

HENDERSON, L., KENNEDY, C., BAIN, H. and ALLAN, E. 2018. Integration of health and social care in the Grampian region of Scotland: exploring the needs and experiences of service users and their families. Presented at 2018 International collaboration for community health nursing research (ICCHNR) symposium: transforming community and public health; inspiring future generations, 16-17 July 2018, Swansea, UK.

# Integration of health and social care in the Grampian region of Scotland: exploring the needs and experiences of service users and their families.

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2018

# INTEGRATION OF HEALTH AND SOCIAL CARE IN THE GRAMPIAN REGION OF SCOTLAND

AN EXPLORATION OF THE NEEDS AND EXPERIENCES OF SERVICE USERS AND THEIR FAMILIES.

## PRELIMINARY RESEARCH QUESTIONS:

1. What are the experiences of service users and their families who are accessing integrated health and social care primary care in Grampian?
2. What are the perceptions of service users and their families in relation to their health and wellbeing needs?
3. What is the relationship between the service users (and their families) experiences of integrated health and social care, and their perceived health and wellbeing needs?

## AIM

To explore the experiences of service users and their families accessing integrated health and social care services to meet their health and wellbeing needs.

## OBJECTIVES

1. To identify the experiences of service users and their families who access integrated health and social care services within Grampian.
2. To describe the extent to which the preferences of services users and their families are met in achieving their health and wellbeing needs.
3. To evaluate the utility of integrated health and social care services in meeting the health and wellbeing needs of service users.



## WHAT DOES THIS PROJECT MEAN FOR USERS/ PROVIDERS IN GRAMPIAN?

- Improved understanding of users experiences
- Informed planning and delivery of care for users and their families
- Contributing to future development of integrated health and social care services
- Promoting person-centered research to inform and improve practice, in line with the NHS Grampian Professional Practice Model

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