

Evaluating the Impact of East Midlands Development Agency – Annex 3: Supplementary Papers

A report prepared for emda

Ecotec

2009

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Annex Three: Supplementary Papers

Annex 3A

Timelines for Publication of National and Wider regional Strategies

	National Strategies Published	RES	Wider regional Strategies Published
1999	Coalfields Coalfields Task Force Report Enterprising Communities Enterprise and Social Exclusion PAT3 Tourism 'Tomorrow's Tourism: A growth industry for the new Millennium. Transport Transport 2010, Department for Transport.	Enterprise Regional Economic Strategy (2000) Coalfields Regional Economic Strategy 2000-2010	
2000	Enterprise "Think Small First" launched National Framework "Integrating the Business Support Infrastructure for SMEs" released Coalfields Urban Task Force, Our Towns and Cities: The Future-Delivering an Urban Renaissance Economic Growth and Environment Waste Strategy for England and Wales (2000) UK Climate Change Programme (November 2000) Enterprising Communities Cohen Report – Enterprising Communities: Wealth Beyond Welfare ICT eGov – Electronic Government Services for the 21st Century Innovation Lisbon Strategy; DTI Science and Innovation White Paper	Enterprising Communities RES 2000	Enterprise A Review of Business Support in the East Midlands completed Economic Growth and Environment Viewpoints on the East Midlands Environment (1999) Enterprising Communities Rural Action Plan Urban Action Plan Innovation ERDF Action Plan (Measure 1.1) Rural Rural Action Plan 2000

	National Strategies Published	RES	Wider regional Strategies Published
	Rural Rural White Paper 2000 England Rural Development Programme SPD Urban Task Force, Our Towns and Cities: The Future-Delivering an Urban Renaissance Urban Urban White Paper		
2001	Enterprise Publication of White Paper "Opportunity for All in World of Change" Launch of "Enterprise for All" Enterprising Communities National Strategy for Neighbourhood Renewal ICT UK Online: 'The Broadband Future' An action plan to facilitate roll out of higher bandwidth and broadband services		Enterprise East Midlands Business Birth Rate Strategy published Economic Growth and Environment Viewpoints on Sustainable Energy in the East Midlands (March 2001) Enterprising Communities Creating Enterprising Communities: Economic Inclusion Development Plan The Growth Potential of the Social Economy in the East Midlands ITII East Midlands International Trade Strategy Transport Nine Local Transport Plans 2001-2006 – Derby City, Derbyshire, Leicester City, Leicestershire, Lincolnshire, Northamptonshire, Nottingham City, Nottinghamshire, Rutland. Urban Leicester and Corby URCs established

	National Strategies Published	RES	Wider regional Strategies Published
2002	Enterprise "Small Business & Government – The Way Forward" Government's Strategy for Manufacturing Industry launched National Launch of regional Venture Capital Fund Economic Growth and Environment WRAP (the Waste & Resources Action Programme) established in 2001 in response to the Government's Waste Strategy 2000 to promote sustainable waste management. Enterprising Communities Social Enterprise: A Strategy for Success Rural Sustainable Farming and Foods Strategy Skills Pathways to Work: Helping People into Employment (DWP)		Coalfields regional Planning Guidance Economic Growth and Environment regional Environment Strategy (April 2002) regional Planning Guidance for the East Midlands (RPG8) (2002) Environmental Economy of the East Midlands (October 2002) Enterprising Communities East Midlands FRESA 'Bringing Forward the Future' ICT A Strategic Framework for Developing ICT in the East Midlands ITII regional FDI Strategy Skills East Midlands FRESA 'Bringing Forward the Future' SPD regional Planning Guidance Studies Milton Keynes and South Midlands Economic Planning and Infrastructure Context Study -Quality of Employment Land Tourism Time for Culture — regional Cultural Strategy Urban regional Planning Guidance
2003	Enterprise "The Strategy & Action Plan for encouraging a dynamic start-up market" published	Regional Economic Strategy (2003)	Enterprise regional Incubation Plan released

