ACCEPTANCE OF THE PUNCTUALITY CASCADING REPORTING SYSTEM (PCRS)

AMONG STAFFS AT NATIONAL AUDIT DEPARTMENT IN MELAKA

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FACULTY OF BUSINESS MANAGEMENT

UNIVERSITY OF TECHNOLOGY MARA

KAMPUS BANDARAYA MELAKA

JULY 2016

DECLARATION OF ORIGINAL WORK

BACHELOR OF BUSINESS ADMINISTRATION
(HONS) INTERNATIONAL BUSINESS
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITY OF TECHNOLOGY MARA
"DECLARATION OF WORK"

We, Rahayu Binti Abdullah (I/C Number: 930701015602) and Nina Nabiha Binti Hassan (I/C Number: 930419035984)

Hereby declare that:

i.   This work has not previously accepted in substance of any degree, locally or overseas and is not being concurrently submitted for this degree or any degrees.

ii. This project is independent done by me including works and investigations.

iii. All extract has been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____   Date: _____

Signature: _____   Date: _____

LETTER OF SUBMISSION

30th June 2016

The head of Program

Bachelor of Business Administration (Hons) International Business

Faculty of Business Management,

University of Technology MARA,

110 Off Jalan Hang Tuah,

75300 Melaka.

Dear Sir,

SUBMISSION OF RESEARCH REPORT

Attached is the project title "ACCEPTANCE OF THE PUNCTUALITY CASCADING REPORTING SYSTEM (PCRS) AMONG STAFFS AT NATIONAL AUDIT DEPARTMENT IN MELAKA" to fulfil the requirement as needed by the Faculty of Business Management, University of Technology MARA.

Thank You.

Yours sincerely,

_____

(RAHAYU BINTI ABDULLAH)

 2014619566

Yours sincerely,

_____

(NINA NABIHA BINTI HASSAN)

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ABSTRACT

The purpose of this research is to find the factors that influence on acceptance of the Punctuality Cascading Reporting System (PCRS) among staffs at National Audit Department. The factors are trust, perceived ease of use, social influence and perceived of usefulness. National Audit Department in Melaka is the first federal institution that uses this system. It also is the first branch of National Audit Department for the trial period using it before implement to other branches in Malaysia.

In order to get the result for this research, the researchers have used the software of Statistical Package for the Social Sciences (SPSS) version 22.0 to analyse the data. The information that gathers and findings will be used to know the most factors that influenced to the dependent variable and to improve on acceptance for this system among their staffs.