Grand Valley State University ScholarWorks@GVSU

Technical Library

School of Computing and Information Systems

2014

Gordon Gear Gift Card POS System

Ehsan Rahman Grand Valley State University

Follow this and additional works at: https://scholarworks.gvsu.edu/cistechlib

ScholarWorks Citation

Rahman, Ehsan, "Gordon Gear Gift Card POS System" (2014). *Technical Library*. 190. https://scholarworks.gvsu.edu/cistechlib/190

This Article is brought to you for free and open access by the School of Computing and Information Systems at ScholarWorks@GVSU. It has been accepted for inclusion in Technical Library by an authorized administrator of ScholarWorks@GVSU. For more information, please contact scholarworks@gvsu.edu.

Gordon Gear Gift Card POS System Sponsor by



By Ehsan Rahman December, 2014

Gordon Gear Gift Card POS System

By

Ehsan Rahman

A project submitted in partial fulfillment of the requirements for the degree of Master of Science in Computer Information Systems

> at Grand Valley State University December, 2014

Dr. Tao Yonglei

Date

Table of Contents

Abstract	4
Introduction	4
Program Requirements	5
Implementation	6
1.1. Development Deliveries	6
1.2. Required Deliveries	6
1.3. Entity Relationship Diagram	6
1.3.1. Diagram	7
1.3.2. Cardinalities	7
1.4. Flow Chart	9
1.5. HTA Diagram	10
1.6. System Integration Diagram	12
1.7. Deployment Model	12
1.8. Class Diagram	
1.9. Test Coverage	18
Usability Evaluation	22
Future Enhancements	24
Lesson Learned	24
What went well?	24
What could be improved?	24
Conclusions	25
Bibliography	25

Abstract

Gordon Gear Gift Card POS system is a point of sale system that was created for the purpose of being able to make purchases efficiently and effectively during Gordon Food Service Annual Meeting. At the Annual Meeting, each employee receives a gift card in the amount of sixty five dollars, a gift from Gordon family. Employees have an option to use the gift card at the store that was temporarily set up at the Annual Meeting location for the sole purpose of employees to shop while they are enjoying food and entertainment. The Gordon Gear store offers a huge collection of all traditional GFS logo items. This temporary store consists of such things as, Gordon Gear apparel, sporting goods, toys, dishware, electronics, etc. If an employee chooses not to use their gift card at the temporary store created for the Annual Meeting, they have the option to spend it in any Gordon Food Marketplace Stores. When employees are done shopping, they take their purchase to one of the many cashiers. The cashier scans the item, then the point of sale Gift Card POS system calculates the amount owed by the employee and provides options for the employee that the purchase items are correct, system process transactions real time to Gordon Food Service database.

Thousands of employees are making purchases with their card at the same time, which can cause a lot of chaos. Before this solution, the checkout application was a desktop application written in Visual Basic. Visual basic is no longer supported by Microsoft and newer operating system does not support Visual Basic installation, which is why another solution had to be implemented. This is why Web Gordon Gear POS system was created. Web Gordon Gear Apparel presentation layer written with the newest technologies, AngularJS, html5 and deployed under Weblogic 12c application server and followed top 10 Open Web Application Security Project (OWASP) guidelines.

Introduction

The Gordon Gear Store concept, first introduced in the year of 2003 was a big success. Back in 2003, the Gordon Gear Store setup was only in a one room hall with 50 items, mostly GFS brand apparel, and few miscellaneous items. There were only 2 cashiers that checked out employees at the Gordon Gear store. Since then, Gordon Food Service has grown to become the third largest privately held Food Distribution Company in the USA. The Application was written in Visual Basic 5, which later upgraded to Visual Basic 6. During the checkout process, cashiers hand keyed item numbers for the products, which was very time consuming and not efficient. After the store closes, one person goes to an individual checkout machine and transmits files using dialup connection to GFS server. Since then, technology has come a long way, but due to resource constraint, Gordon Gear POS system stayed the same. In the year of 2008, Microsoft ended their extended support contract for Visual Basic 6, which is still compatible with Windows XP.

With the tremendous growth of Gordon Food Service, there is a need for an efficient and scalable POS system to support thousands of employees that are going through the checkout process. New Gordon Gear Web POS system is written in a way to allow cashiers to check out faster and more efficiently and reliably.

