# THE RELATIONSHIP BETWEEN LEADERSHIP COMMUNI-CATION STYLE AND EMPLOYEES' PERFORMANCE AT METRO TV JAWA TIMUR

### FINAL REPORT

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UNIVERSITY OF MERDEKA MALANG

D3 ENGLISH PROGRAM

AUGUST 2017

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### FINAL REPORT

Presented to University of Merdeka Malang
In partial fulfillment of requirement
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This is to testify that the Final Report of BELLINDA AMANDA LAVEDA KALONTONG has been approved by the advisor for further approval by the Examining Committee.

Malang, August 15<sup>th</sup> 2017

Advisor,

Malikhatul Lailiyah , S.Pd., M.Pd.

This	1S	to	testify	that	the	Final	Report	of	BELLI	NDA	AMANDA	LAVED
KAL	ON	ТО	NG on	Augu	st 22	2 <sup>nd</sup> , 20	17 has b	een	examin	ed.		
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Acknowledged by Head of the Program,

Drs. Suatmo Panca Putra, M.Pd

### **ABSTRACT**

Kalontong, Bellinda A.L. 2017. The Relationship between Leadership

Communication Styles and Employees' performance at Metro TV Jawa Timur.

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Malikhatul Lailiyah , S.Pd., M.Pd.

**Key Words:** Leadership styles, communication styles, employee's performance, human relation.

Communication has an important role in running an organization. If an organization does not have communications, employees cannot know what their colleagues are doing, and the leadership cannot receive information input and can not give instructions. A leader has their own way to lead their employee. Communication style provided also have some differences. This is seen from how a leader can control and organize an organization. Furthermore to employee's performance and leadership communication style, relationships among colleagues are also very calculated, because if an organization doesn't have a good relationship, then the company or organization cannot run smoothly and prosperous. The purpose of this final report is to know the extent to which the relationship exists between the leadership and communication that is intertwined in media company Metro TV Jawa Timur.

The result showed that every member of the organization could express their ideas or opinions in relaxed and informal atmosphere. In such an atmosphere it is possible for every member of the company to reach agreement and mutual understanding, and also this facilitated all the members of the company to work together and also maintain the harmony and integrity of good relationships within the company. This made delivering information within the company went smoothly without any obstacles and achieving a satisfactory target.

### **ACKNOWLEDGEMENT**

All praises to God Almighty who has given us blessing and guidance, and thanks for the presence of plenty of mercy and His grace, so that the writer can complete the final report with the title: The Relationship between Leadership Communication Styles and Employees' performance at Metro TV Jawa Timur. Because of His graciousness and mercifulness the writer can write well. The writer realizes and feels very sure that without His blessing, mercy, and guidance, it wouldn't be possible for her to finish the paper.

Foremost, I would like to express my sincere gratitude to my advisor Mrs. Lailiyah for the continuous support of me and my final report, for her patience, motivation, enthusiasm, and immense knowledge. Her guidance helped me in all the time to write this final report. I couldn't have imagined having a better advisor and mentor for my report.

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Last but not the least, I would like to thank my family: my parents for giving birth to me and supporting me spiritually throughout my life.

The final words, that in the writing of this final report is still far from perfection. Therefore, the writer invoke suggestions and criticisms which is build for the sake of perfection and may be useful for all of us.

The writer,

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