

Article

# A Soft Computing Framework to Support Consumers in Obtaining Sustainable Appliances from the Market

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**Abstract:** Currently, sustainability is considered a priority by society, with the household appliances being one of the economic sectors involved in achieving sustainability. However, the existence of several issues (e.g., energy and water consumption, reliability, initial cost, and illuminance, among others) together with the diversity of brands and models on the market, make the consumer's decisions regarding sustainable options difficult, according to their concerns and related to each sustainability dimension (economic, environmental, and social). By combining evolutionary algorithms (EA) with multicriteria techniques, it is possible to achieve sustainable solutions for the consumer based on their requirements. In this paper, a method is presented to support the consumer by obtaining a set of sustainable household appliances on the market that suit their preferences, concerns, and needs. By using a case study to apply the approach developed here, a set of sustainable appliances from the market is obtained, where several benefits are achieved (e.g., energy and water consumption savings, avoidance of CO<sub>2</sub> emissions) during the lifecycle of each appliance, chosen from the appliance's industry.

**Keywords:** sustainability; energy efficiency; cyberphysical system; decision support systems; lifecycle cost analysis (LCCA); multi-attribute value theory (MAVT); multi-objective optimization; soft computing; evolutionary algorithm

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## 1. Introduction

According to [1–4], the consumption of energy should be reduced in order to achieve sustainability. Approximately 38% of the final energy consumption is related to the building sector, and from that percentage, approximately 18% is related to the residential sector [4], which thereby represents a relevant sector for which to achieve sustainability.

With regard to household appliances, some measures have been made not only in Europe but in other world regions as well, in order to promote sustainability in this sector.

One of such measures, adopted in this context, is mandatory labeling [5–8], which allows informing the consumers about information related to each electrical appliance, such as heat capacity (air conditioner), water and energy consumption (dryer machine), and initial investment (lighting),

among others. The goal of such a measure is to adjust each available solution to the consumer's needs [6–8].

Besides energy labeling, there are also eco-design policies, with both acting as essential tools to drive the shift from a “linear economy” to a more “circular” one that also promotes sustainable development [9,10].

Furthermore, and by including eco-design and energy labeling measures, the European Union has changed the way that our products are designed, bringing substantial reductions in terms of greenhouse gas (GHG) emissions and the corresponding consumption costs [4,5].

By 2020, and based on [9], the European Commission estimates that the energy consumption costs for each household in Europe will be approximately reduced by €300 per year, due to the adoption of such policies, with GHG emissions also seeing a reduction of approximately 319 megatons of CO<sub>2</sub> (equivalent) per year.

According to some studies, which include the EU's recommendations, increasing the durability, reparability, and recyclability of the products and, in particular, electrical appliances, represents an opportunity to improve eco-design and energy labeling measures with respect to the promotion of a circular economy [3–6].

Although sustainability is a goal to be achieved, the circular economy is a way to achieve such an end, therefore being a road map that should lead society to reach sustainability [4]. However, some studies argue that the circular economy will not be enough to achieve sustainability [4,8], since it only focuses on technological progress to solve economic and environmental problems, making it a “weaker” sustainability approach [9,10].

On the other hand, the rise of new developments resulting from the combination of information technologies with decision support systems, together with new business models of product service systems as well, could also help to satisfy the need for cultural change in order to reach a “stronger” sustainability approach [5,8,9].

The circular economy is a means to achieve sustainability since it helps (directly and indirectly) meeting targets of the Sustainable Development Goals defined by the United Nations [11].

As mentioned before, energy labeling policies, as well as eco-design, are essential tools to drive the shift to a circular economy [12].

Several studies regarding the circular economy and sustainable development issues have been developed by considering several contexts (e.g., market surveillance of resource efficiency [9], energy renewables [13], circular economy performance indicators [12,13]).

In recent years, several entities, including governments, associations, and manufactures, have also used measures in an attempt to sensitize the population to the problem of energy efficiency in the residential sector [14–16].

Despite the existence of such measures, it becomes difficult for a decision-agent (consumer) to acquire the best solution adjusted to its needs and preferences, given the diversity of options from the market (brands and models) as well as the diversity of the appliance's own features [14–16].

In this sense, the use of multicriteria techniques can support the consumer in making sustainable choices that not only address the consumer's preferences, but also their concerns and needs according to three dimensions of sustainability, namely economic, environmental, and social wellbeing. In addition, the use of multi-attribute value theory (MAVT), combined with optimization techniques, could also help to define the consumer's decision space and the corresponding objective functions in order to maximize the three objective functions mentioned above.

Based on previous work, evolutionary algorithms (EA) and, more specifically, the non-dominated sorting genetic algorithm II (NSGAI) have been successfully deployed to solve optimization problems with more efficiency than other methods by providing different and feasible solutions, given their stochastic nature [17–22].

Therefore, this work presents an integrated method, based on NSGAI and MAVT, with the aim of supporting the decision-agent (consumer) in finding sustainable solutions from the market based on different needs and concerns.

The method proposed here can also provide other sustainable (optimal) and alternative solutions to the consumer.

The applicability of the proposed approach will be demonstrated through a case study, where a set of sustainable (and alternative) solutions is obtained, given the consumer's issues, which include preferences and needs, on behalf of their economic, social, and environmental wellbeing.

The presented approach also includes economic (e.g., budget), social (e.g., minimum value of air conditioner heat capacity), and environmental (e.g., CO<sub>2</sub> emissions) constraints, related to each energy service (household appliance) considered in this work.

This paper is organized as follows: Section 2 contains the literature review and the paper's contribution. Section 3 contains the research method used, namely the adopted criteria regarding the three dimensions considered in this approach, the problem formulation, the strengths, weaknesses, and limitations of the work, and ending with a brief presentation of NSGAI. Section 4 presents and discusses the obtained results. Section 5 presents the conclusions and further work.

## 2. Literature Review and Paper's Contribution

### 2.1. Literature Review

Methods based on simulation (e.g., [23]) are commonly applied to simulate a restricted set of alternatives.

Other approaches are mainly economic, allowing consumers therefore to acquire the highest energy savings for the same initial investment (e.g., [17,18]), while others exploit issues based on the building's thermal performance by using evolutionary algorithms to optimize the building's parameters, thereby achieving GHG emission savings, among other perceived benefits (e.g., [22,23]), with some of them being also integrated with technologies (e.g., [24,25])

However, such approaches can be considered somehow limited because they do not consider other important issues (e.g., environment, energy labeling, and consumer's satisfaction, among others) to achieve solutions suitable for the consumer's needs. They also do not account for the criteria regarding each household appliance existing on the market, which can differ based on the number of household building occupants.

Presently, some works have created multicriteria decision-making (MCDM) approaches to support consumers with measures regarding buildings by accounting for energy efficiency and comfort in buildings (e.g., [6,26]), while other approaches were performed by ranking the different available options (e.g., [23]).

Some approaches promote sustainable measures by using the game theory model to maximize environmental and utility objectives with respect to the energy production sector (e.g., [21]), while other works promote sustainability measures by using fuzzy logic applied to the transportation sector while considering not only environmental issues (pollution), but also customer satisfaction (e.g., [21]).

In the literature, other MCDM models can be found as well as multiple-attribute value theory (MAVT) methods that allow combining optimization with multicriteria methods in order to obtain feasible solutions through according to a set of criteria (e.g., [18–20]).

However, these methods do not account for the different criteria regarding each household appliance, from the market, suitable for the consumer's needs.

Optimization methods based on metaheuristics have been also considered to solve energy problems by providing feasible solutions, such as genetic algorithms (GAs) (e.g., [20,22]) and particle swarm optimization (PSO) (e.g., [19,24]), among others.

However, such methods are not integrated as a combined approach to enable selection, from the market, of a set of sustainable appliances for the consumer (decision-agent) that are based on a set of criteria.

### 2.2. Paper's Contribution

Based on the literature discussed above, there is a gap regarding sustainable measures for buildings, involving household appliances, that allow supporting a household consumer in choosing a set of sustainable solutions from the market.

Therefore, the main contribution of this paper is the design of an approach to support a consumer to identify sustainable options for household appliances that exist on the market that attends to their needs, as well as a set of requirements, namely:

- 1) Maximization of a consumer's economic wellbeing (water and energy consumption savings, investment savings, etc.);
- 2) Maximization of a consumer's social wellbeing through their preferences (e.g., design, quality perceived, noise, and number of functions, among others);
- 3) Maximizing the consumer's environmental wellbeing (avoidance of CO<sub>2</sub> emissions, water savings);
- 4) Providing a methodology that allows obtaining several alternative sustainable solutions, which allow tackling some contingencies that eventually may occur (e.g., an out-of-stock electrical appliance initially recommended by the method).

In order to fulfill the previously identified gap, this work presents a decision support approach that provides the consumer (decision-agent) with a set of household appliances obtained from the market according to their preferences and needs.

The method presented here also promotes the circular economy by promoting sustainable options that exist on the market.

The presented approach also includes economic (e.g., budget), social (e.g., minimum value of air conditioner heat capacity), and environmental (e.g., CO<sub>2</sub>) restrictions related to each energy service (household appliance type) considered in this study.

### 3. Material & Research Method

#### 3.1. Problem Statement and Case Study

The problem presented in this work considers a household consumer (decision-agent) who wants to acquire different electrical appliances, existing in the market, for their household.

Thus, and regarding the case study used in this work, seven different energy services/electrical appliances to be acquired by the consumer were considered, namely dryer machine, lighting, air conditioner, dishwasher machine, electric oven, washing machine, and refrigerator.

The same consumer had a restricted budget of €2500, to acquire seven types of household appliances, with the goal of achieving a set of sustainable equipment that maximized their social, environment, and economic wellbeing according to a set of three relative importance weights, respectively  $\omega_A$  (economics),  $\omega_B$  (social), and  $\omega_C$  (environment). In this case study, these were considered using values of 0.65, 0.25, and 0.1, respectively.

In total, the building has four occupants. Given the consumer's intention to buy an air conditioner, the corresponding cooling and heating needs were calculated based on the corresponding room area (living room).

Regarding the remaining assumptions, they are presented on Table 1, with the emission factor obtained from [27], while the consumer's usage profile is presented on Table 2, based on a Portuguese study [7].

Such a profile was adopted and based on a typical consumer's profile, considering the work in [7] and regarding the use of each household appliance type to be acquired.

However, the consumer can also create their own usage profile based on their needs or using the profile shown in this work by default.

**Table 1.** Emission factor and other assumptions considered in this work.

| Emission Factor (gCO <sub>2</sub> /kWh) | 675.00 | Discount Factor (%) | 7.00 |
|---|--------|---------------------|------|
| Lifecycle (usage phase) (years):        | 10.00  | Annual Factor       | 7.03 |

|  |      |  |      |
|--|------|--|------|
| Electrical Energy tariff ( $\tau_{Elect.}$ ) (€/kWh) | 0.16 | Water tariff ( $\tau_{H_2O}$ ) (€/m <sup>3</sup> ) | 1.19 |
|--|------|--|------|

**Table 2.** Consumer usage profile (considered).

| Energy Service     | Hours           |      |       |        |
|--------------------|-----------------|------|-------|--------|
|                    | Day             | Week | Month | Year   |
| Dryer machine      | 1.5             | 4.0  | 15.0  | 183.0  |
| Washing machine    | 1.2             | 4.3  | 16.0  | 189.0  |
| Fridge/freezer     | 11.0            | 76.3 | 329.1 | 4007.0 |
| Oven (electric)    | 1.1             | 1.9  | 8.0   | 97.0   |
| Dishwasher machine | 1.0             | 4.1  | 16.0  | 193.0  |
| Air conditioning   | 2.1             | 12.1 | 47.0  | 587.0  |
| Lighting           | 5.0             | 35.2 | 150.1 | 1823.0 |
| Energy Service     | Usage Frequency |      |       |        |
|                    | Day             | Week | Month | Year   |
| Dryer machine      | 1               | 3    | 14    | 185    |
| Washing machine    | 1               | 2    | 14    | 181    |
| Fridge/freezer     | 1               | 6    | 28    | 359    |
| Oven (electric)    | 1               | 2    | 7     | 94     |
| Dishwasher machine | 1               | 3    | 14    | 189    |
| Air conditioning   | 1               | 4    | 22    | 276    |
| Lighting           | 1               | 6    | 28    | 359    |

Both set of assumptions shown on Tables 1 and 2, were considered when performing a lifecycle cost assessment (LCCA) related to each individual solution/appliance, which is described on next section.

### 3.2. Dataset

Based on the data presented before, namely the consumer's profile presented in Table 2, as well as the remaining assumptions, it was some calculations were performed using an LCCA approach in order to achieve savings for each appliance, regarding energy and water consumption, for each appliance considered in the decision space (Figure 1). The lifecycle period was also considered in this study (10 years). This was done by using the consumer profile, as considered in Table 2, and by comparing the consumption from each candidate solution (regarding each energy service) with the corresponding less-efficient one in terms of energy consumption, considered here as a "standard solution".

Data from the appliance's market was also considered, such as initial investment, brand and model, power, and noise, among other appliance issues regarding each appliance, and based on the criteria, as presented in Table 3.

In Appendix A, the adopted attributes regarding each obtained solution are presented.

In Appendix B, the final attribute values based on MAVT are presented.

### 3.3. Proposed Approach

The method presented in this work has been designed to support a consumer who intends to purchase, from the market, a set of appliances for their household (Figure 1).

This set is formed by individual solutions regarding each energy service to be acquired and is obtained from a group of candidate solutions previously selected using MAVT according to the consumer's preferences, needs and concerns, and regarding each sustainability dimension (Figure 1).

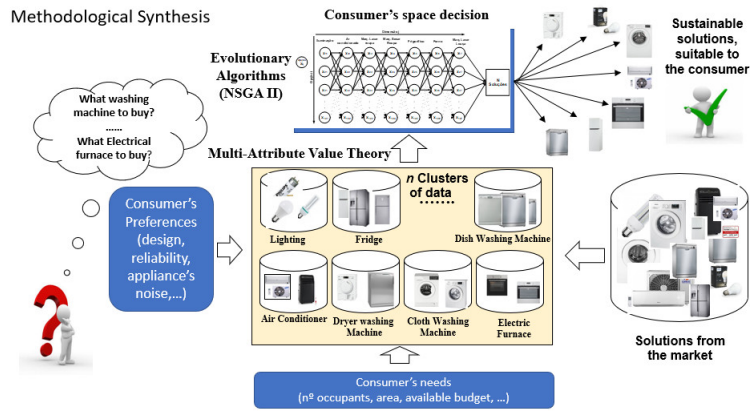


Figure 1. Proposed method.

Such an approach can be better described through a detailed view, as presented in Figure 2. The first phase starts with pre-selection of a set of potential solutions ( $x_{ij}$ ) from the market and based on specific criteria. Although the corresponding attributes/criteria remain the same, the corresponding values vary according to the number of occupants.

The adopted criteria used here allows for the pre-selection of household appliances available in the market, so the decision space can be reduced by considering only these options that are adjusted to the consumer needs as well as through increasing the efficiency of NSGAII by acquiring optimal and feasible solutions within less time.

