AN EVALUATION ON SRI JAYA KENDERAAN SDN BHD COST AND SERVICE STRUCTURE

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1.1 INTRODUCTION

As stated in the Commercial Vehicle Licensing

Board Act (CVLB) 1987, public service vehicle are

divided into the following classes:

- 1. Charter buses
- 2. Stage buses
- 3. School buses
- 4. Mini buses
- 5. Factory buses
- 6. Express buses
- 7. Excursion/Tour buses
- 8. Taxis
- 9. Hired cars

However in this study, concentration will only be focussed on the stage bus and charter bus service and their operational costs.

Stage bus is defined in CVLB Act 1987 as a bus used for the carriage of passengers at separate fare which contain no fare stage of not more than 32 kilometres.

Stage bus acts as a local distribution system and as such it must show its important position to areas where the demand for it is needed.