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Original Citation

Prymachuk, S., Elvey, R., Kirk, S., Kendal, Sarah, Bower, P. and Catchpole, R. (2014) Developing a model of mental health self-care support for children and young people through an integrated evaluation of available types of provision involving systematic review, meta-analysis and case study. *Health Services & Delivery Research*, 2 (18). ISSN 2050-4349

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Steven Prymachuk, Rebecca Elvey, Susan Kirk, Sarah Kendal, Peter Bower and Roger Catchpole



***National Institute for
Health Research***

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Steven Prymachuk,^{1*} Rebecca Elvey,¹ Susan Kirk,¹ Sarah Kendal,¹ Peter Bower² and Roger Catchpole³

¹School of Nursing, Midwifery and Social Work, The University of Manchester and Manchester Academic Health Science Centre (MAHSC), Manchester, UK

²Institute of Population Health, The University of Manchester and Manchester Academic Health Science Centre (MAHSC), Manchester, UK

³YoungMinds, London, UK

*Corresponding author

Declared competing interests of authors: none

Published June 2014

DOI: 10.3310/hsdr02180

This report should be referenced as follows:

Prymachuk S, Elvey R, Kirk S, Kendal S, Bower P, Catchpole R. Developing a model of mental health self-care support for children and young people through an integrated evaluation of available types of provision involving systematic review, meta-analysis and case study. *Health Serv Deliv Res* 2014;**2**(18).

Health Services and Delivery Research

ISSN 2050-4349 (Print)

ISSN 2050-4357 (Online)

This journal is a member of and subscribes to the principles of the Committee on Publication Ethics (COPE) (www.publicationethics.org/).

Editorial contact: nihredit@southampton.ac.uk

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The research reported in this issue of the journal was funded by the HS&DR programme or one of its proceeding programmes as project number 10/1008/30. The contractual start date was in May 2011. The final report began editorial review in June 2013 and was accepted for publication in October 2013. The authors have been wholly responsible for all data collection, analysis and interpretation, and for writing up their work. The HS&DR editors and production house have tried to ensure the accuracy of the authors' report and would like to thank the reviewers for their constructive comments on the final report document. However, they do not accept liability for damages or losses arising from material published in this report.

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Abstract

Developing a model of mental health self-care support for children and young people through an integrated evaluation of available types of provision involving systematic review, meta-analysis and case study

Steven Prymachuk,^{1*} Rebecca Elvey,¹ Susan Kirk,¹ Sarah Kendal,¹ Peter Bower² and Roger Catchpole³

¹School of Nursing, Midwifery and Social Work, The University of Manchester and Manchester Academic Health Science Centre (MAHSC), Manchester, UK

²Institute of Population Health, The University of Manchester and Manchester Academic Health Science Centre (MAHSC), Manchester, UK

³YoungMinds, London, UK

*Corresponding author

Background: The mental health of children and young people (CYP) is a major UK public health concern. Recent policy reviews have identified that service provision for CYP with mental health needs is not as effective, responsive, accessible or child-centred as it could be. Following on from a previous National Institute for Health Research (NIHR) study into self-care support for CYP with long-term physical health needs, this study explored self-care support's potential in CYP's mental health.

Objectives: To identify and evaluate the types of mental health self-care support used by, and available to, CYP and their parents, and to establish how such support interfaces with statutory and non-statutory service provision.

Design: Two inter-related systematic literature reviews (an effectiveness review with meta-analysis and a perceptions review), together with a service mapping exercise and case study.

Setting: Global (systematic reviews); England and Wales (mapping exercise and case study).

Participants (case study): Fifty-two individuals (17 CYP, 16 family members and 19 staff) were interviewed across six sites.

Main outcome measures (meta-analysis): A measure of CYP's mental health symptomatology.

Data sources (literature reviews): MEDLINE, Cumulative Index to Nursing and Allied Health Literature (CINAHL), PsycINFO, All Evidence-Based Medicine (EBM) Reviews, Applied Social Sciences Index and Abstracts (ASSIA) and Education Resources Information Center (ERIC).

Review methods: Titles and abstracts of papers were screened for relevance then grouped into studies. Two independent reviewers extracted data from studies meeting the inclusion criteria. A descriptive analysis and meta-analysis were conducted for the effectiveness review; descriptive analyses were conducted for the perceptions review. These analyses were integrated to elicit a mixed-methods review.

Results: Sixty-five of 71 included studies were meta-analysable. These 65 studies elicited 71 comparisons which, when meta-analysed, suggested that self-care support interventions were effective at 6-month [standardised mean difference (SMD) = -0.20; 95% confidence interval (CI) -0.28 to -0.11] and

12-month (SMD = -0.12 ; 95% CI -0.17 to -0.06) follow-ups. However, judged against Cochrane criteria, the studies were mostly low quality. Key elements of self-care support identified in the perceptions review were the acquisition of knowledge and skills, peer support and the relationship with the self-care support agent; CYP also had different perceptions from adults about what is important in self-care support. The mapping exercise identified 27 providers of 33 self-care support services. According to the case study data, effective self-care support services are predicated on flexibility; straightforward access; non-judgemental, welcoming organisations and staff; the provision of time and attention; opportunities to learn and practise skills relevant to self-care; and systems of peer support.

Conclusions: Mental health self-care support interventions for CYP are modestly effective in the short to medium term. Self-care support can be conceptualised as a process which has overlap with 'recovery'. CYP and their families want choice and flexibility in the provision of such interventions and a continued relationship with services after the nominal therapy period. Those delivering self-care support need to have specific child-centred attributes.

Future work: Future work should focus on under-represented conditions (e.g. psychosis, eating disorders, self-harm); the role of technology, leadership and readiness in self-care support; satisfaction in self-care support; the conceptualisation of self-care support in CYP's mental health; and efficacy and cost-effectiveness.

Study registration: PROSPERO number (for the effectiveness review) CRD42012001981.

Funding: The NIHR Health Services and Delivery Research programme.

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List of abbreviations

ADHD	attention deficit hyperactivity disorder	IAPT	Improving Access to Psychological Therapies
CAMH	child and adolescent mental health	MTA	Multimodal Study of Children with ADHD
CAMHS	child and adolescent mental health services	NIHR	National Institute for Health Research
CBT	cognitive-behavioural therapy	NRES	National Research Ethics Service
CD	conduct disorder	ODD	oppositional defiant disorder
CINAHL	Cumulative Index to Nursing and Allied Health Literature	PDF	portable document format
CMA	Comprehensive Meta-Analysis	PICOS	Population, Interventions, Comparators, Outcomes and Study designs
CPPRG	Conduct Problems Prevention Research Group	PPI	patient and public involvement
CYP	children and young people	PTSD	post-traumatic stress disorder
EBD	emotional and behavioural difficulties	RCT	randomised controlled trial
EBM	evidence-based medicine	SAG	stakeholder advisory group
EPPI-Centre	Evidence for Policy and Practice Information and Co-ordinating Centre	SENCO	special educational needs co-ordinator
		SMD	standardised mean difference
		VIK	Very Important Kid

Plain English summary

'Self-care support' means helping (supporting) people to look after their own health. It is a common approach to helping children with long-term physical conditions like diabetes and asthma. Children and their families like it because it puts them, not professionals, in control. We wondered whether or not self-care support could also be useful for children with mental health needs so we carried out this research project.

Our research was about finding out what types of self-care support existed, and which types of support might prevent mental ill health occurring in children or speed recovery from it. We carried out 'systematic reviews of the literature' which involved us looking at all the material people had written about the topic to see if we could find out what worked, and what children and their families liked about it. We also identified real-life self-care support services in England and Wales, visiting six services to interview children and parents who had used them, as well as those who ran them, to find out how the services worked alongside services provided by official bodies like the NHS and local councils.

We found that self-care support can help with children's mental health needs and that it is connected to an idea called 'recovery'. We also found that children and their families want choice and flexibility in how, when and where self-care support is provided, staff to be available in case they need them when any therapy has finished, and services and staff that are welcoming, helpful and non-judgemental.

Scientific summary

Background

The mental health of children and young people (CYP) is a major public health concern in the UK. Around one in five CYP will have mild to moderate mental health problems; around 1 in 10, a diagnosable mental disorder.

Regarding the delivery and organisation of mental health services for CYP, recent policy reviews suggest that service provision is not always as comprehensive, consistent or effective as it could be, nor is it especially responsive, accessible or child centred. There is, therefore, clear scope for improvement in the delivery and organisation of mental health services for CYP in England and Wales. This study explores the potential of self-care support in enhancing such service provision.

There is a notable amount of research and literature on self-care support in long-term physical health conditions, both in adult and, to a lesser extent, children's services. There have also been some inroads in adult mental health. For example, the recent growth in self-help for common mental health problems has been captured by England's Improving Access to Psychological Therapies (IAPT) initiative. There has also been National Institute for Health Research (NIHR)-commissioned research work on self-care in adult mental health, and the emphasis on 'recovery', which maps well onto a framework of self-care, is a key philosophy of contemporary adult mental health care. The role that self-care support can play in the mental health of CYP is a largely unexplored area. It is not known, for example, whether or not self-care support interventions and services are being commissioned and provided in England and Wales, nor whether there exists a substantive body of literature in this area.

The need for this study was thus based on three principal factors: the relative paucity of research on mental health self-care support for CYP; the potential to change and enhance service provision in this area, to the benefit of both the NHS and the service user; and its capacity to build upon and complement existing work on CYP's mental health, including work already carried out by members of the study team.

Aims and objectives

The aims of the study were to identify and evaluate the types of mental health self-care support used by, and available to, CYP and their parents, and to establish how such support interfaces with statutory and non-statutory service provision.

These aims were operationalised via a series of specific objectives, namely:

1. the provision of a descriptive overview of mental health self-care support services for CYP in England and Wales, including a categorisation of these services according to a self-care support typology developed in a previous study
2. an examination of the effectiveness of such services
3. an examination of the factors influencing the acceptability of such services to CYP and their parents
4. an exploration of the barriers to the implementation of mental health self-care support services for CYP
5. an exploration of the interface between such self-care support services and the NHS and other statutory and non-statutory service providers, in order to guide future planning in health and social care
6. the identification of future research priorities for the NHS in this area.

Methods

The study comprised an evidence synthesis combined with primary research, conducted as two overlapping stages over a 2-year period. Stage 1 consisted of two inter-related elements that ran concurrently: (a) two systematic reviews of the literature (an effectiveness review and meta-analysis, and a perceptions review); and (b) the mapping of self-care support services in CYP's mental health across England and Wales. Stage 2 involved a case study of service provision and involved empirical research at six case study sites chosen to represent a 'typology' of self-care support that emerged from the service mapping exercise.

Stage 1a (literature reviews)

Data sources

MEDLINE, Cumulative Index to Nursing and Allied Health Literature (CINAHL), PsycINFO, All Evidence-Based Medicine (EBM) Reviews, Applied Social Sciences Index and Abstracts (ASSIA) and Education Resources Information Center (ERIC), searched from January 1995 to July 2011.

Study selection (inclusion criteria)

Population

Children and young people, defined as those under the age of 18 years. Studies with populations that included young people up to 25 years of age were included so long as there was evidence that the mean age of participants was, or the majority of participants were, under the age of 18 years.

Interventions

Any health, social care or educational intervention or service designed to support or facilitate CYP (or their parents) to take action to promote their mental health, prevent mental ill health, or maintain or enhance their mental health and well-being following recovery from mental ill health.

Comparators

For the effectiveness review, we were unsure whether or not we would find sufficient trials with a control or other such comparison group and so did not specify a comparator at the outset. Since the perceptions review was concerned with absolute, rather than relative, service user views of specific self-care support interventions and services, this aspect of the Population, Interventions, Comparators, Outcomes and Study (PICOS) designs framework was disregarded for the perceptions review.

Outcomes

For the effectiveness review, included studies needed to contain a valid standardised mental health measure. Where available, a range of relevant secondary outcomes (measures of general functioning, general well-being and self-esteem, for example) were considered. For the perceptions review, qualitative and quantitative data that captured service user or service provider views rather than outcomes per se.

Study design

For the effectiveness review, initially studies containing trials, with 'trial' being defined as any study in which there was, at minimum, a relevant pre- and post-intervention outcome measure. However, sufficient randomised controlled trials (RCTs) were available to restrict the effectiveness review solely to RCTs. For the perceptions review, any empirical study (qualitative or quantitative) in which service user and/or service provider views about any element of the self-care support intervention or service were available.

Data extraction and quality assessment

For both reviews, data were extracted by two independent assessors and any disputes were referred to a third reviewer for arbitration. For the effectiveness review, data were quality assessed using the concealment of allocation element of the Cochrane risk of bias tool. For the perceptions review, qualitative data were quality assessed for inclusion via an appraisal tool used in a previous NIHR study. Quantitative

perceptions data were obtained from satisfaction surveys nested within trials of which there were several hundred; in order to manage the number of quantitative perceptions studies, we used the PICOS criteria from the effectiveness review as a quality filter.

Data synthesis

For the effectiveness review, the principal data synthesis was meta-analysis, with the primary outcome measure being a measure of CYP's mental health symptomatology. For the perceptions review, the qualitative and quantitative elements data were analysed independently before being integrated, along with the effectiveness review and meta-analysis results, into an overall mixed-methods synthesis.

Stage 1b (service mapping)

Data sources

Contacts and networks deemed to have potentially relevant information about current services, augmented by an internet search. In addition, any English or Welsh services identified during the literature reviews stage.

Service selection (inclusion criteria)

For consistency, the same population and intervention definitions from Stage 1a were used, although the term 'services' replaced 'interventions'. Additional inclusion criteria were that the service had to operate in England and Wales and that it had to be 'live' during the 9-month data collection period, October 2011 to June 2012.

Data extraction and selection of services

Basic details of potential services obtained from any source were logged by a study team member who obtained any necessary further information by telephone or e-mail. When there was sufficient information to make a judgement on inclusion, the service was discussed with a second team member and a decision was made on its inclusion in the service map.

Stage 2 (case study)

Design

A collective case study involving six case study sites selected from those identified in the mapping exercise.

Participants

A purposive sampling strategy was used to select both the case study sites and the participants at each site. Fifty-two participants (17 CYP, 16 family members and 19 staff) were interviewed across the six case study sites.

Research ethics

A favourable ethical opinion was obtained through a National Research Ethics Service (NRES) proportionate review in March 2012. Two substantial amendments needed to be made and were approved during the lifetime of the project. All identifiable participants received an age-appropriate information sheet informing them of the study's nature and purpose. Written consent was obtained from all adult participants. In line with NRES guidance, all CYP participants aged 15–17 years provided their own written consent. Parents provided written consent for children under 15 years old, although written assent was also obtained from these children. At each case study site, all specific research governance requirements were adhered to.

Data collection and analysis

Data were obtained through semistructured interviews, documentary review and virtual non-participant observation and, wherever possible, from all three participant categories: CYP, parents and staff. The data were analysed using the framework method.

Results

Stage 1a (literature reviews)

Seventy-one studies were included in the effectiveness review; 65 were meta-analysable. These 65 studies elicited 71 comparisons which, when meta-analysed, suggested that self-care support interventions were effective at 6-month [standardised mean difference (SMD) = -0.20 ; 95% confidence interval (CI) -0.28 to -0.11] and 12-month (SMD = -0.12 ; 95% CI -0.17 to -0.06) follow-ups, though the generally low quality of the studies considered and asymmetry in the funnel plots means that this statement has to be made with reservations. Regarding specific dimensions of self-care support that might influence the effectiveness of an intervention, there is some evidence that individual interventions may have an advantage over group interventions; that those delivering and facilitating interventions need not necessarily be trained in mental health; that more contact time with the self-care support agent may be beneficial; and that the setting of the intervention (home, school, etc.) is largely irrelevant.

Key elements of self-care support identified in the perceptions review were the acquisition of knowledge and skills, peer support and the relationship with the self-care support agent. CYP also had different perceptions from adults about what is important in self-care support.

Stage 1b (service mapping)

The mapping exercise identified 33 self-care support services across England and Wales, delivered by 27 providers. Almost all of the services targeted CYP; only a few targeted parents or the family as a whole. Around two-thirds of providers were in the voluntary sector. Few services were condition-specific and no particular theoretical approach dominated the services. A wide variety of professional and lay people facilitated the services. A typology of self-care support from a previous NIHR study was modified on the basis of the service mapping data and the literature reviews, the modifications pertaining principally to the provider of the intervention or service, the process of self-care and the platform through which it was delivered.

Stage 2 (case study)

Themes arising from the case study were: having a mental health problem; providing self-care support; accessing self-care support; and facilitating self-care support. A common feature across all the case study sites was the perceived accessibility of the services provided. The services appeared to offer convenient locations and appointment times and to maintain engagement with between-session support, and were staffed by people who were caring and compassionate. Where barriers were mentioned, they tended to be discussed in the context of criticisms of standard NHS and local authority services and were broadly related to the inflexibility of those services. In addition to flexibility, effective mental health self-care support services for CYP appeared to be built on straightforward access; positive staff and organisational attributes that are non-judgemental and welcoming; the provision of time and attention; the chance to learn and practise skills relevant to self-care; and systems of peer support which include opportunities to share experiences and practical tips. The interface of the self-care support service with other statutory and non-statutory services worked best in relation to referral; though only a few services had extremely well-integrated referral pathways, all had some degree of interface, even if it was as simple as merely signposting into, or out of, the self-care support service, or using networks among the sectors to promote self-referral.

Conclusions and implications

This study makes a contribution to the knowledge base by being the first to formally explore self-care support in the context of CYP's mental health, an area that is generally under-researched. Through two inter-related systematic reviews, a mapping exercise and a case study, the aims of the study have been achieved. In achieving these aims, a model of self-care support is proposed that can help policy-makers and practitioners make decisions about the organisation and delivery of mental health self-care support for

CYP, and help researchers identify gaps in the knowledge base. Key features of this model include its conceptualisation as a long- rather than short-term process, involving the acquisition of knowledge and skills, which require input and motivation on the CYP's or parent's part; opportunities to practise and consolidate these requisite skills, with support and facilitation from a self-care support agent; and some identifiable positive outcomes for the child or young person and his or her family.

Recommendations for future research in this area include work on the potential for self-care support in the more serious mental health problems of psychosis, eating disorders and self-harm; research into the use and role of technology in self-care support; more work on unpicking the factors associated with satisfaction in self-care support services; work exploring the role of readiness and leadership in self-care support; research on how self-care is conceptualised in CYP's mental health, in particular its links to concepts such as recovery and resilience; conducting a more systematic and comprehensive mapping exercise; work on the cost-effectiveness of providing self-care support in CYP's mental health; and more research testing interventions and services in real-life environments.

The following observations provide some implications for policy and practice.

- Self-care support in CYP's mental health requires a partnership between service providers, the CYP and those who provide care for them.
- CYP and their families want ongoing support from, and contact with, services.
- The means by which professionals can support CYP and their families to self-care is not generally considered in the education and training of those working in child and adolescent mental health services.
- Effective services need not necessarily be delivered by mental health-trained staff or by NHS organisations (it being the child-centred skills and attributes of the individuals and organisations that are important).
- Choice and flexibility are important aspects of self-care support in CYP's mental health.
- Practitioners working in CYP's mental health rarely consider readiness to engage with a service or commence an intervention.
- Outcomes other than those relating to mental health symptoms need to be considered.

Study registration

This study is registered as PROSPERO number CRD42012001981 (for the effectiveness review).

Funding

Funding for this study was provided by the Health Services and Delivery Research programme of the NIHR.

Chapter 1 Background

Self-care, self-care support and the mental health of children and young people

The mental health of children and young people (CYP) is a major public health concern in the UK. Around one in five CYP will have mild to moderate mental health problems;¹ around 1 in 10, a diagnosable mental disorder.^{2,3} Given that these statistics are far from insignificant, it is entirely reasonable for clinicians, researchers and policy-makers to examine and question the delivery and organisation of mental health services for CYP, or 'CAMHS' (an acronym for child and adolescent mental health services) as they are colloquially known in the UK and Australia.

Regarding the delivery and organisation of such services, evidence from the 2008 CAMHS Review in England⁴ suggests that mental health service provision for CYP is not always as comprehensive, consistent or effective as it could be, nor is it especially responsive, accessible or child centred. Moreover, the CAMHS Review adds that, when accessing these services, CYP and their parents are often faced with unhelpful legal and administrative processes, unacceptable regional and local variations and busy professionals who have little time to understand the evidence base for effective interventions. In Wales, similar concerns were reported by a Wales Audit Office review in 2009.⁵

There is, therefore, clear scope for improvement in the delivery and organisation of CAMHS in England and Wales. Indeed, the National Institute for Health Research (NIHR) has already funded delivery and organisational research into alternatives to CAMHS inpatient care⁶ and the risks associated with such care.⁷ Additionally, over the last decade or so, there has been a growing consensus in British health care – reflected most recently in policy documents such as the NHS Constitution⁸ and, in mental health, *No Health Without Mental Health*⁹ – that health care must be patient centred and underpinned by a partnership between those receiving and those delivering care.

The most explicit form of patient-centred care is, perhaps, *self-care*. The utility of self-care in the delivery and organisation of health and social care is limited, however, in that, in its truest sense, self-care excludes anyone other than the individual – including health and social care professionals – from the caring equation. Although there are obviously situations in which true self-care is appropriate (taking aspirin for a mild headache or doing some exercise to maintain a healthy weight, for example), many health concerns, especially the more severe, enduring and complex ones, necessitate the intervention of a professional of one kind or another – whether that intervention is merely guidance and support, or something more like 'treatment' in the traditional sense of the word. In these circumstances, there is ample scope for health and other care professionals to work with individuals in order to facilitate self-care as an immediate, short-term or long-term goal, especially when a spirit of partnership and patient centredness permeates the practices of those professionals.^{10–12} With this in mind, the ways and means by which self-care might be supported and facilitated by others becomes important. The focus of our inquiry is thus not self-care per se but self-care support (or 'support for self-care' as it sometimes known).

There is a notable amount of research and literature on self-care support in long-term physical health conditions, both in adult and (to a lesser extent) children's services.^{13–15} There have also been some inroads in adult mental health, where self-care is often referred to as 'self-help'. For example, the recent growth in self-help for common mental health problems¹⁶ has been captured by England's Improving Access to Psychological Therapies (IAPT) initiative,¹⁷ an initiative which has led to the formation of stand-alone

primary care mental health services largely operating independently of routine secondary care mental health services. There has also been NIHR-commissioned research work on self-care in adult mental health,¹² and the emphasis on ‘recovery’ – which maps well onto a framework of self-care¹⁸ – has been promoted by both the previous Labour and current coalition administrations as a key philosophy of adult mental health care.

Regarding services for CYP in general, self-care and self-care support also dovetail well with recent government policy for CYP. The relationship with policy was perhaps more explicit in the previous Labour administration, which wove themes such as supporting parents in their parenting role, early intervention, integrated working and the active participation of CYP into flagship policies such as Every Child Matters¹⁹ and the Children’s Plan,²⁰ than in the current coalition administration. Although the coalition has a less specific focus on measurable outcomes,²¹ there is nothing in current policy that is necessarily at odds with a philosophy of self-care; indeed, the rebadging of ‘every child matters’ as ‘help children achieve more’ implies that *support* is necessary for CYP to achieve (though there have been some concerns that ‘achieve more’ refers primarily to *educational* achievement²²), and elements of self-care and self-care support are implicit in aspects of the CYP’s IAPT initiative (see below), which was introduced during the lifetime of this study.

Nevertheless, the role that self-care support can play in the mental health of CYP is a largely unexplored area. It is not known, for example, whether or not self-care support interventions and services are being commissioned and provided in England and Wales – the geographical remit of the NIHR Service Delivery and Organisation programme at the time the study was commissioned – nor whether there exists a substantive body of literature in this area. There is no Cochrane Library entry for this area of work, and the only work we know of that is explicitly embedded in a self-care support framework is the work related to attention deficit hyperactivity disorder (ADHD) that some of us (Kirk; Prymachuk) carried out as part of a previous NIHR study,¹⁵ and a few examples (eating disorders, bed-wetting and behavioural disorders) cited in a Department of Health effectiveness report on self-care.²³ We are aware of some peripheral work where self-care support might be implied, such as a Canadian (non-systematic) review of self-help therapies for childhood disorders²⁴ and a systematic review of self-help technologies for emotional problems in young people²⁵ (undertaken in part by a member of our team, Bower), as well as British research into psychological well-being in CYP in schools,^{26–28} resilience²⁹ and the generic Social and Emotional Aspects of Learning (‘SEAL’) initiative in schools.³⁰ However this research has not been systematically explored or co-ordinated within the wider context of self-care support.

The position on self-care support in the mental health of CYP remains opaque despite the launch, shortly after this project commenced, of a CYP’s IAPT initiative in England.³¹ Unlike IAPT in adult mental health care, the CYP’s IAPT initiative is not explicitly tied to the notion of self-care (self-help) nor does it operate as a stand-alone service. Instead, the initiative is designed to transform CAMHS through staff (re)training, the use of evidence-based therapies and routine outcome measurements.³¹ This is not to say that CYP’s IAPT has no relevance to a project on self-care support in CYP’s mental health (indeed, as we will discuss later, some of our findings have a significant overlap with some of the operating principles of the CYP’s IAPT), just that self-care and self-care support are not explicit in its principles.

Defining self-care and self-care support

Definitions of self-care vary according to who engages in the self-care behaviour (individual, family or community); what the context is (health promotion, illness prevention, limiting the impact of illness or restoration of health); and the degree to which health professionals are involved.¹⁵

A consistent aspect to the various definitions is the conceptualisation of patients/service users as active, knowledgeable individuals rather than passive recipients of health care. The Department of Health³² sees self-care as:

The actions people take for themselves . . . to stay fit and maintain good physical and mental health; meet social and psychological needs; prevent illness or accidents; care for minor ailments and long-term conditions; and maintain health and wellbeing after an acute illness or discharge from hospital[.]

Reproduced from Department of Health. *Self-Care – A Real Choice, Self-Care – A Practical Option*. Document reference 266332. London: Department of Health; 2005. p. 1.

The National Archives is acknowledged as custodian of this document

Self-care has currency in contemporary health-care provision for a number of reasons: a changing pattern of illness from one of acute to one of chronic (long-term) illnesses, together with a change in philosophy from cure to care; dissatisfaction with depersonalised (and, in mental health, often stigmatising) medical care, recently and bleakly crystallised in the Francis Inquiry report into care at Mid-Staffordshire Hospitals;³³ consumerism and the desire for personal control in health matters and in interactions with health-care professionals, which is underpinned by the easy availability of health-related information on the internet; an increased awareness of the role lifestyle plays in relation to longevity and quality of life; and, finally, the need to increase access to care while controlling escalating health-care costs.^{32,34} Research evidence into the effectiveness of self-care suggests it has many benefits: the development of more effective working relationships with professionals; increases in patient/service user satisfaction; improvements in self-confidence; improved quality of life; increased concordance with interventions; more appropriate use of services; and increased patient knowledge and sense of control.^{23,35,36} Moreover, self-care often couples better outcomes with cost savings.³⁷

As noted earlier, our study focuses on self-care *support* rather than self-care per se. As the Department of Health notes,¹⁴ support for self-care can come in a variety of guises (e.g. information provision, skills training, professional education) and can be delivered through a variety of platforms (e.g. devices and technologies, real and virtual networks). The NHS has a particular role to play in self-care support: through its organisational structures and networks and the appropriate provision of information, interventions and technologies, it can (indeed, it has a responsibility to) create environments that support self-care – though self-care support may, of course, be delivered by other providers in the public, private and third sectors or even spontaneously by service users, as can be the case in real (physical) or virtual (online) support groups and networks.

Within this study, we have defined self-care as:

Any action a child or young person (or their parents) takes to promote their mental health, to prevent mental ill health, or to maintain or enhance their mental health and well-being following recovery from mental ill health.

Self-care support is thus:

Any service, intervention or technology directly or indirectly provided by the public, private or third sectors that aims to enhance the ability of children and young people (or their parents) to self-care in relation to their mental health and well-being.

Our study, therefore, focuses not only on self-care support for specific mental health conditions in CYP, but additionally on self-care support that might promote mental health, prevent mental ill health or help maintain mental health following recovery.

The organisation of child and adolescent mental health services

Throughout this report, we will make reference to two organisational hierarchies that have permeated the organisation of, and the literature on, child and adolescent mental health (CAMH) service provision. The first is very much a British approach; the second is used more internationally, though it is far from irrelevant to UK service provision and there is a degree of overlap between the two.

British child and adolescent mental health services and the 'tier' system

Given that we are interested in self-care support across primary, secondary and even tertiary care, it is worth briefly discussing the organisation of CAMHS in the UK. Since the publication of the seminal NHS Health Advisory Service report *Together We Stand* in 1995,³⁸ CAMHS have been organised within a hierarchy of four tiers (Figure 1). Tier 4 equates to very specialised, normally inpatient services, including generic as well as specialised inpatient services such as eating disorders units. Tiers 2 and 3 roughly equate to specialised, but less intense, services. Day patient services tend to be Tier 3 services, for example, whereas outpatient and early intervention services would correlate with Tier 2 services. Tiers 2 to 4 are also associated with increasing levels of complexity in the CYP's mental health experiences and personal circumstances. Tier 1 is the tier embedded within non-specialist, universal children's services (e.g. in education, child care and primary care) and is concerned with the provision of mental health education and advice, mental health promotion, and prevention and screening in mental health.

Although the scope for improving service delivery and organisation cuts across both specialist (Tiers 2 to 4) and non-specialist (Tier 1) CAMHS provision, the scope for improvement is perhaps more marked in Tier 1 provision because mental health promotion and mental ill health prevention are central to provision at this tier. Moreover, and as a consequence, services at this tier can also help reduce referrals to the potentially stigmatising higher tiers. However, because there seemed to be little knowledge about self-care support at any level of CAMHS provision, we did not limit our investigation to any particular tier(s).

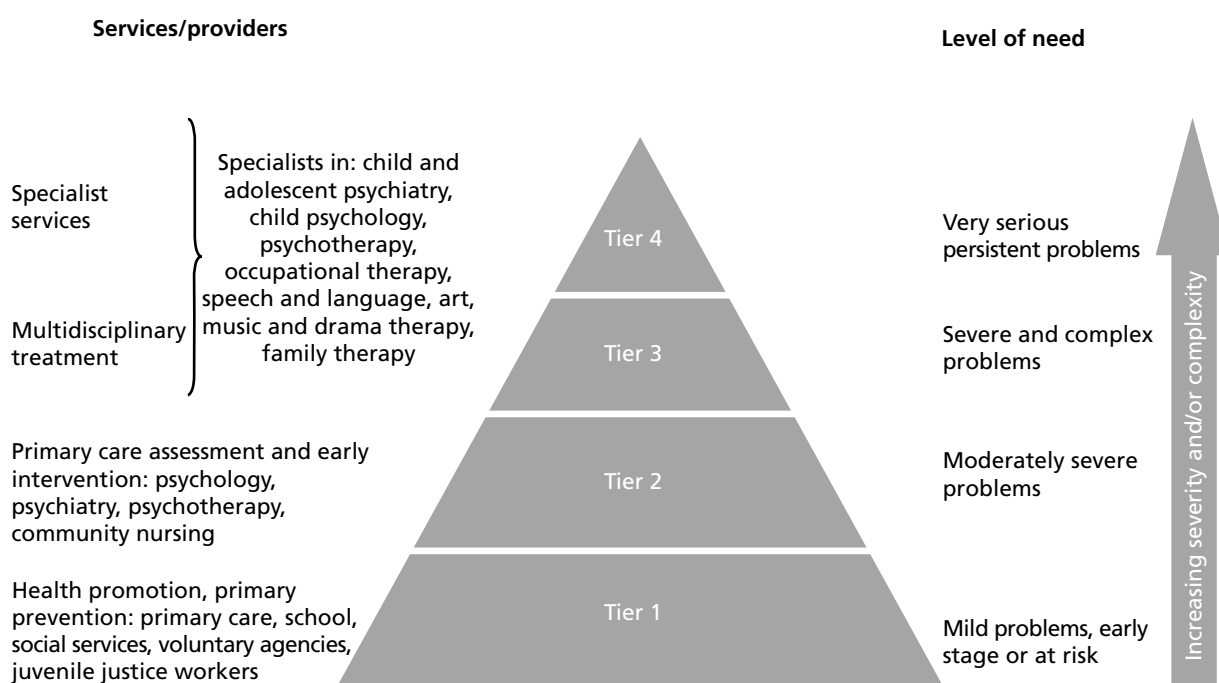


FIGURE 1 The four-tier framework for the delivery of CAMHS in the UK (Kendal 2009;²⁷ adapted from NHS Health Advisory Service 1995³⁸).

Intervention levels

The British tiers approach offers a *service-* and *needs-*focused perspective on the organisation of CAMHS; it is not the only approach, however. An alternative approach – also hierarchical and popular in both the USA and Australia – is to organise by *intervention*, whereby interventions are categorised according to the specific populations of CYP for whom they are suitable. These populations are determined by the presence or absence of symptoms and the degree to which symptoms, if present, are mild or severe (*Table 1*). In taking this approach, the lower intervention levels (universal and selective) can be seen broadly as preventative interventions, whereas the higher levels (indicated and treatment) can be seen broadly as interventions designed to manage specific symptoms.

Study overview

The need for this study was based on three principal factors: the relative paucity of research on mental health self-care support for CYP; the potential to change and enhance service provision in this area, to the benefit of both the NHS and the service user; and its capacity to build upon and complement existing work on CYP's mental health, including work carried out by members of the study team. This last point is pertinent as the study was commissioned to follow on from a previous NIHR-funded study that several of us were involved in,¹⁵ and it is complemented by a variety of relevant research from all of the study team members, including work with school nurses,⁴⁰ work on emotional well-being in schools^{27,28} and work on self-help technologies in CYP's mental health.²⁵

In carrying out the study, we were guided, advised and supported by a stakeholder advisory group (SAG), made up of representatives from the health, education and social care professions as well as CYP and parent representatives (for details, see *Appendix 1*).

Aims and objectives

The aims of the study were:

- to identify and evaluate the types of mental health self-care support used by, and available to, CYP and their parents
- to establish how such support interfaces with statutory and non-statutory service provision.

TABLE 1 An intervention hierarchy in CYP's mental health

Group	Level	Details
Preventative	Universal	Includes all CYP
		Enhances resilience in all children regardless of risk
		Screening not required
		Avoids stigmatisation
Management	Selective	Selects CYP at risk
		Involves screening
	Indicated	Selects CYP displaying mild symptoms
		Involves screening
	Treatment	Targets CYP with a <i>diagnosed</i> condition

Adapted, with the permission of Cambridge University Press, from Lowry-Webster *et al.* (2001).³⁹

These aims were operationalised via a series of specific objectives, namely:

1. the provision of a descriptive overview of mental health self-care support services for CYP in England and Wales, including a categorisation of these services according to a self-care support typology developed in a previous study
2. an examination of the effectiveness of such services
3. an examination of the factors influencing the acceptability of such services to CYP and their parents
4. an exploration of the barriers to the implementation of mental health self-care support services for CYP
5. an exploration of the interface between such self-care support services and the NHS and other statutory and non-statutory service providers, in order to guide future planning in health and social care
6. the identification of future research priorities for the NHS in this area.

The study comprises an evidence synthesis combined with primary research, conducted as two overlapping stages over a 2-year period. Stage 1 consisted of two inter-related elements that ran concurrently, both of which were designed to help us identify the types of mental health self-care support available to CYP. Stage 1a was designed to address questions about the effectiveness and acceptability of such self-care support, and consisted of a systematic search and two inter-related reviews of the international literature, together with a meta-analysis. Stage 1b was designed to identify service provision relating to mental health self-care support for CYP in England and Wales, and consisted of a wide-ranging and systematic search of relevant resources (the internet, physical and virtual networks, policy documents, etc.) in order to elicit a 'typology' of service provision similar to the one we produced for a previous NIHR project.¹⁵

Stage 2 involved a case study of service provision and was undertaken once Stage 1b's systematic search was complete. In Stage 2, qualitative data were collected from key stakeholders in six sites, chosen to represent the typology emerging from Stage 1b, and in order to further explore issues such as acceptability, barriers to implementation, and the interface between self-care support services and statutory/non-statutory sector provision.

Stage 1a addressed research objectives 1, 2 and 3; Stage 1b, research objectives 1 and 5. Stage 2 addressed research objectives 3, 4 and 5. All of the stages of the study contributed to research objective 6. A schematic overview of the study can be found in *Figure 2*.

The report

This report is organised such that *Chapter 2* outlines the methods underpinning Stage 1a – the systematic literature reviews and meta-analysis – while the findings from these reviews and the meta-analysis are reported in *Chapter 3*. *Chapter 4* provides an overview of the methods and findings from the mapping exercise (Stage 1b), and *Chapter 5* an overview of the methods and findings from the case study research (Stage 2). *Chapter 6*, the discussion chapter, synthesises the data from the various strands of the study, concluding with some comments on the implications of the study for commissioners and managers of services, as well as for the practice and research communities.

A note on terminology

Throughout this report, we use 'parent' in preference to other terms such as 'guardian' or the more widespread 'carer' merely to avoid inelegant terms such as 'parent/carers' or 'parent/guardian'. We have done this purely because our experience of working with parents is that they prefer this term. In opting for this preference, however, we fully acknowledge that some of those successfully parenting children are not necessarily biological parents.

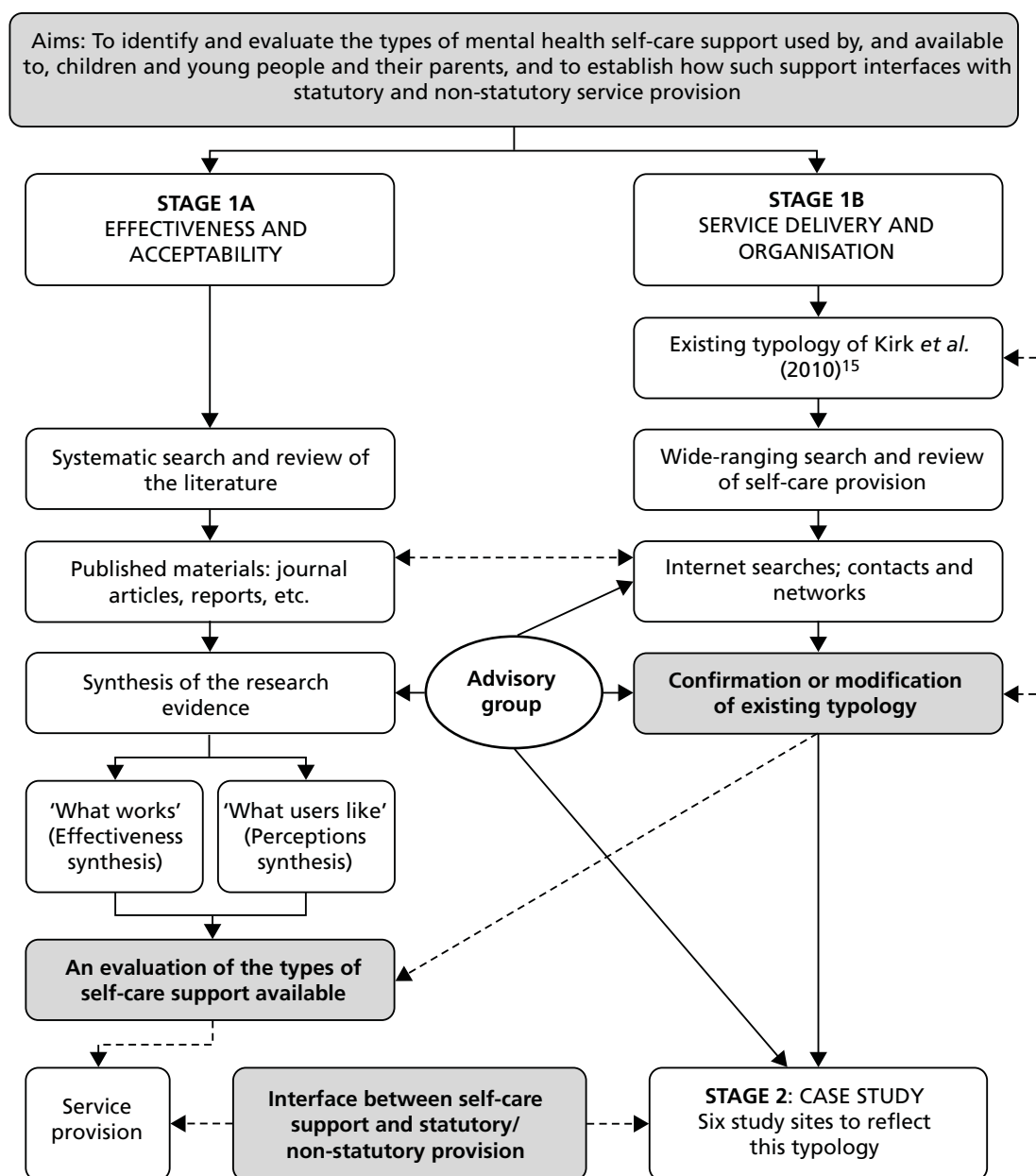


FIGURE 2 Schematic overview of the study.

Chapter 2 Systematic reviews and meta-analysis: methods

This chapter focuses on Stage 1a of the study, presenting the methods for the two inter-related systematic literature reviews that we carried out. We conducted these reviews in order to address research objectives 2 and 3, which were concerned with the effectiveness and the acceptability of mental health self-care support interventions and services for CYP, respectively. The findings from the two systematic reviews are reported in the next chapter.

The effectiveness review was undertaken as a systematic review with meta-analysis, whereas the acceptability review was premised on service user and service provider views of the interventions and services provided. We have termed the former our 'effectiveness' review and the latter our 'perceptions' review. The protocol for the effectiveness review is registered with the PROSPERO database, number CRD42012001981.

The literature reviews: methods

Review question

The systematic reviews were driven by two related questions:

- What empirical studies have been undertaken on mental health self-care support for CYP?
- What is the evidence for the effectiveness and acceptability of such support?

Inclusion criteria

Inclusion criteria for both the effectiveness and perceptions reviews were determined through an appropriate Population, Interventions, Comparators, Outcomes and Study (PICOS) designs formulation.⁴¹

Population

Our population was 'children and young people', defined as those under the age of 18 years. This reflects the definition of the United Nations Convention on the Rights of the Child,⁴² of which the UK is a signatory. Because of differing international views of the age range for a 'young person', there is often ambiguity at the top of the childhood range (17+ years), thus we also considered studies with populations that included young people up to 25 years of age, so long as we had evidence that the mean age of participants was, or the majority of participants were, under the age of 18 years.

Interventions

Using our definition of self-care (see *Chapter 1*), we included any health, social care or educational intervention or service designed to support or facilitate CYP (or their parents) to take action to promote their mental health, prevent mental ill health, or maintain or enhance their mental health and well-being following recovery from mental ill health. We therefore included self-care support interventions and services which targeted CYP with specific mental health problems as well as those designed to improve the general mental health of CYP. As we were interested in self-care *support* rather than self-care *per se*, a support 'agent' (e.g. a health, social care or education professional, peer or lay person) who worked with the CYP and/or their parents needed to be present for the intervention or service to qualify.

Comparators

For the effectiveness review, we were unsure whether or not we would find sufficient trials with a control or other such comparison group (see *Study design* below), and so did not specify a comparator at the outset. As the perceptions review was concerned with absolute, rather than relative, service user views of

specific self-care support interventions and services, this aspect of the PICOS framework was disregarded for the perceptions review.

Outcomes

For the effectiveness review, we were interested in whether or not self-care support interventions brought about a demonstrable positive change in mental health. Included studies, therefore, needed to contain a valid standardised mental health measure. We also considered, where available, a range of relevant secondary outcomes (measures of general functioning, general well-being and self-esteem, for example). For the perceptions review, we were not interested in outcomes per se, but in qualitative and quantitative data that captured service user or service provider views.

Study design

For the effectiveness review, we were initially interested in studies containing trials, with 'trial' being defined as any study in which there was, at minimum, a relevant pre- and postintervention outcome measure. This meant that, initially, uncontrolled pre/post designs, non-randomised controlled trials and randomised controlled trials (RCTs) were all included. We did, however, add a caveat that should there be sufficient RCTs, we would restrict the effectiveness review solely to RCTs. For the perceptions review, we included any empirical study (qualitative or quantitative) in which service user and/or service provider views about any element of the self-care support intervention or service were available.

Search strategy

To estimate the size and scope of the literature, we first conducted a brief scoping review.⁴³ Our experience with literature searching in a previous NIHR project exploring self-care support in CYP's physical health¹⁵ led us to believe that using 'child/young person', 'mental health', 'self-care' and associated medical subject heading (MeSH) synonyms in combination might be an appropriate baseline strategy for a scoping search. We consequently searched the MEDLINE, Cumulative Index to Nursing and Allied Health Literature (CINAHL) and PsycINFO databases using this strategy, only to find that the search produced very few relevant returns.

Although we had little idea of the size of the literature on mental health self-care support for CYP, there was sufficient expertise in the team to know that there was more material in the literature than our scoping search suggested. Thus, to prepare for a more comprehensive search, the team subsequently identified additional synonyms for our three search categories (child/young person, mental health and self-care). We gave particular emphasis to synonyms for 'self-care' as, unlike in CYP's physical health, it seemed that self-care was not generally a part of the professional language of CYP's mental health and was unlikely to be indexed as such. Members of the SAG were also particularly helpful in helping us understand how self-care might be conceptualised in this context and in developing a wider range of search terms.

As our review question demanded that we focus on empirical studies, we included a fourth category – *empirical research* – in our search strategy. The final search terms used in the review are presented in *Box 1*.

Searches were conducted in the following databases: MEDLINE (medicine); CINAHL (nursing and allied health); PsycINFO (psychology); Applied Social Sciences Index and Abstracts (ASSIA) (applied social care); Education Resources Information Center (ERIC) (education); and All Evidence-Based Medicine (EBM) Reviews. All EBM Reviews is a multifile database, accessible via the OvidSP interface, that incorporates the seven EBM Reviews databases, namely ACP Journal Club, Database of Abstracts of Reviews of Effects (DARE), Cochrane Central Register of Controlled Trials (CCRCT), Health Technology Assessment (HTA), Cochrane Database of Systematic Reviews (CDSR), NHS Economic Evaluation Database (NHS EED) and Cochrane Methodology Register (CMR).

BOX 1 Search terms for the literature reviews

1. **Child/young person** = child* OR p#ediatric OR teen* OR adolesc* OR young person OR young people OR youth OR school
2. **Mental health** = a OR b OR c
 - a. [mental health synonyms] mental health OR emotional health OR psychological health OR psychological well*being OR emotional health OR emotional* litera* OR emotional well*being OR emotional* competen* OR aspects of learning OR self esteem OR self efficacy OR CAMHS OR resilien* OR feelings
 - b. [mental disorder synonyms] mental disorder OR psychiatr* OR mental illness OR mentally ill OR mental* distress* OR emotional problem* OR emotional difficult* OR emotional* distress*
 - c. [conditions] ADHD OR attention deficit OR conduct disorder OR behavio#r problem* OR anger OR angry OR aggress* OR affective disorder OR anxi* OR worr* OR depress* OR obsessive compulsive OR OCD OR traumatic stress OR PTSD OR suicid* OR self harm* or self injur* OR psychos*s OR schizophren* OR eating disorder OR anorexi* OR bulimi* OR mood disorder OR phobi* OR school refusal OR panic OR enuresis OR bedwetting OR encopresis OR soiling
3. **Self-care** = a OR b OR c OR d OR e OR f
 - a. [self-care synonyms] self manag* OR self car* OR self help* OR self report* OR self monitor* OR self medicat* OR self administer* OR self treat* OR self control* OR collaborat* OR expert patient OR patient involve* OR patient participat*
 - b. [models] parenting OR parent training OR cognitive therapy OR CBT OR behavio#r* therapy OR behavio#r* modification OR solution focus#ed OR mindfulness OR promot* OR exercise OR mutual support OR peer support OR buddy OR buddies OR friend OR partnership OR mentor* OR empower*
 - c. [generic intervention synonyms] intervention OR prevention OR training OR program* OR coach* OR behavio#r* management OR toolkit
 - d. [psychoeducation synonyms] psychoeducation OR group education OR patient education OR patient information OR information giving OR educational material* OR bibliotherapy OR manual *OR leaflet OR booklet OR pamphlet
 - e. [skills synonyms] communication skills OR decision making OR goal setting OR action plan* OR problem solving OR coping skills OR assertiveness OR conflict resolution
 - f. [telemedicine synonyms] tele* OR virtual communit* OR ehealth OR messaging OR multimedia OR Internet OR computer* OR online OR web based OR web site OR world wide web OR technolog* OR email OR social networking OR interactive OR cyber* OR chat room OR forum OR electronic OR web 2
4. **Empirical research** = study OR design OR review OR synthes* OR pilot OR case OR mixed method OR quantitative OR experiment* OR trial OR RCT OR questionnaire OR survey OR follow up OR qualitative OR interview* OR focus group OR experience OR observation* OR descripti* OR evaluat* OR ethnograph* OR view OR perception

Aggregate search = 1 AND 2 AND 3 AND 4

* = truncation; # = wildcard.

We limited our search to studies published from 1 January 1995 onwards as 1995 can be considered a watershed in British CAMH practice, being the year in which the seminal report *Together We Stand*³⁸ was published (see *Chapter 1*). No other limiters were applied. The searches were conducted in July 2011.

Search results and study selection

The aggregate search results from each of the six databases searched were exported into Reference Manager Version 11 (Thomson ResearchSoft, San Francisco, CA, USA). The titles were screened by one team member (Elvey) and duplicates were removed. The remaining records were then screened for

relevance by reading titles and abstracts; owing to a high number of extraneous records about physical conditions (including psychological well-being in these conditions), relevant terms (e.g. cancer, asthma) were entered into the Reference Manager search function and the results were removed. Non-empirical books, general review articles, letters, commentaries, etc. were screened out in a similar manner. As *Figure 3* illustrates, these processes reduced the number of records to 3324.

The data on the remaining 3324 articles were exported from Reference Manager to a Microsoft Access 2010 database (Microsoft Corporation, Redmond, WA, USA). Using Access enabled us to enhance our records management by the creation of additional fields (see *Appendix 2*). A further 82 duplicates were identified within the Access database, leaving a pool of 3242 abstracts for consideration. This was a substantial number of abstracts to deal with in the time available, so one team member (Elvey) used the search function in Access to speed the process of finding terms which would allow us to remove articles

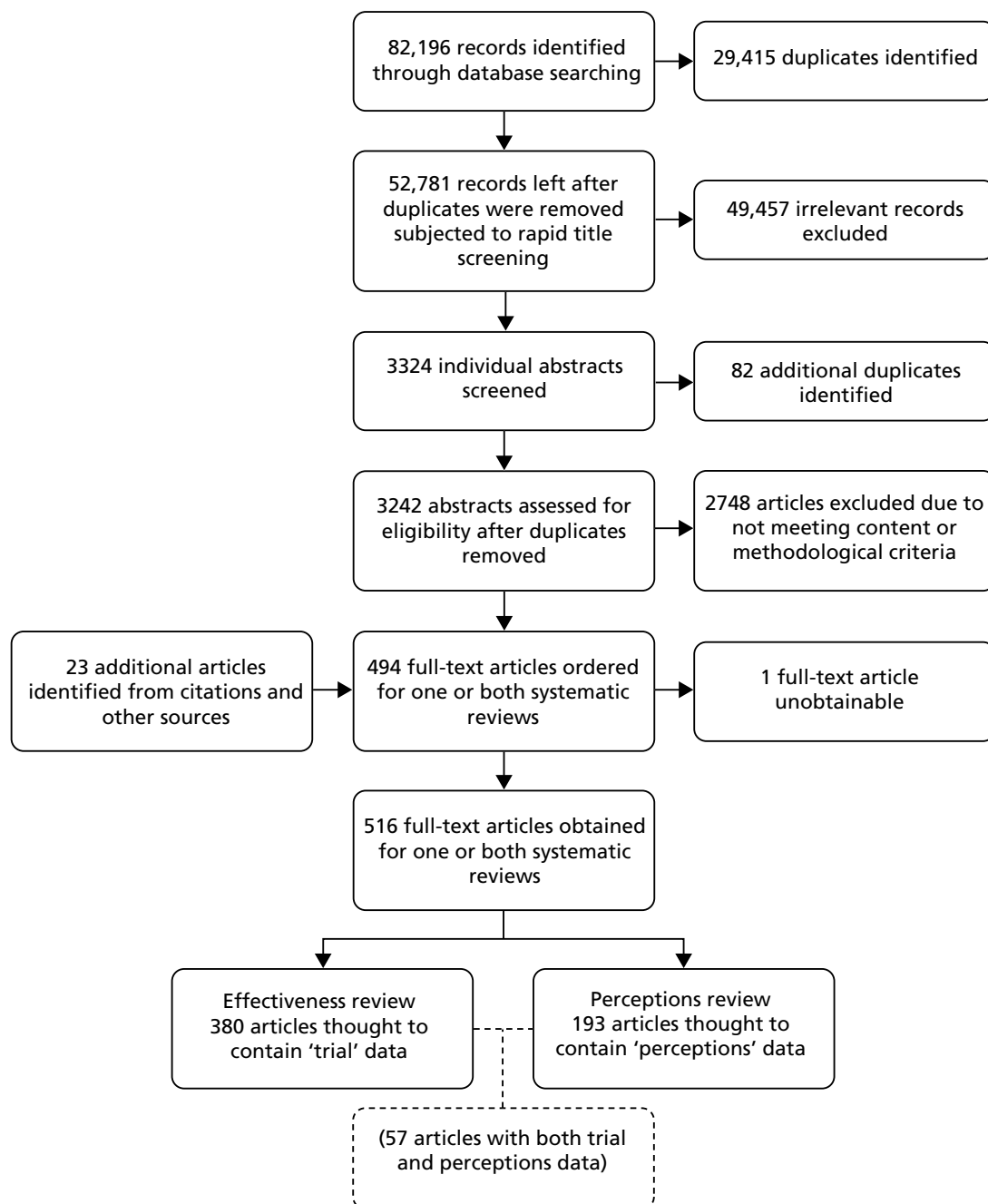


FIGURE 3 Flow diagram for the initial pool of articles.

on the basis of irrelevance to the study. These included articles that focused primarily on issues that we considered peripheral to mental health and mental disorder – articles focusing, in particular, on resilience, bullying, aggression and general, rather than serious or ‘diagnosed’, behaviour problems – unless there was explicit reference to CYP’s mental health symptomatology, for example anxiety, depression or externalising symptoms.

The abstracts of the remaining 494 articles were independently screened by two team members (Elvey and Prymachuk), who categorised the source according to its study design [using an adaptation of the National Institute for Health and Care Excellence (NICE) algorithm⁴⁴ for classifying study designs] and also assessed whether or not it met our inclusion criteria and, if so, for which review – effectiveness, perceptions or both. Where there was agreement on inclusion, a full copy of the source was obtained. Where there was insufficient information in the abstract to enable a judgement to be made on its inclusion, or where there was disagreement between the two team members, the abstract was put into abeyance while a full copy of the source was obtained. If, after a full copy of the source had been obtained, there was still disagreement on inclusion, a third member of the team (Kirk or Kendal) was asked to arbitrate.

In all, 494 full-text articles were initially identified as potentially relevant for one or both of the reviews. One article (a paper from China) proved impossible to obtain via the University of Manchester interlibrary loans and document supply service, despite making international requests, and a further 23 articles were identified through the reference lists and bibliographies of retrieved articles, making a grand total of 516 full-text articles in our initial pool.

