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Statistical Verification of Management Culture and Corporate Social Responsibility Correlation

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Additional information is available at the end of the chapter

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Abstract

The links of management culture and corporate social responsibility in this part are verified and substantiated by statistical calculations. The connections were verified according to such categories as the culture of managerial staff, the culture of organisation of the management processes, the management culture of working conditions, the culture of documentation system, the behaviour of a socially responsible organisation and the behaviour of a socially responsible employee. The results of the research showed the different strength of the relationships of the management culture and corporate social responsibility, which may be significant when organising the changes in the management culture, oriented to the implementation of corporate social responsibility.

Keywords: managers, processes, working conditions, socially responsible company, socially responsible employee

1. Introduction

Relevance of the research and the level of problem exploration: the links between theoretical management culture (MC) and corporate social responsibility (CSR) were presented in the first chapter of the monograph. However, certain highlights are worth laconic mentioning once again. Management culture, as an integral part of organisational culture, albeit indirectly, is often mentioned in works by different authors describing the criteria of organisational culture. Tichomirova [1] points out strong relationships between workers of the organisation, Zohar and Marshall [2] distinguish significance of general reasoning and other authors [3–9] highlight the principles of ideology, beliefs and values shared by all enterprises. However, substantially high level of management culture is essential for successful implementation of corporate social responsibility [10].



Problem of the research: the problem of the research is raised by the question— what is the interrelation of management culture and corporate social responsibility, and how to validate it statistically?

Object of the research: interrelation of management culture and corporate social responsibility.

Purpose of the research: to perform statistical verification and correlation of interrelation of management culture and corporate social responsibility.

Objectives of the research: (1) analysis of corporate social responsibility as a dependent variable with respect to the management culture scales and subscales performed and (2) analysis of management culture as a dependent variable with respect to the corporate social responsibility scales and subscales performed.

Methods of the research: the statistical verification of interrelation of management culture and corporate social responsibility was performed by calculating R—set correlation coefficient, R^2 —summary accuracy coefficient (determination coefficient) and F—Fisher's statistical meaning observed. The observed interrelations were rated from the weakest (the weakest and weak correlation) to the strongest (strong and the strongest correlation) by distinguishing them by using different colours. Grouping, comparing and graphic imaging techniques were used for processing and systematisation of the information.

2. Interrelation of management culture and corporate social responsibility

The basis of formed theoretical insights predicating the management culture and corporate social responsibility connection requires the statistical approval of their correlation. Having analysed empirical research results in various sections, statistical verification of management culture and corporate social responsibility correlation has been carried out (**Tables 1–10**).

Regression Eq. (1) presented in **Table 1** shows that the culture of organisation of managerial processes (COMP), when management working conditions'culture (MWCC), documentation system culture (DSC), behaviour of a socially responsible organisation (BSRO) and behaviour of a socially responsible employee (BSRE) separately one after another increase (other variables unchanged), management staff culture (MSC) also increases, i.e. it is being assessed higher.

The closest correlation links *management staff culture* with behaviour of a socially responsible organisation, management working conditions culture and documentation system culture, as the correlation coefficient r value is greater than 0.7 (i.e. from 0.711 to 0.725). The assessment of the culture of organisation of managerial processes is expressed by a strong correlation with management staff culture, as r is greater than 0.5 (i.e. 0.551). The correlation of components of behaviour of a socially responsible employee and management staff culture is the weakest with respect to correlation coefficient r with minimum value (r = 0.183), but statistically reliable.

MSC $r = 0.725$ $p = 0.000$ BSRO	Dependent variable		
r = 0.721 $p = 0.000$ MWCC	Management staff culture (MSC	2)	
r = 0.711 $p = 0.000$ DSC	R	R^2	Reliability
r = 0.551 $p = 0.001$ COMP	0.781	0.611	0.000
r = 0.183 $p = 0.031$ BSRE	Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability
(Constant)	0.121		0.005
Independent variables			
Management staff culture	_	_	_
Managerial processes organisation culture	0.056	0.057	0.001
Management working conditions' culture	0.290	0.282	0.000
Documentation system culture	0.323	0.282	0.000
Behaviour of a socially responsible organisation	0.262	0.244	0.000
Behaviour of a socially responsible employee	0.037	0.036	0.031

Regression Eq. (1)

 $MSC = 0.121 + 0.056 \times COMP + 0.290 \times MWCC + 0.323 \times DSC + 0.262 \times BSRO + 0.037 \times BSRE$

Source: Compiled by the authors.

Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient); and F—Fisher's statistical meaning observed.

Markings:



Table 1. Management staff culture as the dependent variable.

Regression Eq. (2) shows that when managerial staff culture (MSC), management working conditions' culture (MWCC), documentation system culture (DSC) and behaviour of a socially responsible employee (BSRE) increase separately one after another (other variables unchanged), managerial processes organisation culture (COMP) also increases (**Table 2**). Factors underlying the assessment of *Managerial processes organisation culture* indicate that this dependent variable has strong correlation with the named independent variables, because in many cases the correlation coefficient r values are higher than 0.5 (i.e. from 0.501 to 0.551), and p almost in all cases is statistically reliable (the scale of behaviour of a socially responsible organisation coefficient r indicates a strong correlation, i.e. 0.501, but p is 0.392). Fairly weak correlations of managerial processes organisation culture are set with the scale of behaviour of

COMP $r = 0.551$ $p = 0.0$	01 MSC	Dependent variable		
r = 0.532 $p = 0.0$	00 DSC	Managerial processes organis	ation culture (COMP)	
r = 0.513 $p = 0.0$	47 MWCC	R	R^2	Reliability
r = 0.501 $p = 0.3$	92 BSRO	0.517	0.268	0.000
r = 0.289 $p = 0.0$	00 BSRE	Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability
	(Constant)	0.834		0.000
Independent variables				
Management staff culture		0.111	0.108	0.001
Managerial processes org culture	anisation	_	_	-
Management working conculture	nditions	0.079	0.075	0.047
Documentation system cu	lture	0.215	0.182	0.000
Behaviour of a socially re-	sponsible	0.038	0.034	0.392
Behaviour of a socially remployee	sponsible	0.323	0.301	0.000
Regression Eq. (2)				

COMP = $0.834 + 0.111 \times MSC + 0.079 \times MWCC + 0.215 \times DSC + 0.323 \times BSRE$

Source: Compiled by the authors.

Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient); and F—Fisher's statistical meaning observed.

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Table 2. Managerial processes organization culture as the dependent variable.

a socially responsible employee (r = 0.289), but even after having established weak correlations with respect to r coefficient, p is 0.000.

Regression Eq. (3) presented in Table 3 shows that when management staff culture (MSC), managerial processes organisation culture (COMP), documentation system culture (DSC) and behaviour of a socially responsible organisation (BSRO) increase separately one after another (other variables unchanged), management working conditions culture (MWCC) also increases.

Management working conditions culture is tied by close correlation with behaviour of a socially responsible organisation (in this case, coefficient r correlation value is the highest, i.e. 0.772), documentation system culture and management staff culture. Not the strongest, but strong connection is established between the analysed dependent variable and managerial processes

MWCC $r = 0.772$ $p = 0.000$ BSRO	Dependent variable		
r = 0.731 $p = 0.000$ DSC	Management working conditi	ions culture (MWCC)	
r = 0.721 $p = 0.000$ MSC	R	R^2	Reliability
r = 0.513 $p = 0.047$ COMP	0.835	0.697	0.000
r = 0.185 $p = 0.543$ BSRE	Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability
(Constant)	0.081		0.000
Independent variables			
Management staff culture	0.213	0.219	0.000
Managerial processes organisation culture	0.029	0.031	0.047
Management working conditions culture	-	_	_
Documentation system culture	0.294	0.265	0.000
Behaviour of a socially responsible organisation	0.428	0.410	0.000
Behaviour of a socially responsible employee	0.009	0.009	0.543
Regression Eq. (3)			
$MWCC = 0.081 + 0.213 \times MSC + 0.029$	× COMP +0.294 × DSC + 0.428	× BSRO	

Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient); and F—Fisher's statistical meaning observed.

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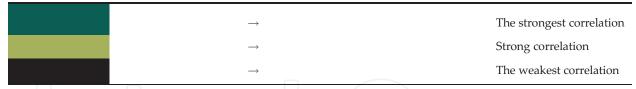


Table 3. Management working conditions culture as the dependent variable.

organisation culture (r = 0.513). However, the value of correlation coefficient r of the socially responsible employee behaviour is, as with respect to the above analysed dependent variables, in this case low, too, i.e. 0.185.

