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### Managing Logistics Flows Through Enterprise Input-Output Models

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#### 1. Introduction

Nowadays, the management of logistics flows is becoming a crucial activity for competitiveness. In fact, globalization is changing the way in which companies organise their production and distribution activities, considerably increasing the spatial complexity of supply chains (see also Choi & Hong, 2002; Stephen, 2004). Therefore, firms have to redesign their supply chains, both global (Meixell & Gargeya, 2005) and local (Carbonara et al., 2001), in order to sustain competitiveness and to deal with the new geography of customers and suppliers (see also Hulsmann et al., 2008; Keane & Feinberg, 2008).

In this economic scenario, logistics activities cannot be more considered as a derived demand, but as a key factor for achieving competitive advantage (Hesse & Rodrigue, 2004; Gunasekaran & Cheng, 2008). In fact, the reduction of transportation time and costs can lead supply chains to improve their effectiveness and efficiency. With this regard, in the literature several studies have focusing their attention on the analysis of logistics performance, providing measures and indicators, supporting managers and policy makers in the identification of logistics strategies and policies (see also Lai & Cheng, 2003; Lai et al., 2004).

Furthermore, globalization has moved competition from single companies to whole supply chains, thus requiring a joint design and management of logistics flows (Xu & Beamon, 2006; Yi & Ozdamar, 2007). Therefore, in order to guarantee the integrated and effective organization of logistics services, their management and coordination is generally assigned to specific actors, namely third-party logistics (3PL) provider or logistic service provider (LSP) (e.g. Hertz & Alfredsson, 2003; Carbone & Stone, 2005; Kim et al., 2008), which constitute the interconnectedness among the different actors of the supply chain. This new generation of actors is called into being to provide a total logistics service enabling faster movement of goods, shorter turnaround time, more reliable delivery, and reducing the number of transfers.

Moreover, the growing attention towards the environmental sustainability has forced organizations to manage their logistics activities evaluating the environmental effects (e.g. Jayaraman & Ross, 2003; Wang & Chandra, 2007). In fact, international trades, global activities of multinationals, and the division of labour/production are strongly increasing

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these negative effects, which are also accentuated by the growing market share of the most energy intensive modes of transportation (truck and air<sup>1</sup>) and the relative decline of other modes (ship and rail<sup>2</sup>) (EEA, 2004). The EU White Paper on Transport Policy (CEC, 2001) recognises that transport energy consumption is increasing and that 28% of CO<sub>2</sub> emissions are now transport-related. Carbon dioxide emissions continue to rise, as transport demand outstrips improvements in energy-related emissions. The sector with the largest projected increase in EU-15 emissions is transport.

In this scenario, consumers and governments are pressing companies to re-design and carefully manage their logistics networks, in order to reduce the environmental impact of their products and processes (Thierry et al., 1995; Quariguasi Frota Neto et al., 2008).

In the present paper, we propose the use of enterprise input-output (EIO) models to represent and analyse physical and monetary flows between production processes, including logistics ones. In particular, we consider networks of processes transforming inputs into outputs and located in specific geographical areas.

The paper is structured as follows. In the following section, a brief review of EIO models is presented. Then, in Section 3 some possible application fields of EIO models are identified. Sections 4 and 5 describe the basic equations of EIO models and their use. In Section 6 and 7 EIO models are applied to represent and analyse transportation processes, both at an aggregate and disaggregate level, and logistics services markets, respectively. Finally, the main findings and results are summarized into discussion and conclusions (Section 8).

#### 2. Enterprise input-output models

The input-output (IO) approach has been typically applied to analyse the structure of economic systems, in terms of flows between sectors and firms (Leontief, 1941). So doing, analysing the interdependencies among entities, economists and managers can evaluate the effect of technological and economic change at regional, national, and international level.

According to the different level of analysis, IO models can be highly aggregated or disaggregated. Miller and Blair (1985) use a disaggregated level and consider the pattern of materials and energy flows amongst industry sectors, and between sectors and the final customer. A higher level of disaggregation is useful to define a model better fitting real material and energy flows. However, the drawback of working on a high level of disaggregation is represented by the lack of consistency in the input coefficients. In fact, it is sufficient that technological changes happen in a process to modify the input coefficients. On the other hand, because of the small scale, it is easy to know which technological changes are employed in one or more processes and the modifications to apply to the technical coefficients.

EIO models constitute a particular set of IO models, useful to complement the managerial and financial accounting systems currently used extensively by firms (Grubbstrom & Tang, 2000; Marangoni & Fezzi, 2002; Marangoni et al., 2004). In particular, Lin and Polenske (1998) proposed a specific IO model for a steel plant, based on production processes rather than on products or branches. Similarly, Albino et al. (2002, 2003) have developed IO models for analyzing in terms of material, energy, and pollution flows the complex dynamics of

34

<sup>&</sup>lt;sup>1</sup> Air transport is growing by 6–9 % per year in both the old and new EU Member States.