National Strategies Published	RES	Wider regional Strategies Published
Strategy Framework for Women's Enter published	Prise Regional Economic Strategy 2003-10	Coalfields regional Employment Land Priorities Study
Coalfields English Partnerships: Towards a Nation Strategy	al Brownfield	East Midlands Three Cities Scoping Report: Building a Complementary Framework
Sustainable Communities: Building for to Economic Growth and Environment DTI Energy White Paper: Our Energy F Creating a Low Carbon Economy (2003 EU initiatives include the Communication	Future - s) n "Towards a	Economic Growth and Environment Towards a regional Energy Strategy (June 2003) Joint Action Plan for the Development of Wood Based Bioenergy in the EM Rural Revised East Midlands Rural Action Plan 2003
Thematic Strategy on the Prevention an of Waste" (2003), as precursor to developed EU-wide strategy. Innovation Lambert Review of Business-University	opment of an	regional Action Plan – Think Farming and Food SPD regional Employment Land Priorities Study East Midlands Three Cities Scoping Report: Building a Complementary Framework
Rural Reform of the Common Agricultural Poli Haskins Review of Rural Delivery		Tourism Destination East Midlands – regional Tourism Strategy 2003-2010
Skills National Skills Strategy White Paper (Di	fES)	Urban Derby URC established
SPD English Partnerships: Towards a Nation Strategy	al Brownfield	
Tourism Transfer of responsibility for Tourism to Visit Britain Established Urban ODPM Sustainable Communities Plan	RDAs.	

	National Strategies Published	RES	Wider regional Strategies Published
2004	Enterprise "Manufacturing Strategy Two Years on" published Government Action Plan for Small Business released Economic Growth and Environment Renewables Obligation implemented Landfill Directive implemented ICT UK National Broadband Strategy Innovation DTI Science and Innovation Investment Framework ITII White Paper 'Trade and Investment: Making Globalisation a Force for Good' Rural Rural Strategy 2004 Government launch Modernising Rural Delivery Skills 14-19 Curriculum and Qualifications Reform – Final Report of the Working Group on 14-19 Reform Transport The Future of Transport, Department for Transport The Future of Rail, Department for Transport Aviation White Paper, Department for Transport		Enterprise Taking Care of Business Strategy published Smart growth the Midlands Way published Building the future for Manufacturing in the East Midlands Cluster Development: The Way Forward Coalfields regional Housing Strategy Enterprising Communities Social Enterprise Strategy for the East Midlands ITII regional FDI Strategy (update) SPD regional Housing Strategy Urban regional Housing Strategy
2005	Enterprise "Enterprising People: Enterprising Places" published Economic Growth and Environment Energy Review - a Secure and Clean Energy Future (launch of consultation November 2005)		Enterprise Business Support Strategy published Women's Enterprise: 2020 strategy published Coalfields Low Demand in Housing

National Strategies Published	RES	Wider regional Strategies Published
Enterprising Communities Local Enterprise Growth Initiative ICT Connecting the UK: The Digital Strategy Innovation Lisbon Strategy – Growth and Jobs Skills The Leitch Review of Skills Interim Report – Skills the UK: The Long-term Challenge Skills White Paper – 'Getting on in Business, Get on in Work' SPD Sustainable Communities: Building for the Future Urban ODPM Homes for All and People, Places and Prosperity	s in ting	regional Spatial Strategy Economic Growth and Environment Integrated regional Strategy - Our Sustainable Development Framework (2005) regional Spatial Strategy for the East Midlands (RSS8) (2005) Towards a regional Waste Strategy (2005) East Midlands regional Energy Strategy - Parts 1 and 2 Enterprising Communities Employment, Skills and Productivity Action Plan Innovation Cluster Development – the Way Forward (internal document) ITII East Midlands International Trade Strategy Rural regional Forestry Framework – Space 4 Trees Skills Employment, Skills and Productivity Action Plan SPD Low Demand in Housing Transport Nine Local Transport Plans 2006-2011 regional Transport Strategy / regional Spatial Strategy Urban regional Spatial Strategy