Most of the full-text articles were obtained in portable document format (PDF). Consequently, where there was insufficient information in an abstract to determine an article’s eligibility for one or both reviews, rather than read the entire article, we were able to rapidly search the respective PDF, using the ‘full search’ function in Adobe Reader X (Adobe Systems Incorporated, San Jose, CA, USA). This arose when the abstract was vague about whether a RCT was being reported or not (in which case the PDF was searched using the term ‘random’) or, most often, to determine eligibility for the perceptions review, in which case the PDF was searched using the full search outlined in Box 2.

In total, 323 of the initial pool of 516 articles were allocated to the effectiveness review, 136 to the perceptions review and 57 to both reviews, giving a pool of 380 full-text articles for the effectiveness review and a pool of 193 for the perceptions review.

BOX 2 Adobe Reader search terms for the perceptions review

Acceptability: accepta (*acceptable, acceptability*); uptake; adhere (*adhere, adhered, adherence*); engage (*engage(s), engaged, engagement*); evalua (*evaluate(s), evaluation*).

Perceptions: perce (*perception(s), perceived*); perspect (*perspective(s)*); view (*view(s)*); feedback; experience (*experience(s)*).

Satisfaction: satisf (*satisfied, satisfaction*); prefer (*prefer(s), preferred, preference*).

Access: access (*access, accessible*); choice; barrier (*barrier(s)*).

Adobe Reader full search: match any of “accepta uptake adhere engage evalua perce perspect view feedback experience satisf prefer access choice barrier”.

Effectiveness review

Study selection

Of the 380 full-text articles in the initial pool for the effectiveness review, a further two were identified as duplicates, leaving 378 articles for consideration. These 378 articles represented 335 separate studies (some studies generated more than one paper) and two members of the study team (Elvey and Prymachuk) independently considered each study against the inclusion criteria. Eighty-six studies were excluded on content grounds – including a few studies concerned with enuresis and encopresis, which the study team and stakeholder group felt did not really fit in with our conceptualisation of mental health problems in CYP – and one on the grounds that it was published before 1995, leaving some 248 content-eligible studies (*Figure 4*).

Eight of the content-eligible studies had no empirical data, leaving us with 240 trials ('trial' meaning, at minimum, an uncontrolled pre/post design). Given the small proportion of uncontrolled (5.4%) and non-randomised trials (19.2%), we made a post hoc decision to restrict to formal RCTs, leaving us with 181 studies. The very large number of trials meant that it was not possible to extract and analyse data from all of the studies, and we made a second post hoc decision to include only those studies that met the following criteria:

- RCTs with a 'control' comparator (defined as a waiting list, usual care or attention/placebo control, for example), as these provided the best evidence concerning the primary research question (evidence for the effectiveness of mental health self-care support for CYP)

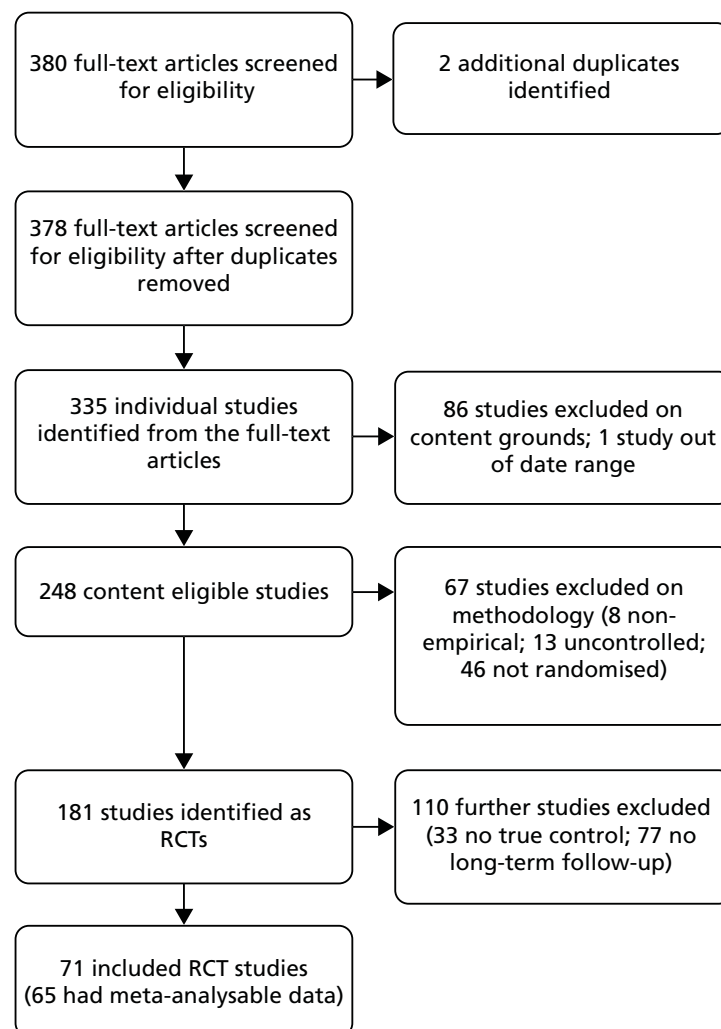


FIGURE 4 Flow diagram of eligible studies for the effectiveness review.

- RCTs with long-term follow-up (defined as follow-ups longer in duration than the immediate postintervention follow-up, as these provided the best evidence for the effectiveness of mental health self-care support for CYP in providing enduring gains).

This left us with 71 RCT studies focusing on the longer-term effectiveness of mental health self-care support interventions for CYP and their families. A list of these studies can be found in *Table 2*.

TABLE 2 Study IDs and associated papers for the included RCT studies ($n = 71$)

Included in the meta-analysis ($n = 63$, or $n = 71$ including substudies)	Excluded from the meta-analysis	
	Not meta-analysable ($n = 6$)	Outliers ($n = 2$, or $n = 3$ including substudies)
1. Arnarson 2009 ^{45,46}	64. CPPRG 2007 ¹³²	70. Sánchez-García 2009a ¹³⁸
2. Barrett 2005 ⁴⁷ (→ three substudies)	65. Glisson 2010 ¹³³	71. Sánchez-García 2009b ¹³⁹
(a) High-risk sample	66. McVey 2004 ¹³⁴	(→ two substudies)
(b) Medium-risk sample	67. Miklowitz 2008 ¹³⁵	(a) Complete IAFS vs. control
(c) Low-risk sample	68. O'Dea 2000 ¹³⁶	(b) Incomplete IAFS vs. control
3. Barrington 2005 ⁴⁸	69. Thompson 2001 ¹³⁷	
4. Bernstein 2005 ^{49,50}		
(combined CBT/parent training data used)		
5. Biegel 2009 ⁵¹		
6. Cartwright-Hatton 2011 ⁵²		
7. Clarke 1995 ⁵³		
8. Clarke 2001 ⁵⁴		
9. Clarke 2002 ⁵⁵		
10. Compas 2009 ⁵⁶		
11. Cowell 2009 ⁵⁷ (→ two substudies)		
(a) North sample		
(b) South sample		
12. Dadds 1997 ^{58,59}		
13. Dalle Grave 2001 ⁶⁰		
14. de Cuyper 2004 ⁶¹		
15. DeRosier 2004 ^{62,63}		
16. Dobson 2010 ⁶⁴		
17. Evans 2007 ⁶⁵		
18. Gallagher 2004 ⁶⁶		
19. Garber 2009 ⁶⁷		
20. Gillham 2006 ⁶⁸		
21. Ginsburg 2009 ⁶⁹		
22. Gowers 2007 ^{70,71}		
23. Green 2011 ⁷²		
24. Hahlweg 2010 ⁷³ (data from mothers only)		
25. Harrington 1998 ⁷⁴		
26. Havighurst 2009 ^{75,76}		
27. Hayward 2000 ⁷⁷		
28. Hazell 2009 ⁷⁸		
29. Hiscock 2008 ^{79,80}		
30. Hudson 2009 ⁸¹		
31. Hunt 2009 ⁸²		
32. Kendall 2008 ^{83,84} (→ two substudies)		
(a) Family CBT vs. control		
(b) Individual CBT vs. control		

continued

TABLE 2 Study IDs and associated papers for the included RCT studies ($n = 71$)

Included in the meta-analysis ($n = 63$, or $n = 71$ including substudies)	Excluded from the meta-analysis	
	Not meta-analysable ($n = 6$)	Outliers ($n = 2$, or $n = 3$ including substudies)
33. Kennard 2008 ⁸⁵		
34. King 2000 ⁸⁶ (→ two substudies)		
(a) Child CBT vs. control		
(b) Family CBT vs. control		
35. Kolko 2010 ⁸⁷		
36. Lock 2003 ^{88,89}		
37. Lowry-Webster 2001 ^{39,90} (total sample only)		
38. Masia Warner 2007 ⁹¹		
39. McVey 2002 ⁹²		
40. Merry 2004 ⁹³		
41. Mifsud 2005 ⁹⁴		
42. MTA 1999 ^{95–98}		
(behavioural treatment vs. control arms only)		
43. Patterson 2002 ^{99,100}		
44. Pfiffner 1997 ¹⁰¹ (→ two substudies)		
(a) including parent generalisation		
(b) excluding parent generalisation		
45. Pfiffner 2007 ¹⁰²		
46. Puskas 2003 ¹⁰³		
47. Rohde 2004 ¹⁰⁴		
48. Rooney 2006 ¹⁰⁵		
49. Rosa Alcázar 2009 ¹⁰⁶		
(IAFS vs. control arms only)		
50. Ruini 2009 ¹⁰⁷		
51. Sawyer 2010 ^{108,109}		
52. Sheffield 2006 ¹¹⁰		
(universal intervention with full sample only)		
53. Silverman 1999 ¹¹¹		
54. Simon 2011 ¹¹² (→ two substudies)		
(a) Child-focused intervention vs. control		
(b) Parent-focused intervention vs. control		
55. Spence 2003 ^{113,114} (total sample only)		
56. Stice 2003 ¹¹⁵		
57. Stice 2006 ^{116,117}		
58. Stice 2008 ^{118,119} (→ two substudies)		
(a) CBT vs. control		
(b) Supportive–expressive vs. control		
59. Stice 2009 ¹²⁰		
60. TADS 2004 ^{121–126}		
61. Thompson 2009 ¹²⁷		
62. Tol 2008 ¹²⁸		
63. Vostanis 1996 ^{129–131}		

CBT, cognitive–behavioural therapy; CPPRG, Conduct Problems Prevention Research Group; IAFS, *Intervención en Adolescentes con Fobia Social* (Intervention for Adolescents with Social Phobia); MTA, Multimodal Study of Children with ADHD; TADS, Treatment for Adolescents with Depression Study.

Data extraction

Non-English-language papers were translated prior to data extraction. For the effectiveness review, descriptive data for all 71 RCTs were extracted onto a study-specific data extraction sheet (see *Appendix 3*) by one team member (Prymachuk), with other team members (Elvey, Kendal and Kirk) providing a second, independent extraction. The two independent extractions were subsequently combined into a separate document (see *Appendix 4* for an example) with any discrepancies being resolved through discussion, with referral to a third member of the team for arbitration where a consensus could not be reached.

Quality assessment

In reviews published by The Cochrane Library, quality is assessed by the application of the Cochrane Collection *risk of bias tool*, a tool that explores several factors known to introduce biases into trials, including the way in which participants are allocated (*randomised*) into groups; the extent to which this allocation is *concealed*; the *blinding* of all those involved, including participants and researchers; the way in which *incomplete outcome data* are dealt with; and the use of *selective outcome reporting*.¹⁴⁰

For the current analysis, as well as describing the overall quality of the trials in the review, we sought to assess the impact of study quality through formal quantitative assessment of the relationship between quality and outcomes. To conduct these analyses, we chose a dichotomous measure based on *allocation concealment*, as this is the aspect of quality most consistently associated with outcomes in trials^{141,142} and is particularly relevant when outcomes are subjective, as is the case with the bulk of mental health assessments in the current review.¹⁴³ Other measures in conventional risk of bias assessments, such as blinding, are less relevant in the current context, as the nature of self-care support means that the conditions for blinding are rarely achievable. Allocation concealment was judged as adequate or inadequate according to the relevant section from the Cochrane risk of bias tool. Two members of the team (Prymachuk and Bower) independently assessed all of the included studies on this criterion so that each study could be categorised as either a high-quality (adequate) or a low-quality (inadequate or unclear) study. As with other elements of data extraction, any discrepancies here were resolved by discussion between the data extractors.

As sufficient RCTs were available, our primary data synthesis for the effectiveness review was meta-analysis, although it is augmented by a brief descriptive synthesis of the original 71 included RCTs.

Effectiveness data synthesis: the meta-analysis

Figure 5 outlines the flow of studies, from the original 71 included studies to those that were ultimately meta-analysed. During the data extraction process (see below), we found that we were unable to obtain useable data from six studies, and eight of the studies had multiple arms or distinct subsamples, which generated nine subsidiary or 'substudy' RCTs.

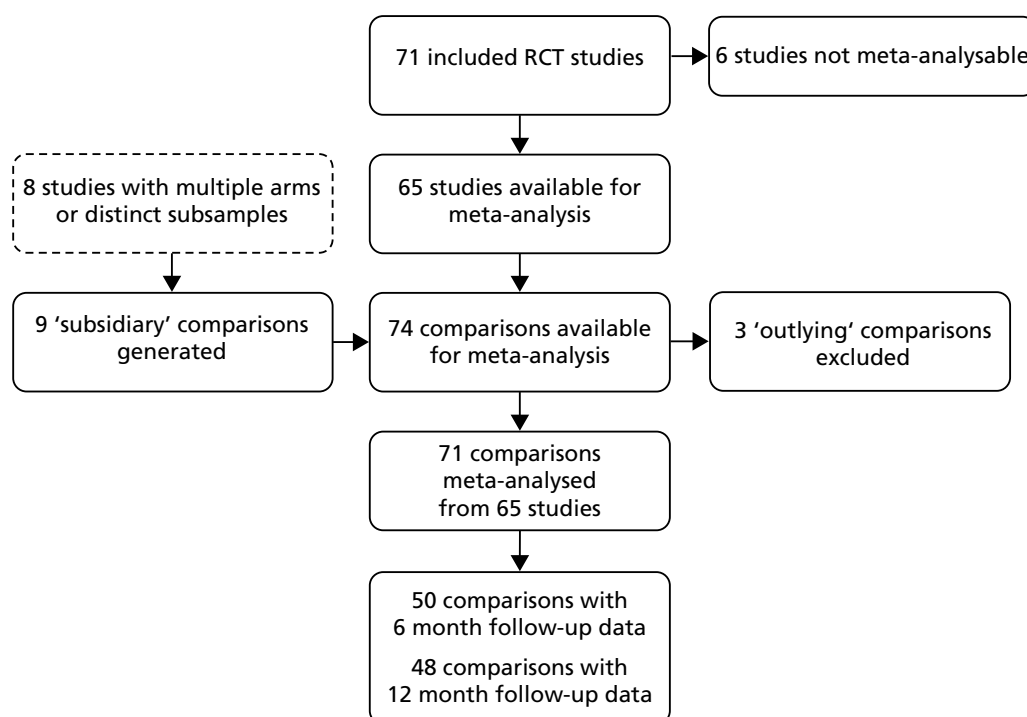


FIGURE 5 Flow diagram of eligible studies for the meta-analysis.

Data extraction

Outcome data for the meta-analysis were independently extracted into a Microsoft Excel 2010 spreadsheet (Microsoft Corporation, Redmond, WA, USA) by two team members (Prymachuk and Bower). Data were extracted only for those outcome measures identified as 'direct mental health' measures (*Table 3*; see also *Appendix 6*).

The data extracted for each outcome measure included, where available:

- the sample sizes for the intervention and control groups at randomisation
- whether or not a clustered RCT design had been employed and, if so, the number of 'units' (schools, clinics, etc.) in each cluster
- the numerical data necessary to calculate a standardised effect size at each declared follow-up time point, such as the sample sizes, means and standard deviations for the intervention and control groups, or the sample sizes and an event count (e.g. numbers 'diagnosed anxious') for each group.

In two studies (Barrett 2005⁴⁷ and Cowell 2009;⁵⁷ see *Table 2*), discrete subsamples had been used which necessitated splitting each study into several comparisons. Similarly, in six multi-intervention studies (Kendall 2008,^{83,84} King 2000,⁸⁶ Pfiffner 1997,¹⁰¹ Simon 2011,¹¹² Stice 2008^{118,119} and Sánchez-García 2009b;¹³⁹ again, see *Table 2*), more than one intervention was identified as a self-care support intervention and so these interventions were separated out into individual comparisons. Where a single study included multiple comparisons, the control group sample was split proportionately between each comparison to avoid double counting.

Some notes need to be made about the data extraction for a few other studies. Bernstein 2005^{49,50} was a multi-intervention study [with both cognitive-behavioural therapy (CBT) and 'parent training' as self-care support interventions], but the study combined the data for the two interventions at the longer-term follow-up point, meaning that only the combined CBT/parent training data were useable in our meta-analysis. In Hahlweg 2010,⁷³ only the data from mothers were useable. Both Lowry-Webster

TABLE 3 Primary outcome measure selected for each study

Meta-analysed	Outliers	Not meta-analysable
1. Arnarson 2009, ^{45,46} depression diagnosis via clinician	64. Sánchez-García 2009a, ¹³⁸ CYP-completed SASC-R	66. CPPRG 2007 ¹³²
2. Barrett 2005, ⁴⁷ CYP-completed SCAS	65. Sánchez-García 2009b, ¹³⁹ CYP-completed SASC-R	67. Glisson 2010 ¹³³
3. Barrington 2005, ⁴⁸ CYP-completed RCMAS		68. McVey 2004 ¹³⁴
4. Bernstein 2005, ^{49,50} CYP-completed MASC		69. Miklowitz 2008 ¹³⁵
5. Biegel 2009, ⁵¹ diagnostic change based on individual clinician diagnosis		70. O'Dea 2000 ¹³⁶
6. Cartwright-Hatton 2011, ⁵² CYP-completed MASC		71. Thompson 2001 ¹³⁷
7. Clarke 1995, ⁵³ CYP-completed CES-D		
8. Clarke 2001, ⁵⁴ CYP-completed CES-D		
9. Clarke 2002, ⁵⁵ CYP-completed CES-D		
10. Compas 2009, ⁵⁶ CYP-completed CES-D		
11. Cowell 2009, ⁵⁷ CYP-completed CDI		
12. Dadds 1997, ^{58,59} CYP-completed RCMAS		
13. Dalle Grave 2001, ⁶⁰ CYP-completed EDE-Q (Global scale)		
14. de Cuyper 2004, ⁶¹ CYP-completed CDI		
15. DeRosier 2004, ^{62,63} CYP-completed SASC-R		
16. Dobson 2010, ⁶⁴ CYP-completed CBCL (Anxiety/Depression subscale)		
17. Evans 2007, ⁶⁵ parent-completed BASC (Hyperactivity subscale)		
18. Gallagher 2004, ⁶⁶ CYP-completed RCMAS		
19. Garber 2009, ⁶⁷ CYP-completed CES-D		
20. Gillham 2006, ⁶⁸ CYP-completed CDI		
21. Ginsburg 2009, ⁶⁹ CYP-completed SCARED		
22. Gowers 2007, ^{70,71} CYP-completed EDI		
23. Green 2011, ⁷² CYP-completed SIQ		
24. Hahlweg 2010, ⁷³ parent-completed CBCL (Externalising subscale)		
25. Harrington 1998, ⁷⁴ CYP-completed SIQ		
26. Havighurst 2009, ^{75,76} parent-completed ECBI (Intensity subscale)		
27. Hayward 2000, ⁷⁷ CYP-completed SPAI-C		
28. Hazell 2009, ⁷⁸ CYP-completed SIQ		
29. Hiscock 2008, ^{79,80} parent-completed CBCL (Externalising subscale)		
30. Hudson 2009, ⁸¹ CYP-completed SCAS		
31. Hunt 2009, ⁸² CYP-completed RCMAS		
32. Kendall 2008, ^{83,84} CYP-completed MASC		
33. Kennard 2008, ⁸⁵ CYP-completed CDRS-R (Severity subscale)		
34. King 2000, ⁸⁶ parent-completed CBCL (PTSD subscale)		
35. Kolko 2010, ⁸⁷ number above threshold on parent-completed PSC-17 (Externalising subscale)		
36. Lock 2003, ^{88,89} CYP-completed RCMAS		
37. Lowry-Webster 2001, ^{39,90} CYP-completed RCMAS		
38. Masia Warner 2007, ⁹¹ CYP-completed SPAI-C		
39. McVey 2002, ⁹² CYP-completed ChEAT		
40. Merry 2004, ⁹³ CYP-completed BDI-II		
41. Mifsud 2005, ⁹⁴ CYP-completed SCAS		
42. MTA 1999, ⁹⁵⁻⁹⁸ parent-completed SNAP (ADHD and ODD subscales)		
43. Patterson 2002, ^{99,100} parent-completed ECBI (Intensity subscale)		
44. Pfiffner 1997, ¹⁰¹ composite problem behaviour score derived from parent-completed CLAM, SNAP-R and CBCL		
45. Pfiffner 2007, ¹⁰² clinician-completed DSM-IV inattention-severity (derived from the CSI)		
46. Puskar 2003, ¹⁰³ CYP-completed RADS		
47. Rohde 2004, ¹⁰⁴ CYP-completed BDI-II		
48. Rooney 2006, ¹⁰⁵ CYP-completed CDI		
49. Rosa Alcázar 2009, ¹⁰⁶ CYP-completed SASA		
50. Ruini 2009, ¹⁰⁷ CYP-completed RCMAS		
51. Sawyer 2010, ^{108,109} CYP-completed CES-D		
52. Sheffield 2006, ¹¹⁰ CYP-completed CDI		
53. Silverman 1999, ¹¹¹ CYP-completed RCMAS		
54. Simon 2011, ¹¹² CYP-completed SCARED		
55. Spence 2003, ^{113,114} CYP-completed modified BDI		
56. Stice 2003, ¹¹⁵ CYP-completed EDE-Q		
57. Stice 2006, ^{116,117} CYP-completed EDE-Q		
58. Stice 2008, ^{118,119} CYP-completed BDI		
59. Stice 2009, ¹²⁰ clinician-completed EDDI		

continued

TABLE 3 Primary outcome measure selected for each study (*continued*)

Meta-analysed	Outliers	Not meta-analysable
60. TADS 2004, ^{121–126} CYP-completed RADS		
61. Thompson 2009, ¹²⁷ parent-completed WWP		
62. Tol 2008, ¹²⁸ PTSD symptoms from the clinician-completed CPSS		
63. Vostanis 1996, ^{129–131} CYP-completed MFQ		

BASC = Behaviour Assessment System for Children; BDI = Beck Depression Inventory; CBCL, Child Behaviour Checklist; CDI = Children's Depression Inventory; CDRS-R, Children's Depression Rating Scale-Revised; CES-D, Center for Epidemiologic Studies-Depression Scale; ChEAT, Children's Adaptation of the Eating Attitude Test; CLAM, Conners, Loney and Milich Scale; CPPRG, Conduct Problems Prevention Research Group; CPSS, Child Post-traumatic Stress Scale; CSI, Child Symptom Inventory; DSM-IV, *Diagnostic and Statistical Manual of Mental Disorders*-Fourth Edition; ECBI, Eyberg Child Behaviour Inventory; EDDI, Eating Disorder Diagnostic Interview; EDE-Q, Eating Disorder Examination Self-Report; EDI, Eating Disorders Inventory; MASC, Multidimensional Anxiety Scale for Children; MFQ, Mood and Feelings Questionnaire; MTA, Multimodal Study of Children with ADHD; ODD, oppositional defiant disorder; PSC-17, Paediatric Symptom Checklist, 17 item version; PTSD, post-traumatic stress disorder; RADS, Reynolds Adolescent Depression Scale; RCMAS, Revised Children's Manifest Anxiety Scale; SASA, Social Anxiety Scale for Adolescents; SASC-R, Social Anxiety Scale for Children-Revised; SCARED, Screen for Anxiety and Related Emotional Disorders; SCAS, Spence Childhood Anxiety Scale; SIQ, Reynolds Suicidal Ideation Questionnaire; SNAP, Swanson, Nolan and Pelham Scale; SNAP-R, Swanson, Nolan and Pelham Scale-Revised; SPAI-C, Social Phobia and Anxiety Inventory for Children; TADS, Treatment for Adolescents with Depression Study; WWP, Werry-Weiss-Peters Hyperactivity Scale.

2001^{39,90} and Spence 2003^{113,114} had 'high anxiety' subsamples within their overall samples, so a decision was made in each case to use only the total sample. In the multi-intervention Multimodal Study of Children with ADHD (MTA) 1999 study,^{95–98} only the 'intensive behavioural treatment' arm qualified as a discrete self-care support intervention. Similarly, in Rosa Alcázar 2009,¹⁰⁶ only 'IAFS' (Intervention for Adolescents with Social Phobia) qualified as such. Sheffield 2006¹¹⁰ was a complex four-arm trial which merged universal and high-risk samples across both a targeted and a universal intervention, so a decision was made to use only data from the full sample (universal intervention).

On completion of the outcome data extraction, the two independently extracted Excel spreadsheets were compared and any discrepancies and errors in the extraction were discussed and resolved by the two data extractors.

Primary outcome measure selection

Table 4 outlines the distribution of the various outcome measures used in the 71 included RCT studies. The distribution of outcome measures will be discussed further in the next chapter, but for now it is worth

TABLE 4 Children and young people outcome measures in the included RCTs

Source	Direct MH measure, n (%)	Indirect MH measure, n (%)	General functioning, n (%)	Resilience, n (%)	General well-being, n (%)	Self-esteem, n (%)
Child	56 (79)	29 (41)	11 (15)	7 (10)	3 (4)	10 (14)
Parent	27 (38)	19 (27)	10 (14)	1 (1)	0 (0)	1 (1)
Teacher	8 (11)	5 (7)	4 (6)	0 (0)	0 (0)	0 (0)
Clinician	36 (51)	10 (14)	11 (15)	1 (1)	0 (0)	0 (0)
Any source^a	71 (100)	41 (58)	28 (39)	8 (11)	3 (4)	10 (14)

MH, mental health.

a These are not column sums as sometimes more than one source provided the measure; percentages are percentages of total papers ($n = 71$) with each specific type of outcome measure.

noting that the most frequent direct measure of mental health symptomatology in CYP was one which was obtained from the CYP rather than any other source.

In principle, meta-analysis requires the selection of a single measure from each comparison. As almost 79% of the included studies included CYP self-report data (see *Table 4*), preference was given to a validated CYP self-report measure based on a continuous score directly related to the condition on which the intervention was focused (e.g. a depression outcome measure for an intervention designed to help CYP with depression, an externalising outcome measure for an intervention designed to help CYP with behaviour problems, and so on). If more than one measure qualified on this basis, a global or total symptoms measure was chosen in preference to a specific (subscale) measure, and if more than one global measure was available, we made a judgement about which was the most established.

If no CYP self-report, continuous measures were available, parent-reported measures were selected; for the few studies that had neither child- nor parent-reported measures, clinician-reported measures (usually measures eliciting a diagnosis) were employed. Where a choice needed to be made between intensity/severity scales and frequency/number of problems scales, intensity scales took precedence. The primary outcome measures selected from each study are listed in *Table 3*.

Once the primary outcome measures for each study had been determined, a combined Excel spreadsheet was prepared ready for transfer to Comprehensive Meta-Analysis (CMA) (Biostat, Inc., Englewood, NJ, USA), the meta-analysis software we employed. In preparing this spreadsheet, studies were also grouped according to the follow-up time points for which data were available. We were able to categorise the studies into three broad follow-up periods relatively easily: approximately 6 months, approximately 12 months and approximately 24 months post intervention.

Data preparation: missing data, cluster adjustments and effect direction

Where sample sizes were missing at follow-up, they were estimated by assuming an arbitrary 70% follow-up from baseline (such imputation will only influence the weight associated with the comparison in the meta-analysis, not the estimate of effect of that study). Where there were missing standard deviations, these were estimated using included studies that had the same outcome measure. Missing standard deviations for the Center for Epidemiologic Studies-Depression Scale (CES-D) at 6-month and 12-month follow-ups in Compas 2009⁵⁶ were estimated from other studies with 6-month CES-D data (two studies: Clarke 1995⁵³ and Garber 2009⁶⁷) and 12-month CES-D data (four studies: Clarke 1995,⁵³ Clarke 2001,⁵⁴ Clarke 2002⁵⁵ and Sawyer 2010^{108,109}).

Three studies (Evans 2007,⁶⁵ Compas 2009⁵⁶ and Tol 2008¹²⁸) reported only a raw effect size which needed to be converted to a standard error in order to be compatible with CMA.

Cluster trials are frequently used in trials of psychological and mental health interventions as a way of avoiding bias associated with contamination. In line with guidance from the *Cochrane Handbook for Systematic Reviews of Interventions*,¹⁴⁰ the sample sizes of approximately one-third of studies using cluster randomisation were adjusted by dividing the original sample by the 'design effect', which was calculated using the formula $1 + (M - 1) \times ICC$, where M is the mean cluster size (total sample size divided by total number of clusters) and ICC is the intracluster correlation coefficient, which we assumed to be 0.02.

The effect direction for each primary outcome was coded in CMA such that effects in favour of the intervention (self-care support) were coded negative. All coded effect directions were compared for consistency with what was reported narratively in the papers describing each study.

Primary and secondary analyses

Analyses were conducted in CMA using a random-effects model in each case. Our primary analysis focused on the long-term effectiveness of self-care support interventions in mental health symptomatology in CYP. We also explored subgroup analyses using a variety of prespecified 'moderators' (i.e. variables that

were associated with the benefit of self-care support) that were chosen on the basis of theory and practical considerations. These moderators were the intervention level (see *Chapter 1, Table 1*); the mental health condition and the age group the intervention was designed for; the theoretical model underpinning the intervention; the recipients (child/young person, parent or family); whether the intervention was school-based or not; group versus individual interventions; whether the agent was mental health trained or not; and the length of the intervention. Concealment of allocation was also included as a moderator.

There were relatively limited follow-up data at 24 months, so for all analyses we restricted the data to two follow-up points: around 6 months and around 12 months. In all cases, the meta-analysis results are presented in terms of a standardised mean difference (effect size) with 95% confidence limits, together with the relevant I^2 statistic which is a measure of consistency (heterogeneity) across the included studies. I^2 scores above 75%, 50% and 25% are said to have high, moderate and low heterogeneity (inconsistency) respectively.¹⁴⁴ Interpretation of the pooled outcome in meta-analyses with high I^2 scores should be treated with caution. For the primary analyses only, we have additionally provided forest plots, produced via Stata Version 12.0 (StataCorp LP, College Station, TX, USA).

Perceptions review

The perceptions review centred on the views that the various stakeholders – CYP, their families and staff – had about mental health self-care support interventions and services for CYP. It was concerned with aspects of these interventions and services such as acceptability, satisfaction and accessibility.

Study selection

For the perceptions review, 187 individual studies were identified from the pool of 193 full-text articles. Forty-six of these studies were excluded on content grounds and seven were identified as non-empirical. This left 134 studies with perceptions data for consideration and quality appraisal: 30 studies with qualitative perceptions data, 101 studies with quantitative perceptions data and 3 studies with both (*Figure 6*). The application of quality criteria (discussed shortly) ultimately reduced the number of studies to 12 with qualitative perceptions data, 35 with quantitative perceptions data and one with both, making a total of 48 included studies.

Data extraction

As with the effectiveness review, non-English-language papers were translated prior to data extraction. Descriptive data for the 33 qualitative perceptions studies (of which 30 were solely qualitative studies and three were mixed methods studies) were extracted onto a study-specific data extraction sheet (see *Appendix 5*) by one team member (Prymachuk), with other team members (Elvey, Kendal and Kirk) providing a second, independent extraction. As with the effectiveness review, the two independent extractions were subsequently combined into a separate document, with any discrepancies being resolved through extractor discussion with referral to a third member of the team for arbitration where a consensus could not be reached. For pragmatic reasons, the 104 quantitative studies (101 solely quantitative and three mixed-methods studies) were filtered for quality prior to data extraction (see below), with data from the 36 quantitative perceptions studies eligible at this point being extracted directly into a Microsoft Excel spreadsheet by one team member (Prymachuk) and subsequently verified by a second (Elvey).

Quality assessment

For the qualitative perceptions studies, study quality for all 33 studies was assessed during the overall data extraction by one team member (Prymachuk) and independently by the second person extracting (Elvey, Kirk or Kendal). Quality was assessed using a modified version of the quality assessment tool used in our previous NIHR study on self-care support,¹⁵ which in turn was adapted from tools developed by Dixon-Woods *et al.*¹⁴⁵ and the Evidence for Policy and Practice Information and Co-ordinating Centre (EPPI-Centre).¹⁴⁶ A copy of the quality assessment tool can be found in *Appendix 5*, embedded into the perceptions review data extraction sheet. Again, any quality assessment discrepancies were resolved by discussion between the extractors and, where necessary, through arbitration by a third member of the

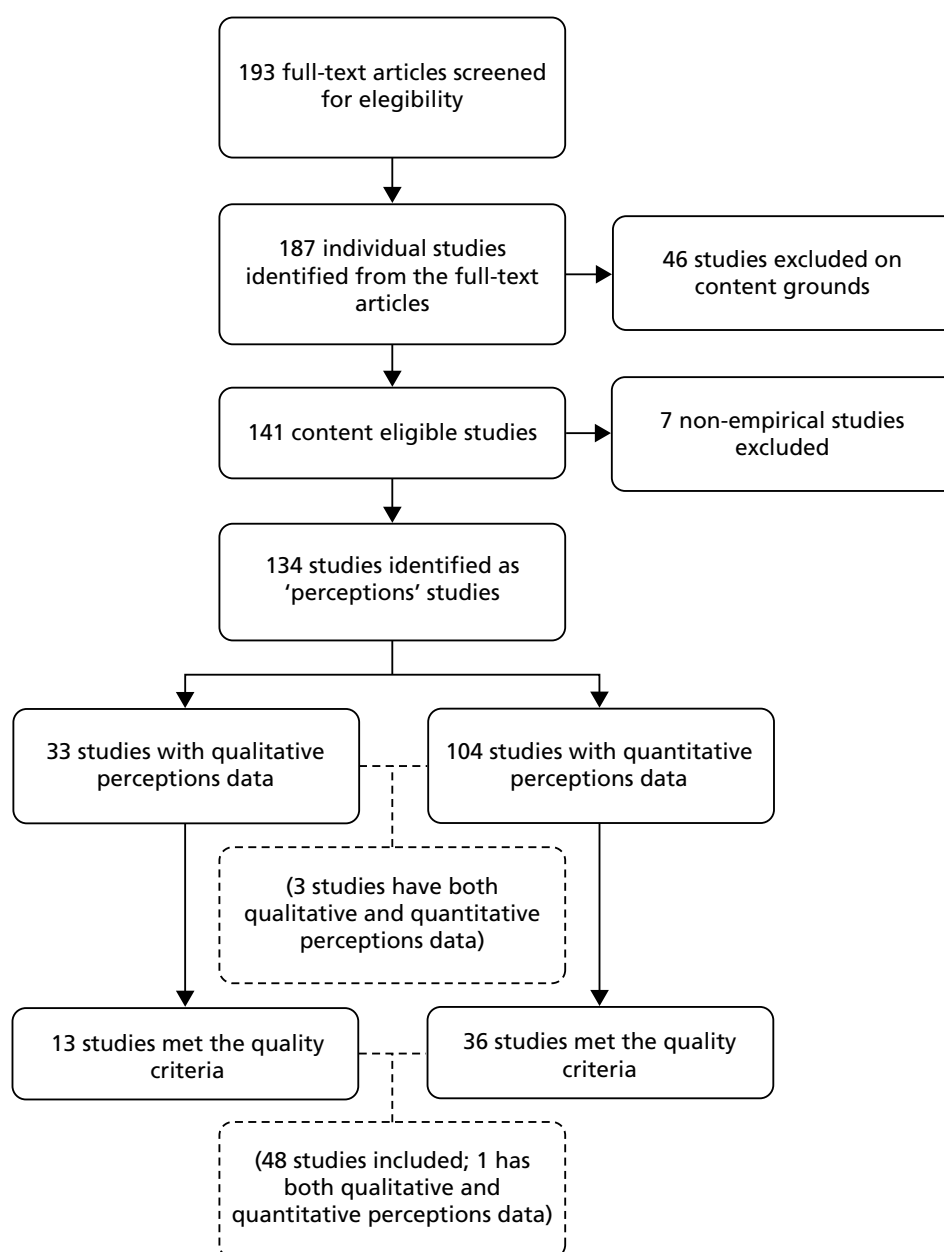


FIGURE 6 Flow diagram of eligible studies for the perceptions review.

team. The tool comprised seven criteria, and for the purpose of this review we decided that a paper had to meet four criteria for inclusion.

We identified 104 studies as containing quantitative perceptions data. This was a substantial number of studies to consider for data extraction so, in contrast to the qualitative studies, we made a pragmatic decision to apply quality criteria prior to, rather than during or after, data extraction. During the process of scanning papers for perceptions data (see *Search results and study selection* and *Box 2* earlier in this chapter), it became evident that trials were the sole source of quantitative perceptions data, i.e. all of the 104 studies containing quantitative perceptions data were controlled or uncontrolled trials. In the main, the quantitative perceptions data came from satisfaction surveys nested within these trials or from statistics concerning intervention uptake or adherence, though we did not consider the latter to be perceptions data. Thus, to manage the number of quantitative perceptions studies, we applied our PICOS criteria (see *Inclusion criteria* earlier in this chapter), selecting only randomised trials with a true control. Accordingly, only 36 trials with quantitative perceptions data (one of which was a mixed-methods study that also contained qualitative data) were eligible for the perceptions review.

Details of the included studies for the perceptions review can be found in *Table 5*.

Synthesis of the literature reviews data

The synthesis for the literature reviews data is based on the 'mixed-methods synthesis' of the EPPI-Centre,¹⁷⁸ an approach to synthesis whereby different data sources (effectiveness, qualitative views and quantitative satisfaction data, for example) are analysed separately but subsequently compared and contrasted. *Figure 7* outlines this process schematically.

The methods we used for the literature reviews elicited four sets of data: two for the effectiveness review and two for the perceptions review. A meta-analysis can stand on its own as an evidence synthesis as it essentially distils effectiveness data from many studies into a single meaningful statistic. It is, however, useful to triangulate the meta-analysis results with results from other sources in order to gain a more complete understanding of the evidence for self-care support in CYP's mental health. In order to do this, summary data from the three remaining data sets – the descriptive RCT data, the qualitative perceptions data and the quantitative perceptions data – were individually tabulated and the three summary tables (see *Appendices 7–9*) were distributed around the study team for independent review. For these summary tables, we organised the descriptive data around the specific dimensions of self-care support 'typology' derived from our previous NIHR study on self-care support.¹⁵ Further details of the typology are provided in the service mapping chapter (see *Chapter 4*) but, for now, it is sufficient to report that the typology

TABLE 5 Study IDs and associated references for the included 'perceptions' studies

Qualitative studies (<i>n</i> = 12)	Quantitative studies (<i>n</i> = 35)	Mixed-methods studies (<i>n</i> = 1)
1. Baker-Henningham 2009 ¹⁴⁷	1. Barrett 2000 ¹⁵⁸	1. Gowers 2007 ^{70,71}
2. Coyle 2009 ¹⁴⁸	2. Barrett 2004 ^{159–161}	
3. Eacott 2008 ¹⁴⁹	3. <i>Barrington 2005</i> ⁴⁸	
4. Friars 2007 ¹⁵⁰	4. <i>Biegel 2009</i> ⁵¹	
5. Fristad 1998 ¹⁵¹	5. Gardner 2006 ¹⁶²	
6. Garcia 2010 ¹⁵²	6. Ginsburg 2002 ¹⁶³	
7. Garraway 2010 ¹⁵³	7. <i>Ginsburg 2009</i> ⁶⁹	
8. Kennedy 2008 ¹⁵⁴	8. <i>Hahlweg 2010</i> ⁷³	
9. Ma 2008 ¹⁵⁵	9. <i>Harrington 1998</i> ⁷⁴	
10. Mishara 2006 ¹⁵⁶	10. Hoath 2002 ¹⁶⁴	
11. Stewart-Brown 2004 ¹⁰⁰	11. <i>Kendall 2008</i> ^{83,84}	
12. Zucker 2005 ¹⁵⁷	12. <i>Kennard 2008</i> ⁸⁵	
	13. Khanna 2010 ¹⁶⁵	
	14. <i>Kolko 2010</i> ⁸⁷	
	15. Larrson 2008 ¹⁶⁶	
	16. <i>Lowry-Webster 2001</i> ^{39,90}	
	17. March 2009 ¹⁶⁷	
	18. Masia-Warner 2007 ⁹¹	
	19. Matos 2009 ¹⁶⁸	
	20. Matsumoto 2007 ¹⁶⁹	
	21. <i>Merry 2004</i> ⁹³	
	22. Molina 2008 ¹⁷⁰	
	23. Nicholson 1999 ¹⁷¹	
	24. <i>O'Dea 2000</i> ¹³⁶	
	25. <i>Pfiffner 1997</i> ¹⁰¹	
	26. <i>Pfiffner 2007</i> ¹⁰²	
	27. Seeley 2009 ¹⁷²	
	28. <i>Sheffield 2006</i> ¹¹⁰	
	29. Shortt 2001 ¹⁷³	
	30. <i>Spence 2003</i> ¹¹³	
	31. <i>Stice 2008</i> ^{118,119}	
	32. Waters 2009 ¹⁷⁴	
	33. Webster-Stratton 2001 ¹⁷⁵	
	34. Webster-Stratton 2004 ¹⁷⁶	
	35. Webster-Stratton 2011 ¹⁷⁷	

Studies in *italics* were also included in the effectiveness review.

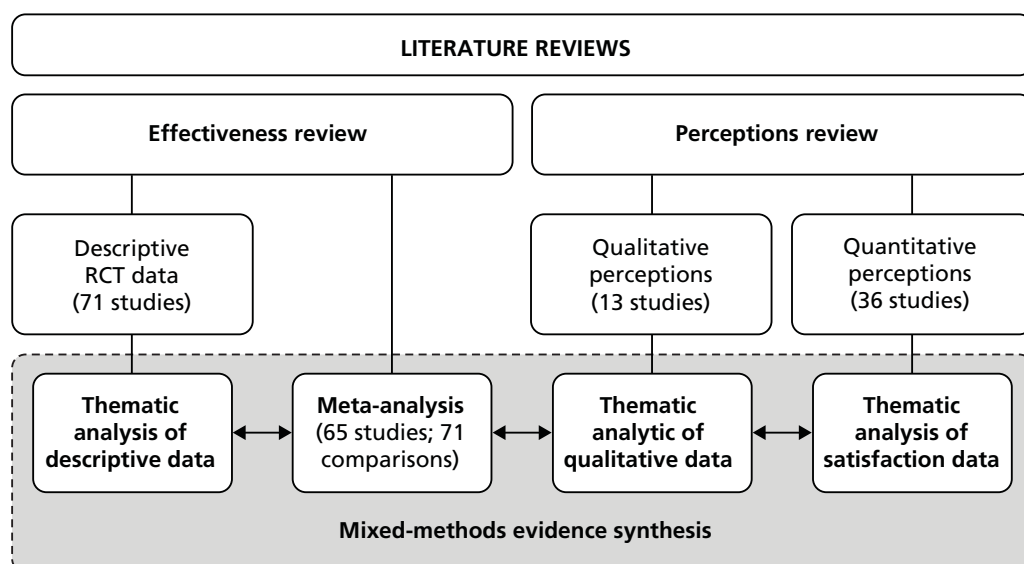


FIGURE 7 Schematic diagram of the literature review evidence synthesis.

dimensions included the health conditions for which the self-care support intervention or service is designed; the theoretical basis of the intervention or service; its aims (i.e. what makes it a self-care intervention or service); the recipient (child/young person, parent or family); the delivery medium and the degree to which it is individualised; where it is delivered; and who leads it (i.e. the self-care support agent). Key findings from each study, in narrative form, were also included.

Following an independent review of the three summary tables, any patterns that individual team members identified in each data set were compared and contrasted with those of other team members so that there was a consensus on any key themes emerging from the data. These thematic analyses were compared with each other and with the effectiveness data from the meta-analysis in order to elicit an overall synthesis of the evidence on self-care support in CYP's mental health.

Chapter 3 Systematic reviews and meta-analysis: results

This chapter presents the results from the systematic reviews. The effectiveness reviews and perceptions reviews are considered separately before being synthesised according to the principles outlined in the previous chapter. For the effectiveness review, we present first a brief, descriptive overview of the included studies, after which we present the results of a meta-analysis of the effectiveness data. Similarly, for the perceptions review, the two data sets (qualitative perceptions data and quantitative perceptions data) are initially described and then analysed. Finally, the four data sources – the descriptive effectiveness data, the meta-analysis data, the qualitative perceptions data and the quantitative perceptions data – are triangulated to elicit a synthesis of the literature on mental health self-care support for CYP.

Effectiveness review

Description of the included effectiveness studies

Descriptive data for the 71 included RCTs^{39,45–131} are summarised in *Appendix 7*. Most (36/71) of the studies were conducted in North America (primarily the USA),^{49–51,53–57,62–69,77,83–85,87,91,92,95–98,101–104,111,115–126,132–135,137} around a quarter (17/71) in Australia^{39,47,48,58,59,75,76,78–82,86,88–90,94,105,108–110,113,114,136} and around 20% in Europe (16/71)^{45,46,52,60,61,70–74,99,100,106,107,112,127,129–131,138,139} including seven in the UK^{52,70–72,74,99,100,127,129–131}). The UK accounted for < 10% of the studies.

Around 60% (42/71) of the studies focused on mood disorders,^{39,45–50,52–59,61–64,66–69,77,81–85,88–91,93,94,103–106,108–114,118,119,121–126,129–131,138,139} mainly anxiety and depression (there was one on bipolar disorder¹³⁵), with 12 (17%) focusing on serious behaviour problems^{65,73,75,76,79,80,87,95–102,104,127,132} such as ADHD, oppositional defiant disorder (ODD) and conduct disorder (CD), and eight (11%) on eating disorders.^{60,70,71,92,115–117,120,134,136} There were relatively few studies focusing on post-traumatic stress disorder (PTSD) ($n = 2$),^{86,128} self-harm ($n = 4$)^{72,74,78,137} and generic mental health problems (i.e. interventions designed for any mental health problem; $n = 3$).^{51,107,133} There were no studies on psychosis. Most (31/71) of the studies concerned interventions that could be classified as treatments (see *Chapter 1, Intervention levels*),^{48–52,55,65,66,70,71,74,77,78,81,83–86,91,94–98,101–104,106,111,112,121–127,129–131,133,135,139} with the remainder focusing equally on indicated ($n = 11$),^{53,58,59,61–64,67,68,72,87,116,117,128} selective ($n = 15$)^{45,46,54,56,57,69,82,99,100,105,110,115,118–120,132,137,138} and universal ($n = 15$)^{39,47,60,73,75,76,79,80,88–90,92,93,107–110,113,114,134,136} interventions. If, along with treatment interventions, indicated interventions are broadly considered to be ‘management’ interventions and selective and universal interventions are broadly considered as ‘prevention’ interventions, then most of the interventions considered were designed to manage rather than prevent mental health conditions in CYP.

Most (47/71) of the interventions operated within a cognitive–behavioural framework,^{39,47–50,52–56,58–64,66–71,77,81–91,93,94,102–107,110–114,118,119,121–126,128–131,133,138,139} although few were labelled explicitly as CBT. Instead, the interventions tended to be described with vague reference to CBT, or to cognitive and/or cognitive–behavioural principles, or they listed elements commonly assumed to be associated with CBT such as cognitive restructuring (e.g. Dobson 2010;⁶⁴ Garber 2009⁶⁷), problem-solving (e.g. de Cuyper 2004;⁶¹ Gillham 2006;⁶⁸ Hunt 2009;⁸² Merry 2004;⁹³ Spence 2003¹¹³) and exposure (e.g. Barrington 2005;⁴⁸ Hayward 2000;⁷⁷ Hudson 2009⁸¹). Many of the interventions were what might be called ‘branded’ cognitive–behavioural approaches, often with idiosyncratic names, such as *FRIENDS* (Barrett 2005;⁴⁷ Bernstein 2005;⁴⁹ Hunt 2009;⁸² Lock 2003;⁸⁸ Lowry-Webster 2001³⁹), *Cool Kids* (Hudson 2009;⁸¹ Mifsud 2005⁹⁴), *Timid to Tiger* (Cartwright-Hatton 2011⁵²) and *Problem Solving for Life* (Spence 2003¹¹³).

Parent training interventions were the second most popular group of interventions with around one-fifth of studies (16/71) employing such an approach.^{49,50,52,56,73,75,76,79,80,86,87,94–102,112,127,132} In most cases, the

parent training was shaped by a behavioural model, often social learning theory (e.g. Hiscock 2008;⁷⁹ Thompson 2009;¹²⁷ Patterson 2002^{99,100}). The remainder of the interventions were premised on approaches such as dissonance theory (Stice 2003;¹¹⁵ Stice 2006;¹¹⁶ Stice 2009¹²⁰), mindfulness (e.g. Biegel 2009;⁵¹ Havighurst 2009⁷⁵) or general psychotherapeutic approaches (e.g. Stice 2008¹¹⁸), or they were eclectic (e.g. Arnarson 2009;⁴⁵ Green 2011;⁷² Hazell 2009⁷⁸).

All of the interventions were 'manualised' in that there was a written manual giving instructions to those providing the intervention on how the intervention should be delivered. This is relatively unsurprising given that cognitive-behavioural and parenting interventions – interventions where manualisation is normally inherent – were in the majority. The degree of instruction in the manuals varied from intervention to intervention, with some having a degree of flexibility, but many were rigid, expecting full fidelity from those delivering the intervention.

The self-care elements of the interventions related predominantly to the acquisition of relevant skills, usually involving a method whereby the CYP or the parents are required to undertake some sort of practical exercise, either as part of the formal aspects of the intervention itself (such as a workbook or classroom exercise) or as a homework task. Despite the almost universal focus on 'activities' and the nature of the client group (children), surprisingly few activities seemed to centre on creativity and play. Many could be – indeed some were – described as *tasks*, a word that can have negative connotations. There were a few exceptions – the explicit use of games in Rooney 2006¹⁰⁵ and the use of drama, dance and music in Tol 2008,¹²⁸ for example – though it is worth noting that a lack of reference to creativity and fun in the descriptions of the interventions may be more to do with the sober writing style demanded of academic journals than with design faults in the interventions.

More than 80% of the studies related to interventions focusing on school-age children (5–16 years), with only four studies (Green 2011;⁷² Rohde 2004;¹⁰⁴ Stice 2003;¹¹⁵ Stice 2006¹¹⁶) including 17-year-olds and only three (Hahlweg 2010;⁷³ Patterson 2002;^{99,100} Thompson 2009¹²⁷) targeting the under-fives. More than half (40/71) were targeted solely at the CYP,^{45,46,51,53–55,60–68,72,77,78,85,88,89,91–93,103–110,113–120,128,130,131,134,136–139} 26 at the family (which usually meant parents and a child; rarely were siblings included),^{39,47–50,56–59,69–71,74,81–84,86,87,90,94–98,101,102,111,112,121–127,132,133,135} and only five focused on parents only.^{52,73,75,76,79,80,99,100}

All of the interventions were delivered face to face; none made use of technology, even technology as simple and ubiquitous as the telephone. Sixteen of the interventions were individual child/young person or individual family interventions;^{48,65,69–71,74,83–87,95–98,111,121–127,129–131,133,135} the remainder were group interventions or group interventions with occasional individual sessions. Of those studies where a delivery location was given, most of the interventions (33/71) took place in a school setting,^{39,45–47,49,50,53,57–60,62,63,65,73,82,90–98,102,103,105–110,113,114,116,117,120,128–132,134,136,137} 14 at hospital sites or clinics,^{48,51,52,54,55,61,68,72,78,81,86,99,100,121–126,135} and only five took place in the home environment.^{57,74,87,127,133}

Where the professional background of the agent providing the support for self-care was known, psychologists tended to dominate, being the agent in over one-third (26/71) of the studies,^{45–48,52,53,56,58–60,64,69,73,81,83,84,86,91,101,102,105–107,111,112,115,118,119,138,139} though other professionals (teachers, $n = 11$;^{39,65,82,88–90,93,108–110,113,114,132,136,137} nurses, $n = 8$;^{57,79,80,87,99,100,103,120,127,137} counsellors, $n = 7$ ^{53,62,63,82,94,110,120,137}) were involved. The agent was a medical doctor (child psychiatrist) in only one study (Vostanis^{130,131}). The agent's principal responsibility was to deliver and facilitate the self-care support intervention, usually by running groups and individual sessions, though more extensive responsibilities were expected in some interventions, e.g. running summer camps and liaising with teachers (MTA 1999⁹⁵), or facilitating the child in the home-school environment (Pfiffner 2007¹⁰²). In three-quarters (53/71) of the studies, the agents were trained specifically for the intervention,^{39,45–51,53–59,62–68,72–74,77–79,82–90,93,94,99,100,103–106,108–114,116–120,127,128,132,133,135,137–139} and in just over half (38/71) of the studies, the agents received formal supervision as part of the intervention protocol.^{39,45–50,52,53,56–59,62,63,65,67–69,72–74,78,83–87,90,95–100,103,105,110–114,116–120,127,132,133,137}

Outcome measures

A wide variety of outcome measures were employed in the 71 studies (see *Chapter 2, Table 4*). As it was a necessary inclusion requirement, all 71 studies included a direct measure of CYP's mental health symptomatology. There was, however, no specific pattern to the number, range or source of additional (secondary) outcome measures employed. Some studies employed only a single outcome measure [e.g. Conduct Problems Prevention Research Group (CPPRG) 2007¹³² had a single diagnostic measure of serious behaviour problems and Gillham 2006⁶⁸ a single measure of depression] whereas others (e.g. Biegel 2009⁵¹ and Kolko 2010⁸⁷) had more than 10 different outcome measures. The range of secondary measures included, in 41 of the 71 studies,^{39,47,51,52,54-56,58,59,61-63,66,70-74,78-84,86-91,95-100,105,107,110,111,113-126,128-131,133,136,137} indirect measures of mental health symptomatology (e.g. Clarke 2001⁵⁴ had a measure of externalising symptoms in an intervention designed for depression), as well as measures of general functioning (in 28 studies),^{51,53-55,65,66,70-72,74,78,85-87,91,95-102,104,106,108-111,113,114,116-119,128-131} resilience (nine studies),^{51,83,84,86,87,103,106,108,109,128,137} general well-being (three studies)^{51,87,107} and self-esteem (10 studies).^{51,60-64,106,129-131,134,136} The direct mental health measures were mostly obtained from the CYP (in 56 studies),^{39,45-64,66-72,74,77,78,81-85,88-94,103-126,129-131,134,136-139} followed by clinicians (36 studies)^{45,46,48-55,58,59,66,67,69-72,77,78,81,83,84,86,87,91,102,104,106,110,112,118-132,135,138,139} and parents (27 studies).^{39,48-50,52,54-56,65,69,73,75,76,79-81,86,87,90-101,104,106,111,127,129-133} Teachers only provided a direct mental health measure in eight studies.^{48,65,73,75,76,94-98,101,106} The pattern was similar for the indirect mental health measures, although parents were a more frequent source: there were CYP self-report measures in 29 studies,^{47,51,56,61-63,66,70-72,78,81-84,86-89,91,95-98,105,107,110,111,113-117,120-126,129-131,136,137} parent report measures in 19 studies,^{39,52,54-56,58,59,61,66,73,79-81,83,84,86,87,90,95-100,111,129-131,133} clinician report measures in 10 studies^{54,55,70-72,74,78,87,113,114,118,119,128} and teacher reports in five studies.^{73,83,84,87,95-98,111} General functioning data were collected equally by child self-report (11 studies),^{70,71,74,99,100,104,106,108-110,113,114,116-119,128} parent report (10 studies)^{65,66,74,87,95-102,111,128} and clinician report (11 studies).^{51,53-55,72,78,85,86,91,104,129-131} Teachers only provided data on general functioning in four studies.^{65,95-98,101,102} Resilience data were collected from CYP in seven studies,^{83,84,86,87,103,106,108,109,137} from a parent in one study^{83,84} and from a clinician in one study.¹²⁸ General well-being data were obtained solely from child self-report and in only three studies.^{51,87,107} Self-esteem data were collected by child self-report in 10 studies^{51,57,60-64,106,129-131,134,136} and from a parent in one study.¹²⁹⁻¹³¹ Full details of the outcome measures extracted for each study can be found in *Appendix 6*; for a summary of the number of outcome measures of each type, see *Table 4*.

