CHALMERS
UNIVERSITY OF TECHNOLOGY

# NEW WAYS TO IMPROVE THE COMMON UNDERSTANDING OF USERS IN AN AGILE DEVELOPMENT TEAM

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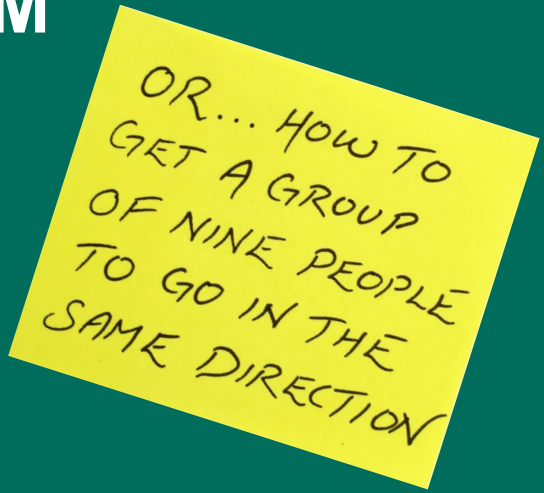
COMMUNICATION AND LEARNING IN SCIENCE



The mission:

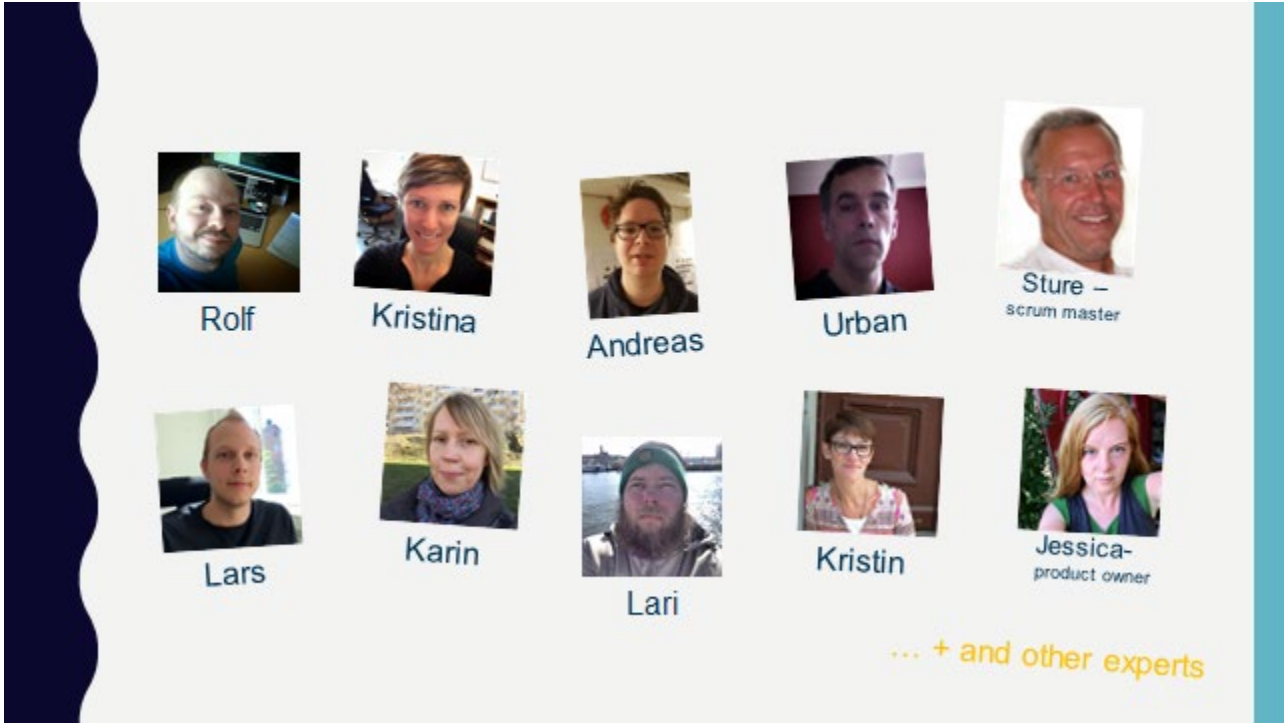
create a

research

*in*formation

System!

# THE TEAM


Rolf
Kristina
Andreas
Urban
Sture –
scrum master
Lars
Karin
Lari
Kristin
Jessica-
product owner
… + and other experts

# SOME OBSTACLES…

# WHO ARE ACTUALLY OUR USERS?

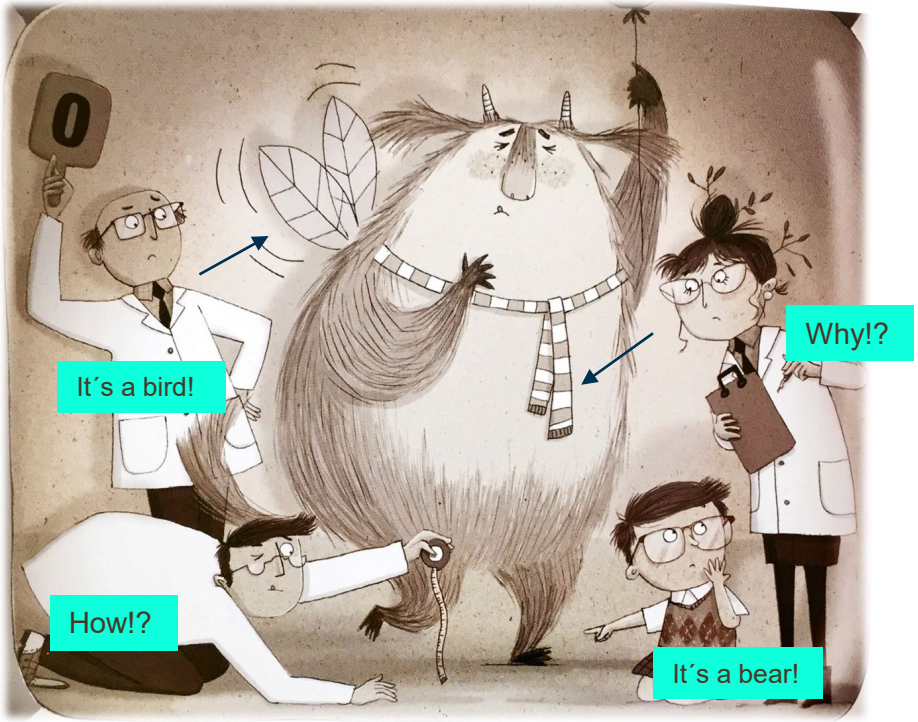



*Illustration: Kate Hindley*

# USER COFFEE

- Invite the users to the team room
- Let them describe their needs and wishes
- Ask and discuss
- Talk and drink coffee

# USER POP-IN

iMovie

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CHOMP

# REFLECTIONS

- Dare to test new methods
- It's easier than you think to get to know your users in a relaxed way
- Have fun!