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# Tourism Culture: Nexus, Characteristics, Context and Sustainability

## Abstract

*This article makes the case for tourism culture; the new cultural expressions, practises and identities, influenced by hosts, guests and industry context, which may develop in destinations, as a useful perspective with which to draw together various conceptual narratives within the tourism studies literature. Research in three small islands finds evidence of a distinctive cultural landscape which emerges from the interaction of host and guest cultures, and the exchange, change and creativity that results. Tourism industry dynamics are found to facilitate or undermine this process, as in turn they may be influenced by. This tourism culture has implications for the continuation and evolution of indigenous culture, as it does for the absorption of elements of tourist cultures. The emergent fusion may be symptomatic of a richer cultural landscape and might be considered as an indicator of more sustainable communities and forms of tourism development.*

## Keywords

Tourism Culture; Sustainable Tourism; Host-Guest Relationships; Resident Involvement; Qualitative Research; Small Island Tourism; Host Culture; Guest Culture

## 1.0 Introduction

Explored in this research article is the occurrence or not of tourism culture, how this can be defined, and what implications can be drawn from in relation to sustainability (see Figure 1). Tourism culture can be seen as a product of the melange of host and guest cultures that occurs in a destination, resulting in a new and distinctive emergent culture, in turn shaped by

26 and shaping the local tourism context. The aim of this paper is to present an overview of host-  
27 guest interactions and the outputs to emerge from these, using tourism culture as a lens to do  
28 so. It is proposed that this alternative perspective might synthesise and complement various  
29 conceptual narratives within the tourism literature, and can be used to encourage a more  
30 holistic, nuanced and potentially positive evaluation of tourism outputs.

31         It appears that both hosts and guests are mutually affected by their tourism  
32 involvements. Tourism is widely associated with cultural influence upon and at times fusion  
33 with host cultures (i.e. Tapper, 2001; Picard, 2008). Likewise guests themselves can be  
34 influenced and altered by their travel experiences (i.e. Richards, 2014). And many tourists do  
35 choose to a greater or lesser extent to acculturate and become closely involved with host  
36 cultures (Rasmi *et al.*, 2014). Exchange, change and creativity outputs may arise from this  
37 process of mutual interaction. These potentially lead in turn to the development of new and  
38 distinctive cultural landscapes: a tourism culture. (NB. In the literature the term ‘tourist’  
39 rather than ‘tourism’ culture has been used by those exploring the topic (i.e. Smith, 1989;  
40 Sindiga, 1996). The latter is adopted here in recognition of the equal status of hosts as well as  
41 guests (tourists) and influence of industry dynamics.)

42         Tourism culture is affected by the culture and actions of visitors themselves (Wilson,  
43 1997), their hosts (Smith, 2009), and influenced by the unique requirements and processes of  
44 hosting tourism (Cooper, 1995). For example, tourism culture may be facilitated or disrupted  
45 by dynamics of tourism development and decline (Butcher, 2003). At the same time tourism  
46 culture may shape this local tourism context and the host-guest relationships situated within,  
47 potentially in a more sustainable manner. Its presence has for instance been associated with  
48 many positive impacts such as mutual learning, cultural revival and multiculturalism (Stronza  
49 and Gordillo, 2008), proximity between hosts and guests and local stakeholder involvement  
50 in the industry (Sindiga, 1996). With these recognised as factors in more sustainable forms of

51 tourism development (i.e. Almeyda *et al.*, 2010; Reimer and Walter, 2013), tourism culture  
52 may be a potential antecedent and precedent of this.

53           What contributes to and constitutes tourism culture is something which merits further  
54 investigation therefore. We broadly understand how tourism can affect tourists, how it can  
55 affect local stakeholders and communities, and how such outcomes may influence  
56 measurement and management of sustainability. Less present is a wider perspective exploring  
57 or articulating the dialectical interplay between hosts and guests and what may emerge from  
58 this. The participation of hosts may be especially overlooked, risking patronising or overly-  
59 negative assessments of what are in fact more dynamic, nuanced and varied experiences  
60 (Scheyvens and Momsen, 2008). The process of interaction between visitors and residents on  
61 islands specifically has remained largely unexplored (Moyle *et al.*, 2010), whilst cold-water  
62 and secondary destination islands are under-researched in general (Ritchie and Inkari, 2006;  
63 Baldacchino, 2010).

64           This paper therefore explores tourism culture in the setting of three such islands at  
65 varied stages of tourism development. In doing so a particular perspective on tourism outputs  
66 is revived and refined, one which may be more flexible and perhaps accurate in  
67 accommodating the various nuances within. Theoretical benefits as a result include  
68 complementing, extending and drawing together various conceptual narratives within the  
69 tourism studies literature.

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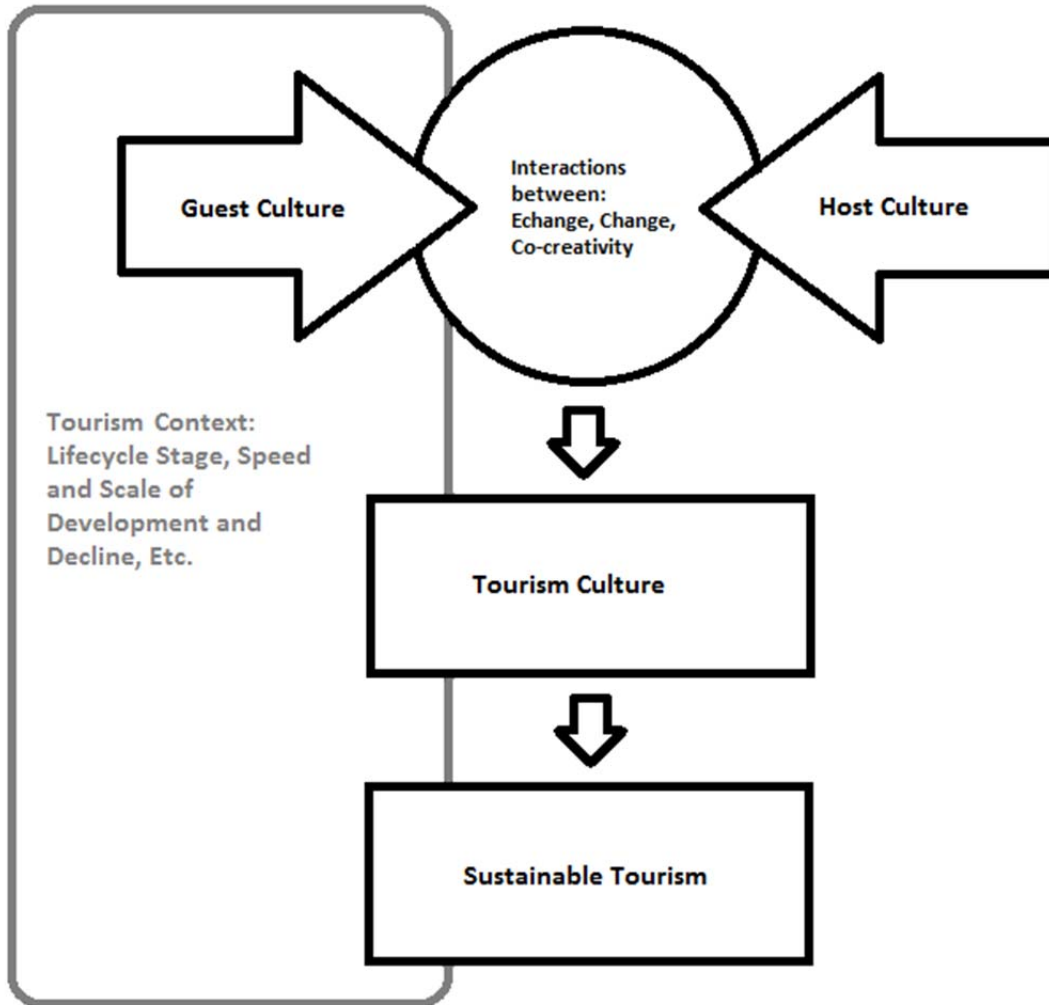
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76 **Figure 1: Conceptual Framework**



77

78

## 79 **2.0 Literature Review**

80

### 81 **2.1 Tourism Culture Nexus**

82 Tourism culture may best be seen as a nexus between host culture and guest culture (see  
83 Figure 3). On the one hand host culture is that which is indigenous to a locale: its particular  
84 arts and crafts, language, traditional roles, festivals, and ways of doing things (Tsartas, 1992;  
85 Simpson, 1993; Tapper, 2001; Smith, 2009). In the case of small islands, these often host  
86 unusually rich and distinctive cultures due to their relative isolation. This must be adapted to

87 creatively and often disjoints from wider social, cultural, political and economic changes felt  
88 in mainland areas (Royle, 2003; 2008; Berry, 2009). Small islands are known to be far from  
89 homogenous, with even proximate neighbours having often very distinct economic, social,  
90 cultural and natural landscapes (Milne, 1992). At the same time, broad similarities between  
91 islands are shared, informed as they are by the challenges of peripherality resident  
92 community's face, and the often resilient and creative adaptations to those (Boissevain, 1979;  
93 Andriotis, 2005; McElroy, 2006; Chaperon and Bramwell, 2013).