Program Requirements

Business Requirements:

- 1. Application has to be able to run on both tablet and laptop
- 2. Ability to scan a gift card barcode
- 3. Ability to lookup employee information from barcode scan
- 4. Ability to scan product barcode
- 5. Ability to update and delete an item from the list
- 6. Ability to do payroll deduction, gift card deduction or both
- 7. Ability to update transactions real time to the database
- 8. Ability to send transaction receipt through email to the employee

Information Technology Requirements:

- 1. Web application has to be platform independent
- 2. Web application has should follow responsive design
- 3. Application should use LDAP for authentication
- 4. All traffic should be SSL, HTTPS

- 5. Application should use HTML5 and angular js
- 6. Password to the database layer has to be encrypted

Implementation

1.1. Development Deliveries

Gordon Gear POS system written in JDK7 and W3C compliant. HTML5 used for presentation layer with AngularJS and JQuery framework. Application uses Spring framework heavily for security and connection between component layer and Database Access layer. Application follows Twitter Bootstrap responsive design pattern and JUnit and Easy Mock for testing framework. Clover tool used for code coverage statistics and maven 3.0 to build the application and to deploy under WebLogic 12c environment. Source code for this application is version control using Subversion.

1.2. Required Deliveries

Access to the application is controlled by DSEE (LDAP) both for authentication and authorization. There are 2 different roles that user can get access to, Support user, that has access to all application privilege and General user role has access to checkout an employee. Backend database of the application is Oracle 11g with a special user account strictly access to only Gordon Gear application schema and tables.

1.3. Entity Relationship Diagram

Below entity-relationship model (ER model) is a data model for for Gordon Gear POS System describing the data and information aspects of a business domain and its process requirements.

1.3.1. Diagram



1.3.2. Cardinalities

elect join: HR	ADMIN_EMPLOYEE_GIFT_CARD <	> HR_ADMIN_AN	NUAL_MTG_GORDON_GEAR_TRAN		
Select join type: Left Outer Join 🔻					
efine join using colu	imns and expressions:				
HR_ADMIN_EMPL	OYEE_GIFT_CARD	Operator	HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN		
HR_ADMIN_EMPL	OYEE_GIFT_CARD.EMPLOYEE_NBR	=	HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN.EMPLOYEE_NBR		
HR_ADMIN_EMPLOYEE_GIFT_CARD.GIFT_CARD_N		=	HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN.GIFT_CARD_NBR		

Joins

ielect join: HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN <> HR_ADMIN_EMPLOYEE				
select join type: Left Outer Join				
HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN	Operator	HR_ADMIN_EMPLOYEE		
HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN	=	HR_ADMIN_EMPLOYEE.EMPLOYEE_NBR		

Specify relationship: For each value in HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN, the number of values in HR_ADMIN_EMPLOYEE is: 0 or 1 value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE, the number of values in HR_ADMIN_EMPLOYEE is: 0 or more value in HR_ADMIN_EMPLOYEE i

	-	-	
-	-		

ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN	Operator	HR_ADMIN_GIFT_CARD_PMT_TYPE
_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN	= .	HR_ADMIN_GIFT_CARD_PMT_TYPE.GIFT_CARD_PMT_TYPE_CODE

Joins

Select join: HR_ADMIN_ANNUAL_MTG_GORDON_	HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN <> HR_ADMIN_GIFT_CARD_PR_PERIOD New Delete		
Define join using columns and expressions:			
HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN	Operator	HR_ADMIN_GIFT_CARD_PR_PERIOD	
HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN		HR_ADMIN_GIFT_CARD_PR_PERIOD.GIFT_CARD_PR_PERIOD_CODE	

Specify relationship: For each value in HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN, the number of values in HR_ADMIN_GIFT_CARD_PR_PERIOD is: 1
For each value in HR_ADMIN_GIFT_CARD_PR_PERIOD, the number of values in HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN is: 0 or more

lect join: HR_ADMIN_ANNUAL_MTG_GORDON_G	RDON_GEAR_PRODUCT New Delete				
elect join type: Left Outer Join 👻	Left Outer Join 👻				
efine join using columns and expressions:					
HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN	Operator	HR_ADMIN_GORDON_GEAR_PRODUCT			
HR_ADMIN_ANNUAL_MTG_GORDON_GEAR_TRAN.P		HR_ADMIN_GORDON_GEAR_PRODUCT.PRODUCT_I			

1.4. Flow Chart

Gordon Gear POS system flow chart diagram displays basic relationship between each components and decision making process.