<sup>&</sup>lt;sup>2</sup> The market shares of modes such as rail are increasing only marginally, if at all.

global and local supply chains, and of industrial districts, respectively. Moreover, EIO models based on processes have been adopted to evaluate the effect of different coordination policies of freight flows on the logistics and environmental performance of an industrial district (Albino et al., 2008).

At the single firm's level the EIO model can be useful to coordinate and manage internal and external logistics flows. At the level of the whole industrial cluster the enterprise inputoutput model can be effective to analyse logistics flows and to support coordination policies among firms and their production processes.

As in the case of industrial districts, EIO models can be applied to contexts highly characterized by the geographical dimension, such as the local and global supply chains. For better addressing the spatial dimension the EIO approach can be integrated with GIS technology, geographically referring all the inputs and outputs accounted in the models (e.g. Van der Veen & Logtmeijer, 2003; Zhan et al., 2005; Albino et al., 2007).

This paper aims at investigating logistics related issues adopting EIO models. To cope with this aim, transportation is modelled as a process (or input) both at an aggregate and disaggregate level, providing the other processes with the logistics services necessary to convey products from origins to destinations. In the former, transportation is modelled as a single process (or input) that supplies all the other production processes involved in the chain. Alternatively, it can be modelled considering all the tracks representing the transportation network through which products flow to and from production processes using the disaggregate approach.

These two approaches are used to pursue different system goals. In particular, the aggregate model is used to analyse the logistics flows from a managerial perspective. In fact, economic and operational performance can be evaluated. Whereas, the adoption of a disaggregated approach permits a more space-oriented analysis. Specifically by modelling all the tracks it is possible to examine issues related to traffic congestion, transportation infrastructure availability, and pollutant emissions in specific geographical areas.

#### 3. EIO models for logistics: a framework of analysis

As stated in the previous section, EIO models are accounting and planning tools aimed at describing production process and analyzing their reciprocal interdependences. Here, we intend to shed further light on the adoption of EIO models to manage logistics flows, providing a framework that identifies their main application fields and explains their usefulness.

In particular, we can consider two main perspectives under which the production processes and related logistics flows can be investigated: i) a spatial and ii) an operational perspective. In the former, the processes are described referring to their location into a specific geographical area. This approach can be effective to examine space-related issues, such as traffic congestion, pollutant emissions, transportation infrastructure, and work force availability. In this case, the analysis is applied to the set  $\Pi_G$ , constituted by all the processes  $\pi_i$  (i=1,...,n) located in the area G.

Adopting an operational perspective, goals oriented to maximize the efficiency and effectiveness of the processes belonging to a specific supply chain can be pursed. Therefore, the application field is related to the set  $\Pi_{SC}$ , constituted by all the processes  $\pi_i$  (i=1,...,n) belonging to the supply chain SC. Moreover, considering the logistic flows associated to the production processes, a further application can be represented by the analysis of all the

flows between processes  $\pi_i$  (i=1,...,n) managed by a specific logistic provider. Thus, the set  $\Pi_{LP}$ , constituted by all the flows  $\omega_{ij}$  (i=1,...,n and j=1,...,m) managed by a specific logistic provider LP, can be studied.

These application fields are not mutually exclusive. In fact, they can be combined in order to provide more specific and complex analysis. For instance, we can consider the set  $\Pi_G \cap \Pi_{sc}$ , represented by all the processes located in the area G and involved in the supply chain SC. Then, we can describe the generic process  $\pi_i$  belonging to this set adopting both an operational and geographical perspective. In particular, all its inputs and outputs are described taking into account the nature and their origins and destinations.

In Figure 1, the process  $\pi_i$  is represented, identifying its main output (x<sub>i</sub>), the inputs supplied by other processes belonging to  $\Pi_G \cap \Pi_{sc}$  (z<sub>1i</sub>, z<sub>2i</sub>,..., z<sub>ni</sub>), the wastes and by products produced by  $\pi_i$  (w<sub>1</sub>, w<sub>2</sub>,..., w<sub>n</sub>), and the other primary inputs required by  $\pi_i$  and supplied by processes that are not included into the set to  $\Pi_G \cap \Pi_{sc}$  (r<sub>1</sub>, r<sub>2</sub>,..., r<sub>s</sub>).



Fig. 1. Inputs and outputs of the process  $\pi_i$ .

This representation can be useful for accounting purposes, since it permits to identify the outputs produced by the process and all the required inputs. However, in order to take into account the spatial characteristics of inputs and outputs they have to be geographically referred, considering their origins and destinations. All the processes belonging to  $\Pi_G \cap \Pi_{sc}$  can be geo-referred as well as the flows between them.

In fact, the primary input  $r_k$  can be supplied by distinct origins. Thus, we can distinguish the input on the basis of its origins, being  $r_{kA}$  and  $r_{kB}$ , where A and B represent two distinct locations. Moreover, also the main output can be delivered to different destinations. In particular, these destinations can belong or not to the considered set of processes. In the latter, we indicate as  $f_i$  the output produced by  $p_i$  and destined outside the boundary of the system. Therefore, the main output can be distinguished on the basis of the destinations. For instance, we can have  $f_{iC}$  and  $f_{iD}$ . The same consideration can be applied to wastes and by products ( $w_{kG}$ ,  $w_{kF}$ ).

