## Does Savings Affect Participation in the Gig Economy? Evidence from a Tax Refund Field Experiment<sup>1</sup>

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This paper investigates how saving the federal tax refund affects gig economy participation for low-income online tax filers in the six months following tax filing. Using longitudinal survey and administrative data, we leverage random assignment in a unique refund savings experiment as an instrument for refund savings. We find significant heterogeneity in estimated effects that are consistent with life cycle models on consumption and savings. Specifically, refund savings reduced the likelihood of low-income students working in the gig economy, but increased the likelihood of more economically vulnerable households working in the gig economy. (*JEL* J22, D14, G51).

<sup>&</sup>lt;sup>4</sup> In this paper, we use individual-level administrative tax data that were collected by Intuit Inc. In accordance with Internal Revenue Code §7216 as well as consent language in the data collection process, we are unable to share these data with anyone outside of the research team. We also use proprietary data from a survey of low-income households that includes potentially identifiable information as well as very personal information about the respondents' finances. In order to obtain access to the data used in this paper, a researcher must formally receive permission from the Washington University Institutional Review Board.

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#### **I. Introduction**

Discourse surrounding the rise of the gig economy takes place amid a broader shift in the structure of the U.S. economy over the past 30-40 years. This shift—the scale of which is a point of debate—has potentially helped drive noteworthy changes to the labor market. Several studies have documented a relative hollowing out of middle-skill employment opportunities, including textile and manufacturing-based jobs, which has coincided with an employment expansion in harder-to-automate service sectors, as well as in sectors requiring higher education; the latter have disproportionately experienced earnings gains over this time period (Autor, Katz, and Kearney 2008; Jaimovich and Siu 2012), while the former are commonly associated with lower, flatter earnings profiles.

Recent labor market changes over the past 10-15 years have ostensibly provided individuals and families with new opportunities to supplement earnings from their primary mode of employment, or to find alternative, flexible employment arrangements using online platforms that previously did not exist for individual contractors (for example, Uber, AirBnB, Etsy). Our work, which examines the role that liquid savings plays in facilitating access to gig employment, fits broadly within the domain of understanding the behavioral responses of low-income workers who face a changing labor market and opportunities to participate in multiple work arrangements (for example, Hirsch, Husain, and Winters 2017).

There is currently no broad consensus on a definition of the gig economy. Abraham et al. (2019) discuss these concerns and put forth a definition of gig economic activity predicated on the worker (a) not receiving a wage or salary; (b) providing work services outside of a formal contractual agreement binding them or the firm to continuous employment; and (c) providing work services without any consistent or predictable schedule or earnings. Using this definition, alternative work arrangements are inclusive of gig economy work, though this conceptualization

may admit jobs outside of common conceptions of gig work, including consultants who simply work outside of a standard office environment. These workers would ostensibly be included as self-employed workers, rather than gig workers, within surveys such as the Current Population Survey. While acknowledging the lack of a consensus around the definition of gig employment, for the purposes of our research we consider a person to be a gig worker if they earn money through an online platform or app such as Uber, Etsy, or Postmates.

Even as the definition of what constitutes gig work remains a point of debate, there is also a lack of consensus on both the size and growth of the gig economy. Analyses combining data from the Contingent Worker Supplement of the Current Population Survey and the RAND-Princeton Contingent Worker Survey find that, between the mid-2000s and 2015, participation within the "contingent sector"—a term often synonymous with the "gig economy"—has been rising, especially among women, black households, and older workers (Abraham et al. 2019; Katz and Krueger 2019). This overall work participation increase, evident within the Survey of Household Economics and Decisionmaking, the RAND-Princeton survey, and Schedule C tax records, is generally interpreted as being driven by passenger transportation (Abraham et al. 2019). Alternatively, analysis based solely on the CPS suggests a relatively flat trend in gig economy participation over the 2000s (Katz and Krueger 2019), and novel data drawing upon banking records from the JPMorgan Chase Institute suggest a relatively low baseline participation rate this type of work; roughly 1 percent of adults earned income through online platforms in a given month (Farrell, Greig, and Hamoudi 2018).