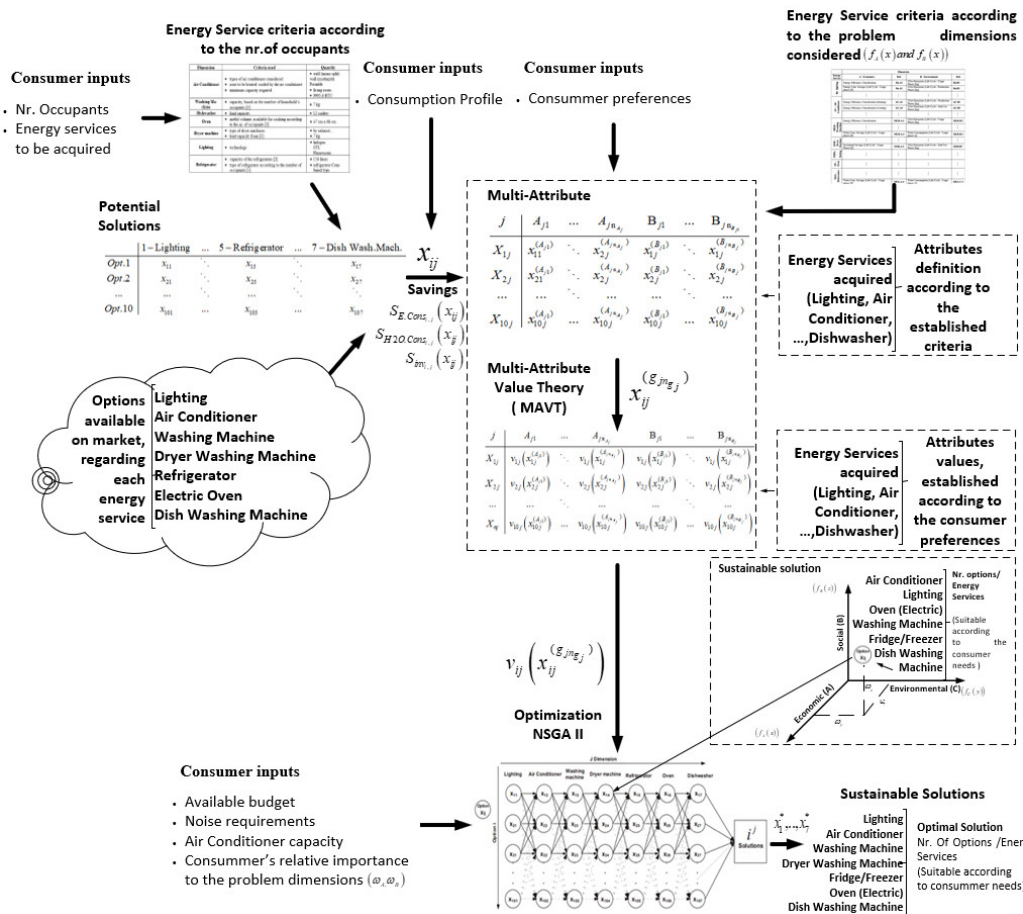


Figure 2. Model proposed (detailed view).

According to Figure 2, the first stage starts with the pre-selection of a set of candidate solutions  $(x_j)$ , existing in the market, which are based on specific criteria and according to the number of occupants of the building. Regarding the adopted criteria, it is the same, with the corresponding attribute values varying based on the occupant number. An example of such criteria, considering the case studied in this work, is shown on Table 1.

Therefore, each candidate solution  $(x_j)$  is then considered as an option  $i$  related to household appliance type  $j$ , to be bought from the market by the consumer.

By considering a consumer’s profile, (e.g., Table 2), the approach involves performing a lifecycle cost assessment (LCCA) regarding each household appliance in order to calculate the respective savings as regarding energy consumption  $(S_{E.Cons,j}(x_j))$ , water consumption  $(S_{H2O.Cons,j}(x_j))$ , and the initial investment  $(S_{inv,j}(x_j))$ . The equivalent CO<sub>2</sub> emissions were then calculated according to [26].

All of the parameters mentioned above, are savings, and they result from the comparison of the efficient and the related standard solution (less sustainable one).

Through the diversity of issues related to each energy service and household appliance, together with the consumer’s economic, environmental, and social concerns, a set of attributes was defined based on the consumer’s preferences and related to each appliance type/energy service for the three problem dimensions considered, i.e., A—Economics, B—Social, and C—Environment. Such attributes are shown in Table 3.

**Table 3.** Adopted criteria to define problem dimensions according to the household appliance (energy service) type.

| Household Appliance Type | Dimension  | Ref.   | Dimension                       | Ref.   | Dimension   | Ref.   |
|--------------------------|--|--------|---------------------------------|--------|---|--------|
|                          | A—Economics                                      |        | B—Social                        |        | C—Environment   |        |
| Ilu—light                | Energy Efficiency Labeling                       | Ilu.A1 | Durability [h]                  | Ilu.B1 | CO <sub>2</sub> e (Avoided) emissions during the usage phase      | Ilu.C1 |
|                          |  |        |                                 |        | Percentage of recycling material [%]                              | Ilu.C2 |
|                          | Energy Cons. Savings (Lifecycle—Usage Phase) [€] | Ilu.A5 | Color Rendering Index (CRI) [%] | Ilu.B5 | CO <sub>2</sub> e (Avoided) emissions during the production phase | Ilu.C3 |
| AC—Air Conditioning      | Energy Efficiency Labeling (Heating)             | AC.A1  | Noise (Indoor) [dB]             | AC.B1  | CO <sub>2</sub> e (Avoided) emissions during the production phase | AC.C1  |
|                          |  |        |                                 |        | Products can be repaired by other professionals                   | AC.C2  |

|                    |   |         |   |         |   |         |
|--------------------|---|---------|---|---------|---|---------|
|                    | Energy Efficiency Labeling (Cooling)            | AC.A6   | Customer Service (Warranty)               | AC.B9   | CO <sub>2e</sub> (Avoided) emissions during the usage phase   | AC.C3   |
| FE—Oven (Electric) | Energy Efficiency Labeling                      | FE.A.1  | Design                                    | FE.B1   | CO <sub>2e</sub> (Avoided) emissions during the usage phase   | FE.C.1  |
|                    |   |         |   |         | Accessibility (Product repaired by other people)              | FEC2    |
|                    | Investment cost[€]                              | FE.A.5  | Perceived Satisfaction (by other clients) | FE.B.5  | CO <sub>2e</sub> (Avoided) emissions during the end use phase | FE.C.3  |
| MLL—Dishwasher     | Energy Efficiency Labeling                      | MLL.A.1 | Design                                    | MLL.B.1 | CO <sub>2e</sub> (Avoided) emissions during the usage phase   | MLL.C.1 |
|                    |   |         |   |         | CO <sub>2e</sub> (Avoided) emissions during the end use phase | MLL.C2  |
|                    |   |         |   |         | Durability  | MLL.C3  |
|                    | Water Cons. Savings (Lifecycle—Usage phase) [€] | MLL.A.6 | Perceived Satisfaction (by other clients) | MLL.B.6 | Water Consumption (Lifecycle—Usage phase)                     | MLL.C.4 |

The preferences regarding the social dimension were based on previous works from [20,28], as well as the ones from the economics dimension. The ones from the environmental dimension were chosen based on the works of [29].

Besides the energy efficiency classification label implicit in the attributes presented on Table 3 and referring to each energy service/appliance type considered, all the adopted attributes can be applied into other regions. In this case, the European Union’s Energy Labelling Framework regulation (2017/1369) was adopted, considering previous research from [20,28,29]. However, with the corresponding adjustments mentioned before, it can be applied into other regions around the world.

The consumption profile was derived by making a set of assumptions based on the hours, which was then extrapolated to a weekly and year base. However, the consumer can also establish their own usage profile based on their needs, or even by using the profile considered in this case study as default values.

As mentioned before, MAVT is employed to support the consumer by assessing a set of alternative solutions based on a set of attributes. These attributes were established on behalf of the three considered dimensions of sustainability (Table 3). Based on Figures 1 and 2, a mathematical model was then defined to obtain the objective functions to be further optimized using NSGAI.



Through these attributes (Table 3), it a decision variable  $x_{ij}^{(gjt)}$  was established that is related to each alternative solution/appliance  $i$  regarding a certain appliance type/energy service  $j$ . This variable is defined based on criteria  $t$ , associated with the energy service/appliance type  $j$  and problem dimension  $g$  considered (A–Economics, B–Social, and C–Environmental), i.e.,

$$g_{jt} \in \left\{ \left\{ A_{j1}, A_{j2}, \dots, A_{jn_{A_j}} \right\} \cup \left\{ B_{j1}, B_{j2}, \dots, B_{jn_{B_j}} \right\} \cup \left\{ C_{j1}, C_{j2}, \dots, C_{jn_{C_j}} \right\} \right\} \tag{1}$$

with

$$g = \{A, B, C\} \wedge j = \{1, 2, \dots, 7\} \wedge t = \left\{ \left\{ 1, 2, \dots, n_{A_j} \right\} \cup \left\{ 1, 2, \dots, n_{B_j} \right\} \cup \left\{ 1, 2, \dots, n_{C_j} \right\} \right\} \wedge n_{g_j}, t, j \in \mathbb{N} \tag{2}$$

The numbers  $n_{A_j}$ ,  $n_{B_j}$ , and  $n_{C_j}$  are regarded with respect to index  $t$  as the number of the last criteria  $t$  associated to energy service/appliance type  $j$  and problem dimension  $g$ .

Following the notation presented above and according to the criteria established before (Table 3) as well as the assumptions shown in Tables 1 and 2, regarding the case study considered here, the corresponding decision variable regarding each considered attribute ( $x_{ij}^{(gjt)}$ ) can be aggregated and framed into a set of pay-off/behavior tables regarding each energy service  $j$ . An example of this table is shown in Figure 3a regarding the energy service/appliance type “Air Conditioning”. The corresponding table, regarding the corresponding decision values ( $v_{ij}(x_{ij}^{(gjt)})$ ), can be achieved using MAVT, and the following relation:

$$x_{ij}^{(gjt)} \longrightarrow v_{ij}(x_{ij}^{(gjt)}) \quad w/ \quad x_{ij}^{(gjt)}, v_{ij}(x_{ij}^{(gjt)}) \in \mathbb{R} \wedge i, j \in \mathbb{N} \setminus \{0\} \tag{3}$$

where

$$v_{ij}(x_{ij}^{(gjt)}) = \left( \frac{\left| x_{ij}^{(gjt)} - x_{ij(worst)}^{(gjt)} \right|}{\left| x_{ij(best)}^{(gjt)} - x_{ij(worst)}^{(gjt)} \right|} \right) \tag{4}$$

Since each decision value ( $v_{ij}(x_{ij}^{(gjt)})$ ) works with different scales and units, an expression was used to define the relation between the new and the previous value of  $x_{ij}^{(gjt)}$ , respectively  $v_{ij}^{(2)}(x_{ij}^{(gjt)})$  and  $v_{ij}^{(1)}(x_{ij}^{(gjt)})$  (i.e.,  $v_{ij}(x_{ij}^{(gjt)}) = v_{ij}^{(1)}(x_{ij}^{(gjt)})$ ), by also using the corresponding worst and best results for a given criterion  $g_{jt}$ , i.e.,

$$v_{ij}^{(1)}(x_{ij}^{(gjt)}) \longrightarrow v_{ij}^{(2)}(x_{ij}^{(gjt)}) \quad w/ \quad v_{ij}^{(1)}(x_{ij}^{(gjt)}), v_{ij}^{(2)}(x_{ij}^{(gjt)}) \in \mathbb{R} \wedge i, j \in \mathbb{N} \setminus \{0\} \tag{5}$$

where

$$v_{ij}^{(2)}(x_{ij}^{(gjt)}) = \left( \frac{\left| v_{ij}^{(1)}(x_{ij}^{(gjt)}) - v_{worst_{ij}}(x_{ij}^{(gjt)}) \right|}{\left| v_{better_{ij}}(x_{ij}^{(gjt)}) - v_{worst_{ij}}(x_{ij}^{(gjt)}) \right|} \right) \tag{6}$$

The new values of  $v_{ij}(x_{ij}^{(gjt)})$  (i.e.  $v_{ij}(x_{ij}^{(gjt)}) = v_{ij}^{(2)}(x_{ij}^{(gjt)})$ ) fill a new evaluation table belonging to each energy service  $j$ . On Figure 3b, an example is shown of a table regarding the energy service “Lighting”.

| <i>A.C.</i>            | <i>A.1<sub>2</sub></i>     | <i>A.2<sub>2</sub></i>     | ... | <i>A.n<sub>2</sub></i>     | <i>B.1<sub>2</sub></i>     | <i>B.2<sub>2</sub></i>     | ... | <i>B.n<sub>2</sub></i>     | <i>C.1<sub>2</sub></i>     | <i>C.2<sub>2</sub></i>     | ... | <i>C.n<sub>2</sub></i>     |
|------------------------|----------------------------|----------------------------|-----|----------------------------|----------------------------|----------------------------|-----|----------------------------|----------------------------|----------------------------|-----|----------------------------|
| <i>X<sub>12</sub></i>  | $v_{12}(x_{12}^{(A21)})$   | $v_{12}(x_{12}^{(A22)})$   | ... | $v_{12}(x_{12}^{(A2n)})$   | $v_{12}(x_{12}^{(B21)})$   | $v_{12}(x_{12}^{(B22)})$   | ... | $v_{12}(x_{12}^{(B2n)})$   | $v_{12}(x_{12}^{(C21)})$   | $v_{12}(x_{12}^{(C22)})$   | ... | $v_{12}(x_{12}^{(C2n)})$   |
| <i>X<sub>22</sub></i>  | $v_{22}(x_{22}^{(A21)})$   | $v_{22}(x_{22}^{(A22)})$   | ... | $v_{22}(x_{22}^{(A2n)})$   | $v_{22}(x_{22}^{(B21)})$   | $v_{22}(x_{22}^{(B22)})$   | ... | $v_{22}(x_{22}^{(B2n)})$   | $v_{22}(x_{22}^{(C21)})$   | $v_{22}(x_{22}^{(C22)})$   | ... | $v_{22}(x_{22}^{(C2n)})$   |
| ...                    | ...                        | ...                        | ... | ...                        | ...                        | ...                        | ... | ...                        | ...                        | ...                        | ... | ...                        |
| <i>X<sub>102</sub></i> | $v_{102}(x_{102}^{(A21)})$ | $v_{102}(x_{102}^{(A22)})$ | ... | $v_{102}(x_{102}^{(A2n)})$ | $v_{102}(x_{102}^{(B21)})$ | $v_{102}(x_{102}^{(B22)})$ | ... | $v_{102}(x_{102}^{(B2n)})$ | $v_{102}(x_{102}^{(C21)})$ | $v_{102}(x_{102}^{(C22)})$ | ... | $v_{102}(x_{102}^{(C2n)})$ |

a)

| <i>A.C.</i>            | <i>A.1<sub>2</sub></i>     | <i>A.2<sub>2</sub></i>     | ... | <i>A.n<sub>2</sub></i>     | <i>B.1<sub>2</sub></i>     | <i>B.2<sub>2</sub></i>     | ... | <i>B.n<sub>2</sub></i>     | <i>C.1<sub>2</sub></i>     | <i>C.2<sub>2</sub></i>     | ... | <i>C.n<sub>2</sub></i>     |
|------------------------|----------------------------|----------------------------|-----|----------------------------|----------------------------|----------------------------|-----|----------------------------|----------------------------|----------------------------|-----|----------------------------|
| <i>X<sub>12</sub></i>  | $v_{12}(x_{12}^{(A21)})$   | $v_{12}(x_{12}^{(A22)})$   | ... | $v_{12}(x_{12}^{(A2n)})$   | $v_{12}(x_{12}^{(B21)})$   | $v_{12}(x_{12}^{(B22)})$   | ... | $v_{12}(x_{12}^{(B2n)})$   | $v_{12}(x_{12}^{(C21)})$   | $v_{12}(x_{12}^{(C22)})$   | ... | $v_{12}(x_{12}^{(C2n)})$   |
| <i>X<sub>22</sub></i>  | $v_{22}(x_{22}^{(A21)})$   | $v_{22}(x_{22}^{(A22)})$   | ... | $v_{22}(x_{22}^{(A2n)})$   | $v_{22}(x_{22}^{(B21)})$   | $v_{22}(x_{22}^{(B22)})$   | ... | $v_{22}(x_{22}^{(B2n)})$   | $v_{22}(x_{22}^{(C21)})$   | $v_{22}(x_{22}^{(C22)})$   | ... | $v_{22}(x_{22}^{(C2n)})$   |
| ...                    | ...                        | ...                        | ... | ...                        | ...                        | ...                        | ... | ...                        | ...                        | ...                        | ... | ...                        |
| <i>X<sub>102</sub></i> | $v_{102}(x_{102}^{(A21)})$ | $v_{102}(x_{102}^{(A22)})$ | ... | $v_{102}(x_{102}^{(A2n)})$ | $v_{102}(x_{102}^{(B21)})$ | $v_{102}(x_{102}^{(B22)})$ | ... | $v_{102}(x_{102}^{(B2n)})$ | $v_{102}(x_{102}^{(C21)})$ | $v_{102}(x_{102}^{(C22)})$ | ... | $v_{102}(x_{102}^{(C2n)})$ |

b)

Figure 3. Example of evaluation table (Air Conditioner energy service): (a)  $x_j^{(gjt)}$ ; (b)  $v_{ij}(x_j^{(gjt)})$ .