94         On the other hand is guest culture. This may be influenced by the originating cultures  
95 of guests who act on holiday in ways influenced by their cultural background (Wilson, 1997;  
96 Carr, 2002), or perhaps in reaction against this (Hughes, 2002). Particular temporary tourist  
97 culture exists also for those on holiday. Noted are the temporary cultures that tourists may  
98 enter into (Jafari, 1987) or create (Sorensen, 2003) whilst on holiday. These may have  
99 identifiable social structures, norms and values, such as that amongst backpackers (Sorensen,  
100 2003), and are typically less restrained and more hedonic (Carr, 2002; Kim and McKerchner,  
101 2011). Tourists are frequently informed by common bonds of exploration, escapism and  
102 hedonism expressed through certain typical pursuits and behaviours (Fodness, 1994; Urry,  
103 2002).

104         It is the interplay between these two cultures which could be seen as the creation,  
105 negotiation and evolution of a new tourism culture informed by both. An example of such a  
106 complex dialogue is Maltese handicrafts, with some products and styles originally intended  
107 for external audiences being appropriated into local culture (Markwick, 2001). Tourism has  
108 in many places become an integral part of culture, and interaction with tourists is frequently a  
109 central component in the definition of ethnic identity and authenticity (Picard, 1997; 2008).  
110 Tourism potentially becomes over time a part of everyday life (Sindiga, 1996), an authentic  
111 demonstration (Cohen, 1988) and integral part of local landscapes and identity (Lim and

112 Cooper, 2009). Host cultures may evolve alongside and adapt to the presence of guest  
113 cultures, co-opting many aspects of cultural meaning and expression into local tradition,  
114 practise and identity (Cohen, 1988), as per the Bai Chinese indigenous community where:  
115 “Tourism has become central to the Bai in the ancient town of Dali. It is now part of their  
116 culture and part of their ethnic identity” (Zhihong, 2007: 256). Even those cultures that may  
117 react to or reject tourist hosting (i.e. Sanchez and Adams, 2008), through the processes of  
118 cultural reflexivity, resistance or ritual stimulated (see Boissevain, 1996), inevitably find  
119 themselves still shaped by the host-guest nexus.

120           It is evident cultures, host communities and ecosystems are not static, but rather  
121 affected by, susceptible to and capable of change over time (Brown, 1998; Pennington-Gray  
122 *et al.*, 2005). The encounters and interactions between hosts and guests are one influential  
123 source of this.

124

## 125           **2.2 Tourism Culture Characteristics**

126 Impacts and outputs of tourism therefore form something of an on-going dialogue between  
127 hosts and guests. This dialogue may produce a number of interrelated economic,  
128 environmental, social and cultural outputs. Although diverse and setting-specific these may  
129 be broadly classed in terms of the exchanges between host and guest cultures (Pennington-  
130 Gray *et al.*, 2005), the changes in values, attitudes, behaviours, consumption patterns and  
131 ways of life this may engender (Yasothornsrikul and Bowen, 2015), and the creativity to arise  
132 from (Richards, 2011).

133           Social, cultural and economic exchange is a characteristic of the service intensive  
134 tourism industry which essentially engenders large scale interactions of people (Dieke, 2003).  
135 Although the superficiality and positivity of these interactions varies widely (Moyle *et al.*,  
136 2010), more meaningful and constructive exchanges are possible. Reciprocal bilingualism

137 (Evans, 1975, cited in Smith, 1976) for example, defines the potential for tourism stimulated  
138 interactions to enrich the knowledge of hosts and guests about each other. Outputs such as  
139 higher levels of economic entrepreneurship may be stimulated as a result (see Boissevain,  
140 1979; Brown, 1998; Brown and Hall, 2000).

141         Subsequent changes in attitudes, behaviours, values and ways of doing things may  
142 occur as a result of hosting tourism. The demonstration effect, used within tourism studies to  
143 identify cultural impacts of tourism, usually upon hosts, applies the principle that observing  
144 tourists leads indigenous residents to change their own attitudes, values, behaviour and  
145 consumption patterns as they emulate (Yasothersrikul and Bowen, 2015). Similarly, hosting  
146 tourism can provoke reflexivity in terms of questioning of and concern for defining local  
147 identity (Pedregal and Boissevain, 1996; Wood, 1997; Picard, 2008). For example, Michaud  
148 (1997) describes in a Thai Hmong community how cultural tourism has had a salutary impact  
149 in the form of a catalyst for questioning implicit cultural limitations, and also what aspects of  
150 that culture need to be preserved in light of wider social changes.

151         Although tourism induced change has been frequently framed negatively in terms of  
152 the erosion of indigenous cultures (i.e. Royle, 2003), examples from the sustainable tourism  
153 literature credit an expansion of conservation ethos and resource re-evaluation amongst many  
154 indigenous communities, to the financial and social inputs brought by tourism interest and  
155 example (i.e. Rodriguez *et al.*, 2008; Reimer and Walter, 2013). The same could be said of  
156 tourists who may reappraise own and community attitudes, values and perceptions as a result  
157 of travel experiences (i.e. Yu and Lee, 2014).

158         Lastly, the potential of tourism to revitalise, reinterpret, recreate and create meaning is  
159 raised. Alongside a demonstration effect, what could be described as an ‘attention effect’ may  
160 be stimulated, whereby indigenous communities are motivated by outsider interest to explore,  
161 revive and reinterpret traditional aspects of local identity (i.e. Stronza and Gordillo, 2008).



162 Similarly, commercial creativity might be driven by the impetus in both economic and  
163 cultural spheres for the rediscovery, reinvention, importing and creation of cultural products  
164 for tourists' entertainment and consumption (Boissevain, 1996). Over time these may become  
165 integral parts of, fusions with, and expressions of culture for residents also. 'Coping  
166 creativity', whereby the wider changes brought by the industry influence creative adaptation  
167 and coping strategies in response, such as resisting, avoiding or hiding (see Boissevain,  
168 1996), can likewise see new cultural practises and identities emerge as a result (i.e. Rodriguez  
169 *et al.*, 2008; Smith, 2009). Cohen's (1988) discussions of emergent authenticity, new  
170 meanings and play illustrate how communities may react to tourism.

171         Tourists themselves input into this process through their presence and expectations  
172 influencing and stimulating hosts, but also through their desire for cultural exploration,  
173 participation and co-creation of products and experiences (Cruz, 2014; Richards, 2014).  
174 Tourists can contribute creatively to cultures; spontaneously establishing attractions for  
175 instance (Lovelock, 2004). The increasingly active participation of tourists in local way of  
176 life and creative collaboration in developing tourism practises by both consumers and  
177 producers is noted (Richards, 2011). Likewise the co-creation of hosts and guests in terms of  
178 developing tourism products and experiences, adding atmosphere, valorising cultural assets  
179 and revitalising existing products (Richards, 2014). Such co-creativity can reinvigorate local  
180 culture for both residents and tourists (i.e. Crespi Vallbona and Richards; 2007). It is thus  
181 linked to added value for both the visitor and visited at the same time as contributing to the  
182 uniqueness and authenticity of a destination (Binkhorst and Den Dekker, 2009). Tourism can  
183 henceforth be generative in that it leads to the creation and recreation of new meanings for  
184 cultural objects and practises (Mathieson and Wall, 1992; Simpson, 1993).