Participation in the gig economy carries a number of benefits, including greater control over the number of work hours, flexible work scheduling, and increased ability to combine multiple income-earning activities (Prudential 2017; Hall and Krueger 2018). Low-income

households, who tend to be at greater risk of experiencing material hardships like food insecurity or skipped bills are more likely to struggle to meet financial commitments and may stand to disproportionately benefit from working in the gig economy. On average, low-earning workers who head these households are more likely to exhibit higher levels of earnings and income volatility (Hardy 2017; Hardy and Ziliak 2014) and this relatively high level of volatility is thought to be driven by a combination of weaker labor force attachment—entries and exits from work—as well as changes in hours. Consistent with well-established labor market models wherein low-income workers are also "first-in and last-out," those who have low, relatively less predictable income streams may be at higher risk of experiencing drops in consumption levels and other household hardships. The flexibility offered through the technology of the gig economy has been shown to mitigate volatility in consumption (Koustas 2018) and could be both symptomatic of labor market insecurity, and welfare-enhancing for the many low-income workers at risk of experiencing these hardships.

At the same time, life cycle models of consumption and savings (for example, Modigliani and Brumberg 1954) as well as the empirical literature on poverty (for example, McKernan and Ratcliffe 2002; Cellini, McKernan, and Ratcliffe 2008; McKay 2009) indicate that there are distinct categories of low-income workers who face different financial constraints and opportunities, and thus likely view the gig economy in different ways. For example, a vast majority of working students earn less than \$42,000 per year (Carnevale et al. 2015) and qualify as "low-income." However, the financial experience of students, who may technically have low incomes, is fundamentally different from those of households who are considered to be chronically poor. By attending classes and developing skills, students are actively investing in their human capital and can reasonably expect to earn substantially more money in the future

(Abel and Deitz 2014; Stevens, Kurlaender, and Grosz 2019; Becker 1962; Deaton 2005). Therefore, these students are likely relatively uninterested in spending their time and effort in working typically low-skill gig jobs rather than, say, focusing on their education.

By contrast, non-student households experiencing short or long spells of low earningshouseholds that are commonly characterized as chronically or persistently poor-likely view the gig economy quite differently than transitorily poor households like students. Life cycle models suggest that these households should both strive to maximize their earnings over their lifetime while building both a stock of precautionary savings to buffer them against economic volatility and longer-term savings to either invest in themselves or support them in retirement (for example, Browning and Crossley 2001). However, these households likely struggle to earn enough to live comfortably and build savings; they tend to have their limited budgets taken up primarily by expenditures on necessities (Schanzenbach et al. 2016), and thus struggle to build liquid savings (Collins and Gjertson 2013) or savings for investments like starting a business or pursuing higher education (Beverly and Sherraden 1999; Sherraden 1991). Households with very low levels of liquid savings often lack access to unsecured credit markets, which can increase their financial vulnerability during periods of unemployment (Sullivan 2008). This precarious financial situation often places these households at a heightened risk of experiencing material hardship (Despard et al. 2018; Heflin 2016; Leete and Bania 2010). Therefore, the gig economy, offering the flexibility to work when income is needed, may enhance the overall welfare of lowincome workers by giving them an opportunity to boost and smooth their incomes. Evidence from account-level data shows that workers tend to use the gig economy to supplement their

relatively low incomes (Farrell, Greig, and Hamoudi 2019).<sup>1</sup>Yet, there is reason to believe that low-income workers may struggle to access the gig economy. Joining and working in the gig economy is typically associated with initial start-up costs, such as the purchase of physical capital (for example, a car for Uber, tools for TaskRabbit, furniture for Airbnb) and recurring operating expenses (for example, vehicle repairs, raw materials for art sold on Etsy). The fixed costs associated with working in the gig economy can be substantial, and it is typically the responsibility of gig workers to cover these costs on their own (Koustas 2018). Relatedly, household asset levels and non-gig incomes tend to fall as debt levels rise in the weeks prior to joining the gig economy (Koustas 2019). While this trend may arise from unexpected financial shocks, it may also be driven, in part, by workers' voluntarily drawing down their assets to purchase the capital needed to work in the gig economy. Liquidity-constrained households, which are likely at greater risk of experiencing material hardship and have an increased incentive to earn money through the gig economy, may be unable to enter this market due to the preventative costs of gig work.