Through the value attributes mentioned before, and by using an additive model to aggregate them, a unique model was obtained, represented by an aggregated objective function which was further optimized using the NSGAII algorithm.

As it referred to earlier, the nature of this problem is combinatorial, with the number of combinations being dependent on the size of the sample (22 million combinations considered in this case study).

Additionally, there is a set of constraints that will be considered here to adjust the consumer needs and obtain feasible solutions. These constraints are presented below.

Thus, the problem p here can be presented as follows:

$$\begin{aligned} \max \quad & V_m(x), \quad c/m = A, B, C \\ \text{subject to } & x \in X \quad c/V_m(x) = [V_A(x), V_B(x), V_C(x)]^T \end{aligned} \tag{7}$$

with x being the decision variable vector, which is defined as

$$x \in X : x = \{x_{ij}^{(A_j)}, x_{ij}^{(B_j)}, x_{ij}^{(C_j)}\} \wedge t, i, j \in \mathbb{N} \tag{8}$$

where

$$j = \{1, \dots, 10\} \wedge j = \{1, 2, \dots, 7\} \wedge t = \left\{ \{1, \dots, n_A\} \cup \{1, \dots, n_B\} \cup \{1, \dots, n_C\} \right\} \wedge n_A, n_B, n_C \in \mathbb{N} \tag{9}$$

with  $V_A(x)$ ,  $V_B(x)$ , and  $V_C(x)$  being the objective functions related to each considered sustainability dimension, i.e., A – Economics, B – Social, and C – Environment.

Each aggregate objective function is given by

$$V_g(x) = \sum_{j=1}^{n_j} \sum_{t=1}^{n_{g_j}} v_j(x_j^{(gjt)}) \quad w/g = \{A, B, C\} \wedge v_j(x_j^{(gjt)}) \wedge n_j, n_{g_j}, t, j \in \mathbb{N} \tag{10}$$

Thus, and through (10), the corresponding objective functions regarding each sustainability dimension can be defined as

$$\text{Economic Well-being} : \max V_A(x) = \sum_{j=1}^{n_A} \sum_{t=1}^{n_{A_j}} v_j(x_j^{(Ajt)}) \tag{11}$$

$$\text{Social Well-being} : \max V_B(x) = \sum_{j=1}^{n_B} \sum_{t=1}^{n_{B_j}} v_j(x_j^{(Bjt)}) \tag{12}$$

$$Environment\ Well-being : \max V_B(x) = \sum_{j=1}^{n_j} \sum_{t=1}^{n_{B_j}} (1 - v_j(x_j^{(C_{jt})})) \tag{13}$$

The first and third objective functions are based on the works from [21] and [29] respectively. The second objective function (Social Wellbeing), is defined based on the attributes established in this work.

Through the use of an additive model developed using MAVT, we have combined the value functions  $V_A(x)$ ,  $V_B(x)$ , and  $V_C(x)$  into a unique aggregated expression which will be the model's objective function. This objective function will be pondered by a weigh factor ( $\omega_g$ ), expressing, therefore, the relative importance given by the consumer to each sustainability dimension, thus resulting in

$$V_{Total}(x) = V(V_A(x), V_B(x), V_C(x)) = \omega_A \cdot V_A(x) + \omega_B \cdot V_B(x) + \omega_C \cdot V_C(x) \tag{14}$$

Therefore, and based on Expression (3), Expression (13) can be described as

$$V_{Total}(x) = \sum_{j=1}^{n_j} \left\{ \omega_A \cdot \sum_{t=1}^{n_{A_j}} \left( \frac{(x_{effect,j}^{(A_{jt})} - x_{pior,j}^{(A_{jt})})}{(x_{melhor,j}^{(A_{jt})} - x_{pior,j}^{(A_{jt})})} \right) + \omega_B \cdot \sum_{t=1}^{n_{B_j}} \left( \frac{(x_{effect,j}^{(B_{jt})} - x_{pior,j}^{(B_{jt})})}{(x_{melhor,j}^{(B_{jt})} - x_{pior,j}^{(B_{jt})})} \right) + \omega_C \cdot \sum_{t=1}^{n_{C_j}} \left( 1 - \left( \frac{(x_{effect,j}^{(C_{jt})} - x_{pior,j}^{(C_{jt})})}{(x_{melhor,j}^{(C_{jt})} - x_{pior,j}^{(C_{jt})})} \right) \right) \right\} \tag{15}$$

which is subject to a set of constraints regarding economic, social, and environment wellbeing dimensions, namely

Economic—Budget

$$r_1 : \sum_{j=1}^{n_{dim}} I_j(x_j) \leq available\ budget(\eta_{disp.}) \Leftrightarrow \sum_{\substack{j=1 \\ j \neq 2}}^{n_j} x_{ij}^{(A_{iA})} + x_{i2}^{(A_{2S})} \leq \eta_{disp.} \tag{16}$$

Lighting Comfort (minimum illuminance)

$$r_2 : \frac{x_1^{(B_{1S})}}{A} K_1 \geq E_{min} \tag{17}$$

Heating/Cooling Requirements

$$r_3 : x_2^{(B_{23})} \geq Q_{th.Aquec.(proj.)} \tag{18}$$

$$r_4 : x_2^{(B_{24})} \geq Q_{th.Arref.(proj.)} \tag{19}$$

Environment—Noise

$$\begin{cases} r_{51} : x_{i1}^{(B_{11})} \leq Noise_{def.1} \\ r_{52} : x_{i2}^{(B_{21})} \leq Noise_{def.2} \\ \vdots \quad c/i = 5 \ e \ j = \{2, 3, 4, 5, 7\} \\ r_{56} : x_{i6}^{(B_{61})} \leq Noise_{def.6} \\ r_{57} : x_{i7}^{(B_{71})} \leq Noise_{def.7} \end{cases} \tag{20}$$

Water Consumption

$$\begin{cases} r_{61} : x_{i3}^{(A_{3,6})} \times 1 / \tau_{H_2O} \leq C_{MLR} \\ r_{62} : x_{i7}^{(A_{7,5})} \times 1 / \tau_{H_2O} \leq C_{MLL} \end{cases} \tag{21}$$

### 3.4. Strengths, Weakness, and Limitations of the Work

The approach presented here uses a lifecycle cost assessment (LCCA) method to predict the cost regarding each solution during its usage phase and according to the consumer's profile.

However, the LCCA calculations only accounts for the cost in terms of water and CO<sub>2</sub> emissions involved, and do not consider the materials involved in the production and final phase of the product itself. Further developments regarding this issue should be accounted for in future.

Issues such as the minimal lighting illuminance requirements, the dishwasher capacity, and the air conditioner thermal power (among others) are also accounted for in order to support the consumer with suitable appliances from the market and according to their needs.

Besides the economic and environmental concerns, the consumer's social preferences, such as comfort requirements related to different dimensions (thermal, acoustic, and visual) are also considered here together with different preferences regarding such issues as the (perceived) quality of the product and reliability, among others. The consumer's relative importance, regarding each dimension (economics, social, and environment) are also accounted for here.

Another advantage from the use of this approach is the diversity (although still optimal) of solutions from the market, which allows facing a contingency problem with the availability regarding a specific appliance (e.g., when it is out of stock).

However, the model to calculate the consumer's needs in terms of the air conditioner capacity needs to account not only for the dimensions of the divisions to be climatized but also other issues (e.g., wall materials, the windows, the façade orientation) to increase the precision in obtaining the results by using the model.

Still regarding the lack of precision in the estimation of air conditioner capacity, the model should also account for the dynamics in terms of interdependence between air conditioner and the new lighting system, since that a new lighting system could impact the requirements in terms of building's thermal needs.

Regarding the weakness and strengths already discussed here, there were some limitations within this work. One had to do with dimensions of the database (and, therefore, the sample) that was used, and by considering only the Portuguese market, although the main purpose here was (as an initial phase) to validate the proposed model.

Some attributes used here are only adjusted to the European Union context (e.g., the use of European Union's Energy Labelling Framework as an energy label classification framework), which brings about the requirement to make necessary (and future) adjustments of the method to account for other contexts with respect to the countries or regions involved.

The lack of previous research studies on this topic, given the issues referred to before, also represents a limitation, due to the lack of other approaches to be used as a mean to compare the obtained results for example. Therefore, such limitations have allowed for the identification of new gaps in the literature, which point to the need for further developments.

### 3.5. The Optimization Method Non-Dominated Sorting Genetic Algorithm II (NSGAI)

As it mentioned before, NSGAI was used in this work as a multiobjective optimization method based on evolutionary algorithms. The motivation for its use is based on its success in other approaches, which are related to problems of the same nature, in addition with its perceived advantages [19,29].

Thus, the method presented in this work uses NSGAI to deal with a set of candidate solutions, which are assessed by using an approach of multicriteria analysis integrated with MAVT.

Regarding NSGAI and the individual's codification, the adopted was realistic given the nature of the decision variables used in this work.

The corresponding individual's framework is presented as follows in Figure 4.

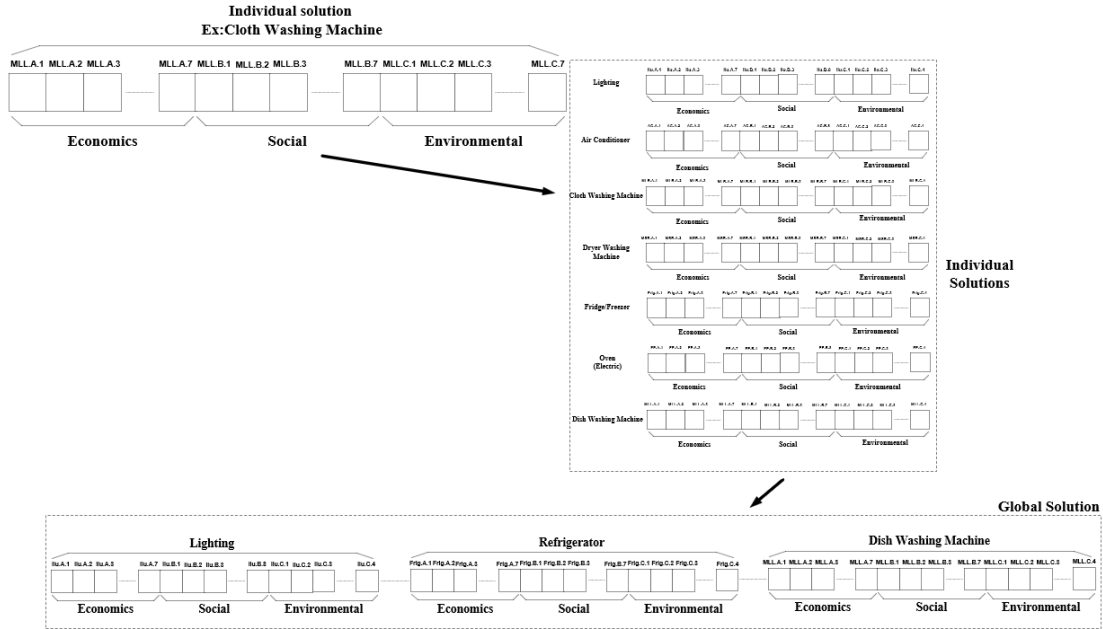


Figure 4. Individual framework.

According to [21,29], the NSGA’s iteration process, applied here, uses several steps (Figure 5) consisting of initialization, crossover, and selection. Parameters such as the size of population, the iteration size, and crossover rate were determined empirically through a robustness analysis together with statistical analysis.

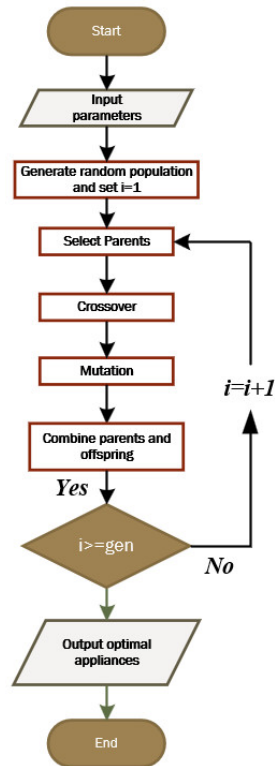


Figure 5. Non-dominated sorting genetic algorithm II (NSGAI) flowchart.

Based on Figure 5, the stopping criterion is defined by the variable “gen” regarding the maximum number of generations of NSGAI.

After the achievement of the feasible solutions/individuals, regarding each generation, they are selected from the parents and offspring. The last solution, results from the application of crossover and mutation. The process is finished, whenever the maximum number of iterations (defined by the user as a stop criteria) is surpassed.

The corresponding Pareto frontier is then obtained when we are dealing with a NSGAI with two objective functions, while a Pareto surface is found when we are dealing with a NSGAI with three objective functions.

**4. Results and Discussion**

The proposed model was then applied to the case study considered here. After defining the calculations according to LCCA, and regarding each individual solution as well as the corresponding attributes according to MAVT (Appendix A and B), the optimization process took place using the NSGAI algorithm. The corresponding algorithm was then coded on MATLAB software, by accounting for the following parameters:

- Selection method: tournament
- Crossover method: double point
- Mutation method: random mutation (one point)

The remaining parameters, namely the initial population, crossover, and mutation rate, were established after several trials.

The first parameter to be tested was the stopping criterion “max number of generations”, where several runs were performed considering the corresponding values of 80 and 90 (Figure 6a,b respectively).

A maximum number of iterations (generations) of 80 was also defined, which was achieved given the neglectable difference obtained between the corresponding Pareto fronts (Figure 6a,b) regarding both scenarios, i.e.,; Economics & Environment ( $\omega_A = 0.65$ ,  $\omega_B = 0.00$ , and  $\omega_C = 0.35$ ) and Economics & Social ( $\omega_A = 0.65$ ,  $\omega_B = 0.35$ , and  $\omega_C = 0.00$ ),

Other parameters were also determined, such as the size of population (150 individuals), the size of tournament (10), the rate of crossover (0.75), and the rate of mutation (0.25).

In order to better analyze the fitness behavior considering different values of mutation and the crossover rate, a robustness test was performed considering two scenarios and regarding the considered case study, i.e., Economics & Environment ( $\omega_A = 0.65$ ,  $\omega_B = 0.00$ , and  $\omega_C = 0.35$ ) and Economics & Social ( $\omega_A = 0.65$ ,  $\omega_B = 0.35$ , and  $\omega_C = 0.00$ ). The fixed parameters were the size of population (100 individuals) and the size of the tournament (12 individuals).

The rates regarding the mutation and crossover operators were then changed by performing several trials of crossover and mutation values (Table 4).

