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SCIROCCO Tool to support knowledge transfer in integrated care

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Background

Knowledge transfer has been well recognised as an effective enabler to access existing evidence and learning on integrated care. It requires dedicated support to ensure that the flow of appropriate information and knowledge between adopting and transferring entities is tailored appropriately to the context and maturity of the adopting system.

SCIROCCO is an online participatory tool that helps stakeholders to understand: 1) The context requirements of a particular good practice that is considered for adoption; 2) The level of maturity required for a health and social care system to adopt and scale up integrated care; 3) The actions that more progressive regions have taken to be successful and enable information sharing, twinning and coaching to overcome barriers and accelerate results in integrated care.

The functionality of the tool for twinning and coaching was designed following the initial testing of the knowledge transfer activities in three regions. The design followed an iterative process involving the active participation of the SCIROCCO partners.

Aims and Objectives

The objective of this workshop is to present the SCIROCCO tool and lessons learned from its application as a tool to facilitate the knowledge transfer in integrated care. We aim to present the functionalities of the tool in the context of twinning and coaching; the transferability of a good practice and/or improvement of particular dimension of integrated care. It will be an opportunity to learn about the experience of SCIROCCO regions in using SCIROCCO tool to facilitate the twinning and coaching activities. This experience was captured using focus group. We also aim to gather feedback from the workshop participants on the SCIROCCO tool and its potential impact and added value in their own regions in terms of knowledge transfer.

Format

To meet these objectives, a workshop will be organised as follows:

- **Introduction (10 min)**: presentation of the objectives and content by **Diane Whitehouse (EHTEL)**.
- **SCIROCCO tool (15 min)**: presentation on the tool and its development process, with a focus on the twinning and coaching activities, by **Cristina Alexandru (University of Edinburgh)**.
- **Analysis of users' experiences from focus groups (15 min):** presentation on the users' experiences with the twinning and coaching process and perspectives on the use of the

SCIROCCO tool for knowledge transfer collected though focus group, by **Tamara Alhambra-Borrás (University of Valencia)**.
- **Discussion and dialogue (15 min)**: opportunity to ask questions and discuss emerging issues with the presenters and stakeholders in the room, moderated by **Diane Whitehouse**.
- **Wrap up (5 min**): The main outcomes and next steps will be summarised by **Diane Whitehouse**.

Target audience

People interested in scaling-up integrated care, self-assessment of integrated care, new tools and knowledge transfer.

Learnings

Workshop participants will learn about:
- Development of the twinning and coaching functionality.
- The experience of using the SCIROCCO tool to facilitate knowledge transfer.
- How twinning, coaching, and the use of the tool can help with the scaling-up of Integrated Care.
- Ways in which the tool has been used and can be used in the future.