1.5. HTA Diagram

Hierarchical Task Analysis (HTA) diagram was drawn to show the task analysis of App in HTA a high-level task is decomposed into the hierarchy of subtasks. The HTA diagram helped in defining the overall task goals and sub-goals of the Gordon Gear POS System.

Home Page

The interface of the Home Page is very simple and gives straight forward options to the users of the App. This page provides three options to the users: add a new project, view all projects and search projects with help of different criteria. Login screen allows 2 options, enter employee number or scan gift card barcode. If an employee do not have gift card, employee number can be used to purchase Gordon Gear items. Application validates employee number and gift card against oracle database to make sure user has a valid card. If card or employee number could not be found, invalid card popup will be display.

Add Items to the Page

Once a successful login occurs, data entry page appears to start scanning process. The page is divided into three rows. The first row autofocuses on the input field for scanning a Gordon Gear product. This product input field is required for the "add product" button to become active. A product ID can be entered manually as 4 digits, or, if scanned in, the program detects the length, parses the number, and adds the product to the table automatically while clearing and refocusing on the input box so that the next item can be immediately scanned.

The second row contains a dynamic table that updates as products are scanned in or removed, with the ability to enter custom amounts, increment, or decrement the quantity of each item in the list. Under the table is displayed the current order total, and how much money will remain on the gift card if the purchase is finalized. The remaining balance is green if money will remain on the card after the purchase and red if the order total exceeds the remaining amount on the gift card.

Checkout

The checkout page is an order confirmation page that displays the current products being purchased, the order total, and the payment type. If the payment type is payroll deduction only or the order total is large enough to warrant a necessary payroll deduction after using the gift card. Will also display the payroll deduction period selected and the total amount of money that will be deducted. If employee wish to cancel his/her purchase, transactions can voided with the "void transaction" button, which will take the user back to the login screen and clear their data. Otherwise, the user can click the "edit" button to go back to the home page to add or remove items, or change payment options. Clicking the checkout button will ask for one final order confirmation, and then write the transaction to the database. Checkout will also send employee a confirmation email with the purchase history.



1.6. System Integration Diagram

Gordon Gear POS system is deployed under WebLogic application server. POS system integrates with its own instance of the database and Enterprise Employee table to retrieve basic employee information.



1.7. Deployment Model

Once user enters https://giftcard.gfs.com, external Gordon Food Service load balancer terminates s SSL and traffic is re-encrypted between F5 (LB) and WebLogic. Once the request passes into the internal Load Balancer, apache whitelist the service URL for the application and reject requests on all other service URLs. Apache also limits the threads available to service requests to protect internal systems. System then popups basic authentication credentials to verify if the user is allowed to access the application via DSEE.



1.8. Class Diagram

Class diagram shows the relationship between classes and hierarchy.



- updateCardBalance(Long,BigDecimal,Integer):void
- setUpdateGiftCardTransactionsDAO(UpdateGiftCardTransactionsDAO):void
- setRetrieveGiftCardTransactionsDAO(RetrieveGiftCardTransactionsDAO):void



<<Java Interface>> UpdateGiftCardTransactionsDAO

giftCardComponent.src.main.java.com.gfs.giftCard.dao
insertGiftCardTransaction(GordonGearTransactionDO):void
updateGiftCardTransaction(GordonGearTransactionDO):void
updateGiftCardBalance(EmployeeGiftCardDO):void

<Java Class>> ODAOConfig giftCardComponent.src.main.java.com.gfs.giftCard.dao 4 dataSource:

DAOConfig()
 jdbcTemplate():NamedParameterJdbcTemplate

<<Java Interface>> RetrieveGiftCardTransactionsDAO giftCardComponent.src.main.java.com.gfs.giftCard.dao

