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# The Canine Touch

# Nursing home staff perceptions of visiting dogs' relevance for people with dementia

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## The problem

- Many residents in nursing homes have dementia, and as the condition progresses, activity options narrow down, behavioural and psychological symptoms such as apathy or agitation increase, and opportunities for pleasant encounters decrease (Cadieux et al, 2013).
- This burdens staff of nursing homes, too, and burned-out staff provides poorer care, which in turn increase symptoms of dementia (Barbosa et al., 2015).
- Visiting dogs remain a viable option for even people with severe dementia (Bernabei et al, 2013; Thodberg et al, 2016).
- Rossetti (2008) explored animal assisted therapy as positive for staff too, but more research is needed on how staff perceives potentials and pitfalls of visiting dog programmes.

## Objective

Explore staff descriptions of visiting dogs' impact on residents with dementia, themselves, and the ward milieu.

#### Method

The study is part of the "Between visit effects?" dimension of a project investigating how to improve dog visits at nursing homes. (Thodberg et al,

After an experimental series of dog visits run by KT, TGBH conducted semistructured in-depth interviews (1 hour) with nursing home day team members (N=3). Arrangements were made by nursing home management.

The interview guide addressed the three themes of the objective, including questions about between visit effects and pros/cons.

Interviews were recorded and transcribed, and cross-case analysis was applied by TGBH & CG.

The epistemological approach is critical realism (Lund, 2005), and themes were semantically derived, theoretically governed by the three apects expected from the literature and made explicit in the objective and interview guide (cf. Braun & Clarke, 2006).

Predominant themes and subthemes were found in all interviews. Names are pseudonyms.

#### Touch

"touches", "hugs", "cuddles"

#### Joy

#### Expression

Welcomes dogs with warm voice If no language: smiling, happy sounds

#### Contagious

"I think it's lovely. Just seeing residents so happy..." (Sara)

### Positive conversation

### Reminiscence

"he talks enthusiastically about dogs he has had "

(Birgitta)



#### Presence

"she cannot remember that the dogs was there, of course" (Birgitta)

"If you told her a dog would come, she wouldn't have known what a dog is ... but when she has seen a dog and become happy about it, that was beyond doubt" (Tina)

## Photo as prompt

says'" (Birgitta)

about that, and goes all mild in the face . And happy

## Notably unsaid

Hazzle for residents: only one recalls a resident afraid of dogs, none mentions allegies etc. Hazzle for staff: Two explicitly dismisses extra cleaning or any other hazzle Hazzle for dogs not addressed

#### Conclusion

Staff members describe impact on residents as strong and positive. Impact on the staff themselves is described as indirect; interviewees tone of voice also turns warm and smiling when recalling episodes of residents with dogs. Staff members describe no general impact on the ward milleu, neither positive nor negative, even when prompted.

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