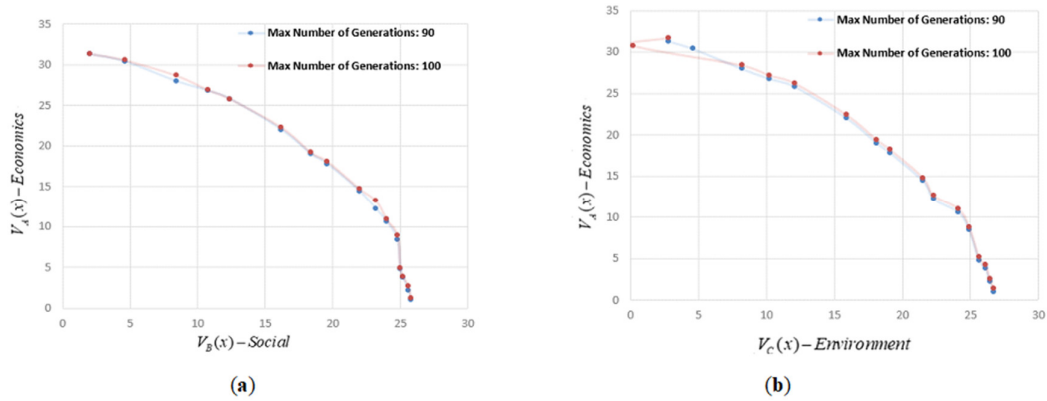
**Table 4.** Crossover’s and mutation values considered.

| Trial | Crossover Value | Mutation Value |
|-------|-----------------|----------------|
| 1     | 0.75            | 0.15           |
| 2     | 0.75            | 0.25           |
| 3     | 0.85            | 0.15           |
| 4     | 0.85            | 0.25           |

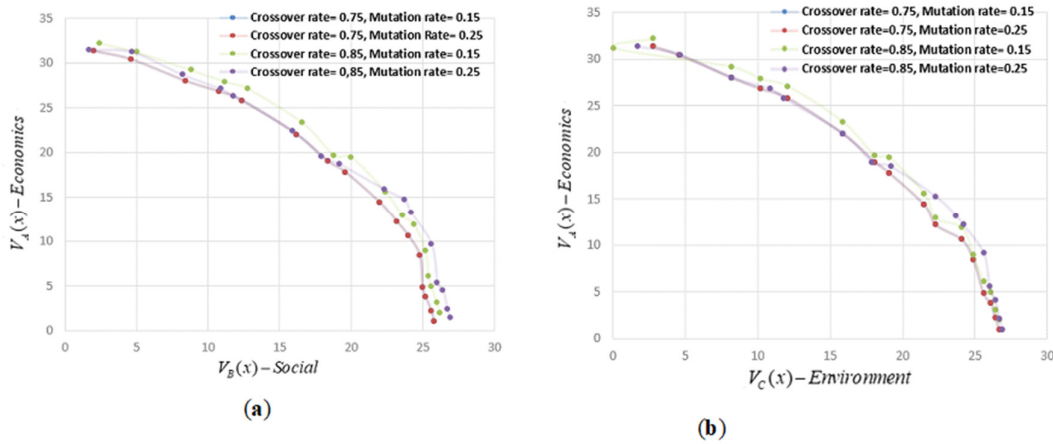
All the trials shown in Table 4, were executed by setting a maximum number of iterations (90).

The respective results are shown on Figure 7a,7b, for each considered scenario. It is noted that a small change in the value of each parameter, has a negligible effect in the obtained results, considering both scenarios.

Therefore, the parameters NSGAI that were used to show the sustainable results obtained in this case study, were tournament size (10), max iteration (90), population size (100), mutation rate (0.1) and crossover rate (0.9).

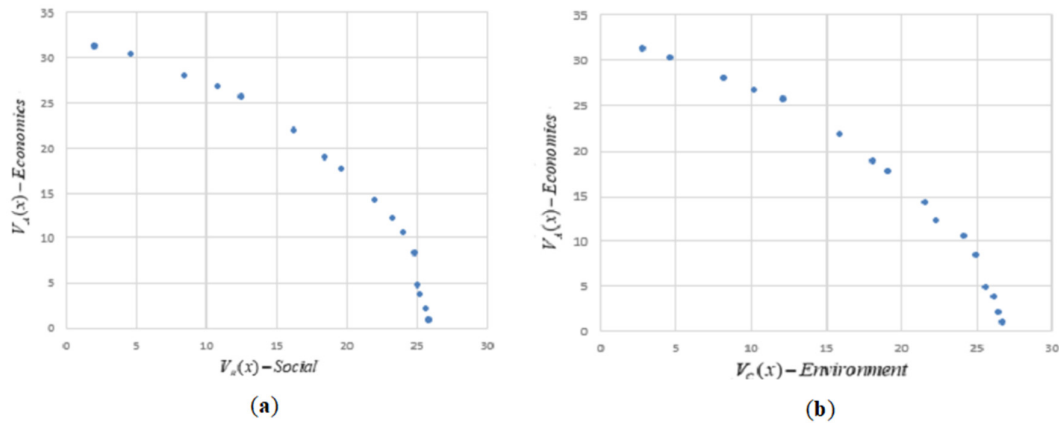


**Figure 6.** Pareto frontier regarding the 80<sup>th</sup> and 90<sup>th</sup> generations. (a) ( $\omega_A = 0.65$ ;  $\omega_B = 0.35$ ;  $\omega_C = 0.00$ ); (b) ( $\omega_A = 0.65$ ;  $\omega_B = 0.00$ ;  $\omega_C = 0.35$ ).



**Figure 7.** Pareto frontier considering different values of crossover and mutation rate. (a) ( $\omega_A = 0.65$ ;  $\omega_B = 0.35$ ;  $\omega_C = 0.00$ ); (b) ( $\omega_A = 0.65$ ;  $\omega_B = 0.00$ ;  $\omega_C = 0.35$ ),

After performing NSGAI calculations, a Pareto frontier is obtained by accounting for the scenarios described above for Economics vs, Social ( $\omega_A = 0.65$ ,  $\omega_B = 0.35$ , and  $\omega_C = 0.00$ ) and Economics vs, Environment ( $\omega_A = 0.65$ ,  $\omega_B = 0.00$ , and  $\omega_C = 0.35$ ) (Figure 8a,b respectively).



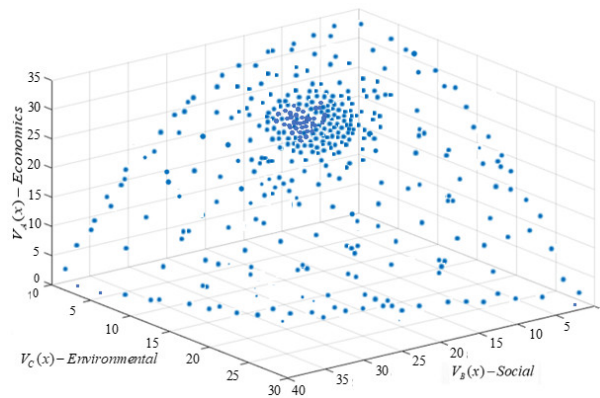
**Figure 8.** Pareto frontier: (a) ( $\omega_A = 0.65$ ;  $\omega_B = 0.35$ ;  $\omega_C = 0.00$ ); (b) ( $\omega_A = 0.65$ ;  $\omega_B = 0.00$ ;  $\omega_C = 0.35$ ).

Each point (or node) represents a global sustainable solution of the problem formed by a set of sustainable (and individual) solutions (household appliances) regarding each appliance type to be acquired by the consumer.

Although the Economic wellbeing decreases, the Social one increases (Figure 8a), with the same trade-off, being observed in Figure 8b, by considering only Economic and Environmental wellbeing dimensions.

Regarding the case study considered here and based on both trade-offs presented above, a scenario was considered with three dimensions and their corresponding consumer’s relative importance, represented by the corresponding weights, i.e.,  $\omega_A = 0.65$ ,  $\omega_B = 0.25$ , and  $\omega_C = 0.10$ .

The corresponding Pareto surface is obtained in Figure 9.



**Figure 9.** Pareto surface ( $\omega_A = 0.65$ ;  $\omega_B = 0.25$ ;  $\omega_C = 0.10$ ).

Based on the obtained Pareto surface (Figure 9), the crowding distance that resulted from each individual solution is higher in the region where the Economic dimension has more dominance, followed by the Social and, at last, the Environmental one. Such an order of dominance between each dimension of sustainability is somehow expected, given the relative importance values (weight) considered in this case for each dimension ( $\omega_A = 0.65$ ,  $\omega_B = 0.25$ , and  $\omega_C = 0.10$ ).

One of the nodes from that region is shown on Table 5, regarding a sustainable solution obtained by considering a budget constraint of €2500 and a consumer lifecycle of 10 years.

**Table 5.** One of sustainable solutions achieved from the Pareto surface ( $\omega_A = 0.65$ ,  $\omega_B = 0.25$ , and  $\omega_C = 0.10$ ).



| Electrical Household Appliance | Standard Solution Total Invest, (€) | Sust. sol. Total Invest (€) | Inv. Saving (€) | Energy Consump. Savings (€) | Water Consump. (avoided) (l) | CO <sub>2</sub> Emissions (avoided) (kg) | Manuf.     | Model Type |
|--------------------------------|-------------------------------------|-----------------------------|-----------------|-----------------------------|------------------------------|--|------------|------------|
| Light                          | 16.88                               | 49.04                       | 5.35            | 62.20                       | -                            | 27.60                                    | Phillips   | LEDspo     |
| Air conditioning               | 352.00                              | 279.00                      | 69.00           | 1319.50                     | -                            | 1322.60                                  | Samsung    | AQV09      |
| Refrigerator                   | 234.00                              | 399.00                      | -265.00         | 709.30                      | -                            | 9.72                                     | Becken     | Bc2016 I   |
| Washing machine                | 272.20                              | 249.90                      | -33.00          | 5.60                        | 322.10                       | 95.10                                    | INDESIT    | EWE71      |
| Dishwasher machine             | 310.00                              | 349.00                      | -39.00          | 3.20                        | 423.00                       | 6.90                                     | LG         | DF212F     |
| Oven                           | 171.00                              | 701.00                      | -28.30          | 2.82                        | -                            | 2.33                                     | Electrolux | EZC243     |
| Clothes dryer                  | 368.00                              | 449.00                      | -68.00          | 10.20                       | -                            | 1.82                                     | Bosch      | WTE841     |
| Total                          | 1724.80                             | 2475.94                     | -262.65         | 2112.30                     | 745.10                       | 1458.90                                  | -          | -          |

The avoided CO<sub>2</sub> emissions for each appliance are also shown, and they result from the comparison between the “sustainable” solution achieved and the “less sustainable” one, i.e., the standard solution.

The investment as well as the consumption savings were also obtained based on the difference between the “sustainable” solution achieved and the “less sustainable” one, and by also considering the lifecycle period regarding each energy service. Therefore, the corresponding monetary flows were then discounted to the present period in order to calculate the present value of each investment as well as each consumption value regarding the sustainable and less sustainable solutions.

Considering the results presented on Table 5, the consumer can achieve energy savings of around €2112.30 regarding the considered lifecycle.

Based on this value, we can estimate a consumption average value of 211.23 €/year (previous result divided by the considered lifecycle), which is lower than the average value of 300 in [9], although still significant, thus highlighting the importance of achieving energy savings during the lifecycle of each equipment.

During the considered lifecycle, the consumer can also avoid 1458.90 kg of CO<sub>2</sub> emissions and avoid consumption of approximately 745.10 liters of water, with both resulting in savings.

## 5. Conclusions & Future Work

In this paper, a decision support method was presented to provide sustainable household appliances from the market to a consumer by considering three dimensions of sustainability, namely, economics, social, and environmental wellbeing.

The proposed approach has made use of a set of established criteria, in order to pre-select a set of candidate solutions from the market, and by following the consumer requirements. The use of such criteria (adjustable to each consumer’s requirements), allows for definition of the decision space, composed by a set of candidate solutions according to each type of appliance to be considered by the consumer.

Additional criteria were used and integrated with MAVT in order to model the consumer preferences according to the three problem dimensions presented here. The main purpose of these procedures was to maximize consumer wellbeing by acting on the three problem dimensions referred to above, and according to the relative importance given by the consumer.

After modeling the preferences of the consumer, where the ecological impact (e.g., CO<sub>2</sub> and water savings) and economic issues (energy consumption and initial investment savings) based on the lifecycle cost assessment (LCCA) of each household appliance were also taken into account, NSGAI was then applied to maximize the three objective functions referred to earlier.

The method presented in this work allows for maximizing all three dimensions of sustainability by acquiring a set of sustainable (and alternative) appliances from the market suitable for each consumer's preferences and concerns. This also allows the consumer to achieve a set of savings regarding energy consumption, CO<sub>2</sub> emissions, and water consumption.

There are some limitations, as pointed out earlier, as well as weaknesses that could be improved in the model in future, in order to make it more precise and suitable for the consumer.

Thus, and based on the limitations mentioned before, all of the adopted attributes can be used in other regions, although with necessary adjustments, given the existence of some differences regarding the region or country involved (e.g., energy labeling classification frameworks).

Besides the limitations identified earlier, which can be used as a basis to develop future work, the approach developed here can also be extended into other energy services with a relevant impact in terms of sustainable development, such as regarding information technology equipment (e.g., computers, printers, among others).

Furthermore, the use of indicators, such as the European Smart Readiness Indicator (SRI), can also be considered here as a future development by integrating the method developed in this paper into the SRI framework in order to better adjust each building (and its units) to each consumer's needs.

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**Conflicts of Interest:** The authors declare no conflicts of interest.