185

186

### 2.3 Tourism Culture Context

187  
188 These host-guest interactions take place in and informed by the economic, social and  
189 environmental landscapes of a locale; landscapes shaped by dynamics of the tourism industry  
190 itself. To illustrate, tourist destinations tend to have a specific economic, social and  
191 environmental make up. This is shaped by input from new migrants attracted by tourism, who  
192 will inevitably influence the local economic and social landscape (Damer, 2000). Demand for  
193 certain infrastructure, facilities, services, attractions and forms of cultural presentation also  
194 influence (i.e. social consequences of tourist footpath use amongst local residents; Mundet  
195 and Coenders, 2010). In addition, cycles of seasonality linked with tourism may alter local  
196 socio-cultural landscapes. For example, adjusted familial routines and altered traditional  
197 calendars may characterise as individuals try to exploit the peak season (Andriotis, 2005).  
198 The presence of tourists moreover, causes a society to adjust routines in order to  
199 accommodate them, take on elements of presentation of itself for visitor consumption, and to  
200 analyse itself through appreciation of what incomers report back (Simpson, 1993; Tapper,  
201 2001; Pennington-Gray *et al.*, 2005). Hence social roles, events and routines all evolve with  
202 tourism development over time, as do local facilities, infrastructure, natural and cultural  
203 landscapes and even sense of local identity (Cooper, 1995; Hampton and Christensen, 2007;  
204 Canavan, 2013a).

205 In turn tourism culture contributes to the on-going evolution of the surrounding  
206 tourism context. As a consequence of the exchange, change and creativity stimulated by the  
207 host-guest nexus, many tourist destinations have a unique cultural flavour of their own.  
208 Tourist destinations have been described as more entrepreneurial and more liberal (Chaperon  
209 and Bramwell, 2013). The nature of tourist hosting, involving social interactions and cultural  
210 exchanges, means destinations may be particularly multicultural, culturally experienced and  
211 sophisticated, and by association open-minded and tolerant (Brown, 1998; Hampton, 1998;

212 Tapper, 2001; Shunnaq *et al.*, 2008). To illustrate, due to the nature of industry employment,  
213 its support for small scale entrepreneurship and demand for diverse cultural inputs,  
214 vulnerable, minority and disenfranchised groups may be able to use tourism to promote their  
215 identity and culture, thus gaining wider recognition, public acceptance and political support  
216 (Wilson, 1997; Hughes, 2002; Smith, 2009).

217

## 218 **2.4 Tourism Culture Sustainability**

219 Commentators have suggested that tourism culture may contribute to more sustainable  
220 contexts (i.e. Sindiga, 1996), as its emergence may be disrupted by those which are less so  
221 (Butcher, 2003). Henceforth tourism culture could be regarded as a precedent and antecedent  
222 of more sustainable tourism development.

223 In its simplest form sustainability refers to the long-term conservation and  
224 enhancement of cultural and natural resources (Fennell, 2008). Culturally speaking, finding  
225 new outlets for sharing (Stronza and Gordillo, 2008), motivation to reappraise (Tapper, 2001)  
226 and sources of inputs for creativity (Richards, 2014), suggest such a process of continuation  
227 and evolution in action. The stagnation of cultures meanwhile, linked to socioeconomic  
228 limitations and subsequent processes of out-migration and eventual abandonment, might be  
229 avoided (Marjavaara, 2007; Royle, 2008; Berry, 2009). Thus tourism has been linked to  
230 indigenous cultural continuation, revival, and diversification, both within and without  
231 communities (Ireland, 2003; Saarinen, 2006).

232 Moreover, the establishment of tourism culture, mutual dialogue that it is, suggests a  
233 high degree of integration of hosts and guests. As has been widely appreciated in the  
234 literature, higher levels of stakeholder involvement and integration are associated with  
235 community resilience and adaptability which may help to control, exploit and shape tourism  
236 developments for the better (Campling and Rosalie, 2006; Chaperon and Bramwell, 2013).

237 Hence Rothman (1978) proposes that communities with long experience of tourism are able  
238 to develop mechanisms to accommodate inconveniences. Similarly Smith (1989: 16)  
239 outlines: “*If a group can survive the transition from incipient to full blown mass tourism,*  
240 *then it may ultimately achieve what is termed ‘tourist culture’, or a process of full*  
241 *accommodation so that tourists are part of the ‘regional scenery’”.*

242 Ideally this evolution would be a balanced situation, with both host and guest cultures  
243 able to inform, exchange, and negotiate in a way acceptable and enhancing to both. As is  
244 widely appreciated however, alongside diverse benefits many negative impacts can be caused  
245 or worsened by tourism development. Rather than processes of exchange, change and  
246 creativity, industry dynamics may contribute to those of cultural displacement,  
247 homogenisation and consumption, as may be threatened by the intrusive nature and  
248 commercial orientation of the industry (Tsartas, 1992; Simpson, 1993; Andriotis, 2005;  
249 Pennington-Gray *et al.*, 2005). Royle (2003: 27) for instance argues tourist positioning of  
250 Irish islands has driven: “*a process that has rendered the island into little more than a living,*  
251 *interactive museum of itself with islanders as actors”.* Rather than a mutually enriched  
252 culture, such situations symbolise the destruction of cultural diversity, with ultimately  
253 unsustainable consequences for hosts and guests (Mihalic, 2000).

254

### 255 **3.0 Methodology**

256

257 This article is based upon extensive fieldwork in three small island case studies. Cases were  
258 repeat visited between June 2010 and September 2012. In the Isle of Man fieldwork was  
259 considerably enriched by periods of semi-residence on the island during, before and after this  
260 period. Amongst the restrictions of this study is the significant variation in time spent on  
261 individual islands. However, whilst it is accepted that this approach will have limitations in

262 terms of its representativeness, for exploratory inquiry in an under-researched topic pragmatic  
263 advantages were felt to outweigh (as per Casey, 2009).

264         Fieldwork involved field trips to tourist attractions, attending events, participant  
265 observation of and with island tourists, reviews of government statistical data, local news,  
266 media and literature. These were used to immerse within local culture and to build a broad  
267 understanding of local tourism and the surrounding context. This process fostered an  
268 immersion in the case studies important to both data collection, building rapport with  
269 interviewees (McGivern, 2006), and data analysis, helping to understand, interpret and  
270 contextualise results (Connell, 2005).

271         Subsequently, in-depth qualitative interviews were conducted with tourism  
272 stakeholders (an approach chosen to capture findings both within local context and  
273 participants own words: Johnson and Onwuegbuzie, 2004). The aim here was to recruit a  
274 wide sample of tourism stakeholders in order to obtain a range of perspectives on and  
275 descriptions of impacts of island tourism. Also in order to represent communities within the  
276 islands, likely as they are to be fragmented into various cultural groups and sub-groups  
277 (Pedregal and Boissevain, 1996) (see summary in Appendix A). For example, sought was a  
278 mixture of permanent, temporary or part-time residents, those born on or immigrants to  
279 islands; groups recognised as of particularly frequent and significant cultural contrast in  
280 island societies (Damer, 2000; Royle, 2003; Marjavaara, 2007).

281         Purposive sampling was used therefore to access a range of tourism planners,  
282 managers, employees, local politicians and special interest groups members (as with Adu-  
283 Ampong, 2014). Organisations such as government departments, conservation charities,  
284 hotels and attractions, were contacted via phone, email or in person, in order to request  
285 interviews with representatives. Also targeted were island residents who experience more  
286 general contact with tourists through geographic proximity (as with Aas *et al*, 2005).