- findGiftCardTransactionByEmployee(Long):List<GordonGearTransactionDO>
- findGiftCardTransactionByCard(Long):List<GordonGearTransactionDO>
- findGiftCardInformationByCard(Long):List<EmployeeGiftCardDO>
- findGordonGearProductDO(Integer):GordonGearProductDO
- findGiftCardPmtTypeDO(Integer):GiftCardPmtTypeDO
 findGiftCardPrPeriodDO(Integer):GiftCardPrPeriodDO
- findGiftCardInformationByEmployee(Long):List<EmployeeGiftCardDO>
- findMaxGordonGearTranSeq()
- findGiftCardUser(Long):GiftCardUserDO



<<Java Class>> GiftCardUserDO oiftCard nponent.src.main.java.com.gfs.giftCard.dto employeeNumber: Long firstName: String a lastName: String emailAddress: String GiftCardUserDO() getEmployeeNumber() setEmployeeNumber(Long):void getFirstName() setFirstName(String):void o getLastName() setLastName(String):void getEmailAddress() setEmailAddress(String):void toString()

<<Java Class>> GordonGearTransactionDO iftCardComponent.src.main.java.com.gfs.giftCard.dt serialVersionUID: long = 1L giftCardNumber: Long employeeNumber: Long productID: Integer productQuantity: Integer unitPrice: BigDecimal giftCardPmtTypeCode: Integer giftCardPrPeriodCode: Integer sionatureFileName: String giftCardYear: Integer gordonGearTranSeq: Integer transactionDate: Date processedDate: Date GordonGearTransactionDO() optGiftCardNumber() setGiftCardNumber(Long):void getEmployeeNumber() setEmployeeNumber(Long):void getProductID() setProductD(Integer):void oetProductQuantity() setProductQuantity(Integer):void getUnitPrice():BigDecimal setUnitPrice(BigDecimal):void getGiftCardPmtTypeCode() setGiftCardPmtTypeCode(Integer):void oetGiftCardPrPeriodCode() setGiftCardPrPeriodCode(Integer):void getSignatureFileName() setSignatureFileName(String):void getGiftCardYear() setGiftCardYear(Integer):void getGordonGearTranSeq() setGordonGearTranSeg(Integer):void getTransactionDate():Date setTransactionDate(Date):void getProcessedDate():Date setProcessedDate(Date):void

toString()

CartDO giftCardComponent.src.main.java.com.gfs.giftCard.dto employeeName: String giftCardNumber: Long emploveeNumber: Long products: List<GordonGearProductDO> payPeriod: Integer paymentType: Integer giftCardYear: Integer buyer: String emailAddress: String CartDO() getGiftCardNumber() setGiftCardNumber(Long):void getEmployeeNumber() setEmployeeNumber(Long):void optProducts():List<GordonGearProductDO> setProducts(List<GordonGearProductDQ>):void getPayPeriod() setPayPeriod(Integer):void getPaymentType() setPaymentType(Integer):void oetGiftCardYear() setGiftCardYear(Integer):void getBuyer() setBuyer(String):void

getEmailAddress()

getEmployeeName()

toString()

setEmailAddress(String):void

setEmployeeName(String):void

<<Java Class>>

GiftCardPrPeriodDO giftCardComponent sno man java som gifs giftCard do Si serialVersionUD: long = 11 a giftCardPrenotOcde: Integer a giftCardPrenotOcde: String €^CGiftCardPrenotOcde(Integer)void e selGiftCardPrenotOcde(Integer)void e selGiftCardPrenotOcde(St)String)void

toString()

<<Java Class>>

<<Java Class>> GiftCardPmtTypeDO

pifCardComponent sic main jana dom gifs gifCard do Si seria/VersionUD: long = 1L a gifCardPhtTypeCode: Integer a gifCardPhtTypeCode: String GifCardPhtTypeCode(Integer).void a setGifCardPhtTypeCode(Integer).void a setGifCardPhtTypeDesc() a setGifCardPhtTypeDesc() a setGifCardPhtTypeDesc() a setGifCardPhtTypeDesc() b setGifCardPhtTypeD