Appendix A

| Solução             |                | Critério Econômico       |                 |                 |                       |                      |                              |                              |                   |                           |                          |                       |                        |                          |
|---------------------|----------------|--------------------------|-----------------|-----------------|-----------------------|----------------------|------------------------------|------------------------------|-------------------|---------------------------|--------------------------|-----------------------|------------------------|--------------------------|
| Sol.Ref.            | Marca          | Modelo/Ref.              | Tipo            | Classe Ef.Ener. | Classe Ef.Ener.Arref. | Classe Ef.Ener.Aque. | Poup. Cons.Energia [kWh/ano] | Poupança Inv. Horz Temp. [€] | Invest. Inic. [€] | Invest. Inic. Tot.Act [€] | Cons.Energ.An uat. [kWh] | Cons.Energ.Tot. [kWh] | Cons.Energ. Anual. [€] | Cons.Energ. Tot.Act. [€] |
| Iluminação          | Sol. Ref.      | Leiman Ref. 3782637      | Halogenio       | D               |                       |                      | -                            | -                            | 3.95              | 63.65                     | 2.1932                   | 21.452                | 0.3462                 | 2.45                     |
|                     |                | OSRAM Ref. 33R6242       | Halogenio       | C               |                       |                      | -1.64                        | 20.79                        | 6.38              | 43.86                     | 3.7652                   | 37.652                | 0.6186                 | 4.23                     |
|                     |                | Philips Ref. 3829536     | Fluor. Compacta | A+              |                       |                      | -3.85                        | 9.21                         | 20.48             | 61.44                     | 5.5296                   | 55.296                | 0.8958                 | 6.23                     |
|                     |                | GE EFL23V                | Fluor. Compacta | B               |                       |                      | 0.00                         | -31.84                       | 33.83             | 101.49                    | 2.1452                   | 21.452                | 0.3462                 | 2.45                     |
|                     |                | LED V G45                | Led             | A+              |                       |                      | -1.50                        | 37.55                        | 16.05             | 32.70                     | 3.4666                   | 34.666                | 0.5676                 | 3.94                     |
|                     |                | Philips ND 7             | Led             | A++             |                       |                      | -0.37                        | 42.17                        | 13.14             | 27.48                     | 2.1732                   | 21.732                | 0.4007                 | 2.81                     |
|                     |                | OSRAM Facility           | Fluorescence    | A               |                       |                      | -5.09                        | 20.61                        | 24.52             | 49.04                     | 6.6204                   | 66.204                | 1.0725                 | 7.53                     |
|                     |                | OSRAM GE 72379 OT        | Fluor. Compacta | A               |                       |                      | -3.38                        | 27.81                        | 20.32             | 41.84                     | 5.6484                   | 56.484                | 0.950                  | 6.43                     |
|                     |                | OSRAM Dulux Crocolux     | Fluorescence    | A               |                       |                      | -1.00                        | 52.85                        | 5.6               | 16.80                     | 3.024                    | 30.24                 | 0.4893                 | 3.44                     |
|                     |                | NVA                      | Dulux           | Led             | A+                    |                      |                              | -12.34                       | -80.59            | 50.00                     | 150.24                   | 13.528                | 135.28                 | 2.1905                   |
|                     |                |                          |                 |                 |                       | -9.88                | 8.47                         | 20.06                        | 60.18             | 10.8324                   | 108.324                  | 1.7548                | 12.33                  |                          |
| Ar Condicionado     | Sol. Ref.      | GENERAL ELECTRIC AIR112  | Splitter        | C               | C                     | C                    | -                            | -                            | 368.00            | 368.00                    | 1.64                     | 16.40                 | 0.2656                 | 1.87                     |
|                     |                | SAMSUNG ARTPFS3YAV1TN    | Multi Splitter  | A++             | A+                    | A++                  | 1.87                         | -181.00                      | 543.00            | 543.00                    | 0.00                     | 0.00                  | 0.0000                 | 0.00                     |
|                     |                | SAMSUNG AQW09P5EN        | Multi Splitter  | A+              | A                     | A+                   | 0.84                         | 83.00                        | 279.00            | 279.00                    | 0.50                     | 5.00                  | 0.1458                 | 1.02                     |
|                     |                | CEBERGODO FKDR 350 3KBLU | Multi Splitter  | B+              | B                     | B+                   | 0.81                         | -431.00                      | 793.00            | 793.00                    | 0.33                     | 3.30                  | 0.1507                 | 1.06                     |
|                     |                | SAMSUNG FB               | Multi Splitter  | A++             | A++                   | A++                  | 0.84                         | -61.99                       | 423.99            | 423.99                    | 0.31                     | 3.05                  | 0.1466                 | 1.03                     |
|                     |                | WHIRLPOOL PACV 9HP       | Pontal          | A+              | A                     | A+                   | 0.93                         | -160.99                      | 538.99            | 538.99                    | 0.63                     | 6.28                  | 0.1339                 | 0.94                     |
|                     |                | LG 3BTUS FM039P 1X1      | Splitter        | A++             | A+                    | A++                  | 0.97                         | -561.99                      | 323.99            | 323.99                    | 0.73                     | 7.65                  | 0.1272                 | 0.83                     |
|                     |                | HESENSE AST-             | Splitter        | A+              | A+                    | A++                  | 1.05                         | -61.99                       | 423.99            | 423.99                    | 0.72                     | 7.15                  | 0.1568                 | 0.81                     |
|                     |                | BECKEN Awe34F6           | Splitter        | A++             | A+                    | A++                  | 1.02                         | 58.01                        | 303.99            | 303.99                    | 0.75                     | 7.45                  | 0.1207                 | 0.85                     |
|                     |                | MITSUBISHI DKK0325 1X1   | Splitter        | A               | A+                    | A+                   | 0.16                         | -181.99                      | 543.99            | 543.99                    | 1.50                     | 15.00                 | 0.2430                 | 1.71                     |
| Máquina Lavar Louça | Sol. Ref.      | MIELE M5S                |                 | C               | C                     | C                    | -                            | -                            | 369.00            | 369.00                    | 2.30                     | 23.00                 | 0.3609                 | 2.59                     |
|                     |                | WHIRLPOOL AW60 D53       |                 | B               | A                     | B                    | -0.23                        | -17.00                       | 279.00            | 279.00                    | 2.30                     | 23.00                 | 0.3726                 | 2.62                     |
|                     |                | WHIRLPOOL FwG T1284 V    |                 | A++             | A                     | B                    | -0.23                        | -67.00                       | 323.00            | 323.00                    | 2.30                     | 23.00                 | 0.3726                 | 2.62                     |
|                     |                | ZANUSSI ZWP71050V        |                 | B               | A                     | C                    | -0.11                        | -57.00                       | 319.00            | 319.00                    | 2.20                     | 22.00                 | 0.3564                 | 2.50                     |
|                     |                | SIEMENS W12A2225         |                 | A++             | A++                   | C                    | -0.11                        | -366.99                      | 633.99            | 633.99                    | 2.20                     | 22.00                 | 0.3564                 | 2.50                     |
|                     |                | INDESIT EWE 71252 VEU1   |                 | A+++            | A                     | B                    | 0.28                         | 12.01                        | 243.99            | 243.99                    | 1.85                     | 18.50                 | 0.2997                 | 2.10                     |
|                     |                | KUNFT 7lg Kvm3485        |                 | A+++            | A                     | C                    | 0.28                         | 6.00                         | 256.00            | 256.00                    | 1.85                     | 18.50                 | 0.2997                 | 2.10                     |
|                     |                | SAMSUNG 38ou Bac23211x1  |                 | A++             | A                     | B                    | 1.23                         | -127.00                      | 393.00            | 393.00                    | 1.02                     | 10.20                 | 0.1652                 | 1.16                     |
|                     |                | AGZ 1743721              |                 | A+++            | A                     | B                    | 1.23                         | -127.00                      | 393.00            | 393.00                    | 1.02                     | 10.20                 | 0.1652                 | 1.16                     |
|                     |                | BECKEN Bvm3215           |                 | A+++            | A                     | B                    | -0.11                        | -57.99                       | 319.99            | 319.99                    | 2.20                     | 22.00                 | 0.3564                 | 2.50                     |
| HOTPOINT FMG723MB   |                | A+++                     | A               | B               | -0.11                 | -77.90               | 339.90                       | 339.90                       | 2.20              | 22.00                     | 0.3564                   | 2.50                  |                        |                          |
| Máquina Secar Roupa | Sol. Ref.      | HOVER HHC 180            | pfcondensação   | C               |                       |                      |                              |                              | 343.00            | 343.00                    | 5.17                     | 51.70                 | 0.8375                 | 5.88                     |
|                     |                | INDESIT IDV 75           | exaustão        | B               |                       |                      | 5.88                         | 123.01                       | 219.99            | 219.99                    | 0.00                     | 0.00                  | 0.0000                 | 0.00                     |
|                     |                | KUNFT Kdm2739 Av         | exaustão        | C               |                       |                      | 2.92                         | 143.01                       | 193.99            | 193.99                    | 2.60                     | 26.00                 | 0.4212                 | 2.96                     |
|                     |                | BALAY SDB7936            | exaustão        | A++             |                       |                      | 3.61                         | -350.99                      | 633.99            | 633.99                    | 2.00                     | 20.00                 | 0.3240                 | 2.28                     |
|                     |                | WHIRLPOOL DDUX 7012      | pfcondensação   | B               |                       |                      | 4.74                         | -480.99                      | 423.99            | 423.99                    | 1.00                     | 10.00                 | 0.1620                 | 1.14                     |
|                     |                | ZANUSSI ZDP7202P2        | pfcondensação   | A               |                       |                      | 3.72                         | -50.99                       | 393.99            | 393.99                    | 1.90                     | 19.00                 | 0.3078                 | 2.16                     |
|                     |                | ELECTROLUX EDP2074PDW    | pfcondensação   | B               |                       |                      | 2.70                         | -110.99                      | 453.99            | 453.99                    | 2.60                     | 26.00                 | 0.4536                 | 3.19                     |
|                     |                | BOSCH WTE81470EE         | pfcondensação   | A               |                       |                      | 2.70                         | -100.99                      | 453.99            | 453.99                    | 2.60                     | 26.00                 | 0.4536                 | 3.19                     |
|                     |                | SMEG DHT83LN             | Bomba de Calor  | A++             |                       |                      | 2.92                         | -450.99                      | 793.99            | 793.99                    | 2.60                     | 26.00                 | 0.4212                 | 2.96                     |
|                     |                | ELECTROLUX EDH3685TDW    | Bomba de Calor  | A++             |                       |                      | 4.97                         | -400.99                      | 743.99            | 743.99                    | 0.80                     | 8.00                  | 0.1236                 | 0.91                     |
| ZANUSSI ZDH8333V    | Bomba de Calor | A+                       |                 |                 | 2.92                  | -280.99              | 623.99                       | 623.99                       | 2.60              | 26.00                     | 0.4212                   | 2.96                  |                        |                          |
| Refrigerico         | Sol. Ref.      | WHIRLPOOL ART1867-G      |                 | C               |                       |                      |                              |                              | 250.00            | 250.00                    | 0.53                     | 5.29                  | 0.0857                 | 0.60                     |
|                     |                | CANDY CFE 6184 XPU       |                 | A++             |                       |                      | 0.35                         | -339.99                      | 643.99            | 643.99                    | 0.23                     | 2.25                  | 0.0385                 | 0.28                     |
|                     |                | CANDY CFE 6184 XPU       |                 | B               |                       |                      | 0.29                         | -199.99                      | 443.99            | 443.99                    | 0.27                     | 2.73                  | 0.0442                 | 0.31                     |
|                     |                | BECKEN Bc2016 lt         |                 | A+              |                       |                      | 0.25                         | -143.99                      | 393.99            | 393.99                    | 0.31                     | 3.07                  | 0.0497                 | 0.35                     |
|                     |                | BALAY EN3390M0V          |                 | A++             |                       |                      | 0.23                         | -452.99                      | 702.99            | 702.99                    | 0.33                     | 3.29                  | 0.0532                 | 0.37                     |
|                     |                | BOSCH 3K385410           |                 | A++             |                       |                      | 0.22                         | -209.99                      | 453.99            | 453.99                    | 0.34                     | 3.39                  | 0.0549                 | 0.39                     |
|                     |                | BOSCH KGV33VL31S         |                 | A+++            |                       |                      | 0.22                         | -288.99                      | 548.99            | 548.99                    | 0.34                     | 3.39                  | 0.0549                 | 0.39                     |
|                     |                | INDESIT L170 FF1X        |                 | A+              |                       |                      | 0.25                         | -219.99                      | 463.99            | 463.99                    | 0.31                     | 3.10                  | 0.0502                 | 0.35                     |
|                     |                | HOVER HDCE 184 WD11      |                 | A++             |                       |                      | 0.35                         | -339.99                      | 643.99            | 643.99                    | 0.23                     | 2.25                  | 0.0385                 | 0.28                     |
|                     |                | SAMSUNG RB29R3905SA      |                 | A+              |                       |                      | 0.03                         | -278.99                      | 523.99            | 523.99                    | 0.50                     | 5.02                  | 0.0813                 | 0.57                     |
| CANDY CF 18.5 W/FW1 |                | A+                       |                 |                 | 0.23                  | -439.99              | 743.99                       | 743.99                       | 0.27              | 2.73                      | 0.0442                   | 0.31                  |                        |                          |
| Forno Elétrico      | Sol. Ref.      | Miele H398E              |                 | C               |                       |                      |                              |                              | 170.00            | 170.00                    | 3.1                      | 31.00                 | 0.5022                 | 3.53                     |
|                     |                | X EZB3430A0X             |                 | A               |                       |                      | 0.7                          | -107.99                      | 277.99            | 277.99                    | 2.5                      | 25.00                 | 0.4050                 | 2.84                     |
|                     |                | X EZC2430A0X             |                 | A               |                       |                      | 0.7                          | -531.98                      | 701.98            | 701.98                    | 2.5                      | 25.15                 | 0.4074                 | 2.86                     |
|                     |                | BOSCH HBA43S380          | HBA43S380E      | A++             |                       |                      | -0.3                         | -255.99                      | 425.99            | 425.99                    | 3.4                      | 33.80                 | 0.5476                 | 3.85                     |
|                     |                | CATA Cme 7007 X          |                 | A               |                       |                      | 0.6                          | -109.99                      | 279.99            | 279.99                    | 2.6                      | 26.00                 | 0.4212                 | 2.96                     |
|                     |                | ZANUSSI Z2B21601V        |                 | B               |                       |                      | 0.4                          | -34.99                       | 204.99            | 204.99                    | 2.7                      | 27.25                 | 0.4445                 | 3.10                     |
|                     |                | BOSCH HBA121630E         |                 | A               |                       |                      | 0.7                          | -144.99                      | 314.99            | 314.99                    | 2.5                      | 24.80                 | 0.4018                 | 2.82                     |
|                     |                | BOSCH HBA42R350E         |                 | A+              |                       |                      | -0.5                         | -221.99                      | 391.99            | 391.99                    | 3.6                      | 35.80                 | 0.5800                 | 4.07                     |
|                     |                | BALAY 3HB557X-M          |                 | A+              |                       |                      | -0.1                         | -261.99                      | 431.99            | 431.99                    | 3.2                      | 32.00                 | 0.5184                 | 3.64                     |
|                     |                | SIEMENS HB22AR2CE        |                 | A               |                       |                      | 0.3                          | -154.99                      | 324.99            | 324.99                    | 2.8                      | 28.00                 | 0.4536                 | 3.19                     |
| SIEMENS HBA2AP355E  |                | A                        |                 |                 | -0.5                  | -259.99              | 429.99                       | 429.99                       | 3.6               | 35.60                     | 0.5800                   | 4.07                  |                        |                          |
| Máquina Lavar Louça | Sol. Ref.      | ZANUSSI Dv6B3            |                 | D               |                       |                      |                              |                              | 310.00            | 310.00                    | 5.17                     | 51.70                 | 0.8375                 | 5.88                     |
|                     |                | BOSCH SM546GV01E         |                 | A++             |                       |                      | 2.92                         | -95.99                       | 405.99            | 405.99                    | 2.60                     | 26.00                 | 0.4212                 | 2.96                     |
|                     |                | DAEWOO DDW-ND1214S       |                 | A++             |                       |                      | 2.92                         | -89.99                       | 393.99            | 393.99                    | 2.60                     | 26.00                 | 0.4212                 | 2.96                     |
|                     |                | SIEMENS Seniore          |                 | A++             |                       |                      | 4.74                         | -494.99                      | 504.99            | 504.99                    | 1.00                     | 10.00                 | 0.1620                 | 1.14                     |
|                     |                | BOSCH SM525A00E          |                 | A++             |                       |                      | 4.74                         | -420.99                      | 430.99            | 430.99                    | 1.00                     | 10.00                 | 0.1620                 | 1.14                     |
|                     |                | BOSCH SM524AV02E         |                 | A+              |                       |                      | 2.70                         | -79.99                       | 383.99            | 383.99                    | 2.60                     | 26.00                 | 0.4536                 | 3.19                     |
|                     |                | BALAY 3VS303P            |                 | A+              |                       |                      | 2.70                         | -41.99                       | 351.99            | 351.99                    | 2.60                     | 26.00                 | 0.4536                 | 3.19                     |
|                     |                | SIEMENS Seniore          |                 | A+              |                       |                      | 2.92                         | -165.99                      | 495.99            | 495.99                    | 2.60                     | 26.00                 | 0.4212                 | 2.96                     |
|                     |                | BALAY 3VS303BP           |                 | A+              |                       |                      | 2.92                         | -27.99                       | 337.99            | 337.99                    | 2.60                     | 26.00                 | 0.4212                 | 2.96                     |
|                     |                | ELECTROLUX ESL 7344FD    |                 | A++             |                       |                      | 2.92                         | -319.99                      | 623.99            | 623.99                    | 2.60                     | 26.00                 | 0.4212                 | 2.96                     |
| X EFS206L0X         |                | A++                      |                 |                 | 2.92                  | -103.99              | 413.99                       | 413.99                       | 2.60              | 26.00                     | 0.4212                   | 2.96                  |                        |                          |