287 Snowball and network sampling occurred to an extent due to the nature of building contacts  
288 within small island tourism networks. Drawbacks of this approach are noted (Creswell,  
289 2003), albeit Eisenhardt and Graebner (2007) do suggest theoretical sampling is  
290 opportunistic.

291 A total of 46 interviews lasting for an average of 30 minutes were conducted (25 Isle  
292 of Man, 11 Lewis & Harris, 10 Belle Ile). These interviews were live recorded and then  
293 transcribed within 72 hours by the researcher. Emergent patterns were categorised and  
294 analysed using NVIVO software and traditional colour coding/copy and paste techniques.  
295 Tourism culture arose during the analysis phase as an interesting concept for categorising and  
296 interpreting data. Being an emergent concept supported researcher neutrality and openness by  
297 allowing results to arise organically from the cases (Eisenhardt and Graebner, 2007). Patterns  
298 which arose during analysis were related back to concepts of exchange, change and creativity  
299 discussed in the literature. Due to the exploratory nature of the project, limited past precedent  
300 and study origins, research was an inductive process based upon pragmatic use of principles  
301 of social constructivism to explain how data is created (see Eisenhardt and Graebner, 2007).  
302 A constructivist approach to grounded theory was used to interpret data and build conclusions  
303 (see Mills *et al*, 2006; Thornberg, 2012). The technique, allowing for a back and forth  
304 approach to data construction, and emergence of concepts through data analysis, rather than a  
305 testing of preconceived hypothesis (as per Glaser, 1992; Thornberg, 2012), was felt to be  
306 valuable in this research context.

307

### 308 **3.1 The Case Studies**

309 Cases were selected for pragmatic considerations, such as accessibility and language barriers  
310 (the author(s) being able to speak English and French). Also for theoretical considerations,  
311 including sizeable permanent populations from which it may be assumed an indigenous

312 culture may emerge. Islands with large transient populations or proximate to larger  
313 population centres were not considered in light of the loss of indigenous island culture these  
314 have been associated with (Marjavaara, 2007; Royle, 2008). All of the islands also host  
315 significant tourism industries. This was important in order to explore the interactions with  
316 and impacts of guest culture on host culture. At the same time, different stages of tourism  
317 development were sought in order to investigate how industry dynamics could affect tourism  
318 culture. Cases are briefly outlined below with further details provided in Appendix A.

319         Lewis & Harris is the largest and most northerly island in the Outer Hebrides  
320 archipelago located off the coast of northwest Scotland, British Isles. The island, historically  
321 though not geographically divided between Lewis to the north and Harris to the south, is  
322 characterised by dramatic and largely inaccessible landscapes. Mountains dominate the south,  
323 becoming expanses of peat moorland further north. There are numerous sea lochs, lakes, and  
324 tarns throughout the island. Expansive sandy beaches dot the often challenging to access  
325 coastline. It is not hyperbole to describe the islands as feeling at times like a moonscape. Rare  
326 flora and fauna present include golden and sea eagles. The resident population is concentrated  
327 in the port of Stornoway, the economic, commercial and administrative hub. Located  
328 throughout the island are small townships usually following a distinctive pattern of ribbon  
329 development alongside the islands' few roads. Economically the Outer Hebrides lag behind  
330 other Scottish islands and regions. The public sector in 2001 accounted for nearly 32% of  
331 jobs and GDP per head is 66% of the UK average (<http://www.cne-siar.gov.uk>). Evidence of  
332 economic migration is present in the many empty properties throughout the island. Tourism is  
333 a focus for development. Sites are well signposted and presented, with a range of modernised  
334 facilities and tourist enterprises, albeit the isolation and limited infrastructure of the island  
335 curtail.

336 Belle Ile is the largest and most populous of the French Atlantic islands, situated off  
337 the southern coast of the Breton peninsula. The economy is dominated by tourism with some  
338 23,000 guest bed spaces and around 450,000 visitors per annum. Upwards of two thirds of  
339 employment is tourism related and around four fifths of local property used as second homes  
340 (insee.fr). The industry, primarily serving domestic French tourists, is very seasonal. Large  
341 crowds, busy atmosphere, and variety of tourist enterprises, infrastructure, and services,  
342 characterise the island during summer. Arriving ferries queue up to disembark and collect  
343 passengers. The roads are busy with competing car hire niches. The atmosphere is almost one  
344 of a floating theme park. Tourism infrastructure centres on the largest town and port, La  
345 Palais. This is the location of the Vauban Citadel, the island's main attraction besides its mild  
346 climate and attractive coastal scenery. Belle Ile has a long history of hosting tourists, with  
347 artists such as Claude Monet helping to popularise the island during the late 1800's. A  
348 somewhat exclusive image has been retained. Yachts and villas for the Parisian bourgeoisie  
349 are prominent. At the same time, camping, holiday villages and many 'ordinary' day trippers,  
350 are prevalent.

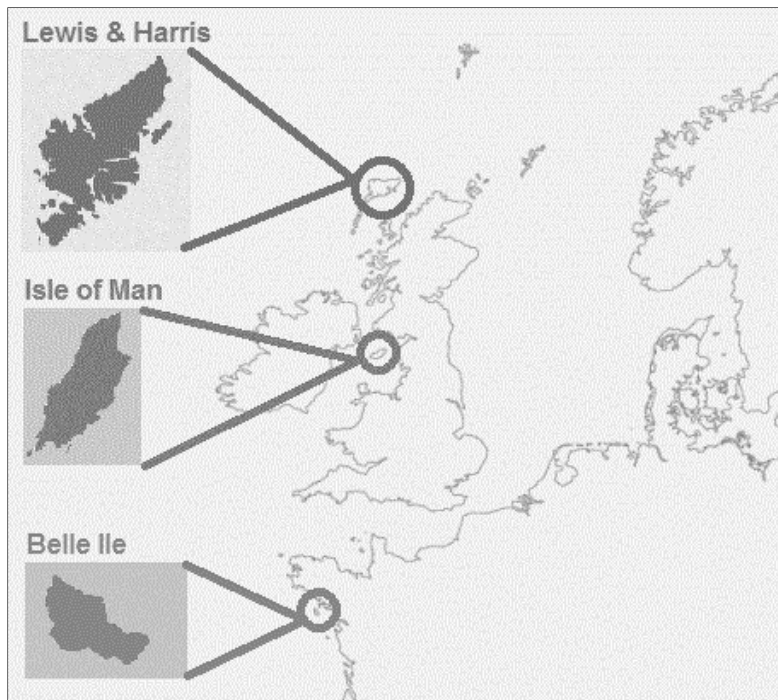
351 The Isle of Man is a self-governing crown dependency, with the locally elected  
352 Tynwald parliament (reputed to be the world's oldest in continuous operation), having power  
353 to pass legislation which affects the island. A unique culture shaped by Celtic, Norse and  
354 English influences reflects the island's geographic position located in the centre of the Irish  
355 Sea. The island is likewise characterised by a diversity of natural habitats, from high  
356 moorland to wooded glens, coastal heath, cliffs and dunes. From the 1890's to the 1960's the  
357 Isle of Man was a significant British tourism destination thanks to its distinctive cultural  
358 identity, rich natural landscape diversity, range of historic sites, and sense of otherness  
359 supported by a marine access barrier (Rawcliffe, 2009). Vestiges of this past remain in the  
360 impressive promenades of the capital, Douglas, still functioning steam and electric tram



361 railways, and the once tended pleasure gardens now largely run wild. Since then however,  
 362 visitor numbers have fallen to around one third of past levels, with tourism today creating  
 363 around 5% of GDP and 14% of jobs (Isle of Man Digest 2010). As elsewhere in Northern  
 364 Europe, cheaper and more exotic foreign competition has superseded (Walton, 2000).  
 365 Nevertheless, the annual TT motorbike festival remains a large scale tourist event attracting  
 366 upwards of 40,000 visitors.