	National Strategies Published	RES	Wider regional Strategies Published
2006	Economic Growth and Environment Waste Strategy Review (consultation)	Regional Economic Strategy (2006)	Enterprise Business Link tendering underway
	Enterprising Communities Social Enterprise Action Plan: Scaling New Heights ITII		Innovation Innovation East Midlands Innovation Strategy and Action Plan
	'Prosperity in a Changing World' UKTI Strategy (2006)		ITII regional FDI Strategy (update)
	Rural Natural England Strategic Objectives		SPD regional Spatial Strategy
	Skills A New Deal for Welfare: Empowering People to Work (DWP)		Tourism The Place of Choice – A Cultural Strategy for the East Midlands 2006-2011
2007	Rural Rural Development Programme for England 2007 – 2013		Rural East Midlands Rural Action Plan 2007-2013

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The Structure of the RES 2000, 2003 and 2006

aspirations

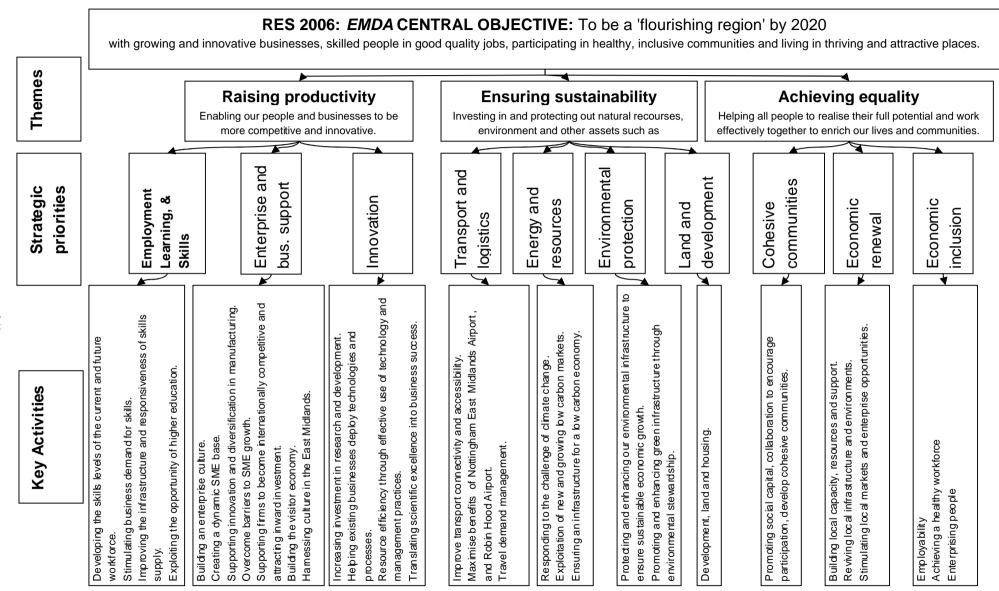
and Drivers

Activities

Key

RES 2003: EMDA CENTRAL OBJECTIVE: Top 20 region in Europe by 2010, from 35th in 2002 The East Midlands will be a place where people want to live, work and invest because of the vibrant economy; health, safe and inclusive society; Competitive region **Sustainable Communities** A place where businesses want to invest as a result of: modernisation of the region's A place where social exclusion is tackled through economic inclusion; industrial base; more demand for skills; and improvements in transport and communications. disadvantaged communities become more enterprising; there is more efficient use of resources; and a high quality environment. **Employment Learning and Skills Enterprise and Innovation** Climate for Investment To create high quality employment opportunities To develop a strong culture of enterprise To provide the physical conditions for a and to bring about excellence in learning and skills. and innovation. modern economic infrastructure. Site Provision Regeneration Development Development Communities and Employment Environment Enterprising International ∞ Investment Innovation Enterprise Economic Learning, Transport **Growth &** Tourism Trade & Culture Inward Urban Skills Rural and ᄗ Knowledge and Leadership Skills for enterprise and innovation Knowledge and ICT Improve International Connections as catalyst to improve physical Market Towns and improving rural good links to international, aftercare programme East Midlands International Trade Strategy Managing imp. of climate change Creating an environmentally efficient regional economy Creation of New Businesses Support of Existing Businesses Accessing European Funds Access to Finance Business Support and Clusters Financial Initiatives Secure good links to internations European and National markets Raising skill levels of workforce of broadband Raising awareness of benefits Provision / usage of broadband Initiatives to build enterprising Foster a culture of innovation Exploit regional strengths for Facilitate knowledge transfer Drive investor development/ global recognition Enable business innovation ICT Information and advice Restructuring emp. Land Regional Housing Strategy Forestry and Greening through integrated support Growing Micro and Social Agricultural Diversification delivery Employability for all Culture and Sport Modernising rural Act as catalyst to environment and Communities infrastructure Comm. Dev. Enterprise

