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We Got This: Instruction Training for Four New Librarians with Four Different Backgrounds

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We Got This! Instruction Training for Four New Librarians with Four Different Backgrounds

John Siegel, Sara DeSantis, Erika Montgomery, and Allison Read

Georgia Int'l Conference on Information Literacy February 21, 2020 **University of South Carolina Upstate** *Up* is where we live.

University of South Carolina Upstate

Location: Spartanburg, SC

Founded: **1967**

Faculty: 235 Full-Time, 220 Adjunct

Students: ~6,000 Head Count

Regional comprehensive

USC Upstate Library

12 Librarians, 13 Full-Time Staff



Source: Wood and Partners (USC Upstate)

Instruction Program at a Glance 2018-2019

Total Number of Sessions: 241 **Number of Students:** 3,966

191 full-period instruction sessions covering a variety of library resources

- 18 librarian-assisted work periods for various courses
- 12 partial-periods focusing on one or two library resources
- 6 sessions for non-course related orientations (i.e. Writing Center)
- 5 other course support services (e.g., online, collaborative assignment, LibGuide)
- 2 sections of for-credit information literacy course (3 credit hours)
- ~50 sections of English 101 and 102 → Fall/Spring
- ~35 sections of First-Year Experience → Fall



Chain of Events

2 librarians moved on to "greener pastures"

+1 librarian promoted to Coordinator of Reference

+1 staff vacancy turned into librarian position

The Sum of It All

4 open slots for Reference and Research Librarians



Librarian Backgrounds & Preparation

Oh Sh-(Sugar)

Timeline

December 2018 – February 2019 → Search

February – March 2019 → You're Hired!

April 2019 → Start Date

April-December 2019 → Training

Training Program April-December 2019

- Shadow other instruction librarians
- Assist students 1-on-1 during research workdays for Composition (first-year writing) courses



Training Program April-December 2019

- 1 hr. Resource Presentation (in pairs)
 - → Lesson plan including interactive activity
 - → LibGuide/Research Guide, plus handout
 - → Assessment (pre and post)
 - → Anonymous feedback form
 - → Librarian reflection worksheet
- First-Year Experience Mini-Presentations (25 min)
 - → 5-7 sections arrange in their classrooms
 - → Overview of library and interactive activity "Get to Know Your Librarian"



Reflections on Training

Reflections on Training

Spring 2020

- Paired with another librarian and either co-teaching or solo teaching several sections of Composition (first-year writing courses)
- → Use standard faculty and student feedback form; debrief
- Subject liaison responsibilities
- Assist with for-credit information literacy course redesign and activities



Lessons from the Coordinator of Information Literacy

- Do not underestimate time commitment
- Avoid too many cooks in the kitchen
- Involve trainees / have them contribute to planning, etc.
- Naysayers (AKA "When I started, I just had to figure it out.")
- Let them make mistakes & do not be overprotective
- New to instruction does not mean totally inexperienced
- Remember you were once in their shoes
- Humor is key and patience is a virtue

If all else fails, just call it a "pilot"



Got Questions?

Thank You!

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