Based on regression Eq. (4), it should be noted that when management staff culture (MSC), managerial processes organisation culture (COMP), management working conditions culture (MWCC) and behaviour of a socially responsible organisation (BSRO) increase separately one after another, or when the assessment of behaviour of a socially responsible employee (BSRE) decreases (other variables unchanged), documentation system culture (DSC) increases.

Table 4 presents the factors conditioning *documentation system culture* assessment and showing the strongest and strong correlations of four independent variables with the analysed

DSC $r = 0.755$ $p = 0.000$ BSRO	Dependent variable		
r = 0.731 $p = 0.000$ MWCC	Documentation system culture ((DSC)	
r = 0.711 $p = 0.000$ MSC	R	R^2	Reliability
r = 0.532 $p = 0.000$ COMP	0.839	0.704	0.000
r = 0.117 $p = 0.000$ BSRE	Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability
(Constant)	0.613		0.000
Independent variables			
Management staff culture	0.187	0.215	0.000
Managerial processes organisation culture	0.063	0.074	0.000
Management working conditions culture	0.233	0.259	0.000
Documentation system culture	_	_	_
Behaviour of a socially responsible organisation	0.399	0.425	0.000
Behaviour of a socially responsible employee	-0.078	-0.085	0.000

Regression Eq. (4)

 $DSC = 0.613 + 0.187 \times MSC + 0.063 \times COMP + 0.233 \times MWCC + 0.399 \times BSRO - 0.078 \times BSRE$

Source: Compiled by the authors.

Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient); and F—Fisher's statistical meaning observed.

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Table 4. Documentation system culture as the dependent variable.

dependent variable. Although in this fragment the value of behaviour of a socially responsible employee independent variable correlation coefficient r is low (0.117), the correlation is statistically reliable (p < 0.001).

Regression Eq. (5) shows that when management staff culture (MSC), management working conditions culture (MWCC), documentation system culture (DSC) and behaviour of a socially responsible employee (BSRE) increase separately one after another (other variables unchanged), behaviour of a socially responsible organisation (BSRO) also increases. The results presented in **Table 5** show that very strong and strong relations are established between *behaviour of a socially responsible organisation* and cultures of management working conditions, documentation system, management staff and organisation of managerial processes.

BSRO $r = 0.772$ $p = 0.000$ MWCC	Dependent variable		
r = 0.755 $p = 0.000$ DSC	Behaviour of a socially respons	ible organisation (BSRO)	
r = 0.725 $p = 0.000$ MSC	R	R^2	Reliability
r = 0.501 $p = 0.392$ COMP	0.856	0.733	0.000
r = 0.216 $p = 0.000$ BSRE	Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability
(Constant)	0.098		0.003
Independent variables			
Management staff culture	0.155	0.167	0.000
Managerial processes organisation culture	0.011	0.013	0.392
Management working conditions culture	0.346	0.362	0.000
Documentation system culture	0.407	0.382	0.000
Behaviour of a socially responsible organisation	-	-	_
Behaviour of a socially responsible employee	0.072	0.075	0.000
Regression Eq. (5)			

Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient); and F—Fisher's statistical meaning observed.

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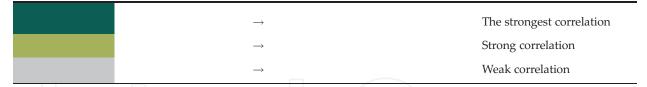


Table 5. Behaviour of a socially responsible organization as the dependent variable.

BSRO = $0.098 + 0.155 \times MSC + 0.346 \times MWCC + 0.407 \times DSC + 0.072 \times BSRE$

A weaker correlation was recorded with the independent variable of behaviour of a socially responsible employee (r = 0.216, however, p = 0.000).

When management staff culture (MSC), managerial processes organisation culture (COMP) and behaviour of a socially responsible organisation (BSRO) increase separately one after another, and documentation system culture (DSC) decreases (other variables unchanged), the assessment of behaviour of a socially responsible employee (BSRE) increases. The correlation presented in **Table 6** of a dependent variable with independent variables is the weakest with respect to correlation coefficient r of minimum value, but statistically reliable (p < 0.001), except management working conditions culture scale where p is 0.543.