In Figure 2 the process  $\pi_i$  is represented considering the geographical locations of inputs and outputs.





Therefore, these two distinct representations permit to move from a physical and monetary description of the processes (Figure 1) to a spatial one (Figure 2).

#### 4. EIO models and production processes: basic equations

Let us consider a set of production processes. This set can be fully described if all the interrelated processes as well as input and output flows are identified and modelled.

Let  $Z_0$  be the matrix of domestic (i.e. to and from production processes within the set) intermediate deliveries,  $f_0$  is the vector of final demands (i.e. demands leaving the set), and  $x_0$  the vector of gross outputs. If *n* processes are distinguished, the matrix  $Z_0$  is of size  $n \ge n$ , and the vectors  $f_0$ , and  $x_0$  are  $n \ge 1$ . It is assumed that each process has a single main product as its output. Each of these processes may require intermediate inputs from the other processes, but not from itself so that the entries on the main diagonal of the matrix  $Z_0$  are zero.

Of course, also other inputs are required for the production. These are *s* primary inputs (i.e. products not produced by one of the *n* production processes). Next to the output of the main product, the processes also produce *m* by-products and waste.  $r_0$  and  $w_0$  are the primary input vector, and the by-product and waste vector of size *s* x 1 and *m* x 1, respectively. Define the intermediate coefficient matrix *A* as follows:

$$A \equiv Z_0 \hat{x}_0^{-1}$$

where a "hat" is used to denote a diagonal matrix. We now have:

$$x_0 = Ax_0 + f_0 = (I - A)^{-1} f_0$$

It is possible to estimate *R*, the *s* x *n* matrix of primary input coefficients with element  $r_{kj}$  denoting the use of primary input *k* (1,..., s) per unit of output of product *j*, and *W*, the *m* x *n* matrix of its output coefficients with element  $w_{kj}$  denoting the output of by-product or waste type *k* (1,..., m) per unit of output of product *j*. It results:

$$r_0 = R x_0$$

#### $W_0 = W x_0$

Note that the coefficient matrices *A*, *R*, and *W* are numerically obtained from observed data. A change in the final demand vector induces a change in the gross outputs and subsequently changes in the input of transportation, primary products, and changes in the output of by-products and waste.

Suppose that the final demand changes into  $\overline{f}$ , and that the intermediate coefficients matrix A, the primary input coefficients matrix R, and the output coefficients matrix W, are constant (which seems a reasonable assumption in the short-run), then the output changes into:

Given this new output vector, the requirements of primary products and the outputs of byproduct and waste are:

 $\overline{x} = (I - A)^{-1} \overline{f}$ 

#### $\overline{r} = R\overline{x}$

$$\overline{W} = W\overline{X}$$

where  $\overline{r}$  gives the new *s* x 1 vector of primary inputs, and  $\overline{w}$  the new *m* x 1 vector of by-products and waste types.

The enterprise I-O model can be also adopted to account the monetary value associated with each production process. In particular, let  $p_0$  be the vector of the prices with element  $p_i$  denoting the unitary price of the main product at the end of the process *i*. Thus, considering the vector of the gross outputs  $x_0$ , we can compute the vector  $y_0$ , representing the total revenues associated with each gross output as follows:

$$y_0 = \hat{x}_0 p_0$$

Moreover, we can define the matrix *B*, where the generic element  $b_{ii}$  is expressed as:

$$b_{ij} = a_{ij} \frac{p_i}{p_j}$$

Then, we have:

$$y_0 = By_0 + \hat{f}_0 p_0 = (I - B)^{-1} \hat{f}_0 p_0$$

If *n* production processes are considered, the matrix *B* is of size  $n \ge n$ , and the vectors  $\hat{f}_0 p_0$  and  $y_0$  are  $n \ge 1$ . Moreover, we can define the vector of the prices  $p_0^w$ , where  $p_i^w$  represents the unitary price associated to the wastes and by-products of each process. In particular, waste and by-product will have non-positive and non-negative price respectively. Hence, considering the vector  $w_0$ , we can identify the vector  $y_0^w$  representing the total revenues associated with each waste and by-product as follows:

$$y_0^w = \hat{w}_0 p_0^w$$

Of course, costs are sustained by the production processes. Let  $in_0$  be the vector of the costs associated to the primary inputs, including wages and salaries, and  $an_0$  the vector of investments amortization. Then, the profit (*pt*) for all the production processes can be computed as:

$$pt = \sum_{i=1}^{n} (y_i + y_i^w - \sum_j p_j z_{ji} - in_i - am_i)$$

38

#### 5. EIO models for a supply chain stage

In the present section, we propose a theoretical example, aimed at describing the physical and monetary flows associated with a network of production processes, not including transportation, taking into account the geographical location of inputs and outputs. For the sake of simplicity, a supply chain stage is considered.

Let us consider three production processes,  $\pi_1$ ,  $\pi_2$ , and  $\pi_3$ , belonging to  $\Pi_{sc}$  and exchanging products as shown in Figure 3.