As indicated in *Table 4*, the majority of outcome measures focused on mental health symptomatology in the CYP, whether directly or indirectly related to the condition of interest. General functioning was measured in a sizeable number ($n = 28$; 39%) of the papers^{51,53-55,65,66,70-72,74,78,85-87,91,95-102,104,106,108-111,113,114,116-119,128-131} but few focused on CYP's resilience, general well-being or self-esteem. Most of the outcome measures were obtained directly from the CYP with clinicians or parents being the most frequent secondary source. Few studies collected outcome data from teachers.

Meta-analysis results

The results of the primary and secondary analyses from the meta-analysis are presented here. Our primary analysis was concerned with the long-term effectiveness of self-care support interventions for CYP's mental health. Secondary analyses explored a range of comparisons determined a priori through our previous typology, the expertise of the project team and in consultation with the SAG. Analyses were conducted at two follow-up time points: 6 months and 12 months. In interpreting our results, we have adopted standard conventions on effect size¹⁷⁹ and study heterogeneity.¹⁴⁴ Regarding effect size, standardised mean differences (SMDs) of 0.2, 0.5 and 0.8 reflect small, medium and large intervention effects, respectively. I^2 measures exceeding 75%, 50% and 25% are taken to reflect high, moderate and low heterogeneity, respectively, across the contributing studies.

Primary analysis

The results of the primary analysis are contained in *Table 6*; forest plots for 6-month (with and without outliers) and 12-month follow-up can be found in *Figures 8, 9 and 10*, respectively.

Before discussing the results of the primary analysis, a comment needs to be made about the outliers in the 6-month follow-up data. Three studies from the same research team (Sánchez-García 2009a,¹³⁸ and the two substudies from Sánchez-García 2009b¹³⁹) had 6-month data that were included in the primary analysis. However, as is clear from the forest plot in *Figure 8*, these studies were outliers. Including these three studies in the meta-analysis meant that inconsistency across the studies, as measured by I^2 , increased from moderate to high (see *Table 6*). Accordingly, a decision was made to exclude these outliers, and the analysis with them included is reported here merely for transparency. Furthermore, these outliers were not included in any of our secondary analyses.

The results of our primary analysis imply that self-care support interventions are associated with a 'medium' effect on CYP's mental health in the short to medium term, but the effect declines as time passes (a small intervention effect was sustained at 6-month follow-up, becoming clinically insignificant at 12-month follow-up). I^2 values suggest that there is greater study consistency at the 12-month follow-up than at the 6-month follow-up.

Quality appraisal: sensitivity analysis

As outlined in *Chapter 2*, quality appraisal in the meta-analysis was based on a sensitivity analysis using concealment of allocation as a moderator. We deemed 'high quality' studies to be those studies where the two assessors agreed that concealment was adequate; 'low quality' studies were those where concealment was agreed to be inadequate or reporting was unclear. 'High quality' studies were generally in the minority. *Table 7* provides details of the sensitivity analysis conducted.

The results of the sensitivity analysis demonstrate a finding similar to the primary analysis when only the 'low quality' studies are considered (a 'medium' effect that attenuates with time) but a negligible effect across both time points when only the 'high quality' studies are considered.

Publication bias

Funnel plots for the two follow-up points are shown in *Figures 11 and 12* respectively. The asymmetry in the funnel plots, particularly at 6 months, may reflect some degree of publication bias.

TABLE 6 Summary of the primary analysis

Follow-up	Comparisons	Participants	SMD	L 95%	U 95%	I^2 (%)
6 months, outliers included	50	8362	−0.34	−0.46	−0.21	78
6 months, outliers excluded	47	8210	−0.20	−0.28	−0.11	49
12 months	48	4204	−0.12	−0.17	−0.06	13

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.

Random-effects models; $I^2 > 75\%$, $> 50\%$ and $> 25\%$ represent high, moderate and low inconsistency, respectively.

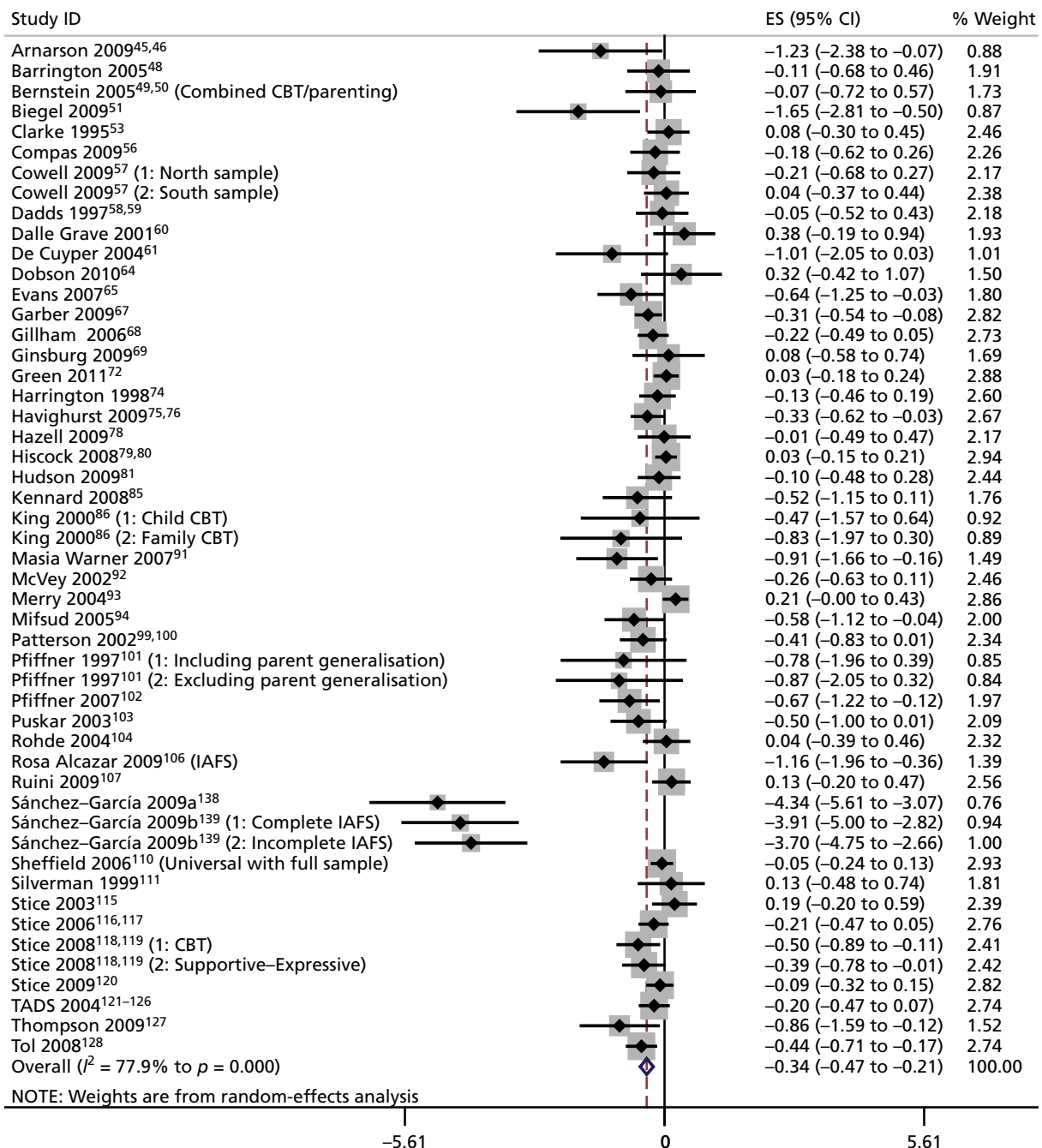


FIGURE 8 Forest plot for the studies with 6-month follow-up data, outliers included. CI, confidence interval; ES, effect size; IAFS, *Intervención en Adolescentes con Fobia Social* (Intervention for Adults with Social Phobia); TADS, Treatment for Adolescents with Depression Study.

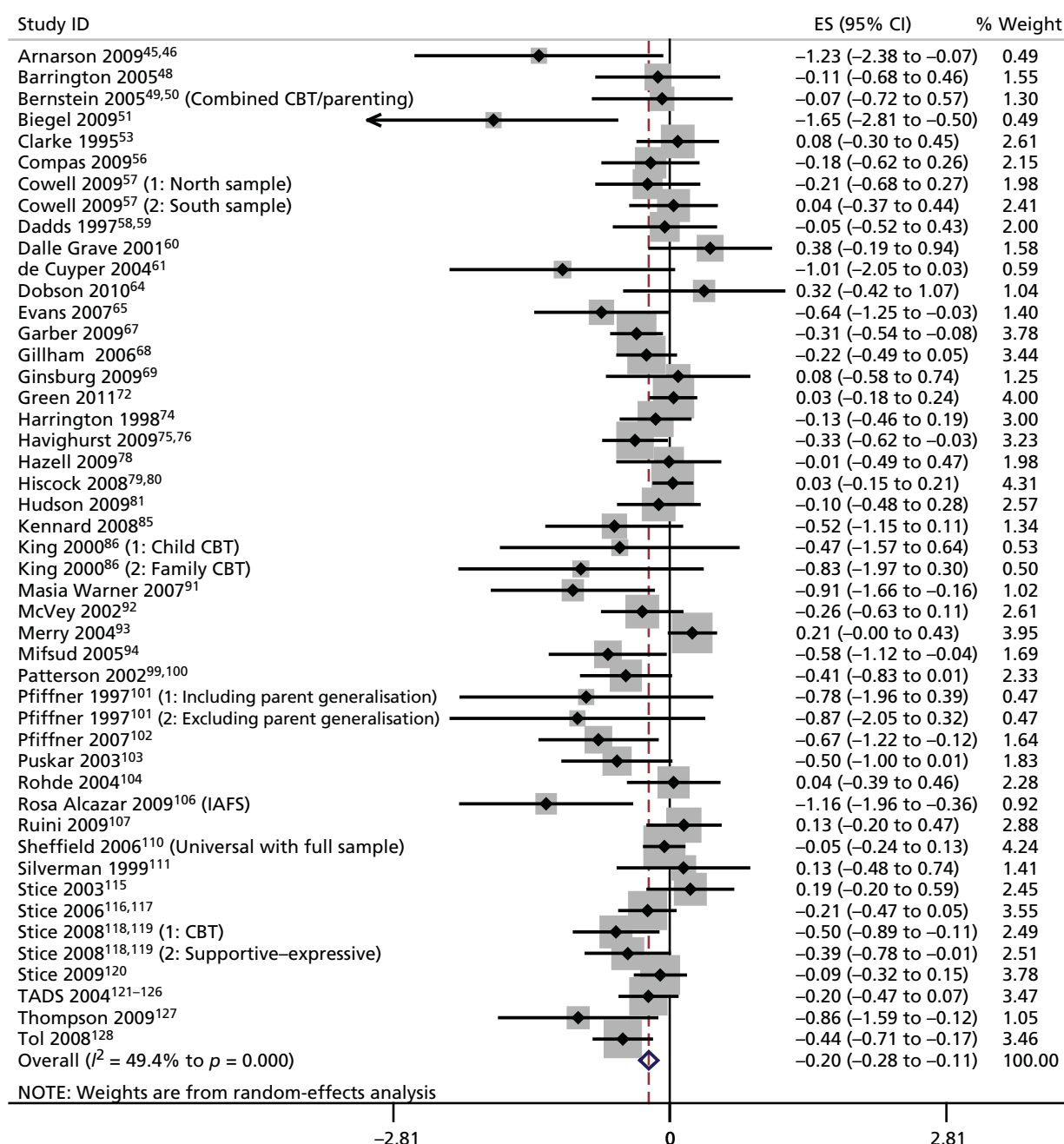


FIGURE 9 Forest plot for the studies with 6-month follow-up data, outliers excluded. CI, confidence interval; IAFS, *Intervención en Adolescentes con Fobia Social* (Intervention for Adolescents with Social Phobia); TADS, Treatment for Adolescents with Depression Study.

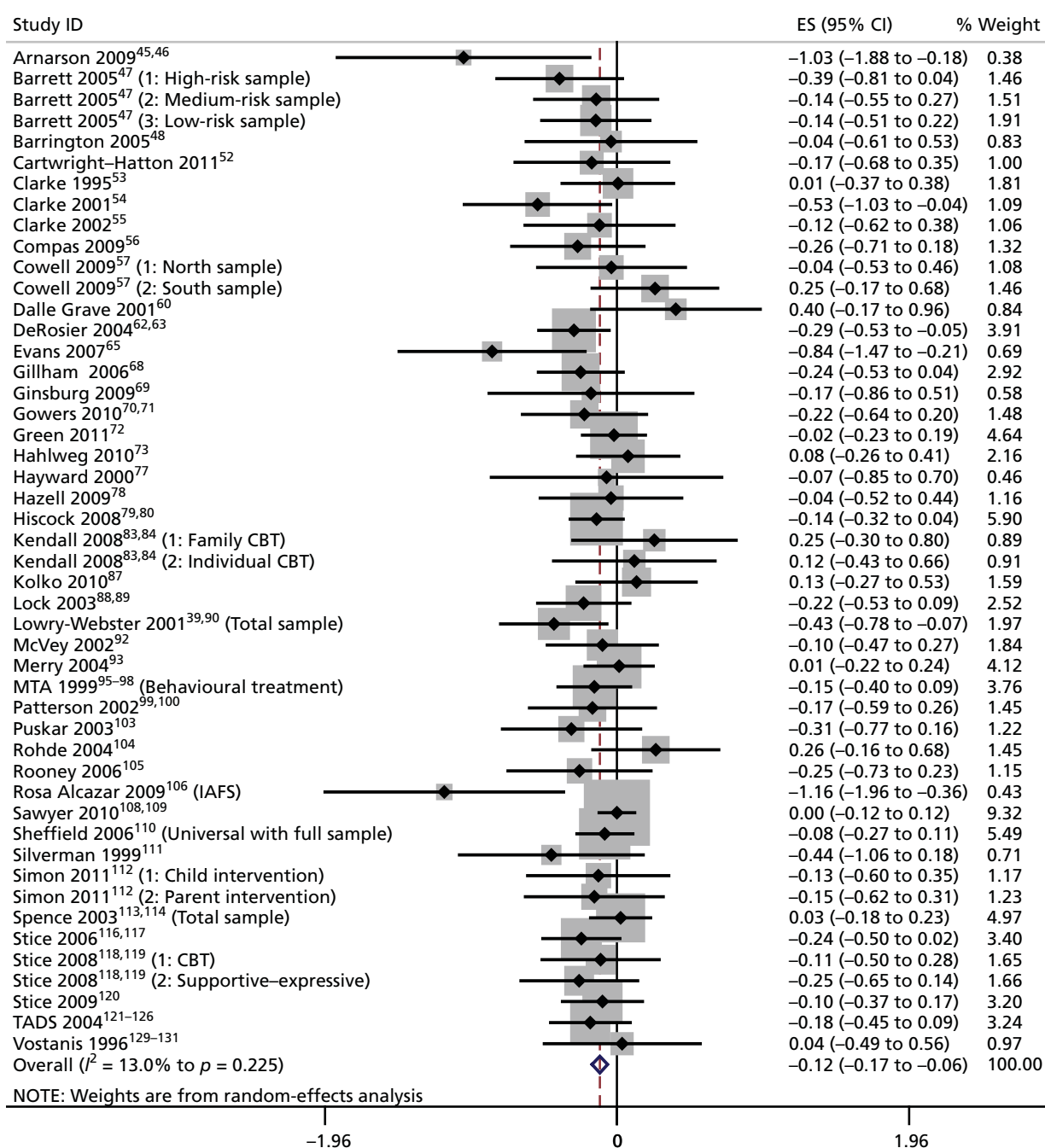


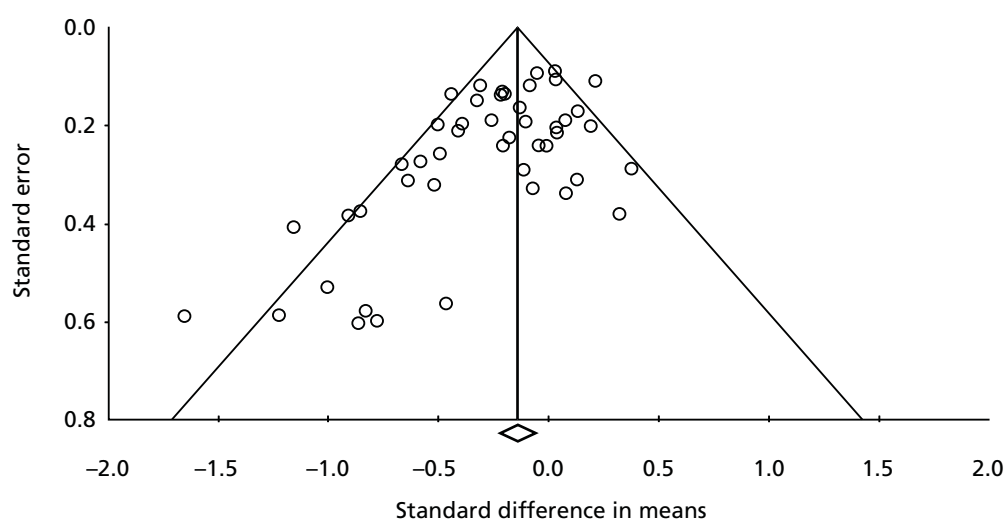
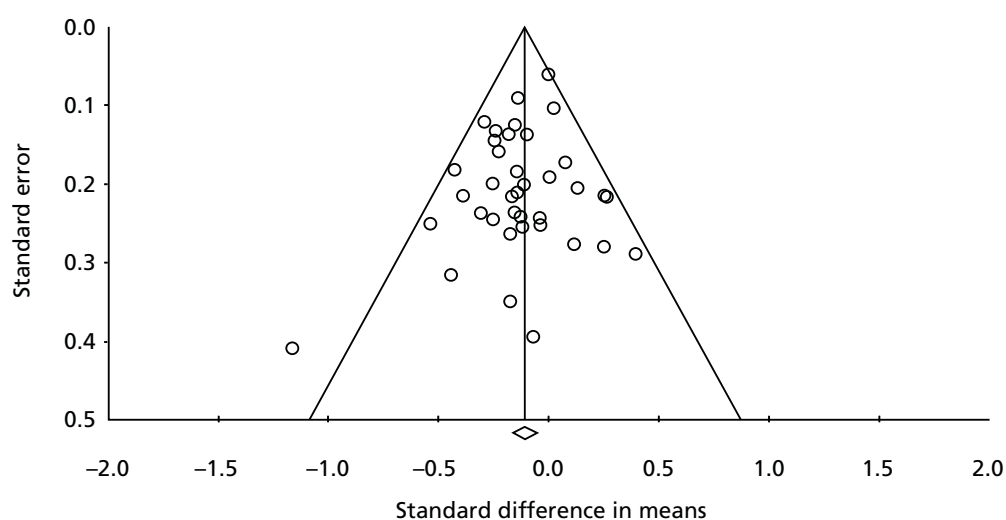
FIGURE 10 Forest plot for the studies with 12-month follow-up data. CI, confidence interval; IAFS, *Intervención en Adolescentes con Fobia Social* (Intervention for Adolescents with Social Phobia); TADS, Treatment for Adolescents with Depression Study.

TABLE 7 Sensitivity analysis by study quality

Follow-up	Quality	Comparisons	SMD	L 95%	U 95%	I^2 (%)
6 months	High	7	-0.04	-0.21	0.13	64
	Low	40	-0.23	-0.32	-0.14	35
12 months	High	9	-0.06	-0.13	-0.01	0
	Low	39	-0.15	-0.22	-0.07	19

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.

Random-effects models; $I^2 > 75\%$, $> 50\%$ and $> 25\%$ represent high, moderate and low inconsistency, respectively.

**FIGURE 11** Funnel plot of standard error by standard difference in means for the studies with 6-month follow-up data.**FIGURE 12** Funnel plot of standard error by standard difference in means for the studies with 12-month follow-up data.

Secondary analyses

The secondary analyses that we carried out related to additional characteristics of the populations and the interventions that might be related to the impact of interventions, namely:

- intervention level (in terms of whether it was a universal, selective, indicated or treatment intervention)
- the mental health condition targeted
- the age of the CYP
- the theoretical perspective of the intervention
- the recipient (CYP, parent, family)
- whether it was school-based or not
- whether it was group or individual
- whether the agent was mental health trained or not.

For some dimensions that we had anticipated exploring (e.g. whether the intervention was delivered face to face or via some electronic or telehealth method), we were unable to conduct analyses because there was insufficient variability in the included studies.

Intervention level

This analysis considered whether or not there were differing degrees of effectiveness when the interventions were categorised according to the levels of the intervention hierarchy discussed in *Chapter 1*. A summary of the results can be found in *Table 8*.

An interesting pattern emerges from this analysis in that the effectiveness of the self-care support intervention appears to increase as the interventions become more targeted and specialised. Those classified as treatment interventions are the most effective at 6-month follow-up, with a moderately large effect size, and indicated interventions, the prior intervention level, have a reasonable effect. At 12-month follow-up, selective, indicated and treatment interventions are modestly effective. At both time points, prevention interventions appear to be relatively ineffective. This statement, however, needs to be treated cautiously because (1) this analysis is exploratory and there may well be other factors confounding the results; and (2) the prospective nature and purpose of prevention interventions may be such that it is inappropriate to compare them with interventions designed to treat specific conditions, a point that we will pick up in the discussion.

TABLE 8 Secondary analysis by intervention level

Follow-up	Level	Comparisons	SMD	L 95%	U 95%	<i>I</i> ² (%)
6 months	Prevention	9	−0.08	−0.24	0.08	64
	Selective	8	−0.11	−0.28	−0.06	22
	Indicated	10	−0.17	−0.31	−0.03	41
	Treatment	20	−0.38	−0.55	0.22	38
12 months	Prevention	16	−0.07	−0.14	0.00	4
	Selective	19	−0.18	−0.36	0.00	26
	Indicated	6	−0.14	−0.26	−0.01	19
	Treatment	5	−0.14	−0.26	−0.03	14

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.

Random-effects models; *I*² > 75%, > 50% and > 25% represent high, moderate and low inconsistency, respectively.

Mental health condition

Across the two follow-up points, only four conditions had a meaningful number of studies available for analysis: anxiety disorders, depression, serious behaviour problems and eating disorders. The results of the comparisons across these four conditions can be found in *Table 9*.

At 6 months, self-care support interventions were most effective for behaviour problems (a moderate effect size), with interventions for anxiety disorders and depression also showing a small effect. The effects appear to be maintained for anxiety disorders at 12-month follow-up. For depression, the effect seems to have attenuated at 12 months. For serious behaviour problems, there was still an effect at 12 months but it was small compared with the effect at 6 months. There were very small effects for eating disorders at the 6-month follow-up point and, interestingly, there is a hint that effects may increase with time.

Age

We divided the studies according to a commonly assumed demarcation between 'children' and 'young people': the age of 12 years. A summary of the results can be found in *Table 10*.

At 6-month follow-up, self-care support interventions for 'children' (aged under 12 years) are slightly more effective than those for 'young people' (those aged 12 years and over), with both having small effects. The difference between the SMDs in the two groups (0.06) is, however, negligible. At 12-month follow-up, the effects are attenuated but there is still a modest effect for both age groups.

TABLE 9 Secondary analysis by condition

Follow-up	Condition	Comparisons	SMD	L 95%	U 95%	<i>I</i> ² (%)
6 months	Anxiety disorders	10	-0.19	-0.43	0.04	46
	Depression	18	-0.19	-0.32	-0.06	51
	Behaviour problems	8	-0.43	-0.70	-0.15	61
	Eating disorders	5	-0.06	-0.25	0.12	35
12 months	Anxiety disorders	16	-0.22	-0.33	-0.12	0
	Depression	19	-0.08	-0.15	0.00	15
	Behaviour problems	6	-0.12	-0.29	0.05	38
	Eating disorders	5	-0.12	-0.28	0.03	6

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.

Random-effects models; *I*² > 75%, > 50% and > 25% represent high, moderate and low inconsistency, respectively.

TABLE 10 Secondary analysis by age group

Follow-up	Age (years)	Comparisons	SMD	L 95%	U 95%	<i>I</i> ² (%)
6 months	Under 12	24	-0.24	-0.37	-0.12	34
	12 and over	22	-0.16	-0.28	-0.04	60
12 months	Under 12	21	-0.11	-0.20	-0.03	3
	12 and over	21	-0.09	-0.17	-0.01	22

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.

Random-effects models; *I*² > 75%, > 50% and > 25% represent high, moderate and low inconsistency, respectively.

Theoretical model

As discussed earlier in this chapter, self-care support interventions based on cognitive-behavioural principles and parent training dominated the included studies. This meant that there were few studies considering other models, so this analysis is confined to those interventions using cognitive-behavioural principles, parent training or a mixture of both. This analysis examined whether the principal models identified were effective alone or in combination. A summary of the results can be found in *Table 11*.

At 6-month follow-up, both models seem reasonably effective, but it is interesting that the effect is much larger in self-care support interventions where the two approaches are combined. This result is not reflected at the 12-month follow-up, however, where all of the approaches, including the combined approach, elicit only modest effects.

Recipient

This analysis examined whether self-care support interventions were more effective when targeted at the CYP alone, the family as a whole or solely at parents. *Table 12* contains a summary of the results.

No clear pattern emerges from these results. At 6 months, self-care support interventions appear to be equally effective (with a small effect size), regardless of whom the recipient of the intervention is. At 12 months, family-targeted self-care support interventions appear to have a slight advantage over the child- or parent-only interventions.

TABLE 11 Secondary analysis by theoretical model

Follow-up	Model	Comparisons	SMD	L 95%	U 95%	<i>I</i> ² (%)
6 months	CB principles	26	−0.15	−0.27	−0.03	56
	Parent training	10	−0.23	−0.40	−0.05	54
	Mixed	4	−0.39	−0.70	−0.08	0
12 months	CB principles	32	−0.12	−0.19	−0.06	7
	Parent training	6	−0.13	−0.24	−0.03	0
	Mixed	3	−0.08	−0.33	0.18	0

CB, cognitive-behavioural; L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.
Random-effects models; *I*² > 75%, > 50% and > 25% represent high, moderate and low inconsistency, respectively.

TABLE 12 Secondary analysis by recipient

Follow-up	Recipient	Comparisons	SMD	L 95%	U 95%	<i>I</i> ² (%)
6 months	Child/young person only	27	−0.20	−0.32	−0.08	57
	Family	16	−0.20	−0.32	−0.08	0
	Parent only	3	−0.20	−0.49	0.10	69
12 months	Child/young person only	27	−0.11	−0.25	−0.06	33
	Family	15	−0.16	−0.25	−0.06	0
	Parent only	5	−0.11	−0.25	0.03	0

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.
Random-effects models; *I*² > 75%, > 50% and > 25% represent high, moderate and low inconsistency, respectively.

School-based interventions

This analysis examined whether or not school-based self-care support interventions were more effective than interventions conducted in other settings such as hospitals, clinics, other community-based locations and the child or young person's own home. The results are summarised in *Table 13*.

Whether self-care support interventions are school based or not seems to have no influence on their effectiveness. There is a slight advantage to school-based interventions at 6-month follow-up (both exhibit a small effect) but the difference between the SMDs (0.04) is negligible; at 12 months, they both have a modest effect.

Group versus individual intervention

This analysis examined whether or not group self-care support interventions were more effective than individual interventions. Two sets of analysis were conducted, one looking at those interventions using a group, individual or mixed group/individual format regardless of the recipient (child/young person, parent or family; *Table 14*), and one looking at those interventions targeting only CYP (*Table 15*).

For all recipients, individual interventions appeared to be slightly more effective at 6-month follow-up, though both types of intervention could be described as eliciting a small effect. Mixing the two types of intervention elicits the biggest effect but this finding needs to be treated with caution given the number of comparisons ($n = 3$) available. At 12-month follow-up, there was little to distinguish between group and individual interventions (both having modest effect sizes) and mixing the two appeared to produce no effect.

The findings are similar when only CYP recipients are considered, except that the effect for individual interventions is perhaps more pronounced at 6 months. Again, there is little to distinguish between the two types of intervention at 12 months.

In all, this analysis hints that, despite being in the minority of studies, individual self-care support interventions may be more effective than group interventions.

Mental health or generic agent

This analysis examined whether self-care support interventions delivered by mental health-trained staff (such as clinical psychologists or mental health nurses) were more effective than those where the agent was not mental health trained (general nurses, teachers and educational psychologists, for example). The results are summarised in *Table 16*.

At 6-month follow-up, there was little to distinguish between the SMDs for mental health and non-mental health-trained staff. At 12-month follow-up, self-care support interventions delivered by mental health-trained staff were only marginally more effective than interventions delivered by non-mental health

TABLE 13 Secondary analysis by whether the intervention is school based or not

Follow-up	School based	Comparisons	SMD	L 95%	U 95%	I^2 (%)
6 months	Yes	21	-0.21	-0.34	-0.07	60
	No	13	-0.17	-0.31	-0.02	43
12 months	Yes	24	-0.13	-0.22	-0.05	42
	No	12	-0.12	-0.22	-0.03	0

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.

Random-effects models; $I^2 > 75\%$, $> 50\%$ and $> 25\%$ represent high, moderate and low inconsistency, respectively.

TABLE 14 Secondary analysis by group versus individual intervention, all recipients

Follow-up	Format	Comparisons	SMD	L 95%	U 95%	<i>I</i> ² (%)
6 months	Group	34	−0.18	−0.28	−0.08	56
	Individual	10	−0.24	−0.40	−0.08	3
	Mixed	3	−0.27	−0.73	0.19	58
12 months	Group	34	−0.13	−0.19	−0.07	14
	Individual	10	−0.11	−0.28	0.05	18
	Mixed	4	−0.01	−0.15	0.13	13

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.

Random-effects models; *I*² > 75%, > 50% and > 25% represent high, moderate and low inconsistency, respectively.

TABLE 15 Secondary analysis by group versus individual intervention, CYP only

Follow-up	Format	Comparisons	SMD	L 95%	U 95%	<i>I</i> ² (%)
6 months	Group	29	−0.19	−0.30	−0.07	60
	Individual	5	−0.30	−0.50	−0.09	0
	Mixed	3	−0.27	−0.73	0.19	57
12 months	Group	28	−0.14	−0.22	−0.08	26
	Individual	5	−0.16	−0.43	0.11	36
	Mixed	4	−0.01	−0.15	0.13	0

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.

Random-effects models; *I*² > 75%, > 50% and > 25% represent high, moderate and low inconsistency, respectively.

TABLE 16 Secondary analysis by whether the agent was mental health trained or not

Follow-up	Staff	Comparisons	SMD	L 95%	U 95%	<i>I</i> ² (%)
6 months	MH	20	−0.21	−0.33	−0.09	36
	Non-MH	20	−0.18	−0.31	−0.05	60
12 months	MH	19	−0.15	−0.25	−0.06	9
	Non-MH	22	−0.10	−0.18	−0.03	28

L 95%, lower SMD confidence interval; MH, mental health; U 95%, upper SMD confidence interval.

Random-effects models; *I*² > 75%, > 50% and > 25% represent high, moderate and low inconsistency, respectively.

staff. This suggests that, to be effective, self-care support interventions do not have to be delivered and facilitated by mental health-trained staff, although this is not the same as saying that the agents do not need to have some understanding of mental health in CYP.

Length of intervention

Length of intervention – or perhaps more correctly, contact time with the agent – was examined by making an arbitrary split at 12 hours of contact time so that a ‘short’ intervention was 12 hours or less and a ‘long’ intervention, more than 12 hours. The results of this analysis are presented in *Table 17*.

At 6-month follow-up, the length of the intervention appears to be related to the effectiveness of the intervention, though the effect is attenuated at 12 months. This gives some hints, at least as far as the short-term effectiveness of self-care support interventions is concerned, that length of the intervention or amount of contact time may be important, in that longer interventions appear to be more effective.

Summary of the meta-analysis results

Self-care support interventions appear to be modestly effective in CYP’s mental health, though the generally low quality of the studies considered and the asymmetry in the funnel plots means that this statement has to be made with reservations. Regarding specific dimensions of self-care support that might influence the effectiveness of an intervention, there is some evidence that individual interventions may have an advantage over group interventions, that those delivering and facilitating the interventions need not necessarily be mental health trained, that more contact time with the self-care support agent may be beneficial and that the setting of the intervention (home, school, etc.) is largely irrelevant.

Perceptions review

Description of the qualitative perceptions data

Descriptive details of the qualitative papers included in the perceptions review following quality appraisal are summarised in *Appendix 8*. Our initial pool of 33 studies with nominally qualitative data contained 17 studies in which participants’ views on self-care support interventions were obtained from open-ended questions on a satisfaction survey, conducted as part of a controlled or uncontrolled trial; 12 qualitative (focus group or interview) studies; and four service evaluations. Of these, 11 qualitative studies,^{71,100,147,149,150,152,153–157} one service evaluation¹⁴⁸ and one study with data from an open-ended satisfaction survey¹⁵¹ met our quality criteria.

The 13 included papers comprised three British studies (Garraway 2010;¹⁵³ Gowers 2010;⁷¹ Stewart-Brown 2004¹⁰⁰), four from the USA,^{151,152,154,157} two from Australia,^{149,150} and one each from Jamaica,¹⁴⁷ Ireland,¹⁴⁸ Hong Kong¹⁵⁵ and Denmark in collaboration with Lithuania.¹⁵⁶ A range of mental health conditions were covered: four considered general mental health conditions (where a specific condition was not

TABLE 17 Secondary analysis by length of contact time with the agent

Follow-up	Length	Comparisons	SMD	L 95%	U 95%	<i>I</i> ² (%)
6 months	Short	19	−0.14	−0.26	−0.01	38
	Long	17	−0.28	−0.43	−0.13	41
12 months	Short	24	−0.10	−0.16	−0.04	0
	Long	14	−0.13	−0.28	−0.01	35

L 95%, lower SMD confidence interval; U 95%, upper SMD confidence interval.

Random-effects models; *I*² > 75%, > 50% and > 25% represent high, moderate and low inconsistency, respectively.

stipulated),^{148,152,153,156} three eating disorders^{71,155,157} and three serious behaviour problems,^{100,147,150} two mood disorders (anxiety and depression)^{149,151} and one psychosis.¹⁵⁴ No studies considered self-harm or PTSD. Most of the self-care support interventions were interventions designed to manage the mental health condition rather than prevent it.

There was no particular pattern to the theoretical perspectives that the interventions employed, with social learning theory,^{100,147} solution-focused therapy,¹⁴⁸ behavioural parent training,^{100,157} family therapy¹⁵⁵ and multidimensional, eclectic approaches^{71,157} all being represented. All but one of the interventions (Garraway 2010¹⁵³) were professionally led. Interestingly, this exception was unique in that the focus of the intervention – mentoring – was less structured and more informal than the others. There was a mixture of agents delivering and facilitating the intervention, with no real profession dominating. Nine of the interventions were group interventions. All were community-based (clinic, community centre or school) though none were delivered in the home. Only 4 out of the 13 were manualised. Six were targeted at the CYP only, four at parents only and three at the family, including, in one study (Kennedy 2008¹⁵⁴), siblings. The interventions in the studies were almost all face to face, with only one (Coyle 2009¹⁴⁸) employing computer technology.

Analysis of the qualitative perceptions data

The key message emerging from the included studies is that the acquisition of knowledge and skills is an important feature of interventions – for both parents and CYP – whether as a direct result of the intervention itself or as a result of learning from other participants through the sharing of tips and experiences (see, for example, Eacott 2008¹⁴⁹). The skills involved varied from social skills (e.g. Fristad 1998¹⁵¹) to coping skills (e.g. Eacott 2008;¹⁴⁹ Garcia 2010;¹⁵² Mishara 2006¹⁵⁶) to communication skills (e.g. Garraway 2010;¹⁵³ Kennedy 2008¹⁵⁴) and were acquired via a variety of practical methods including homework tasks, workbooks and skills practice, but they might all be loosely termed as behavioural and/or emotional self-management. Peer support also seemed to be an important aspect of the self-care support intervention, being identified in over half of the studies (Eacott 2008;¹⁴⁹ Friars 2007;¹⁵⁰ Fristad 1998;¹⁵¹ Garcia 2010;¹⁵² Garraway 2010;¹⁵³ Kennedy 2008;¹⁵⁴ Zucker 2005¹⁵⁷). Peer support provided the opportunity to learn from the experiences of other participants – an experience that could provide normalisation, increased emotional support and decreased isolation, and which attenuated feelings of being ‘different’.

The relationship with the therapist/agent appeared to be important, even to the point of the individual expertise and personal qualities of the agent being more important than the intervention itself (most evident in Garcia 2010,¹⁵² Gowers 2010⁷¹ and Ma 2008¹⁵⁵). On the other hand, in one of the studies (Coyle 2009¹⁴⁸), the intervention – a facilitated computer game – appeared to be much more appealing than the agent, and the agents, perhaps unsurprisingly, tended to be generally less positive about the intervention than the young people using it.

There were some specific observations from individual studies that are worth mentioning: that the intervention could have an impact on the self-care support agent's skills as well as those of the child/young person or parent (Baker-Henningham 2009¹⁴⁷); that the intervention might not necessarily be suitable for everyone (Friars 2007¹⁵⁰) or that specific elements of the intervention might not be liked or suitable (Stewart-Brown 2004¹⁰⁰); that families can – indeed, should – be seen as change agents (Ma 2008¹⁵⁵), although families do not necessarily have to be supported together (it might be better to support parents and CYP separately); and that a wider view of ‘family’ to include siblings, for example, might be valuable (Fristad 1998¹⁵¹).

However, perhaps the most striking feature of the qualitative studies is a lack of pattern in terms of the intervention, agent, condition or the individual it is targeted at, which could suggest that self-care support approaches are applicable across a range of settings and a range of conditions.

Description of the quantitative perceptions data

As outlined in *Chapter 2, Quality assessment*, 36 studies with quantitative perceptions data were selected for the perceptions review.^{39,48,51,69–71,73,74,83–85,87,90,91,93,101,102,110,113,118,119,136,158–177} All of these were randomised trials with a true control of some sort, including one (Gowers^{70,71}) which was a mixed-methods study. Eighteen (half) of the studies were also included in the effectiveness review.^{39,48,51,69–71,73,74,83–85,87,90,91,93,101,102,110,113,118,119,136} The 36 studies are summarised in *Appendix 9*.

In most cases, the quantitative perceptions data were derived from a satisfaction questionnaire (usually study-specific and rarely validated) that had been included as an additional aspect of the trial. Occasionally, related concepts such as ‘usefulness’ (Barrett 2000;¹⁵⁸ Merry 2004;⁹³ Webster-Stratton 2001;¹⁷⁵ Webster-Stratton 2011¹⁷⁷) and ‘helpfulness’ (Ginsburg 2009⁶⁹) were considered instead. Over one-third (13/36) of studies collected data from parents only,^{48,69,73,87,158,162,164,166,168,169,171,175,177} five from the CYP only,^{51,83,84,118,119,136,163} 10 from both parents and children,^{70,71,74,85,91,101,159–161,165,167,173,174} four from parents and teachers,^{102,170,172,176} two from the CYP and teachers,^{93,113} and two from the CYP, parent and self-care support agent.^{39,90,110}

Over 80% of the studies were conducted in the USA (16/36)^{51,69,83–85,87,91,101,102,118,119,163,165,170,172,175–177} and Australia (13/36);^{39,48,90,110,113,136,158–161,164,167,169,171,173,174} of the remaining studies, only three were conducted in the UK (all in England: Gardner 2006;¹⁶² Gowers 2007;^{70,71} Harrington 1998⁷⁴). A range of mental health conditions were covered, with most studies focusing on serious behaviour problems (16 studies)^{73,87,101,102,158,162,164,166,168–172,175–177} or mood disorders (11 studies on anxiety disorders;^{39,48,69,83,84,90,91,159–161,163,165,167,173,174} five on depression^{85,93,110,113,118,119}); there were few studies on eating disorders and no studies on psychosis or PTSD. More than three-quarters (29/36) of the studies concerned management interventions (indicated and treatment-level interventions);^{39,48,51,70,71,74,83–85,87,90,91,101,102,110,158–168,170,171–177} preventative (selective and universal) interventions were in the minority. Most of the interventions were premised on cognitive-behavioural principles or parent training, and all except one¹⁰¹ were identified as manualised; more than half (20/36) of the interventions were targeted at families,^{39,48,69–71,74,83,84,87,90,102,158,159–161,165–168,171–174,176,177} one-third (12/36) at the CYP only^{51,85,91,93,101,110,113,118,119,136,163,170,175} and just four at parents only.^{70,162,164,169} Regarding the delivery location, most (14/36) were delivered at a hospital or clinic,^{48,51,70,71,158–161,166,168,169,171,173–177} with 11 being delivered in a school setting;^{39,73,90,91,93,102,110,113,136,163,164,170} only three were delivered at home.^{74,87,172} One (Gardner 2006¹⁶²) was delivered in a ‘charity setting’ and two (Khanna 2010;¹⁶⁵ March 2009¹⁶⁷) were delivered online. The location was unclear in the remaining studies. Psychologists were in the majority as the self-care support agent but they accounted for less than half (14/33) of the interventions;^{48,69,73,83,84,91,101,102,118,119,163–165,168,171,174} a range of specific (e.g. teachers and counsellors^{39,90,93,110,113,136,170}) and non-specific (e.g. ‘online therapist’,¹⁶⁷ ‘certified group leaders’¹⁷⁷ and ‘a trained member of the team’^{70,71}) agents provided the support in the other interventions.

Analysis of the quantitative perceptions data

The quantitative perceptions data are limited in that many studies merely report a percentage for satisfaction or the number of respondents satisfied with the intervention. However, a number of salient observations can be drawn from the data, particularly when comparisons have been made within the studies. Firstly, although the overall levels of satisfaction throughout are remarkably high in some instances (e.g. Barrington 2005;⁴⁸ Ginsburg 2002;¹⁶³ Harrington 1998;⁷⁴ Kendall 2008;⁸³ Masia-Warner 2007⁹¹), there is satisfaction irrespective of whether the participants received the self-care support intervention or the control. Secondly, there were often differences in the CYP’s ratings compared with the parent or teacher ratings, with the child or young person usually being less positive about the intervention than the parent or teacher (e.g. Gowers 2007;^{70,71} Masia-Warner 2007;⁹¹ Molina 2008¹⁷⁰). Thirdly, it seems that what adults (parents and teachers) rate highly is not necessarily the same as what CYP rate highly. Elements of the interventions that parents rated highly often related to the specific skills being taught, whereas the CYP seemed more concerned about the activities being fun and enjoyable. A case in point is in Lowry-Webster 2001,³⁹ where both CYP and parents rated specific elements of an intervention for anxiety disorders. Parents rated ‘recognising feelings in others’ as the most useful skill taught whereas the CYP rated ‘relaxation exercises’ as the most useful.

In some studies (e.g. Molina 2008;¹⁷⁰ Seeley 2009¹⁷²), teachers' satisfaction was generally muted compared with that of parents, and teachers identified some specific issues when they were acting as the self-care support agent. In Merry 2004,⁹³ which examined an intervention for depression, teachers did not like the inflexibility of the manual. Time also seemed to be an issue for teachers; in Molina 2008,¹⁷⁰ which examined an intervention for serious behaviour problems, teachers were worried about how much the intervention would impact on their time and on their other duties and responsibilities, and in a study that considered a self-care support intervention for depression (Spence 2003¹¹³), they did not have time to complete all the activities specified in the manual.

The two online interventions (Khanna 2010;¹⁶⁵ March 2009¹⁶⁷) elicit interesting findings regarding satisfaction in that in Khanna 2010,¹⁶⁵ the online intervention was rated equally as high as a face-to-face alternative, and in March 2009,¹⁶⁷ both children and parents reported only moderate satisfaction levels.

There was evidence that not all children favoured the same intervention, however highly others may have rated it. This was most common in interventions based on cognitive-behavioural principles. For example, in one study (Lowry-Webster 2001³⁹), only 66% of CYP said they would use the skills taught, implying that one-third would not; in another (Spence 2003¹¹³), almost one-third of CYP said they would not recommend the intervention to others; and in a third study (Shortt 2001¹⁷³), 17% merely described it as 'OK'. In an eating disorders intervention (O'Dea 2000¹³⁶), 10% of CYP did not find the intervention valuable.

Chapter summary: integrating the reviews

In attempting to integrate the effectiveness and perceptions reviews, a number of general observations can be made about the literature as a whole. First, the literature is skewed towards research that attempts to test the effectiveness of self-care support interventions. Research focusing on CYP's or parents' views about self-care support interventions is relatively limited; indeed, we found only 12 qualitative studies that met our quality criteria compared with as many as 181 RCTs (although, as outlined in *Chapter 2*, we focused only on the 71 RCTs with long-term follow-up data for our effectiveness review). Second, regardless of methodology, most of the literature has emanated from either the USA or Australia, which suggests that these two countries may have different priorities to the UK in terms of self-care support for CYP's mental health. Third, most of the interventions examined in the various studies concerned mood disorders (anxiety and depression) and behaviour problems, with relatively few considering the more serious mental health problems such as self-harm, psychosis and eating disorders. Fourth, most of the interventions were treatment-level interventions; preventative interventions were in the minority. Lastly, very few of the interventions involved any degree of technology, a particularly salient point given that CYP are often thought to be 'digitally native'.¹⁸⁰

In terms of integrating the two reviews, a useful starting point is the effectiveness results. We found that self-care support interventions appear to be modestly effective in improving CYP's mental health symptomatology. The satisfaction data from the perceptions review, however, suggest that CYP and their parents are often satisfied with *any* intervention, including those, like attention or placebo controls, designed to have no active therapeutic 'ingredient'. This suggests that whether an intervention is effective or not may not be a principal concern of CYP and their parents – what may be more important is that their needs and concerns receive some form of attention from those providing services. Unfortunately, the satisfaction data do not tell us what specific aspects of the various interventions CYP and their parents are satisfied with, and further work in this area could help unpick this.

Our finding from the effectiveness review that those delivering and facilitating the interventions need not necessarily be mental health trained is complemented by the finding from the qualitative studies that the relationship with the therapist, often known as the 'therapeutic alliance', may be more important than the intervention itself. It may be that it is the personal attributes and interpersonal skills of the self-care

support agent that matter rather than whether they are mental health trained or not. An additional effectiveness finding – that more contact time with the self-care support agent may be beneficial – is possibly related to this as, clearly, the more time CYP and their families have with staff, the more opportunity there is to develop a therapeutic alliance.

The evidence that individual interventions may be more effective than group interventions is interesting given that peer support – which is necessarily associated with groups and other social networks – was a principal theme emerging from the qualitative studies. It is also a somewhat ironic finding given that, regardless of methodology, the majority of interventions investigated were group interventions. Again, this finding may be related to the therapeutic alliance in that CYP and families undergoing individual interventions are less likely to experience the dilution of individual time and attention that is inevitable in group settings.

Another key theme from the qualitative studies is that the acquisition of knowledge and skills seems to be a crucial aspect of self-care support. Interventions in the qualitative studies appeared to have some flexibility in how knowledge and skills were acquired, in that they were underpinned by a wider range of theoretical models than the interventions in the effectiveness studies, which were largely cognitive-behavioural and parenting interventions. These, and the other manualised interventions in the effectiveness studies, tended to dictate, via specific tasks and activities, exactly how knowledge and skills would be acquired. This did not suit everyone; teachers, in particular, were often dissatisfied with the rigidity of manuals.

Our effectiveness finding that the setting of the intervention (home, school, etc.) is largely irrelevant is reflected across both reviews in that there does not seem to be any sort of overall pattern concerning the location at which the interventions were delivered, other than few took place in the home.

A principal theme emerging from the perceptions studies is that CYP have different views to adults about what is important, or what they like, about interventions. This reinforces the importance of being child-centred when designing interventions for CYP. We have no evidence to suggest that the interventions in the effectiveness studies were anything other than child-centred in their design; the trial designs, however, often fell short in child-centredness in that few outcome measures focused on things that might be important to CYP, such as their strengths (resilience), self-esteem or general well-being. Instead, the focus was largely on mental health symptomatology, perhaps because it was what clinicians and parents (adults) felt was important.

If there is a single message that emerges from our attempt to integrate the effectiveness and perceptions reviews, it is perhaps one of service providers trying to instil homogeneity – in terms of largely manualised, group-based, face-to-face interventions where the only outcome of concern is a reduction in symptoms – in a population of CYP and their families who vary immensely in their needs, their experiences and the resources they have. This opens up issues about choice and flexibility, issues that will be discussed in greater detail in the discussion (see *Chapter 6*).

Chapter 4 Service mapping

This chapter focuses on Stage 1b of the study in that it describes the methods underpinning, and the findings from, the systematic online and offline search conducted to identify mental health self-care support services for CYP across England and Wales. In terms of the study's research objectives, this addressed objective 1, the provision of a descriptive overview of mental health self-care support services for CYP in England and Wales, and objective 5, an exploration of the interface between the NHS and other service providers in the provision of such services.

This stage of the study, along with the systematic reviews stage (Stage 1a) reported in the previous two chapters, allowed us to examine whether the typology conceived in our previous work on self-care support in CYP's physical health¹⁵ was valid for CYP's mental health, or whether it required modification. The mapping exercise also provided us with the sampling frame for Stage 2, the case study stage (see *Chapter 5*).

Service mapping: methods

Inclusion criteria

For consistency, we used the same population and intervention definitions that we had used for Stage 1a, the systematic reviews stage (see *Chapter 2, Inclusion criteria*). Our population was thus 'children and young people', defined as those under the age of 18 years. For interventions, we substituted the term 'services' but applied the same defining criteria for self-care support to these services. Thus, we looked for service provision where an agent (e.g. a health, social care or education professional, peer or lay person) facilitated CYP or their parents to take action to promote the CYP's mental health, prevent mental ill health in the CYP, or maintain or enhance their mental health and well-being following recovery from mental ill health.

Additional inclusion criteria were that the service had to operate in England and Wales and had to be 'live' during the 9-month data collection period, October 2011 to June 2012.

Search strategy

The search was conducted 'online' and 'offline' in that we took advantage of both physical and virtual networks in trying to establish what mental health self-care support services might exist for CYP in England and Wales. In the first instance, an e-mail (see *Appendix 10*) was sent to contacts and networks deemed to have potentially relevant information about current services. This e-mail also included a rider requesting that the e-mail be forwarded to any other networks the recipients thought relevant. We circulated the e-mail directly to the following networks:

- individual contacts known to the study team and to members of the SAG, for circulation around their networks
- the National Academic Mailing List Service (JISCMail) lists CAMHS (camhs@jiscmail.ac.uk) and North West Nurses working in CAMHS (nw-camhs-nurses@jiscmail.ac.uk)
- relevant professional networks such as the Royal College of Nursing Children and Young People's and Mental Health forums, the Association for Young People's Health and the CAMHS Nurse Consultants network
- relevant NIHR clinical research networks, i.e. primary care, mental health and medicines for children networks
- all primary care trusts, mental health trusts and health boards in England and Wales
- all directors of children's services in English and Welsh local authorities

- relevant voluntary sector organisations, e.g. YoungMinds, 42nd Street and Rethink
- relevant Contact, Help, Advice and Information Network (CHAIN) groups, e.g. self-management, mentoring and coaching.

An internet search, using the search engine Google, was carried out in order to supplement the information gained via the e-mail requests. In addition, while undertaking the systematic reviews, any English or Welsh services identified in the literature were flagged in the Access database used to manage the systematic reviews as potentially eligible for this stage of the study.

Data extraction and selection of services

Basic details of potential services obtained from any source were logged in an Excel spreadsheet by one member of the study team (Elvey). This spreadsheet contained the fields that we assessed as being important in formally identifying the service as a mental health self-care support service, and for us to be able to provide sufficient information for the service mapping to be meaningful. The fields are listed in Box 3; those marked 'inclusion criterion' were mandatory for a judgement of inclusion to be made.

At the point of identification, we frequently had little information about the service (merely having a website, service name or telephone number, for example) so one member of the team (Elvey) obtained further information by telephoning and e-mailing any relevant contacts. When this team member felt there was enough information to make a judgement, the service was discussed with a second team member (Prymachuk) and a decision made on its inclusion in the service map. The principal reasons for exclusion were insufficient information despite repeated attempts at contact; services were no longer operating; services were operating in other parts of the UK besides England and Wales; services were for adults rather than CYP (although a service would be eligible if it also provided support for CYP aged under 18 years); and services with no clear self-care element.

BOX 3 Fields used for service mapping data collection

Service name.
 Service provider including sector (statutory, private, voluntary).
 Mental health condition.^a
 Ages targeted.^a
 Gender.
 Target group (who attends).
 Theoretical approach.
 Mode of delivery.
 Aims of the service tools/techniques used.
 Self-care elements.^a
 Support element.
 Facilitator (agent).^a
 Setting (community, home, etc.).
 Geographical location (including whether urban/rural).^a
 Length of contact.
 Timing (frequency of contact).
 Service current/dates of service operation.^a

^a Inclusion criterion.

Service mapping: results

The service mapping data were organised using the dimensions in our previous typology as well as a few other dimensions (e.g. urban vs. rural, intervention level) that had relevance to this study. A full summary of the mapping data can be found in *Appendix 11*; a summary of their salient features, tabulated by the typology and other dimensions, is in *Table 18*.

Thirty-three individual services were identified across 27 separate service providers, 19 of which operated in England, five in Wales and three were online services operating across the whole of the UK. There was a mixture of urban and rural sites with the urban sites dominating – most of the urban sites were within the major English metropolitan areas (London, Greater Manchester, Merseyside and Yorkshire). Sixty per cent (16/27) of service providers were in the voluntary sector, with the remainder (apart from one private sector provider) being the NHS or the NHS in collaboration with a local authority.

Regarding the age groups covered by the services, six of the voluntary sector sites had an upper age limit above 17 years, offering, for example, services for people aged between 14 and 30 years. This flexibility is at odds with the standard adult/child demarcation at 18 years of age that is usually found in the statutory service providers.