Tourism



Annex 3C

The Development of *emda* Corporate Policies in Relation to Individual Strands

	Year	ICT	Innovation Inward Investment		Rural
	1999				
	2000				
	2001		Corporate Plan 2001-02 - cluster development targeting motor sports, healthcare, food technology and creative industries - RIF was to fund specific activities including development of the four primary clusters and fostering a culture of innovation and stimulating knowledge and technology transfer.		
A15	2002	Corporate Plan 2002/2004 - capability for everyone to use information and knowledge to maximum benefit	Corporate Plan 2002/2004 - increase participation in knowledge transfer schemes - increase business expenditure on R&D - increase the sales of new-to-market products - Develop a culture of innovation in the Region - Exploit regional research strengths; - Improve knowledge transfer.	Corporate Plan 2002/2004 - promoting the East Midlands in Germany, Scandinavia, France, Japan, Taiwan, South Korea and India; and looking towards potential markets in China, South East Asia and Australia - focused sectors approach on transportation technologies/high added value engineering, healthcare and ICT	Corporate Plan 2001-2002: Implementation of the Market Towns Programme, in parallel with the Countryside Agency programme Continue commitment to the Redundant Building Grant, and support for the Redundant farm Building Grant Continued support for the Rural Development Programme, considering the impact of foot and mouth disease Continue to work with the regional Small Business Service team, and steer the work of the Farm Business Advisory Service.
	2003		Corporate Plan 2003-2006: - support for sector based	Corporate Plan 2003-2006: - comprehensive package of	Corporate Plan 2003-2006: - Work with partners to address

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Yea	r ICT	Innovation	Inward Investment	Rural
246		networks; - support mechanisms to encourage SMEs to employ science and technology graduates - support for development of a model science and industry council; - developing a network of innovation centres - co-ordination of the regional innovation awards, - higher education innovation fellowships - a proposed regional innovation hub	support for existing investors in the Region. - develop consistent and effective connections between the international activities of <i>emda</i> and its regional partners	rural enterprise within Small Business Services, DEFRA and Business Links - Engage and support the development and implementation of the Market Towns Healthcheck Initiative - Work with key public sector players to improve rural transport, rural housing and ICT across the Region - Provide support and focus to developing rural business needs and support infrastructure across the Region - Explore with LLSCs issues of training provision, and management training for specific rural businesses across the Region - Provide support for the food industry as a regional priority cluster, and investigate solutions of workforce development issues for the food industry - Support the strategic development of rural tourism following the production of the regional Tourism Strategy Continue to support grant assistance to farmers for transforming redundant buildings

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- drivi	rporate Plan 2005-2008 vailability of modern ICT astructure across the whole of st Midlands riving the adoption and station of ICT/Broadband in siness	Corporate Plan 2005-2008 - emphasises the links to the enterprise strand. Increased funding for the combined strand Corporate Plan 2006 - Develop a culture of innovation - Improve knowledge transfer - Increasing investment in R&D - Increase take-up of new technologies	Corporate Plan 2005-2008 - priority to China as a source of inward investment - generate leads through agents operating in Germany, Scandinavia and France importance of attracting and supporting the Region's growth sectors - Target support more effectively to new export companies and middle market companies Support the development of the newly created East Midlands International Trade NetworkEmphasis on the Region's growth sectors. 2006 - Target inward investors in key sectors including transport technologies	Corporate Plan 2005-2008: - Addressing rural development as a cross-cutting theme within the RES - Support the implementation of Modernising Rural Delivery and structures Support the delivery of the regional Action Plan for Sustainable Farming and Food
2006				