367

368 **Figure 2: Case Studies Geographic Location**



369

370

371 **Table 1: Case Studies Key Data**

Case Study	Lewis & Harris	Belle Ile	Isle of Man
Population*	20,000	5,000	80,000
Geographic size (km <sup>2</sup> )	2187	84	520
Visitor Numbers*	150,000	450,000	287,000
Employment at least somewhat dependent on tourism (%)	31%	48.5%	28%
TALC Stage	Expansion	Maturity	Late Decline
Primary Industry*	Public Sector	Tourism	Finance

372 \* Peron, 2004; insee.fr; Isle of Man Digest, 2010; cne-siar.gov.uk

#### 373 **4.0 Research Findings and Discussion**

374

375 This section reviews the findings of research. Briefly speaking research identified existence  
376 of tourism culture in each case. This was judged to exist in the unique festivals, tourism  
377 facing entrepreneurial activity, reinterpretation of traditional arts and crafts at least part  
378 stimulated, revived, reinterpreted or created through the interactions of host and guest  
379 cultures (i.e. Markwick, 2001), as well as the integration of touristic values and symbols into  
380 local identity (i.e. Zhihong, 2007). Observations and interviewee descriptions were of  
381 exchange, change and creativity which arise from the interactions between hosts and guests.  
382 These shape and could be seen to exemplify a tourism culture which is a fusion of both host  
383 and guest elements into something unique (see also Lovelock, 2004; Richards, 2014).

384         Distinct host and guest cultures were observed, highlighting how tourism is neither so  
385 markedly creative nor destructive as the literature may at times imply (Smith, 1989; Butcher,  
386 2003). Fieldwork encountered tourists bringing their particular interests, leisure outlook and  
387 national backgrounds with them on holiday. Similarly experienced were the persistent,  
388 unique and varied indigenous cultures of the islands. These two cultures are also found to be  
389 in varying degrees of close contact, with prospects for mutually rewarding exchange, change  
390 and creativity to emerge from this interaction. These have implications for the continuation  
391 and revitalisation of traditional island cultures (Peron, 2004; Berry, 2009), as they do  
392 incorporation of new ideas, values and methods (Brown, 1998; Hall and Boyd, 2005), which  
393 together might enrich and diversify local landscapes and increase community viability and  
394 cultural continuation (Royle, 2008; Canavan, 2013b). The extent of these interactions and  
395 outputs differed between cases however, suggesting tourism culture may be influenced by  
396 tourism industry scale or development stage (as per Lim and Cooper, 2009). A number of  
397 implications for tourism sustainability are thus suggested by tourism culture evolution.

398 **Table 2: Summary of Findings**

Case	Lewis & Harris	Belle Ile	Isle of Man
<b>Host Culture</b>	Strong crafts heritage (i.e. Harris tweed), traditional land use patterns (i.e. peat burning), persistence of Scots Gaelic and religious observance.	Agriculture and fishing remain important, Breton vernacular architecture, specific religious and storytelling traditions (i.e. veneration of local saints).	“Traa dy liooar” slower pace of life, Celtic and Norse heritage (i.e. unique political tradition). Strong sense of unique local identity/nationality distinct from other British Isles nations.
<b>Guest Culture</b>	Niche visitors who inhabit created cultures (i.e. surfers, as per Sorensen, 2004).	Short term pleasure seeking day-trip culture (lots of eating, consumption, frivolity), Second home tourist culture may interact little with and antagonise locals.	National cultures can be seen amongst different tourist groups (i.e. English vs. German).
<b>Tourism Culture</b>	Tourism culture is relatively undeveloped due to the limited influence of guest culture and the relative distance between that of guests and hosts.	Tourism culture evidenced by a multicultural atmosphere with high levels of economic and cultural entrepreneurship. Hosts and guests in close proximity, sharing spaces and forming many relationships. Tourism symbols and activities permeate economic, social and cultural landscapes.	Tourism infrastructure, facilities, activities etc. incorporated into island way of life, traditions and identity. Increased interconnectedness with wider world thanks to tourism. Diverse host-guest interactions. Evidence of tourism stimulating participation in culture by both hosts and guests (Przeclawski, 1985).
<b>Exchange</b>	Limited due to small visitor numbers. But descriptions of atmosphere brought by tourists, positive exchanges, friendships established, etc.	High levels of interaction and exchange between hosts and guests (i.e. shared atmosphere, socialising between, relationships formed). Frustration however that some tourist groups interact little with local people, economy or culture.	Atmosphere and social opportunities brought by tourists anticipated and enjoyed. Friendships, business, sexual and romantic partnerships made between hosts and guests. Immigrants choose to live on the island following positive holiday experiences.
<b>Change</b>	Concerns expressed that tourism may change local traditions and ways of life, but for others these changes are sought and hoped for. Tourism may reduce the influence of the church and liberalise society.	Signs of host culture commercialisation as a result of intense tourism development. (i.e. festivals being pastiche). But also pride at the increased awareness of the island throughout France.	Awareness and funding generated by tourism may lead to revivals in traditional practises as well as reappraisals of natural and cultural landscapes. Together this informs concepts of and civic pride in Manx identity.
<b>Creativity</b>	Evidence of arts and crafts revivals (i.e. Harris tweed retailers), and entrepreneurship (i.e. souvenir manufacturing) inspired by host-guest interactions and stimulated by the outside interest tourism brings.	Positive creativity demonstrated through the co-created festivals, arts and crafts observed, tourist input for the renovation of vernacular architecture, etc. Immigrants have moved to the island to start or run businesses, inspired by previous holidays. Coping creativity shown through resident’ adaptation and avoidance strategies.	Co-created events, attractions and activities are enjoyed by both tourists and residents (i.e. domestic tourism, see Canavan, 2013a) and have become part of local island identity. The TT is for instance participated in, observed and managed by both. Motorbike symbols and lifestyle values are co-opted into, complement and extend local identity (i.e. Manx cats riding bikes, 3 legs combined with TT logos, sense of independent spirit of the island and open road combined).
<b>Tourism Context</b>	Relatively undeveloped tourism sector characterised by niche visitors. Investment in tourism signposting but some facilities (i.e. accommodation) remain limited.	Highly developed tourism sector, albeit strongly seasonal. Appeal mainly to domestic French tourists. Generally upmarket image/clientele.	Industry in long term decline (see Cooper, 1995; Baum, 1998; Canavan, 2013a). Characterised by older tourists loyal to the island and motorcycle enthusiasts attending the TT.
<b>Sustainability Implications</b>	Narrow and traditional host culture can be restrictive for some community members, who may wish to leave the community as a result, potentially undermining continuation (i.e. Marjavaara, 2007). Exchange, change and creativity brought by increased tourist presence may help to create a more liberal, flexible and viable community. Sensitive tourism development respecting local traditions could be encouraged. (i.e. Royle, 2008).	Overly large scale tourism risks denuding indigenous cultural resources. Rather than a mutual exchange and negotiation, leading to the evolution of a tourism culture, guest culture prevails at the expense of that of hosts. Tensions between hosts and guests and damage to unique local landscapes may occur, undermining tourism longevity (i.e. Mihalic, 2000). Thus careful management of tourism including a focus on conservation and involvement of local stakeholders is essential to pre-empt and find solutions (i.e. Fennell, 2008).	A shrinking tourism sector may threaten to undermine the positive outputs of tourism culture, potentially reducing landscape quality and attractiveness. Uniquely evolved local tourism cultural resources could be lost. A sense of cultural interconnectedness may be replaced by one of rejection (Canavan, 2013a). Tourism decline needs to be carefully managed so that a more gradual transition might be enabled (see Canavan, 2014).

#### 400           **4.1 Host Culture**

401 Fieldwork demonstrated the three islands had strong and distinct local identities. Island  
402 residents considered likewise. *“I’m not Scottish no, I’m Hebridean”* (B. Resident, Lewis &  
403 *Harris*). *“I’m Manx as the hills”* (S. Resident, Isle of Man). Experiences were of unique arts  
404 and crafts, festivals and events present in each case, and also of distinct work-life routines  
405 and social structures. A strong connection of residents to natural landscapes remains  
406 noticeable in Lewis & Harris for instance. Gaelic, Norse and Saxon influences on the three  
407 islands were persistent, emphasising the resilience of host cultures despite considerable  
408 influence of large proximate neighbours. As such, research compares with previous  
409 assessments of host cultures continuing alongside and often relatively unaffected by presence  
410 of tourism (i.e. Cohen, 1988; Smith, 1989), as it does research highlighting the cultural  
411 resilience of small islands (Scheyvens and Momsen, 2008).