Fig. 3. Inputs and outputs of production processes in a supply chain stage.

Adopting the EIO models, the balance table accounting the materials flows of the supply chain stage is reported in Table 1.

Processes	$\pi_1$	$\pi_2$	$\pi_3$	f <sub>0</sub>	<b>x</b> <sub>0</sub>	
$\pi_1$			$a_{\pi_1\pi_3}x_{\pi_3}$	$f_{\pi_1}$	$x_{\pi_1}$	
$\pi_2$			$a_{\pi_2\pi_3}x_{\pi_3}$		$x_{\pi_2}$	
$\pi_3$				$f_{\pi_3}$	$x_{\pi_3}$	
Primary inputs						
$\mathbf{r}_1$	$r_{1\pi_1} x_{\pi_1}$	$r_{1\pi_2} x_{\pi_2}$				
$r_2$			$r_{2\pi_3} x_{\pi_3}$			
Wastes and by-products						
<b>W</b> <sub>1</sub>	$W_{1\pi_1} X_{\pi_1}$					
W2			$W_{2\pi_3} x_{\pi_3}$			

Table 1. Balance table for the supply chain stage in Figure 3.

As previously explained, the same type of input and output can be characterised by different origins and destinations. Let us assume that the final demand  $f_3$  is delivered to the geographical destinations A and B, the primary input  $r_2$  comes from the geographical

origins C and D, and the waste  $w_1$  is destined to the geographical destinations E and F (Figure 4).



Fig. 4. Inputs and outputs of production processes distinguished by geographical origins and destinations.

On the basis of this representation, it is possible to define the related balance table, reported in Table 2.

Processes	$\pi_1$	$\pi_2$	$\pi_3$	f <sub>0A</sub>	f <sub>0B</sub>	<b>X</b> 0
$\pi_1$			$a_{\pi_1\pi_3}x_{\pi_3}$	$f_{\pi_1}$		$x_{\pi_1}$
$\pi_2$			$a_{\pi_2\pi_3}x_{\pi_3}$			$x_{\pi_2}$
$\pi_3$				$f_{\pi_3A}$	$f_{\pi_3 B}$	$x_{\pi_3}$
Primary inputs						
$\mathbf{r}_1$	$r_{1\pi_1} x_{\pi_1}$	$r_{1\pi_2} x_{\pi_2}$				
r <sub>2C</sub>			$r_{2C,\pi_3} x_{\pi_3}$			
r <sub>2D</sub>			$r_{2D,\pi_3} x_{\pi_3}$			
Wastes and by-products						
w <sub>1E</sub>	$W_{1E,\pi_1} X_{\pi_1}$					
w <sub>1F</sub>	$W_{1F,\pi_1}X_{\pi_1}$					
<b>W</b> <sub>2</sub>			$W_{2\pi_3} x_{\pi_3}$			

Table 2. Balance table for the supply chain stage in Figure 4.

Balance tables referring to the monetary flows among processes can be similarly computed.

#### 6. EIO models for logistics flows in a supply chain stage

The flows of materials among processes and their final outputs require to be conveyed from origins to destinations. Therefore, in order to effectively describe and analyse the network of

production processes, transportation has to be considered. For the sake of simplicity, a supply chain stage is analyzed.

In EIO models, transportation can be modelled as: i) a production process or ii) a primary input, which provides other processes with inputs consisting of logistics service, in terms of the distance covered to convey all main products to their destinations.

In particular, the transportation system can be modelled as a single production process (T) that supplies all the other production processes involved in the supply chain stage and requires inputs such as workforce, fuel, and energy, as shown in Figure 5.



Fig. 5. Inputs and outputs of production processes, including transportation. Following this approach, the balance table can be represented as shown in Table 3.

Processes	$\pi_1$	π2	$\pi_3$	Т	f <sub>0</sub>	<b>x</b> <sub>0</sub>
$\pi_1$		( (	$a_{\pi_1\pi_3}x_{\pi_3}$		$f_{\pi_1}$	$x_{\pi_1}$
$\pi_2$		) ) ( (	$a_{\pi_2\pi_3}x_{\pi_3}$	$\frown$ )(		$x_{\pi_2}$
$\pi_3$	-71				$f_{\pi_3}$	$7x_{\pi_3}$
Т	$a_{T\pi_1}x_{\pi_1}$	$a_{T\pi_2} x_{\pi_2}$	$a_{T\pi_3}x_{\pi_3}$			$x_T$
Primary inputs						
$\mathbf{r}_1$	$r_{1\pi_1} x_{\pi_1}$	$r_{1\pi_2} x_{\pi_2}$				
$\mathbf{r}_2$			$r_{1\pi_3} x_{\pi_3}$			
$\mathbf{r}_3$				$r_{3T}x_T$		
Wastes and by-products				-		
W1	$W_{1\pi_1}X_{\pi_1}$			$w_{1T} x_1$		
w <sub>2</sub>			$W_{1\pi_3} X_{\pi_3}$			

Table 3. Balance table for the supply chain stage in Figure 5.