Most of the services were not condition-specific in that almost 40% (12/33) targeted general mental health problems and needs. Seven services targeted mood disorders (anxiety and depression), seven behaviour problems. Only three services targeted self-harm and only two targeted psychosis. There were fewer 'prevention' (universal and selective) services than 'management' (indicated and treatment-level) services.

There was a mixture of theoretical approaches underpinning the services provided, with no single model dominating, although 'recovery' was a guiding principle in around one-quarter (8/33) of services. There was a wide variety of professional and lay people facilitating the services – even within the services themselves – with no particular group dominating; the self-care support agents included social workers, counsellors, nurses, psychologists, youth workers, coaches, school staff, volunteers and CYP themselves.

TABLE 18 Summary of the salient features from the mapping exercise

Dimension	Categories (n)	Total
Location	England (19); Wales (5); online (3)	= 27 providers
Urban vs. rural	Urban (14); rural (8); mixed, including online (5)	= 27 providers
Provider	NHS/statutory (10); private sector (1); voluntary sector (16)	= 27 providers
Condition	Anxiety/depression (7); general mental health (12); self-harm (3); eating disorders (2); behaviour problems (7); psychosis (2)	= 33 services
Intervention level	Prevention (9); management (19); unclear or mixed (5)	= 33 services
Model	Recovery/empowerment (8); solution-focused (3); cognitive and/or behavioural (11); other (6); unclear (5)	= 33 services
Recipient	CYP (28); parents (2); family (3)	= 33 services
Agent	A variety of self-care support agents were used across the services	
Platform	Manualised? (data not recorded)	
	Face to face (29); online (4)	= 33 services
	Group (16); individual (6); mixed (7); unclear (4)	= 33 services
Delivery location	General community (14); hospital/clinic (4); school (5); online (4); unclear (6)	= 33 services

Almost all of the services (28/33) were targeted specifically at the CYP with only a few targeted at parents or the family as a whole. All except the three completely online services and the service with an option for online plus telephone support were face-to-face services; most of the face-to-face services (23/29) involved group sessions or activities, with only six services offering exclusively individual sessions. For those services where the delivery location was known, 19 out of 33 operated in a community setting (which included five services operating within schools), and most of these community services were provided by the voluntary sector. Only four services operated from a hospital or clinic setting; three of these were provided by the NHS and the fourth by the private sector.

Typology modification

As mentioned in the introductory section to *Chapter 3*, Stages 1a (the systematic reviews) and 1b (the service mapping) allowed us to assess the relevance of a physical health (long-term conditions) typology from our previous study¹⁵ against a mental health data set. During the process of compiling the summary tables for the effectiveness review (see *Appendix 7*), the qualitative and quantitative aspects of the perceptions review (see *Appendices 8* and *9*, respectively) and the service mapping discussed above (see *Appendix 11*), it became evident that our previous typology had a reasonable fit but would require some modification to be applicable to a mental health context.

The process of modifying the typology to fit the mental health data set is outlined in *Table 19*. Although there are clearly substantial areas of agreement between the two, it is worth commenting on some of the differences. The most salient differences relate to the provider of the intervention/service, the process of self-care and the platform.

Inclusion of the service provider may prove to be important for two inter-related reasons. First, one of our research objectives (objective 5) involved an exploration of the interface between the dominant health-care provider in the UK – the NHS – and other statutory and non-statutory providers. Second, there is a political

TABLE 19 Building a typology of mental health self-care support for children and young people

Previous study	This study	Notes
Theoretical basis	Model	Retained; minor modification to label name
Target	Recipient	Retained; modification to label name, as 'target' was used more specifically to describe the particular client group the intervention/service was designed to help
CYP	CYP (older vs. younger)	
Parents	Parents	
CYP and parents/siblings	CYP and parents	No separate interventions/services identified for siblings though siblings were occasionally included in family sessions
Peers	Family (including siblings)	
Professionals	CYP, parents and teachers	No interventions/services identified that were targeted at peers or professionals or the health-care system, though teachers were occasionally targeted as part of an overall package
Health-care system		
Location	Delivery location	Retained; minor modification to label name
Home	Home	
Community (school, camps)	School	Slight changes to the categories in that 'hospital' was relabelled as 'hospital/clinic' and school was separated from community as a separate category
Hospital	Hospital/clinic	
	Community	

TABLE 19 Building a typology of mental health self-care support for children and young people (*continued*)

Previous study	This study	Notes
Leadership	Provider	Split into two dimensions: 'provider' and 'agent'
Lay led	Statutory sector (health/local authority)	Where available, provider proved helpful in understanding the organisation of self-care support
Professional led	Private sector	
	Voluntary sector	The self-care support agent could be categorised into the broad categories of 'lay' and 'professional'
	Agent	
	Lay (e.g. voluntary sector worker, peers, volunteer)	
	Professional (e.g. psychologist, teacher, social worker, nurse)	
Focus	Condition	Retained; modification to label name
Generic	General mental health	
Condition-specific	Condition-specific (depression; anxiety disorders; behaviour problems; eating disorders; self-harm; psychosis; PTSD)	Specific conditions could also be categorised into eight broad areas
Aims/objectives	Process elements	Dimension replaced with a dimension that identifies the process elements of self-care support for an intervention or service, though there is significant overlap between the 'core components' identified by the old and new dimensions
Increased knowledge	<i>Providing</i>	
Increased self-management skills	psychoeducation: knowledge of the condition (insufficient on its own to qualify as self-care but a part of many interventions/services)	
Improved physical health outcomes	skills for self-management (coping, communication, assertiveness, problem-solving skills)	
Prevention of long-term consequences of condition	peer support and shared experiences	
Improved communication skills (with health-care professionals, parents/young people)	<i>Usually involving</i>	
Improved family functioning and relationships	skills practice or practical activities of some sort with feedback from the support agent	
Improved relationships with health-care professionals	<i>in order to</i>	
Improved psychosocial well-being	reduce dependence	
	manage symptoms	
	promote 'recovery'; empower	
	improve family functioning and peer relationships	

continued

TABLE 19 Building a typology of mental health self-care support for children and young people (*continued*)

Previous study	This study	Notes
Increased self-efficacy	increase social capital; increase social networks	
Enhanced adjustment to the condition	improve self-esteem	
Improved social skills	increase resilience	
Improved problem-solving skills		
Improved coping skills		
Increased self-esteem		
Improved quality of life		
Increased adherence		
Increased health locus of control		
Reduced health-care utilisation		
Medium	Platform	The old 'medium' and 'individualisation' dimensions have been integrated into the 'platform' dimension
<i>Face to face</i>	Treatment manualised or not (manualised)	
Group	Face-to-face or remote (i.e. online, telephone)	Some elements of the subdimensions 'face to face' (activities and lectures) and 'printed materials' (workbooks, diaries, actions plans) have been integrated into the 'process elements' dimension (the 'usually involving' subdimension)
Dyadic		
Individual	Group or individual (or mixed) sessions	
Activities, e.g. role play		
Discussion		
Lectures		
<i>Printed materials</i>		
Workbooks		
Diaries		
Self-care guides, e.g. action plans		
<i>E-health</i>		
Websites		
Chat rooms		
Mobile phone systems		
Remote monitoring		
DVDs		
Computer and other electronic games		
Individualisation	(see Notes)	Integrated into the 'platform' dimension

dimension in that there has been a growing demand from health-care 'activists', such as mental health service user groups and the professional health-care community alike, for 'personalised' health care regardless of who provides it.

Considering self-care support as a process rather than focusing on its aims/objectives provides a more analytical approach in that self-care support becomes more than a mere set of intentions. There needs to be the acquisition of knowledge and skills, which require input and effort on the child or young person's (or parent's) part; opportunities to practise and consolidate these requisite skills with support and facilitation from a self-care support agent; and some positive outcomes for the child or young person and his or her family.

Regarding the platform, the key elements – treatment manualisation, face-to-face or remote contact, and group or individual approaches – may be important when thinking about choice and flexibility, especially when considering with whom that choice or flexibility lies: the child or young person, or some other person or body such as an adult or the provider.

These points, among others, will be considered further in the discussion (see *Chapter 6*). The next chapter – the case study chapter – provides some additional insights into the specific elements of self-care support, allowing us to unpick the dimensions of our 'new' typology further.

Chapter 5 The case study

This chapter focuses on Stage 2, the empirical – or ‘primary research’ – aspect of the study, which we conducted using the case study method. We start with an outline of the specific research methods used, after which we provide a descriptive overview of the individual case study sites; we then present our findings, organised according to a number of analytical themes.

This stage of the project was designed to inform research objectives 3 and 4, which were concerned with, respectively, the factors influencing the acceptability of mental health self-care support services for CYP and the barriers affecting the implementation of such services. In addition, as with the mapping exercise (see *Chapter 4*), this stage of the study also helps realise objective 5, which was concerned with the interface between the NHS and other service providers in the provision of mental health self-care support services for CYP.

Methods

Design

Stage 2 was conducted as a *collective case study*. A case study is an empirical enquiry that focuses on a single phenomenon in its real-life context, especially useful (as in our circumstances) when description or explanation is required.¹⁸¹ Collective case studies are those in which multiple cases are studied simultaneously or sequentially in an attempt to generate a broad appreciation of a particular issue.¹⁸² Yin¹⁸¹ (p. 6) defines a ‘case’ as a ‘bounded entity’, a broad and flexible definition that allows the case to be as varied as an event, an individual, a service or a policy. In this project we have defined the case as a ‘mental health self-care support service for CYP in England and Wales’.

Sampling and recruitment

A purposive sampling strategy was employed to ensure that the various dimensions of the self-care support typology we derived from the mapping exercise and systematic reviews (see *Chapter 4, Table 19*) were reflected in our sample. Accordingly, sites were recruited to include a variety of theoretical bases (e.g. cognitive-behavioural, social learning, recovery) and platforms (e.g. face-to-face or remote, group or individual). We also recruited on the basis of organisational characteristics, such as the sector the site operated in (e.g. NHS vs. local authority vs. voluntary sector) and the site leaders (e.g. health professionals vs. other trained workers vs. volunteers). It was also important to include key characteristics of the study population; thus, the sample included sites offering condition-specific and more generic support, CYP from different age groups, and different types of location (urban, rural) across England and Wales. Using the typology and these characteristics, six potential sites were selected from our sampling frame of 33 services (delivered by 27 providers), and these were approached to participate in the study. One site declined to participate so an alternative, similar in terms of typology dimensions and characteristics to the site that declined, was invited to participate and agreed.

The six sites which agreed to participate were:

1. a psychotherapy group for young people aged 14–17 years who self-harm and their families, provided by the NHS in an urban area of England
2. a group intervention (Dina School) for children aged 5–6 years with emotional and behavioural difficulties (EBD), based on The Incredible Years¹⁸³ programme and provided in rural Wales by the voluntary sector
3. a parenting group for parents of children with EBD, based on The Incredible Years¹⁸³ programme and operating in rural Wales as a joint NHS/local authority initiative
4. a resilience-focused family support service for families of children aged 5–14 years with emerging EBD, provided by the voluntary sector (but local authority funded) and operating in an urban area of England

5. a national, recovery-focused online support group for young people aged up to 25 years with eating disorders
6. a supported online cognitive-behavioural intervention (Beating the Blues¹⁸⁴) provided to young people aged 14–30 years with depression and/or anxiety by the voluntary sector in an urban area of England.

Recruitment of participants at the case study sites was also purposive in that it was driven by the characteristics of the particular self-care model employed. Additionally, to ensure a range of relevant perspectives, the views of younger, as well as older, children, and those of parents and staff with differing roles providing the services were sought.

Regarding the recruitment of service user participants (i.e. CYP and their parents), we received valuable advice from the SAG on engaging these participants in the study. Recruitment documentation (the covering letter, participant information sheets, contact form and consent/assent forms; see *Research ethics and governance* below) was developed with guidance and feedback from CYP. At five of the sites, staff provided the recruitment documentation to current and ex-service users (or to their parents if they were aged 14 years or below), via the post or by handing the documentation to users when they attended the self-care support service. Participants provided their contact details using the contact form and the researcher (Elvey) telephoned them to arrange the interview. For the eating disorders online support site, the study was publicised, including contact details for the research team, on a web page listing details of current research projects wanting to recruit participants, via an e-mail distribution list of service users who were willing to be contacted about research projects, and via the site's Twitter feed. CYP participants were eligible to participate only if they were aged between 5 and 17 years. Although two of the sites (sites 5 and 6) did not offer services specifically tailored for CYP, they were eligible for this study because they did offer services to those under the age of 18 years. Non-professional participants (i.e. CYP and parents) were offered £10 in gift vouchers as a token of thanks for their participation.

Recruitment of staff at each site was facilitated via a key contact, usually a service manager, who not only took part in the research, but also identified additional relevant staff to invite as participants. At five of the six sites, staff were provided with the recruitment documentation, either through the post or in person by the researcher; at the eating disorders site, documentation was supplied via e-mail.

Research ethics and governance

Like all empirical research conducted within a university setting, the case study was subject to ethical approval by the host institution, the University of Manchester. Moreover, because the research involved potential access to NHS sites and NHS patients, the ethical aspects of the study required consideration by the NHS National Research Ethics Service (NRES) prior to any consideration by the university. Regulations introduced by NRES in 2011¹⁸⁵ allowed an expedited *proportionate ethical review* in circumstances where a project had *no material ethical issues*. NRES provides a tool¹⁸⁶ to help researchers identify whether there are material ethical issues or not, and use of this tool suggested that our project might be eligible for such an expedited review. This turned out to be the case and a favourable ethical opinion was obtained through proportionate review in March 2012. As is the standard procedure, this favourable opinion was accepted by the University of Manchester Research Ethics Office shortly afterwards. While conducting the case study research, it was necessary, on two occasions (in September 2012 and October 2012), to inform NRES of a 'substantial amendment' to the ethics-approved protocol. One amendment was required because one site requested that the wording on the covering letter be modified to remove the term 'mental health'. The other arose because another site worked predominantly with children aged 5 years, so we asked that our original lower age limit for CYP participants be reduced from 6 to 5 years. Both of these amendments NRES subsequently approved.

Ethical research is underpinned by three inter-related factors: (1) informed consent; (2) the safety of participants and researchers; and (3) the safeguarding of any data obtained during the course of the research.

Regarding informed consent, all identifiable participants received an age-appropriate participant information sheet informing them of the study's nature and purpose. The participant information sheets and associated consent/assent forms were designed according to NRES guidance.¹⁸⁷ The versions specific to CYP, furthermore, were piloted with colleagues' children, students at a local secondary school and young people with experience of mental health services, and were subsequently amended as a result of their feedback. Written consent was obtained from all adult participants. In line with NRES guidance,¹⁸⁷ all CYP participants aged 15–17 years provided their own written consent; parents provided written consent for children under 15 years old, although, in line with good practice, written assent was also obtained from these children. We needed to take a slightly different approach to consent for the online eating disorders support group (site 5). We were interested in postings on the site's discussion boards – postings that were both anonymous and publicly available. As the postings were anonymous, it would have been very difficult to obtain individual consent for the use of these postings, so we obtained 'proxy' consent to access and use these postings from the eating disorders organisation providing the service.

Regarding the safety of participants and researchers, the principal risks identified for participants were that they might get upset during the interview or disclose information (e.g. in relation to child protection) that would require action by the researcher. Written protocols were prepared for both of these situations. Risks to researcher safety were minimised by adherence to the University of Manchester's guidance on lone working.

Data safeguarding requires that confidentiality and anonymity issues be addressed, not only in the conduct of the research but also in the reporting and storage of any data associated with the research. To preserve anonymity, the data generated by the research were, wherever possible, stored with identifying features removed. In any case, the data were stored securely, with due regard to confidentiality and in accordance with the University of Manchester's information governance regulations. When the data were circulated around the study team or SAG, analysed or (as is the case here) reported, we ensured that any identifying features were removed.

At each case study site, we complied with any specific research governance requirements. This included complying with NHS Research and Development requirements at the NHS sites selected.

Data collection and management

Case study research requires data from a variety of sources and, once collected, the data should be managed systematically.¹⁸¹ Data were obtained through semistructured interviews, documentary review and virtual non-participant observation and, wherever possible, from all three participant categories: CYP, parents and staff.

Semistructured interviews

Semistructured interviews were used as the main data collection technique. They were conducted with staff at all six sites and with CYP and/or parents at all sites except the eating disorders online support site. Pragmatism largely dictated the way in which participants were interviewed in that they were given choices as to which approach they preferred (e.g. telephone vs. face to face; individual vs. group). Forty-two interviews involving 52 participants were conducted; 37 were conducted in person, either at the site's premises or at the service user's home, and five were conducted via the telephone. The majority of interviews (35/42) were individual, five were joint interviews with a child or young person plus parent, one was a group interview with a child, parent and sibling and one was a focus group of four young people. The interviews ranged in length from 10 minutes (for some of the youngest children, aged 5 and 6 years) to 1 hour and 20 minutes. Interviews were facilitated by the use of topic guides, copies of which can be found in *Appendix 12*. All of the interviews were digitally audio recorded with the permission of participants and the recordings were subsequently transcribed verbatim by a professional company.

Documentary review

Where available, relevant documentary evidence was collected from each site. For sites 5 and 6, documentary evidence was obtained simply from the relevant websites of the services. More comprehensive data were obtained from the other four sites, including a referrer's leaflet for site 1 as well as a printed self-injury 'toolkit' used in providing the self-care support service there; a Microsoft PowerPoint general presentation about the Incredible Years services at sites 2 and 3, and one about the funder's strategic plan regarding these services; an information leaflet about Dina School training for teachers at site 2; and information leaflets about the site 4 service for referrers, parents and CYP. The documentary evidence largely served to provide a contextual background to, and additional understanding of, the six sites.

Virtual non-participant observation

For the eating disorders online support site (site 5), we collected the data via 'netnographic' non-participation observation, adopting the principles of a method designed specifically for health-care research.^{188,189} Netnography is a form of ethnography used in the study of online behaviour, and as ethnography concerns everyday routine behaviours in a natural setting,¹⁹⁰ netnography was an entirely appropriate method of observing a service that operated entirely online. The service centred around discussion threads that were organised by the providers into nine boards, following themes such as 'recovery', 'caring about someone', 'introductions' and 'poetry'. Two boards were excluded from the study as the content merely described how to use the boards. All postings over a 4-month period (August to November 2012) were collected from the remaining seven boards. These comprised 114 discussion threads with more than 500 individual messages, each of which was screened for relevance. The postings were copied from the website and pasted into Microsoft Word 2010 documents (Microsoft Corporation, Redmond, WA, USA) prior to analysis.

Regarding management and coding of the data, the three data sets – interview transcripts, background information about the sites (documentary evidence) and the online group postings – were imported into NVivo 10 (QSR International, Warrington, UK), computer software designed to assist in the collection, organisation and analysis of qualitative and mixed-methods data.

Data analysis

The data were analysed using the framework method,^{191,192} which has five stages: (1) familiarisation; (2) identifying a thematic framework; (3) indexing; (4) charting; and (5) mapping and interpretation. For the interview data, familiarisation was achieved by all of the transcripts being read by the team member who conducted the interviews (Elvey; Kendal also facilitated one group interview), and through other members of the research team (Kirk; Kendal; Prymachuk; Catchpole) each reading a sample of transcripts. For the virtual non-participation observation data (site 5's online postings), Elvey and Kendal undertook an analogous process in that they treated the Word documents into which the postings had been pasted as 'transcripts'. Following familiarisation, the study's research questions and the topic guides (see *Appendix 12*) were used to devise an initial thematic framework. Using this initial framework, data from the transcripts (including the online postings) and the background documents obtained from each site were then indexed by Elvey in order to produce an initial chart for each of the six sites. An example of such a chart is provided in *Appendix 13*. These six charts were then circulated around team members and a final thematic framework was developed through an iterative process, whereby we met as a team several times to discuss the data and any emerging salient themes. As the final thematic framework emerged, the data from the six initial charts were assimilated into a single chart which was used to guide our analysis and interpretation of the case study findings. The final thematic framework is outlined in *Table 22* in the *Findings* section of this chapter, and *Appendix 14* illustrates (using one of the themes, 'facilitating self-care support', as an example) how data from each of the initial charts were subsequently assimilated into a single chart.

Characteristics of the case study sites

Details of the six case study sites are summarised in *Table 20* and described in detail below.

Site 1: self-harm psychotherapy group

This NHS service was designed for young people aged 14–17 years who self-harm; it also offered some support for the families of these young people via family support groups, and families could telephone the service and talk to staff between sessions. The service was run from an outpatient setting at an NHS mental health hospital. The service operated within a recovery-focused philosophy and was eclectic in its approach, in that the group intervention employed elements of group psychotherapy, CBT, Linehan's dialectical behaviour therapy¹⁹³ and supportive counselling. Groups ran on a weekly basis (weekday mornings), lasted 2 hours and were led by nurses and support workers. Although the service was manualised – in that there was a specific protocol in place for how the service should be delivered – there was no limit, other than reaching the age of 18 years, to the number of weekly sessions a young person could attend. Young people were referred to the service via community or inpatient services.

Site 2: Dina School

The Incredible Years

The group for children with emotional and behavioural problems (site 2) and the parenting group (site 3) were interconnected, but separate, services. Both operated as part of Webster-Stratton's The Incredible Years programme¹⁸³ that had been adopted region-wide (across the local authority area) by the commissioning bodies in the region. The Incredible Years is an evidence-based programme, influenced heavily by social learning theory. It emphasises attachment, relationship building and emotional coaching, with a focus on children learning through play and parents and teachers spending time with children, listening to them and giving them positive feedback. The overall Incredible Years programme comprises universal and targeted (indicated) interventions, both of which were available in the region. At the time of data collection, around half of the region's schools were Incredible Years schools. In these schools, all staff members were trained in the approach and were thus able to implement the programme universally (in a regular classroom setting, for example) or in a more targeted way.

Dina School

Site 2 was an example of a targeted intervention operating in one of the Incredible Years schools. Known as Dina School, it involved children taking part in 18 weekly, small group sessions, which took place in a room at the children's school. The groups were facilitated by two classroom assistants, who delivered the programme as set out in the Dina School manual. The programme makes use of a dinosaur puppet called 'Dina' (which was also used universally in the main classroom setting) as well as two additional character puppets, 'Wally' and 'Molly'. These puppets were used in role plays, demonstrations of behaviours and communication techniques and in video vignettes. Each session followed a similar format, with a review of the 'homework' tasks that were set at the previous session, followed by activities and games and the setting of a further homework task at the end. Parents came to collect their children at the end of the session which coincided with the end of the school day.

Site 3: parenting group

Like site 2, site 3 was a targeted programme. It was one of more than 20 Incredible Years group parenting programmes that operated in the same region as site 2, offering parent training to parents of children aged from 0 years upwards, grouped according to the children's age. The parenting group participating in this study was for parents of preschool children, aged 2–4 years, who wanted support with their child's behaviour or communication (e.g. being withdrawn or having tantrums that the parent found difficult to deal with). Parents could self-refer or be referred to the service. The service was provided by a voluntary sector organisation and operated from its premises, although it was commissioned and funded jointly by

TABLE 20 Details of the six case study sites

Dimension	Site 1: self-harm psychotherapy group	Site 2: Dina School children's group	Site 3: parenting groups	Site 4: resilience-focused family support	Site 5: eating disorders online discussion board	Site 6: supported online CBT intervention
Mental health condition	Self-harm	Behaviour problems	Behaviour problems	(Emerging) behaviour problems	Eating disorders	Depression; anxiety
Target	YP aged 14–17 years who self-harm, plus their families	Children aged 5–6 years with emerging emotional and/or behavioural difficulties	Parents of preschool children aged 2–4 years who wanted support with their child's behaviour or communication	Families of children aged 5–14 years with emerging emotional and behavioural problems and complex needs but not requiring Tier 3 care	YP up to age 25 years (but including under-18s)	YP aged 14–30 years (case study focused on 14- to 17-year-olds)
Model (theoretical or philosophical basis)	Recovery-focused approach; eclectic mix including CBT, DBT, supportive counselling, art and music therapies	Social learning theory; Dina School element of Webster-Stratton's The Incredible Years ¹⁸³	Social learning theory; parent training via Webster-Stratton's The Incredible Years ¹⁸³	Solution-focused approach; Daniel-Wassell model of resilience ¹⁹⁴	Recovery-focused approach	CBT
Self-care element	Groups can be chaired by YP; security planning to keep the YP safe; taking ownership, devising alternative strategies to self-harming	Children are introduced to communication and behavioural techniques and encouraged to practise these at home and school; activities involving role play, puppets, video vignettes, etc.	Giving parents skills to manage and facilitate their children in a positive way; practise skills with feedback; peer support	Aims to help children develop resilience via giving children a chance to tell their story and the development of an action plan with goals	Providing peer support	Guided self-help using the Beating the Blues ¹⁸⁴ programme
Self-care agent	Nurse; support worker	Primary school staff (classroom assistants)	Voluntary sector staff with youth and social work backgrounds	Voluntary sector staff with youth and social work backgrounds	Peers; service provider staff (who moderated discussions)	Service manager; volunteer

Dimension	Site 1: self-harm psychotherapy group	Site 2: Dina School children's group	Site 3: parenting groups	Site 4: resilience-focused family support	Site 5: eating disorders online discussion board	Site 6: supported online CBT intervention
Locale	England	Wales	Wales	England	England and Wales (UK-wide)	England
Delivery location	Hospital/clinic	School based	Community (voluntary sector provider premises)	Community (voluntary sector provider premises, home and school)	Online	Community (voluntary sector provider site); online
Provider	NHS	NHS/local authority	Voluntary sector	Voluntary sector (but local authority funded)	Voluntary sector	Voluntary sector
Platform	Manualised; face-to-face groups	Manualised (number of sessions prescribed); face-to-face groups	Manualised (number of sessions prescribed); face-to-face groups	Manualised (number of sessions prescribed); face-to-face individual support	Moderated online discussion boards; one-to-one online chats with a counsellor	Manualised (number of sessions prescribed); online, supported by face-to-face individual support
DBT, dialectical behaviour therapy; YP, young people.						

the NHS and local authority. Parents attended 15 weekly group sessions which were facilitated by two members of staff with backgrounds in family and youth work, and in accordance with the programme manual.

Site 4: resilience-focused family support

Site 4 was a voluntary sector family support service provided to families of children aged 5–12 years with complex emotional and behavioural needs who did not require Tier 3 CAMHS care. Some children were referred to the service because their needs were not seen to warrant CAMHS input; others had attended CAMHS and were subsequently referred to this service for the more generalised support with coping and resilience that it offered. The service is based on the Daniel-Wassell model of resilience,¹⁹⁴ a model with six domains – secure base, friendships, talents and interests, education, positive values and social competences – that have some affinity with the principles of recovery. Staff members work through these domains with families to identify the family's needs and then focus on those domains where the most support is needed. The family support was delivered by a member of staff from the voluntary organisation operating the service. The staff, who had a variety of professional backgrounds including youth work, social work, psychology and nursing, met with the child and his or her parent(s) individually (sometimes together) at home and at school. As with The Incredible Years, this service was manualised with a prescribed number of sessions.

Site 5: online eating disorders discussion board

This site, operated by an eating disorders charity, consisted of online message boards for young people concerned about, or experiencing, eating disorders. The message boards were established around 6 years ago to improve access to support. Although the online eating disorders service was a 'virtual' service, operating entirely over the internet, the charity operating the service offered some other services for young people including a telephone helpline and a live online chat service which some message board users had also participated in. Like the self-harm service, this service operated within a recovery-focused philosophy. To post messages, users had to register on the internet site (supplying their name and e-mail address). Although the posts were moderated, they were freely available on the internet for anyone to read. The boards were organised into themes, and users posted messages that mostly described their worries about food or eating, or their experiences of living with eating disorders, as well as messages that sought support from others or offered emotional support and practical tips to others. The boards were moderated by volunteers, many of whom had experienced eating disorders themselves and some of whom had trained in relevant fields such as counselling. Although the service was open to young people up to the age of 25 years, it was eligible as a case study site because those under 18 years of age were represented in the postings. Unlike the other five sites (which were manualised to one degree or another), this service was inherently spontaneous and adaptable.

Site 6: supported online cognitive-behavioural therapy intervention

Site 6 was a charity-operated, supported online CBT service for young people with anxiety or depression aged between 14 and 30 years. Although the service was open to people up to the age of 30 years, it was, like site 5, eligible as a case study site because those under 18 years of age used the service. The service had been established by staff at the site who had had prior experience of anxiety and depression themselves. It was set up in response to a perceived gap in suitable service provision for young people and young adults and aimed to appeal to this group by being accessible and flexible. The site operated as a drop-in centre, whereby people could come without an appointment and access information and advice. Service users came to the charity's base and worked through a specific online CBT course – Beating the Blues¹⁸⁴ – with a volunteer from the charity facilitating the young person through each CBT session. Like most CBT interventions, this service was manualised with a prescribed number of sessions.

Participant characteristics

Table 21 summarises the interviews conducted at each case study site. In total, 52 participants were interviewed between July 2012 and March 2013. The CYP ($n = 17$) who took part ranged in age from 5 to 17 years. Of these 17 CYP, four were interviewed as a focus group (at the self-harm group psychotherapy site), and six were interviewed along with a parent, five at the family support site and one at the self-harm site. Of the 15 parents who took part, nine were interviewed individually and six along with their child. Two of the individual parent interviews at the parenting site were conducted via the telephone. The service provider staff interviewed ($n = 19$) included nurses, psychologists, classroom assistants, social workers, youth workers, counsellors and lay volunteers. Three members of staff at the family support, group parenting and eating disorder sites were interviewed over the telephone. The majority of staff and family members were female; two male staff members and three fathers were interviewed. Of the six young people interviewed at the self-harm and anxiety/depression sites, half were male and half female; at the sites where younger children were interviewed, most (8/11) were male.

Although the overall quantity of data is sufficient for a case study,¹⁹⁵ a few observations need to be made about the relative success of our recruitment strategy across the six sites. Recruitment was relatively successful for all three participant categories across sites 1, 2 and 4, though only having one parental interview at site 1 was disappointing. Site 3's recruitment was also reasonably successful given that *parents* were the target of the service and that, as they were under 5 years of age, we did not have ethical permission to interview the children. We did not attempt to recruit parents at sites 5 and 6 because the very nature of the services at these sites meant that it would be difficult to identify parents. The low numbers of staff participants at these two sites was also understandable because these services – both provided by the voluntary sector – had limited resources to employ significant numbers of staff. With site 5, we did not manage to recruit any CYP participants for interview despite advertising on the service provider's website and through other online networks. Though disappointing, this is not an especially serious recruitment limitation as any interview data obtained would have merely augmented the CYP's perspectives on self-care support which we obtained via the netnographic non-participation observation data.

TABLE 21 Participants by site and category

Case study site	CYP	Parents	Siblings	Staff	Total
Site 1: self-harm psychotherapy group	5 ^a	1 ^b	–	4	10
Site 2: Dina School children's group	6 ^c	5 ^c	–	4	15
Site 3: parenting group	–	4 ^c	–	3	7
Site 4: resilience-focused family support	5 ^d	5 ^b	1 ^e	5	16
Site 5: online eating disorders discussion board	–	–	–	1	1
Site 6: supported online CBT intervention	1 ^c	–	–	2 ^f	3
Total all sites	17	15	1	19	52

a Four young people in a focus group, the remaining young person with a parent.

b Interviewed with CYP.

c Interviewed individually.

d Interviewed with a parent.

e Interviewed with CYP and a parent.

f One was a former service user working as a volunteer to provide the service.

Site 6 perhaps created the most significant recruitment issue in that we only managed to recruit one CYP participant at this site. This site was a relatively newly established service which was operated by a small organisation with one full-time member of staff. We recruited via the service manager who asked that we involve only ex-, not current, users of the service. The service manager searched the contact database and telephoned or sent information to all ex-users inviting them to participate in an interview. During the 7 months that we were in contact with the site, only eight people aged 17 years and below accessed the service. Two agreed to be contacted by the research team and subsequently participated in interviews, one of whom has since taken on a role as a volunteer providing the service.

Findings

From the analysis of the case study data, four principal themes emerged, each containing a number of subthemes. These themes and subthemes are summarised in *Table 22* and discussed in more detail in the ensuing sections. At this point, however, it can be noted that the first two themes mostly provide contextual detail about, respectively, the users and providers of mental health self-care support services for CYP, whereas the remaining two focus largely on the factors contributing to the acceptability of such services.

Having a mental health problem

This theme provides some contextual detail about CYP's and their families' understanding of the mental health problems experienced prior to using the services at the case study sites, their understanding of self-care in the context of these problems and their experiences of any self-care support received.

Understanding the mental health problem

The conceptualisation of CYP's difficulties specifically as mental health problems appeared to be connected to the CYP's age. The youngest children interviewed, aged 5 and 6 years, did not describe having any mental health problems or difficulties themselves. School staff and parents tended to think that these

TABLE 22 Themes and subthemes emerging from the case study data

Main theme	Subtheme
Having a mental health problem	Understanding the mental health problem
	Self-care and self-care support
Providing self-care support	Service development
	Training and supervision
	Integration with other services
Accessing self-care support	Referral to services
	Building and maintaining engagement
Facilitating self-care support	Welcoming staff; welcoming organisations
	Activities to build skills for self-care
	Sharing experiences and peer support
	Time and attention

children mainly lacked confidence or had difficulties expressing or managing their emotions. Some parents described emotional outbursts and tantrums and two described their children as being 'unhappy'.

I had concerns about his behaviour; he would break down into quite severe tantrums that would last for 20 minutes . . . he would spit all over the seats . . . strip naked and hit and lash and kick; hurt himself, hurt me. And generally I just felt that I had this unhappy child on my hands . . . I couldn't go out with him . . . So I was kind of feeling trapped in my own home because of his behaviour.

Parent of younger child

Older, primary school-age children and their parents described various emotional and behavioural problems: being unsettled or disruptive at school; having emotional outbursts at home; having problems with family members or in making friends; lacking confidence; and having communication problems, especially in expressing emotions.

Me and my mum didn't really use to get along, and not able to cope, like, and with my brother and sister, I didn't know how to be responsible and stuff.

Child

Young people – that is, older children – who had used the self-harm (site 1), eating disorders online support (site 5) and depression/anxiety (site 6) services had a wide range of experiences, from severe mental health problems and diagnosed conditions, to milder symptoms and difficulties. Some attendees at the self-harm site had been diagnosed with depression and others described feelings of low mood, anxiety and intense feelings. Staff at the self-harm group mentioned a variety of self-harm that users presented with, including cutting and burning. Some CYP attending the self-harm (site 1) and family support (site 4) services had experienced more than one type of difficulty or problem, including being bullied at school, not attending school, displaying signs/symptoms of autism, family relationship problems and misuse of alcohol and/or drugs.

Self-care and self-care support

Just as participants described a wide range of mental health problems and difficulties, their experiences of self-care and support for their problems and difficulties prior to accessing the services were also mixed. Obtaining support was sometimes related to their understanding of the specific mental health problem, as in the case of one young person who had struggled with depression over an extended period:

Interviewer: So had you had any help with your depression before you went to the centre?

Young person: No, none, not at all. I had little understanding as well, it wasn't something that had been spoken about.

Participants generally described undertaking little self-care before coming into contact with the services. Nonetheless, some parents whose children had attended the Dina School groups (site 2) had also previously attended an Incredible Years parenting course and had used some of the approaches at home. A few parents mentioned using techniques from books or television programmes such as *Supernanny*. Across most of the sites, the situation for many participants was that they came into contact with the services at a point when their problems had emerged, but they had rarely engaged in self-care themselves or received support they were happy with.

With some of the older children (young people), there was some evidence that they could make rational choices regarding self-management, especially when it came to medication:

Young person: I usually forget to take it, or I intentionally go out my way not to take it, because I feel as if I don't need it and it makes me feel different . . . I was on Sertraline, but it kept me awake and then I was on Mirtazapine and then some other things . . . I didn't like them . . . I don't feel as if meds help me.

Another young person: I'm on medication at the moment, because my depression has peaked at the moment . . . so it [the medication] does work.

However, these choices were not always adaptive, as in these examples of young people 'self-medicating' with alcohol:

Young person, interviewed in a group: I used to drink and hide in a tree to drink, because my mum wouldn't allow it, so I used to hide and had to go in a hole and fall out of a tree regularly drinking, that's how I coped.

Second young person in the group: Yeah. I used to think alcohol helped me, but it used to just make me worse.

Regarding the support received, there were participants at all of the case study sites with experience of accessing some form of health care or support prior to attending the self-care support service; CAMHS, social services, GPs, psychiatrists, paediatricians, school counselling services and social services were all mentioned. For example, some families had a history of contact with social services due to family situations and some parents had sought help because they were concerned that their child might have an autistic spectrum disorder. There were some reports of positive experiences, such as helpful school counsellors, health visitors and other workers:

My outreach worker who works with me to integrate into the community, because I'm, kind of, agoraphobic, I don't like people, crowds, so he works with me to try and get me into the community.
Young person

However, many negative experiences were recounted where families had felt dismissed when they raised concerns, for example, about their children's behaviour or social understanding and had found support hard to access. The mother of one child who had previously been referred to community-based mental health services had found the care provided inadequate:

It didn't help much, she used to just enjoy going there because I was doing all the talking, they would watch her play, so it wasn't . . . [helping her with] expressing her feelings . . . and then it just kind of stopped, they were thinking she didn't need it, but she'd got so much anger at the time, she wanted to leave the house . . . I was worried for her.

Parent

Two settings in particular were singled out for criticism by young people: mainstream schools and inpatient hospital care. Young people had experienced bullying at school, including being bullied about their mental health problems by other students. Some had stopped attending mainstream school and were at school units and felt that staff at mainstream schools often struggled to help students who self-harmed:

They're not trained in mental health and are only really equipped to do with stuff, like, things to do with education and . . . bullying and peer pressure . . . they're not equipped . . . they really don't have a clue when it comes to stuff like mental health and things like self-harm . . . I had a really bad experience with my mentor.

Young person

In terms of hospitals, participants described how support for self-harm in inpatient settings focused mainly on preventing physical harm. For example, two participants reported being restrained and put into seclusion (actions which could both be seen as punitive) when staff found that they were in possession of objects which the staff thought the young people would use to self-harm. Participants had found that they could access either group 'talking therapies' or an individual to talk to in the units, but had found this problematic because the therapy was not suitable for them at that stage, or because staff did not spend enough time with them:

Young person, interviewed in a group: There's people there all the time that you can talk to, [but] I think the therapy puts quite a lot more stress on you at the very beginning . . . you're taken out of your house . . . kind of throw you in with a bunch of new people, that's hard to deal with . . . it's a lot harder to then feel comfortable . . . I think, I had therapy twice, it didn't work, so they basically just left me.

Second young person in the group: [My named nurse] was on nights and then when she was on days, she didn't speak to me anyway, that was so unhelpful. She came to my room at like half past 10 and I'd be talking about stuff and getting upset and minutes later I had to try and sleep.

Young person: Yeah I had some nights when mine was . . . on nights and the head of [name of department], so he really didn't have time [for me].

Running throughout the narratives of the young people was a recurring sense of anxiety around accessing support. Feeling alone, not knowing where to turn for help, discomfort and worry about discussing their problems with family or friends were mentioned repeatedly. The following data extract was taken from one of the site 5 message boards:

When you realise youve got some kind of (eating disorder) what was the first thing you all did? It's just im stuck and going nowhere, the idea of food and exercise is going round and round in my mind, having crazy thoughts in my head all the time- but i cant tell anyone or even talk about it to anyone because i could shy when it comes to spilling out information about myself . . . any help? Pleasepleaseplease . . . ALSO, if you call the youthline what do they ask you and stuff? because I really wanna call them but im scared of the reponse and over the phone (procedure).

Young person, verbatim message board posting

Providing self-care support

This section explores the findings relating to staff views about providing self-care support services, their reasons for involvement, training and supervision, and the extent to which their service is integrated with other services.

Service development

Staff at the sites became involved in the services for a variety of reasons: a desire to change things or innovate on the basis of personal, often negative, experiences of mental health services; wanting to improve the evidence base for practice; and often just sheer enthusiasm to help CYP. For example, the manager of one site had been motivated to found an independent alternative to traditional 'clinical' approaches on the basis of personal negative experiences elsewhere:

I started to experience the onset of depression and anxiety and looked at what sort of support or help was available to me and there was nothing that I felt I would have been likely to access or appealed . . . so I . . . basically came up with a service that I would have liked to see when I was in that situation and applied for funding and got it.

Service lead

At another site, the service lead had been influenced by observations from her own practice, at a time when there was a perceived 'epidemic' of self-harm among young people and generally insufficient

support available, and when anxiety about the risk of serious harm, including suicide, was high among staff who worked with young people. The rationale behind setting up a *group* therapy service was that a group approach could be appropriate for young people because of the influence and importance of peer groups to this age group. Moreover, improvements in peers would be clearly visible in a group setting and so serve as a vehicle for hope and optimism in other group members.

The Incredible Years programme, on the other hand, had been adopted at two sites because of its perceived strong evidence base:

I felt really strongly that I knew that the programmes were blueprint [evidence-based] programmes . . . that met the high standards for replicability and for research . . . I really, really like the Incredible Years model.

Staff member

Moreover, service development seemed to be coupled with service leads who were enthusiastic and highly motivated, even to the point of being 'on a mission':

So it kind of became my mission and it's grown into the mission for the Authority to develop all of those programmes.

Service lead

Across all six case study sites, the attributes of the service leads in particular were suggestive of a high level of leadership skills, in that there was evidence of innovation, planning, empathy (for CYP, parents and colleagues), motivation and communication.

Training and supervision

All of the sites except the online eating disorders site (site 5) were manualised, that is there was a specific written manual in place for how the service should be delivered. The Incredible Years sites (sites 2 and 3) and the anxiety/depression site (site 6) were guided by manuals that prescribed the topics to be covered in each session; the self-harm (site 1) and family support (site 4) services had manuals that were less prescriptive.

At the self-harm site (site 1), all staff running the groups were provided with the service manual and, as part of their training, they also observed groups prior to becoming a group leader. Staff running the groups met monthly for group supervision with the service lead. On its initial formation, staff at the family support service (site 4) had been trained in the resilience approach by its architects. New staff members were first introduced to the model and subsequently trained by the service's current staff, as well as receiving clinical supervision from a psychologist. At the anxiety/depression site (site 6), training was provided by the company supplying the CBT programme and all volunteers had to work through the course before working as a volunteer; there was no formal clinical supervision in place at this site, however.

The two Incredible Years services (sites 2 and 3) were different in that, of all the sites, they had the most structured and formal arrangements for training and supervision. To deliver a programme, staff members were required to undergo formal training. Staff members were regularly supervised by local colleagues and there was ongoing monitoring from the programme base in the USA. The service lead explained why she thought the training and ongoing supervision and support were important:

We're using an evidence-based programme and actually unless you really are delivering with fidelity we know that you can't guarantee that you're going to get the same results as [the] research . . . everybody who delivers the group in [area name] can be sure they're either going to be able to work with [or get] supervision from someone who's accredited either as a peer coach or as a mentor . . . I think that is really important in making it effective. These are hard groups to run, so it's important ensuring that people do get the support.

Service lead

Fidelity was not emphasised as strongly at any of the other sites. This is perhaps because fidelity can be in opposition to flexibility, a characteristic seen by many as a key factor in a service's accessibility, as will become apparent when the next theme, *Accessing self-care support*, is discussed.

Integration with other services

As outlined earlier in the site descriptions, the two Incredible Years sites (sites 2 and 3) had been widely adopted by local commissioning bodies. These services were closely integrated with local planning and commissioning structures and with the local education, health and social services sectors. The Incredible Years services were an exception, however. None of the other services had this level of integration with health, education and social care. The family support service (site 4) was integrated in as much as it was run by a voluntary sector organisation but funded by a local authority, with clinical supervision provided by an NHS psychologist. It also had close links with special educational needs co-ordinators (SENCOs) in schools and could form part of an action plan arising from national 'Common Assessment Framework'¹⁹⁶ assessments. Staff at the family support service, however, perceived that there were overlaps between their work and that of the NHS and social services, and that they fitted into a niche between the two.

The self-harm group (site 1) was run from a NHS mental health trust, at a CAMH day service. The service is attached to an inpatient unit with residential and non-residential care and education provision. Self-harm groups using the same principles are run at other NHS locations in the region, and although these groups are integrated with other services to the extent that GPs and consultants can refer CYP to them, they are usually run as 'standalone' services with little integration with the NHS CAMHS provider delivering them. The eating disorders (site 5) and depression/anxiety (site 6) services were provided by charities dedicated to helping people with particular difficulties in these areas. The depression/anxiety service was run by a small, relatively new organisation which provided some other activities as well as the supported online CBT, and to some extent could be seen as an alternative, rather than a complement to, statutory services. Regarding the eating disorders charity operating at site 5, integration tended to be limited to 'signposting' in that message board posters often offered advice to other board users about how to access statutory services, encouraging users to overcome their anxieties in accessing such services and offering opinions about those services.

Where integration was most evident was in the referral processes at the various sites. This is discussed further in the next section.

Accessing self-care support

This theme, and the next, will present findings on the acceptability of the self-care support services, both in terms of their general accessibility (this theme) and the perceived attributes that services and their staff possess that facilitate CYP and their parents to care for themselves (the next theme). Regarding general accessibility, two key subthemes emerged from the data: one pertaining to referral and one focusing on engagement.

Referral to services

Children, young people and their families had accessed the services via a range of routes, including self-referral, signposting and referral by professionals. The self-harm (site 1), family support (site 4) and parenting group (site 3) services were well integrated into referral pathways and several CYP and parents at these sites had been referred in this way. Several postings on the eating disorders message boards (site 5) mentioned being 'signposted' to the board by health professionals, including psychologists and doctors. The parenting group (site 3) and anxiety/depression (site 6) sites encouraged self-referral and publicised their services; some parents had found out about the service through leaflets in their child's school bag, or through a friend. The anxiety/depression site was advertised through posters and leaflets in shops and bars as well as through presentations at schools and Sure Start centres. At Dina School (site 2), staff at the school had approached the parents of children who they thought would benefit from the service and asked these parents for consent to include their children in the group. Schools were a common source of referrals for the family support service (site 4) and two children who participated in the study had

been referred by school staff, one by a SENCO and one by a school nurse. The young person interviewed at the anxiety/depression site (site 6) had self-referred to this service following a presentation at school; in interview, the service manager expressed disappointment that no school nurses had made referrals to the service.

One family who had attended the family support service recalled a long wait (around 2 years) from becoming aware of the programme to the time when they started receiving the support. Waiting times were not cited as a problem, however, by other study participants.

Building and maintaining engagement

In building engagement with health-care services, one of the first barriers to overcome can be the physical access to services. The participants at all of the case study sites seemed to encounter few physical barriers to access, though it should be added that we did not recruit those with probably the best information about barriers to access – ‘dropouts’ from the services – to our sample. For the physically provided services, none of the CYP or parents reported particular problems with travel to the sites. The virtual eating disorders support site could be accessed via the internet at any time, although messages were only uploaded when staff members were available at the service to moderate them (until 20.30 on weekdays and until the afternoon on Saturdays). The Incredible Years services (sites 2 and 3) covered a large rural area and were provided in convenient venues across the region. The young people at the self-harm group site (site 1) were all at school or college and often had to miss school or college to attend the service, though none of the young people interviewed raised this as an issue. These young people were mostly brought by car to the service by their parents. There were several examples of staff working to make services convenient to attend, or taking the service to the families. For example, staff at the family support service (site 4) worked with families in their homes and with children at school. The parenting group (site 3) was generally provided in a group setting but could be run by staff on an individual basis at people’s homes if necessary:

Staff member: It’s very different to a traditional service where you might send out an invitation and if the parents don’t come then . . . they might say that you might not be able to access the service. With Incredible Years it’s more about going out and getting the parents really. So it’s about awareness raising, training lots of agencies who know about the programme . . . but [also] offering really nice coffee and biscuits. If parents miss a session, [it’s] really important that they have the hand-outs. So, if it’s possible, the leader goes and visits them at home.

Another staff member: Recently we’ve had a case [where] mum . . . is not ever there physically when we turn up for our appointment . . . so our worker . . . she’ll go to the child’s nursery . . . to try and catch mum at a drop-off, just to have that initial face-to-face engagement because we were mindful that this is a mum who is surrounded at the moment by professionals who are all breathing down her neck, and we wanted to make sure that mum had a fair view of where we were in that process, what our role is and that we’re not scary monsters who are trying to trip her up.

Flexibility in service provision seemed to be a key in not only building, but also maintaining, engagement with CYP and their families. As a member of staff at the family support service (site 4) outlines:

It’s looking at each case on an individual basis and thinking about what are the reasons for disengagement, why haven’t they engaged, is this a language issue, did they not understand when the appointment was, is it that the intervention isn’t working for them . . . It’s quite involved; but we don’t just do a kind of, if you don’t pitch up we send you a letter and then if you don’t pitch up again we bin you off to be picked up by some other agency – we will attempt always to get an answer. And then if it’s just that it’s not working, well, then we’ll have a conversation about that and let’s work it out.

Staff member

Another example of the flexible nature of the services was the between-session support that the sites offered. At the self-harm (site 1), family support (site 4) and parenting group (site 3) sites, support in addition to the scheduled sessions was available, including staff being available to parents over the telephone if they wanted to make contact. Staff at these sites emphasised that they worked hard to engage people in the services and to maintain engagement once a supporting relationship had been established. However, a participant who provided clinical supervision at one of the sites provided an alternative perspective on this, suggesting that it was possible to be overly flexible in that, for example, always bringing the service to a family's home could potentially discourage independence:

I think, the fact that they [the organisation] go out and work with families in their local area, either at home, or in schools . . . that's really important . . . something that families will like [but] if you're going to visit somebody at home then . . . how do you evaluate their motivation to change? Because . . . if you're at home and somebody comes to see you then actually you don't necessarily need to do anything to engage, other than sit and nod and make the right noises . . . but if you've actually got to physically leave the house and go somewhere, then that suggests that your motivation might be greater to engage . . . it's trying to get the match between that initial buy in to the service [and maintaining engagement].

Staff member (from outside the organisation)

Some staff expressed an awareness of working with parents who were used to being highly monitored by statutory services and said this could sometimes be a challenge when working to engage parents initially. A school-based member of staff, for example, who had referred several children to the service observed:

You do have the odd family who you refer who don't engage. And it's very sad really . . . it's usually . . . parents who have already got to the point of social services . . . [people think] oh, don't get social services involved, they'll take my children from me. And once social services are involved . . . they're breathing down your neck all the time then, aren't they? I mean, they're popping in and out of your house all the time, they're watching your every move, very intrusive.

Staff member

Facilitating self-care support

This theme explores the perceived attributes that services and their staff possess that facilitate CYP and their parents to care for themselves. Key facilitators of mental health self-care support for CYP appear to be organisations and staff that are welcoming; a skills focus whereby CYP and parents are taught relevant self-care skills and then given the chance to practise these skills; opportunities for peer support; and the provision of time and attention.

Welcoming staff; welcoming organisations

Positive staff attitudes appeared to be particularly important. At every site (apart from the online eating disorders service), service users spoke spontaneously and positively about the staff running the service, using adjectives such as 'nice', 'lovely', 'good' and 'thoughtful' to describe them. Listening to CYP, allowing them to tell their own story and treating them with empathy and compassion, was also important. This was mentioned particularly by parents at the family support service (site 4) and the young people at the self-harm service (site 1), who liked the manner of the staff and contrasted this with previous, negative experiences at other services. Young people using the self-harm (site 1) and anxiety/depression (site 6) services in particular emphasised the importance of being able to trust staff in order to talk to them openly:

You have to feel comfortable talking to that person, if you don't like them, then you're not going to feel comfortable, so you're not going to engage with them at the level that's needed to help [you] recover.

Young person

At several sites, CYP and parents perceived staff as wanting to understand and help them and felt that they were treated with care and compassion:

The service worker talked to me as if he'd been there before . . . went out of his way for me.

Young person

It wasn't just a job to her.

Parent of a younger child

Knowing that the service would accept people for who they were and be open to hearing about their problems was an important attribute of the case study sites operated by voluntary sector organisations. Being non-judgemental or offering non-judgemental support was a particularly positive aspect:

You could be honest and say, 'This is what my child has done', and you weren't judged.

Parent of a younger child

Indeed, contrasts were sometimes drawn with other statutory or conventional health and social care services perceived (unfairly or not) as being judgemental. A worker who referred into the family support service noted:

You've got to the point where this has become . . . crisis time: 'We've got a plan here in front of us, you will do this, you will do this, you will do this' . . . whereas with [site name] it's not, 'you will do . . .' it's 'these are the suggestions that we can make, that will make things better for you'. So it's not as judgemental, well, social services aren't judgemental, I suppose, but it might feel like they are . . . I hear in lots of groups that I go to . . . 'you're all judging me, that I'm this, you're judging me on that'.

Staff member

A similar feeling was expressed in an interview with a young person at another site:

Young person: [With the general practitioner (GP) and] even with CAMHS sometimes . . . it seems a bit like I'm being judged, or it doesn't seem like they're there for me in the way that I'd like, but it was different with [site name], like, it definitely felt a lot more welcoming.

Interviewer: Okay. Is it the people at the GP and CAMHS? Or is it more general?

Young person: I think, it's more the method, like, I mean, it's just all about a feeling, it feels like if I'm at the doctors . . . it becomes a thing that I'm ill, or there's something wrong with me . . . you still sit there and you feel like you're being judged . . . it definitely affects your confidence when you're trying to answer, like, the questions, like, confidently and with, like, full honesty . . . I don't know, like, when I saw my GP I didn't tell him the whole truth, just because I didn't feel that comfortable.

Organisational features of the sites were also important in determining how welcoming a service was. In the earlier *Service development* and *Building and maintaining engagement* subthemes, we discussed how the service leads appeared to have a high level of leadership skills, and described how staff often worked hard to make services convenient to attend, or took the service directly to the families. There were also some comments about the premises that the services were delivered from. At two of the voluntary sector sites, staff explained that particular efforts had been made to ensure that the physical surroundings were attractive to young people, featuring, for example, bright colours and soft furnishings or having music playing. On the other hand, CYP at one site commented that the rooms in which the groups were held were somewhat small. The physical features of the premises, however, were overshadowed by spontaneous references that CYP and parents made to the welcoming ambience. Indeed, there was often blurring between organisational and individual staff attributes: 'welcoming', 'friendly' and

'non-judgemental' were used by CYP and parents to describe both the staff and the general atmosphere or ambience of the service, often in contrast to other services they had experienced.

Activities to build skills for self-care

The use of skill-building techniques and opportunities to practise such skills in their daily lives was considered an important feature of all six services. Children, young people and parents outlined a variety of practical activities and techniques, including games and exercises, which they had used in formal sessions (in vitro) as well as at home and in school (in vivo). Fittingly, given the nature of this study, most of these activities and techniques were designed to assist the participants in managing (self-managing) the CYP's condition or problems. For example, in the self-harm group (site 1), young people were supported in devising coping strategies other than self-harming; in site 2, children practised communication skills at home that they had learnt at Dina School; and in the family support group (site 4), families were encouraged to action plan and set goals. For younger children in particular, a large proportion of their narratives consisted of their recollections of the various games and activities in which they had taken part. The youngest children stated that they had gone to Dina School to learn things and that they got 'prizes' (plastic chips) for doing well at the activities there:

Interviewer: And what did you get a chip for?

Child: When I'm doing stuff nice.

Many of these activities focused on identifying thoughts and emotions or on learning techniques to relieve anxiety or calm anger. These had been introduced by staff at the sites and also practised by children outside the sessions. The older primary school-aged children seemed to have more insight into the purpose of the activities and techniques:

We used to do these words about temper and then after that to calm me down we used to play a few games.