412           Observation and interviewee description was of local ways of doing things,  
413 vernacular, superstitions, and points of proud difference with elsewhere. For instance, a  
414 refusal amongst Isle of Man inhabitants to say the word ‘rat’ lest it brings bad luck, stemming  
415 from old sailing tradition. Persistence of religious observation on Lewis & Harris that would  
416 seem rather old-fashioned elsewhere in the UK. Or particular foods unique to Belle Ile. *“We*  
417 *have our own way of life here... it’s more like what the UK was fifty years ago”* (T. Manager,  
418 *Lewis & Harris*). *“It’s not like anywhere else”* (A. Employee, Belle Ile). Such distinctions  
419 may be subtle, but they recognisably stemmed from unique local history, geography and  
420 peculiarities of life in isolated small islands.

421           Also talked about was the variety of cultural events and entertainment opportunities  
422 available. *“There is always something to do. Choir, Ramsey Town Band, always a concert,*  
423 *the Guild, art... I could go out every night”* (J. Conservationist, Isle of Man). These reflected  
424 a vibrant local cultural calendar informed by indigenous heritage alongside the influence of

425 outsiders. *“I think most ‘Manx’ culture is actually thanks to outsiders and the enthusiasm and*  
426 *input they bring... We are lucky to have them to draw upon” (V. Manager, Isle of Man).*

427         This cultural and natural landscape richness was appreciated as making the islands  
428 attractive places to inhabit. Nevertheless, limitations and restrictions of local culture were  
429 voiced in each case. The islands were viewed by some or at times as isolated, cliquey,  
430 homogenous, restrictive or boring places to live, particularly the case amongst younger  
431 residents concerned about a lack of economic opportunity or social variety. Such has been  
432 noted amongst peripheral communities (Marjvaara, 2007). *“There is nothing for young*  
433 *people to keep them here” (H. Employee, Lewis & Harris). “Out of date views and too much*  
434 *religion” (Z. Employee, Lewis & Harris). “There is nothing to do” (A, Employee, Belle Ile).*  
435 Fear of gossip leading to self-censorship, such as of sexuality, was also described. *“You can’t*  
436 *do anything. Everyone know(s) your business” (S. Resident, Isle of Man). “It isn’t very easy*  
437 *to be (gay) here I just don’t want to be talked about... if my boyfriend comes I am careful not*  
438 *to do anything with him in public” (X. Academic, Isle of Man).*

439

#### 440         **4.2 Guest Culture**

441 Guest culture could be identified in those facilities, attractions and landscapes especially  
442 popular with visitors. These become obviously geared towards their service. Here the usual  
443 trappings of a visitor economy are evident and shape the atmosphere of surroundings. Other  
444 areas such as industrial zones or residential suburbs are little touched by tourism. Hence even  
445 on intensely touristic Belle Ile, a few hundred metres is all that it takes to be away from the  
446 crowded tourist streets with their busy atmosphere and commercial emphasis.

447         Observation found guest culture may be orientated towards specific interests such as  
448 backpacking which typically have their own cultural identifiers; in terms of dress and social  
449 codes for instance (Wilson, 1997). More generally it may orientate towards leisure and

450 hedonism (Fodness, 1994). Often these interests are not shared with island residents. Hence  
451 cultural differences can be a source of novelty and amusement for residents. *“They make me  
452 laugh”* (T. Manager, Lewis & Harris). They may also create minor frustrations at cultural  
453 and lifestyle frictions, such as with tourists slow pace getting in the way. *“Bloody tourists  
454 blocking up the mountain road. Stick to the coast road if you are sightseeing!”* (S. Resident,  
455 *Isle of Man*).

456         Guests additionally bring their national cultures with them. Although tourism in the  
457 three cases is primarily domestic, hence cultural differences between hosts and guests  
458 relatively reduced, inhabitants in each case can and do distinguish. As islanders’ identity is  
459 viewed as distinct from proximate neighbours, all tourists are ‘foreign’ (as per Boissevain,  
460 1979). Noted in each case was additional enthusiasm for tourists from further afield seen by  
461 participants as bringing a heightened sense of cultural variety and excitement. Again there  
462 could be friction in such cultural difference (see Kim and McKercher, 2011). Several Belle  
463 Ile respondents expressed annoyance with French visitors characterised as rude, selfish or  
464 disrespectful towards local ways of life. *“Some of them (tourists) are very rude... they think  
465 you are here to do everything for them”* (D. Tourism Employee, Belle Ile). This was relatively  
466 minor however, perhaps reflecting the general cultural proximity of hosts and guests in the  
467 islands studied (although this is no guarantor of harmony (Wilson, 1997)). It may also result  
468 from the mostly successful establishment of tourism culture in the cases, and the cultural  
469 accommodation, adaptability, inclusivity and lubrication this facilitates (Sindiga, 1996;  
470 Butcher, 2003).

471

### 472         **4.3 Tourism Culture**

473         Research suggested evidence of a tourism culture in the three islands studied. This emerged  
474 from the interactions between host and guest cultures. Noted were cultural, social and

475 economic exchanges such as the formation of relationships between hosts and guests. Also  
476 identified were subsequent changes in attitudes, behaviours and lifestyles as a result of  
477 interacting with tourists. Lastly, creativity in terms of cultural outputs, such as that of music  
478 and dance societies was again linked to the fusion of host and guest inputs.

479

#### 480 ***4.3.1 Exchange***

481 Varying degrees of resident involvement with tourism were noted in the three cases. This  
482 ranged from relatively passive sharing of space and atmosphere, to potentially deep, personal  
483 and perhaps permanent connections formed (as per Moyle, Gray and Weiler, 2009). Such  
484 involvement appeared to suggest an element of social and cultural sharing between island  
485 residents and tourists. To illustrate, social exchanges were talked about in detail. Much  
486 discussed was appreciation of the atmosphere brought by tourists, associated with excitement,  
487 entertainment diversity and social opportunities. *“I like the visitors. They give the place a bit  
488 of spark. I’m always so sorry when they leave.” (C. Manager, Isle of Man). “They (visiting  
489 motor-bikers) are such nice people... really quiet, gentle. I’m always sorry the day after  
490 they’ve gone” (J. Conservationist, Isle of Man).* Participants additionally spoke of forming  
491 friendships, business partnerships and even marriages with tourists. Hence emphasised was  
492 the potential for occurrence of deep and mutually rewarding exchanges between residents and  
493 visitors. *“My wife did it for the social side really... she was one for getting to know people...  
494 found them fascinating. They really were interesting people from all over the world” (V.  
495 Manager, Isle of Man).*

496 In addition, the building of like-minded social networks with resulting exchanges of  
497 contacts and ideas was shown to lead to stakeholders involved with arts and crafts  
498 incorporating new ideas and finding new outlets for their expression (see Simpson, 1993;

499 Tapper, 2001). “*Yeah we’ve made a lot of contacts through (tourism) and that gives you a*  
500 *platform for a lot of exchanges and so on*” (G. Arts and Crafts, Isle of Man).

501

#### 502 **4.3.2 Change**

503 In turn, research suggested that the exchanges between hosts and guests led to changes in  
504 attitudes, values and ways of doing things. For example, social exchanges resulting from  
505 tourism were linked to sexual relationships by young residents in each case. “*There were two*  
506 *of them (tourists) in the pub... Took him home with me (laughs). The next night went back and*  
507 *got his friend!*” (R. Resident, Isle of Man). This was something made possible as a result of  
508 the added social opportunities and anonymity the presence of unknown people brought, but  
509 additionally the sense of social permissiveness they introduced (see Canavan, 2013b). Such a  
510 finding is potentially evidence of guest culture rubbing off on that of hosts and introducing a  
511 more liberal atmosphere (i.e. Wilson, 1997; Shunnaq *et al.*, 2008). And just as guest culture is  
512 associated with hedonism, perhaps this can be translated to hosts also. This might be  
513 particularly welcomed in traditional societies which can feel restrictive (Brown and Hall,  
514 2000). Interestingly, in Lewis & Harris where tourism is least developed, description of the  
515 need for such cultural liberalisation was most marked. “*There is too much religion and*  
516 *narrow minded opinion*” (G. Resident, Lewis & Harris).