Logistics flows can be also modelled adopting a disaggregate approach, i.e. a single transportation process can be associated to each origin and destination materials flow (Figure 6). Moreover, transportation processes can also be distinguished on the basis of the logistics flow, if materials and the trucks load capacity are different.



Fig. 6. Inputs and outputs of production processes, including transportation for each origindestination flow.

Processes	$\pi_1$	$\pi_2$	$\pi_3$	T <sub>1</sub>	T <sub>2</sub>	T <sub>3</sub>	$f_0$	$\mathbf{x}_0$
$\pi_1$			$a_{\pi_1\pi_3}x_{\pi_3}$				$f_{\pi_1}$	$x_{\pi_1}$
$\pi_2$			$a_{\pi_2\pi_3}x_{\pi_3}$					$x_{\pi_2}$
$\pi_3$							$f_{\pi_3}$	$x_{\pi_{3}}$
$T_1$	$a_{T_1\pi_1}x_{\pi_1}$							$x_{T_1}$
T <sub>2</sub>		$a_{T_2\pi_2} x_{\pi_2}$						$x_{T_2}$
T <sub>3</sub>			$a_{T_3\pi_3}x_{\pi_3}$					$x_{T_3}$
Primary inputs								
$\mathbf{r}_1$	$r_{1\pi_1} x_{\pi_1}$	$r_{1\pi_2} x_{\pi_2}$						
$r_2$			$r_{2\pi_3} x_{\pi_3}$					
$\mathbf{r}_3$				$r_{3T_1} x_{T_1}$	$r_{3T_2} x_{T_2}$	$r_{3T_3} x_{T_3}$		
Wastes and by- products								
	$\overline{w_{1\pi_1}x_{\pi_1}}$			$w_{1T_1}x_{T_1}$	$\overline{w_{1T_2}x_{T_2}}$	$w_{1T_3}x_{T_3}$		
W2			$W_{2\pi_3} x_{\pi_3}$					

In this case, the balance table is reported in Table 4.

Table 4. Balance table for the supply chain stage in Figure 5.

As stated at the beginning of the section, transportation can be alternatively modelled as a primary input. Therefore, no inputs, wastes, and by-products related to transportation are considered. In Figure 7 and Table 5, the supply chain stage and the balance table referred to this case are represented.



Fig. 7. Inputs and outputs of production processes, including transportation as a primary input.

Processes	$\pi_1$	$\pi_2$	$\pi_3$	f <sub>0</sub>	$\mathbf{x}_0$	
$\pi_1$			$a_{\pi_1\pi_3}x_{\pi_3}$	$f_{\pi_1}$	$x_{\pi_1}$	
$\pi_2$			$a_{\pi_2\pi_3}x_{\pi_3}$		$x_{\pi_2}$	
$\pi_3$				$f_{\pi_3}$	$x_{\pi_3}$	
Primary inputs						
$\mathbf{r}_1$	$r_{1\pi_1} x_{\pi_1}$	$r_{1\pi_2} x_{\pi_2}$				
r <sub>2</sub>			$r_{2\pi_3} x_{\pi_3}$			
T = (T = )	$r_{T\pi_1} x_{\pi_1}$	$r_{T\pi_2} x_{\pi_2}$	$r_{T\pi_3} x_{\pi_3}$	$\left( \right) \left( \right) \left( \right)$	$\square$	
Wastes and by-products	7	$\mathcal{C}$			$\sum$	
$\mathbf{w}_1$	$W_{1\pi_1} x_{\pi_1}$					
w <sub>2</sub>			$W_{2\pi_3} x_{\pi_3}$			

Table 5. Balance table for the supply chain stage in Figure 7.

Also in this case, logistics flows can be modelled using a disaggregate approach, distinguishing different transportation inputs, according to the origin-destination materials flow.

The proposed EIO models can be adopted to analyse the logistics flows of a supply chain stage located in a specific geographical area. Therefore, we can consider a set of production processes belonging to  $\Pi_G \cap \Pi_{sc}$ .

However, these models are not able to make distinction about primary inputs, wastes, byproducts, and outputs transportation. To make distinction, we add virtual processes located within the considered geographical area G or on its boundaries, depending on where the primary input is available (within or outside the area). Each virtual process, corresponding to a specific primary input, is characterised by geographical information about its location and it has an output that can be transported to all the production processes requiring that input. For each virtual process no inputs are allowed from the production processes.

Let us consider *h* virtual processes corresponding to *s* primary inputs from outside the geographical system. Then, we introduce  $Z_0^*$  and  $x_0^*$  as the matrix of domestic intermediate deliveries and the vector of gross outputs including the *h* virtual processes, respectively. If *n* processes are distinguished, including transportation processes, the matrix  $Z_0^*$  is of size  $(n+h) \ge (n+h) = 0$  and the vector  $x_0^*$  is  $(n+h) \ge 1$ .

Define the intermediate coefficient matrix *A*\* as follows:

$$A^* \equiv Z_0^* \hat{x}_0^{-1^*}$$

The apex \* can be extended with similar meaning to all variables as needed.

The same approach can be used to model wastes and by-products transportation.