Child

The parents who were interviewed also seemed to appreciate practical techniques and talked at length about implementing these at home. Reward systems including sticker charts were mentioned frequently, along with techniques designed to help children manage tasks and express their feelings:

I think it is important to have a task and try and complete it and stuff.

Young person

I think she is responding well to positive rewards . . . she loves the reward charts . . . I give her a sticker just on her T-shirt if she's done something really nice.

Parent of younger child

And from an interview with another parent:

Interviewer: Are there any things in particular that you find helpful?

Parent of younger child: Well there was the words on the fridge . . . the fridge magnets spelling out, 'I'm not happy', 'I'm . . .'

Child: ' . . . sorry'.

Parent: 'Sad', 'I'm sorry' and . . .'

Child: 'I love you'.

Parent: 'I love you', yeah. We did that for a while. We lost all the pieces, like, we did it for a while.

Some games and techniques were 'prescribed' as part of the manual or workbook for the course. However, most of the activities allowed some personalisation such as tailoring rewards to the individual child. For example, staff at the family support service (site 4) found out what children were interested in or enjoyed and then looked for local activities or clubs they could join, such as football or the Boys' Brigade. At the self-harm site (site 1), young people put together their own 'tool boxes' of distraction techniques, memorabilia and keepsakes that helped them reduce urges to self-harm. The service also provided support for caring for wounds that arose from cutting, and advice on ways to camouflage scars, with an organisation specialising in this visiting the group.

I've got this thing called a tool box in my room that I put all my different distraction techniques inside so, like, if I'm having a bad day, even if I'm not having a bad day . . . I could use the different things. And different things work at different times, so one time, like, writing out your feelings might be enough, or drawing might be enough, but sometimes you have to use a range of things to minimise that urge and sometimes nothing works, but . . . at least I've tried.

Young person, interviewed with parent

The programmes delivered at sites 2 and 3 (the Incredible Years sites) and site 6 (the anxiety/depression support service) were supplemented by videos for participants to watch that contained vignettes or examples of role plays to augment the situations or techniques that the programmes considered. These were criticised repeatedly by staff and service users for being outdated and participants disliked that they had been filmed in the USA as they would have preferred British accents. One service user found them 'idealised' in that the actors looked too 'perfect' and suggested that videos featuring real people, not actors, would be more helpful.

Sharing experiences and peer support

Although a key aspect of all of the services at the case study sites was introducing CYP and their families to stock tools and techniques to help them care for themselves, an important aspect of skills building was supporting CYP and parents to discover self-care techniques for themselves. Often, this happened with the support of their peers, especially in the sites operating group-based approaches where other group members could play a key role in generating ideas or giving feedback. For example, children in the Dina School groups (site 2) took part in role plays and other interactions that helped them to think through how they could handle things that children might find difficult, such as sharing:

[Using a puppet to act out] snatching a book, [then discussing], is that kind?, is that unkind? . . . then after a while you'd get them to bring their problems in, you know, if you have a problem on the yard [playground], you know, if someone's not listening to you, or doesn't want to play, well, eventually they would come up [and talk about it with the group].

Staff member

Similarly, users of the online support service (site 5) frequently exchanged tips and techniques. Postings on the message boards often included users sharing self-care tips and suggestions with each other, and describing various relaxation or distraction techniques and activities such as reading, knitting, writing, drawing and exercising:

Listening to music is a huge relaxation thing for me, also drawing/writing – either a story, poetry or in a journal. Do you enjoy reading? To begin with i didnt have much concentration for reading, but now I am really enjoying reading again, and i find if i start reading after a meal when i am anxious that I

can get lost in the book, and before i know it half an hour has passed. I've also tried knitting, but i'm a bit of a perfectionist so that didnt go so well. Hope you are ok, and that some of these tips may help you.

Verbatim message board posting

The following were taken from two other sites:

They discuss coping strategies, like, they'll say, like, if you get the urge to self-harm, what do you do? And they, sort of, come up with, 'well, I'll go and do this, I'll go and put my favourite music on, my film, go for a walk, walk the dog, talk to my mum' . . . and I do think it's very beneficial.

Staff member

I enjoyed the discussion. And what was nice is the feedback we gave each other . . . Because I think, that does you good, to have other people sometimes go, no, you're good at that or why don't you try this or why don't you try that? . . . because you put it into practice with other people, it works better than you just reading books.

Parent

Although the sharing of practical tips and techniques was an important element of peer support, the sharing of the *experiences* among CYP and parents was perhaps more beneficial. As discussed in the first theme, *Having a mental health problem*, some participants had not talked about their difficulties with other people prior to coming into the services and had felt alone with their problems. Staff members and attendees at several sites talked about the emotional benefit of being in a group with people who had had similar experiences, in that people who had previously felt isolated with their problems, or uncomfortable about seeking help for them, felt less alone:

It was actually amazing really; firstly because you realise that what your child was doing was normal and that all the other children were doing the same things.

Parent of younger child

I think they listen more to their peers, their peers is pivotal, isn't it, in adolescence, so I think the peer groups are very important, and that sense of belonging is good. And often . . . I've found that every single youngster who attends a group, is excluded from some aspect of their life, either from their family or from a peer group, because they're bullied or they bully or, you know, they don't fit somehow . . . So I guess being together with other young people helps you feel, you know, you're not on your own with this.

Staff member, another site

As well as receiving support from others, satisfaction gained from feeling that they had helped others was also important to some participants:

It was good for [my daughter] to see that she had helped other people, she liked that; that helped her as well.

Parent of older child

As well as perceiving that the sharing of experiences was helpful, staff and parents felt that having a mixture of experiences and people at different stages of illness or recovery within a group provided additional benefits. The self-harm and parenting groups brought together people from different social groups who would normally not socialise together, but who had experienced similar problems, and this

seemed to be helpful in terms of giving people a wider perspective on their problems, or perhaps developing empathy:

[They] have a good understanding of each other's needs . . . it runs well because it's a mixture . . . they're all at different stages of their recovery . . . we've got young people who have been established for a long time and . . . have almost recovered, others are at the stage of contemplating, sort of, change and in the process of recovery and some that are not ready to change. And that's, as I say, a very supportive group . . . those that are almost recovered, they do get and understand where [those who are less recovered] are coming from.

Staff member

Very heterogeneous . . . you'd have youngsters in local authority care, and then you'd have very upper middle class young people, who were anxious about exams and stuff like that. And that actually works as well, because kind of sometimes it's good to see people in other situations . . . you thought your situation was really bad, but actually, there's people who are worse off, and something about that kind of gratitude about what you have got.

Another staff member, same site

The participant quoted below, who described herself as 'middle class and educated' seemed to agree that this could be a benefit:

It sounds awful, but people that you might not necessarily have mixed with before, because you wouldn't have had the chance, and got to know them . . . different social spheres . . . all of that's broken down . . . [there can be perceptions that] . . . some backgrounds are better, supposedly, than others. And actually, you know, one of the mums in particular, who hadn't got any further education . . . was just a fantastic mum. Whenever we'd . . . learn a new principle, when we'd feed back the next week, her and her partner had discussed it, and had both tried it . . . And it was nice to hear about other people, and there is a range of us, you know, people with partners, people without.

Parent of younger child

The 'sharing experiences' aspect of peer support was complemented by others including the social aspect and what might be termed an 'empowerment' aspect. Regarding the social aspect, service users at the self-harm (site 1) and parenting (site 3) sites enjoyed attending the groups and especially liked the social aspect of getting to know others in the group. The parenting course (site 3) had an arranged 'buddy system' where parents were paired up and encouraged to telephone each other between sessions to talk about how they were getting on with their tasks or exercises, and some of these parents also reported forming friendships and continuing to meet socially after the programme had finished. From the focus group:

Young person 1: I prefer group talks, like, talking in groups, instead of taking medication . . . [at first] I was an inpatient so I was really struggling and . . . just having the support off people in the group was what I needed.

Young person 2: We're good for each other!

Young person 3: We just, like, support people with what's been going on in their week, and stuff, and it's nice, because we're like a little family.

Young person 4: We are like a family aren't we?

The social benefit of groups was also reported by the staff member at the eating disorders message board service (site 5):

[T]he message board is a really good place to start forging links with other people in a very safe and supported way and it helps to build their confidence . . . when they suggest something to somebody [and they] come back and say, 'that was really good, I did that and it really worked for me' [they] make very strong bonds with each other.

Staff member

Some of the group activities also appeared to help empower the CYP. For example, the self-harm groups (site 1) helped participants develop empathy by encouraging the young people to take it in turns to chair the group. Each group began with each member giving an update on how his or her week had been, and a role of the chair was to ensure that each person contributed. Staff observed that some young people in the group seemed unhappy or annoyed when they would have preferred not to contribute but the chairperson still asked them to share their experiences with the group. The staff member who described this thought that this could help young people to appreciate the difficult task that staff sometimes faced in encouraging young people to engage in 'talking therapies', and that sometimes encouraging someone to contribute in a group, even if they seemed not to want to, could help develop empathy and leadership skills in the young person.

Although our data demonstrate that peer support is beneficial, the risk of 'contagion', or triggering self-harm or problems with eating, was perceived as a key challenge by staff at the self-harm (site 1) and eating disorders (site 5) sites. Staff at both of these services saw risks in group work and worked actively to manage such risks. Unlike the parenting site (site 3), where parents were 'buddied' with another parent and encouraged to support each other between sessions, young people at other sites were discouraged from having contact outside of the service. At the self-harm site, young people were actively discouraged from meeting outside the group and, at the online site, interaction was controlled through moderation of the message board postings. This involved screening and editing posts to ensure that they did not contain contact information.

Some people who had attended the self-harm groups (site 1) and parenting courses (site 3) remembered feeling nervous about attending their first session. As it was the first time they had attended anything of that nature, they were unsure what to expect and were nervous about having to talk about their difficulties in front of other people. They felt that groups were only helpful for people who were at a stage of their illness or recovery where they were ready to attend a group. Our interviewees had all settled into the groups and had positive experiences, but they thought that the group setting would not be suitable for everyone; some people simply would not want or choose to discuss their problems in a group setting. Staff at the self-harm group identified managing dominant personalities as a further challenge that they had to be aware of, in order to make sure that all group members had a chance to participate during each session.

Time and attention

Giving CYP time and attention appeared to be a valued characteristic of the services. At four of the six sites, participants valued simply spending time with children, especially when this involved enjoyable activities. A key principle of Dina School (site 2) and the parenting course (site 3) was giving children positive attention. The Dina School groups allowed for each child to receive more attention than would be possible in a regular class. Parents felt that their children enjoyed being in the group and that the environment was more realistic than the regular classroom for them to learn about talking about their feelings. Parents who attended the parenting course found that setting time aside for their children was helpful, including scheduling time to play with them and also having activities together as a reward for

good behaviour, and reported that their children were calmer. At the family support service (site 4), a worker described how during school holidays, instead of having appointments with children at their school, she had collected them from home and brought them to the centre, and had been surprised by how much they enjoyed this:

Often I'll go and pick the children up and bring them here, which they just think is the best thing in the world . . . it's not that exciting, but it's just something different . . . that's what some of them say.

Staff member

Participants of different ages seemed to enjoy positive attention, perhaps away from a school or the clinical or home environment:

Another thing as well that sticks in my mind about the group is when [staff member] actually took us out once into town . . . as a group . . . just to do something nice, instead of being stuck in a small room that's quite clinical . . . it was good.

Young person

At one site, young people recalled their experiences of being inpatients, when some staff would come to talk to them, but often at inappropriate times or not for long enough. At another, family members of younger children appreciated project workers talking to the children themselves.

I think that young people often really have appreciated the fact that someone has taken the time to listen to them and hear their side of the story.

Staff member

An older sibling of one of the children at the same service singled out the way that the project worker had helped her brother to understand his behaviours and the emotions attached to them, and what might affect these:

When [child's name] used to get angry we used to talk to him and try and calm him down . . . but we never used to speak to him about why he got angry . . . I think because [project worker's name] spoke to him and broke it down into steps that he could understand . . . and then she used to ask him stuff about his friends and his family.

Sibling

Although CYP and parents appreciated the time and attention that staff at the sites gave them, staff mentioned that operational constraints sometimes prevented them from providing as much time as they would have liked. The manuals for the Incredible Years services (sites 2 and 3, Dina School and parenting groups) were prescriptive, with themes and associated activities being set out for each session. However, although staff at these sites liked the fact that all the materials for the sessions, and also the letters to send home to parents, were provided (as this made the course easy to deliver), they felt that there was too great a volume of material, and that they had often had to leave out certain aspects in order to complete the sessions on time.

Sometimes it was hard to keep their attention, because we've got a programme to deliver and it's quite a lot to fit into those 2 hours, so sometimes [we] would look at it before and think we're never going to fit all that in so we'd think, right, we won't do that activity today, we'll do that next week and try to fit in an activity where they'd be moving a bit more and try to adapt it a little bit.

Staff member

Both CYP and parent participants at several sites mentioned that they would have preferred more sessions or time with the service – a statement also echoed by staff at some sites – but financial constraints prevented this from occurring. In particular, staff at one of the voluntary sector sites outlined how a scheduled 15-week programme had to be reduced to 12 weeks because of financial and resource restraints.

Now we have this 12-week programme and it used to be a bit more like 15 weeks and we used to be able to be a bit more flexible with what each different family needed . . . I feel I used to do a lot more . . . therapeutic work with the young people and creative work, and some of that has had to be cut because we're having to be a bit more focused on where we need to get to, which is a bit of a shame . . . I used to do a lot more kind of crafty things . . . than I feel that I've got the time to really do now.

Staff member

Summary of the case study findings

This chapter has presented the findings derived from 52 interviews with children, young people, parents and staff, some documentary evidence and over 500 message board postings at six case study sites.

The aim of this stage of the project was to investigate the acceptability of mental health self-care support services for CYP and the interface between mental health self-care support providers, the NHS and other service providers in the statutory, private and voluntary sectors.

A common feature across all the case study sites was the perceived accessibility of the services provided. The self-care support services appeared to offer convenient locations and appointment times, maintained engagement with between-session support, and were staffed by people who were caring and compassionate. Given that self-care support necessarily requires an agent – a professional or lay person to provide that support – it was reassuring to witness passionate, motivated, welcoming, non-judgemental and child-centred staff at all six sites. Where barriers were mentioned, they tended to be discussed in the context of other, sometimes competing, services (including standard NHS and local authority services) rather than with reference to the services at the six sites. These barriers could be seen as criticisms of the other sites and were broadly related to inflexibility: applying (stigmatising) diagnoses and labels, rather than seeing the child or young person as a person needing help and support; being dismissive of, or failing to appreciate, the concerns that CYP and their families might have about having a 'mental health problem' or accessing services; adhering rigidly to manualised interventions without questioning the readiness of CYP and their families to self-care or the intervention's suitability to the CYP; and affording them little choice in their (self-)care.

Taking all of the participants' perspectives – CYP, parents and staff – into account, we can speculate on some of the key elements of effective mental health self-care support for CYP. From the case study data it seems that, in addition to flexibility, effective mental health self-care support services for CYP seem to be built on straightforward access; positive staff and organisational attributes that are non-judgemental and welcoming; the provision of time and attention; the chance to learn and practise skills relevant to self-care; and systems of peer support which include opportunities to share experiences and practical tips.

If there is an overall constraint, it is regarding the interface with other services. The case study sites cut across the NHS, other statutory providers and the voluntary sector, yet there was no clear pattern of how well these providers worked together, if at all. In the two Incredible Years sites, there was a seamless integration of the health, social care and education sectors; yet in another site (the family support group), even though there was 'nominal' integration between health, social care and education, the service

preferred to see itself as a 'niche' not quite fitting into any of these domains. In the other sites, there was either no visible integration or somewhat erratic integration or, as in the case of one site, an almost defiant refusal to integrate demonstrated by the setting up of an alternative, rather than complementary, service. Where the interface between the sectors worked best was in relation to referral: though only a few services had extremely well-integrated referral pathways, all had some degree of interface, even if it was as simple as merely signposting into, or out of, the self-care support service, or using networks among the sectors to promote self-referral to the service.

Chapter 6 Discussion and conclusion

In the previous three chapters, we presented our findings from the three interconnected stages of the study: the literature reviews, the mapping exercise and the case study. In this chapter, we synthesise the three sets of findings, using an approach similar to that which we used to integrate the effectiveness and perception reviews in *Chapter 3*, additionally discussing our findings with reference to current research, policy and practice and with due regard to the aims of the study and our research objectives. *Figure 13* outlines this process schematically.

The strengths and limitations of the study and the degree of patient and public involvement (PPI) are then considered. We conclude this chapter, and the report, by discussing the implications for policy and practice that have emerged from our study and by offering some recommendations for further research.

Discussion

We begin the discussion by making some general observations about the evidence that we have obtained. An observation across of all of our data sources is that the interventions and services we examined are largely targeted at CYP with mood disorders or behaviour problems. This is relatively unsurprising given that emotional and behavioural problems are by far the most common problems in CYP's mental health.³ However, it is worth noting that there is relatively little about the more serious mental health problems like self-harm, psychosis and eating disorders, given that these are the problems which tend to worry education and health professionals the most.^{40,197}

Most of the literature we examined originated in the USA and Australia. Again, this is a relatively unsurprising finding given that the most of the manualised treatments seem to emanate from these two countries: The Incredible Years¹⁸³ parenting and Coping Cat¹⁹⁸ CBT programmes in the USA, and the Triple-P¹⁶⁴ parenting and FRIENDS¹⁹⁹ CBT programmes in Australia, for example. Moreover, the architects of these programmes and their associated research teams are highly active in conducting research and publishing about their respective interventions; indeed, the studies we examined in the systematic reviews were conducted by relatively few research teams. This, of course, does not explain why these approaches originated in the USA and Australia in the first place, but it is notable that they have different health-care systems to that of the UK and no 'national' health service. It does, however, raise some questions about their transferability to a UK context, a point made by some of our case study participants when they talked about some of the manualised programmes' materials.

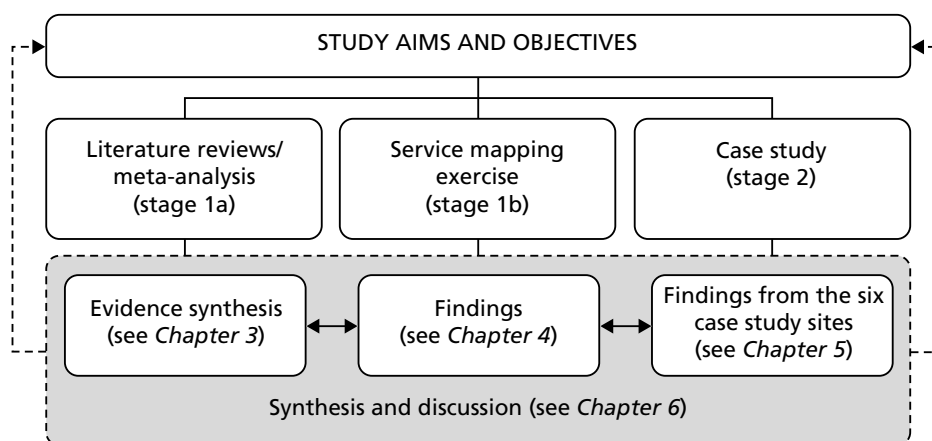


FIGURE 13 Schematic diagram of the overall study synthesis.

Most of the interventions and services considered in our study were designed to manage and treat symptoms rather than prevent them. This may reflect the medical dominance in CAMHS provision in most countries – one that tends to have an overemphasis on outcomes relating to symptoms and a focus on deficits rather than strengths. Consequently, the ethical, political and clinical advantages of preventative interventions (normalisation and de-stigmatisation, for instance) may be overshadowed in systems that are concerned with ‘illness’ rather than ‘health’. It may also be that those interested in preventative approaches are those who often sit outside of, or challenge, the traditional medico-scientific culture. A disadvantage of this, however, is that they might not necessarily embrace the ‘hard’ outcomes that are required to further promote an intervention or service as effective in a literature where medico-scientific approaches (such as rigorous RCTs) have the most authority.²⁰⁰

The remainder of our discussion focuses on four overarching themes that provide a framework for the application of our findings to policy and practice, and in the context of the existing literature. These themes are: what works in supporting self-care in CYP’s mental health?; choice and flexibility; the interface between the NHS and other providers of self-care support; and how self-care support in CYP’s mental health might be conceptualised.

What works in supporting self-care in children and young people’s mental health?

One of the aims of our study was an evaluation of mental health self-care support for CYP. Clearly, in carrying out such an evaluation, we were interested in finding out ‘what works?’ in terms of self-care support, but in asking this question some significant tensions have emerged. These tensions arise because the answer to the question depends on two inter-related factors: how the question is interpreted (whether ‘works’ means effective, enjoyable or satisfying, for example) and who is being asked the question (the researcher, parent, clinician or child/young person).

From the meta-analysis, we found that self-care support interventions appear to be modestly effective in improving CYP’s mental health symptoms, a finding not dissimilar from other reviews and meta-analyses examining psychosocial interventions in CYP’s mental health. For example, meta-analyses on technology-based self-help in CYP,²⁵ parenting for early-onset conduct problems²⁰¹ and psychological and educational interventions for preventing depression in CYP²⁰² have all identified small to medium intervention effects on relevant mental health symptomatology.

However, two further questions arise here: one concerns the sustainability of these effects, and the other relates to our earlier point about whose perspective – researcher’s, parent’s, clinician’s, or child or young person’s – is the more important when the value of (small to medium) intervention effects on *mental health symptomatology* is being considered.

Sustainability

An evaluation of CAMHS innovation projects over a decade ago²⁰³ identified a number of key elements in services that work, including having a capacity to keep in touch with CYP over the long term and offer additional, short-term intervention or support if needed. This message of sustainability in self-care support interventions has been repeated more recently in both adult mental health¹² and CYP’s mental health,²⁰⁴ in mental health promotion in schools²⁰⁰ as well as in a general review of the evidence on self-management.²⁰⁵ From a service user perspective, it has also been neatly summarised by a SAG member who argued that the principle should be one of ‘give us the skills, remind us of the skills and help us when we get stuck’. Given that our effectiveness review focused on short- to medium-term follow-up (6- and 12-month time points), it can, to some extent, also be seen as a ‘sustainability’ review. Our findings thus suggest that few of the self-care support interventions examined were sustainable, as effectiveness was only moderate at 6-month follow-up and it subsequently declined at 12-month follow-up. Moreover, our effectiveness review found that interventions that were longer also tended to be more effective, an observation that further suggests that a longer-term commitment may be beneficial.

Different perspectives

One clear finding from our data is that, in evaluating mental health self-care support for CYP, a range of different perspectives surface. Not only is the perceived value of an intervention or service dependent on who is asked, but some biases in the overall literature imply that certain information about interventions and services is valued more than others. Regarding the former, our satisfaction data, for example, noted that adults (parents and teachers) often rated interventions better than CYP, a finding that has been observed elsewhere,²⁰⁶ and in both our satisfaction and qualitative data, there was evidence that CYP did not agree among themselves about the value of a particular intervention or which specific components were the most valuable to them.

Regarding the latter, the dominance of trial studies compared with perceptions studies suggests that an effectiveness perspective is generally more valued. In addition, the observation that most outcome measures in the effectiveness studies were concerned with mental health symptomatology (see *Chapter 2, Table 4*) also demonstrates a particular (i.e. clinical) perspective regarding the importance of particular outcomes. This contrasts with our previous NIHR study exploring children's long-term physical health conditions,¹⁵ where a much wider range of outcome measures were considered, including health service use, which was notably absent from all of the studies we included. Moreover, the effectiveness of an intervention or service can be measured across many domains, such as a child or young person's ability to cope or move on from a difficult situation, and not just in improvements in symptoms, and there is evidence that CYP's problems can be addressed more effectively if their strengths, self-efficacy and resilience are promoted.²⁰⁴ This is a point that the recent CYP's IAPT programme seems to have conceded, given that the programme considers a range of outcomes including strengths, general well-being, employment, and education uptake and attendance, as well as mental health symptoms.³¹

Choice and flexibility

The most salient finding of our study is, perhaps, the contrast between the effectiveness data and the perceptions data. In comparing the effectiveness and perceptions data, two related tensions arise: the tension between flexibility and fidelity, and the tension between choice and constraint.

Flexibility versus fidelity

Flexibility appears to be a key element of self-care support. Inflexibility of services was a common criticism made about standard CAMHS services by CYP and parents in the case study sites, and flexibility was identified as a valued feature of self-care support in both our previous NIHR report¹⁵ and the recent NIHR project on self-care support in adult mental health.¹² However, almost all of the interventions considered in our effectiveness review were manualised, a status that implies that there are 'rules' as to how an intervention should be delivered. This raises the issue of *fidelity*, a concept that it is somewhat at odds with flexibility. Compare, for example, the case study sites that used *The Incredible Years*, where fidelity to the manual appeared to be paramount (to the service lead, at least), to the perceived inflexibility of some of the manualised interventions that was evident in the perceptions review.

The issue of fidelity in manualised interventions is interesting as there is no consensus on its importance in achieving the best outcomes in psychosocial interventions. The evidence for fidelity in parenting interventions, in particular, is equivocal, with some arguing that it is a necessary component for effectiveness,²⁰⁷ while others argue that there is scant evidence that manuals improve treatment effects.²⁰⁸ A recent discussion paper from the British Psychological Society²⁰⁹ attempted to reconcile these two positions in the context of the real-life service delivery of parenting programmes, arguing that fidelity is important but not at the expense of acceptability, and that fidelity should be redefined as those principles critical to effectiveness, rather than being seen as the duplication of an original *in vitro* model.

Choice versus constraint

In attempting to integrate the effectiveness and perceptions reviews at the end of *Chapter 3*, we concluded that a key message might be one of service providers constrained by homogeneity, in terms of largely providing manualised, group-based, face-to-face (cognitive–)behavioural interventions.

Homogeneity of intervention erroneously assumes homogeneity of recipient, an assumption that has been challenged in many aspects of CYP's health-care delivery. For example, this has been pointed out in relation to human immunodeficiency virus/acquired immune deficiency syndrome (HIV/AIDS) prevention programmes for CYP²¹⁰ and the mental health needs of homeless CYP,²¹¹ and in a review of CYP's general perspectives on health and health services.²¹² Treating patient groups as homogenous purely on the basis of qualifying for a specific diagnosis has also been criticised,²⁰⁸ a fair point given that CYP diagnosed with a specific mental health condition such as anxiety will vary immensely in their needs, their experiences and the resources they have, as will their families. In terms of effectiveness, it might therefore be more appropriate to ask 'what works for whom and in what circumstances?' rather than merely asking 'what works?'.

However, assuming that different things work for different people brings about the question of *choice*. Choice does not necessarily mean choice only in terms of specific interventions or services. It might also mean choice in terms of specific elements of the service: face to face or telephone, or group or individual. It might mean choice in terms of location: home or school. It might mean choice in the referral process including the opportunity for self-referral, a feature of two of our case study sites and a salient observation in the recent NIHR study on self-care support in adult mental health.¹² Finally, it might mean choice in terms of who makes that choice: the child or young person, a parent or, as is too often the case, the staff providing the service. In other words, choice should mean taking into account the CYP's and their families' individual needs.²⁰³

In raising the issue of choice, it is not to say that effectiveness is unimportant, just that some generally effective interventions might not work for some CYP. Standard effectiveness tools such as meta-analysis are not able to assess the issues of accessibility and engagement very well, where choice might be a more significant issue and driver of outcomes. A pragmatic compromise, therefore, is that services should still consider effectiveness when providing interventions but that there should also be a reasonable choice in evidence-based approaches. To some extent, this has been recognised by the CYP's IAPT programme,³¹ in that initially only cognitive-behavioural and parent training (the dominant models in terms of effectiveness data) were available but the programme has recently been extended to include other interventions with evidence of effectiveness, such as systemic family therapy and interpersonal therapy. However, even if a range of evidence-based interventions are available, the issue of who makes the choice remains. Moreover, if it is to be CYP and their parents who make that choice, there is a need to ensure that sufficient information about interventions and services, including information about their effectiveness with different CYP, different problems and different circumstances, is available so that CYP and their parents can make *informed* choices.

A further issue in discussing choice, and a key element of the overall acceptability of a service or intervention, is an appreciation of the CYP's or their parents' *readiness* to self-care.^{12,24} Although there was little explicit reference to readiness in our findings, there were definite hints from the case study data that readiness could be an issue in terms of accessing self-care support, and it was a noticeably absent concept in most of the interventions examined in our literature reviews. Our previous NIHR study¹⁵ also picked up some hints about readiness in relation to decisions about whether to access services or not. A related concept to readiness is *health activation*,²¹³ a concept we will discuss further in the *Conceptualising self-care support in CYP's mental health* section later in this chapter.

Choice and groups

While discussing choice, it is worth talking about one particular feature of our overall findings. Group interventions and services dominated all of our data sets, although the groups varied from relatively small groups to groups as large as whole primary or secondary school classes. It is not difficult to understand the popularity of groups, given the peer support and shared experience advantages of group approaches in health care identified in this study, our previous study¹⁵ and elsewhere,^{214–216} their relatively low costs compared with individual attention, and the evidence that social support networks are associated with better mental health outcomes, fewer problem behaviours and more health-promoting behaviours in CYP.²¹⁷

However, there was some evidence from our meta-analysis that individual interventions may be more effective than group interventions for CYP, though the difference in effect size between the two (a difference in SMD of -0.11 in favour of individual interventions at 6 months) may be insufficient to counter the additional benefits that groups provide and the additional costs involved.

Furthermore, there is evidence that there are some risks to CYP in group interventions. A recent review on the role and impact of social capital on the health and well-being of CYP²¹⁷ reported that, in certain circumstances, social support networks could increase participation in health-risk behaviours such as alcohol and tobacco misuse, an observation backed up by our case study reports concerning the risk of 'contagion' in eating disorders and self-harm groups.

Interface between the NHS and other providers of self-care support

The second aim of our study concerned the interface between the NHS and other providers of self-care support. Compared with our previous study,¹⁵ the role of the NHS was less defined in self-care support in CYP's mental health than it was in CYP's physical health. In particular, the voluntary sector dominated the services identified in the service mapping. This could, of course, be down to the NHS not publicising any self-care support services it operates in its CAMHS provision; however, it is more likely to be an accurate reflection of current service configuration, given that commissioners of CYP's mental health services are looking increasingly at alternative providers to NHS organisations to deliver NHS-commissioned and funded services, a situation we found previously in relation to CYP's physical health.¹⁵ Indeed, the voluntary sector currently has significant involvement – even to the point of subcontracting from the NHS – in two flagship CAMH service innovations in England: the CYP's IAPT³¹ and the Better Outcomes New Delivery (BOND) early intervention programmes.²¹⁸

The general policy consensus is that the interface between statutory services such as the NHS and the voluntary sector should be one of *partnership*.⁹ In the recent NIHR study on self-care support in adult mental health,¹² projects not under the control of the NHS (i.e. voluntary sector projects) were seen as risky by the NHS, which implies a lack of either understanding or communication between one or both parties. This might be down, in part, to tensions between two sets of 'experts', each feeling their expertise to be more important than the other's, and to some extent this parallels the tensions already seen between provider and recipient when we considered the 'effectiveness' and 'acceptability' of self-care support interventions.

In terms of service provision, it is worth looking at a couple of other salient findings from our study: the location in which the service is provided, and the underuse of technology.

Location of service

The evidence on where services should be located is somewhat equivocal. Our effectiveness review findings suggest that the setting (clinic, home, school, etc.) is a largely irrelevant factor in the effectiveness of an intervention and no argument in favour of any particular location emerged from the perceptions review. This suggests that other factors need to be taken into account when considering the location at which self-care support should be delivered. The case for hospital-based services is generally weak. A recent King's Fund paper²¹⁹ argues that health service delivery in general needs fundamental change and that hospital-based care should be reserved for those who cannot be treated more appropriately elsewhere. Our case study data also suggested that inpatient hospital care was not particularly well liked by participants. In terms of mental health provision, current government policy⁹ is that people with mental health problems – including CYP – should be treated in the least restrictive environment. For CYP, the least restrictive environment usually means school, home or some other community-based location such as a clinic or community centre. All of these locations have advantages and disadvantages. Clinics, community centres and schools often have town centre locations close to transport hubs, a factor seen as important in terms of access²¹⁴ though our case study data implied that physical access was not necessarily a critical factor for participants. Formal clinics, however, may, at best, reinforce the medicalisation of the CYP's problems and, at worse, stigmatise the CYP. The family's own home offers convenience and few access

problems but not everyone is comfortable with professionals intervening at home. Perhaps the best candidate for location is schools: schools are part of the CYP's normal experience, and the fact that most of the studies in the effectiveness review were school based demonstrates that schools are feasible places for delivering such interventions. Moreover, there is evidence that schools are substantially more cost-effective at delivering mental health interventions for CYP than routine CAMHS.²²⁰ On the other hand, there was some evidence in our case study data that schools are not necessarily prepared for the task (as they came in for criticism, along with inpatient hospital care, from some of our participants), and there is some evidence, at least in terms of preventative approaches,²⁰⁰ that schools may need to have the right ethos in place to be centres for mental health support.

Use of technology

Given the commonly held view that CYP are inherently comfortable and confident with new technologies – that they are 'digitally native' – there was surprisingly little use of computers and internet technology in the interventions and services we examined. None of the interventions examined in the effectiveness review used computer or internet technology, there were only three such interventions in the perceptions review and only five were identified from the service mapping. This might be because the peer support and shared experience elements of face-to-face, group self-care support are harder to replicate online (though not impossible, as the eating disorders online support case study site has demonstrated); or it might be because NHS services in particular are inherently conservative and have not yet caught up with the technology.²²¹ On the other hand, it might be that the assumptions about CYP being digitally native are incorrect^{180,222} – that CYP have no greater a preference for computers and internet technology than adults or that, again, homogeneity is being assumed in CYP when in fact some may embrace technology more than others. This is a salient point because it brings about once more the issues of choice and readiness, in that some CYP may not be ready to use technological interventions and some – as we found in our perceptions review – may not particularly like them. Nevertheless, there is evidence from elsewhere that technology can help in engaging CYP in mental health services: for example, the use of text messaging to reduce 'did not attend' rates.^{214,223}

Conceptualising self-care support in children and young people's mental health

It is clear from this study that self-care support services in CYP's mental health do exist, and are being researched, but what is interesting is that very few of these services make explicit reference to 'self-care' in their names or service specifications though, occasionally, a related term such as 'self-help' or 'self-management' may be used. This is in direct contrast to CYP's physical health where self-care is an established part of the vocabulary. A similar conclusion was drawn in the recent NIHR-funded study on self-care support in adult mental health.¹² One reason for this might be the increasing adoption of 'recovery' as a general philosophy of mental health service provision over the last decade or so. In addition, the move towards strengths, rather than deficits, models in CYP's mental health has brought into focus a related concept: *resilience*. The key elements of recovery are hope; the establishment of a positive identity; a meaningful life; and taking responsibility for, and control over, one's own life.¹⁸ All of these elements could describe self-care; indeed, they are implicit, if not explicit, in our definition of self-care (see *Chapter 1*). Moreover, in embracing a philosophy of recovery, the role of mental health practitioners becomes more about doing things *with* service users than doing things *to* them, and so, in a recovery framework, mental health practitioners are essentially guides, facilitators and coaches. It is thus not difficult to see how 'recovery' might simply be a synonym for self-care in a mental health context, or how it might be encapsulated as part of 'resilience' if the self-care support agent helps the CYP identify, and build upon, their strengths; at the very least the concepts are closely related.^{12,224}

Another interesting dimension in conceptualising self-care support in CYP's mental health is the observation from the literature review and mapping exercise that most of the interventions and services are targeted at CYP rather than at families. This assumes that CYP are the 'problem', and there is perhaps a need within recovery- or resilience-focused approaches to ensure that (a) the emphasis is on strengths

rather than problems, and (b) any problems are considered within the context of the family and the CYP's social networks.

Conceptualising mental health

When considering how self-care support might be conceptualised in CYP's mental health, it is not surprising to find that conceptualisations of 'mental health' can also be somewhat vague. For example, when reporting the case study findings, we noted that conceptualisations of mental health seemed to be connected to the CYP's age, with mental health being conceptualised in younger children as a lack of confidence or difficulties with emotion and behaviour, and in older children as diagnosed conditions or severe mental health problems. The reasons for this are far from simple; being 'diagnosed', for example, may be down to capacity and configuration of local services, the expectations of the child and/or parent, and social constructions of mental illness. There is, nevertheless, a balance to be struck in conceptualising a child or young person's difficulties as mental health problems or not. A diagnosis is often a criterion that triggers access to a potentially helpful service or it can act as a filter for different interventions and services, as there is evidence in self-care support that different conditions benefit from different approaches.²⁰⁵ Yet a diagnosis can also have negative connotations (leading to stigmatisation and exclusion, for example), as one of our case study sites made clear when it asked for the removal of any reference to 'mental health' from our recruitment materials, even though it was delivering an ostensible mental health service. Maybe choice needs to be considered here too in that CYP should be allowed a choice as to whether they accept a diagnostic label or prefer to focus on, for example, identifying specific needs, feelings and opportunities to develop strengths. This is also reflected in the current debates expressing concerns about the increasing 'medicalisation' of emotions and behaviours in CYP.^{225,226}

It is also worth asking whether CYP's mental health problems and needs should be considered as *long-term* conditions because the focus for many families is, as it is for the families of CYP with long-term physical health needs, often more about quality of life and living (well) with a condition than it is about 'curing' the condition. Mental health self-care support interventions for CYP need to be considered in a context where the majority of adult mental health problems have their origins in developmental problems in childhood;²²⁷ yet, as our study illustrates, what tends to be on offer are relatively short interventions with erratic follow-up periods (often merely for research purposes) for CYP who have problems and mental health needs that are likely to extend into adulthood. Clearly, there is a relationship here with our earlier discussions on sustaining self-care, and a conceptualisation of CYP's mental health in a longer-term context may help address some of the shortcomings in the sustainability of specific interventions and services.

A conceptual model of mental health self-care support in children and young people

In modifying the typology of self-care support (see *Chapter 4, Table 19*), we argued that self-care support in CYP's mental health can be seen as a *process*. There needs to be the acquisition of knowledge and skills, which require input and motivation on the child or young person's (or parent's) part; opportunities to practise and consolidate these requisite skills, with support and facilitation from a self-care support agent; and some positive outcomes for the child or young person and his or her family. Moreover, as we earlier argued, there is some evidence that this process should be long term rather than short term. On the basis of our findings and the discussion herein, a conceptual model of mental health self-care support is proposed in *Figure 14*.

We have discussed a significant number of the elements of this model already, including effectiveness, acceptability, readiness and outcomes. Choice and flexibility, though not explicit in the model, permeate the whole model in that various elements of it, such as the types of skills on offer and the means of acquiring them, the outcomes used and even the self-care support agent, can all be tailored according to the individual needs of the child or young person and his or her family. Two critical elements of the model – skills and the self-care support agent – warrant further discussion, however.

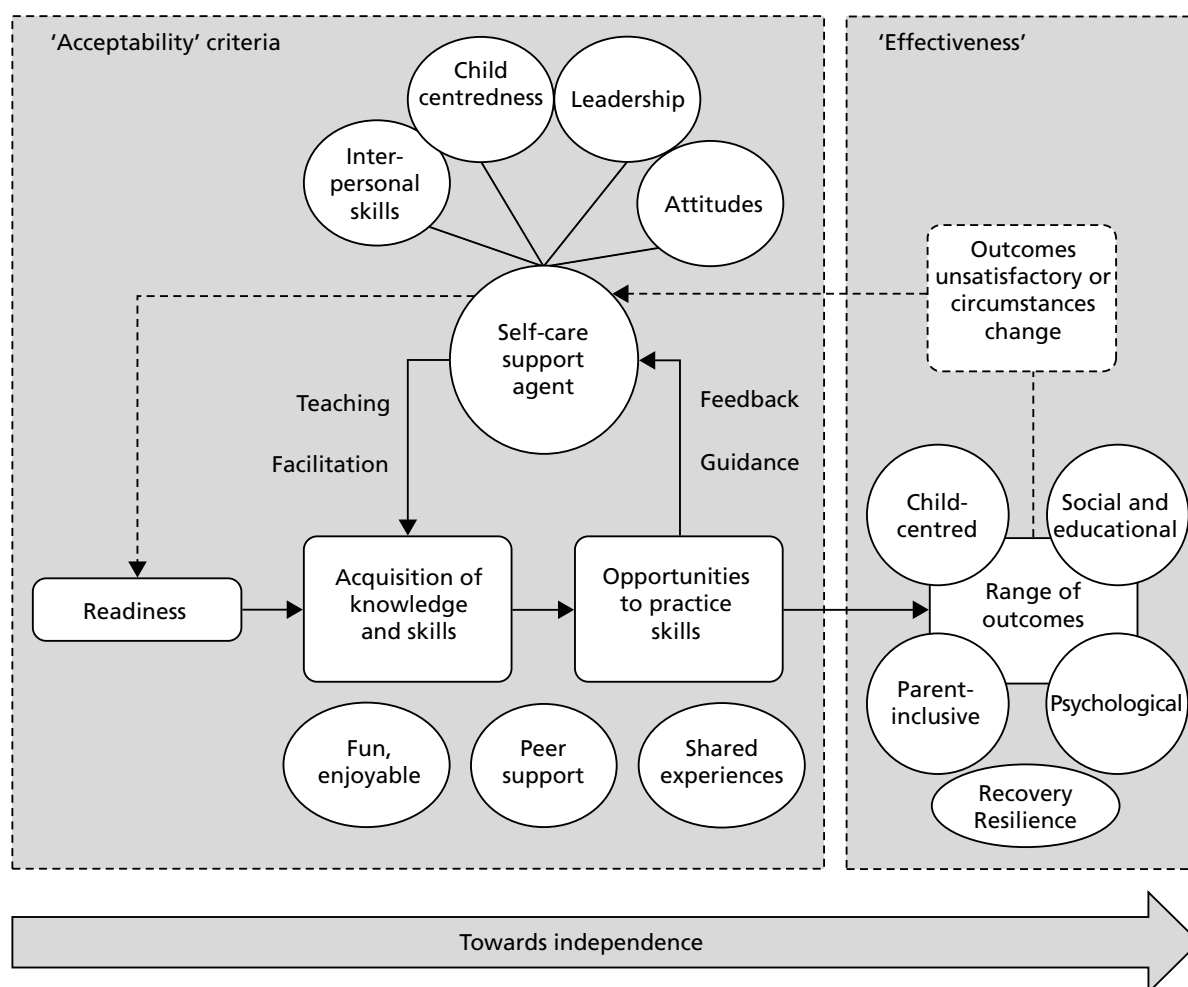


FIGURE 14 A conceptual model of mental health self-care support in CYP.

Regarding skills, it seems that skills and the activities that support their development are a central feature of effective self-care support programmes^{12,15,200,203,205} and of recovery in CYP's mental health in general.^{214,217} However, as mentioned above, choice and flexibility need to be considered when identifying these skills and providing the support CYP and their families need in acquiring them. This raises the issue of the *personalisation* of health-care services and the associated issue of personal health budgets,^{219,228} although it seems these two issues raise tensions similar to the ones we identified when discussing effectiveness and acceptability, in that the patient preferences inherent in personalisation have to be reconciled with a co-existing framework of 'payment by results' where effectiveness is the key concern.²²⁹

Regarding the self-care support agent, the principal issues that need discussing are the attitudes and attributes of the professional or lay person taking on this role. This involves some discussion of both the attitudes of the agent and their interpersonal skills, as well as some comments about education and training.

Qualities of the self-care support agent

Our case study data suggested that the personal qualities of the staff providing the self-care support were important, with staff generally seen to have positive attitudes such as being non-judgemental, welcoming and an active listener. There were also some hints in the perceptions review that the quality of the relationship with the agent and the expertise of the agent may be as important as, if not more important than, the intervention itself. This is a common theme in the literature: participants in our previous NIHR study¹⁵ remarked on the approachability of the self-care support agents and their abilities to listen and be non-judgemental; a recent Health Foundation review on self-management²⁰⁵ found that the attitudes and

skills of staff can have a significant effect on perceived levels of engagement and support; and in CYP's mental health, the 'therapeutic alliance' has been identified as a significant but neglected factor in treatment.²³⁰

Leadership in self-care support services may also be an important personal and organisational attribute, and we saw evidence of strong leadership in our case study sites. Effective and consistent leadership was identified as a key element of 'what works' in CAMHS provision,²⁰³ and the recent NIHR study on self-care support in adult mental health¹² noted that charismatic leadership was a feature of many of the projects examined.

Another key personal and organisational attribute is child-centredness. As in our previous NIHR study,¹⁵ being child-centred was a feature of most of the case study sites. The general literature indicates that effective patient-centred care requires two specific elements: the straightforward eliciting and discussion of the patient's perspective and 'activation', i.e. a deeper understanding of the individual's motivation and readiness to become involved in a service, change their behaviour or self-care.²³¹ This suggests that for the self-care support agent to be truly child-centred, they need to understand not only the CYP's problems and needs but also recognise the extent to which they are ready. This raises the question of whether or not a readiness measure of some sort, whether standardised and formal like the Patient Activation Measure²¹³ or something more informal like simply asking the question 'do you feel you are ready?', should be routinely used in health-care practice.

From an organisational perspective, child-centredness requires – as we saw in the case study sites in this study and in our previous study¹⁵ – a friendly, fun, welcoming atmosphere where the CYP's views are listened to and respected. Above all, child-centredness requires a *partnership* between the provider and family, one that demands that CYP and their families be seen as part of the care team or, to use a phrase currently gathering momentum in adult mental health care, as 'coproducers' of their care.²³²

A consideration of the attributes and skills of the self-care support agent inevitably raises the issue of education and training. None of the attributes and skills required of the support agent necessitate mental health training, and it was interesting to note that our effectiveness data suggested that there is no specific advantage in the agent being mental health trained, although there is some evidence⁸² in the literature to counter this, and it was notable that around three-quarters of those delivering interventions in the effectiveness studies were specifically trained for the role. What seems to be essential is the ability to understand the CYP's perspective, and to focus on their needs and the needs of their families, rather than on the needs of the service or the people leading the service. This may require attitude changes among CAMHS staff and those managing services and, certainly, if an eclectic range of interventions is to be made available within CAMHS, then it will require opportunities for staff to retrain and develop new skills.²⁰⁴ In terms of attitude, in England and Wales at least, our findings suggest that the voluntary sector seems to be ahead of the NHS and other statutory services. However, as our case study data indicate, there is also excellent service provision in the NHS. Thus, it may not matter which sector delivers the service, so long as the staff are child-centred, have opportunities for training and development and are supported by strong leaders. Moreover, there could be considerable benefits for CYP with mental health needs and their families if opportunities are made available for the NHS and the voluntary sector to learn from each other.

Limitations and strengths of the study

All research studies have limitations and in this section the limitations of the various aspects of the study are considered in turn, together with some overall limitations. Some comments are also made throughout about the study's strengths.

Systematic reviews

As there was a common data pool for the effectiveness and perceptions reviews, the principal issue was the same for both: having to manage an unexpectedly large pool of literature. Although this was clearly related to the issue of how self-care is conceptualised in mental health, the sheer size of the returns we got from our searches and the time available for the systematic reviews meant that we had to make some post hoc, pragmatic decisions, and these decisions, while rational, may have introduced bias into the process. For example, searching electronically in Reference Manager and the Access databases to screen out irrelevant papers on the basis of title or abstract meant that we may have overlooked some relevant papers that manual inspection may have picked up. In hindsight, our search strategy may have been too inclusive although, given that self-care is an unexplored area in CYP's mental health, we are confident that it needed to be broad.

The reason for the date from which we searched – 1 January 1995 – may have been tenuous, though again the decisions made were rational: it was the date used in our previous self-care support study¹⁵ and the year in which major organisational change came about in UK CAMHS provision;³⁸ however, this latter point has less relevance to the international literature.

The effectiveness review and meta-analysis were limited in several ways. Firstly, the post hoc decision to exclude those RCTs with only short-term (postintervention) effectiveness data meant that we had a manageable number of RCTs to describe and meta-analyse, but it also meant that we may have missed some important findings in these studies. Nevertheless, there was an advantage in selecting only those RCTs with longer-term effectiveness data in that sustainable interventions are of more interest to policy-makers and practitioners. A second limitation was the generally poor quality of the included trials. Although we did not include a full Cochrane risk of bias analysis in the effectiveness review, we nonetheless explored the most significant risk – concealment of allocation – finding only seven and nine 'high-quality' RCTs at 6- and 12-month follow-ups, respectively. A further limitation is that we did not include cost-effectiveness as a factor in exploring mental health self-care support interventions for CYP.

The perceptions review was limited by the sizeable number of poor-quality studies. For the qualitative aspect, it was also confounded by a relatively small number of studies: just 33 in total, of which only 13 made it through qualitative appraisal. Moreover, of these, only two met all seven of the quality criteria on the quality appraisal tool used. For the quantitative aspect, there were no studies that collected numerical satisfaction data independently of a trial, i.e. all of the satisfaction data were nested within a trial of some sort, controlled or uncontrolled. Furthermore, almost all of these data – including those obtained from high-quality RCTs – were obtained from unvalidated, local satisfaction measures or tentative 'proxy' measures, such as attendance at sessions. Standardised statistics such as means and standard deviations were rarely reported; it was unfeasible, therefore, to conduct a second meta-analysis using 'satisfaction' as an outcome. It was also difficult to make any sort of quality judgement on the quantitative satisfaction data; indeed, it would have been rational to exclude *all* of the quantitative satisfaction data, but this would have left us without a 'majority' perspective to counterbalance the individual perceptions obtained from the qualitative studies. Again, therefore, a post hoc pragmatic decision was made and only studies initially qualifying for the effectiveness review were included.

Nevertheless, the size of the review is also one of its strengths in that we were able to give a broad overview of recent effectiveness evidence and explore some factors that may or may not be associated with outcome.

Service mapping

The service mapping stage was designed to enable us to provide a descriptive overview of mental health self-care support services for CYP in England and Wales, and was dependent on detective work on our behalf and the information that was volunteered by the networks we had contacted. To a large extent, service mapping is the process of trying to identify the 'population' of a particular service, and this brings about an inherent problem: in trying to identify, with little prior information, all members of a population,

concepts like 'sample' or 'response rate' are meaningless. We thus have no way of knowing whether the services that we identified are the total population of mental health self-care support services for CYP in England and Wales, or a sample. If they are a sample, we likewise are unclear whether the sample is large or small, or whether or not it is representative of the total population. We are thus unable to say with any degree of confidence that we have produced a comprehensive overview of self-care support services in England and Wales, and although this is not a fatal aspect of our study, it does nevertheless have some bearing on the case study element in that the service map provided the sampling frame for our case study sites.

We could have been more assertive with the service mapping element by, for example, conducting a postal, telephone or online survey across the major statutory and non-statutory providers. However, we do not know whether or not the considerable additional resources required for this (especially in relation to postal and telephone surveys) would have elicited any more information than that which we gleaned using the methods we employed. Indeed, our experiences of an online survey in our previous study¹⁵ suggested that it would not, and this, together with the generally low response rate in postal surveys of health-care professionals,²³³ explains our approach here. There is nonetheless an argument for carrying out a more comprehensive service mapping exercise, and we make this one of our recommendations for further research.

A further limitation here involved the difficulties we had in tracking down sufficient information about potentially eligible services, when we only had very limited information about a service, such as its name or details of a website or a contact number. Following up these leads required considerable effort on our behalf, and numerous e-mails and telephone calls went unanswered, for a variety of reasons that we can only speculate on (the service having closed without our knowledge or the service having only a single member of staff, for example).

Case study

In selecting the case studies, we were careful to ensure that all of the typology and other relevant dimensions were considered, so that we obtained views on a range of different services. We also tried to ensure that we sought views from all stakeholders – CYP, parents and staff – at each of the sites. Although our case study sites are representative of the self-care support sites we identified in the service mapping, it is unknown how transferable they are to mental health self-care support services for CYP in general, given that we do not know what the true population of such services is. That our case study findings have resonance with other findings on CYP's mental health services in the literature does, however, suggest some degree of transferability.

Regarding the source of our data for the case studies – CYP, parents and staff – there could be an inherent bias in that we were able only to speak to CYP and parents who had remained with a service. It was not possible for logistical and ethical reasons to recruit CYP or parents who had 'dropped out' of the services. In addition, although we managed to obtain 'virtual' non-participation observation at our online case study site, we could perhaps have enhanced our data pool by observing sessions at some of the other case study sites. Apart from the fact that it was not part of our original plan to obtain data by such means, there were several other reasons for not carrying out more general non-participation observation, including the ethical complexities of observing, rather than asking for views about, treatment and the practicalities of arranging it.

We outlined in *Chapter 5* that the interview format was dictated largely by pragmatism, and that we allowed the sites and individual participants to determine the format most convenient for them. Given the views in the *Choice and flexibility* theme discussed earlier in this chapter, this was a somewhat fortuitous decision, though it is not without limitations. In the joint CYP–parent interviews, for example, we do not know the extent to which the presence of a parent influenced what the child or young person had to say, nor whether we would have obtained different data had the parent and the child or young person been interviewed separately. On the other hand, the variety of interview formats employed could be seen as a

strength of the study in that we still managed to obtain some strong views from CYP regardless of whether parents were present in the interview or not, and the choice and flexibility offered may well have helped recruitment.

That we only managed to interview one young person at site 6 might be seen as inadequate if taken in isolation. However, as part of a collective case study designed to elicit a broad appreciation of a particular issue (see *Chapter 5, Design*), we are confident that the limited site 6 data have some value.

Across all stages of the study

Our experiences in conducting this study demonstrate that self-care support in CYP's mental health is a complex area; there are multiple conditions, a variety of theoretical perspectives (though one or two dominate), widely different content in the services and interventions, and a range of agents and different intervention levels (most notably preventative vs. management interventions). Obviously, self-care support was a common feature of all the services and interventions. However, it may be that the multiple dimensions involved resulted in a somewhat unwieldy study that could have been better co-ordinated had we concentrated on a few specific aspects (e.g. interventions for CYP with mood disorders only) or, given our earlier discussion, avoided confounding management-level and preventative interventions and services by only studying one or the other. Nevertheless, there has been an advantage in exploring so many dimensions in that we are aware of where there are shortfalls in the knowledge, for example in relation to CYP with psychosis or an eating disorder or those who self-harm, and in relation to the use of technology.

Patient and public involvement in the study

One of the study's strengths was its PPI. We had a significant advantage in this study in that it was planned and conducted with the support and involvement – as co-investigator – of YoungMinds, a specialist mental health charity for CYP and their carers. This was the first time that YoungMinds had been involved in NIHR-commissioned research, and the experience has led to further collaborations, including YoungMinds' involvement in another NIHR-commissioned research study in which the principal investigator of the present study (Prymachuk) is a co-investigator.⁷

As with most research projects, there were unexpected issues that prevented us from involving YoungMinds to the extent that we had anticipated. We originally intended to have a separate SAG made up of CYP only. However, when consulting with YoungMinds and other members of the stakeholder group, the consensus was that the CYP known to YoungMinds would be assertive enough to attend a single stakeholder group, and there was thus no need for a separate group. We planned to invite members of YoungMinds' Very Important Kids (VIKs) – a group of CYP aged 11–24 years who advise YoungMinds on policy and campaign objectives – to this stakeholder group, but we were, unfortunately, unable to recruit any of the VIKs. We did, however, manage to recruit a project worker for the VIKs to the stakeholder group, who spoke on their behalf.