< <java class="">></java>			
G EmployeeGiftCardDO			
giftCardComponent.src.main.java.com.gfs.giftCard.dto			
^S o ^F serialVersionUID: long = 1L			
employeeNumber: Long			
giftCardNumber: Long			
empSignatureLob: String			
o year: Integer			
originalCardAmt: BigDecimal			
remainingCardAmt: BigDecimal			
expirationDate: Date			
voidOfActivationDate: Date			
voidDesc: String			
^C EmployeeGiftCardDO()			
getEmployeeNumber()			
setEmployeeNumber(Long):void			
getGiftCardNumber()			
setGiftCardNumber(Long):void			
getEmpSignatureLob()			
setEmpSignatureLob(String):void			
getYear()			
setYear(Integer):void			
getOriginalCardAmt():BigDecimal			
setOriginalCardAmt(BigDecimal):void			
getRemainingCardAmt():BigDecimal			
setRemainingCardAmt(BigDecimal):void			
getExpirationDate():Date			
setExpirationDate(Date):void			
getVoidOfActivationDate():Date			
setVoidOfActivationDate(Date):void			
getVoidDesc()			
 A State of the sta			

- setVoidDesc(String):void
- toString()

<<Java Class>> GordonGearProductDO giftCardComponent.src.main.java.com.gfs.giftCard.dto serialVersionUID: long = -1776325467294823457L productID: Integer productDesc: String fileHeaderTxt: String productAmount: BigDecimal quantity: Integer xsSize: String sSize: String mSize: String ISize: String xlSize: String xxlSize: String xxxlSize: String xxxxlSize: String GordonGearProductDO() oetProductID() setProductID(Integer):void getProductDesc() setProductDesc(String):void getFileHeaderTxt() setFileHeaderTxt(String):void getProductAmount():BigDecimal setProductAmount(BigDecimal):void getQuantity() setQuantity(Integer):void getXsSize() setXsSize(String);void getsSize() setsSize(String):void getmSize() setmSize(String):void get/Size() set/Size(String):void getXISize() setXISize(String):void getXxlSize() setXxlSize(String):void netXxx/Size/

1.9. Test Coverage

For Gordon Gear Gift Card application, I used Apache Subversion to maintain source code. This was the company's standard repository for source code control. They also created a master test plan to gather all of the information necessary to plan and control the test effort. In addition to this, unit tests, application integration tests and system integration tests were built using Java to minimize breakage of business functionality. All test cases were integrated using a product called Jenkins, an extensible continuous integration engine, which was linked to the subversion code repository. During the development stage, when any code checked in to subversion, Jenkins built the project and tests to find any regressions in the code.



Also added an open source tool called Clover that reads through the new code and determines the percentage of the code that is covered by your test case to ensure business logic and application logic perform according to the use case specification.



A software tool called FindBugs was implemented which uses static analysis to look for bugs, memory leaks and code optimization in java code. This worked in conjunction with Jenkins to show how and where code optimizations could be made to increase code integrity. Jenkins was also integrated with PMD. PMD was used to scan Java source code and locate potential problems like dead code, suboptimal code, and duplicate code.



User Manual

Web Address: <u>https://giftcard.gfs.com/giftCard</u> (this is case sensitive)



2.	Type " <u>https://giftcard.gfs.com/giftCard</u> " on the address line (case sensitive, no quotes)	
3.	Enter the username and password provided at the prompt User Name is: XXXXXXX Password is: XXXXXXX	Image: Improved hand get complete indication fragment Image: Improved hand Im
4.	You are now at the main sales screen	Image: Split and glocomytification Apple Image: Split Card System Image: Split Card System Silf: Card Login Image: Split Card Login Image: Split Card Login<
5.	Scan the employee's gift card bar code with the scanners supplied, or manually enter the gift card number. You can also enter the employee's employee number. Click login.	Image: Card Angel Image: Card Angel Image: Card Angel Image: Card Angel

6.	You are now at the main ordering screen. Please verify the employee's name is correct before proceeding with the sale.	Contract Solution (Second Second Seco
7.	The remaining balance on the employee's gift card is also displayed here in real time.	Order Order Order Order Order Order Order Order
8.	Scan or type the item code(s) for the items the employee has selected. Adjust the quantity or scan item again if the employee has selected more than one of an item. The remaining balance is displayed as each item is added. Negative numbers indicate the gift card is used up and the negative amount will deducted through payroll.	Image: State of the state
9.	Once all items have been entered you must select the payment type (and number of weeks if a payroll deduction is requested or required) before the "Check Out" button will become active.	Image: Stand Product of Under Vinder Image: Stand Product of Under Vinder Image: Stand Product of Under Vinder Vi