Let us consider two production processes,  $\pi_j$  and  $\pi_k$ , two virtual processes,  $v_1$  and  $v_2$ , corresponding to two primary inputs,  $r_1$  and  $r_2$ , respectively, and the process T having, for the sake of simplicity, no intermediate deliveries from processes  $\pi_j$  and  $\pi_k$ , and no primary inputs. Moreover, each process, primary input, waste, and by-product is characterised by a single location, and no imports are considered from outside G, unless the two primary inputs. Finally, let us assume that the final demand  $f_{\pi k}$  is delivered to the geographical destination A and the waste  $w_1$  is destined to the geographical destination B (Figure 8).



Fig. 8. Inputs and outputs of production processes, including transportation and virtual processes.

In Table 6 the balance table referred to the supply chain stage depicted in Figure 8 is reported.

Process	$\pi_{i}$	$\pi_k$	Т	$v_1$	V2	f <sub>0A</sub>	$\mathbf{x}_0$
$\pi_{j}$		$a_{\pi_j\pi_k}x_{\pi_k}$					$x_{\pi_j}$
$\pi_{ m k}$						$f_{\pi_k A}$	$x_{\pi_k}$
Т	$a_{T\pi_j} x_{\pi_j}$	$a_{T\pi_k} x_{\pi_k}$					$x_T$
<b>v</b> <sub>1</sub>	$a_{v_1\pi_j}x_{\pi_j}$		$\mathcal{D}($				<i>x</i> <sub><i>v</i><sub>1</sub></sub>
V2		$a_{v_2\pi_k}x_{\pi_k}$			$\mathcal{D}\mathcal{M}\mathcal{C}$	7	<i>x</i> <sub><i>v</i><sub>2</sub></sub>
Primary inputs							
$r_1$				$r_{1v_1}x_{v_1}$			
$r_2$					$r_{2v_2} x_{v_2}$		
Wastes and by- products							
w <sub>1B</sub>	$W_{1B,\pi_j} X_{\pi_j}$	$W_{1B,\pi_k} X_{\pi_k}$	$W_{1B,T} x_T$	$W_{1B,v_1}X_{v_1}$	$W_{1B,v_2} X_{v_2}$		

Table 6. Balance table for the supply chain stage in Figure 8.

As previously explained, the main output of process T is represented by the total distance covered by transportation means to deliver products from origins to destinations. Thus, considering the distance between the processes, as provided in Table 7, we can compute, for

instance, 
$$z_{T\pi_j}$$
 as:  $z_{T\pi_j} = d_1 \cdot \frac{z_{\pi_j \pi_k}}{C}$ 

where C represents the transportation means' load capacity.

From/to	$\pi_{j}$	$\pi_k$	$v_1$	<b>V</b> <sub>2</sub>
$\pi_{j}$		$d_1$	$d_2$	<b>d</b> <sub>3</sub>
$\pi_k$	$d_1$		$d_4$	$d_5$
$v_1$	d <sub>2</sub>	$d_4$		d <sub>6</sub>
V2	d2	$d_4$	d <sub>6</sub>	

Table 7. Distance between processes.

Moreover, the distances between the processes can be distinguished into the different paths covered to convey products, which are constituted by the track connecting the processes, as shown in Table 8.

From/to	$\pi_{j}$	$\pi_{ m k}$	$\mathbf{v}_1$	$\mathbf{v}_2$
$\pi_{j}$		$\theta_1 - \theta_2$	$\theta_1 - \theta_3$	$\theta_1 - \theta_4$
$\pi_k$	$\theta_2 - \theta_1$		$\theta_2 - \theta_3$	$\theta_2 - \theta_4$
$v_1$	$\theta_3 - \theta_1$	$\theta_3 - \theta_2$		$\theta_3 - \theta_4$
V2	$\theta_4 - \theta_1$	$\theta_4 - \theta_2$	$\theta_4 - \theta_3$	

Table 8. Paths covered by transportation means.

Therefore,  $z_{T\pi_i}$  results:

$$z_{T\pi_{j}} = \left(d_{\theta_{1}} + d_{\theta_{2}}\right) \cdot \frac{z_{\pi_{j}\pi_{k}}}{C} = d_{\theta_{1}} \cdot \frac{z_{\pi_{j}\pi_{k}}}{C} + d_{\theta_{2}} \cdot \frac{z_{\pi_{j}\pi_{k}}}{C}$$

where  $d_{\theta}$  and  $d_{\theta}$  represent the lengths of the track  $\theta_1$  and  $\theta_2$ , respectively.

On the basis of these considerations, the transportation process can be modelled adopting a disaggregate approach into *l* processes ( $\theta_k$ , k=1,..., l), corresponding to the *l* tracks covered by transportation means to deliver products. In this case, the balance table reported in Table 4 can be described as in Table 8.