We did manage to involve the VIKs and some other CYP in some aspects of the study; they helped us out with the recruitment documentation for the case study element, giving us feedback about the age appropriateness and readability of the participant information sheets and consent/assent forms. We did plan to put the final results of the study to the VIKs for their views and for their assistance in ensuring that CYP could understand what we had found, but unfortunately, the VIK project ended during this study when its 3-year Big Lottery funding came to an end. Nonetheless, the final results have been put to a SAG that included advocates for CYP and parents, as well as representatives of health, education and social care.

Conclusions

The aims of this study were to identify and evaluate the types of mental health self-care support used by, and available to, CYP and their parents, and to establish how such support interfaces with statutory and non-statutory service provision. Through two inter-related systematic reviews, a mapping exercise and a

case study, we are confident that we have achieved these aims. Moreover, in doing so, we have developed a model of self-care support that can help policy-makers and practitioners make decisions about the organisation and delivery of mental health self-care support for CYP and their families, and help researchers identify gaps in the knowledge base that might be resolved with future research in this area.

Contribution of the study

This study makes a contribution to the knowledge base by being the first to formally explore self-care support in the context of CYP's mental health, an area that is generally under-researched. It is also unique in that it has considered the evidence from a variety of perspectives – including both effectiveness and stakeholder views evidence – and has attempted to integrate those perspectives into a meaningful synthesis.

Implications for health care

In term of implications for policy and practice, we note the following:

- that self-care support in CYP's mental health requires a partnership between service providers, the CYP and those who provide care for them
- that CYP and their families want ongoing support from, and contact with, services
- that the means by which professionals can support CYP and their families to self-care are not generally considered in the education and training of those working in all four tiers of CAMHS provision
- that effective services need not necessarily be delivered by mental health-trained staff or by NHS organisations – it is the child-centred skills and attributes of the individuals and organisations that are important
- that choice and flexibility seem to be important aspects of self-care support in CYP's mental health, but true choice from a range of interventions is rarely available to CYP (although the continual rollout of the CYP's IAPT project may resolve this)
- that practitioners working in CYP's mental health rarely consider a child or young person's readiness to engage with a service or commence an intervention
- that it is important that outcomes other than those relating to mental health symptoms are considered.

Recommendations for research

We make the following recommendations for research into mental health self-care support for CYP, in order of priority:

- that, because of under-representation in our data, research be undertaken on the potential for self-care support in the more serious mental health problems of psychosis, eating disorders and self-harm
- that, because of the surprisingly little work on the use and role of technology in self-care support for CYP's mental health and a lack of consensus on its potential value, research be undertaken exploring the advantages and disadvantages of using computer and internet technology in self-care support
- that, because there were differences in perceptions of, and satisfaction with, services and interventions, both among CYP and between CYP and adults, more work is conducted on unpicking these differences
- that, because it is a relatively unexplored, yet important concept in self-care support, the concept of readiness to self-care be explored further
- that, because it is a relatively unexplored area and there were some potentially valuable findings from our study, research on leadership in CAMHS be commissioned
- that further research be undertaken on how self-care is conceptualised in CYP's mental health and, in particular, its links to concepts such as recovery and resilience
- that, because of the limited service mapping data provided, a more systematic and comprehensive mapping exercise of self-care support services in CYP's mental health be carried out
- that work be undertaken on the cost-effectiveness of providing self-care support in CYP's mental health
- that there is more testing of interventions and services in real-life environments compared with laboratory or clinical environments (i.e. research on efficacy rather than effectiveness).

Acknowledgements

We express our grateful thanks to all of the participants who took part in this study and to the individual organisations who permitted us to use their service as a case study site. We are also grateful to individuals and organisations that have helped facilitate this study, including Sue Pargeter at the NIHR; the stakeholder group members; Beat; the Open Door Centre; YoungMinds and their Very Important Kids; Claire Hodgkinson for her advice on the search strategy; Penny Bee and Judith Gellatly for their advice regarding the effectiveness reviews and the meta-analysis; Shirley Hannan for research governance and finance advice; and the peer reviewers who constructively commented on the original grant application and this report.

Contributions of authors

Steven Prymachuk (Professor, Mental Health Nursing) led on the design and conceptualisation of the study; conducted the literature searches for the systematic reviews; contributed to the data extraction and analysis for all aspects of the systematic reviews and meta-analysis, mapping exercise analysis and case study; and led on writing and editing the report.

Rebecca Elvey (Research Associate, Health-care Research) assisted with the literature searches for the systematic reviews; contributed to the data extraction for both systematic reviews and the analysis of the perceptions review; conducted the offline and online search and analysed the data for the mapping exercise; obtained the ethical permissions required; conducted the interviews for the case study; led the analysis of the case study data and the writing of the case study chapter; and reviewed and approved the final report.

Susan Kirk (Reader, Health Service Research) contributed to the design and conceptualisation of the study, data extraction for both systematic reviews, analysis of the perceptions review and case study data analysis; and reviewed and approved the final report.

Sarah Kendal (Lecturer, Mental Health Nursing) contributed to the design and conceptualisation of the study, data extraction for both systematic reviews, analysis of the perceptions review and case study data analysis, and reviewed and approved the final report.

Peter Bower (Professor, Health Services Research) contributed to the design and conceptualisation of the study; assisted with the data extraction for the meta-analysis; supervised the meta-analysis process; and reviewed and approved the final report.

Roger Catchpole (Education and Training Manager, YoungMinds) contributed to the design and conceptualisation of the study from a PPI perspective, the analysis of the perceptions review and the case study data analysis, and reviewed and approved the final report.

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Appendix 1 Contributing stakeholder advisory group members

Name	Representing	Role
Adele Williams	Education	Inclusion Manager, Parrs Wood High School, Manchester, England
Nicola Evans	Service users	Parent, Cardiff, Wales
Noreen Ryan	Health; health service management	Nurse Consultant in CAMHS, Bolton, England
Daryl Nicholas	Service users	Participation Worker, YoungMinds' VIKs, London, England
Kathy Hawley		Self-care expert, Oxford, England
Louise Carpenter	Health	Principal CAMHS Specialist, Wrexham, Wales
Sarah Petts	Social care	Home-Start, Tameside, England

Appendix 2 Screenshot of the Access® database

SDO-Access-08AUG12-FINAL-REV : Database (Access 2007 - 2010) - Microsoft Access

Screening Form

ID: 4479 RM-ID: 7616

Title: Treating comorbid anxiety and aggression in children

Author: Levy K;Hunt C;Heriot S;Levy K;Hunt C;Heriot S; Pub Date: 2007 Sep

Journal: Journal of the American Academy of Child & Adolescent Psychiatry

Abstract: OBJECTIVE: The aim of the study was to evaluate the effectiveness of an intervention that targeted both anxious and aggressive behaviors in children with anxiety disorders and comorbid aggression by parent report. METHOD: The effects of a cognitive-behavioral therapy intervention targeting comorbid anxiety and aggression problems were compared with a standard cognitive-behavioral therapy intervention targeting anxiety only. The study was conducted over a period of 2 years, and 69 families were included, with participating children ranging in age from 8 to 14 years. Intervention effects were evaluated at posttreatment and 3 months following treatment. RESULTS: An intent-to-treat analysis identified few significant differences between conditions in level of improvement following treatment and at follow-up, with the exception of parent-reported stress, anxiety, and depression, which improved in the anxiety treatment condition. Both treatment programs led to significant reductions in parent-reported child externalizing and internalizing problems and child-reported internalizing problems and to improved parenting practices. CONCLUSIONS: Comorbidity did not appear to significantly affect treatment outcome for anxiety disorders, and combining existing treatments to address comorbid problems did not enhance treatment effectiveness. Further trials are required to assess the effectiveness of an expanded combined treatment program that allows adequate time to address both internalizing and externalizing problems

MH Condition: Anxiety, general Self care: Not explicit - get paper

Duplicate?: No Int Name: CBT for comorbid anxiety and aggression

Paper Type: Comparative, RCT --> Continue Model: CBT

Review Notes: parent

SP Screen: Include RE Screen: Include

FINAL: Full paper (Randomised)

Consistent 1=Yes 0=No: 1

Self-care means 'any action a person takes to promote their health, to prevent ill health, or to maintain or enhance their health and wellbeing following recovery from illness'. The concept embraces self-help, self-management, self-monitoring and, in mental health, recovery.

Self-care support is 'any service, intervention or technology directly or indirectly provided by the public, private or third sectors that aims to enhance the ability of individuals to self care in relation to their health and wellbeing'.

To qualify as a self-care support paper, there has to be an agent (professional, lay, private, third sector, peers, school, etc.) delivering the support and the target group/individual needs to be actively involved rather than a mere passive recipient of knowledge or instructions.

Records: 14 of 319 of 3324 Unfiltered Search

Used with permission from Microsoft.

Appendix 3 Copy of the effectiveness review data extraction sheet

HS&DR PROJECT 10/1008/30

EFFECTIVENESS REVIEW DATA EXTRACTION SHEET

General notes

1. If it's easier, relevant information can simply be copied and pasted from the study PDF.
2. If the information in the paper is not clear or not readily extractable, 'unclear' is an appropriate entry for any field.
3. Ignore the greyed out fields. You don't need to data extract them.
4. If there is more than one intervention, each intervention will be treated as a separate study and alphabetical sequencing added to the Unique ID (22148a, 22148b, etc.). So, for example, an Intervention 1 vs. Intervention 2 vs. Waiting List Control would be extracted as Intervention 1 vs. WL control under 22148a and Intervention 2 vs. WL control under 22148b.

	Excel Field Name (Ignore)	Field details and data extraction guidance	Enter data extracted in this column
STUDY POPULATION	RM ID	Unique ID ** prefilled info – do not change **	
	Author	Author details ** prefilled info – do not change **	
	Date	Date ** prefilled info – do not change **	
	Extractor	Person extracting the data ** prefilled info – only change if inaccurate **	
	Target	Target population Provide a broad description, e.g. YP at risk of depression; children with anxiety and their families	
	Condition	Condition Broad category under which the target population condition exists (please ignore this field – for statistical purposes only)	
	Inclusion	Inclusion criteria Provide details	
	Exclusion	Exclusion criteria Provide details	
	Sex	Sex of the children/YP in the study at baseline Provide percentage female or other detail (e.g. 12/36 girls) that enables percentage to be worked out	
	Age	Age of the children/YP in the study at baseline Provide mean age if reported or age range(s)	
	Age Group	Age group (Please ignore this field – for statistical purposes only)	

	Ethnicity	Ethnicity <i>Because of differences in how ethnicity is classified across countries, only salient features are required, e.g. 90% black</i>	
	Locale	Locale <i>Provide details of the country where data was collected</i>	
	Recruitment	Recruitment method <i>Brief description of actual recruitment method</i>	
TRIAL DESIGN	Arms	Arms <i>Number of groups, conditions or arms (ignore – prefilled)</i>	
	Control	Description of the control <i>Provide a brief description</i>	
	Control type	Type of control <i>Ignore – this will be coded later</i>	
INTERVENTION DETAILS	Int Level	Intervention Level <i>Ignore – this has already been determined ** do not change **</i>	
	Int Name	Intervention name <i>Details of the intervention name (report full name as well as acronym if an acronym is used)</i>	
	Model	Theoretical model <i>Provide details. Examples include CBT, parenting, mindfulness, social skills training. There can be more than one theoretical basis. Separate additional entries with a semi-colon.</i>	
	Self care	Self care element <i>Brief descriptions of the self-care element(s) that qualify the intervention as a self care intervention</i>	
	Recipients	Recipients <i>Details of who received the self care support intervention e.g. children, parents, caregivers, both children and parents</i>	
	Platform	Platform <i>Details of the platform/vehicle through which the intervention was delivered e.g. face-to-face, via the internet, telephone, printed manual</i>	
	Agent	Self care support agent <i>Details of the facilitator of the self care support e.g. nurse, clinical psychologist, peers</i>	
	Agent role	Agent role <i>Role that the support agent had e.g. running groups, providing telephone support</i>	
	Agent trained?	Did the support agent receive any special training for the role? <i>Answer yes, no or unclear. Note that this field is not asking if the agent was a trained professional but whether they were specially trained for the role.</i>	
	Agent supervised	Support agent supervision <i>Details of any (clinical) supervision that the agent received</i>	
	Int Length	Length of the intervention <i>To try and standardise this field, provide</i>	

		<i>enough information for to work out average weekly contact time, e.g. 1 x 1 hour session per week over six weeks.</i>	
	Average contact	Average weekly contact <i>Ignore – this will be calculated after data extraction</i>	
OUTCOMES	Outcome	Outcomes <i>If there are a very large number of outcomes, you can ignore this field and focus on the field below</i>	
	Principal outcome	Principal outcome <i>Identified as the outcome that reflects the purpose of the study, e.g. a depression measure for a depression intervention. You may decide that there is more than one principal outcome in which case, separate each with a semi-colon.</i>	
	Satisfaction	Is there is any satisfaction data in the paper? <i>For future purposes. A simple Yes/No response is ok.</i>	
QUALITY APPRAISAL	Random unit	<i>Ignore as PB and SP will deal with the quality appraisal</i>	
	Random method		
	Concealment		
	Attrition		
	RoB random		
	RoB conceal		
	RoB Attrition		
	RoB Overall		

Appendix 4 Example of a combined data extraction sheet for the effectiveness review

HS&DR PROJECT 10/1008/30

COMBINED DATA EXTRACTION SHEET

Notes:

	RM ID	30650	30650	30650	30650
	Author	Ruini	Ruini	Ruini	Ruini
	Date	2009	2009	2009	2009
	Extractor	SP	RE	Consensus	Consensus
	Target	School children	High school students	High school students	High school students
	Condition	MH promotion (especially anxiety)		MH promotion (especially anxiety)	MH promotion (especially anxiety)
	Inclusion	Not explicit; consent	Universal	Unclear	Unclear
	Exclusion		None reported.	Unclear	Unclear
	Sex	139/227 F	P 6 for both	61.2% female	61.2% female
	Age	14.4		14.4	14.4
	Age Group				
	Ethnicity	Not given	Not reported.	Not reported	Not reported
	Locale	Italy	Italy	Italy	Italy
	Recruitment	Via the schools who volunteered to take part	Schools given information about trial, 9 classes from the same school volunteered to take part and did take part.	Via the schools who volunteered to take part	Via the schools who volunteered to take part
TRIAL DESIGN	Arms	2	2	2	2
	Control	Attention control	Attention placebo	Attention control	Attention control
	Control type	Attention control		Attention control	Attention control
	Int Level	1	1	1	1
INTERVENTION DETAILS	Int Name	Well-being Therapy (WBT)	WBT well being therapy	Well-being Therapy (WBT)	Well-being Therapy (WBT)
	Model	Ryff's model of well-being (autonomy, environmental mastery, positive interpersonal relationships, personal growth, purpose in life and self acceptance, which were never applied in adolescence until now. Particular emphasis was given to positive interpersonal relationships, purpose in life and self-acceptance, which are extremely important in adolescence); cognitive elements; cognitive structuring (CBT) Mixed Ryff and CBT	CBT and Ryff's model of wellbeing.	Mixed CB principles (especially cognitive restructuring) and the Ryff model of well-being	Mixed CB principles (especially cognitive restructuring) and the Ryff model of well-being

Self care	role-playing and group discussions were performed	Taught to complete diaries and cognitive restructuring.	Diary keeping; role playing; groups discussions
Recipients	YP	Children	Young people
Platform	Embedded into teaching curriculum; school based;	Classroom setting	School based (classroom setting); face to face
Agent	Clinical psychologists	Clinical psychologists.	Clinical psychologists
Agent role	Running the interventions	Running the sessions	Delivering and facilitating the sessions
Agent trained?	Unclear	Unclear – think they were probably involved in developing the interventions but no mention of training.	Unclear
Agent supervised	Unclear	None reported	Unclear
Int Length	6 x 2 hour weekly sessions	6 x 2 hour sessions held weekly	6 weekly 2 hour sessions
Average contact			
Outcome	Psychological well being (if so EXCLUDE); anxiety RCMAS	PWB; SQ; RCMAS	Discuss – See SP note in first column
Principal outcome	RCMAS	PWB	RCMAS
Satisfaction	No	No	No
Narrative summary of results	Anova for repeated measures, considering time*group allocation interaction effect, showed that there were no significant differences for RCMAS scale scores, nevertheless contrast analysis showed a significant effect of WBT on the RCMAS Physiological Anxiety subscale score which decreased in WBT group and increased in attention-placebo group at retest but no effect at follow-up (Table 1 and associated text).		RE to concur
OUTCOMES			

Appendix 5 Copy of the perceptions review data extraction sheet

HS&DR PROJECT 10/1008/30

PERCEPTIONS REVIEW DATA EXTRACTION SHEET

General notes

1. If it's easier, relevant information can simply be copied and pasted from the study PDF.
2. If the information in the paper is not clear or not readily extractable, 'unclear' is an appropriate entry for any field.
3. Ignore the greyed out fields. You don't need to data extract them.

	Excel Field Name (Ignore)	Field details and data extraction guidance	Enter data extracted in this column
	RM ID	Unique ID <i>** prefilled **</i>	
	Author	Author details <i>** prefilled **</i>	
	Date	Date <i>** prefilled **</i>	
	Extractor	Person extracting the data <i>** prefilled **</i>	
STUDY POPULATION	Target	Target population Provide a broad description, e.g. YP at risk of depression; children with anxiety and their families	
	Condition	Condition Broad category under which the target population condition exists (please ignore this field – for statistical purposes only)	
	Locale	Locale Provide details of the country where data was collected	
INTERVENTION/SERVICE DETAILS	Int Name	Intervention or service name Details of the intervention/service name (report full name as well as acronym if an acronym is used)	
	Model	Theoretical model Provide details. Examples include CBT, parenting, mindfulness, social skills training. There can be more than one theoretical basis. Separate additional entries with a semi-colon.	
	Self care	Self care element Brief descriptions of the self-care element(s) that qualify the intervention as a self care intervention	
	Recipients	Recipients Details of who received the self care support intervention e.g. children, parents, caregivers, both children and parents	
	Platform	Platform Details of the platform/vehicle through which the intervention was delivered e.g. face-to-face, via the internet, telephone, printed manual	
	Delivery Location	Delivery location e.g. school-based, clinic or community-based	

	Agent	Self care support agent <i>Details of the facilitator of the self care support e.g. nurse, clinical psychologist, peers</i>		
	Agent role	Agent role <i>Role that the support agent had e.g. running groups, providing telephone support</i>		
	Agent trained?	Did the support agent receive any special training for the role? <i>Answer yes, no or unclear. Note that this field is not asking if the agent was a trained professional but whether they were specially trained for the role.</i>		
	Agent supervised	Support agent supervision <i>Details of any (clinical) supervision that the agent received</i>		
PERCEPTIONS	Methodology	Methodology <i>Outline the method(s) used to obtain the views/perceptions, e.g. survey (identify type), focus groups, individual interviews, direct observation, diaries, etc.</i>		
	Source	Groups/individuals providing the views <i>Provide any relevant information, e.g. parents, children, professionals. If available, provide any other relevant information, e.g. age, sex, ethnicity</i>		
	Key Messages	Key messages <i>Outline briefly findings specifically about satisfaction, perceptions, views, etc.</i>		
QUALITY APPRAISAL	Quality Appraisal: Fill in this section only in regard to the method(s) used to obtain the views/perceptions data. Simply put an X in the relevant box.			
		YES	NO	UNCLEAR
	Are the aims and objectives [of the research eliciting the views/perceptions data] clearly stated?			
	Is the research design clearly specified and appropriate for the research aims?			
	Is there a clear description of sampling and recruitment?			
	Is there a clear account of the process by which the findings [key messages] have been produced?			
	Is there a clear description of the methods of data collection and analysis?			
	Do the researchers display enough data to support their interpretations and conclusions?			
	Have attempts been made to establish 'reliability' and 'validity' of the analysis that is appropriate to the methodology?			

Appendix 6 Details of the outcome measures extracted from the 71 effectiveness randomised controlled trials

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Arnarson 2009 ^{45,46} Depression	Depression diagnosis: clinician-completed diagnostic interview using inconsistent tools (including CAS, A-LIFE and K-SADS) Depression symptoms: child-completed CDI (CDI data reported but not readily extractable)					
Barrett 2005 ⁴⁷ Anxiety disorders	Anxiety symptoms: child-completed SCAS	Depression symptoms: child-completed CDI				
Barrington 2005 ⁴⁸ Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS Anxiety symptoms: child- and parent-completed SCAS and RCMAS, parent- and teacher-reported BASC					
Bernstein 2005 ^{49,50} Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS Anxiety symptoms: child- and parent-completed MASC, parent-completed SCARED					

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Biegel 2009 ⁵¹ Generic mental health	Diagnostic change: based on individual clinician diagnosis Anxiety symptoms: child-completed STAI (State), SCL-90 (Anxiety subscale) Depression symptoms: child-completed SCL-90 (Depression subscale) OCD symptoms: child-completed SCL-90 (OCD subscale)	Other mental health measures: child-completed STAI (Trait), SCL-90 (Somatisation and Interpersonal Sensitivity subscales)	Global functioning: clinician-completed GAF		Sleep quality: child-completed study-specific measure	Self-esteem: child-completed RSES
Cartwright-Hatton 2011 ⁵² Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS Anxiety symptoms: parent-completed CBCL (Anxiety subscale), SCARED, child-completed MASC	Internalising behaviours: parent-completed CBCL (Internalising subscale)				
Clarke 1995 ⁵³ Depression	Depression symptoms: clinician-completed HAM-D, child-completed CES-D		Global functioning: clinician-completed GAF			
Clarke 2001 ⁵⁴ Depression	Depression symptoms: clinician-completed HAM-D, parent-completed CBCL (Depression subscale), child-completed CES-D	Internalising behaviours: parent-completed CBCL (Internalising subscale) Externalising behaviours: parent-completed CBCL (Externalising subscale) Suicidal ideation: clinician-completed K-SADS (Depression subscale)	Global functioning: clinician-completed GAF			

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Clarke 2002 ⁵⁵ Depression	Depression symptoms: clinician-completed HAM-D, parent-completed CBCL (Depression subscale), child-completed CES-D	Internalising behaviours: parent-completed CBCL (Internalising subscale) Externalising behaviours: parent-completed CBCL (Externalising subscale) Suicidal ideation: clinician-completed K-SADS (Depression subscale)	Global functioning: clinician-completed GAF			
Compas 2009 ⁵⁶ Depression	Depression symptoms: child-completed CES-D, CBCL (Anxiety/Depression subscale), parent-completed CBCL (Anxiety/Depression subscale)	Internalising behaviours: child- and parent-completed CBCL (Internalising subscale) Externalising behaviours: child- and parent-completed CBCL (Externalising subscale)				
Cowell 2009 ⁵⁷ Depression	Depression symptoms: child-completed CDI					Global self-worth: child-completed SPP-A/C (Global Self-Worth subscale) Self-conception of health: child- completed CHSCS
CPPRG 2007 ¹³² Serious behaviour problems	ADHD, ODD or CD diagnosis: derived from clinician-completed NIMH-DISC parent version					
Dadds 1997 ^{58,59} Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS Anxiety symptoms: child-completed RCMAS	Internalising behaviours: parent-completed CBCL (Internalising subscale) Externalising behaviours: parent-completed CBCL (Externalising subscale)				

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Dalle Grave 2001 ⁶⁰ Eating disorders	Eating disorder symptoms: child-completed EDE-Q (Global scale), ChEAT					Self-esteem: child-completed RSES
de Cuyper 2004 ⁶¹ Depression	Depression symptoms: child-completed CDI	Anxiety symptoms: child-completed STAI (Trait) Internalising behaviours: parent-completed CBCL (Internalising subscale) Externalising behaviours: parent-completed CBCL (Externalising subscale)				Self-worth: child-completed SPP-A/C
DeRosier 2004 ^{62,63} Anxiety disorders	Anxiety symptoms: child-completed SASC-R	Depression symptoms: child-completed MFQ				Self-worth: child-completed SPP-A/C
Dobson 2010 ⁶⁴ Anxiety disorders; depression	Anxiety symptoms: child-completed BAI, CBCL (Anxiety/Depression subscale), MASQ (Anxiety subscale) Depression symptoms: child-completed CES-D, CDI, CBCL (Anxiety/Depression subscale), MASQ (Depression subscale)					Self-esteem: child-completed RSES
Evans 2007 ⁶⁵ Serious behaviour problems	ADHD symptoms: parent-completed BASC (Inattention and Hyperactivity subscales), parent- and teacher- completed DBD (Inattention and Hyperactivity subscales)		General impairment: parent- and teacher- completed IRS Social skills: teacher-completed SSRS			

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Gallagher 2004 ⁶⁶ Anxiety disorders	Clinical severity of anxiety: clinician-completed ADIS Anxiety symptoms: child-completed SPAI-C, SASC-R, RCMA5	Depression symptoms: child-completed CDI, parent-completed CBCL (Anxiety/Depression subscale) Anxiety symptoms: parent-completed CBCL (Anxiety/Depression subscale)	Social competence: parent-completed CBCL (Social Competence, Activities and School subscales)			
Garber 2009 ⁶⁷ Depression	Depression diagnosis: clinician-completed K-SADS Depression symptoms: clinician-completed CDRS-R, child-completed CES-D					
Gillham 2006 ⁶⁸ Depression	Depression symptoms: child-completed CDI					
Ginsburg 2009 ⁶⁹ Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS Anxiety symptoms: parent- and child-completed SCARED					
Glisson 2010 ¹³³ Generic mental health	Externalising behaviours: caregiver-completed CBCL (Externalising subscale)	Internalising behaviours: caregiver-completed CBCL (Internalising subscale)				
Gowers 2007 ^{70,71} Eating disorders	Eating disorder symptoms: clinician-completed MRAOS, child-completed EDI	Aggregate psychiatric symptoms: clinician-completed HoNOSCA, child-completed HoNOSCA-SR Depression symptoms: child-completed MFQ	Family functioning: child-completed FAD			

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Green 2011 ⁷² Self-harm	Repetition of self-harm: clinician-completed count (data not readily extractable)	Aggregate psychiatric symptoms: clinician-completed HoNOSCA	Global functioning: clinician-completed HoNOSCA			
Hahlweg 2010 ⁷³ Serious behaviour problems	Suicidal ideation: child-completed SIQ	Depression symptoms: child-completed MFQ				
Harrington 1998 ⁷⁴ Self-harm	Externalising behaviours: parent- and teacher-completed CBCL (Externalising subscale) (CBCL teacher data not reported)	Internalising behaviours: parent- and teacher-completed CBCL (Internalising subscale) (CBCL teacher data not reported)				
	Suicidal ideation: child-completed SIQ	Diagnosis of major depression, conduct disorder and substance abuse: clinician-completed K-SADS	Family functioning: child- and parent-completed MFAD			
	Hopelessness: child-completed KHQ		Social problem-solving: child-completed SPSI (Generation of Alternative Solutions subscale)			
Havighurst 2009 ^{75,76} Serious behaviour problems	Intensity of conduct problems: parent- and teacher-completed ECBI (Intensity subscale) (ECBI teacher data incompletely reported)					
Hayward 2000 ⁷⁷ Anxiety disorders	Social phobia diagnosis: clinician-completed ADIS					
	Social phobia symptoms: child-completed SPAI-C					

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Hazell 2009 ⁷⁸ Self-harm	Repetition of self-harm: clinician-completed count Suicidal ideation: child-completed SIQ	Aggregate psychiatric symptoms: clinician-completed HoNOSCA, child-completed SDQ Depression diagnosis: clinician-completed K-SADS (Depression scale) Depression symptoms: child-completed MFQ Behaviour disorder diagnosis: clinician-completed K-SADS (Disruptive Behaviour scale)	Global functioning: clinician-completed CGAS, HoNOSCA			
Hiscock 2008 ^{79,80} Serious behaviour problems	Externalising behaviours: parent-completed CBCL (Externalising subscale)	Internalising behaviours: parent-completed CBCL (Internalising subscale)				
Hudson 2009 ⁸¹ Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS Anxiety symptoms: child- and parent-completed SCAS	Emotional difficulties: child- and parent-completed SDQ (Emotional subscale)				
Hunt 2009 ⁸² Anxiety disorders	Anxiety symptoms: child-completed RCMAS, SCAS	Depression symptoms: child-completed CDI				
Kendall 2008 ^{83,84} Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS Anxiety symptoms: child-completed MASC	Depression symptoms: child-completed CDI Internalising and externalising behaviours: parent- and teacher-completed CBCL		Coping: child- and parent-completed CQ-C		

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Kennard 2008 ⁸⁵ Depression	Depression relapse: child-completed CDRS-R (Severity subscale)		Global functioning: clinician-completed GAF			
King 2000 ⁸⁶ PTSD	PTSD symptoms: clinician-completed ADIS, parent-completed CBCL (PTSD subscale)	Anxiety symptoms: child-completed 'fear thermometer', RCMAS, parent-completed CBCL (Internalising subscale) Depression symptoms: child-completed CDI Internalising behaviours: parent-completed CBCL (Internalising subscale) Externalising behaviours: parent-completed CBCL (Externalising subscale)	Global functioning: clinician-completed GAF	Coping: child-completed study-specific coping measure		
Kolko 2010 ⁸⁷ Serious behaviour problems	ADHD, ODD or CD diagnosis: clinician-completed K-SADS Externalising behaviours: parent-completed PSC-17 (Externalising subscale) Attention problems: PSC-17 (Attention subscale) (PSC-17 Attention data not reported at follow-up)	Other mental health disorders: clinician-completed K-SADS Aggregate psychiatric symptoms: parent- and teacher-completed SDQ Anxiety symptoms: child-completed SCARED, parent-completed PSC-17 (Internalising subscale) Depression symptoms: child-completed MFQ	Impairment: parent-completed CIS	Resilience: child-completed CHIP (Resilience subscale)	General health and well-being: child-completed CHIP (Satisfaction, Comfort, Risks and Achievement subscales)	

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Lock 2003 ^{88,89} Anxiety disorders	Anxiety symptoms: child-completed SCAS, RCMAS	Depression symptoms: child-completed CDI				
Lowry-Webster 2001 ^{39,90} Anxiety disorders; depression	Anxiety symptoms: child-completed SCAS, RCMAS, parent-completed CBCL (Internalising subscale) Depression symptoms: child-completed CDI, parent-completed CBCL (Internalising subscale)	Externalising behaviours: parent-completed CBCL (Externalising subscale)				
Masia Warner 2007 ⁹¹ Anxiety disorders	Social anxiety diagnosis (presence and severity): clinician-completed ADIS Anxiety symptoms: child-completed SPAI-C, child- and parent-completed SASA (Fear of Negative Evaluation, Social Avoidance of Distress in New Situations and Social Avoidance of Distress in General Situations subscales)	Depression symptoms: child-completed BDI-II	Global functioning: clinician-completed CGAS			
McVey 2002 ⁹² Eating disorders	Eating disorder symptoms: child-completed ChEAT, SIQYA (Body Image subscale)					
McVey 2004 ¹³⁴ Eating disorders	Eating disorder symptoms: child-completed ChEAT, SIQYA (Body Image subscale)					Self-esteem: child-completed RSES
Merry 2004 ⁹³ Depression	Depression symptoms: child-completed BDI-II, RADS					

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Mifsud 2005 ⁹⁴ Anxiety disorders	Anxiety symptoms: child- and parent-completed SCAS, CATS (Anxiety subscale), teacher-completed CBCL (Internalising subscale) (parent SCAS data only partially reported)					
Miklowitz 2008 ¹³⁵ Bipolar disorder	Recovery from initial depressive symptoms and recovery from initial manic symptoms: derived from clinician-completed LIFE data					
MTA 1999 ⁹⁵⁻⁹⁸ Serious behaviour problems	ADHD/ODD symptoms: parent-and teacher-completed SNAP (ADHD and ODD subscales)	Anxiety symptoms: child-completed MASC Internalising behaviours: parent- and teacher-completed SSRS (Internalising subscale)	Social skills: parent- and teacher-completed SSRS (Social Skills subscale)			
O'Dea 2000 ¹³⁶ Eating disorders	Eating disorder symptoms: child-completed EDI (Drive for Thinness, Body Dissatisfaction and Bulimia subscales) (EDI-Bulimia data not reported)	Depression symptoms: child-completed BDI Anxiety symptoms: child-completed STAI				Self-worth: child-completed SPP-A/C
Patterson 2002 ^{99,100} Serious behaviour problems	Behaviour problems: parent-completed ECBI (Intensity and Problem subscales), SDQ (Conduct and Hyperactivity subscales)	Aggregate psychiatric symptoms: parent-completed SDQ (Total) Emotional issues: parent-completed SDQ (Emotional subscale)	Dysfunctional parent-child systems: parent-completed PSI Peer relationships: parent-completed SDQ (Peer Problems subscale) Prosocial behaviour: parent-completed SDQ (Prosocial Behaviour subscale)			

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Pfiffner 1997 ¹⁰¹ Serious behaviour problems	Composite problem behaviour score: derived from parent- and teacher-completed CLAM, SNAP-R and CBCL		Social skills: teacher-completed SSRS and a parent- and teacher-completed study-specific social skills measure			
Pfiffner 2007 ¹⁰² Serious behaviour problems	ADHD symptoms: clinician-completed DSM-IV inattention – frequency and severity of inattention (derived from the CSI)		Social impairment: parent- and teacher-completed SSRS Organisational skills: parent- and teacher-completed COSS			
Puskar 2003 ¹⁰³ Depression	Depression symptoms: child-completed RADS				Coping: child-completed CRI	
Rohde 2004 ¹⁰⁴ Comorbid depression/serious behaviour problems	Depression and conduct disorder diagnoses: clinician-completed K-SADS Depression symptoms: clinician-completed HAM-D, child-completed BDI-II Externalising behaviours: parent-completed CBCL (Externalising subscale)		Global functioning: clinician-completed CGAS Social adjustment: child-completed SAS-SR			
Rooney 2006 ¹⁰⁵ Depression	Depression symptoms: child-completed CDI	Anxiety symptoms: child-completed RCMAS				

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Rosa Alcázar 2009 ¹⁰⁶ Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS (ADIS data not reported) Anxiety (social phobia) symptoms: child-completed SPAI-C (Social Phobia subscale), SASA, SPS, FNES, parent-and teacher-completed SASA		Maladjustment: child-completed IE	Assertiveness: child-completed RAS		Self-esteem: child-completed RSES
Ruini 2009 ¹⁰⁷ Generic mental health (primarily anxiety disorders)	Anxiety symptoms: child-completed RCMAS, KSQ (Anxiety subscale)	Generic mental health symptoms: child-completed KSQ (Depression, Somatisation and Hostility subscales)			General well-being: child-completed PWB, KSQ (Relaxation, Contentment, Physical well-being and Friendliness subscales)	
Sánchez-García 2009a ¹³⁸ Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS Anxiety symptoms: child-completed SPAI-C and SASC-R (SPAI-C data not reported)					
Sánchez-García 2009b ¹³⁹ Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS (ADIS data not reported) Anxiety symptoms: child-completed SPAI-C, SASC-R					
Sawyer 2010 ^{108,109} Depression	Depression symptoms: child-completed CES-D		Interpersonal competence: child-completed AICQ	Coping: child-completed study-specific coping measure		

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Sheffield 2006 ¹¹⁰ Depression	Depression diagnosis: clinician-completed ADIS (data reported but not readily extractable) Depression symptoms: child-completed CDI, CES-D	Hopelessness: child-completed BHS Anxiety symptoms: child-completed SCAS Externalising behaviours: child-completed CBCL (Externalising subscale) Automatic thoughts: child-completed CATS	Social functioning: child-completed SPSI-R and CASAFS			
Silverman 1999 ¹¹¹ Anxiety disorders	Anxiety symptoms: child-completed 'fear thermometer', child- and parent-completed RCMAS, FSSC-R	Depression symptoms: child-completed CDI Internalising and externalising behaviours: parent- and teacher-completed CBCL	Severity rating: parent-completed study-specific global rating of severity			
Simon 2011 ¹¹² Anxiety disorders	Anxiety diagnosis: clinician-completed ADIS Anxiety symptoms: child-completed SCARED					
Spence 2003 ^{113,114} Depression	Depression symptoms: child-completed modified BDI, study-specific dysthymia measure (dysthymia measure not reported post intervention)	Anxiety symptoms: clinician-completed ADIS Internalising behaviours: child-completed CBCL (Internalising subscale) Externalising behaviours: child-completed CBCL (Externalising subscale)	Social functioning: child-completed CASAFS			

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Stice 2003 ¹¹⁵ Eating disorders	Bulimic symptoms: child-completed EDE-Q Thin ideal: child-completed I-BSS-R Body dissatisfaction: child-completed SDBPS	Negative mood: child-completed PANAS-X				
Stice 2006 ^{116,117} Eating disorders	Bulimic symptoms: child-completed EDE-Q Thin ideal: child-completed I-BSS-R Body dissatisfaction: child-completed SDBPS	Negative mood: child-completed PANAS-X	Social adjustment: child-completed SAS			
Stice 2008 ^{118,119} Depression	Depression symptoms: clinician-completed adapted K-SADS, child-completed BDI	Bulimic symptoms: clinician-completed EDDI (EDDI data reported in 2008 paper but not reported in 2010 follow-up)	Social adjustment: child-completed SAS			
Stice 2009 ¹²⁰ Eating disorders	Eating disorder symptoms: clinician-completed EDDI, child-completed I-BSS-R (Thin Ideal), SDBPS (Body Dissatisfaction)	Depression symptoms: child-completed CES-D				
TADS 2004 ¹²¹⁻¹²⁶ Depression	Depression symptoms: clinician-completed CDRS-R, child-completed RADS	Suicidal ideation: child-completed SIQ (Junior Version)				
Thompson 2001 ¹³⁷ Self-harm	Suicide risk: child-completed HSQ (Suicide Risk items)	Other risks: child-completed HSQ (Related Risk items)		Protective factors: child-completed HSQ (Protective Factors subscale)		

Study ID, condition	Direct CYP mental health measure outcome	Indirect CYP mental health measure	General functioning	Resilience	General well-being	Self-esteem
Thompson 2009 ¹²⁷ Serious behaviour problems	ADHD/ODD diagnosis: clinician-completed PACS, study-specific direct ADHD observation measure, parent-completed WWP					
Tol 2008 ¹²⁸ PTSD	PTSD symptoms: clinician-completed CPSS	Depression symptoms: clinician-completed DSRSC Anxiety symptoms: clinician-completed SCARED	General functioning: child- and parent-completed study-specific measure	Hope: clinician- completed CHS		
Vostanis 1996 ^{129–131} Depression	Depression diagnosis: clinician-completed K-SADS Depression symptoms: child- and parent-completed MFQ	Anxiety symptoms: child- and parent-completed RCMAS	Functioning: clinician-completed SAICA (Adjustment and School Functioning subscales)			Self-esteem: child- and parent-completed SEI

ADIS, Anxiety Disorders Interview Schedule for DSM; AICQ, Adolescent Interpersonal Competence Questionnaire; A-LIFE, Adolescent Longitudinal Interval Follow-up Evaluation; BAI, Beck Anxiety Inventory; BASC, Behavior Assessment System for Children; BDI, Beck Depression Inventory; BDI-II, Beck Depression Inventory-II; BHS, Beck Hopelessness Scale; CAS, (Dutch) Child Assessment Interview; CASAFS, Child and Adolescent Social and Adaptive Functioning Scale; CATS, Children's Automatic Thoughts Scale; CBCL, Child Behavior Checklist; CDI, Children's Depression Inventory; CDRS-R, Children's Depression Rating Scale-Revised; CES-D, Center for Epidemiologic Studies-Depression Scale; CGAS, Children's Global Assessment Scale; ChEAT, Children's Adaptation of the Eating Attitude Test; CHIP, Child Health and Illness Profile; CHS, Children's Hope Scale; CHSCS, Child's Health Self-Concept Scale; CIS, Columbia Impairment Scale; CLAM, Conners, Loney and Milich Scale; COSS, Children's Organisational Scale; CPSS, Child Post-traumatic Stress Scale; CQ-C, Coping Questionnaire – Child version; CRI, Coping Response Inventory; CSI, Child Symptom Inventory; DBD, Disruptive Behavior Disorders Rating Scale; DSM-IV, *Diagnostic and Statistical Manual of Mental Disorders*-Fourth Edition; DSRSC, Depression Self-Rating Scale for Children; ECBI, Eyberg Child Behaviour Inventory; EDDI, Eating Disorder Diagnostic Interview; EDE-Q, Eating Disorder Examination Self-Report; EDI, Eating Disorders Inventory; FAD, Family Assessment Device; FNES, Fear of Negative Evaluation Scale; FSSC-R, Fear Survey Schedule for Children-Revised; GAF, Global Assessment of Functioning; HAM-D, Hamilton Rating Scale for Depression; HoNOSCA, Health of the Nation Outcome Scales for Children and Adolescents; HoNOSCA-SR, Health of the Nation Outcome Scales for Children and Adolescents-Self-Report; HSQ, High School Questionnaire; I-BSS-R, Ideal-Body Stereotype-Revised; IE, Maladjustment Scale; IRS, Impairment Rating Scale; KHQ, Kazdin Hopelessness Questionnaire; K-SADS, Schedule for Affective Disorders and Schizophrenia for School-Aged Children; KSQ, Kellner Symptom Questionnaire; LIFE, Longitudinal Interval Follow-up Evaluation; MASC, Multidimensional Anxiety Scale for Children; MASQ, Mood and Anxiety Symptom Questionnaire; MFAD, McMaster Family Assessment Device; MFQ, Mood and Feelings Questionnaire; MRAOS, Morgan-Russell Average Outcome Scale; NIMH-DISC, National Institute of Mental Health Diagnostic Interview Schedule for Children; OCD, obsessive-compulsive disorder; PACS, Parental Account of Childhood Symptoms; PANAS-X, Positive and Negative Affect Scale-Revised; PSC-17, Pediatric Symptom Checklist, 17-item version; PSI, Parenting Stress Index; PWB, Psychological Well-being Scale; RADS, Reynolds Adolescent Depression Scale; RAS, Rathus Assertivity Scale; RCMAS, Revised Children's Manifest Anxiety Scale; RSES, Rosenberg Self-Esteem Scale; SAICA, Social Adjustment Inventory for Children and Adolescents; SAS, Social Adjustment Scale; SASA, Social Anxiety Scale for Adolescents; SASC-R, Social Anxiety Scale for Children-Revised; SAS-SR, Social Adjustment Scale-Self-Report for Youth; SCARED, Screen for Anxiety and Related Emotional Disorders; SCAS, Spence Childhood Anxiety Scale; SCL-90, Symptom Checklist-90; SDBPS, Satisfaction and Dissatisfaction with Body Parts Scale; SDQ, Strengths and Difficulties Questionnaire; SEI, Self-esteem Inventory; SIQ, Reynolds Suicidal Ideation Questionnaire; SIQYA, Self-Image Questionnaire for Young Adolescents; SNAP, Swanson, Nolan and Pelham Scale; SNAP-R, Swanson, Nolan and Pelham Scale-Revised; SPAI-C, Social Phobia and Anxiety Inventory for Children; SPP-A/C, Self-Perception Profile for Adolescents/Children; SPS, Social Phobia Scale; SPSI, Social Problem-Solving Inventory; SPSI-R, Social Problem-Solving Inventory-Revised; SSRS, Social Skills Rating System; STAI, State-Trait Anxiety Inventory; TADS, Treatment for Adolescents with Depression Study; WWP, Werry-Weiss-Peters Hyperactivity Scale.

Appendix 7 Summary table for the 71 included effectiveness studies

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Arnarson 2009 ^{45,46}	Depression	Not explicit ('prevention programme')	CYP (52% female, age range 14–15 years, ethnicity unreported)	Psychologists	Two-arm RCT with usual care control
Iceland	Selective				Direct MH
Unclear	YP at risk of depression	Eclectic model employing developmental theories, psychopathology research, resilience research relating to depression	Manualised; face-to-face CYP groups	Delivering/facilitating the intervention (running the sessions)	Compared with usual care, the programme was effective in preventing the first episode of depression and/or dysthymia at 6 months following programme completion; the preventive effects were sustained at 12-month follow-up
		Developing adaptive coping skills to enhance self-esteem and well-being via classroom sessions and a manual and homework book for participants	School	Agent trained and supervised	
Barrett 2005 ⁴⁷	Anxiety disorders	FRIENDS (for children or for youth versions)	Family (sex unreported, age range 9–16 years, ethnicity unreported)	Psychologists	Clustered two-arm RCT with usual care control
Australia	Universal	CB principles		Delivering/facilitating the intervention	Direct MH, indirect MH
Unclear	General population of primary and secondary school children	CYP are facilitated to work through a workbook; parents have a booklet detailing the strategies discussed in each parent session; flexible implementation to allow for family individuality and the needs of any specific group	Manualised; face-to-face CYP groups and parent workshops	Agent trained and supervised	Poststudy results indicated significant reductions in anxiety and depression across the high- and moderate-risk groups in both the intervention and control conditions; this trend was evident at 12-month follow-up though reductions in anxiety were greater in the intervention condition
			School		
Barrington 2005 ⁴⁸	Anxiety disorders	Not explicit ('CBT')	Child, parent or family (65% female, mean age 9.9 years, ethnicity unreported)	Psychologists (CBT trained)	Two-arm RCT with usual care control
	Treatment	CB principles		Delivering/facilitating the intervention	Direct MH
Australia	Children with anxiety disorders and their families	Self-management of anxiety via exposure and self-monitoring sheets; encouraging the child to develop more helpful ways of thinking	Manualised; face-to-face individual sessions	Agent trained (in CBT) and supervised	Significant improvements were found on all of the anxiety measures over time, but no significant differences were found between the intervention and control groups
Unclear			Hospital/clinic		

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Bernstein 2005 ^{49,50}	Anxiety disorders	FRIENDS (arm 1 = group CBT + parent training; arm 2 = group CBT only)	Arm 1: CYP and parents separately; arm 2: CYP only (66% female, mean age 9.0 years, 97% white)	CB therapist, with graduate students and interns as cotherapists	Clustered three-arm RCT with no treatment control; both intervention arms were self-care support
USA	Treatment				
<i>Unclear</i>	Children with mild to moderate anxiety	CB principles CYP are facilitated to work through a workbook; parent education and training, including in-session activities and exercises, to help parents understand and support their children	Both arms manualised; face-to-face groups School	Delivering/facilitating the intervention Agent trained and supervised	Direct MH Significant benefits of the two CBT treatments over the control on clinician-, child- and parent-reported measures of child anxiety; however, at follow-up there were no differences between the three groups on remission of baseline anxiety disorders or incidence of new anxiety disorders
Biegel 2009 ⁵¹	Generic MH	MBSR	CYP (74% female, mean age 15.4 years, 45% Caucasian)	Master's-level 'instructors'	Two-arm RCT with usual care control
USA	Treatment	Mindfulness		Training the YP in mindfulness; delivering/facilitating the intervention	Direct MH, indirect MH, general functioning, resilience, general well-being, self-esteem
<i>Adequate</i>	Psychologically symptomatic population of YP	Group sharing of practice-related and other experiences; instruction in at-home mindfulness practice assignments	Manualised; face-to-face CYP groups Clinic (implied)	Agent trained; supervision unclear	Relative to the control group, the MBSR group self-reported reduced symptoms of anxiety, depression and somatic distress, increased self-esteem and sleep quality; the MBSR group also showed a higher percentage of diagnostic improvement and significant increases in functioning scores

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Cartwright-Hatton 2011 ⁵² UK, England <i>Adequate</i>	Anxiety disorders Treatment Caregivers of children (9 years and under) with anxiety	Timid to Tiger CB principles; behavioural parent training Parents are taught techniques that they can use to help their children manage their anxiety	Parents (children 57% female, mean age 6.6 years, 74% white) Manualised; face-to-face parent groups Clinic	Psychologists Delivering/facilitating the intervention (running the groups) Unclear whether or not agent trained or supervised	Two-arm RCT with waiting list control Direct MH, indirect MH Children whose parent(s) received the intervention were significantly less anxious at the end of the study than control group children; relative to controls, treatment gains were maintained at 12-month follow-up
Clarke 1995 ⁵³ USA <i>Unclear</i>	Depression Indicated YP at risk of depression	Coping with Stress course (modified from Adolescent Coping with Depression course, Clarke 2001 ⁵⁴) Cognitive (behavioural) principles Teaching new coping mechanisms and strengthening the YP's repertoire of current coping techniques and strategies	CYP (70% female, mean age 15.3 years, 92% white) Manualised; face-to-face CYP groups School	Psychologists; counsellors Delivering/facilitating the intervention (running the groups) Agent trained and supervised	Two-arm RCT with usual care control Direct MH, general functioning Survival analyses indicated a significant 12-month advantage for the intervention on affective disorder incidence rates but only short-term effects for depressive symptomatology and general functioning
Clarke 2001 ⁵⁴ USA <i>Inadequate</i>	Depression Selective YP with subsyndromal depression who have depressed parents	Adolescent Coping with Depression course CB principles; relaxation techniques; conflict reduction techniques Teaching of CB skills using homework activities to practise these skills	CYP (64% female, mean age 14.5 years, 88% white) Manualised; face-to-face CYP groups Clinic	'Therapists' Delivering/facilitating the intervention; additionally some information-only parent groups Agent trained; supervision unclear	Two-arm RCT with usual care control Direct MH, indirect MH, general functioning Significant programme effects for depression scores were detected; survival analysis of major depressive episodes during a median 15-month follow-up found a significant advantage for the intervention group

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Clarke 2002 ⁵⁵ USA <i>Unclear</i>	Depression Treatment Depressed YP who have depressed parents	Adolescent Coping with Depression course CB principles; relaxation techniques; conflict reduction techniques Teaching of CB skills using homework activities to practise these skills	CYP (sex data erroneous, mean age 15.3 years, 91% 'non-minority') Manualised; face-to-face CYP groups Clinic	'Therapists' Delivering/facilitating the intervention; additionally some information-only parent groups Agent trained; supervision unclear	Two-arm RCT with usual care control Direct MH, indirect MH, general functioning The authors were unable to detect any significant advantage of the programme over usual care for the depression diagnoses, continuous depression measures or functioning outcomes
Compas 2009 ⁵⁶ USA <i>Inadequate</i>	Depression Selective CYP with a depressed parent	Family CB intervention CB techniques; parent training Educate families about depression; increase family awareness of the impact of stress and depression on functioning; help families recognise and monitor stress and develop adaptive coping responses; improve parenting skills	Families (CYP 45% female, mean age 11.3 years, 80% Euro-American) Manualised; face-to-face family groups Location unclear	Social workers or psychologists Delivering/facilitating the intervention (running the groups) Agent trained and supervised	Two-arm RCT with attention control Direct MH, indirect MH For the depression scores, the main effect was significant at 12 months but not at 2 and 6 months; for anxiety/depression symptoms, the main effect was significant for the child-reported data at 2, 6 and 12 months but there were no significant effects at any time point on the parent-reported scores
Cowell 2009 ⁵⁷ USA <i>Unclear</i>	Depression Selective Mexican immigrant women and their children	MAPS Problem-solving approach embedded into home nursing Group and individual problem-solving activities as well as provision of basic health promotion activities	CYP and parents separately (CYP sex unreported, mean age 10.4 years, 100% Mexican American) Manualised; face-to-face CYP groups; individual parent sessions Home (mothers); school (CYP)	Nurses (bilingual) Delivering/facilitating the intervention (running the home-based parent sessions and the children's groups) Agent trained and supervised	Clustered two-arm RCT with no treatment control Direct MH There were statistically significant improvements in children's health conceptions and family problem-solving communication, factors predictive of mental health; however, improvements in children's depression symptoms in the intervention group were not significant

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
CPPRG 2007 ¹³² USA <i>Unclear (but not meta-analysable)</i>	Serious behaviour problems Selective Children with behaviour problems in 'high-risk' neighbourhoods	Fast Track Program (includes a universal intervention: Promoting Alternative Thinking Strategies curriculum) Parent training; social skills training Training parents in behaviour management and children in social cognitive skills; tutoring in reading, home visiting, mentoring and a universal classroom curriculum	CYP and parents (mainly CYP) (CYP 31% female, mean age 6.5 years, 47% Euro-American) Manualised; face-to-face CYP groups and individual sessions School	Educational co-ordinators (CYP); family co-ordinators (parents); also teachers and teaching assistants Delivering/facilitating the intervention (running groups and providing individual support) Agent trained and supervised	Clustered two-arm RCT with usual care control Direct MH Assignment to the intervention had a significant positive effect in lowering criterion count scores and diagnoses for CD, ADHD and any externalising disorder, and lowering antisocial behaviour scores, but only among those initially at highest risk
Dadds 1997 ^{58,59} Australia <i>Unclear</i>	Anxiety disorders Indicated General population of schoolchildren aged 7–14 years	(Based on) Coping Koala CB principles Child develops and implements their own plan for graded exposure; group processes are used to help children learn positive strategies from each other; parents learn how to self-manage own anxiety in order to help their children	CYP and parents (mainly CYP) (sex inconsistently reported, mean age 9.4 years, 'majority white') Manualised; face-to-face CYP groups School	Psychologists Delivering/facilitating the intervention (running the groups) Agent trained and supervised	Clustered two-arm RCT with 'monitoring' control Direct MH, indirect MH Both intervention and control groups improved at postintervention but at first follow-up, the improvement was maintained only in the intervention group; at 12 months, the two groups converged, but the superiority of the intervention group was evident again at 2-year follow-up
Dalle Grave 2001 ⁶⁰ Italy <i>Unclear</i>	Eating disorders Universal General population of 11- to 12-year-old school students	Unclear ('a school-based eating disorder prevention programme') CB principles Students apply the prevention programme's principles through homework and role play	CYP (58% female, mean age 11.6 years, ethnicity unreported) Manualised; face-to-face CYP groups School	Psychologists (with experience in eating disorders) Delivering/facilitating the intervention (running the groups) Unclear whether or not agent trained or supervised	Clustered two-arm RCT with usual care control Direct MH, self-esteem The intervention group eating attitude scores decreased significantly post intervention but at follow-up they partially recovered, restoring the gap between the intervention and control groups; for global eating disorder scores, both groups improved over time; the intervention had no effect on self-esteem

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de Cuyper 2004 ⁶¹	Depression	Taking Action	CYP (75% female, mean age 10.0 years, 100% white)	Unclear ('therapist' and 'co therapist')	Two-arm RCT with waiting list control
Belgium (implied)	Indicated	CB principles			Direct MH, indirect MH, self-esteem
Unclear	Children with subthreshold depressive symptoms	Teaching of problem-solving skills, self-monitoring and self-evaluation skills	Manualised; face-to-face CYP groups (parents invited to one session with therapist) Clinic	Delivering/facilitating the intervention (running the groups) Unclear whether or not agent trained but supervised	At 4-month follow-up there were significant improvements in depression symptoms and self-worth scores in the treatment group; at 12-month follow-up there were further improvements in self-worth, depression and anxiety symptoms and internalising and externalising behaviours
DeRosier 2004 ^{62,63}	Anxiety disorders	S.S.GRIN	CYP (49% female, mean age 8.6 years, 83% white)	School counsellors and interns	Two-arm RCT with no treatment control
USA	Indicated	Combination of social learning and CB techniques	Manualised; face-to-face CYP groups	Delivering/facilitating the intervention (running the groups)	Direct MH, indirect MH, self-esteem
Unclear	Schoolchildren with social anxiety, bullied by peers or highly disliked	Didactic instruction combined with active practice (e.g. role playing, modelling, hands-on activities) to enhance social skills and coping skills	School	Agent trained and supervised	S.S.GRIN increased peer liking, enhanced self-esteem and self-efficacy, and decreased social anxiety compared with the control; at 1-year follow-up, further treatment effects were found, including higher social acceptance and self-esteem and lower depression and anxiety
Dobson 2010 ⁶⁴	Depression; anxiety disorders	Adolescent Coping with Stress course	CYP (70% female, mean age 15.3 years, ethnicity unreported)	Psychologists	Two-arm RCT with attention control
Canada	Indicated	CB principles		Delivering/facilitating the intervention (running the groups)	Direct MH, self-esteem
Unclear	YP with a high risk of developing anxiety and depression	Teaching YP cognitive restructuring and how to identify and self-manage negative thoughts	Manualised; face-to-face CYP groups Location unclear	Agent trained; supervision unclear	Both control and intervention groups exhibited significant improvements in mood symptomatology and self-esteem outcomes post intervention and at the two follow-up points