BSRE $r = 0.216$ $p = 0.000$ SAOE	Dependent variable					
r = 0.289 $p = 0.000$ COMP	Behaviour of a socially respons	Behaviour of a socially responsible employee (BSRE)				
r = 0.185 $p = 0.543$ MWCC	R	R^2	Reliability			
r = 0.183 $p = 0.031$ MSC	0.414	0.172	0.000			
r = 0.117 $p = 0.000$ DSC	Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability			
(Constant)	1.874		0.000			
Independent variables						
Management staff culture	0.073	0.076	0.031			
Managerial processes organisation culture	0.317	0.340	0.000			
Management working conditions culture	0.024	0.024	0.543			
Documentation system culture	-0.261	-0.238	0.000			
Behaviour of a socially responsible organisation	0.238	0.231	0.000			
Behaviour of a socially responsible employee	_	_	-			
Regression Eq. (6)						

Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient); and F—Fisher's statistical meaning observed.

Markings:



Table 6. Behaviour of a socially responsible employee as the dependent variable.

BSRE = $1.874 + 0.073 \times MSC + 0.317 \times COMP - 0.261 \times DSC + 0.238 \times BSRO$

After the detailed verification of management culture and social responsibility subscales, i.e. influencing factors, it was decided to combine the results into scales in order to create a generalised image. The results presented in **Tables 7** and **9** show how social responsibility is affected by the management culture components and vice versa, i.e. how management culture is affected by social responsibility components. The *united* dimension of corporate social responsibility (CSR) includes the scales of behaviour of a socially responsible organisation and behaviour of a socially responsible employee. The results presented in **Table 7** show that in case of joining the scales, the indicators are good.

Regression Eq. (7), presented in **Table 7**, shows that when the assessments of management staff culture (MSC), managerial processes organisation culture (COMP), management working conditions culture (MWCC) and documentation system culture (DSC) increase separately one after another (other variables unchanged), corporate social responsibility (CSR) assessment

r = 0.561 $p = 0.000$	MWCC MSC	Dependent variable Social responsibility (SR)	_2	
r = 0.536 $p = 0.000$	DSC	R	R^2	Reliability
r = 0.532 $p = 0.000$	COMP	0.705	0.497	0.000
		Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability
[(C	Constant)	1.084		0.000
Independent variables				
Management staff culture		0.137	0.184	0.000
Managerial processes organ culture	nisation	0.180	0.248	0.000
Management working conc culture	ditions	0.231	0.301	0.000
Documentation system cult	ture	0.114	0.133	0.000
Regression Eq. (7)				
$CSR = 1.084 + 0.137 \times MSC$	C + 0.180	\times COMP $-$ 0.231 \times MWCC +0.114	\times DSC	

Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient); and F—Fisher's statistical meaning observed.

Markings:

→ Strong correlation

Table 7. Corporate social responsibility as the dependent variable with respect to management culture scales.

also increases. Analysing the joint *corporate social responsibility* dimension as a dependent variable, strong and statistically reliable correlations were established because r in all cases is greater than 0.5 (i.e. from 0.532 to 0.595), and p with respect to all independent variables is less than 0.001.

While management staff general culture level (MSC1), the level of the ability to manage (MSC4), optimal managerial processes regulation (COMP1), rational organisation of management work (COMP2), culture of visitors'reception, conducting meetings, phone calls (COMP4), the level of working environment level (MWCC1), the level of organising work places (MWCC2), the culture of official registration of documentation (DSC1), the optimal document search and access system (DSC2) and rational use of modern information technologies (DSC3) separately one by one successively increase, and the level of management science knowledge (MSC2) and rational storage system of archival documents (DSC4) decreases (other variables unchanged), corporate social responsibility evaluation also increases (regression Eq. (8)).

Table 9 presents a *joint* management culture (MC) dimension, involving all four scales combining it. In the case of joining management culture scales, correlation with behaviour of a socially responsible employee, as in research results presented earlier, remains weak.