Annex 3D

Examples of SAV Objectives and Activities

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Site Provision & Development	Transport	Urban	Economic Growth & Environment	Tourism, Culture & Sport	Enterprise
Engagement with public and private sector partners to pursue RES development objectives and support national policy agendas such as Sustainable Communities and the Planning Charter. Leadership and catalyst function exercised through a variety of mechanisms including investment in URCs, carrying out intelligence and research activities (such as QUELS) to highlight development opportunities and through partnership working with English Partnership (notably Blueprint). Strategic influence is pursued through a variety of partnership initiatives such as Blueprint, joint working with LAs and URCs on empty property strategies, implementation of MKSM and Midlands Way, restructuring of employment land, working with the regional Housing Board to consider housing need in the context of the RPG.	Engagement with public and private sector partners to develop and pursue RES objectives. Influencing the regional Transport Strategy. Articulating the Region's transport needs and shaping and influencing the policy of partners through involvement in transport fora at the local, regional and national level. Advising on regional transport funding allocations.	TO ADD	Promote engagement through the Environmental Industries Forum Support the East Midlands Action Group for the Environment. Raising awareness of environmental issues; engaging key partners in the economy; identifying best practice from European counterparts. Working with partners to promote a sustainable development and resource efficiency within the Region. Co-ordinating regional resource efficiency under the Business Resource Efficiency and Waste Programme. Incorporating a partnership between DTI, DEFRA and the Carbon Trust to implement elements of the White Paper. Work with regional stakeholders to undertake research studies examining the potential of the renewable	Ensure that the roles of Tourism, Culture and Sport, as drivers of the Region's economic performance, are considered and reflected across all relevant strands of activity. EMT to provide leadership, contribute to national priorities, promote cross-regional activity and develop measurable results. EMT's identity and profile as a powerful voice and champion for the tourism industry to be developed. EMT and the DMPs will strive to forge positive working relationships with its core delivery partners in the Region. Establish close relationships between the DMPs and the SSPs, as well as noting the importance of a whole range of key groups and stakeholders. Maximising potential synergy effects through 'close integration and linkage to emda's other programmes.	Influencing and lobbying LSCs and Education Business Partnerships to mainstream enterprise into the curriculum and developing links between business and education, in particular cluster development activity and incubators. Working with regional partners to identify emerging clusters. Conducting benchmarking activities, the results of which are fed back to the Region's industries. Supporting the development of Business Links to ensure a regional focus and increase the capacity for small business support. Influencing banks and financial institutions that their services reflects the needs of new and existing SMEs. Working with partners in the Region to develop and deliver business support activities through a regional nerve centre.

Site Provision & Development	Transport	Urban	Economic Growth & Environment	Tourism, Culture & Sport	Enterprise
			energy technology sector.	Secure major innovation – both in terms of working processes and programme activitya board member will take specific responsibility for innovation and champion new methods, drawing both from tourism best practice and using lessons learnt elsewhere in the business world.	Influencing the development of national enterprise policy through being the lead RDA on enterprise. Acting as a catalyst in bringing together key partners, for example through establishing the East Midlands Observatory, involving the education, public, voluntary and private sectors; and developing the Integrated regional Strategy with the regional Assembly. Brokering public / private activity and funding. Engaging and levering in private sector finance. Co-ordinating a joint regional response to Government consultation on regional funding.

Innovation	Employment, learning & Skills	Information & Communication Technologies	Inward Investment & International Trade	Rural Regeneration	Enterprising Communities
Engaging partners in the review of the RES	SAV to be pursued through effective leadership of the Employment and Skills	Encourage the strategic adoption and use of ICT.	Lead the development of the regional FDI & International Trade	Establish Rural Development as a cross- cutting theme and	Innovative approaches to building enterprising communities – Local