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Evans 2007 ⁶⁵ USA <i>Unclear</i>	Serious behaviour problems Treatment Secondary school students with ADHD	CHP-C Psychosocial model centred on academic skills development but also including social skills training; mentoring Learning social skills, e.g. social problem solving; learning to manage ADHD	CYP (23% female, mean age 11.9 years, 94% Caucasian) Manualised; face-to-face individual CYP sessions School	'Mentors' (mainly teachers) 'Mentoring'; working individually with students Agent trained and supervised	Clustered two-arm RCT with usual care control Direct MH, general functioning Findings revealed cumulative long-term benefits for the intervention group as measured by parent ratings of ADHD symptoms and social functioning
Gallagher 2004 ⁶⁶ USA <i>Unclear</i>	Anxiety disorders Treatment Children with social anxiety	Unclear (no formal name) CB principles (Self-)management of anxiety via education about social anxiety coupled with homework and workbook exercises, which parents help facilitate	CYP (52% female, age range 8–11 years, 56% white) Manualised; face-to-face CYP groups Location unclear	Doctoral-level graduate students Delivering/facilitating the intervention (running the groups) Agent trained; supervision unclear	Two-arm RCT with waiting list control Direct MH, indirect MH, general functioning At 3-week follow-up, children receiving the treatment demonstrated significant improvements on the majority of child, parent and clinician reports of social anxiety and related symptoms; the child's social competence (general functioning) did not appear to be affected by the treatment
Garber 2009 ⁶⁷ USA <i>Unclear</i>	Depression Indicated YP at risk of depression	Unclear ('Cognitive Behaviour Prevention Program') CB principles A prevention skills focus; YP are taught cognitive restructuring techniques, problem-solving skills, behavioural activation, relaxation and assertiveness	CYP (49% female, mean age 8.6 years, 25% self-identified as a minority) Manualised; face-to-face CYP groups (caregivers also receive information sessions) Location unclear	'Therapists' with at least a Master's in MH Delivering/facilitating the intervention (running the groups) Agent trained and supervised	Two-arm RCT with usual care control Direct MH The CB prevention programme had a significant prevention effect through the 9-month follow-up period based on both clinical diagnoses and self-reported depressive symptoms

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Gillham 2006 ⁶⁸	Depression	PRP	CYP (53% female, age range 11–12 years, 73% Caucasian)	‘Child MH clinicians’	Two-arm RCT with usual care control
USA	Indicated	Depression-prevention curriculum largely based on CB principles		Delivering/facilitating the intervention (running the groups)	Direct MH
<i>Unclear</i>	Children with elevated depressive symptoms	Prevention of depression through skills training (e.g. assertiveness, social skills, problem solving); skills practice via skits, group activities, worksheets and homework assignments	Manualised; face-to-face CYP groups Clinic (implied)	Agent trained and supervised	Over the 2-year follow-up, PRP did not significantly prevent depressive disorders overall but significantly prevented depression, anxiety and adjustment disorders among ‘high-symptom’ participants
Ginsburg 2009 ⁶⁹	Anxiety disorders	CAPS programme	Parents (first two sessions), then any family members (children 45% female, mean age 8.9 years, 90% Caucasian)	Psychologists	Two-arm RCT with waiting list control
USA	Selective	Combination of CB approach and Beardslee’s family intervention for the offspring of depressed parents		Delivering/facilitating the intervention (facilitating the family group meetings)	Direct MH
<i>Unclear</i>	Children of anxious parents	Prevention of anxiety via psychoeducation and the teaching of specific skills (e.g. problem solving, communication)	Manualised; face-to-face individual family sessions Location unclear	Unclear whether or not agent trained; agent supervised	30% of children in the control group developed an anxiety disorder by the 1-year follow-up compared with none in the CAPS group; parent-reported (but not child-reported) anxiety levels showed significant decreases from pre-intervention to 1-year follow-up in the CAPS but not in the control group
Glisson 2010 ¹³³	Generic mental health	MST	Families (YP 31% female, mean age 14.9 years, 91% Caucasian)	MST therapists (mostly with Master’s degrees)	Two-arm RCT with usual care control
USA	Treatment	Ecological model; CB therapy and family therapy influenced		Delivering/facilitating the intervention	Direct MH, indirect MH
<i>Adequate (but not meta-analysable)</i>	‘Delinquent’ YP and their families	Reducing family conflict, improving affective relations; decreasing youth association with deviant peers, increasing association with prosocial peers; developing a support network of family, neighbours and friends	Manualised; face-to-face individual family sessions Home	Agent trained and supervised	At 6 months, youth total problem behaviour in the MST was at a non-clinical level and significantly lower than in the control; however, problem behaviour was equivalent and at non-clinical levels in all conditions by the 18-month follow-up, but youth in the MST entered out-of-home placements at a significantly lower rate than control youth

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Gowers 2007 ^{70,71} UK, England <i>Adequate</i>	Eating disorders Treatment YP with anorexia	Specialised outpatient treatment Multilevel: CB principles; motivational interviewing; education; parental counselling Unclear (implied that the programme is about the child/parent learning to manage behaviour, beliefs and feelings)	Families (YP 92% female, mean age 14.9 years, ethnicity unreported) Manualised; face-to-face individual family sessions Location unclear ('outpatients')	'Trained member of the eating disorder team' Delivering/facilitating the intervention (running the CBT programme and parental counselling) Unclear whether or not agent trained; agent not supervised	Three-arm RCT with usual care control; only one of two intervention arms was self-care support Direct MH, indirect MH, general functioning There was no difference in treatment effectiveness of specialist outpatient treatment over the community care control at any time point
Green 2011 ⁷² UK, England <i>Adequate</i>	Self-harm Indicated YP with previous episodes of self-harm	DGP Eclectic model combining elements of CBT, DBT, social skills training and group psychotherapy YP learn strategies to deal with difficulties using group-based techniques such as role play	CYP (89% female, age range 12–17 years, 94% white) Manualised; face-to-face CYP groups Clinic	'Therapists' with at least 3 years' postqualifying experience Delivering/facilitating the intervention (running the groups) Agent trained and supervised	Two-arm RCT with usual care (but excluding group therapies) control Direct MH, indirect MH, general functioning There was an overall improvement in functioning across the whole cohort (i.e. both intervention and control groups) and the addition of DGP did not result in significant improvements on any of the measured primary or secondary outcomes
Hahlweg 2010 ⁷³ Germany <i>Unclear</i>	Serious behaviour problems Universal General population of parents	Triple P Parent training Teaching parents skills to manage their children; using a workbook, parents learn to set and monitor their own goals for behaviour change and enhance their skills in observing their child's and their own behaviour	Parents (children 49% female, mean age 4.5 years, ethnicity unreported) Manualised; face-to-face parent groups School	Psychologists Delivering/facilitating the intervention (running the groups) Agent trained and supervised	Two-arm RCT with no treatment control Direct MH, indirect MH At the 2-year follow-up, Triple P mothers and fathers reported significant reductions in dysfunctional parenting, and mothers also an increase in positive parenting; mothers also reported significant reductions in child internalising and externalising behaviour

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Harrington 1998 ⁷⁴	Self-harm	Home-based family intervention	Families (YP 90% female, mean age 14.5 years, ethnicity unreported)	Master's-level child psychiatric social workers	Two-arm RCT with usual care control
UK, England	Treatment	Family therapy; behavioural therapy; problem solving			Direct MH, indirect MH, general functioning
<i>Inadequate</i>	YP who have self-poisoned	Improvements in family functioning via goal negotiation and family problem solving	Manualised; face-to-face individual family sessions Home	Delivering/facilitating the intervention Agent trained and supervised	There were no significant differences in the primary outcomes (suicidal ideation and hopelessness) between the intervention and control groups at either postintervention or 4-month follow-up
Havighurst 2009 ^{75,76}	Serious behaviour problems	Tuning Into Kids	Parents (sex and age data inconsistently reported, ethnicity unclear)	Unclear ('the authors of the paper')	Clustered two-arm RCT with waiting list control
Australia	Universal	Parent training; Gottman's emotional coaching; some elements of mindfulness	Manualised; face-to-face parent groups	Delivering/facilitating the intervention (running the groups)	Direct MH
<i>Adequate</i>	Parents of a targeted preschool child	Parents were trained to encourage and facilitate emotional competence/emotional intelligence in the child	Preschool (implied)	Unclear whether or not agent trained or supervised	There was a significant interaction between condition and time for parent-reported behaviour problems, with a reduction for children in the intervention group
Hayward 2000 ⁷⁷	Anxiety disorders	CBGT-A	CYP (100% female, mean age 15.6 years, ethnicity unreported)	'Clinician' plus research assistant	Two-arm RCT with no treatment control
USA (implied)	Treatment	CB principles; social problem-solving and assertiveness skills training			Direct MH
<i>Inadequate</i>	Adolescent females with social phobia	(Self-)managing anxiety through in vivo and simulated exposure to feared social situations and homework assignments	Manualised; face-to-face CYP groups Location unclear	Delivering/facilitating the intervention (running the groups) Agent trained; unclear whether or not supervised	There was a significant reduction in the number of participants meeting DSM-IV criteria for social phobia in the treated group; however, at 1-year follow-up there were no significant differences by treatment condition

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Hazell 2009 ⁷⁸	Self-harm	DGP	CYP (90% female, mean age 14.4 years, ethnicity unreported)	'Community CAMHS clinicians'	Two-arm RCT with usual care control
Australia	Treatment	Eclectic model combining elements of CBT, DBT, social skills training and group psychotherapy	Manualised; face-to-face CYP groups	Delivering/facilitating the intervention (running the groups)	Direct MH, indirect MH, general functioning
<i>Adequate</i>	YP who self-harm	YP learn strategies to deal with difficulties using group-based techniques such as role play	Clinic	Agent trained and supervised	More YP in DGP than in routine care had self-harmed by 6 months; there were few differences between the two groups on the secondary outcome measures, other than a trend for greater improvement over time on global symptom ratings in the DGP group
Hiscock 2008 ^{79,80}	Serious behaviour problems	Toddlers without Tears	Parents (mothers) (children 49% female, age range 6–8 months, 78% Anglo-Australian)	Nurses (maternal and child health nurses)	Clustered two-arm RCT with usual care control
Australia	Universal	Parent training (underpinned by attachment and social learning theories)	Manualised; face-to-face parent groups	Delivering/facilitating the intervention (running the groups)	Direct MH, indirect MH
<i>Adequate</i>	Mothers of infants	Psychoeducation and training in managing unwanted behaviour in children	Community	Agent trained; unclear whether or not supervised	At both 18- and 24-month follow-ups, child behaviour scores were similar in both the intervention and control groups
Hudson 2009 ⁸¹	Anxiety disorders	Cool Kids (based on Coping Cat)	Families (children 43% female, mean age 10.2 years, ethnicity data erroneous)	Psychologists	Two-arm RCT with attention control
Australia	Treatment	CB principles; social skills and assertiveness training	Manualised; face-to-face family groups	Delivering/facilitating the intervention (running the groups)	Direct MH, indirect MH
<i>Unclear</i>	Children with severe broad-based anxiety disorders	Training parents to support their children while undertaking graded exposure activities	Clinic	Unclear whether or not agent trained; agent supervised	CBT was significantly more efficacious than the control; compared with the control, significantly more children in the CBT condition did not meet diagnostic criteria for their principal anxiety diagnosis at follow-up

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Hunt 2009 ⁸²	Anxiety disorders	FRIENDS	Families (CYP 43% female, mean age 12.1 years, ethnicity unreported)	School counsellor assisted by teacher	Clustered two-arm RCT with no treatment control
Australia	Selective	CB principles; problem solving			Direct MH, indirect MH
<i>Unclear</i>	High school first-year students at risk of developing an anxiety disorder	Teaching problem-solving skills; practising tasks in addition to group sessions	Manualised; face-to-face CYP groups with some parent sessions School	Delivering/facilitating the intervention (running the groups) Agent trained; not supervised	There was little difference between conditions on self-reported symptoms at 2- and 4-year follow-ups, and no difference on diagnosis or health-care use; when led by school staff, outcomes for FRIENDS may not be as strong as when led by specialist MH staff
Kendall 2008 ^{83,84}	Anxiety disorders	Arm 1: individual CBT; Arm 2: family CBT (both arms based on Coping Cat)	Arm 1: CYP; Arm 2: families (CYP 44% female, mean age 10.3 years, 85% Caucasian)	Master's-level therapists and psychologists	Three-arm RCT with attention control; both intervention arms were self-care support
USA	Treatment				
<i>Unclear</i>	Children with anxiety	CB principles; relaxation Arm 1: teaching YP skills to manage anxiety via CB techniques and homework tasks; Arm 2: <i>additionally</i> , modifying parental beliefs and expectations, teaching parents constructive responses to their child's anxious distress and encouraging parents to support the child's mastery; teaching parents and children effective communication skills	Arm 1: manualised; face-to-face individual CYP sessions; Arm 2: manualised; face-to-face individual family sessions (CYP and parents separate for two sessions) Location unclear	Delivering/facilitating the intervention (running the sessions) Agent trained and supervised	Direct MH, indirect MH, resilience The child participants evidenced treatment gains in all conditions, although family CBT and individual CBT were superior to the control in reducing the presence and principalality of the principal anxiety disorder, and individual CBT outperformed family CBT and the control on teacher reports of child anxiety; treatment gains, when found, were maintained at 1-year follow-up

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Kennard 2008 ⁸⁵	Depression	RP-CBT	CYP (48% female, mean age 14.3 years, 74% white)	CB therapists	Two-arm RCT with usual care control
USA	Treatment	CB principles (especially relapse prevention); little other information		Delivering/facilitating the intervention (running the individual and family sessions)	Direct MH, general functioning
<i>Unclear</i>	YP recovering from depression (responders to acute phase pharmacotherapy)	Self-care element unclear but implicit in CBT; focus on residual depressive symptoms and promoting wellness	Manualised; face-to-face individual CYP sessions (some family sessions) Location unclear	Agent trained and supervised	Participants in the MM control group had a significantly greater risk of relapse than those in the RP-CBT (+ MM) treatment group
King 2000 ⁸⁶	PTSD	Arm 1: individual CBT; Arm 2: family CBT	Arm 1: CYP; Arm 2: families (CYP 64% female, mean age 11.5 years, ethnicity unreported)	Psychologists	Three-arm RCT with waiting list control; both intervention arms were self-care support
Australia	Treatment	CB principles focusing on PTSD management		Delivering/facilitating the intervention (child and family sessions)	Direct MH, indirect MH, general functioning, resilience
<i>Unclear</i>	Sexually abused CYP with PTSD symptoms	Arm 1: training in coping skills, psychoeducation, relapse prevention; Arm 2: <i>additionally</i> , parent training in child behaviour management skills and parent-child communication skills; parents self-monitoring own anxiety	Arm 1: manualised; face-to-face individual CYP sessions; Arm 2: manualised; face-to-face individual family sessions Clinic	Agent trained and supervised	Compared with controls, CYP who received CBT exhibited significant improvements in PTSD symptoms and self-reports of anxiety as well as in parent-completed measures and clinician ratings of global functioning; however, parental involvement did not improve CBT's efficacy; the improvement was maintained at 12-week follow-up
Kolko 2010 ⁸⁷	Serious behaviour problems	PONI	Families (children 35% female, mean age 8.1 years, 80% Caucasian)	Nurses (general nurses)	Two-arm RCT with attention control
USA	Indicated	Combination of CB principles and parent training		Delivering/facilitating the intervention (running the home-based sessions)	Direct MH, indirect MH, general functioning, resilience, general well-being
<i>Unclear</i>	Children with severe behaviour problems	Children trained in CB skills to promote self-management; parents trained in positive management and facilitation of children; training in problem-solving skills	Manualised; face-to-face (implied) individual family sessions Home	Agent trained and supervised	Both PONI and control cases showed improvements over time on all of the outcomes; the proportion of PONI and control cases diagnosed with ADHD, ODD, CD or other disorders were comparable pre and post treatment, and at 1-year follow-up

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Lock 2003 ^{88,89}	Anxiety disorders	FRIENDS	CYP (50% female, age ranges 9–10 and 14–16 years, ethnicity unreported)	Teachers	Clustered two-arm RCT with usual care control
Australia	Universal	CB principles		Delivering/facilitating the intervention (running the child and parent groups)	Direct MH, indirect MH
<i>Unclear</i>	General population of primary and secondary school children	Helping children learn skills and techniques that help them cope with, and manage, anxiety and emotional distress through the application of learned coping and problem-solving skills	Manualised; face-to-face CYP group (also some parent group sessions) Location unclear	Agent trained; unclear whether or not supervised	FRIENDS reduced symptoms of anxiety (but not depression); primary school children reported the greatest changes in anxiety symptoms, suggesting earlier preventive intervention was more advantageous than later intervention; results were maintained only for primary school children
Lowry-Webster 2001 ^{39,90}	Anxiety disorders; depression (mainly anxiety)	FRIENDS for Children; FRIENDS for Parents	Families (children 53% female, age range 10–13 years, ethnicity unreported)	Teachers	Clustered two-arm RCT with waiting list control
Australia	Universal	CB principles (based on Coping Koala)	Manualised; separate face-to-face CYP and parent groups	Delivering/facilitating the intervention (running the child and parent groups)	Direct MH, indirect MH
<i>Unclear</i>	General population of 10- to 13-year-olds ('universal'), with a 'high anxiety' subgroup	Children taught strategies for coping with anxiety; parents taught management skills to support children	School	Agent trained and supervised	Regardless of their risk status, children in the FRIENDS group reported fewer anxiety symptoms than controls at post-test; in terms of levels of depression, only the high anxiety group who completed FRIENDS evidenced improvements at post-test; at 12-month follow-up, treatment gains were maintained

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Masia Warner 2007 ⁹¹ USA <i>Unclear</i>	Anxiety disorders Treatment YP with social anxiety	SASS CB principles; social skills training Unclear (self-care implicit in CB approach); peer support	CYP (83% female, mean age 15.1 years, 72% Caucasian) Manualised; face-to-face CYP groups (some individual sessions) School	Psychologist; 'peer assistants' for the weekend activities Delivering/facilitating the intervention (running the group sessions) Unclear whether or not agent trained or supervised	Two-arm RCT with attention control Direct MH, indirect MH, general functioning There was a significant reduction in social anxiety and better functioning for the SASS group compared with the controls, though parent reports of children's social anxiety did not discriminate between the two groups; superiority of the intervention was maintained at 6-month follow-up
McVey 2002 ⁹² Canada <i>Unclear</i>	Eating disorders Universal General population of girls aged around 11 years	Every Body is a Somebody Unclear ('life skills promotion approach') Health promotion (including healthy eating); developing self-esteem and positive body image; social problem-solving skills	CYP (100% female, mean age 10.9 years, 49% Caucasian) Manualised; face-to-face CYP groups School	'The author' Delivering/facilitating the intervention (running the classroom sessions) Unclear whether or not agent trained or supervised	Clustered two-arm RCT with usual care control Direct MH There was no programme effect; instead, the findings revealed significant increases in body image satisfaction and decreases in eating problem scores over time for participants in both groups
McVey 2004 ¹³⁴ Canada <i>Unclear (but not meta-analysable)</i>	Eating disorders Universal General population of girls aged around 11 years	Every Body is a Somebody Unclear ('life skills promotion approach') Health promotion (including healthy eating); developing self-esteem and positive body image; social problem-solving skills	CYP (100% female, mean age 11.2 years, 44% Caucasian) Manualised; face-to-face CYP groups School	'The author' Delivering/facilitating the intervention (running the classroom sessions) Unclear whether or not agent trained or supervised	Clustered two-arm trial with usual care control Direct MH, self-esteem The intervention was successful in improving body image satisfaction and global self-esteem, and in reducing dieting attitude scores post intervention only; the gains were not maintained at 12-month follow-up

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Merry 2004 ⁹³	Depression	RAP-Kiwi	CYP (52% female, mean age 14.2 years, 59% European)	Teachers	Two-arm RCT with attention control
New Zealand	Universal	CB and interpersonal therapy principles		Delivering/facilitating the intervention (running the classroom sessions)	Direct MH
<i>Adequate</i>	General population of schoolchildren aged 13–15 years	Teaching problem-solving skills via role-play activities	Manualised; face-to-face CYP groups School	Agent trained; unclear whether or not supervised	Post intervention, depression scores were reduced significantly more by RAP-Kiwi than by the control; group differences, however, averaged across time to 18 months, were significant on one depression measure (RADS) but not the other (BDI-II)
Mifsud 2005 ⁹⁴	Anxiety disorders	Adaptation of Cool Kids	Families (children 59% female, mean age 9.5 years, 81% Australian)	School counsellors with a community-based MH worker	Clustered two-arm RCT with waiting list control
Australia	Treatment	CB principles with social skills and assertiveness training; parent training			Direct MH
<i>Unclear</i>	Children with high anxiety levels from sociodemographically disadvantaged areas	Learning to manage own anxiety; social skills and assertiveness training; structured workbooks supported the training	Unclear whether or not manualised; face-to-face CYP groups (parents attended two sessions) School	Delivering/facilitating the intervention (running the groups) Agent trained; unclear whether or not supervised	Children assigned to the intervention group demonstrated a significant reduction in anxiety symptoms relative to controls; differences were maintained 4 months after treatment according to both self-report and teacher-report data
Miklowitz 2008 ¹³⁵	Bipolar disorder	FFT-A	Families (YP 57% female, mean age 14.5 years, 84% white)	‘Clinicians’	Two-arm RCT with attention control
USA	Treatment	Problem solving		Delivering/facilitating the intervention	Direct MH
<i>Unclear (but not meta-analysable)</i>	YP with bipolar disorder and their families	Teaching YP problem-solving skills to deal with problems of daily life through role playing and between-session rehearsal	Manualised; face-to-face individual family sessions Clinic	Agent trained; unclear whether or not supervised	Although there were no group differences in rates of recovery from the index episode, participants in FFT-A recovered from their baseline depressive symptoms faster than controls; the groups did not differ in time to recurrence of depression or mania, but FFT-A participants had a more favourable trajectory of depression symptoms for 2 years

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
MTA 1999 ^{95–98} USA; Canada <i>Adequate</i>	Serious behaviour problems Treatment Children with ADHD	Intensive behavioural therapy Intensive, multimodal behavioural treatment with parent, school and child component, parent training, a summer camp based on behavioural approaches and a school-based intervention integrated into the school year Learning how to self-manage behaviour via a multimodal approach	Families (children 20% female, mean age 8.4 years, 60% white) Manualised; face-to-face individual CYP sessions and face-to-face parent groups School	'Therapist consultants'; behaviourally trained aides Consultants provided: parent training, teacher consultation, supervision for aides; aides provided: intensive behavioural treatments at the summer camp Unclear whether or not consultants trained; agents supervised	Four-arm RCT with usual care control; only one of three intervention arms was self-care support Direct MH, indirect MH, general functioning For most ADHD symptoms, there were no significant additional benefits of intensive behaviour therapy over the control (community care); a managed medication regime (which was a key element of the two arms not considered and which had no self-care support element) had the best outcomes
O'Dea 2000 ¹³⁶ Australia <i>Unclear (but not meta-analysable)</i>	Eating disorders Universal General population of secondary school students	Everybody's Different Educational theories of co-operative, interactive and student-centred learning Building self-esteem; home-based activities such as family discussion and positive parental input	CYP (63% female, mean age 13.0 years, ethnicity unreported) Manualised; face-to-face CYP groups School	Teachers Delivering/facilitating the intervention (delivering the lessons) Unclear whether or not agent trained or supervised	Clustered two-arm RCT with attention control Direct MH, indirect MH, self-esteem The eating disorder measures Drive for Thinness and Body Satisfaction were significantly better for the whole intervention group post intervention; however, only Body Satisfaction improvements in a 'high-risk' subset were maintained at follow-up
Patterson 2002 ^{99,100} UK, England <i>Unclear</i>	Serious behaviour problems Selective Families with children aged 2–8 years with a behaviour disorder	The Incredible Years Primarily behavioural (modelling and experiential learning); Webster-Stratton; parent training Parents set themselves goals, undertake homework each week and report back on progress	Parents (children 'just under half girls', mean age 4.6 years, 91% white) Manualised; face-to-face parent groups Community centre/clinic	Nurses (health visitors; nursery nurses) Delivering/facilitating the intervention (running the groups) Agent trained and supervised	Two-arm RCT with usual care control Direct MH, indirect MH, general functioning The intervention significantly reduced child behaviour problems and improved mental health at immediate and 6-month follow-ups but not at 12-month follow-up

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Pfiffner 1997 ¹⁰¹ USA <i>Unclear</i>	Serious behaviour problems Treatment Children with ADHD and their families	Arm 1: SST; Arm 2: SST-PG Arm 1: SST; behavioural approach (token economy); Arm 2: <i>additionally</i> , parent training in order to generalise from home to school settings Social and problem-solving skills taught via modelling, role play with homework activities; children evaluated each other's performance	Arm 1: CYP only Arm 2: families (CYP 30% female, age range 8–10 years, 96% Caucasian) Unclear whether or not manualised; Arm 1: face-to-face CYP groups; Arm 2: <i>additionally</i> , face-to-face parent groups Location unclear	'SST expert' and psychologist Delivering/facilitating the intervention (running the groups) Unclear whether or not agent trained or supervised	Three-arm RCT with waiting list control; both intervention arms were self-care support Direct MH, general functioning Significant improvement in children's skill and knowledge, and in parent reports of social skills and disruptive behaviour, occurred for both treatment groups relative to the control group and was maintained at a 4-month follow-up
Pfiffner 2007 ¹⁰² USA <i>Unclear</i>	Serious behaviour problems Treatment Children with inattentive type ADHD	CLAS programme Social learning principles; token economy; social skills training; parent training; some CB principles Teaching the child self-care (e.g. getting ready for school) and time management skills; teaching parents behavioural strategies for managing ADHD, and how to interact effectively with teachers	Families (29% female, mean age 8.7 years, 51% white) Manualised (but flexible); face-to-face CYP and parent groups (separately and combined) School (implied)	Psychologists Delivering/facilitating the intervention (running child and parent sessions; facilitating the child in the home-school environment) Unclear whether or not agent trained or supervised	Two-arm RCT with mixed waiting list and usual care control Direct MH, general functioning Children randomised to the CLAS programme had significantly fewer inattention symptoms, and significantly improved social and organisational skills, relative to the control group; gains were maintained at follow-up
Puskar 2003 ¹⁰³ USA <i>Unclear</i>	Depression Treatment Rural adolescents	TKC CB principles Teaching coping skills via assertiveness training and social skills training; use of homework assignments and role play	CYP (82% female, mean age 16.0 years, 99% white) Manualised; face-to-face CYP groups School	Nurses (Master's-level with MH experience) Delivering/facilitating the intervention (running the groups) Agent trained and supervised	Two-arm RCT with usual care control Direct MH, resilience Compared with controls, those receiving TKC significantly improved in depressive symptomatology and Seeking Guidance and Support (coping) scores post intervention and at 6-month follow-up

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Rohde 2004 ¹⁰⁴ USA <i>Unclear</i>	Comorbid depression and serious behaviour problems Treatment Depressed YP with comorbid conduct disorder	CWD-A CB principles; social skills training Learning self-management skills such as mood monitoring and anxiety management; learning social and conflict resolution skills; practice of skills, homework assignments and a relatively small number of therapy sessions	CYP (48% female, age range 13–17 years, 81% white) Manualised; face-to-face CYP groups (two optional parent sessions) Location unclear	CDW-A 'leaders' assisted by 'student helpers' Delivering/facilitating the intervention (running the groups) Agent trained; unclear whether or not supervised	Two-arm RCT with attention control Direct MH, general functioning CWD-A participants reported greater reductions in depression rating scale scores and improved social functioning post treatment but these were not maintained at 6- and 12-month follow-ups
Rooney 2006 ¹⁰⁵ Australia <i>Unclear</i>	Depression Selective Children aged 8–9 years	PTP, based on the Aussie Optimism Programme CB principles Learning interpersonal and self-management skills; games and activities used to teach CB skills; worksheets	CYP (43% female, mean age 9.1 years, ethnicity unreported) Manualised; face-to-face CYP groups School	Psychologists Delivering/facilitating the intervention (running the groups) Agent trained and supervised	Clustered two-arm RCT with usual care control Direct MH, indirect MH Compared with the control group, there was a lower prevalence of depressive disorders at postintervention in the intervention group; however, these effects were not maintained over time
Rosa Alcázar 2009 ¹⁰⁶ Spain <i>Unclear</i>	Anxiety disorders Treatment YP with social phobia	IAFS CB principles; social skills training Self-management of anxiety via CB techniques, homework and exercises	CYP (68% female, mean age 14.8 years, ethnicity unreported) Manualised; face-to-face CYP groups School	Psychologists (experienced in treating social phobia) Delivering/facilitating the intervention (running the groups) Agent trained; unclear whether or not supervised	Four-arm RCT with waiting list control; only one of three intervention arms was self-care support Direct MH, general functioning, resilience, self-esteem IAFS has short- and medium-term effectiveness according to measures of social anxiety and avoidance as well as measures such as assertiveness and adjustment

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Ruini 2009 ¹⁰⁷	Generic mental health (primarily anxiety disorders)	WBT	CYP (61% female, mean age 14.4 years, ethnicity unreported)	Psychologists	Clustered two-arm RCT with attention control
Italy		Mixed CB principles and Ryff model of well-being		Delivering/facilitating the intervention (running the sessions)	Direct MH, indirect MH, general well-being
<i>Unclear</i>	Universal	Teaching YP to understand and managing own feelings via diary keeping, role playing and group discussions	Manualised; face-to-face CYP groups	Unclear whether or not agent trained or supervised	There were no significant differences for anxiety scores; nevertheless there was a significant effect of WBT on a physiological subscale score which decreased in the WBT group and increased in the control group at post-test but with no effect at follow-up
	General population of high school students		School		
Sánchez-García 2009a ¹³⁸	Anxiety disorders	IAFS	CYP (76% female, mean age 12.0 years, ethnicity unreported)	Peers, overseen by a psychologist	Two-arm RCT with waiting list control
	Selective	CB principles; social skills training			Direct MH
Spain					
<i>Unclear</i>	Children with social phobia	Getting the child to help themselves with social phobia through the use of exposure, feedback from peers (via an 'observational test' exercise) and homework activities	Manualised; face-to-face CYP groups	Assisting with the observational test; running the groups	Compared with the control group, there were significant changes in all of the dependent variables assessed in the IAFS condition
			Location unclear	Agent trained; unclear whether or not supervised	
Sánchez-García 2009b ¹³⁹	Anxiety disorders	IAFS; Arm 1: IAFS <i>without</i> cognitive restructuring; Arm 2: complete IAFS	CYP (73% female, mean age 11.9 years, '100% Spanish')	Peers, overseen by a psychologist	Three-arm RCT with waiting list control; both intervention arms were self-care support
	Treatment	CB principles; social skills training			
Spain					
<i>Unclear</i>	Children with social phobia	Getting the child to help themselves with social phobia via education, individual behavioural objectives, social skills training and homework tasks	Both arms: manualised; face-to-face (implied) CYP groups	Unclear (collaborators 'role-played conversations with participants')	Direct MH
			Location unclear	Agent trained; unclear whether or not supervised	Compared with the control group, there were significant improvements in all dependent variables in the two treatment conditions (IAFS and IAFS without cognitive structuring)

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Sawyer 2010 ^{108,109} Australia <i>Adequate</i>	Depression Universal General population of school children	beyondblue Conceptual model of adolescent depression which emphasised resilience Training in problem-solving, social and coping skills	CYP (53% female, mean age 13.1 years, ethnicity unreported) Manualised; face-to-face CYP groups School	Primarily teachers Delivering/facilitating the intervention (running the classroom sessions) Agent trained; unclear whether or not supervised	Clustered two-arm RCT with attention control Direct MH, general functioning, resilience Changes in depressive symptoms and in the levels of risk and protective factors (interpersonal competence and coping) experienced by children in the two groups did not differ significantly over the study period
Sheffield 2006 ¹¹⁰ Australia <i>Adequate</i>	Depression Selective/universal High-risk (selective) and general sample (universal) of Australian Year 9 students	Arm 1: <i>universal</i> intervention; arm 2: <i>indicated</i> intervention Both interventions: CB principles Arm 1: teaching cognitive techniques to challenge irrational thoughts via a variety of approaches that included individual and small-group work, interactive exercises and home tasks and diary keeping; arm 2: teaching interpersonal skills (e.g. assertion and negotiating) and self-reward skills via small-group work and a workbook	CYP (between 54% and 69% female depending on whether high- or low-risk sample employed; mean age 14.3 years; 88% born in Australia) Both levels: manualised; face-to-face CYP groups School	Arm 1: teacher; arm 2: trained school counsellors or MH professionals Delivering/facilitating the intervention (running the groups or classroom sessions) Agent trained; supervision optional for arm 1	Complex, clustered four-arm RCT with no treatment control; although all three intervention arms were self-care support, for simplicity, only the universal intervention with the total sample and indicated intervention with high-risk sample were included Direct MH, indirect MH, general functioning None of the intervention approaches differed significantly from the no-intervention control condition or from each other on changes in depressive symptoms, anxiety, externalising problems, coping skills or social adjustment

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Silverman 1999 ¹¹¹	Anxiety disorders	Unclear ('self-control')	Families (children 45% female, mean age 9.5 years, 54% white)	Psychologists	Three-arm RCT with attention control; only one of two intervention arms was self-care support
USA	Treatment	CB principles		Delivering/facilitating the intervention (running the sessions)	Direct MH, indirect MH, general functioning
Unclear	Children with phobic disorders and their parents	Teaching self-observation, 'self-talk', self-evaluation and self-reward; teaching parents to support their children through homework and feedback	Manualised; face-to-face individual family sessions Location unclear	Agent trained and supervised	Children in the self-control condition showed substantial improvement on all outcome measures; these gains were maintained at 3-, 6- and 12-month follow-up; however, control group children also showed considerable improvement at post-treatment and follow-up
Simon 2011 ¹¹²	Anxiety disorders	Arm 1: child-focused CBT; Arm 2: parent-focused CBT	Arm 1: CYP; Arm 2: parents (CYP 55% female, mean age 9.9 years, ethnicity unreported)	Psychologists; child participants as 'lay therapists'	Three-arm RCT with 'no treatment' control; both intervention arms were self-care support
Netherlands	Treatment	Both arms: CB principles; social learning theory; relaxation training	Both arms manualised; Arm 1: face-to-face CYP groups; Arm 2: face-to-face parent groups with some telephone contact	Delivering/facilitating the intervention (running the groups and an ill-defined telephone role)	Direct MH
Unclear	Highly anxious schoolchildren	Arm 1: children learn to manage their own anxiety via group work and lay coaching; Arm 2: parents trained as lay therapists to help their child overcome his or her anxieties; parents also worked on their own anxiety and on their coparenting relationship	Location unclear	Agent trained and supervised	Both child- and parent-focused CBT showed favourable outcomes compared with the control on the number of symptom-improved children

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Spence 2003 ^{113,114} Australia <i>Unclear</i>	Depression Universal General population of Australian Grade 8 students	Problem Solving for Life Broadly CB principles; problem-solving skills training Learning problem-solving skills to manage relationships, situations and feelings; learning cognitive techniques to prevent negative feelings; use of didactic sessions, and individual, small-group and whole-class exercises and activities	CYP (51% female, mean age 12.9 years, ethnicity unreported) Manualised; face-to-face individual and group CYP sessions School	Teachers Delivering/facilitating the intervention (running the group and individual sessions) Agent trained; supervision optional	Clustered two-arm RCT with usual care control Direct MH, indirect MH, general functioning Both high- and low-symptom students demonstrated positive short-term benefits after participating in the intervention condition; however, these benefits were no longer evident by 1-year follow-up nor were they evident at 4-year follow-up
Stice 2003 ¹¹⁵ (implied USA) <i>Unclear</i>	Eating disorders Selective Adolescent females with body image concerns	'Dissonance intervention' Cognitive dissonance (attempting to avoid internalising the 'thin ideal'); some CB principles Counter-attitudinal role play getting YP to challenge their 'thin ideal' via group work, in-session exercises and homework	CYP (100% female, mean age 17.4 years, 63% white) Manualised; face-to-face CYP groups Location unclear	Psychologists (with undergraduate cofacilitator) Delivering/facilitating the intervention (running the groups) Unclear whether or not agent trained or supervised	Three-arm RCT with attention control; only one of two intervention arms was self-care support Direct MH, indirect MH Participants in both the dissonance group and the healthy weight control group reported decreased thin ideal internalisation, negative affect and bulimic symptoms at end of treatment and at follow-up

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Stice 2006 ^{116,117}	Eating disorders	'Dissonance intervention'	CYP (100% female, mean age 17.0 years, 58% Caucasian)	Graduate student with undergraduate cofacilitator	Four-arm RCT with usual care control; only one of three intervention arms was self-care support
USA	Indicated	Cognitive dissonance (attempting to avoid internalising the 'thin ideal'); some CB principles	Manualised; face-to-face CYP groups	Delivering/facilitating the intervention (cofacilitators assisted with administrative tasks)	Direct MH, indirect MH, general functioning
Unclear	YP with body dissatisfaction	Counter-attitudinal role play getting YP to challenge their 'thin ideal' via group work, in-session exercises and homework	School (implied)	Agent trained and supervised	At post-test, dissonance participants showed significantly greater reductions in eating disorder risk factors and bulimic symptoms than the assessment-only participants from pre- to post-test; these effects were maintained at short- and long-term follow-up
Stice 2008 ^{118,119}	Depression	Arm 1: brief group CBT; arm 2: group supportive-expressive intervention	CYP (56% female, mean age 15.6 years, 46% Caucasian)	Psychologists	Clustered four-arm RCT with usual care control; two of three intervention arms were self-care support (CB bibliotherapy was excluded because it was not self-care support)
USA	Selective	Arm 1: CB principle, motivational theory; arm 2: non-directive supportive psychotherapy	Both arms: manualised; face-to-face CYP groups	Delivering/facilitating the intervention (running the groups)	Direct MH, indirect MH, general functioning
Unclear	High school students at risk of depression	Arm 1: skills training and social support; in-session exercises requiring application of the CB skills taught in the intervention; group activities; motivational enhancement exercises; arm 2: learning strategies to support emotional self-management	Location unclear	Agent trained and supervised	The group CBT intervention reduced initial symptoms and risk of future depression, although both supportive-expressive therapy and CB bibliotherapy also produced long-term intervention effects; indeed, CB bibliotherapy emerged as the least expensive method of reducing risk of depression

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Stice 2009 ¹²⁰	Eating disorders	'Dissonance intervention'	CYP (100% female, mean age 15.7 years, 81% white)	School nurses and school counsellors (occasionally teachers)	Two-arm RCT with attention control
USA	Selective	Cognitive dissonance (attempting to avoid internalising the 'thin ideal'); some CB principles	Manualised; face-to-face CYP groups	Delivering/facilitating the intervention (running the groups)	Direct MH, indirect MH
Unclear	Adolescent females with body image concerns	Counter-attitudinal role play getting YP to challenge their 'thin ideal' via group work, in-session exercises and homework	School	Agent trained and supervised	Compared with the control condition, the dissonance intervention showed significantly greater decreases in 'thin ideal' internalisation, body dissatisfaction, dieting attempts and eating disorder symptoms from pre-test to post-test; the effects for body dissatisfaction, dieting and eating disorder symptoms persisted through 1-year follow-up
TADS 2004 ¹²¹⁻¹²⁶	Depression	Unclear ('CBT')	CYP (and parents to a small extent) (CYP 54% female, mean age 14.6 years; 74% white)	CB therapist	Four-arm RCT with usual care control; only one of three intervention arms was self-care support
USA	Treatment	CB principles; social problem solving	Manualised; face-to-face individual CYP and family sessions	Delivering the CB intervention	Direct MH, indirect MH
Unclear	YP with depression	Skills building, flexible tailoring of the treatment to the YP's needs in a developmentally sensitive fashion; goal-setting with the YP, mood monitoring, teaching social skills such as social engagement, communication, negotiation, compromise and assertion	Clinic	Unclear whether or not agent trained or supervised	Adding CBT to usual care (fluoxetine in this case) meaningfully accelerates recovery from depression relative to fluoxetine alone; adding CBT minimises persistent suicidal ideation and treatment-emergent suicidal events associated with medication

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Thompson 2001 ¹³⁷	Self-harm	CAST	CYP (52% female, age range 14–19 years, 49% Euro-American)	Master's-level teachers, counsellors or nurses	Clustered three-arm RCT with usual care control; only one of two intervention arms was self-care support
USA	Selective	Skills training and social support		Delivering/facilitating the intervention (running the groups)	
<i>Unclear (but not meta-analysable)</i>	YP at risk of suicide	Providing skills training and social support	Manualised; face-to-face CYP groups		Direct MH, indirect MH, resilience
			School	Agent trained and supervised	Compared with usual care, the intervention showed significant rates of decline in attitude towards suicide and suicidal ideation and was also effective in reducing depression and hopelessness; reductions in anxiety and anger were greater among females
Thompson 2009 ¹²⁷	Serious behaviour problems	Revised NFPP	Parents and, for half the sessions, CYP (CYP 24% female, mean age 4.3 years, ethnicity unreported)	Nurses	Two-arm RCT with usual care control
Guernsey	Treatment	Parent training (underpinned by self-regulation, social learning theory and social/cognitive developmental theory)		Delivering/facilitating the intervention	Direct MH
<i>Unclear</i>	Children with ADHD/ODD and their parents	Training parents so they can provide the support, motivation and 'developmental scaffolding' needed to allow their child to reach set goals	Manualised; face-to-face individual family sessions	Agent trained and supervised	Effects of the Revised NFPP on ADHD symptoms were large and significant and effects persisted for 9 weeks post intervention; effects on ODD symptoms were less marked
			Home		

Study ID, locale and quality ^a	Condition, intervention level and target	Intervention name, model and self-care element	Recipients (with demographics of CYP), platform and delivery location	Agent, agent role and whether or not trained/supervised	Type of RCT, outcome measures and key messages
Tol 2008 ¹²⁸	PTSD	Unclear	CYP (49% female, mean age 9.9 years, 49% ethnicity unreported)	'Interventionists' (selected from local communities and educated to at least high school level)	Clustered two-arm RCT with waiting list control
Indonesia	Indicated	CB principles with co-operative play and creative-expressive exercises (drama, dance and music)	Manualised; face-to-face CYP groups	Delivering/facilitating the intervention (running the sessions)	Direct MH, indirect MH, general functioning, resilience
Unclear	Children affected by armed conflicts or political violence	Sharing of trauma stories; interactive activities; reconnecting the child and group to his/her social context using resiliency-based themes and activities	School	Agent trained; unclear whether or not agent supervised	Compared with controls, there was a significant improvement in PTSD symptoms and hope in the treatment group; changes in general remained at 6-month follow-up although the size of differences was smaller; changes in stress-related physical symptoms, depressive symptoms, anxiety and functioning did not differ between groups at follow-up
Vostanis 1996 ¹²⁹⁻¹³¹	Depression	Unclear ('CBT')	CYP (56% female, mean age 12.7 years, 88% white)	Child psychiatrist	Two-arm RCT with attention control
UK, England (implied)	Treatment	CB principles; problem solving	Manualised; face-to-face individual sessions with CYP	Delivering/facilitating the intervention (running the sessions)	Direct MH, indirect MH, general functioning, self-esteem
Unclear	CYP with depression	Teaching social problem solving, reinforced through practising tasks, homework and self-reinforcement	School	Unclear whether or not agent trained; agent supervised	There were postintervention improvements in both the intervention and control groups on all psychosocial measures which were maintained at follow-up

BDI-II, Beck Depression Inventory-II; CAPS, Coping and Promoting Strength; CAST, coping and skills training; CB, cognitive-behavioural; CBGT-A, Cognitive-Behavioral Group Therapy-Adolescent; CHP-C, Challenging Horizons Program – Consultation model; CLAS, Child Life and Attention Skills; CWD-A, Coping With Depression programme for Adolescents; DBT, dialectical behaviour therapy; DGP, developmental group psychotherapy; DSM-IV, *Diagnostic and Statistical Manual of Mental Disorders*-Fourth Edition; FFT-A, family-focused treatment for adolescents; IAFS, *Intervención en Adolescentes con Fobia Social* (Intervention for Adolescents with Social Phobia); MAPS, Mexican American Problem Solving; MBSR, mindfulness-based stress reduction; MH, mental health; MM, medication management; MST, multisystemic therapy; NFPP, New Forest Parenting Programme; PONI, Protocol for On-site Nurse-Administered Behavioral Intervention; PRP, Penn Resiliency Program; PTP, Positive Thinking Program; RADS, Reynolds Adolescent Depression Scale; RAP-Kiwi, Resourceful Adolescent Program; RP-CBT, relapse prevention CBT; SASS, Skills for Social and Academic Success; S.S.GRIN, Social Skills GRoup Intervention; SST, social skills training; SST-PG, SST with parent-mediated generalization; TADS, Treatment for Adolescents with Depression Study; TKC, Teaching Kids to Cope; WBT, well-being therapy; YP, young people.

^a Quality assessment based on concealment of allocation.

Appendix 8 Summary of the included qualitative perceptions studies

Paper, locale and quality score	Condition, intervention type and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source, methods and key messages
Baker-Henningham 2009 ¹⁴⁷	Serious behaviour problems	The Incredible Years (elements of the teacher programme and Dina Dinosaur classroom curriculum)	Child/young person	Teacher	Teachers
Jamaica	Prevention	Webster-Stratton's social learning approach (involving modelling and experiential learning)	Face-to-face groups	Delivering and facilitating the intervention (running the classroom sessions)	Individual interviews with the teachers
6	Preschool children	Children are encouraged to learn from each other, to solve their own problems with group support and to apply the new skills learnt to their own situations	School (classroom based)		The teachers valued the intervention, reporting benefits to their own teaching skills and professional development, their relationships with children, and the behaviour, social-emotional competence and school readiness skills of their students; they also reported benefits to teacher-parent relationships and to the children's behaviour at home; teachers felt they were able to successfully integrate the programme into their regular practice
Coyle 2009 ¹⁴⁸	General mental health problems	Personal Investigator	Child/young person	Psychologist, psychotherapist or social worker	Therapists; some young people
Ireland	Management	Solution-focused therapy	Use of a computer game (with the young person controlling it) in an individual face-to-face session	Supporting the young person playing the game and facilitating conversation	Service evaluation; young person and therapist views obtained from open-ended survey questions
5	Young people with mental health problems	Tasks within the computer game help young people identify problems and develop ways of addressing them	Clinic		Young people found the computer game easy to use and helpful; therapists were generally positive about its impact, but there was a mixed response about using it again; the therapists generally agreed it was a helpful icebreaker that could help engage young people in sessions but there were concerns about young people not engaging sufficiently with the therapist or using the game to exclude the therapist

Paper, locale and quality score	Condition, intervention type and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source, methods and key messages
Eacott 2008 ¹⁴⁹	Depression	Best of Coping	Child/young person	Teacher	Young people
Australia	Prevention	Lazarus and Folkman's coping theory; CB principles	Manualised; face-to-face groups (classes)	Delivering and facilitating the intervention	Individual face-to-face interviews with the young people
4	All children in Australian Year 9 (there was an additional focus on those at risk of depression)	Teaching coping skills and strategies via structured sessions with a student workbook	School (classroom based)	(running the classroom sessions)	Unhelpful (non-productive) coping strategies were less likely to be used after completing the programme; the most common benefit was the incidental learning from others in the class group – stories disclosed in terms of obstacles they faced in the past and how they dealt with problems led to a sense of solidarity and shared understanding; relationships concerns rated highly
Friars 2007 ¹⁵⁰	Serious behaviour problems	Behaviour management training	Parents	Psychologist	Parents (including dropouts from the training)
Australia	Management	A behavioural model of parenting	Manualised; face-to-face groups	Delivering and facilitating the intervention	Semistructured interviews with parents (unclear whether interviews were individual or group)
4	Parents of young people, aged 12–17 years, with 'disruptive' behaviour (i.e. ADHD)	Parents are trained in behaviour management techniques to help manage their child's disruptive behaviour	Location unclear	(running the parent groups)	The programme was helpful in terms of a shared experience; completers found the strategies the programme taught helpful; non-completers tended to be parents of children with more disturbed behaviour, who perceived their children to be more difficult than others, and who experienced more parenting stress; non-completers also felt that the programme was not particularly useful for their child

Paper, locale and quality score	Condition, intervention type and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source, methods and key messages
Fristad 1998 ¹⁵¹ USA 4	Depression; anxiety disorders	Multifamily psychoeducation group therapy	Family (child/young person and their parents)	Unclear ('therapist')	Children/young people and their parents
	Management	Psychoeducation	Manualised; multifamily face-to-face groups (mixture of parent, child and whole family groups)	Delivering and facilitating the intervention (running the groups)	Uncontrolled trial with pre/post outcome measures and parent and child views obtained through open-ended survey questions
	Families of children/young people with a mood disorder	Parents: support in helping manage their child's symptoms via a workbook and peer support; children/young people: flexible sessions but generally including peer support, self-management (of symptoms and medication) and, for younger children, social skills training	Outpatient clinic		The participants were broadly positive about the intervention; the most helpful aspects were having separate groups for parents and children/young people and creating opportunities for peer support; participants suggested siblings should be included in future groups
Garcia 2010 ¹⁵² USA 6	General mental health problems	Project Wings	Child/young person	University-hired facilitator plus a school-based staff cofacilitator	Latino girls
	Prevention	Model of 'healthy youth development', grounded in competence-focused, strengths-based and relationship-centred approaches	Face-to-face groups		Focus groups with the young women and the weekly completion of anonymous 'note card' feedback
	School-aged Latino girls	Training in stress management and coping techniques via a variety of hands-on activities; peer support ('sharing circles')	School	Delivering and facilitating the intervention (running the groups)	The girls enjoyed the programme and the sharing element and learned new skills; there were some logistical issues (e.g. walking between buildings in winter); acceptability of the programme was largely a factor of the girls connecting with experienced and trained cofacilitators
Garraway 2010 ¹⁵³ UK, England 7	General mental health problems	Unclear ('mentoring')	Child/young person	Mentor (an unrelated, adult African Caribbean male volunteer)	Young people and the lay mentors
	Management	Unclear	Face-to-face individual activities (but with the potential for group activities run by some mentors)		Focus groups and interviews with the young people and mentors
	African Caribbean teenage boys with 'psychological and behavioural difficulties' (e.g. ADHD, depression or schizophrenia)	Providing support to the family when difficulties arise, usually centred on improving communication within the family or providing support in relating to other agencies (e.g. schools or CAMHS)	Community		Mentoring provides a family-like relationship; strong emotional bonds were formed between boys and mentors, facilitated by the perception of shared life experiences; mentoring can assist at-risk African Caribbean youth in coping with life challenges and may help promote positive developmental trajectories

Paper, locale and quality score	Condition, intervention type and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source, methods and key messages
Gowers 2010 ⁷¹	Eating disorders	Unclear ('specialised outpatient treatment')	Family (child/young person and his or her parents)	A trained member of the team	Parents and young people
UK, England	Management				
6	Young people with anorexia	Multidimensional approach involving CB principles, motivational interviewing, education and parent counselling	Manualised; individualised face-to-face sessions	Delivering and facilitating the intervention (delivering the CB and parent counselling interventions)	RCT with child/young person and parent views obtained from focus groups and open-ended survey questions
		Unclear (implied that the programme is about the family learning to manage behaviour, beliefs and feelings)	Unclear (implied it is an outpatient clinic)		Both parents and young people were more satisfied with specialist than general treatment, with parents in particular much more likely to be satisfied than the young people; satisfaction was largely based on their confidence in 'expertise' and on forging good relationships with individual therapists
Kennedy 2008 ¹⁵⁴	Psychoses	Family-centred programme	Family (child/young person, his or her parents and siblings)	Unclear	Parents
USA	Management	Self-management, especially in relation to stress, coping and anger		Delivering and facilitating the intervention (running the groups)	Semistructured individual interviews with parents
7	Families of Asian American youth with schizophrenia	A psychosocial approach involving peer support, psychoeducation, medication management and the enhancement of family communication skills	Face-to-face groups (both separately and combined for the young people, their parents and siblings)		Asian American parents value participation in the groups (especially the sharing and peer support aspects) and emphasised their similarities with non-Asian American families who have a mentally ill youth (there are some comments about parents' views on the use of interpreters but the paper is contradictory in how it reports these)
			Location unclear		
Ma 2008 ¹⁵⁵	Eating disorders	Family treatment approach	Family (child/young person and her parents)	Family therapist	Young women and their families
Hong Kong	Management	Modified Micucci, no-blame family therapy approach		Supporting and facilitating the family	Focus groups with the families
6	Young women with anorexia nervosa and their families	Designed to motivate the self-starving young person to take charge of her recovery and to help parents collaborate as a team in combating anorexia by improving conflict resolution and family relationships	Unclear (implied that there are face-to-face meetings with the family and therapist)		The intervention is seen as a family intervention, with families identifying that they are their own change agents; the relationship with the therapist is linked to positive change
			Location unclear		

Paper, locale and quality score	Condition, intervention type and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source, methods and key messages
Mishara 2006 ¹⁵⁶	General mental health problems	Zippy's Friends	Child/young person	Teacher	Teachers
Denmark; Lithuania	Prevention	Coping skills training based on behavioural approaches such as Webster-Stratton and the PATHS curriculum	Face-to-face groups	Delivering and facilitating the intervention (running the classroom sessions)	Non-randomised, controlled trial with teacher views obtained from session reports, individual interviews and rating scales
5	Preschool and first grade children (aged around 6 years)	Coping skills training which encourages children to explore and think for themselves in order to manage their own behaviour	School (classroom based)		Teachers reported that children's enjoyment and participation were high; teachers were generally positive about the usefulness of the sessions though a few minor problems with some activities were identified (no details of these problems are provided, however)
Stewart-Brown 2004 ¹⁰⁰	Serious behaviour problems	The Incredible Years	Parents	Health visitor or nursery nurse	Parents
UK, England	Management	Webster-Stratton's social learning approach (involving modelling and experiential learning)	Face-to-face groups	Delivering and facilitating the intervention (running the parent groups)	RCT with parent views obtained from semistructured interviews and open-ended survey questions
5	Families with children aged 2–8 years with a serious behaviour disorder	Parent training in which parents set themselves goals, undertake homework each week and report back on their progress	Community centre or clinic		Parents generally found the intervention helpful, becoming more skilled in dealing with their children's problem behaviour and gaining increased confidence that they and their child were 'normal'; parents had doubts about 'time out' as a technique and had difficulty implementing and sustaining any changes because of lack of support from spouses/partners
Zucker 2005 ¹⁵⁷	Eating disorders	Group parent training	Parents	Unclear ('therapist')	Parents
USA	Management	Eclectic parenting approach with elements of emotion-focused therapy, behaviour therapy, social cognitive theory, resilience and mindfulness	Face-to-face groups	Delivering and facilitating the intervention (running the parent groups)	Focus groups with parents
4	Parents of children aged 7 years or above with an eating disorder	Teaching parents strategies to manage their child's eating disorder and supporting parents to implement those strategies; peer support	Outpatient clinic		Two key themes emerged from the data: the mutual benefit of combining psychoeducational and skill-based approaches (especially regarding nutrition education, bodily changes associated with weight gain and medication management), and the need to further develop support networks such as a 'buddy' system
PATHS, Promoting Alternative Thinking Strategies.					