517 Change as a result of host guest interactions was also noted in the case of domestic  
518 tourism. In all islands inhabitants discussed using tourist orientated facilities for their own  
519 entertainment. Widespread description was of touristic trips and activity such as visiting  
520 attractions, camping, romantic breaks and family distractions. Inspiration for domestic  
521 tourism came in part from the presence of visitors. Guest culture in the three islands being  
522 orientated towards enjoyment, exploration and learning about local landscapes was for many  
523 residents a source of re-appreciation of island landscapes and motivation to explore likewise



524 (see Canavan, 2013a). *“I think that if you live and work here then maybe you, you stop*  
525 *looking at your surroundings if you know what I mean. You start to see it the same way and*  
526 *you don’t get out there and enjoy it” (N. Employee, Isle of Man).*

527         Recognised was a stimulated sense of civic pride amongst inhabitants reminded of the  
528 value of their locale (as per Pennington-Gray *et al.*, 2005; Stonza and Gordillo, 2008), *“It*  
529 *really reminds you that where you live is somewhere beautiful, worth visiting” (KA. Resident,*  
530 *Isle of Man).* Moreover, a spreading of conservation ethos as a result of tourism generated  
531 funding, awareness and resource reappraisal (i.e. Rodriguez *et al.*, 2008; Reimer and Walter,  
532 2013). Special interest group members in each case spoke about the awareness generated by  
533 tourists of local environments and their conservation value. *“Yeah and also awareness, that’s*  
534 *also the key. If people don’t know there is anything there to look after then why the hell*  
535 *would they look after it?” (K. Conservationist, Isle of Man).* These were further evidence of  
536 the changes that host-guest interactions might engender.

537

### 538                   **4.3.3 Creativity**

539 Research indicated host guest interactions stimulated commercial creativity. Observed was  
540 entrepreneurial activity associated with the sector, such as supplementary seasonal  
541 employment, informal retail or letting out spare bedrooms. Much of this entrepreneurship was  
542 rooted in traditional cultures such as new festivals based upon local landscape qualities, or  
543 production of souvenirs drawing from traditional arts, crafts and culinary heritage. The  
544 artisan bakeries and art galleries of Belle Ile exemplify. Such entrepreneurship was motivated  
545 by tourism demand, and inspired by interactions with (as per Mathieson and Wall, 1992,  
546 Simpson, 1993, Markwick, 2001). Interviewees discussed the income generated for  
547 traditional products and industries as encouraging new entrepreneurs and artisans. *“There*  
548 *wouldn’t be any of that if it wasn’t for (the tourists)... it keeps things alive” (T. Manager,*

549 *Lewis & Harris*). Also talked about were business partnerships formed with and ideas  
550 stimulated as a result of interacting with or observing tourists. “*Everyone was coming in and*  
551 *asking ‘where can I get an ice-cream’ and there wasn’t. So I thought why not I do it like?*  
552 *That’s where the idea came from in the first place” (E. Manager, Lewis & Harris). “It gives*  
553 *you something to think about; that yeah we should be building on this” (X. Academic, Isle of*  
554 *Man).*

555         This co-creation also extended into the cultural sphere and appeared to have  
556 influenced local identity. This could be particularly seen in the way both host and guest  
557 influences and inputs were involved in co-creation of various festivals, traditions and events.  
558 For instance, the TT Festival on the Isle of Man originates from outside enthusiasts who  
559 founded (the name refers to the Tourist Trophy after all). This event is still popular with  
560 tourists who shape the atmosphere and dynamics of the event and indeed the wider island for  
561 the fortnight they are present in large numbers. Over time however, the TT and motorbikes  
562 have become internalised by Manx residents as an important component and signifier of local  
563 culture. “*The best thing about (the Isle of Man) is the TT... It is what we are all about” (L.*  
564 *Resident, Isle of Man).* Many residents observe, manage and even participate in the races.  
565 They often wear branded T-shirts and other merchandise (themselves designed by both  
566 islanders and outsiders). This TT branding in turn frequently incorporates the Manx three  
567 legs; a national identifier since early medieval period with older Celtic roots, tailless cats,  
568 loaghtan sheep, and other local symbols. Thus the TT is an example of the co-creative output  
569 of and on-going dialogue between cultures in a tourism destination (Marwick, 2001;  
570 Richards, 2013; Lovelock, 2014), as it is of the potential for such creation to become an  
571 authentic and integral part of local identity over time (Cohen, 1988; Lim and Cooper, 2009).

572         In Belle Ile research additionally identified coping creativity, whereby host culture  
573 adapts when confronted by wider change (Boissevain, 1992; 1996). Here coping strategies

574 (noted as a sign of potential cultural displacement: Sindiga, 1996) such as altering routines,  
575 were ways islanders avoided some of the adverse impacts of tourism. *“It is difficult*  
576 *sometimes. If you just want to go shopping there are so many people.... you adjust your*  
577 *routine... go out earlier and later when they (tourists) have gone” (B. Resident, Belle Ile).*  
578 Moreover, leisure activities of residents often took place in spaces less well known to or used  
579 by holidaymakers. *“The (tourists) don’t come up here, they don’t know about. That is where*  
580 *we go if we want peace” (C. Employee, Isle of Man).* As such local lifestyles, routines and  
581 work-leisure patterns evolve alongside, and sometimes in reaction to, impacts of the industry  
582 (Boissevain, 1996; Butcher, 2003).

583

#### 584 **4.4 Tourism Culture and Tourism Context**

585 A number of differences in tourism culture were noted between cases. Such findings were  
586 largely as expected in light of the notions of time and balance being important to tourist  
587 culture evolution (Smith, 1989; Cooper, 1995; Sindiga, 1996).

588 On the Isle of Man tourism culture was perhaps most identifiable. Here participants  
589 gave detailed descriptions of domestic tourism activity, host-guest relationships and cultural  
590 exchanges. Here also the legacy of tourism was particularly apparent throughout the islands  
591 urban and rural landscapes. Yet here concern for continuing tourism decline was widespread.  
592 This was felt to undermine the benefits brought by tourism. Mentioned in particular were  
593 facilities closures reducing social and entertainment opportunities, and damage to urban and  
594 rural landscapes due to changing patterns of development. *“It isn’t like it was. There were so*  
595 *many facilities, so much atmosphere, and always things going on. If you could have seen it. It*  
596 *was wonderful” (B. Resident, Isle of Man).* A sense of increased isolation from and disregard  
597 by the wider world was also discussed. *“Nobody ever even knows anything about the island,*  
598 *where we are, anything” (L. Resident, Isle of Man).* The potential for tourism decline to

599 undermine uniquely evolved tourism culture was henceforth highlighted (see also Cooper,  
600 1995; Lim and Cooper, 2009; Canavan, 2014)

601           On Belle Ile where tourism dominates the local economy, guest culture appeared to be  
602 somewhat overwhelming host culture, suggesting that overly large scale tourism can have a  
603 damaging effect. Several interviewees dismissed cultural events, festivals, arts and crafts  
604 available on the island as pastiche, imports, and purely for the entertainment of visitors.  
605 “(*Gesturing*) *Little paintings for those who cannot paint*” (C. Employee, Belle Ile). Such  
606 conclusions have affinity with descriptions of the cultural commodification that tourism may  
607 bring (i.e. Royle, 2003). Mentioned was the loss of local distinctiveness due to the  
608 acculturating influences of large numbers of tourists, second home owners and economic  
609 migrants (i.e. Peron, 2004). The latter groups were criticised for interacting little with,  
610 having limited desire to become involved, integrate or understand local culture and ways of  
611 life. Discussion was additionally of feeling overwhelmed at times by the volume of tourists  
612 with crowding that could make day to day life difficult. “*It is so busy... in the summer you*  
613 *cannot see the beach for bodies*” (B. Resident, Belle Ile). Invasions of privacy were also  
614 recounted (as per Markwick). There was evidence that host culture had retreated to an extent,  
615 in order to shelter from this.