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Innovation	Employment, learning & Skills	Information & Communication Technologies	Inward Investment & International Trade	Rural Regeneration	Enterprising Communities
Engaging partners in the development of the Innovation Strategy. Leading delivery of the Innovation Action Plan and seeking to influence wider investment plans (e.g. Higher Education Innovation Fund). Leading sector development plans (e.g. motorsport, aerospace, renewable energy) to exploit regional strengths. Leverage of investment (e.g. ERDF Action Plan, DTi's National Technology Programme). Promote synergy with enterprise strand investments and work of Business Service East Midlands.	Partnership (esp) and specifically the two actions that emda leads. To improve the productivity of businesses and organisations in the Region through investment in management, innovation and enterprise (and through this to drive up demand for better skilled people). To provide an integrated and demand led offer of business support across the Region. Examples of relevant activities include: Contribute to delivery of management and leadership skills. Supporting skills for enterprise agenda. Promoting progression into HE through initiatives such as AimHigher. Work with business support agencies to promote demand for higher level skills and support graduate retention. Promote public procurement strategies which create local supply chain opportunities	Work with the broadband Consortium. Partnership working: Build the capacity of partnerships. Act as the catalyst for change and in bringing together key partners. Develop mechanisms to engage with partners. Work closely with the East Midlands regional Local Government Association. Carry work out in partnership with organisations and individuals from across the East Midlands. Sub-regional partnership development. Build sound relationships with the regional Assembly. Bring together the entire county based eGovernment partnerships into a regional eGovt partnership to bid for funding. Create the East Midlands Innovation and	strategies. Develop intelligence to improve evidence-based targeting of sectors. Joint working with AWM to market British Midlands. Forging overseas partnerships. Promote synergy with UKTI activities. Promote synergy with SSP activities. Support the development of EMITN. Work in partnership to delivery the EMIC Action Plan. Develop the role of the private sector in inward investment activities. Work with the EMT and Sport England to promote investment related to the sporting and cultural offer.	contribute to rural proofing wider RES policies. Influencing the implementation of Modernising Rural Delivery (MRD) agenda and its associated structures and relationships. Providing strategic leadership, influence and resources into evolving regional rural partnerships and forums. Provision of rural policy advice and input into emda and SSP delivery across the RES strands. Directing emda and SSP delivery aral strategy 2004 and incorporate reforms resulting from the 2003 Haskins review of rural delivery. Working to ensure that the national network of advice and support provided through Business Links and other business support providers meets the needs of rural businesses.	Alchemy, Building on the Phoenix fund and public sector contracting to promote economic and social benefits. Support the development of micro and social enterprises to foster contribution of the VCS. Advocacy role in relation to finance for community development, working with CDFA. Research into responsible competitiveness including corporate and social responsibility and role of business as input to the RES.

Innovation	Employment, learning & Skills	Information & Communication Technologies	Inward Investment & International Trade	Rural Regeneration	Enterprising Communities
	and support quality of employment. Conduct research to understand skills and employment issues e.g. barriers to employment for older workers. Generate synergy with regeneration projects through exploiting employment opportunities associated with major infrastructure schemes. Support LSC and JCP with delivery of skills for life agenda and SPP role in developing appropriate initiatives to support basic and level 2 skills. Support 14-19 agenda. Research childcare issues and inform RES policy.	Technology (EMIT) Partnership. Create a dedicated ICT support organisation. Broker public private partnership activity. Support the national eCommerce Awards.		Contribute to DEFRA's PSA target to improve access to services. Influencing and implementation of current and future rural funding regimes (European to regional level). Responsible for delivering the regional Delivery Plan for Sustainable Farming and Food. The Delivery Plan comprises some 25 projects of which <i>emda</i> is the lead organisations on 13.	

Source: ECOTEC Analysis based on emda Corporate Plan 2005-2008 and team plans for the same period.

Annex 3F

Wider Impacts: Findings of Beneficiary Surveys

1 Wider Impacts of Firm Support

Table AError! No text of specified style in document..1 Importance of support to forming the firm

	Number of respondents	Percent
Irrelevant - outcome would have been the same	40	15
Some importance	89	34
Very important	84	32
Crucial	44	17
Don`t know	2	1
Total	259	100

Source: Beneficiary survey, base = all new firms in receipt of business support

Table AError! No text of specified style in document..2 Importance of support in decision to move to the East Midlands

	Number of respondents	Percent
Irrelevant - outcome would have been the same	13	62
Some importance	3	14
Very important	2	10
Crucial	1	5
Don`t know	2	10
Total	21	100

Source: Beneficiary survey, base = all firms moving to the East Midlands

Table AError! No text of specified style in document..3 Impact of support on investment decisions

	Number of respondents	Percent
No impact at all	263	37
Little Impact	98	14
Moderate Impact	201	28
Big Impact	123	17
Don`t know	25	4
Total	710	100