Process	$\pi_{j}$	$\pi_k$	$\theta_1$	$\theta_2$	$\theta_3$	$\theta_4$	v <sub>1</sub>	v <sub>2</sub>	f <sub>0A</sub>	<b>x</b> <sub>0</sub>
π	NFP	$a_{\pi_j\pi_k} x_{\pi_k}$	$\bigcirc$							$x_{\pi_j}$
$\pi_k$		5	5					2	$f_{\pi_k A}$	$x_{\pi_k}$
$\theta_1$	$a_{\theta_1\pi_j}x_{\pi_j}$						$a_{\theta_1 v_1} x_{v_1}$			$x_{\theta_1}$
θ2	$a_{\theta_2\pi_j} x_{\pi_j}$	$a_{\theta_2\pi_k}x_{\pi_k}$						$a_{\theta_2 v_2} x_{v_2}$		$x_{\theta_2}$
$\theta_3$							$a_{\theta_{3}v_{1}}x_{v_{1}}$			$x_{\theta_3}$
$\theta_4$								$a_{\theta_4 v_2} x_{v_2}$		$x_{\theta_4}$
v <sub>1</sub>	$a_{v_1\pi_j}x_{\pi_j}$									$x_{v_1}$
V2		$a_{v_2\pi_k} x_{\pi_k}$								<i>x</i> <sub><i>v</i><sub>2</sub></sub>
Primary inputs										
r <sub>1</sub>							$r_{1v_1}x_{v_1}$			
r <sub>2</sub>								$r_{2v_2} x_{v_2}$		
Wastes and by-products										
w <sub>1B</sub>	$W_{1B,\pi_j} X_{\pi_j}$	$W_{1B,\pi_k} X_{\pi_k}$	$W_{1B,\theta_1} x_{\theta_1}$	$W_{1B,\theta_2} x_{\theta_2}$	$W_{1B,\theta_3} x_{\theta_3}$	$W_{1B,\theta_4} x_{\theta_4}$	$w_{1B,v_1}x_{v_1}$	$W_{1B,v_2} \overline{X}_{v_2}$		

Table 8. Balance table in the disaggregated representation of transportation processes.

Adopting the disaggregate approach, each transportation input is related to a given track  $\theta_k$  (k=1,..., h). Then, each process delivering products to two or more final destinations can be distinguished according to their final destinations, maintaining the same geographical location. In fact, let us assume to have three production processes ( $\pi_1$ ,  $\pi_2$ , and  $\pi_3$ ) and two tracks ( $\theta_1$  and  $\theta_2$ ), with the balance table reported in Table 9, where  $\theta_1$  and  $\theta_2$  connect  $\pi_1$  with  $\pi_2$ , and  $\pi_1$  with  $\pi_3$ , respectively.

	$\pi_1$	$\pi_2$	$\pi_3$	F
$\pi_1$	0	$Z_{12}$	$Z_{13}$	0
$\pi_2$	0	0	0	f <sub>2</sub>
$\pi_3$	0	0	0	f <sub>3</sub>
$\theta_1$	$t_{11}$	0	0	
$\theta_2$	<i>t</i> <sub>21</sub>	0	0	

Table 9. Balance table.

If  $f_2$  increases, then  $z_{12}$  must increase and, consequently,  $x_1$  increases. However, only  $t_{11}$  must increase to permit to serve more output of  $\pi_1$  to  $\pi_2$ . Then, the process  $p_1$  has to be distinguished into  $p_{12}$  and  $p_{13}$ , according to its final destinations, as shown in Table 10.



Table 10. Balance table in the case of process  $\pi_1$  distinguished according to its final destinations.

Now,  $t_{1,12}$  and  $t_{2,13}$  represent the distance covered by the transportation mean to convey the output of process  $\pi_1$  to the process  $\pi_2$  through the track  $\theta_1$ , and the output of process  $\pi_1$  to the process  $\pi_3$  through the track  $\theta_2$ , respectively.

Finally, it is important to compute and geo-refer the pollution caused by the transportation means along the tracks. Then, let us define the waste vector  $w_0^{\theta}$  of size  $m \ge 1$  and the  $m \ge h$  matrix  $W^{\theta}$  of output coefficients with element  $w_{kj}^{\theta}$  denoting the output of waste type k (1,...,m) per unit of transportation input j. It results:

$$w_0^{\theta} = W^{\theta} \theta_0$$

Then, pollution caused by transportation can be easily computed and geo-referred.

#### 7. EIO models and logistics services markets

As stated in Section 1, logistics services are generally managed by logistics providers (3PL), which own the key competencies and capabilities necessary to assure their effectiveness and efficiency.

Referring to transportation services, three distinct actors can be identified: i) suppliers, which have to deliver products to one or more customers; ii) customers, which require products from one or more suppliers; iii) 3PL providers, which provide the transportation service and coordinates logistics flows between suppliers and customers.

The interaction among these different actors represents what is generally defined as a logistics services market. In particular, it can be composed by actors belonging both to the same companies, or different and independent ones.

Adopting EIO models it is possible to describe these markets modelling each actor as a different production process.

Let us consider three suppliers ( $S_1$ ,  $S_2$ , and  $S_3$ ), two customers ( $C_1$ ,  $C_2$ , and  $C_3$ ), and two logistics providers, which are represented by two distinct transportation processes ( $T_1$ , and

T<sub>2</sub>), forming the logistics services market depicted in Figure 9. For the sake of simplicity, no primary inputs, wastes, and by-products are considered.



