



**A STUDY ON MOTIVATION FACTORS THAT WOULD AFFECT
EMPLOYEE'S JOB SATISFACTION AT CLAY INDUSTRIES SDN BHD**

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**BACHELOR OF BUSINESS ADMINISTRATION (HONS) IN HUMAN
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FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
MELAKA CITY CAMPUS**

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DECLARATION OF ORIGINAL WORK



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Date: January 09, 2012
Nurul-Fateha Binti Md Sandollah (2009830974),
Faculty of Business Management,
Universiti Teknologi MARA City Campus,
110 Off Jalan Hang Tuah, MELAKA.
January, 2012

The Project Advisor,
Pn. Alisa Binti Ibrahim
Universiti Teknologi MARA, Melaka City Campus, Melaka

Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER (HRM 662)

Attached is the project title “**A STUDY ON MOTIVATION FACTORS THAT WOULD AFFECT EMPLOYEE’S JOB SATISFACTION AT CLAY INDUSTRIES SDN BHD.**”
to fulfill the requirement as needed by the Faculty of Business Management,
Universiti Teknologi MARA.

Thank you,

Yours sincerely,

NURUL-FATEHA BINTI MD SANDOLLAH

2009830974

Bachelor of Business Administration (Hons) in Human Resource Management

DECLARATION OF THESIS

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Date of birth : 26 June 1987

Title : A Study on Motivation Factors That Would Affect Employee's
Job Satisfaction at Clay Industries Sdn Bhd

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ABSTRACT

Job satisfaction has been a matter of concern and attention in any field of business nowadays. Organizations realize that employee job satisfaction is the essential element to increase employee's productivity. Employee's dissatisfaction will lead to high absenteeism, poor performance and also give impact to organization output. Therefore, organization especially HR management must understanding what factor leads employee dissatisfaction and find the solution to overcome this problem. The dissatisfied employee complaints can be a useful source of information for the organization to develop motivation strategies to ensure that all employees are satisfied with their job. The past researcher shows that there are many factors of motivation that affect the employee's job satisfaction. Therefore, this research study could be the tools that can increase employee's job satisfaction .This study have been conducted at Clay Industries Sdn Bhd and it involved 300 respondents. In the final chapter, some recommendations were provided for future use to any researcher in this academic field.

Keyword - Salary, Recognition, Supervision, Job Satisfaction.

Paper type - Research paper

Company - Clay Industries Sdn Bhd