to communities that sur-  
470 vive only insofar they have an enemy, and as soon as they do not have one anymore,  
471 for instance because of the simple fact that they have defeated it, they must find or  
472 create a new one, or in the absence of such big external enemy, they keep creating  
473 internal scapegoats, whose continuous expulsion provides the only guarantee for the  
474 cohesion of the syntactic network.

475 The computability of connections and more and more also of the contents that  
476 they allow to spread and share, is enabled by digital technology but produces emerg-  
477 ing effects that were not envisaged in the creation of their technical infrastructure:  
478 communities in the pre-digital world would, of course, rely on various methods,  
479 strategies, and traditions to test their internal cohesion and impact on the world; the  
480 capacity of a political group of "filling a square", for instance, was a typical display  
481 of numeric force in the socio-political arena. Yet, attributing a precise value to such  
482 a display was complicated and subject to imprecisions, ambiguities, and, therefore,  
483 propaganda. At the end of a manifestation, it was never clear how many participants  
484 had taken part in it. The establishment and the anti-establishment would provide dif-  
485 ferent figures, through different media, and increasingly adopting visual strategies  
486 so as to prove their reckoning and disprove that of the counterpart, within a rhe-  
487 torical struggle that was often unbalanced along common infrastructural hierarchical  
488 asymmetries. The only mechanism truly enabling the countability of opinion was  
489 the electoral one, although with some margins of imprecisions in case of corrupted  
490 or contested ballots.

491 In digital arenas, elections take place every second, although most people do  
492 not even realize that they are constantly voting. The digitalization of connections  
493 and contents allows a precise estimate of the shape and fluxes of social networks,  
494 but with a distortion that is clearly a blatant social manifestation of the Heisenberg  
495 effect. The quantification of connections and trends, indeed, influences the creation  
496 of new connections and trends, with such an impact and speed that the actual content  
497 of what is measured and computed is relegated in the background in relation to the  
498 measurement and the computing itself. In the sphere of pre-digital reasonableness,  
499 a semantic community would seek to fill an urban space, and usually a square, so  
500 as to prove its quantitative force; in the digital sphere, on the contrary, where syn-  
501 tactic communities are formed by contagion and memetic force more than through  
502 exchange of hermeneutic hypotheses of reasonability, squares are filled even before  
503 the emergence of a clear semantic commonality among those who physically

504 participate in the demonstration. From the perspective of a pre-digital observer that  
505 is simply absurd, but from the point of view of a digital native that is common-  
506 sensical: since people are able to form large syntactic connections in the web, they  
507 can also visually complement it with the picture of their proxemic filling a physical  
508 square, although they would never be able to give rise to a political party, not even  
509 to a movement, sometimes not even to a political platform or trend. Political  
510 *manifestations* in the digital arena resemble more and more to flash mobs, they are  
511 actually *flesh mobs*, displays of digital coordination more than outcomes of shared  
512 convictions, assemblies that work as physical choreographies of a digital world in  
513 which people are attracted to a group more by the contagious measurement of its  
514 figures than by the ideas that it defends. Fashion, meant as shape that a culture takes  
515 in relation to random quantitative trends, becomes the main logic underpinning the  
516 creation of these *flesh mobs*, where the satisfaction of seeing oneself as part of a  
517 synchronized movement is actually more important than the motivations that caused  
518 it.

519 Although the dynamic of fashion is the most suitable one to explain how syn-  
520 tactic communities take place without resorting to any real hermeneutic exchange,  
521 the metaphor is also imperfect in the sense that clothes still have a materiality that  
522 individuals propose in distinctive and increasingly individual styles, whereas ideas  
523 do not have shape or color and often do not give rise to an outward apparel. In most  
524 present-day western political arenas, it is increasingly difficult to tell where one  
525 belongs, to which community of beliefs, judging from appearances. What people  
526 share in most syntactic communities, indeed, is a negative image of other communi-  
527 ties, for instance when they adopt as enemy another ethnicity, or religion, or pre-dig-  
528 ital political stance. So called digital haters, from this point of view, do nothing but  
529 radicalizing a trend that is customary in the entire world of digital syntactic commu-  
530 nities: therein, people are what they oppose, not what they propose.

531 The negative vacuity of the current digital sphere, and its disinclination to give  
532 rise to forms of positive exchange and digital reasonableness, is provoked by the  
533 technological infrastructure of digital networks of communication but it involves a  
534 market. The technology and the market are in a regime of co-dependency, stemming  
535 from the same macro-ideology. The main reason for which no semantic communi-  
536 ties can really take shape in the current social networks depends on the fact that their  
537 computability is part of a monetization strategy. For such or such group of opinion  
538 might be important to count their members and force, but for the framework itself  
539 what matters the most is that people keep connecting and being quantified. It is as  
540 though, in a democracy, the voting system was *actually* owned by a private com-  
541 pany, which is not interested in the actual result of the vote, and might, therefore,  
542 even play impartial about it, but is systemically inclined to urge people to vote over  
543 and over again, to find ever new connections, to yield to the rhetorical force of num-  
544 bers, to follow trends and counter-trends according to swirling fashions, although  
545 that might entail generating more and more scapegoats, attacked with increasing  
546 virulence.

547 That is the main cause of disequilibrium in the determination of digital reasona-  
548 bleness. As opinions and counter-opinions are heatedly proposed across the social  
549 networks, in the background lies a framework that, while formatting the exchanges,

550 while counting them, while monitoring them, while attributing a statistic value to  
551 them, while selling and buying knowledge of such value in a market whose features  
552 are not transparent to those who hold and voice the opinions themselves, while per-  
553 forming all these tasks with seeming neutrality and impartiality, then, actually prof-  
554 its not from the reasonable intercourse of semantic contents for the sake of reach-  
555 ing a reasonable and hopefully long-lasting equilibrium but from the proliferation  
556 of connectedness itself and digital conversation therein. If politics is the domain of  
557 reasonable agreement, and law is the equilibrium that a community reaches through-  
558 out its internal struggles, what the commercial framework of the present-day digi-  
559 tal conversation really wants is that people keep connecting, and exchanging, and  
560 forming temporary clusters of contagion. Unfortunately, in the current digital world,  
561 unreasonable disagreement is much more profitable than reasonable agreement.

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