616           On Lewis & Harris meanwhile, lesser experience of tourism may have limited the  
617 evolution of a tourist culture. Some residents discussed feelings of ambivalence towards  
618 development, rooted in concern for the cultural changes this might bring. Others expressed  
619 frustration at such perspective, viewed current lifestyles as unsustainable and hoped for  
620 tourism directed change. “*I think some very local people think it is all going to change and*  
621 *that we’ll overnight be like Ibiza or whatever*” (T. Manager, Lewis & Harris).

622

623

624           **4.5 Tourism Culture and Sustainability**

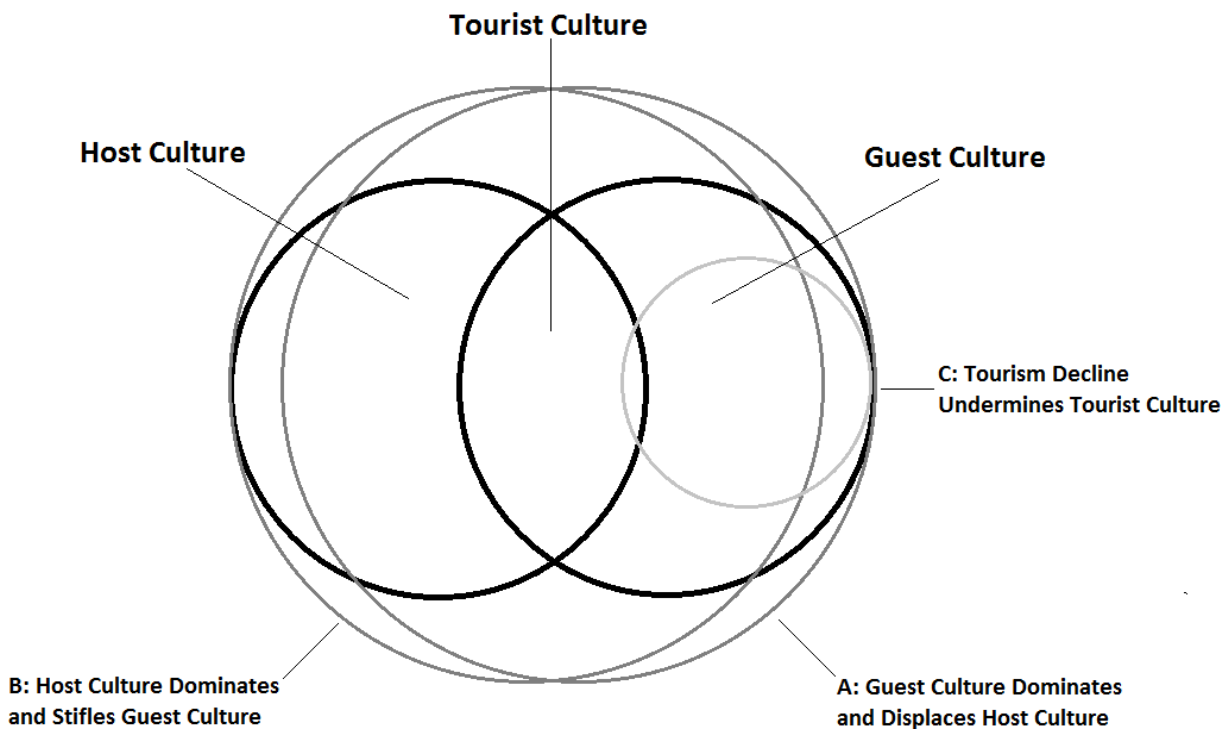
625   Tourism culture evolution may henceforth be an uncertain and fragile process. In line with  
626   the extant literature, findings illustrate industry context may positively or negatively affect its  
627   development and continuation. Regards the former, proximity of hosts and guests and high  
628   levels of resident involvement in tourism were shown to foster the exchanges, changes and  
629   creativity that exemplify. Conversely, speed or scale of development which exceeds the  
630   capacity of local resources and communities to adapt (Campling and Rosalie, 2006; Chaperon  
631   and Bramwell, 2013), might threaten to displace or denude local culture, as signs were of in  
632   Belle Ile. Overly large scale or rapid tourism decline might similarly challenge (Canavan,  
633   2015), as Isle of Man interviewees proposed.

634           Building upon past literature and research findings, Figure 3 attempts to map potential  
635   development patterns of tourism culture and offers a flexible model for doing so according to  
636   local context that could be applied to diverse tourism models and spaces. As identified,  
637   tourism context may affect levels of tourism culture in the sense that they set the conditions  
638   for host-guest interactions. There may for example be situations, akin to Lewis & Harris,  
639   where an overly dominant host culture could be unreceptive to change, and thus remain  
640   unwelcoming to tourists and perhaps stifling to many residents (i.e. Damer, 2000).

641   Alternately, an overly dominant guest culture could overwhelm and subsume that which is  
642   indigenous to a locale, threatening cultural degradation, homogenisation and displacement  
643   (i.e. Tsartas, 1992). Signs were of this occurring somewhat in Belle Ile. Conversely, it could  
644   be seen that a decline in tourism, might see the loss of tourism culture, as has happened in the  
645   Isle of Man. This process might serve to disrupt, and potentially ultimately destroy, that  
646   which has uniquely evolved (i.e. Hampton and Christensen, 2007; Lim and Cooper, 2009;  
647   Canavan, 2014).

648

649 **Figure 3: Host-Guest-Tourist Culture Nexus**



650

651

## 652 **5.0 Conclusion**

653

654 The overall contribution of this research is to identify and describe tourism culture and  
655 subsequently relate that phenomenon to sustainable tourism debate. Tourism culture is  
656 potentially a useful concept for describing host guest interactions, in that it is a nuanced and  
657 flexible one that recognises on the one hand the persistence of originating cultures, whilst on  
658 the other appreciating the evolution and change in these as a result of wider influences  
659 including tourism. This concept may better illustrate the persistence of the mundane largely  
660 untouched by tourists or tourism (Smith, 1989; Smith, 2009), the concurrent potential of  
661 tourism to engender destructive or creative impacts in a locale (i.e. altered religious and  
662 familial values Yasothornsrikul and Bowen, 2015). And the constant cultural transformation,

663 both separately and informed alongside each other, of both hosts and guests (Azeredo  
664 Grunewald, 2002).

665 Links with sustainability are likewise accommodated. A vibrant tourism culture  
666 suggests the presence of a shared culture based upon rather than exploiting the indigenous  
667 culture of a locale. Furthermore, it appears to be symbolic of tourism which is well integrated  
668 into a locale, where local inhabitants are involved and have a subsequent sense of ownership,  
669 outsider experiences can be benefitted from, and where traditional cultural resources are both  
670 protected and diversified as a result (i.e. Smith, 1989; Sindiga, 1996; Wilson, 1997). And one  
671 moreover where self-consciousness, reflexivity and creativity promoted on behalf of both  
672 hosts and guests may contribute to more stable and rewarding relationships between (Tan *et*  
673 *al.*, 2013). As such tourism culture may be both antecedent and precedent of more sustainable  
674 tourism contexts and the host-guest relationships which take place within and contribute  
675 towards.

676 Tourism culture may therefore be a useful tool for bringing together diverse  
677 conceptual narratives within tourism studies and for promoting a more holistic, flexible and  
678 reflexive perspective. Acknowledged also is the difficulty of separating cultural impacts of  
679 tourism from other influences such as the media (Fisher, 2004). Henceforth it can be easy to  
680 inappropriately exaggerate the sociocultural impacts of tourism (Chen, 2014). Thus care is  
681 taken not to over-emphasise what are initial findings from an exploratory study. Yet broad  
682 inferences may still be carefully drawn. Further research, ideally in other geographical  
683 contexts and places with different tourism dynamics would be welcome to test this initial  
684 concept.

685

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