Appendix 9 Summary of the quantitative perceptions studies

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
Barrett 2000 ¹⁵⁸ Australia	Serious behaviour problems Indicated Children, aged 7–9 years with externalising disorders	RST CB and family therapy principles Teaching the parent child-management techniques and the principles of positive parenting, and teaching the family anger management and communication skills; small-group activities, usually with someone else in the group's children	Family Manualised; face-to-face groups Hospital/clinic	'Doctoral students' Delivering/facilitating the intervention (running the groups)	Parents completed a local 'social validity' measure that included questions regarding the usefulness of the treatment Parents reported a high level of consumer satisfaction with RST; although parents found all of the skills useful, the child-focused strategies (i.e. teaching responsibility, identifying feelings in themselves and others, and praise both for their child and from their child) were more strongly preferred
Barrett 2004 ^{159–161} Australia	Anxiety disorders Treatment Children with OCD	FOCUS CB principles Child sessions focused on cognitive training, anxiety management training, building buffer zones with support networks and relapse prevention; parent sessions focused on problem-solving skills and strategies to encourage family support of the child's progress	Family (including siblings) Manualised; mixture of face-to-face individual and group sessions Unclear (implied clinic)	Unclear ('therapist') Delivering/facilitating the intervention (running the groups and individual sessions)	Satisfaction data were obtained from children and parents at the completion of each session Generally, sessions were rated to be fairly helpful/good to quite helpful/good
^a Barrington 2005 ⁴⁸ Australia	Anxiety disorders Treatment Children with anxiety disorders and their families	CB therapy CB principles Self-management of anxiety via exposure and self-monitoring sheets; encouraging child to develop more helpful ways of thinking	Child, parent or family at discretion of therapist Manualised; face-to-face individualised Hospital/community hospital satellite	Psychologists (Master's or doctoral level and trained in CBT) Delivering/facilitating the intervention	Parent ratings of satisfaction using a local four-point scale Parents were very satisfied regardless of whether they were in the intervention or the control group

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
^a Biegel 2009 ⁵¹ USA	Generic mental health Treatment Psychologically symptomatic population of YP	MBSR Mindfulness Group sharing of practice-related and other experiences; instruction in at-home mindfulness practice	Child/young person Manualised; face-to-face groups Location unclear (implied clinic)	Master's-level 'instructors' Training the YP in mindfulness and delivering/facilitating the intervention	Child ratings of the intervention's value on a local dichotomous (yes/no) scale and child ratings of its personal importance on a local seven-point scale All who completed the MBSR programme rated the personal importance of the programme moderately high and all indicated that they had obtained something of lasting value
Gardner 2006 ¹⁶² UK, England	Serious behaviour problems Treatment Clinically referred children aged 2–9 years with conduct problems	The Incredible Years Webster-Stratton's social learning approach (involving modelling and experiential learning) Parent training in which parents set themselves goals, undertake homework each week and report back on their progress	Parents Manualised; face-to-face groups (some telephone contact) Charity setting	Trained group leaders (but not MH trained) Delivering/facilitating the intervention (running the groups; telephone calls are made to encourage progress)	Parent rating on the 10-item Therapy Attitude Inventory, which included items on parental satisfaction 91% of intervention parents liked the intervention, 75% felt behaviour problems had improved, 97% felt they had learned useful skills, 88% felt the group helped with other family problems
Ginsburg 2002 ¹⁶³ USA	Anxiety disorders Treatment Anxious African American youth	Unclear ('CBT') CB principles Learning to self-manage anxiety through using activities and homework assignments	Child/young person Manualised; face-to-face groups School	Psychologists Delivering/facilitating the intervention (running the groups)	YP ratings on a local seven-item satisfaction questionnaire YP's satisfaction ratings were extremely positive for both the intervention and control groups
^a Ginsburg 2009 ⁶⁹ USA	Anxiety disorders Selective Children of anxious parents	CAPS Combination of CB approach and Beardslee's family intervention for the offspring of depressed parents Prevention of anxiety via the teaching of specific skills (e.g. problem solving, communication) and psychoeducation	Family Manualised; face-to-face individual sessions Location unclear	Psychologists Delivering/facilitating the intervention (facilitating the family group meetings)	Parent ratings of the intervention's helpfulness (13 items on a local five-point scale), and satisfaction with the intervention (three items on a local seven-point scale) Parent satisfaction levels with CAPS were high and most families completed all sessions offered; this suggests that families were engaged in the programme and perceived it to be beneficial

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
^a Gowers 2007 ^{70,71} UK, England	Eating disorders Treatment YP with anorexia	Not explicit ('specialised outpatient treatment') Multidimensional, involving CB principles, education, motivational interviewing and parent counselling Unclear (implied that the programme is about the family learning to manage behaviour, beliefs and feelings)	Family Manualised; individualised face-to-face sessions Unclear (implied it is an outpatient clinic)	'a trained member of the team 'Delivering/facilitating the intervention (delivering the CB and parent counselling interventions)	Child and parent ratings, on a local seven-point Likert scale, of prior expectations and subsequent satisfaction of any treatment they had received Parents reported being generally satisfied with all treatments but were significantly more satisfied with specialist outpatient treatment (the intervention) than with general CAMHS (the control); the YP had more mixed experiences of treatment, with significantly lower overall satisfaction levels than parents
^a Hahlweg 2010 ⁷³ Germany	Serious behaviour problems Universal General population of parents	Triple P Parent training Teaching parents skills to manage their children; parents learn to set and monitor their own goals for behaviour change in their children	Parents Manualised face-to-face groups (with optional telephone contact) School based	Psychologists Delivering/facilitating the intervention (running the groups and making the telephone calls)	Mothers' ratings of satisfaction on the 13-item Client Satisfaction Questionnaire 91% of mothers were satisfied with the training, 86% liked the atmosphere during the group sessions and 94% rated the programme as helpful
^a Harrington 1998 ⁷⁴ UK, England	Self-harm Treatment YP who have self-poisoned	Home-based family intervention Family therapy; behavioural therapy Improvements in family functioning via goal negotiation and family problem solving	All family members (YP plus at least one parent) Manualised; face-to-face individual family sessions Home based	Master's-level child psychiatric social workers Delivering/facilitating the intervention	Child and parent ratings of satisfaction on a local eight-point Likert scale Intervention group parents were significantly more satisfied than control group parents; there was no difference between the groups as far as the YP were concerned

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
Hoath 2002 ¹⁶⁴ Australia	Serious behaviour problems Treatment Parents of children aged 5–9 years with ADHD	Enhanced Group Triple P Parent training; behavioural, social learning theory and child developmental approaches Teaching parents strategies to encourage their child's social and language skills, emotional self-regulation, independence and problem-solving abilities	Parents Manualised face-to-face groups (with weekly telephone contact from the fifth session) School	Psychologists Delivering/facilitating the intervention (running the groups and providing weekly telephone support)	Parent ratings of satisfaction on the 13-item Client Satisfaction Questionnaire There was a high level of parent satisfaction with the intervention
^a Kendall 2008 ^{83,84} USA	Anxiety disorders Treatment Children with anxiety	Family CBT (based on Coping Cat) CB principles; relaxation Teaching children skills to manage anxiety; modifying parental beliefs and expectations, teaching parents constructive responses to their child's anxiety; teaching parents and children effective communication skills	Family Manualised; face-to-face groups Location unclear	Master's-level therapists and doctoral-level psychologists Delivering/facilitating the intervention (running the sessions)	Child ratings of the therapeutic relationship on a local seven-item, five-point scale There were no significant differences in the children's perceptions of the therapeutic relationship between the intervention and control conditions
^a Kennard 2008 ⁸⁵ USA	Depression Treatment YP recovering from depression	RP-CBT CB principles (especially relapse prevention) Self-care element unclear but implicit in CBT; a focus on residual depressive symptoms and promoting wellness	Child/young person Manualised; face-to-face individual (YP mainly; some family) sessions Location unclear	CBT therapists Delivering/facilitating the intervention (running the individual and family sessions)	Child and parent ratings of satisfaction using the eight-item Client Satisfaction Questionnaire Child-reported satisfaction levels were significantly higher in participants who received RP-CBT in addition to medication management; parent-reported satisfaction levels were similar but not statistically significant

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
Khanna 2010 ¹⁶⁵ USA	Anxiety disorders Treatment Children aged 7–13 years diagnosed with anxiety	CCAL and ICBT CB principles; both interventions were based on Coping Cat Teaching children skills to manage anxiety; teaching children effective communication skills	Child/young person (some parent sessions) Manualised; face-to-face (ICBT) and computerised (CCAL) individual sessions CCAL, online; ICBT, location unclear	Psychologists Coaching the CYP with completion of the intervention; conducting two parent sessions	Child and parent ratings of satisfaction on the eight-item Client Satisfaction Questionnaire There was no difference in child-reported satisfaction between the two CBT interventions (ICBT and CCAL), but the child-reported ratings were higher than those of the control; there was no difference across all three conditions (CCAL, ICBT and the control) on parent ratings of satisfaction
^a Kolko 2010 ⁸⁷ USA	Serious behaviour problems Indicated Children with severe behaviour problems	PONI Combination of CB principles and parent training Children trained in CB skills to promote self-management; parents trained in problem-solving skills and positive management of children	Family Manualised; face-to-face individualised Home based	General nurses Delivering/facilitating the intervention (running the home-based sessions)	Parent ratings on the eight-item Client Satisfaction Questionnaire and Barriers to Treatment Participation scales Parents in the PONI group reported greater satisfaction and fewer obstacles to treatment on three of the four Barriers to Treatment Participation factors; PONI was associated with higher rates of treatment initiation and completion than the control
Larsson 2008 ¹⁶⁶ Norway	Serious behaviour problems Treatment Children aged 4–8 years, diagnosed with ODD or CD	The Incredible Years, parent and child elements Webster-Stratton's social learning approach (involving modelling and experiential learning) Parent training in which parents set themselves goals, undertake homework each week and report back on their progress	Child/young person and parents (separately) Manualised; face-to-face groups Clinic	MH-trained staff Delivering/facilitating the intervention (running the groups)	Parent ratings on a local seven-point consumer satisfaction scale Slightly more mothers than fathers rated the programme good or very good (93.8% compared with 83.7%); over 90% of both mothers and fathers would recommend or strongly recommend it

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
^a Lowry-Webster 2001 ^{39,90} Australia	Principally anxiety disorders Indicated 'Universal' population of 10- to 13-year-olds, with a subgroup identified as 'high anxiety'	FRIENDS for Children; FRIENDS for Parents CB principles (based on Coping Koala) Children taught strategies for coping with anxiety; parents taught management skills to support children	Family Manualised; face-to-face groups (separately for the children and parents) School based	Teachers Delivering/facilitating the intervention (running the child and parent groups)	Children, parents and teachers completed local acceptability measures 66% of children said they would use the skills that they learnt in the FRIENDS programme and 85% of children rated the programme as somewhat enjoyable or higher; 71% of parents rated the programme as somewhat useful or higher in terms of enhancing their child's coping skills; parents rated all of the skills taught in the programme as useful but 'recognising feelings in others' was rated as the most useful; this was slightly different from the ratings evidenced by children who rated 'relaxation exercises' as the most useful; the programme was rated as acceptable by teachers on all aspects measured
March 2009 ¹⁶⁷ Australia	Anxiety disorders Treatment Children aged 7–12 years with anxiety disorders	BRAVE for Children – ONLINE CB principles Cognitive strategies of coping, problem solving and self-reinforcement of 'brave' behaviour are taught; parents are empowered to help their children acquire and use the skills presented in the programme	Child/young person and parents Manualised; computerised individual sessions Delivered online	Unclear ('online therapist') E-mailing families during the intervention with weekly feedback plus telephone calls at the beginning and midway during the intervention	Parent and child ratings on a local eight-item satisfaction scale Children and parents reported moderate levels of satisfaction following treatment
^a Masia-Warner 2007 ⁹¹ USA	Anxiety disorders Treatment YP with social anxiety	SASS CB principles; social skills training Unclear (self-care implicit in CB approach); peer support	Child/young person Manualised; face-to-face groups School based	Psychologists; 'peer assistants' for the weekend activities Delivering/facilitating the intervention (running the group sessions)	Child and parent ratings on four questions on a local treatment satisfaction scale For YP, satisfaction did not differ by treatment group but intervention group parents were more satisfied than control group parents

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
Matos 2009 ¹⁶⁸ Puerto Rico	Serious behaviour problems Treatment Parents of children aged 4–6 years with a diagnosis of ADHD	Parent–child interaction therapy Behavioural management; coaching Helping parents manage their child's behaviour more effectively; parents are taught and given time to practise specific communication and behaviour management skills	Family Manualised; face-to-face groups Clinic	Psychologists Delivering/facilitating the intervention (running the groups)	Mothers' ratings on the TAI and a local TES (TAI data presented were of limited value); mothers' reports on the TES indicated they felt comfortable and understood by their therapists as well as confident and supported
Matsumoto 2007 ¹⁶⁹ Australia	Serious behaviour problems Universal Japanese parents with children aged 2–10 years	Triple P Parent training; behavioural, social learning theory and child developmental approaches To learn and practise positive parenting skills in a self-regulatory framework; peer support, friendship and feedback from other parents and opportunities for parents to normalise their parenting experience through group interaction	Parents Manualised face-to-face groups (with additional telephone contact) Unclear (implied clinic)	Accredited Triple P trainers Delivering/facilitating the intervention (running the groups and providing telephone support)	Parent ratings of satisfaction on the 13-item Client Satisfaction Questionnaire Parents' ratings of satisfaction with the programme ranged from 4.9 to 6.2; parents rated the items 'quality of service received', 'type of help expected' and 'overall satisfaction' highest, and the item 'improvement in partnership' lowest
^a Merry 2004 ⁹³ New Zealand	Depression Universal General population of school children aged 13–15 years	RAP-Kiwi CB and interpersonal therapy principles Problem solving; role-play activities	Child/young person Manualised; face-to-face groups School based	Teachers Delivering/facilitating the intervention (running the classroom sessions)	Child ratings of enjoyment and usefulness on a local scale; teachers provided verbal feedback on the intervention Students rated both RAP-Kiwi and the control as reasonably enjoyable and useful; teachers were less positive about RAP-Kiwi than the students in that they felt being tied down to delivery as prescribed in the manual was inflexible

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
Molina 2008 ¹⁷⁰ USA	Serious behaviour problems Treatment US 'Middle-Schoolers' with ADHD	Challenging Horizons Program Behavioural approach; social skills training After-school programme targeting educational, social and recreational skills, homework completion and school and home behaviour	Child/young person Manualised; face-to-face groups School	'Counsellor' Delivering/facilitating the intervention (running the groups; liaising with parents)	Parent and teacher ratings on, respectively, 10- and 13-item local satisfaction scales Satisfaction with the programme was promising; more than 70% of the parental ratings indicated a positive reaction, including benefits gained from the programme and desire for continued participation; teacher ratings of satisfaction were generally positive as well but somewhat muted compared with those of parents
Nicholson 1999 ¹⁷¹ Australia	Serious behaviour problems Treatment Children with ODD and conduct problems in stepfamilies	BFI Behavioural principles Standard behavioural family intervention approaches were supplemented by components that focused on co-operative parenting and conflict resolution skills; involves review of homework assignments, discussion and identification of skills deficits, and active skills training	Family Manualised; face-to-face groups Clinic	Psychologists Delivering/facilitating the intervention (one arm of the trial – self-directed BFI – had the same intervention with no therapist involvement)	Parent/step-parent ratings on a local 13-item satisfaction questionnaire Both programmes were evaluated positively; significantly higher ratings of satisfaction were obtained for the therapist-directed intervention than the self-directed intervention
^a O'Dea 2000 ¹³⁶ Australia	Eating disorders Universal General population of secondary school students	Everybody's Different Educational theories of co-operative, interactive and student-centred learning Building self-esteem; home-based activities such as family discussion and positive parental input	Child/young person Manualised; face-to-face groups School based	Teachers Delivering/facilitating the intervention (delivering the lessons)	Children anonymously completed a local evaluation questionnaire exploring the value of the intervention Most students found the programme valuable though a small percentage rated the programme as not valuable; a majority would participate in another similar programme

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
^a Pfiffner 1997 ¹⁰¹ USA	Serious behaviour problems	SST	Child/young person	'SST expert' plus a psychologist	Child and parent ratings on a local consumer evaluation questionnaire
	Treatment	Social skills training; behavioural approach; parent training	Face-to-face groups	Delivering/facilitating the intervention (running the groups)	A majority of the children reported that the group helped them get along better with other children, and most reported liking the group 'pretty much' or 'a lot'; all parents in the parent group found the group useful
	Children with ADHD and their families	Social and problem-solving skills taught via modelling and role play with homework activities; children evaluated each other's performance	Location unclear		
^a Pfiffner 2007 ¹⁰² USA	Serious behaviour problems	CLAS programme	Family	Psychologists	Parents and teachers completed a consumer satisfaction survey (little methodological detail was reported)
	Treatment	Behavioural approach; parent training; social skills training; some CB principles	Manualised; face-to-face groups	Delivering/facilitating the intervention (running the child and parent sessions; facilitating the child in the home-school environment)	The intervention was well received by parents, teachers and children; all of the parents were very satisfied with the intervention and the majority rated the strategies and skills taught as being useful or very useful; the majority of teachers thought the intervention was appropriate for treating children's attentional, academic and social skills problems and would recommend it to others, with most agreeing that minimal effort was required to participate in the intervention; most children reported liking the group either 'pretty much' or 'a lot', and most believed that it helped them do better at home and at school
	Children with inattentive type ADHD	Teaching the children self-care skills (e.g. getting ready for school) and time management (skills that were shared with teachers so that they were able to reinforce in the classroom); teaching parents strategies for managing ADHD using behavioural techniques; teaching parents how to effectively interact with teachers	Implied school based		

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
Seeley 2009 ¹⁷² USA	Serious behaviour problems Indicated Students meeting criteria for ADHD	First Step to Success Coaching Through instruction, role playing, cueing, prompting and feedback, parents learn how to teach and encourage relevant skills in their child and how to communicate and co-operate with the child's teacher in prompting and reinforcing these skills at school	Child and parents (and, indirectly, teachers) Manualised; face-to-face individual sessions Home	Behavioural coach (normally school professional) Delivering/facilitating the intervention (running the sessions; liaising between teachers and parents)	Parent and teacher ratings on, respectively, 12- and 13-item local satisfaction scales Satisfaction ratings were quite favourable based on parent report, whereas teachers reported more moderate satisfaction ratings, especially on 'the program did not take much of my time', 'the program did not interfere with my other teaching activities/responsibilities' and 'the program was effective' items
^a Sheffield 2006 ¹¹⁰ Australia	Depression Indicated High-risk Australian Year 9 students	Not explicit ('universal' and 'indicated') CB principles Universal: teaching CB techniques via individual and small-group work, interactive exercises and homework tasks; indicated: teaching interpersonal skills (e.g. assertion and negotiating) and self-reward skills via small-group work and a workbook	Child/young person Manualised face-to-face groups (universal: whole class; indicated: small groups) School based	Trained school counsellors or MH professionals Delivering/facilitating the intervention (running the groups)	Child, teacher and counsellor ratings on a local 10-point Likert scale The mean evaluation rating was significantly higher for the indicated than for the universal intervention; teacher/counsellor evaluations indicated that satisfaction was higher among group leaders from the indicated intervention compared with the universal intervention; student attendance for the universal intervention was extremely high; for the indicated intervention, attendance was less good but still around 75%
Shortt 2001 ¹⁷³ Australia	Anxiety disorders Treatment Children aged 6–10 years with separation anxiety, generalised anxiety disorder or social phobia	FRIENDS for Children; FRIENDS for Parents CB principles (based on Coping Koala) Children taught strategies for coping with anxiety; parents taught management skills to support children	Family Manualised; face-to-face groups Clinic	'Clinical masters trained doctoral candidates' Delivering/facilitating the intervention (running the groups)	Children and parents completed a local satisfaction questionnaire The programme received positive evaluations from parents and children alike; 44% of children would 'often' and 56% would 'sometimes' use the FRIENDS strategies; 83% of children rated the programme as 'fun' and 17% rated it as 'OK'

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
^a Spence 2003 ¹¹³ Australia	Depression Universal General population of Australian Grade 8 students	Problem Solving for Life programme Broadly CB principles Learning problem-solving skills to manage relationships, situations and feelings; learning cognitive techniques to prevent negative feelings; individual, small-group and whole-class interactive exercises and activities	Child/young person Manualised face-to-face groups School based	Teachers Delivering/facilitating the intervention (running the group and individual sessions)	Children and teachers completed a rating scale evaluation form 42% of the children would, 31% might and 27% would not recommend the course to others; 34% would, 49% might and 17% would not use the skills taught in everyday life; 90% of teachers thought the course was effective and 88% said they would teach the course again; teachers did not have time to complete all of the tasks required in some sessions
^a Stice 2008 ^{118,119} USA	Depression Selective High school students at risk of depression	Brief group CBT and group supportive–expressive therapy (both are self-care support interventions) CBT: CB principles; motivational theory; supportive–expressive therapy; non-directive supportive psychotherapy CBT: skills training; social support; skills practice, group activities and motivational enhancement exercises; supportive–expressive therapy: learning strategies to support emotional self-management	Child/young person Manualised; face-to-face groups Location unclear	Psychologists Delivering/facilitating the intervention (running the groups)	Child ratings of satisfaction and the degree to which they felt prepared to avoid future depression on a local five-point Likert scale 76% of the group CBT condition and 71% of the supportive–expressive condition indicated they were pleased or extremely pleased with the intervention; 84% of the group CBT participants and 63% of the supportive–expressive participants felt they were prepared to avoid future depression
Waters 2009 ¹⁷⁴ Australia	Anxiety disorders Treatment Children aged 4–18 years with anxiety disorders	Take ACTION CB principles Teaching coping, problem-solving and social skills via activities and homework	Children and parents (separately) Manualised; face-to-face groups Clinic	Psychologist Delivering/facilitating the intervention (running the groups)	Child and parent ratings using two local five-point satisfaction scales Parents reported high levels of satisfaction with the treatment

Paper and locale	Condition, intervention level and target	Intervention name, model and self-care element	Recipients, platform and delivery location	Agent and agent role	Data source and key messages
Webster-Stratton 2001 ¹⁷⁵	Serious behaviour problems	The Incredible Years (Dina School element)	Children/young people	MH-trained clinicians	Parents completed a local 'social validity' measure that included questions regarding the usefulness of the treatment
USA	Indicated	Webster-Stratton's social learning approach (involving modelling and experiential learning)	Manualised; face-to-face groups	Delivering/facilitating the intervention (running the groups)	88% of parents found the programme useful
	Children aged 4–8 years diagnosed with early-onset CD	Parent training in which parents set themselves goals, undertake homework each week and report back on their progress	Clinic		
Webster-Stratton 2004 ¹⁷⁶	Serious behaviour problems	The Incredible Years	Children/young people, parents and teachers	MH-trained clinicians	Parents and teachers completed local seven-point consumer satisfaction scale
USA	Treatment	Webster-Stratton's social learning approach (involving modelling and experiential learning)	Manualised; face-to-face groups	Delivering/facilitating the intervention (running the groups)	Consumer satisfaction with the parent, child and teacher elements was high; parents and teachers are more satisfied when teachers are also involved in the training
	Children aged 4–8 years diagnosed with ODD	Parent training in which parents set themselves goals, undertake homework each week and report back on their progress	Clinic		
Webster-Stratton 2011 ¹⁷⁷	Serious behaviour problems	The Incredible Years, parent and child elements	Child/young person and parents (separately)	'Certified group leaders'	Parents completed a local 59-item questionnaire concerned with satisfaction and usefulness of the programme
USA	Treatment	Webster-Stratton's social learning approach (involving modelling and experiential learning)	Manualised; face-to-face groups	Coaching; delivering/facilitating the intervention (running the parent and child groups)	Mothers generally rated the intervention higher than fathers but both were satisfied
	Young children with ADHD	Parent training in which parents set themselves goals, undertake homework each week and report back on their progress	Clinic		
BFI, behavioural family intervention; CAPS, Coping and Promoting Strength; CB, cognitive-behavioural; CCAL, Camp Cope-A-Lot; FOCUS, Freedom From Obsessions and Compulsions; CLAS, Child Life and Attention Skills; ICBT, individual CBT; MBSR, mindfulness-based stress reduction; MH, mental health; OCD, obsessive-compulsive disorder; PONI, Protocol for On-site Nurse-administered Behavioral Intervention; RAP-Kiwi, Resourceful Adolescent Program; RP-CBT, relapse prevention CBT; RST, reciprocal skills training; SASS, Skills for Social and Academic Success; SST, social skills training; TAI, Therapy Attitude Inventory; TES, treatment evaluation scale; YP, young people.					
a Also included in the effectiveness review.					

Appendix 10 E-mail circulated to identify service provision in England and Wales

Mental health self-care support for children and young people

Do you know of any projects or initiatives that focus on mental health self-care support for children and young people and/or their families and carers?

The School of Nursing, Midwifery and Social Work at the University of Manchester is conducting a study into mental health self-care support for children and young people. The study is in collaboration with the charity YoungMinds, and is funded by the NHS National Institute for Health Research.

Part of the study involves carrying out some case studies on mental health self-care support initiatives or projects that are directed at children and young people and/or their families and carers. Although we are picking up some initiatives and projects through a literature review and an Internet search (which are also part of the study) and through our networks, we are also aware that many initiatives/projects will be local and won't necessarily be widely publicised. Some examples of the types of projects we're interested in include:

- Interactive, online support for children and/or their families and carers
- Peer support programmes
- Guided self-help initiatives (regardless of theoretical model or media used)
- Whole school approaches to mental health where self-management is a key element
- Parenting programmes where changes in children's mental health is a clear outcome
- Summer schools/activity holidays where self-management is a key element

If you're aware of any such initiatives and projects operating in **England and Wales** (we are limited to these areas because of our research funding stream) regardless of whether the NHS is involved or not, we'd be delighted to hear about them. You can contact either the project Researcher, Dr Bec Elvey (rebecca.elvey@manchester.ac.uk, 0161 306 7784) or the Principal Investigator, Dr Steven Prymachuk (steven.prymachuk@manchester.ac.uk, 0161 306 7859). Further information about the project can be found on the funder's website: <http://www.sdo.nihr.ac.uk/projdetails.php?ref=10-1008-30>

** Please feel free to circulate this email round your networks **

Appendix 11 Mapping of mental health self-care support services for children and young people across England and Wales

Service	Location, urban/rural and provider	Condition, intervention level and target	Model, self-care element and agent	Recipients, platform and delivery location	Notes
1a	England	Anxiety disorders	Self-empowerment; solution-focused approach	Child/young person	Three services delivered by the same voluntary sector provider, all 5–6 weeks long
	Urban	Indicated	Helping CYP to help themselves through psychoeducation and the use of exercises and activities	Face to face; mainly groups	
	Voluntary sector	CYP aged 7–19 years experiencing worry, fear or panic attacks	Counsellor; youth worker; occupational therapist; nursery nurse	Community	
1b		General mental health	Unclear	Child/young person	
		Selective	CYP supported, through a range of activities, to explore feelings and develop coping strategies to increase confidence and self-esteem	Face to face; mainly groups; gender specific	
		CYP aged 7–19 years experiencing low self-esteem/confidence	Voluntary sector staff	Community	
1c		General mental health	Self-empowerment	Child/young person	
		Selective	Giving CYP the necessary skills to prevent them becoming a victim; teaches self-empowerment and rights, strategies for self-protection; encouragement to speak out/ask for help	Face to face; mainly groups	
		CYP aged 7–19 years at risk of becoming a victim	Voluntary sector staff	Community	
2a	England	Self-harm	Recovery-focused approach; eclectic mix including CBT, DBT, supportive counselling, art and music therapies	Child/young person	<i>Case study site</i>
	Urban	Treatment		Face-to-face groups	Groups are flexible and ongoing, with YP usually attending for 4–5 months; provided at several other sites
	NHS	YP aged 14–17 years who self-harm, plus their families	Groups can be chaired by YP; security planning to keep the YP safe; taking ownership, devising alternative strategies to self-harming	Hospital/clinic	
			Nurse; support worker		

Service	Location, urban/rural and provider	Condition, intervention level and target	Model, self-care element and agent	Recipients, platform and delivery location	Notes
2b		Eating disorders	Recovery-focused approach	Child/young person	Same provider as service 2a above
		Treatment	Little information supplied (but self-care implicit in recovery-focused approach)	Face-to-face groups	
		YP aged 12–18 years with eating disorders	Nurse; support worker	Hospital/clinic	
3	England	(Emerging) behaviour problems	Solution-focused approach; Daniel-Wassell model of resilience	Child/young person	<i>Case study site</i>
	Urban	Indicated	Aims to help children develop resilience via giving them a chance to tell their story and the development of an action plan with goals	Face-to-face individual support	12-session programme that follows an evidence-informed model using a framework with six domains
	Voluntary sector (but local authority funded)	Families of children aged 5–14 years with emerging emotional and behavioural problems and complex needs but not requiring Tier 3 care	Voluntary sector staff with youth and social work backgrounds	Community (voluntary sector provider premises, home and school)	
4	England	(Psychosis)	Romme and Escher's Hearing Voices approach; recovery	Child/young person	Weekly groups; no limit on how long YP can attend for
	Urban	Indicated	Provides support in coping with, or recovering from, voice-hearing experiences; various unstructured or semistructured activities to increase empowerment, coping strategies and skills	Face-to-face groups	
	Voluntary sector	Group and peer support	Service provider staff plus any volunteers (including YP themselves)	Community	
		YP aged 12–18 years who hear or see things that others do not			

Service	Location, urban/rural and provider	Condition, intervention level and target	Model, self-care element and agent	Recipients, platform and delivery location	Notes
5	England (multisite)	General mental health	Recovery	Child/young person	Delivered at three sites; programme consists of four half-day sessions
	Urban	Selective	An emotional health and well-being programme with a follow-on leadership programme; both aim to build confidence, help the YP learn new skills, and reflect on and understand own mental health through various activities including art, drama, dance and music	Face-to-face groups	
	Voluntary sector	YP aged 14–18 years at risk of, or who have, mental health problems	Service provider staff (two facilitators, typically experienced in youth work but not mental health trained)	Community	
6	England	General mental health	Uses Webster-Stratton's The Incredible Years (social learning theory)	Child/young person	Service is a day treatment programme
	Urban	Indicated	Helping children and parents manage the child's behaviour	Face-to-face individual, group and family therapies	
	NHS	CYP aged 5–12 years with complex mental health and emotional needs and their families	Unclear ('various')	Unclear (but including schools)	
7	England	(Emerging) behaviour problems	Solution-focused approach	Child/young person	Up to 10 sessions
	Rural	Indicated	Aims to help children recognise, express and manage their feelings and improve school attendance; various activities including workshops with stories, puppets and creative activities	Face to face; mainly groups, some individual sessions	
	Voluntary sector	School-aged CYP with emerging behavioural and emotional difficulties	Teachers, teaching assistants, pastoral support staff, SENCOs	School	

Service	Location, urban/rural and provider	Condition, intervention level and target	Model, self-care element and agent	Recipients, platform and delivery location	Notes
8	England	(Emerging) behaviour problems	Solution-focused approach; early intervention	Child/young person	
	Rural	Indicated	Focuses on getting the CYP to use their own resources; affirmations and self-management of specific issues, e.g. sleep problems, anger	Unclear ('various' but implied face to face)	
	NHS	CYP aged up to 19 years with emerging behavioural and emotional difficulties for whom Tier 1 services have not worked but specialist CAMHS referral is inappropriate	CAMHS staff, school nurses, pupil support workers	Unclear (implied school)	
9	England	Anxiety disorders; depression	IAPT framework; CB principles	Child/young person	Predominantly adult service that also works with 16- to 17-year-olds
	Urban; rural	Indicated; treatment	Guided self-help approaches in anxiety and depression; uses standard packages such as Fear Fighter, MoodCalmer, Beating the Blues	Face-to-face or computerised individual sessions with telephone support	
	Voluntary sector	CYP aged 16–17 years with low-level anxiety or depression	'Psychological wellbeing practitioners'	Community or online	
10	Wales	Behaviour problems (ADHD, ODD, CD)	Social learning theory; parent training via Webster-Stratton's The Incredible Years	Parents	Separate service to service 11 below
	Urban; rural	Indicated	Giving parents skills to manage and facilitate their children in a positive way; practise skills with feedback; peer support	Face-to-face groups	
	NHS	Parents of children aged 6–12 years referred to Tier 3 CAMHS for ADHD or CD, or any other parents who might benefit	Educational psychologist plus a cofacilitator	Community	

Service	Location, urban/rural and provider	Condition, intervention level and target	Model, self-care element and agent	Recipients, platform and delivery location	Notes
11	Wales	Behaviour problems (ADHD, ODD, CD)	Social learning theory; parent training via Webster-Stratton's The Incredible Years	Parents	<i>Case study site</i>
	Rural			Face-to-face groups	
	Voluntary sector	Indicated Parents of children with behavioural and/or emotional difficulties	Giving parents skills to manage and facilitate their children in a positive way; practise skills with feedback; peer support Voluntary sector staff with youth and social work backgrounds	Community (voluntary sector provider premises)	
12	Wales	Behaviour problems (ADHD, ODD, CD)	Social learning theory; Dina School element of Webster-Stratton's The Incredible Years	Child/young person	<i>Case study site</i>
	Rural	Indicated		Face-to-face groups	
	NHS; local authority	Children aged 5–6 years with emerging emotional and/or behavioural difficulties	Children are introduced to communication and behavioural techniques and encouraged to practise these at home and school; activities involving role play, puppets, video vignettes, etc. Primary school staff (teaching assistants)	School	
13a	England	General mental health	Mindfulness	Child/young person	Two services delivered by the same provider
	Urban	Indicated	To help YP with their 'experience', not tell them what to do; practise mindfulness techniques between sessions with feedback from facilitator	Face-to-face groups	
	NHS; local authority	CYP, aged 14–18 years, referred to Tier 2 and 3 CAMHS	MH staff (e.g. primary MH worker, clinical psychologist; MH nurse; psychotherapist)	Location unclear	
13b		Anxiety disorders	CB principles	Family	
		Treatment			
		Families of CYP aged 8–12 years with generalised anxiety having a medium impact on family life	Programme based on a CB workbook devised by a team member; parent learns strategies to help their child with skills practice at home Unclear ('various')	Face-to-face groups of six to seven families Location unclear	

Service	Location, urban/rural and provider	Condition, intervention level and target	Model, self-care element and agent	Recipients, platform and delivery location	Notes
14	England	Depression; anxiety	CB principles	Child/young person	<i>Case study site</i>
	Urban	Indicated	Guided self-help using the Beating the Blues programme	Online, supported by face-to-face individual support	Young adult service which 14- to 17-year-olds can access
	Voluntary sector	YP aged 14–30 years	Service manager; volunteers	Community (voluntary sector provider site); online	
15	Wales	General mental health	Recovery; early intervention	Child/young person	Young adult service which 16- to 17-year-olds can access
	Rural	Selective; indicated	To stop the process of desocialisation and to end isolation via practical action such as encouraging and enabling service users to pass their driving test or encouraging them into volunteering roles; to increase self-esteem and interaction with others	Face-to-face individual support and group activities	
	Voluntary sector	YP, aged 16–25 years, at risk of mental health problems or already suffering mental distress, e.g. depression or anxiety or who are self-harming	Project worker	Location unclear	
16a	England	General mental health	Model unclear	Child/young person	Three young adult services delivered by the same service provider which 13- to 17-year-olds can access
	Urban	Selective	Focus on promoting skills and self-esteem; offers peer support, a drop-in service, one to one in schools and an 8-week counselling programme	Face-to-face individual support and group activities	
	Voluntary sector	YP aged 13–25 years	Service provider staff	Community (provider premises)	
16b		Self-harm	Psychoeducational approach	Child/young person	
		Unclear	Unclear (focus on safeguarding)	Face-to-face individual sessions	
		YP aged 13–25 years	Service provider staff	Community (provider premises)	

Service	Location, urban/rural and provider	Condition, intervention level and target	Model, self-care element and agent	Recipients, platform and delivery location	Notes
16c		Anxiety disorders	Model unclear	Child/young person	
		Unclear	Unclear	Face-to-face groups	
		Females aged 17+ years	Service provider staff	Community (provider premises)	
17	England	General mental health	CAPA	Family	Assessment plus six follow-up appointments offered
	Rural	Selective; indicated	Aims to promote emotional/holistic well-being through various activities designed to encourage responsibility and provide opportunities to develop and practise independence and life skills; activities such as homework, thought diaries, relaxation techniques, physical exercise and setting a routine/structure	Face-to-face individual support	
	NHS	CYP up to age 19 years with any MH or emotional well-being concern that is not immediate high risk		Location unclear	
			Primary MH worker		
18	England (multisite)	General mental health	Mixed model, designed to avoid the 'recovery rhetoric'	Child/young person	Young adult service, delivered across three sites, which 16- to 17-year-olds can access
	Urban	Universal		Various face-to-face group and individual activities	
	Voluntary sector	YP aged 16–25 years whether MH service user or not	A participatory project giving YP the opportunity to design and deliver services; self-care activities for peers around building emotional resilience; activities such as chill-out sessions, climbing, anger management, boxing, 'walk and talk'	Community	
			MH-trained youth workers		
19	England	Self-harm	No specific model used	Child/young person	10-week programme
	Urban	Indicated; treatment	Aims to raise awareness and emotional literacy to reduce self-harm through unstructured shared activities, e.g. creative writing activities; encouraged to develop and implement own coping strategies	Face-to-face groups	
	Voluntary sector	Young females who self-harm		Community	
			'Counsellor'		

Service	Location, urban/rural and provider	Condition, intervention level and target	Model, self-care element and agent	Recipients, platform and delivery location	Notes
20	Online	General mental health	Unclear	Child/young person	Service for people up to the age of 25 years which 16- to 17-year-olds can access; live chat sessions held twice a week
	Urban; rural	Universal	Provides emotional and peer support on general health and well-being including mental health	Moderated discussion boards and live chat room	
	Voluntary sector	YP aged 16–25 years	Peers; the site workers who are from mental health voluntary organisations	Online	
21	Online	General health and well-being including mental health	Unclear	Child/young person	
	Urban; rural		Provides peer and professional support for depression, mental health, phobias, self-esteem, eating disorders and self-harm	Moderated discussion boards; one-to-one online chats with a counsellor	
	Voluntary sector	Universal			
22		YP aged up to 18 years	Peers; service provider staff	Online	<i>Case study site</i> Service for people up to the age of 25 years which 16- to 17-year-olds can access
	Online	Eating disorders	Recovery-focused approach	Child/young person	
	Urban; rural	Universal; selective	Providing peer support	Moderated discussion boards; one-to-one online chats with a counsellor	
23	Voluntary sector	YP aged up to 25 years	Peers; service provider staff (moderated discussions)	Online	Residential unit providing Tier 4-type services
	England	Mainly psychosis	Recovery; psychosocial and rehabilitation approaches	Child/young person	
	Rural	Treatment	An approach that facilitates education, vocational skills, social integration and daily living skills for the service users	Various face-to-face individual and group sessions	
	Private sector	Males aged 14–19 years	Multidisciplinary facilitators	Hospital	

Service	Location, urban/rural and provider	Condition, intervention level and target	Model, self-care element and agent	Recipients, platform and delivery location	Notes
24	England	General mental health	Coaching	Child/young person	Six 2.5-hour groups plus one-to-one sessions
	Rural	Selective	Coaching (little other information)	Face-to-face groups with some individual sessions	
	Voluntary sector	YP aged 14–17 years with emotional and behavioural problems who are at risk of developing mental health problems	Professional coach	Location unclear	
25	England	Anxiety disorders	CB principles	Children/young people	Workshops are held in partnership with schools who arrange day release from classes and assist with recruitment
	Urban	Indicated	Workshops use a well-being, non-stigmatising approach and are aimed at increasing access to CB-based intervention for YP who do not attend mainstream CAMHS	Face-to-face group workshop, with individual pre- and postworkshop sessions	
	NHS	YP aged 16–18 years with anxiety, low self-esteem or low mood who do not attend mainstream CAMHS	Clinical and assistant psychologists	Schools; youth centres	
26	Wales	Depression	CB principles	Child/young person	10 sessions
	Urban	Indicated	Enhanced guided self-help; the use of workbooks and support sessions focusing on five areas: thoughts, feelings, body sensations, behaviours and situations	Face-to-face individual sessions	
	NHS	CYP up to age 18 years with depression/low mood	CAMHS practitioner	Location unclear	
27	England	Serious behaviour problems	CB principles	Child/young person and parents (separately)	14 weekly sessions
	Urban	Treatment	Unclear (self-care implied by having a facilitated CB approach)	Face-to-face parent and child groups	
	NHS	CYP from the age of 9 years with CD	CAMHS practitioner	Clinic	

CAPA, Choice and Partnership Approach; CB, cognitive-behavioural; DBT, dialectical behaviour therapy; MH, mental health; YP, young people.

Appendix 12 The case study topic guides

Topic guide for children and young people

Context/history

- Length of time of condition
- Self-care before the project – what did they do and who helped them?
- Difficulties experienced around self-care

The self-care service

- Who told them about the service?
- Why were they interested in going/taking part?
- Pattern/frequency of use of the service
- What do they like about it?
- What don't they like about it?
- Do they feel it has helped them? If so, how?
- Could the project be improved? If so, how?

Self-care

- Who can best support them?
- How would they like to receive the support?
- Barriers and enablers
- Have they used other similar services? If so, how does this one compare?

Topic guide for parents and carers

Context/history

- Length of time child has had condition
- Self-care before the project
- Who helped/supported them
- Difficulties experienced around self-care and/or encouraging child's involvement

The self-care project

- Who told them about the project?
- Why were they interested in going/taking part?
- What do they like about it?
- What don't they like about it?
- Do they feel it has helped them? If so, how?
- Do they feel it has helped their child? If so, how?
- Could the project be improved? If so, how?

Self-care

- Who can best support them?
- Who can best support their child?
- How would they like to receive the support?
- How do they think their child should receive the support?
- Have they used other similar services? If so, how does this one compare?

Topic guide for service providers***Role in the self-care project***

- Current role
- Previous role (development of project)
- Preparation for role in self-care project
- Specific training/education
- Additional needs for training/education in the area of self-care

View of the project

- What works well and why? (enablers)
- What does not work well and why? (barriers)
- Perception of its impact on children/parents (long and short term)
- Perception of the impact of the model on use of primary care, hospital and other support services

Integration with other self-care support

- How does the project fit/link with 'mainstream' health service support?
- How does the project fit/link with lay forms of self-care support?
- How does the project fit/link with self-care support from social care/educational sectors?

Appendix 13 Initial framework chart for site 4

Initial thematic framework	Data source			
	CYP	Families	Staff	Documents
Context Experiences of illness/problems	Not getting on with parent and siblings; having a bad temper; behavioural problems	Difficulty understanding instructions, not speaking up in class, not settling into school; not dealing with unfamiliar people; unable to differentiate friend from non-friend; unsettled by change; angry; soiling; behaviour in class, not listening, stamping	Families with complex needs that do not meet CAMHS thresholds (which are quite high); unsettled in classroom; not listening in class; struggling with peer relationships; not sticking to task; not working within social boundaries	
Context Experiences of self-care/support (what they've done to self-care and been helped with)		At school, saw one of the teachers to express their feelings, but school gives limited support; ongoing support from school counsellor	There are proactive parents who read up on things; many parents are aware of <i>Supernanny</i> and similar approaches but doing this without support is often unrealistic	
Context Experience of other services (self-care and otherwise)		Went to CAMHS but staff only talked to parent while child did colouring, child didn't mind but no help; CAMHS for a few weeks (for soiling) but appointments stopped before problem resolved		
The service How project fits in with other services/forms of support			Bridges a gap between primary care and mental health services; CAMHS access criteria have become more tightly applied (perhaps not higher); there are few – and increasingly fewer – services that provide intensive individual work of this type; reinforces parts of work done in some schools by learning mentors, and work done at CAMHS (solution-focused therapy), but the service is better equipped for intensive individual work, also schools are less able to access a child's home life; service staff find organisations for children to attend, suited to their interests, e.g. Boys' Brigade, football, a local mentoring/ buddy system; some cases have been referred to CAMHS initially but after discussion agreed the service will work with the family instead; often work in situations with child protection concerns or 'care	Information booklets for referrers, CYP and parents

Initial thematic framework	Data source			
	CYP	Families	Staff	Documents
			situations'; many skills in this service are the same as found in CAMHS: social skills, engagement skills; we use solution-focused skills, we use some systemic-practice skills: 'we don't have workers who have qualifications in those things but they are skills that they have developed through experience and through going on some training courses' (staff C3); learning mentor sometimes attends session with child, to learn about strategies	
The service			Come from Tier 3–4 settings, where often there has been little early intervention; wanted to work at this level	
Reason for involvement				
The service	Via social worker, school	Agreement with CYP	IFS (integrated family support) service has school-facing workers; SENCO at local primary school refers children having difficulties; CAMHS refer children who don't meet their criteria (recent-onset EBD/coping problems), and those coming to the end of CAMHS work (to maintain progress, meet a newly arisen need or give more generalised support with coping and resilience); general practitioners (GP); self-referral	Information booklet for referrers
Referral routes				
The service			Based on <i>Assessing and promoting emotional resilience in vulnerable children</i> (Wassell and Daniel) model which has six domains of resilience (education, talents and interests, social competencies, positive values, secure values, and friendships); aim to build resilience in the domains where it's needed most for the child; early intervention for behavioural and emotional difficulties, focusing on what's behind the behaviour, building emotional resilience and well-being; a common-sense approach, uses everyday language, not 'mental health' language; work with child plus their support network, a participative approach; solution focused, goal driven, structured; holistic – try and see what's going on underneath a situation; try to empower families to make changes they would like to; flexible approach	Service provider document on resilience; information booklets for referrers, CYP and parents
Approach (including theoretical basis) and aim				

Initial thematic framework	Data source			
	CYP	Families	Staff	Documents
The service Likes (works well)	Like playing games with staff; generally enjoyed spending time with staff (attention?)	Staff spoke to child about reasons behind angry behaviours as well as behaviours themselves; situations were broken down into steps child could understand; staff look at the situation from different angles – work with child at school and also see home situation, so feel they see things through her eyes; staff bonded well with children, who often were not comfortable around unfamiliar people; staff showed care and commitment (not just a job); regular contact between appointments	Families appreciate someone taking the time to listen to them and their 'story'; talking to children about things they can engage with easily – friends – not 'mental health'; referrer/supervisor thinks staff at site are highly skilled; flexibility – mixture of individual and family sessions, travel to schools and homes, if someone misses a session, try and re-engage them (not throw them out) – helps to make families feel they can work with them, a voluntary service, not statutory which can be threatening – with this one, there is not the fear of having children taken away, more relaxed, less judgemental	
The service What has helped (impact)	Identify which tools and techniques they liked to use	Child able to manage anger better – outbursts are shorter and employs techniques, e.g. going to sit quietly on trampoline; identified various tools used at home to improve behaviours; teachers see improvement in child's behaviour in class	Parents and schools report improved behaviours – interacting better with peers, family relationship with school can improve; can successfully put in more structure and consistency at home	
The service Challenges		Child was upset when service ended; concern that other children noticed they were receiving a 'treatment'	It does not work for everyone; difficult to keep track of people for more than about 6 months; suggestion that staff being so highly skilled can lead them to work 'above and beyond' the model ('too holistic?'), also questions the benefit of working 'with' some younger children – maybe should work with their parents alone as 'cotherapists'	
The service Not like (did not work well)		Struggled to engage with some of the games, etc., as he felt too old		
The service What has not helped (impact)		Child still does not understand some of the concepts (about recognising who is a friend)		
The service Improvements suggested		Would have liked support for longer; could show carer tools they could use with child that carer can engage with more		

Appendix 14 The theme 'facilitating self-care support' in the final framework chart

Theme: facilitating self-care support					
		Subthemes			
Site	Source	Welcoming staff; welcoming organisations	Activities to build skills for self-care	Sharing experiences and peer support	Time and attention
Site 1	CYP	Relaxed atmosphere, where it is easy to open up; staff are approachable, this is very important; it's very important to feel comfortable with (or 'like') the therapist; negative experiences regarding this in other services	'Tool boxes' of distraction techniques, memorabilia and keepsakes that helped them reduce urges to self-harm	Best people to provide support are other people, friends who understand your experience including self-harm; support from others in the group, talking to them is more important than the tasks (describe close ties – they have become friends and also like a family unit; also risks here in sharing (contagion)	Talking to them is more important than the tasks
	Parents	Staff are approachable to parents – important	Staff work to include families, talk to them when come to collect YP from group		
	Staff	YP enjoy the groups; relaxed atmosphere helps	Working with the group dynamic – may help YP see others' perspectives, so what it might be like for their families; some strategies from DBT – self-regulation, alternative strategies; aim is harm reduction; YP give each other good ideas for distraction techniques	Sharing, thinking of things for others can take you away from yourself; peer support – because YP will sometimes listen to peers better than anyone else; sense of belonging a group can give; benefit of seeing others with similar experiences, including from different social background	
	Documents		Some details in the self-injury 'toolkit'		
Site 2	CYP		Getting rewards (prizes) for activities		Pinpointed activities they enjoyed – colouring, tidying up, watching video vignettes, watching the puppets; liked getting stickers and prizes; having a snack

Theme: facilitating self-care support					
Site	Source	Subthemes			
		Welcoming staff; welcoming organisations	Activities to build skills for self-care	Sharing experiences and peer support	Time and attention
	Parents		Giving praise increased confidence; working towards goals reduced tantrums; concentration improved		Child enjoyed attending; pleased that child was getting attention in a nice small group, this made child feel special
	Staff	Want children to enjoy the group	Based on child-directed play, coaching in social skills, giving effective praise; children taught techniques to others in their class; child increased in confidence, making eye contact, talking; helps children to cope and improves classroom performance		Children get the benefit of positive adult attention; operational constraints on time and attention
	Documents				Giving positive attention is part of philosophy of Incredible Years
Site 3	Parents	Like the group mediator and thought she had good group management skills; enjoyed being in the group, having fun	Liked having a toolkit they could use, generally like the approach, including focus on play and praise; normalising aspect; parent learnt how to calmly explain a situation to him and give consequences, e.g. a reward for good behaviour; child playing more		
	Staff	If someone misses a session, try and re-engage them (not throw them out)	Based on child-directed play, coaching in social and academic skills, giving effective praise; play is important	Parents enjoy meeting others with shared experiences; buddy system	Parents report immediate positive effects from having a 'play time' with children each day – children are calmer; operational constraints on time and attention
	Documents				Giving positive attention central to philosophy of Incredible Years

Theme: facilitating self-care support					
		Subthemes			
Site	Source	Welcoming staff; welcoming organisations	Activities to build skills for self-care	Sharing experiences and peer support	Time and attention
Site 4	CYP	Like playing games with staff; generally enjoyed spending time with staff (attention?)			Like playing games with staff; generally enjoyed spending time with staff (attention?)
	Parents/sibling	Staff showed care and commitment (not just a job); regular contact between appointments; staff bonded well with children, who often were not comfortable around unfamiliar people	Staff spoke to child about reasons behind angry behaviours as well as behaviours themselves; situations were broken down into steps child could understand; staff look at the situation from different angles – work with child at school and also see home situation, so feel they see things through her eyes		Staff showed care and commitment (not just a job); regular contact between appointments; would have liked support for longer; sibling talked about project worker taking time to break things down when explaining to brother
	Staff		Can successfully put in more structure and consistency at home; reinforces parts of work done in some schools by learning mentors and work done at CAMHS (solution-focused therapy), but the service is better equipped for intensive individual work, also schools are less able to access a child's home life; service staff find organisations for children to attend, suited to their interests, e.g. Boys' Brigade, football, a local mentoring/buddy system		Families appreciate someone taking the time to listen to them and their 'story'; talking to children about things they can engage with easily – friends – not 'mental health'; service being a different experience for CYP
	Documents	CYP leaflet written in child-friendly way	Skills relating to resilience described in the information leaflets for parents, CYP and referrers		

Theme: facilitating self-care support					
Site	Source	Subthemes			
		Welcoming staff; welcoming organisations	Activities to build skills for self-care	Sharing experiences and peer support	Time and attention
Site 5	CYP (online postings)		Various relaxing or distracting activities including reading, knitting, writing, drawing, exercising; can be difficult to concentrate, especially on reading; setting goals for self (go out and meet friend)	Wants to hear from people experiencing similar problems; find ideas from other service users helpful; like talking to others with similar experiences; find writing about their experiences helpful; glad to find others have similar feelings; feel they can be open on the site, not hide who they are; enjoyment from reassuring other people	
	Staff			Had personal experience of ED and recovered and had an interest in working in the field; also risks here in sharing (cf. contagion in self-harm group)	
	Documents	Website is attractive and welcoming			
Site 6	CYP	Being able to trust staff			
	Staff	CBT based, with human interaction to make it less cold; not clinical, friendly and laid back		Experienced onset of depression and anxiety, had previously studied counselling and came up with ideas for the type of service he would like to use	
	Documents	Website is attractive and welcoming			

DBT, dialectical behaviour therapy; ED, emotional difficulties; YP, young people.

Appendix 15 Dissemination plans

Audience	Platform	Progress
Children, young people and parents	Lay summary in print form	Late 2014; awaiting approval of the final report
	Lay summary on YoungMinds' website	Late 2014; awaiting approval of the final report
	End-of-project workshop	Late 2014; will be mainly for providers, practitioners and service users (CYP and families)
The academic community	Papers from the study presented at conferences and seminars	Papers have already been presented at national and international mental health nursing (USA, UK) and family nursing conferences (USA)
		Poster on the case study has been presented at a methodological conference (Canada)
		Seminar held at the EPPI-Centre, Institute of Education, London
		(Any other opportunities as they arise)
	Publications in the peer-reviewed press	In addition to the NIHR monograph, papers on the following aspects of the project will be worked on during 2014–15: <ul style="list-style-type: none"> the meta-analysis the perceptions review the use of online message boards in health-care research the case study data
The professional community	E-dissemination	Reference to the NIHR monograph, once published, to be circulated around relevant Twitter feeds
	Accessible summary in print form for practitioners, commissioners and managers	Late 2014; awaiting approval of the final report
		The accessible summary to be freely downloadable (from YoungMinds' and the University's websites)
		Reference to the report once published to be circulated around relevant Twitter feeds and e-mail lists
	End-of-project workshop	See above

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This report presents independent research funded by the National Institute for Health Research (NIHR). The views expressed are those of the author(s) and not necessarily those of the NHS, the NIHR or the Department of Health

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