| Solução             |                  |                  |                 | Critério Social (Conforto, Gostos, Percepções) |                             |                              |                                 |                         |                         |                         |                                   |                                   |                                   |                                   |
|---------------------|------------------|------------------|-----------------|--|-----------------------------|------------------------------|---------------------------------|-------------------------|-------------------------|-------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Sol.Ref.            | Marca            | Modelo/Ref.      | Tipo            | Durabilidade (hrs)                             | IRC                         | Frequ.Subst. Lampadas        | Qualidade (Fiabilidade)         | Fluxo Luminoso          |                         |                         |                                   |                                   |                                   |                                   |
|                     |                  |                  |                 |  |                             |                              |                                 |                         | Qualidade (Fiabilidade) | Nr. Funcionalidades     | Design                            | Assistencia Pos- venda (Garantia) |                                   |                                   |
| Iluminação          | Levman           | Ref. 3782637     | Halogenio       | 1900   | 100                         | 6                            | 7                               | 1200                    |                         |                         |                                   |                                   |                                   |                                   |
|                     | OSRAM            | Ref. 3376242     | Halogenio       | 2000   | 100                         | 6                            | 9                               | 1230                    |                         |                         |                                   |                                   |                                   |                                   |
|                     | Philips          | Softone          | Fluor. Compacta | 10000  | 85                          | 2                            | 10                              | 1200                    |                         |                         |                                   |                                   |                                   |                                   |
|                     | Levman           | Ref. 3829536     | Led             | 10000  | 80                          | 2                            | 7                               | 1400                    |                         |                         |                                   |                                   |                                   |                                   |
|                     | GE               | EFL23W           | Fluor. Compacta | 15000  | 85                          | 1                            | 8                               | 1258                    |                         |                         |                                   |                                   |                                   |                                   |
|                     | LED              | G45              | Led             | 25000  | 80                          | 1                            | 4                               | 1258                    |                         |                         |                                   |                                   |                                   |                                   |
|                     | Philips          | ND 7             | Led             | 15000  | 80                          | 1                            | 10                              | 1000                    |                         |                         |                                   |                                   |                                   |                                   |
|                     | OSRAM            | Facility         | Fluorescente    | 11000  | 75                          | 1                            | 9                               | 1450                    |                         |                         |                                   |                                   |                                   |                                   |
|                     | GE               | 72379 OT         | Fluor. Compacta | 10000  | 85                          | 2                            | 8                               | 1238                    |                         |                         |                                   |                                   |                                   |                                   |
|                     | OSRAM            | Dulux Circolux   | Fluorescente    | 10000  | 85                          | 2                            | 10                              | 1200                    |                         |                         |                                   |                                   |                                   |                                   |
| VIVA                | OPAL             | Led              | 10000           | 85   | 2                           | 4                            | 1400                            |                         |                         |                         |                                   |                                   |                                   |                                   |
| Solução             |                  |                  |                 | Critério Social (Conforto, Gostos, Percepções) |                             |                              |                                 |                         |                         |                         |                                   |                                   |                                   |                                   |
| Sol.Ref.            | Marca            | Modelo           | Tipo            | Pot. Son. (Int. [dB])                          | Pot. Son. (Ext. [dB])       | Capac. Nominal (Arref.) [kW] | Capac. Nominal (Aquec.) [kW]    | Função desum.           | Filtro Ar               | Qualidade (Fiabilidade) | Nr. Funcionalidades               | Design                            | Assistencia Pos- venda (Garantia) |                                   |
| Ar Condicionado     | GENERAL ELECTRIC | AIR 112          | Spliter         | 42.00  | 42.00                       | 3.15                         | 11.93                           | Não                     | Sim                     | 92.12                   | 88.92                             | 36.00                             | 93.00                             |                                   |
|                     | SAMSUNG          | AR12FSSYAW/TN    | Multi Spliter   | 60.00  | 59.00                       | 3.52                         | 0.00                            | Sim                     | Sim                     | 92.12                   | 88.92                             | 36.00                             | 85.00                             |                                   |
|                     | SAMSUNG          | AQV09P5BN        | Multi Spliter   | 36.00  | 36.00                       | 2.43                         | 12.00                           | Sim                     | Sim                     | 92.12                   | 88.92                             | 36.00                             | 85.00                             |                                   |
|                     | OBERGOCZO        | FKDR 350 9KBTU   | Multi Spliter   | 56.00  | 55.00                       | 5.28                         | 11.30                           | Não                     | Não                     | 96.26                   | 92.92                             | 3.00                              | 94.00                             |                                   |
|                     | SAMSUNG          | FR               | Multi Spliter   | 57.00  | 56.00                       | 3.30                         | 18.00                           | Sim                     | Sim                     | 97.30                   | 93.92                             | 36.00                             | 95.00                             |                                   |
|                     | WHIRLPOOL        | PACW 9HP         | Portatil        | 84.00  | 83.00                       | 3.00                         | 9.90                            | Não                     | Não                     | 92.12                   | 88.92                             | 27.00                             | 95.00                             |                                   |
|                     | LG               | 9BTUS FMO5SP 1X1 | Spliter         | 57.00  | 56.00                       | 2.50                         | 9.99                            | Sim                     | Sim                     | 87.98                   | 84.92                             | 35.00                             | 89.00                             |                                   |
|                     | HISENSE          | AST-             | Spliter         | 62.00  | 60.00                       | 2.64                         | 9.78                            | Sim                     | Sim                     | 90.05                   | 86.92                             | 16.00                             | 41.00                             |                                   |
|                     | BECKEN           | 9bus Bac2321 1x1 | Spliter         | 54.00  | 50.00                       | 2.50                         | 9.10                            | Não                     | Não                     | 96.26                   | 92.92                             | 19.00                             | 87.00                             |                                   |
|                     | Inverter         | Ase9u Ek         | Spliter         | 52.00  | 52.00                       | 2.70                         | 9.12                            | Sim                     | Sim                     | 86.95                   | 83.92                             | 20.00                             | 85.00                             |                                   |
| MITSUBISHI          | DKX0325 1X1      | Spliter          | 27.00           | 27.00  | 2.64                        | 9.00                         | Não                             | Sim                     | 89.02                   | 85.92                   | 40.00                             | 88.00                             |                                   |                                   |
| Solução             |                  |                  |                 | Critério Social (Conforto, Gostos, Percepções) |                             |                              |                                 |                         |                         |                         |                                   |                                   |                                   |                                   |
| Sol.Ref.            | Marca            | Modelo           | Tipo            | Ruido (dB)                                     | Capacidade Nominal [kg]     |                              |                                 |                         | Qualidade (Fiabilidade) | Nr. Funcionalidades     | Design                            | Assistencia Pos- venda (Garantia) |                                   |                                   |
| Máquina Lavar Roupa | INDESIT          | W152             |                 | 56.00  | 7.00                        |                              |                                 |                         |                         | 89.00                   | 86.33                             | 87                                | 98                                |                                   |
|                     | WHIRLPOOL        | AWOD 053         |                 | 46.00  | 7.00                        |                              |                                 |                         |                         | 89.00                   | 86.33                             | 89                                | 95                                |                                   |
|                     | WHIRLPOOL        | FWG 71284 W      |                 | 49.00  | 7.00                        |                              |                                 |                         |                         | 89.00                   | 86.33                             | 89                                | 87                                |                                   |
|                     | ZANUSSI          | ZwF71050W        |                 | 48.00  | 6.00                        |                              |                                 |                         |                         | 93.00                   | 90.21                             | 93                                | 84                                |                                   |
|                     | SIEMENS          | W12A222ES        |                 | 48.00  | 7.00                        |                              |                                 |                         |                         | 94.00                   | 91.18                             | 94                                | 92                                |                                   |
|                     | INDESIT          | EWE 71252 WEU1   |                 | 60.00  | 7.00                        |                              |                                 |                         |                         | 89.00                   | 86.33                             | 89                                | 87                                |                                   |
|                     | KUNFT            | 7kg Kwm3465      |                 | 58.00  | 6.00                        |                              |                                 |                         |                         | 85.00                   | 82.45                             | 85                                | 94                                |                                   |
|                     | SAMSUNG          | WV70S39M/W       |                 | 62.00  | 7.00                        |                              |                                 |                         |                         | 95.00                   | 84.39                             | 87                                | 95                                |                                   |
|                     | AEG              | L74272TL         |                 | 57.00  | 7.00                        |                              |                                 |                         |                         | 93.00                   | 90.21                             | 93                                | 99                                |                                   |
|                     | BECKEN           | Bvm3215          |                 | 58.00  | 7.00                        |                              |                                 |                         |                         | 84.00                   | 81.48                             | 84                                | 97                                |                                   |
| HOTPOINT            | FMG723MB         |                  | 62.00           | 7.00   |                             |                              |                                 |                         | 86.00                   | 83.42                   | 86                                | 89                                |                                   |                                   |
| Solução             |                  |                  |                 | Critério Social (Conforto, Gostos, Percepções) |                             |                              |                                 |                         |                         |                         |                                   |                                   |                                   |                                   |
| Sol.Ref.            | Marca            | Modelo           | Tipo            | Pot.Son.Sec. [dB]                              | Capacidade Nominal [kg]     |                              |                                 |                         | Qualidade (Fiabilidade) | Nr. Funcionalidades     | Design                            | Assistencia Pos- venda (Garantia) |                                   |                                   |
| Mediana Secar Roupa | HOOVER           | HNC 180          | plcondensação   | 60.00  | 6.00                        |                              |                                 |                         |                         | 95.00                   | 86.45                             | 89                                | 91.00                             |                                   |
|                     | INDESIT          | IDV 75           | exaustão        | 69.00  | 6.00                        |                              |                                 |                         |                         | 94.00                   | 85.54                             | 87                                | 87.00                             |                                   |
|                     | KUNFT            | Kdm2739 Av       | exaustão        | 69.00  | 7.00                        |                              |                                 |                         |                         | 95.00                   | 86.45                             | 85                                | 94.00                             |                                   |
|                     | BALAY            | 3SB975B          | exaustão        | 65.00  | 6.00                        |                              |                                 |                         |                         | 95.00                   | 86.45                             | 84                                | 90.00                             |                                   |
|                     | WHIRLPOOL        | DDX 70112        | plcondensação   | 70.00  | 7.00                        |                              |                                 |                         |                         | 95.00                   | 86.45                             | 89                                | 95.00                             |                                   |
|                     | ZANUSSI          | ZDF7292PZ        | plcondensação   | 65.00  | 7.00                        |                              |                                 |                         |                         | 95.00                   | 89.30                             | 87                                | 94.00                             |                                   |
|                     | ELECTROLU        | EDP2074PDW       | plcondensação   | 64.00  | 7.00                        |                              |                                 |                         |                         | 95.00                   | 89.30                             | 82                                | 93.00                             |                                   |
|                     | BOSCH            | WTE84107EE       | plcondensação   | 64.00  | 5.00                        |                              |                                 |                         |                         | 97.00                   | 91.18                             | 83                                | 99.00                             |                                   |
|                     | SMEG             | DH783LIN         | Bomba de Calor  | 65.00  | 7.00                        |                              |                                 |                         |                         | 89.00                   | 88.11                             | 96                                | 98.00                             |                                   |
|                     | ELECTROLU        | EDH3695TDW       | Bomba de Calor  | 66.00  | 6.00                        |                              |                                 |                         |                         | 95.00                   | 89.30                             | 92                                | 93.00                             |                                   |
| ZANUSSI             | ZDH8333W         | Bomba de Calor   | 63.00           | 7.00   |                             |                              |                                 |                         | 95.00                   | 89.30                   | 97                                | 94.00                             |                                   |                                   |
| Solução             |                  |                  |                 | Critério Social (Conforto, Gostos, Percepções) |                             |                              |                                 |                         |                         |                         |                                   |                                   |                                   |                                   |
| Sol.Ref.            | Marca            | Modelo           | Tipo            | Ruido (dB)                                     | Vol. util [-6°C] [l]        | Vol. util [-5°C] [l]         | Autonomia Corte Energia (horas) |                         |                         |                         | Qualidade (Fiabilidade)           | Nr. Funcionalidades               | Design                            | Assistencia Pos- venda (Garantia) |
| Frigidífico         | WHIRLPOOL        | ART867-G         |                 | 43.00  | 203.00                      | 102.00                       | 4.00                            |                         |                         | 92.00                   | 89.24                             |                                   | 54.00                             | 5.2                               |
|                     | CANDY            | CFET 6184 XPU    |                 | 43.00  | 218.00                      | 74.00                        | 14.00                           |                         |                         | 90.00                   | 87.30                             |                                   | 82.00                             | 83                                |
|                     | CANDY            | CFET 6182 W      |                 | 42.00  | 227.00                      | 84.00                        | 14.00                           |                         |                         | 90.00                   | 87.30                             |                                   | 82.00                             | 84                                |
|                     | BECKEN           | Bc2016 lx        |                 | 43.00  | 222.00                      | 95.00                        | 14.00                           |                         |                         | 99.00                   | 96.03                             |                                   | 84.00                             | 98                                |
|                     | BALAY            | EN3390MOW        |                 | 40.00  | 192.00                      | 91.00                        | 20.00                           |                         |                         | 91.00                   | 88.27                             |                                   | 88.00                             | 78                                |
|                     | BOSCH            | 3K5B5410         |                 | 39.00  | 194.00                      | 94.00                        | 19.00                           |                         |                         | 95.00                   | 92.15                             |                                   | 86.00                             | 90                                |
|                     | BOSCH            | KUN35L31S        |                 | 39.00  | 192.00                      | 94.00                        | 23.00                           |                         |                         | 95.00                   | 92.15                             |                                   | 97.00                             | 87                                |
|                     | INDESIT          | L70 FFI1X        |                 | 45.00  | 188.00                      | 86.00                        | 17.00                           |                         |                         | 91.00                   | 88.27                             |                                   | 83.00                             | 87                                |
|                     | HOOVER           | HDCF 184 W/D1    |                 | 43.00  | 218.00                      | 74.00                        | 18.00                           |                         |                         | 88.00                   | 85.36                             |                                   | 93.00                             | 92                                |
|                     | SAMSUNG          | RB29F8RND5A      |                 | 39.00  | 192.00                      | 98.00                        | 17.00                           |                         |                         | 95.00                   | 92.15                             |                                   | 99.00                             | 85                                |
| CANDY               | CF 18 S.W.FI1    |                  | 43.00           | 218.00   | 74.00                       | 14.00                        |                                 |                         | 90.00                   | 87.30                   |                                   | 92.00                             | 96                                |                                   |
| Solução             |                  |                  |                 | Critério Social (Conforto, Gostos, Percepções) |                             |                              |                                 |                         |                         |                         |                                   |                                   |                                   |                                   |
| Sol.Ref.            | Marca            | Modelo           | Tipo            | Vol. util comp. [l]                            |                             |                              |                                 | Qualidade (Fiabilidade) | Nr. Funcionalidades     | Design                  | Assistencia Pos- venda (Garantia) |                                   |                                   |                                   |
| Forno Eléctrico     | Miele            | H399B            |                 | 60   |                             |                              |                                 |                         |                         | 92.00                   | 94.76                             |                                   | 67                                | 82                                |
|                     | X                | E2B3430ADX       |                 | 60   |                             |                              |                                 |                         |                         | 87.30                   | 89.92                             |                                   | 86                                | 83                                |
|                     | X                | E2C2430ADX       |                 | 57   |                             |                              |                                 |                         |                         | 87.30                   | 89.92                             |                                   | 86                                | 83                                |
|                     | BOSCH            | HBA43S360        |                 | 61   |                             |                              |                                 |                         |                         | 96.03                   | 98.91                             |                                   | 70                                | 97                                |
|                     | CATA             | Cme 7007 X       |                 | 60   |                             |                              |                                 |                         |                         | 88.27                   | 90.92                             |                                   | 88                                | 78                                |
|                     | ZANUSSI          | Z2B21601XV       |                 | 60   |                             |                              |                                 |                         |                         | 92.15                   | 94.91                             |                                   | 84                                | 54                                |
|                     | BOSCH            | HBA21B250E       |                 | 61   |                             |                              |                                 |                         |                         | 92.15                   | 94.91                             |                                   | 70                                | 85                                |
|                     | BOSCH            | HBA43S360E       |                 | 61   |                             |                              |                                 |                         |                         | 88.27                   | 90.92                             |                                   | 70                                | 97                                |
|                     | BALAY            | 3HE557XM         |                 | 60   |                             |                              |                                 |                         |                         | 85.36                   | 87.92                             |                                   | 86                                | 82                                |
|                     | SIEMENS          | HB22ARS21E       |                 | 61   |                             |                              |                                 |                         |                         | 94.72                   | 97.56                             |                                   | 83                                | 82                                |
| SIEMENS             | HB42ARSS5E       |                  | 61              |  |                             |                              |                                 |                         | 89.73                   | 92.42                   |                                   | 83                                | 82                                |                                   |
| Solução             |                  |                  |                 | Critério Social (Conforto, Gostos, Percepções) |                             |                              |                                 |                         |                         |                         |                                   |                                   |                                   |                                   |
| Sol.Ref.            | Marca            | Modelo           | Tipo            | Ruido (dB)                                     | Capacidade [serviços-louça] |                              |                                 |                         | Qualidade (Fiabilidade) | Nr. Funcionalidades     | Design                            | Assistencia Pos- venda (Garantia) |                                   |                                   |
| Máquina Lavar Louça | ZANUSSI          | DW663            |                 | 56.00  | 12.00                       |                              |                                 |                         |                         | 94.00                   | 95.89                             |                                   | 83                                | 84.66                             |
|                     | BOSCH            | SMS46CWO1E       |                 | 48.00  | 12.00                       |                              |                                 |                         |                         | 97.00                   | 98.94                             |                                   | 85                                | 88.71                             |
|                     | DAEWOO           | DDW-MQ1214S      |                 | 49.00  | 11.00                       |                              |                                 |                         |                         | 89.00                   | 90.78                             |                                   | 87                                | 88.74                             |
|                     | SIEMENS          | iSensoric        |                 | 48.00  | 12.00                       |                              |                                 |                         |                         | 95.00                   | 96.3                              |                                   | 96                                | 97.92                             |
|                     | BOSCH            | SMS25A100E       |                 | 48.00  | 12.00                       |                              |                                 |                         |                         | 97.00                   | 98.94                             |                                   | 98                                | 99.96                             |
|                     | BOSCH            | SMS24AWO2E       |                 | 50.00  | 10.00                       |                              |                                 |                         |                         | 97.00                   | 98.94                             |                                   | 88                                | 89.76                             |
|                     | BALAY            | 3VS300P          |                 | 50.00  | 12.00                       |                              |                                 |                         |                         | 96.00                   | 97.92                             |                                   | 98                                | 99.96                             |
|                     | SIEMENS          | iSensoric        |                 | 46.00  | 10.00                       |                              |                                 |                         |                         | 95.00                   | 96.3                              |                                   | 86                                | 87.72                             |
|                     | BALAY            | 3VS300P          |                 | 50.00  | 10.00                       |                              |                                 |                         |                         | 96.00                   | 97.92                             |                                   | 87                                | 88.74                             |
|                     | ELECTROLU        | ESL7344RD        |                 | 46.00  | 12.00                       |                              |                                 |                         |                         | 96.00                   | 97.92                             |                                   | 89                                | 90.78                             |
| X                   | ESF5206LQX       |                  | 49.00           | 12.00  |                             |                              |                                 |                         | 96.00                   | 97.92                   |                                   | 89                                | 90.78                             |                                   |