CSR	0.584	p = 0.000	MWCC1	Dependent variable		
	0.558	p = 0.000	MWCC 2	Φ		
	0.514	p = 0.000	MSC1	Corporate social responsibility		
	0.507	p = 0.004	MSC4	₽		
	0.498	p = 0.001	COMP4	CSR		
	0.496	p = 0.000	DSC1	ţ		
	0.496	p = 0.137	MSC3	Correlation with respect to subscales		
	0.488	p = 0.031	COMP1	R	R^2 R^2 corrected	Reliability
	0.480	p = 0.000	DSC3			
	0.476	p = 0.000	COMP2			
	0.455	p = 0.033	DSC2			
	0.366	p = 0.255	MWCC4			
	0.349	p = 0.000	MSC2			
	0.338	p = 0.003	DSC4			
	0.313	p = 0.523	MWCC3	0.743	0.552 0.548	0.000
	0.303	p = 0.993	COMP3	Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability
			(Constant)	1.245		0.000
Indep	endent va	riables	,			
Mana	gement st	aff culture (N	MSC)			
	gement sta e level	aff general	MSC1	0.084	0.142	0.000
	gement sc ledge leve		MSC2	-0.059	-0.082	0.000
	gers' perso sional cha	onal and aracteristics	MSC3	0.022	0.039	0.137
The le	vel of the	ability to	MSC4	0.052	0.078	0.004
Mana	gerial pro	cesses organi	isation cult	are (COMP)		
	nal manag sses regula		COMP1	0.039	0.063	0.031
	nal organis gement wo		COMP2	0.071	0.115	0.000
	rn comput of manage sses		COMP3	0.000	0.000	0.993
	cting mee	ors reception, etings and	COMP4	0.060	0.088	0.001

Management working conditions'culture (MWCC)						
Working environment level (interior, lighting, temperature, cleanness, etc.)	MWCC1	0.081	0.138	0.000		
Level of organising working places	MWCC2	0.111	0.191	0.000		
Work and rest regime, relaxation options	MWCC3	0.008	0.014	0.523		
Work security, sociopsychological microclimate	MWCC4	-0.017	-0.025	0.255		
Documentation system cultu	re (DSC)					
Culture of official registration of documentation	DSC1	0.067	0.098	0.000		
Optimal document search and access system	DSC2	0.038	0.055	0.033		
Rational use of modern information technologies	DSC3	0.100	0.137	0.000		
Rational storage system of archival documents	DSC4	-0.053	-0.067	0.003		

$COMP4 + 0.081 \times MWCC1 + 0.111 \times MWCC2 + 0.067 \times DSC1 + 0.038 \times DSC2 + 0.100 \times DSC3 - 0.053 \times DSC4.$

Source: Compiled by the authors. Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient), which shows what part of dispersion this coefficient explains to all respondents; R^2 corrected—summary accuracy coefficient (determination

 $\textbf{CSR} = 1.245 + 0.084 \times \textbf{MSC1} - 0.059 \times \textbf{MSC2} + 0.052 \times \textbf{MSC4} + 0.039 \times \textbf{COMP1} + 0.071 \times \textbf{COMP2} + 0.060 \times \textbf{COMP2} + 0.060 \times \textbf{COMP3} + 0.084 \times \textbf{MSC1} + 0.084 \times \textbf{MSC2} + 0.084 \times \textbf{MSC3} + 0.084 \times \textbf{MSC4} + 0.084 \times$

coefficient), which shows what part of dispersion this coefficient explains to all population; and F—Fisher's statistical meaning observed.

Regression Eq. (8)



Table 8. Corporate social responsibility as the dependent variable with respect to the management culture subscales.

Regression Eq. (9) shows that when behaviour of a socially responsible organisation and behaviour of a socially responsible employee increase separately one after another (other variables unchanged), the assessment of management culture (MC) also increases. In **Table 9**, the joint *management culture* is presented as the dependent variable so that differences of strength and reliability of factors influencing social responsibility could be compared. Analysing the factors influencing management culture, it was established that management culture and

MC $r = 0.798$ $p = 0.000$ BSRO	Dependent variable—management culture (MC)					
r = 0.267 $p = 0.000$ BSRE	R = 0.826	$R^2 = 0.682$	Reliability 0.000			
	Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability			
(Constant)	0.807		0.000			
Independent variables						
Behaviour of a socially responsible organisation	0.674	0.795	0.000			
Behaviour of a socially responsible employee	0.083	0.101	0.000			
Regression Eq. (9)						

 $MC = 0.807 + 0.674 \times BSRO + 0.083 \times BSRE$

Source: compiled by the authors.

Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient); and F—Fisher's statistical meaning observed.

Markings:



Table 9. Management culture as a dependent variable with respect to corporate social responsibility scales.

MC	r = 0.653	p = 0.000	BSRO2	Dependent variable		
	r = 0.660	p = 0.000	BSRO4	$\hat{\mathbf{T}}$		
	r = 0.602	p = 0.000	BSRO5	Management culture		
	r = 0.630	p = 0.000	BSRO1	$\hat{\mathbb{T}}$		
	r = 0.647	p = 0.000	BSRO3	MC		
	r = 0.215	p = 0.017	BSRE6	1		
	r = 0.191	p = 0.000	BSRE5	Correlation with respect to	subscales	
	r = 0.189	p = 0.033	BSRE3	R	R^2	Reliability
	r = 0.174	p = 0.007	BSRE2			
	r = 0.160	p = 0.042	BSRE1	0.836	0.699	0.000
	r = 0.338	p = 0.003	BSRE4	Non-standardised beta coefficient	Standardised beta coefficient	ANOVA reliability
		(C	Constant)	0.768		0.000
Independer	nt variables					
Behaviour o	of a socially respon	nsible organisation	(BSRO)			

0.270

0.000

Market responsibility (services and their quality) BSRO1 0.182

Market responsibility (consumer information, health and safety)	BSRO2	0.069	0.104	0.000			
Environment protection responsibility	BSRO3	0.152	0.216	0.000			
Responsibility in relations with employees	BSRO4	0.197	0.305	0.000			
Responsibility in relations with society	BSRO5	0.072	0.099	0.000			
Behaviour of a socially responsible employee (BSRE)							
Intentions to leave work	BSRE1	-0.029	-0.037	0.042			
Uncertainty and lack of information at work	BSRE2	0.032	0.056	0.007			
General physical and psychological condition of the employee	BSRE3	0.022	0.042	0.033			
The employee's opinion about the organisation	BSRE4	0.030	0.046	0.003			
Corruption, nepotism and favouritism	BSRE5	0.067	0.095	0.000			
Social responsibility criticism: staff attitude	BSRE6	-0.030	-0.046	0.017			
Regression Eq. (10)							
$ \begin{aligned} \mathbf{MC} &= 0.768 + 0.182 \times \text{BSRO1} + 0.069 \times \text{BSRO2} + 0.152 \times \text{BSRO3} + 0.197 \times \text{BSRO4} + 0.072 \times \text{BSRO5} - 0.029 \times \\ \text{BSRE1} &+ 0.032 \times \text{BSRE2} + 0.022 \times \text{BSRE3} + 0.030 \times \text{BSRE4} + 0.067 \times \text{BSRE5} - 0.030 \times \text{BSRE6} \end{aligned} $							

Notes: R—set correlation coefficient; R^2 —summary accuracy coefficient (determination coefficient); and F—Fisher's statistical meaning observed.

Markings:



Table 10. Management culture as a dependent variable with respect to corporate social responsibility subscales.

behaviour of a socially responsible organisation are linked by a very strong ratio (correlation coefficient r value is close to 0.8), and very weak ratio with behaviour of a socially responsible employee, but correlation is statistically reliable.

Table 10 presents the correlation of management culture, as a dependant variable, with respect to corporate social responsibility subscales. Based on the regression Eq. (10), when market responsibility (services and their quality) (BSRO1), market responsibility (consumer information, health and safety) (BSRO2), environment protection responsibility (BSRO3), responsibility in relations with employees (BSRO4), responsibility in relations with society (BSRO5), uncertainty and lack of information at work (BSRE2), general physical and psychological condition of the employee (BSRE3), the employee's opinion about the organisation (BSRE4) and corruption, nepotism and favouritism (BSRE5) increase separately one after another, or when intentions to leave work (BSRE1), social responsibility criticism: staff attitude (BSRE6) decrease (other variables unchanged), the assessment of management culture (MC) increases.

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