 $z_{T2C2}$ 

#### Fig. 9. A logistics services market.

The EIO model permits to account the demand and supply of logistics services, as shown in the balance Table 11.

	Process	S <sub>1</sub>	S <sub>2</sub>	<b>S</b> <sub>3</sub>	C <sub>1</sub>	C <sub>2</sub>	T <sub>1</sub>	T <sub>2</sub>	$f_0$	<b>x</b> <sub>0</sub>	
_	$S_1$				$Z_{S_1C_1}$					$x_{s_1}$	
	S <sub>2</sub>				$Z_{S_2C_1}$		$\sum$			$x_{s_2}$	
	<b>S</b> <sub>3</sub>		)((		$\sum_{i=1}^{n}$	$Z_{S_{3}C_{2}}$			) ) (	$x_{s_3}$	
	C <sub>1</sub>			クロ				7	$f_{c_1}$	$x_{c_1}$	
	C <sub>2</sub>								$f_{c_2}$	$x_{c_2}$	
	$T_1$	$Z_{T_1S_1}$	$Z_{T_{1}S_{2}}$		$Z_{T_1C_1}$					$x_{T_1}$	
	T <sub>2</sub>			$Z_{T_1S_3}$		$Z_{T_1C_2}$				$x_{T_2}$	

Table 11. Balance table for the logistics services market in Figure 9.

This representation can be useful also as a planning tool, to analyse the economic and environmental performance of logistics services markets, investigating how it is affected by the different degree of cooperation among the actors. In fact, different market organizations can be proposed and investigated, on the basis of the collaboration degree of the actors, and following approaches aimed at minimizing the number of trips, such in as in the case of consolidation strategies, and at creating logistics networks specialized, for instance, by geographical areas, types of product, and services.

#### 8. Discussion and conclusions

The present paper has proposed the use of EIO models to describe and analyse logistics flows to support managers and policy makers in the definition of policies for their management and coordination. In particular, different approaches and models have been proposed.

Two main perspectives have been used to analyse logistics flows, such as a spatial and operational one, pursuing different goals. In fact, geo-referring the production processes belonging to a supply chain, and their inputs and outputs, spatial-oriented analyses can be performed in order to deal with issues related to traffic congestion, pollutant emissions, transportation infrastructures, and work force availability. Therefore, on the basis of these analyses policies aimed at improving the transportation sustainability and reducing its negative impact on the environment can be identified.

Differently, the adoption of an operational framework of analysis can permit to describe logistics flows involved in specific supply chains, or, more in detail, managed by specific actors, in order to analyse and improve logistics economic performance. For instance, solutions aimed at consolidating the flows and reducing the number of trips and the transportation costs can be achieved.

Moreover, transportation has been modelled both as a process and as a primary input. The difference between these two approaches depends on the inclusion of inputs required and wastes produced by transportation. In fact, in the former all the transportation inputs, such as workforce and fuel, and its pollutant emissions are considered. Therefore, this approach can be useful for 3PL to evaluate the economic and environmental performance of their activities. On the contrary, the modelling of transportation as a primary input can be used to investigate its impact on the supply chains. In fact, in this case the model can be a suitable accounting and planning tool for actors representing the demand of logistics services, in order to analyse, for instance, how logistics affects their profit and operations.

Transportation has been also modelled at an aggregate and disaggregate level. The aggregate level of analysis permits to investigate managerial-oriented issues, giving a holistic view of the transportation to evaluate its global role on the supply chains' efficiency and effectiveness. Differently, the disaggregate approach permits a more in-depth analysis, since it describes all the tracks covered by transportation means, thus allowing policy makers to propose actions for the logistics management according to a social and environmental perspective.

Finally, EIO models have been used to represent logistics service markets, in order to account and analyse the demand and supply of transportation. This can be useful for both logistics providers and customers to organize markets, on the basis of different criteria (e.g. consolidation, specialization, geographical areas) and to improve their performance.

The present study contributes to extend the existing framework on logistics management, providing a set of complete and complementary tools, based on the use of EIO models, able

to analyse the problem according to different perspectives and point of views. The power of the described methodology is strictly related to the possibility to investigate the impact of logistics on the whole performance systems, thanks to the direct and indirect relationships and interdependences among production processes.

Further researches should be devoted to apply the models to actual cases, in order to show their effectiveness as both accounting and planning tools and to strength the relevance of the proposed approach.

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#### Supply Chain the Way to Flat Organisation

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With the ever-increasing levels of volatility in demand and more and more turbulent market conditions, there is a growing acceptance that individual businesses can no longer compete as stand-alone entities but rather as supply chains. Supply chain management (SCM) has been both an emergent field of practice and an academic domain to help firms satisfy customer needs more responsively with improved quality, reduction cost and higher flexibility. This book discusses some of the latest development and findings addressing a number of key areas of aspect of supply chain management, including the application and development ICT and the RFID technique in SCM, SCM modeling and control, and number of emerging trends and issues.

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