| Solução             |          |                          |                 | Critério Ambiental                 |                                      |                              |                            |
|---------------------|----------|--------------------------|-----------------|------------------------------------|--------------------------------------|------------------------------|----------------------------|
|                     | Marca    | Modelo/Ref.              | Tipo            | Emissões CO2 equiv. (v.annual)[kg] | Uso - Emissões CO2e (horz.temp.)[kg] | Fabrico - Emissões CO2e [kg] | Final - Emissões CO2e [kg] |
| Iluminação          | Sol.Ref. | Lexman Ref: 3782637      | Halogenio       | 14.51                              | 145.07                               | 23625                        | 23625                      |
|                     |          | OSRAM Ref: 3316242       | Halogenio       | 25.44                              | 254.42                               | 23569                        | 23569                      |
|                     |          | Phillips Softone         | Fluor. Compacta | 37.32                              | 373.25                               | 21025                        | 21025                      |
|                     |          | Lexman Ref: 3823536      | Led             | 14.51                              | 145.07                               | 27589                        | 27589                      |
|                     |          | GE EFL23w                | Fluor. Compacta | 23.40                              | 234.01                               | 21456                        | 21456                      |
|                     |          | LED G45                  | Led             | 16.69                              | 166.94                               | 23466                        | 23466                      |
|                     |          | Phillips ND 7            | Led             | 44.69                              | 446.88                               | 23488.5                      | 23488.5                    |
|                     |          | OSRAM Facility           | Fluorescente    | 38.13                              | 381.27                               | 23511                        | 23511                      |
|                     |          | GE 72379 OT              | Fluor. Compacta | 20.41                              | 204.12                               | 23533.5                      | 23533.5                    |
|                     |          | OSRAM Dulux Circolux     | Fluorescente    | 31.27                              | 312.71                               | 23556                        | 23556                      |
|                     |          | WIVA OPAL                | Led             | 73.19                              | 731.19                               | 23578.5                      | 23578.5                    |
| Solução             |          |                          |                 |                                    |                                      |                              |                            |
| Ar Condicionado     | Sol.Ref. | GENERAL ELECTRIC AIR T12 | Splitter        | 11.07                              | 110.67                               | 23625.00                     | 23625.00                   |
|                     |          | SAMSUNG AR12FSSYAW/TN    | Multi Splitter  | 0.00                               | 0.00                                 | 23569.00                     | 23569.00                   |
|                     |          | SAMSUNG AQV09P9BN        | Multi Splitter  | 6.08                               | 60.75                                | 21025.00                     | 21025.00                   |
|                     |          | OBERGOZO FKDR 350 9KBTU  | Multi Splitter  | 6.28                               | 62.78                                | 27589.00                     | 27589.00                   |
|                     |          | SAMSUNG FB               | Multi Splitter  | 6.31                               | 61.09                                | 21456.00                     | 21456.00                   |
|                     |          | WHIRLPOOL PACW 3HP       | Portatil        | 5.58                               | 55.77                                | 23466.00                     | 23466.00                   |
|                     |          | LG 9BTUS FM03SP 1X1      | Splitter        | 5.30                               | 52.99                                | 23488.50                     | 23488.50                   |
|                     |          | HISENSE AST-             | Splitter        | 4.83                               | 48.26                                | 23511.00                     | 23511.00                   |
|                     |          | BECKEN 9btus Bac2321 1x1 | Splitter        | 5.03                               | 50.29                                | 23533.50                     | 23533.50                   |
|                     |          | Inverter Ase3ul Ek       | Splitter        | 5.03                               | 50.29                                | 23556.00                     | 23556.00                   |
|                     |          | DAIKIN DXX09C25 1X1      | Splitter        | 4.13                               | 41.25                                | 23578.50                     | 23578.50                   |
| Solução             |          |                          |                 |                                    |                                      |                              |                            |
| Máquina lavar Louça | Sol.Ref. | INDESIT W52              |                 | 14.10                              | 141.75                               | 0.25                         | 0.06                       |
|                     |          | WHIRLPOOL AWDD 053       |                 | 15.53                              | 155.25                               | 0.29                         | 0.07                       |
|                     |          | WHIRLPOOL FVGD 71284 W   |                 | 15.53                              | 155.25                               | 0.29                         | 0.07                       |
|                     |          | ZANUSSI ZW71050W         |                 | 14.85                              | 148.50                               | 0.25                         | 0.06                       |
|                     |          | SIEMENS W12A22ZE5        |                 | 14.85                              | 148.50                               | 0.29                         | 0.07                       |
|                     |          | INDESIT Ew4c 71252 W/LU1 |                 | 12.49                              | 124.88                               | 0.29                         | 0.07                       |
|                     |          | KUNFT 7kg Kum3485        |                 | 12.49                              | 124.88                               | 0.25                         | 0.06                       |
|                     |          | SAMSUNG W470J535M/W      |                 | 8.89                               | 88.85                                | 0.29                         | 0.07                       |
|                     |          | AEG L74272TL             |                 | 8.89                               | 88.85                                | 0.29                         | 0.07                       |
|                     |          | BECKEN Bvm3215           |                 | 14.85                              | 148.50                               | 0.29                         | 0.07                       |
|                     |          | HOTPOINT FMG723MB        |                 | 14.85                              | 148.50                               | 0.29                         | 0.07                       |
| Solução             |          |                          |                 |                                    |                                      |                              |                            |
| Máquina Secar Louça | Sol.Ref. | HOOVER HNC 180           | plcondensação   | 34.90                              | 348.98                               | 0.25                         | 0.06                       |
|                     |          | INDESIT IDV 75           | exaustão        | 0.00                               | 0.00                                 | 0.25                         | 0.06                       |
|                     |          | KUNFT Kdm2739 Av         | exaustão        | 17.55                              | 175.50                               | 0.29                         | 0.07                       |
|                     |          | BALAY 35B975B            | exaustão        | 13.50                              | 135.00                               | 0.25                         | 0.06                       |
|                     |          | WHIRLPOOL DDLX 70112     | plcondensação   | 6.75                               | 67.50                                | 0.29                         | 0.07                       |
|                     |          | ZANUSSI ZDP202P2         | plcondensação   | 12.83                              | 128.25                               | 0.29                         | 0.07                       |
|                     |          | ELECTROLUX EDQ2074P0W    | plcondensação   | 18.30                              | 183.00                               | 0.29                         | 0.07                       |
|                     |          | BOSCH WTE94107E          | plcondensação   | 18.30                              | 183.00                               | 0.21                         | 0.05                       |
|                     |          | SMEG DHT83LUN            | Bomba de Calor  | 17.55                              | 175.50                               | 0.29                         | 0.07                       |
|                     |          | ELECTROLUX EDH9685TDW    | Bomba de Calor  | 5.40                               | 54.00                                | 0.25                         | 0.06                       |
|                     |          | ZANUSSI ZDH8333W         | Bomba de Calor  | 17.55                              | 175.50                               | 0.29                         | 0.07                       |
| Solução             |          |                          |                 |                                    |                                      |                              |                            |
| Frigiférico         | Sol.Ref. | WHIRLPOOL ART867-G       |                 | 168.70                             | 1687.50                              | 23625.00                     | 23625.00                   |
|                     |          | CANDY CFET 6184 XPU      |                 | 438.74                             | 4387.43                              | 23569.00                     | 23569.00                   |
|                     |          | CANDY CFET 6182 W        |                 | 303.74                             | 3037.43                              | 21025.00                     | 21025.00                   |
|                     |          | BECKEN Bc2016 lv         |                 | 289.99                             | 2899.93                              | 27589.00                     | 27589.00                   |
|                     |          | BALAY EN3390M0W          |                 | 474.52                             | 4745.18                              | 21456.00                     | 21456.00                   |
|                     |          | BALAY 3K5B5410           |                 | 310.49                             | 3104.93                              | 23466.00                     | 23466.00                   |
|                     |          | BOSCH KGV33V3L31S        |                 | 370.57                             | 3705.68                              | 23488.50                     | 23488.50                   |
|                     |          | INDESIT L170 FF1X        |                 | 317.24                             | 3172.43                              | 23511.00                     | 23511.00                   |
|                     |          | HOOVER HDCE 184 W/D1     |                 | 398.24                             | 3982.43                              | 23533.50                     | 23533.50                   |
|                     |          | SAMSUNG RB29FRNDSA       |                 | 357.74                             | 3577.43                              | 23556.00                     | 23556.00                   |
|                     |          | CANDY CF 18 S W/F11      |                 | 506.24                             | 5062.43                              | 23578.50                     | 23578.50                   |
| Solução             |          |                          |                 |                                    |                                      |                              |                            |
| Forno Elétrico      | Sol.Ref. | Miele H339B              |                 | 2.09                               | 20.93                                | 23625.00                     | 23625.00                   |
|                     |          | X EZB3430AOX             |                 | 1.69                               | 16.88                                | 23569.00                     | 23569.00                   |
|                     |          | X E2C2430AOX             |                 | 1.70                               | 16.98                                | 21025.00                     | 21025.00                   |
|                     |          | BOSCH HBA43S360          |                 | 2.28                               | 22.82                                | 27589.00                     | 27589.00                   |
|                     |          | CATA Cme 7007 X          |                 | 1.76                               | 17.55                                | 21456.00                     | 21456.00                   |
|                     |          | ZANUSSI Z2B21601XV       |                 | 1.64                               | 16.39                                | 23466.00                     | 23466.00                   |
|                     |          | BOSCH HBA21B250E         |                 | 1.67                               | 16.74                                | 23488.50                     | 23488.50                   |
|                     |          | BOSCH HBA42R350E         |                 | 2.42                               | 24.17                                | 23511.00                     | 23511.00                   |
|                     |          | BALAY 3HB557XM           |                 | 2.16                               | 21.60                                | 23533.50                     | 23533.50                   |
|                     |          | SIEMENS HB22AP521E       |                 | 1.63                               | 16.90                                | 23556.00                     | 23556.00                   |
|                     |          | SIEMENS HB42AP555E       |                 | 2.42                               | 24.17                                | 23578.50                     | 23578.50                   |
| Solução             |          |                          |                 |                                    |                                      |                              |                            |
| Máquina lavar Louça | Sol.Ref. | ZANUSSI Dv683            |                 | 34.90                              | 348.98                               | 23625.00                     | 23625.00                   |
|                     |          | BOSCH SMS46GW01E         |                 | 17.55                              | 175.50                               | 23569.00                     | 23569.00                   |
|                     |          | DAEWOO DDW-MQ1214S       |                 | 17.55                              | 175.50                               | 21025.00                     | 21025.00                   |
|                     |          | SIEMENS iSensoric        |                 | 5.75                               | 57.50                                | 27589.00                     | 27589.00                   |
|                     |          | BOSCH SMS25A00E          |                 | 6.75                               | 67.50                                | 21456.00                     | 21456.00                   |
|                     |          | BOSCH SMS24W02E          |                 | 18.30                              | 183.00                               | 23466.00                     | 23466.00                   |
|                     |          | BALAY 3VS303P            |                 | 18.30                              | 183.00                               | 23488.50                     | 23488.50                   |
|                     |          | SIEMENS iSensoric        |                 | 17.55                              | 175.50                               | 23511.00                     | 23511.00                   |
|                     |          | BALAY 3VS303BP           |                 | 17.55                              | 175.50                               | 23533.50                     | 23533.50                   |
|                     |          | ELECTROLUX ESL7344RD     |                 | 17.55                              | 175.50                               | 23556.00                     | 23556.00                   |
|                     |          | X EFS206L0X              |                 | 17.55                              | 175.50                               | 23578.50                     | 23578.50                   |

Figure A1. Definition of the attribute table associated with the options available in the market, considered in this work.