Source: Beneficiary survey, base = all firms in receipt of business support

Table AError! No text of specified style in document..4 Impact of support on investment decisions reported by beneficiaries

	Number of respondents	Percent
Investment in new machinery/equipment	52	7
Developed/further developed website	32	5
Allowed the company to grow / expand	24	3
Helped secure additional funding/investment /told us how get get additional funding/investment	22	3
It has given us a sense of direction/strategy/more effective business plan	21	3
Investment in software	21	3
Staff training/development	16	2
Development/business development	15	2
Helpful advice	15	2
Helped get the business off the ground	13	2
Allowed us to employ more staff	12	2
Can invest/spend money elsewhere	12	2
We have moved into different markets / tried something new	11	2
Increased marketing	11	2
It has increased sales / turnover	10	1
An increase in confidence / reassurance that we are doing the right thing	10	1
Helped keep the company running / ensured our survival	9	1
Improved cash flow / increase working capital	8	1
Increased profile/market awareness	7	1
Product development	6	1
Admin/accounts etc.	5	1
Trade shows/exhibitions	1	0

Source: Beneficiary survey, base = all firms in receipt of business support

Table AError! No text of specified style in document..5 Impact of support on productivity

	Number of respondents	Percent
No impact at all	242	34
Little Impact	101	14
Moderate Impact	238	34
Big Impact	92	13

	Number of respondents	Percent
Don`t know	37	5
Total	710	100

Source: Beneficiary survey, base = all firms in receipt of business support

Table AError! No text of specified style in document..6 Impacts of support on productivity reported by beneficiaries

	Number of respondents	Percent
Increased sales / brought more customers/clients to the business	53	7
Increased production	46	6
Having a website / improved website	27	4
Better staff training	25	4
More efficiency	24	3
Improved marketing / advertising	23	3
More computers/computerisation	21	3
Able to buy more/new equipment	16	2
More money/funds	14	2
More focus on business issues	14	2
Business Planning/strategy	13	2
Allowed us to move forward	12	2
Product development/develop new products	9	1
Better working environment	3	0

Source: Beneficiary survey, base = all firms in receipt of business support

Table AError! No text of specified style in document..7 Impact of support on competitiveness

	Number of respondents	Percent
No impact at all	303	43
Little Impact	96	14
Moderate Impact	171	24
Big Impact	89	13
Don`t know	51	7
Total	710	100

Source: Beneficiary survey, base = all firms in receipt of business support

Table AError! No text of specified style in document..**8 Impacts on competitiveness reported by beneficiaries**

	Number of respondents	Percent
Able to be competitive/more competitive	75	11
Increased business / more customers / bookings	29	4
Helped with internet/website	26	4
Helped with marketing	19	3
Improved efficiency	16	2
Enabled us to develop new product(s)/service	15	2
Raised our profile	15	2
Training/trained staff	10	1
More professional/professional presentations	8	1
More/new equipment	8	1
Bought computers/new computers	5	1
Received advice/free advice	1	0

Source: Beneficiary survey, base = all firms in receipt of business support

2 Wider impacts of employability / skills support

Table AError! No text of specified style in document..9 Did the support enable you to secure employment?

	Number of respondents	Percent
Yes	66	52
No	42	33
Not relevant	18	14
Total	126	100

Source: Beneficiary survey, base = all respondents in receipt of employability and skills support

Table AError! No text of specified style in document..10 Did the support increase your skills and competency levels (respondents in employment)

	Number of respondents	Percent
Yes	61	72
No	19	22
Not relevant	5	6
Total	85	100

Source: Beneficiary survey, base = all respondents in employment

Table AError! No text of specified style in document..11 Did the support improve your confidence?

	Number of respondents	Percent
Yes	92	73
No	23	18
Don't know	11	9
Total	126	100

Source: Beneficiary survey, base = all respondents in receipt of employability and skills support

Table AError! No text of specified style in document..12 Has the support improved your employment prospects?

	Number of respondents	Percent
Yes	17	77
No	3	14
Don`t know	2	9
Total	22	100

Source: Beneficiary survey, base = all unemployed respondents

Table AError! No text of specified style in document..13 Have you applied for any jobs since receiving support?