10.	A confirm order page is displayed.	D ROM
	Verify all items are correct, then proceed	Confirm Order expand
	to click "Check Out"	NUCHAIRO VAIN LUYNE S Cartin ID Number Description Gwastity Price Pertain Total Price Lates 10 Pay 1164 Sponse Kint 1 54.00 54.00 Trig Timin J
		0.000 4 50x 50 2010 5 560 200 000 000 000 000 000 000 000 000 0
		Payred Type OFS off CARD AND PAYROLL DEDUCTION Payrol Deduction Period: 2 VIEEKS Order Total: 68:00 Payrol Deduction: 58:00 OneXount Edit Viet Transaction OneXount Edit Viet Transaction
11.	A pop window will confirm the	Di parceal · · · · · · · · · · · · · · · · · · ·
	transaction completed successfully. The	Confirm Order co
	employee will receive an email to their	D Number Description Geussity Price Per tem Total Price Lister 10 Prije Lister 10 Prije Total Register oft 1 \$5.00 St. 50 Colds: Complete accellmentors, Colds: Co
	GFS address with their order details.	Outlet & Next. 3 \$2000 \$660.00 Seturation - 3 \$2000 \$660.00
	Click OK to set up for the next employee	Payment Type: GPS GIFT CARD AND PN/ROLL DEDUCTION Payrol Deduction Pariod: 2 VEEKS
	transaction.	Offer (dat: boo cu Payrol De4uctor) 58.8 0 Central East Vas Tanactas Ocentral Tanactas Ocentral Tanactas

Usability Evaluation

During the testing phase, business users provided feedback on the usability of the system.

Usability graphs data represent following criteria's:

- 1. Visibility of System Status
- 2. Match Between System and the Real World
- 3. User Control and Freedom
- 4. Consistency and Standards
- 5. Error Prevention
- 6. Recognition Rather Than Recall
- 7. Flexibility and Efficiency of Use
- 8. Aesthetic and Minimalist Design
- 9. Help Users Recognize, Diagnose, and Recover from Errors
- 10. Help and Documentation



Future Enhancements

Gordon Gear POS system meets their existing requirement but business users requested additional functionality for next year if time permits. Some of the future enhancements that are in the radar for next year are:

- i. Functionality to add new items
- ii. Functionality to delete items if out of stock
- iii. Functionality maintain Gift Card Data through the application
- iv. Functionality to import flat file with item information
- v. Be able to run disconnected mode if internet is down
- vi. Be able to secure FTP files to PCI server
- vii. Be able to process file automatically to the bank

Lesson Learned

What went well?

- Strong business participation in testing
- Collaboration with customers, rather than contract negotiation, fueled a positive working relationship
- Consistently delivering working software allowed us to definitely know where the project team was at in the project
- Code re-factored midway through the project; this helped set the stage for the later work
- Structured approach to development (end of process toward the start) was well thought out
- Controlled scope
- Schedule focus at the end was good

What could be improved?

- Frequent releases to production require frequent involvement of Quality Assurance and business testing. These teams pushed back wanting not to get involved so frequently.
- Need a focus on testing earlier, especially the iterations that are not going to production
- Need more business participation on a daily basis
- Challenges with WebLogic 12c environment required more deployment to production
- Should have focused more on the schedule throughout the project
- Learning curve for Angualr JS was higher than expected

Conclusions

Gordon Gear POS System is architected with the newest technologies that exists in the market such as, AngularJS, HTML5, Spring Framework and is deployed under Enterprise application server, WebLogic with Oracle database backend. During the design and development phase, the application followed responsive design patterns and W3C guidelines which made the application compatible with both Android and IOS tablets, and phones. Gordon Food Service's Annual meeting committee is very pleased with the system, especially with the platform independent and ease of access from anywhere.

Bibliography

http://support2.microsoft.com/lifecycle/search/?sort=PN&alpha=Visual+basic+6&Filter=FilterNO http://en.wikipedia.org/wiki/Responsive_web_design http://en.wikipedia.org/wiki/Entity%E2%80%93relationship_model http://www.gfs.com https://angularjs.org/ http://www.w3schools.com/html/html5_intro.asp http://spring.io/