Appendix B

| Solução                     |              | Tipo                 | A - Critério Economico |         |         |         |         | B - Critério Social |         |         |         |         | C - Critério Ambiental |        |         |         |         |        |       |      |       |       |      |      |
|-----------------------------|--------------|----------------------|------------------------|---------|---------|---------|---------|---------------------|---------|---------|---------|---------|------------------------|--------|---------|---------|---------|--------|-------|------|-------|-------|------|------|
| Inimicção - Subcritérios    |              |                      | Ita.A.1                | Ita.A.2 | Ita.A.3 | Ita.A.4 | Ita.A.5 | VIA(x)              | Itu.B.1 | Itu.B.2 | Itu.B.3 | Itu.B.4 | Itu.B.5                | VIB(x) | Itu.C.1 | Itu.C.2 | Itu.C.3 | VIC(x) | V(x)  |      |       |       |      |      |
| Itu - Iluminação            | Sol.Ra       | Lucerna              | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 3152651         | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 316242          | 0,70                   | 0,86    | 0,76    | 0,24    | 0,14    | 2,70                | 0,00    | 1,00    | 1,00    | 0,50    | 0,51                   | 3,34   | 0,14    | -3,20   | -3,16   | -6,22  | -0,16 |      |       |       |      |      |
|                             | Subcritérios | Ref: 382936          | 1,00                   | 0,70    | 0,67    | 0,33    | 0,30    | 3,00                | 0,35    | 0,40    | 0,20    | 1,00    | 0,44                   | 2,39   | 0,30    | -3,20   | -3,15   | -6,09  | -0,65 |      |       |       |      |      |
|                             | Subcritérios | Ref: 382936          | 0,50                   | 1,00    | 0,37    | 0,63    | 0,00    | 2,50                | 0,35    | 0,20    | 0,20    | 0,50    | 0,59                   | 2,14   | 0,00    | -3,20   | -3,18   | -6,38  | -1,35 |      |       |       |      |      |
|                             | Subcritérios | Ref: 382936          | 1,00                   | 0,00    | 0,69    | 0,11    | 0,12    | 3,00                | 0,57    | 0,40    | 0,00    | 0,67    | 0,57                   | 2,27   | 0,16    | -3,20   | -3,17   | -6,25  | -1,05 |      |       |       |      |      |
|                             | Subcritérios | Ref: 382936          | 0,45                   | 0,97    | 0,32    | 0,68    | 0,03    | 2,30                | 1,00    | 0,20    | 0,00    | 0,00    | 0,57                   | 1,77   | 0,05    | -3,20   | -3,18   | -6,25  | -1,66 |      |       |       |      |      |
|                             | Subcritérios | Ref: 382936          | 0,30                   | 0,97    | 0,16    | 0,24    | 0,33    | 2,30                | 0,57    | 0,20    | 0,00    | 1,00    | 0,00                   | 1,27   | 0,39    | -3,20   | -3,13   | -5,94  | -1,27 |      |       |       |      |      |
|                             | Subcritérios | Ref: 382936          | 0,30                   | 0,69    | 0,01    | 0,19    | 0,21    | 2,50                | 0,39    | 0,00    | 0,00    | 0,53    | 1,00                   | 2,22   | 0,31    | -3,20   | -3,14   | -6,03  | -0,91 |      |       |       |      |      |
|                             | Subcritérios | Ref: 382936          | 0,30                   | 0,32    | 1,00    | 0,00    | 0,08    | 2,30                | 0,35    | 0,40    | 0,20    | 0,67    | 0,53                   | 2,14   | 0,08    | -3,20   | -3,17   | -6,30  | -1,25 |      |       |       |      |      |
| Subcritérios                | Ref: 382936  | 0,30                 | 0,00                   | 0,00    | 1,00    | 1,00    | 2,30    | 0,35                | 0,40    | 0,20    | 1,00    | 0,44    | 2,39                   | 1,00   | -3,19   | -3,06   | -5,25   | 0,04   |       |      |       |       |      |      |
| Subcritérios                | Ref: 382936  | 0,30                 | 0,24                   | 0,67    | 0,33    | 0,16    | 2,20    | 0,35                | 0,40    | 0,20    | 0,00    | 0,33    | 1,64                   | 0,16   | -3,18   | -3,09   | -5,52   | -0,75  |       |      |       |       |      |      |
| AC - Ar Condicionado        | Sol.Ra       | Ar Condicionado      | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 3152651         | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,30                   | 1,00    | 1,00    | 0,53    | 0,41    | 0,00                | 3,30    | 0,83    | 0,83    | 0,37    | 0,00                   | 1,00   | 1,00    | 0,50    | 0,50    | 0,35   | 0,81  | 4,55 | 0,00  | 0,23  | 0,23 |      |
|                             | Subcritérios | Ref: 3152651         | 0,80                   | 0,40    | 0,40    | 0,00    | 0,00    | 0,24                | 3,24    | 0,24    | 0,25    | 0,00    | 0,67                   | 1,00   | 1,00    | 0,50    | 0,50    | 0,35   | 0,81  | 3,66 | 0,60  | 0,00  | 0,00 |      |
|                             | Subcritérios | Ref: 3152651         | 0,70                   | 0,10    | 0,38    | 0,20    | 0,19    | 0,27                | 3,04    | 0,16    | 0,16    | 1,00    | 0,63                   | 0,00   | 0,00    | 0,30    | 0,00    | 0,00   | 0,38  | 4,00 | 0,62  | 1,00  | 1,00 |      |
|                             | Subcritérios | Ref: 3152651         | 1,00                   | 0,00    | 0,40    | 0,17    | 0,25    | 0,14                | 3,35    | 0,81    | 0,81    | 0,23    | 1,00                   | 1,00   | 1,00    | 1,00    | 0,21    | 0,17   | 5,91  | 0,60 | 0,07  | 0,07  |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,80                   | 0,30    | 0,45    | 0,62    | 0,40    | 0,07                | 3,24    | 1,00    | 1,00    | 0,18    | 0,55                   | 0,00   | 0,00    | 0,56    | 0,56    | 0,15   | 0,35  | 3,23 | 0,55  | 0,37  | 0,37 |      |
|                             | Subcritérios | Ref: 3152651         | 0,30                   | 1,00    | 0,48    | 0,00    | 1,00    | 0,04                | 3,42    | 0,81    | 0,81    | 0,00    | 0,55                   | 1,00   | 1,00    | 0,11    | 0,11    | 0,26   | 0,64  | 4,23 | 0,52  | 0,38  | 0,38 |      |
|                             | Subcritérios | Ref: 3152651         | 0,30                   | 1,00    | 0,52    | 0,17    | 0,58    | 0,00                | 3,17    | 0,85    | 0,82    | 0,05    | 0,54                   | 1,00   | 1,00    | 0,33    | 0,33    | 0,00   | 0,00  | 4,78 | 0,48  | 0,38  | 0,38 |      |
|                             | Subcritérios | Ref: 3152651         | 0,80                   | 1,00    | 0,50    | 0,35    | 0,13    | 0,00                | 3,33    | 0,73    | 0,64    | 0,00    | 0,51                   | 0,00   | 0,00    | 1,00    | 1,00    | 0,00   | 0,21  | 2,68 | 0,50  | 0,38  | 0,38 |      |
| Subcritérios                | Ref: 3152651 | 1,00                 | 1,00                   | 0,50    | 0,34    | 0,13    | 0,00    | 3,62                | 0,86    | 0,68    | 0,07    | 0,51    | 1,00                   | 1,00   | 0,00    | 0,00    | 0,07    | 0,35   | 3,55  | 0,50 | 0,38  | 0,38  |      |      |
| Subcritérios                | Ref: 3152651 | 0,80                 | 0,80                   | 0,00    | 0,59    | 0,19    | 0,00    | 3,07                | 0,94    | 0,00    | 0,05    | 0,50    | 0,00                   | 1,00   | 0,45    | 0,40    | 0,00    | 0,28   | 3,00  | 1,00 | 0,38  | 0,38  |      |      |
| MLR - Máquinas Lavar Roupas | Sol.Ra       | Máquina Lavar Roupas | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 3152651         | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,50                   | 0,00    | 0,32    | 0,08    | 0,08    | 1,00                | 2,60    | 0,00    | 1,00    | 0,50    | 0,50                   | 0,63   | 0,73    | 1,00    | 0,10    | 0,73   | 3,35  | 1,00 | 1,00  | 1,00  |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,80                   | 0,00    | 0,73    | 0,21    | 0,21    | 1,00                | 3,11    | 0,19    | 1,00    | 0,50    | 0,50                   | 1,00   | 0,20    | 3,39    | 1,00    | 1,00   | 1,00  | 4,00 | 10,49 |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,60                   | 0,08    | 0,82    | 0,18    | 0,18    | 0,52                | 2,78    | 0,15    | 0,88    | 0,50    | 0,50                   | 0,55   | 0,00    | 3,50    | 0,98    | 0,16   | 0,00  | 1,06 | 1,24  | 7,35  |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,30                   | 0,08    | 0,00    | 1,00    | 0,32    | 1,00                | 3,30    | 0,30    | 1,00    | 1,00    | 1,00                   | 0,55   | 0,42    | 4,10    | 0,32    | 0,85   | 1,00  | 0,85 | 3,63  | 11,63 |      |      |
|                             | Subcritérios | Ref: 3152651         | 1,00                   | 0,32    | 1,00    | 0,00    | 0,13    | 0,65                | 3,73    | 0,88    | 1,00    | 0,56    | 0,56                   | 0,54   | 0,00    | 3,53    | 0,65    | 0,34   | 1,00  | 0,34 | 3,53  | 10,73 |      |      |
|                             | Subcritérios | Ref: 3152651         | 1,00                   | 0,32    | 0,88    | 0,02    | 0,65    | 1,00                | 3,05    | 0,75    | 0,65    | 0,00    | 0,11                   | 0,51   | 0,50    | 3,65    | 0,65    | 0,00   | 0,85  | 2,56 | 8,19  |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,30                   | 1,00    | 0,64    | 0,36    | 0,36    | 0,00                | 3,26    | 1,00    | 1,00    | 0,27    | 0,33                   | 0,51   | 0,67    | 3,78    | 0,00    | 0,00   | 1,00  | 0,00 | 1,00  | 0,04  |      |      |
|                             | Subcritérios | Ref: 3152651         | 1,00                   | 1,00    | 0,27    | 0,73    | 0,73    | 0,00                | 3,73    | 0,69    | 1,00    | 0,62    | 1,00                   | 0,50   | 1,00    | 5,01    | 0,00    | 0,35   | 1,00  | 0,35 | 1,10  | 10,44 |      |      |
| Subcritérios                | Ref: 3152651 | 1,00                 | 0,48                   | 0,82    | 0,18    | 0,18    | 0,00    | 3,18                | 0,85    | 0,82    | 0,05    | 0,43    | 1,00                   | 3,30   | 0,32    | 0,23    | 1,00    | 0,23   | 3,39  | 3,39 | 10,16 |       |      |      |
| Subcritérios                | Ref: 3152651 | 1,00                 | 0,08                   | 0,76    | 0,24    | 0,24    | 0,32    | 3,24                | 1,00    | 1,00    | 0,00    | 0,00    | 1,00                   | 0,25   | 3,25    | 0,32    | 0,40    | 1,00   | 0,40  | 3,12 | 3,20  |       |      |      |
| MSR - Máquinas Secar Roupas | Sol.Ra       | Máquina Secar Roupas | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 3152651         | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,70                   | 1,00    | 0,97    | 0,03    | 0,03    | 0,00                | 2,73    | 0,86    | 0,50    | 0,63    | 0,00                   | 0,63   | 0,00    | 2,61    | 0,00    | 0,50   | 0,50  | 1,00 | 6,34  |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,60                   | 0,07    | 1,00    | 0,00    | 0,00    | 0,33                | 2,80    | 0,86    | 1,00    | 0,75    | 0,00                   | 1,00   | 0,44    | 4,05    | 0,83    | 1,00   | 1,00  | 2,33 | 3,58  |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,30                   | 0,23    | 0,17    | 0,83    | 0,83    | 0,11                | 3,73    | 0,23    | 0,50    | 0,75    | 0,00                   | 0,55   | 0,00    | 2,03    | 0,71    | 0,50   | 0,50  | 1,11 | 7,53  |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,60                   | 0,64    | 0,62    | 0,38    | 0,38    | 0,36                | 2,86    | 1,00    | 1,00    | 0,75    | 0,00                   | 0,55   | 0,33    | 3,64    | 0,36    | 1,00   | 1,00  | 2,36 | 6,98  |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,70                   | 0,32    | 0,67    | 0,33    | 0,33    | 0,68                | 3,03    | 0,23    | 1,00    | 0,75    | 0,39                   | 0,54   | 0,17    | 3,15    | 0,68    | 1,00   | 1,00  | 2,68 | 8,85  |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,60                   | 0,00    | 0,57    | 0,43    | 0,43    | 1,00                | 3,05    | 0,44    | 1,00    | 0,75    | 0,39                   | 0,51   | 0,24    | 3,10    | 1,00    | 1,00   | 1,00  | 3,10 | 9,16  |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 0,70                   | 0,00    | 0,58    | 0,42    | 0,42    | 1,00                | 3,12    | 0,14    | 0,00    | 1,00    | 1,00                   | 0,51   | 1,00    | 3,65    | 1,00    | 0,00   | 1,00  | 1,00 | 7,76  |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 1,00                   | 0,07    | 0,00    | 1,00    | 0,83    | 1,00                | 4,00    | 0,23    | 1,00    | 0,00    | 0,41                   | 0,50   | 1,00    | 3,19    | 0,33    | 1,00   | 1,00  | 2,33 | 10,16 |       |      |      |
| Subcritérios                | Ref: 3152651 | 0,30                 | 0,71                   | 0,08    | 0,92    | 0,92    | 0,23    | 3,82                | 0,43    | 0,50    | 0,56    | 0,23    | 0,63                   | 0,35   | 3,83    | 0,23    | 0,50    | 0,50   | 1,83  | 8,93 |       |       |      |      |
| Subcritérios                | Ref: 3152651 | 0,80                 | 0,07                   | 0,28    | 0,72    | 0,72    | 0,33    | 3,50                | 0,00    | 1,00    | 0,56    | 0,23    | 1,00                   | 0,36   | 3,74    | 0,33    | 1,00    | 1,00   | 3,74  | 8,33 | 10,18 |       |      |      |
| FRG - Fridgeiro             | Sol.Ra       | Fridgeiro            | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 3152651         | -                      | -       | -       | -       | -       | -                   | -       | -       | -       | -       | -                      | -      | -       | -       | -       | -      | -     |      |       |       |      |      |
|                             | Subcritérios | Ref: 3152651         | 1,00                   | 1,00    | 0,23    | 0,71    | 0,71    | 0,00                | 3,71    | 0,67    | 0,77    | 0,67    | 0,75                   | 0,18   | 0,78    | 0,00    | 0,87    | 3,81   | 0,71  | 0,33 | 0,33  | 1,43  | 3,02 |      |
|                             | Subcritérios | Ref: 3152651         | 0,70                   | 0,62    | 0,88    | 0,14    | 0,14    | 0,17                | 2,84    | 1,00    | 1,00    | 0,42    | 0,00                   | 0,18   | 0,52    | 0,00    | 0,63    | 3,02   | 0,14  | 0,00 | 0,00  | 0,14  | 6,00 |      |
|                             | Subcritérios | Ref: 3152651         | 0,30                   | 0,70    | 1,00    | 0,00    | 0,00    | 0,30                | 2,90    | 0,67    | 0,67    | 0,88    | 0,00                   | 1,00   | 1,00    | 0,06    | 1,00    | 0,06   | 1,00  | 4,40 | 0,00  | 0,00  |      |      |
|                             | Subcritérios | Ref: 3152651         | 1,00                   | 0,63    | 0,13    | 0,87    | 0,87    | 0,37                | 3,87    | 0,67    | 0,70    | 0,71    | 0,67                   | 0,43   | 0,34    | 0,31    | 0,00    | 0,00   | 3,83  | 0,87 | 0,07  | 0,07  | 1,00 | 8,69 |
|                             | Subcritérios | Ref: 3152651         | 1,00                   | 0,59    | 0,83    | 0,17    | 0,17    | 0,41                | 3,13    | 0,00    | 0,15    | 0,63    | 0,56                   | 1,00   | 1,00    | 0,18    | 0,42    | 3,13   | 0,17  | 0,37 | 0,37  | 0,32  | 7,82 |      |
|                             | Subcritérios | Ref: 3152651         | 1,00                   | 0,59    | 0,57    | 0,43    | 0,43    | 0,41                | 3,43    | 0,00    | 0,10    | 0,63    | 1,00                   | 1,00   | 0,72    | 0,34    | 0,34    | 4,60   | 0,43  | 0,38 | 0,38  | 1,18  | 3,20 |      |
|                             | Subcritérios | Ref: 3152651         | 0,30                   | 0,69    | 0,60    | 0,20    | 0,20    | 0,21                | 3,10    | 1,00    |         |         |                        |        |         |         |         |        |       |      |       |       |      |      |

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