	Number of respondents	Percent
Yes	10	45
No	12	55
Total	22	100

Source: Beneficiary survey, base = all unemployed respondents

Table AError! No text of specified style in document..14 Have the number of applications you make on a monthly basis increased following the training or support?

	Number of respondents	Percent
Yes	3	30

	Number of respondents	Percent
No	2	20
Don't know	4	40
Decline to answer	1	10
Total	10	100

Source: Beneficiary survey, base = all unemployed respondents

3 Characteristics of Individual Beneficiaries

Table AError! No text of specified style in document..15 Employment status before receiving support

Employment status	Number of respondents	Percent
Employed full time	55	44
Employed part time	23	18
Temp	1	1
Self-employed	7	6
Not employed, but looking for work	22	18
Not employed and not looking for work	8	6
Retired	1	1
Not employed due to disability or illness	3	2
Student	2	2
Housewife/househusband	4	3
Total	126	100

Source: Beneficiary survey, base = all respondents receiving employability and skills support

Table AError! No text of specified style in document..16 Duration of Unemployment

Duration of unemployment	Number of respondents	Percent
1 month	4	14
6 weeks	1	3
2 months	2	7
3 months	2	7
6 months	5	17
1 year	2	7
2 years	2	7
3 years	2	7

Duration of unemployment	Number of respondents	Percent
4 years or more	9	31
Total	29	100
Don't know	11	
Total	40	

Source: Beneficiary survey, base = all respondents not in employment

Table AError! No text of specified style in document..17 Beneficiaries living in deprived districts

District	Number of respondents	Percent
Ashfield	2	2
Bolsover	7	6
Derby	2	2
Leicester	14	11
Lincoln	14	11
Mansfield	10	8
Nottingham	36	29
None of these	41	33
Total	126	100

Source: Beneficiary survey, base = all respondents receiving employability and skills support

Table AError! No text of specified style in document..18 Beneficiaries by ability

	Number of respondents	Percent
Disabled	10	8
Not disabled	116	92
Total	126	100

Source: Beneficiary survey, base = all respondents

Table AError! No text of specified style in document..19 Lone Parent Beneficiaries

	Number of respondents	Percent
Lone Parent	10	8
Non Lone Parent	116	92
Total	126	100

Source: Beneficiary survey, base = all respondents

Table AError! No text of specified style in document..20 Beneficiaries by ethnicity

Ethnicity	Number of respondents	Percent
White British	106	84
White other	12	10
Mixed: White and black caribbean	1	1
Mixed: White and black african	2	2
Indian	1	1
Other asian	1	1
Other black	1	1
Other	1	1
Refused	1	1
Total	126	100

Source: Beneficiary survey, base = all respondents received employability and skills support

Table AError! No text of specified style in document..21 Beneficiaries by age group

	Number of respondents	Percent
Under 20	21	17
20-29	33	26
30-39	24	19
40-49	33	26
Over 50	15	12
Total	126	100

Source: Beneficiary survey, base = all respondents receiving employability and skills support

Table AError! No text of specified style in document..22 Beneficiaries by qualification level

	Frequency	Percent
NVQ (Level 1)	26	21
NVQ (Level 2)	43	34
NVQ (Level 3)	28	22
NVQ (Level 4 and 5)	12	10
No qualification	17	13
Total	126	100

Source: Beneficiary survey, base = all respondents receiving employabiliy and skills support

4 Recruitment from disadvantaged groups

Table AError! No text of specified style in document..23 Are new jobs promoted to excluded groups?

	Frequency	Percent
Yes	219	31
No	412	58
Don't know	79	11
Total	710	100

Source: Beneficiary survey, base = all respondents receiving business support

Table AError! No text of specified style in document..24 Proportion of beneficiaries reporting that support facilitated recruitment from disadvantaged groups

	Number of respondents	% of respondents
Disabled	47	6
Lone parent	80	10
Minority ethnic	62	8
Elderly (over 50)	120	16
Low or no qualification	113	15
Deprived districts	125	16

Source: Beneficiary survey, base = all respondents benefiting from premises (excluding WP3) and business support,