In this paper, we investigate how saving a federal tax refund can affect participation in the gig economy for low-income tax filers in the six months after tax filing. The direction of this effect is not immediately obvious. To the extent that financial costs can be a substantial barrier to gig work, saving a federal tax refund—which is often the single largest payment low-income households receive in a year (Roll et al. 2018; Roll et al. 2019)—may provide households with the liquidity needed to cover the fixed and operating costs of gig work, enabling them to

<sup>&</sup>lt;sup>1</sup> To our knowledge, there has been no comprehensive estimates of the start-up costs of gig work, which would allow for a more holistic accounting of the potential benefits of gig work. Hall and Krueger (2018) examine both the costs and earnings specifically for Uber drivers and find that the average earnings in large markets was \$19.35 per hour, while costs ranged from \$2.94 to \$5.34 per hour, depending on the type of car and whether the work was part-time or full-time. This indicates that the benefits of gig work may be substantially larger than the costs, at least for certain types of gig work.

participate in this labor market. Alternatively, increased access to liquidity through refund savings may ensure that low-income households will be able to manage future financial shocks and cover necessities like rent and medications without relying on additional labor income, thereby reducing the incentive to do gig work. The strength of these effects may vary across different types of low-income households. For example, we may expect that the positive effects of additional liquidity may be more pronounced for liquidity-constrained households.

Using administrative tax data combined with two waves of longitudinal survey data, we identify a causal relationship between refund savings and gig economy participation. Specifically, we leverage random variation in savings levels that came about through a low-touch savings experiment administered in 2017 through online tax preparation and filing software that is free to qualifying low-income filers. The experiment tests how low-touch changes to the tax-filing environment affects individuals' decisions to deposit federal tax refunds into savings accounts. Participating tax filers were randomly assigned to a control group, completing their taxes in the usual way, and a treatment group exposed to one of four treatment conditions that promotes depositing the tax refund into a savings vehicle, such as a savings account or a U.S. Savings Bond. We use this random assignment to the treatment conditions as an instrument for refund savings to estimate the average effects of saving the tax refund on participation in the gig economy. In addition, heterogeneity among low-income Americans guides the inclusion of several subsample analyses to understand how the effects of refund savings may vary across different types of low-income filers.

Our findings indicate no link between refund savings and gig work for the full sample of low-income filers. At the same time, we find strong effects of refund savings across different subsamples. Our findings show that refund savings reduced the likelihood of students working in

the gig economy in the six months after tax-filing. For liquidity-constrained non-students, however, we consistently find that refund savings increased the likelihood of working in the gig economy in the six months after tax-filing. Additional evidence suggests that the shift in labor supply is occurring at the extensive margin, and our results are consistent with the main findings. Overall, these findings have important implications for policymakers and researchers who are interested in the relationship between financial circumstances and labor force participation in low-income households.

#### **II. Data and Sample**

All data used in this study were obtained through the Refund to Savings (R2S) Initiative, a research collaboration between Intuit Inc., the makers of TurboTax, Washington University in St. Louis, and Duke University. From 2012 through 2017, the R2S team implemented a series of unique tax refund savings interventions in TurboTax Freedom Edition (TTFE), an online tax-preparation and tax-filing product that is offered by Intuit, Inc. through the Internal Revenue Service's Free File Initiative and is free for qualifying low-income households. To qualify for TTFE in 2017, a tax household needed to have no more than \$33,000 in adjusted gross income or receive the Earned Income Tax Credit, with looser requirements applied for households with an active-duty member of the military.<sup>2</sup> Interventions from 2012 through 2016 tested how messaging, anchoring, and various changes in choice architecture of the tax-filing environment affected refund savings decisions, generally finding positive effects (Grinstein-Weiss et al. 2015; Grinstein-Weiss, Russell, et al. 2017; Roll et al. 2019).

<sup>&</sup>lt;sup>2</sup> In practice, over 98 percent of 2017 TTFE filers qualified through the income and Earned Income Tax Credit criteria.

These interventions to encourage savings have also been shown to increase the rate of having at least part of the refund saved six months after tax-filing (Roll et al. 2018; Roll et al. 2019).

In 2017, the savings intervention focused on exploring how pre-commitment to save and tailored choice architecture can impact refund deposit decisions. As part of this experiment,<sup>3</sup> users of TTFE randomly assigned to the control group went through the usual tax-filing experience and had three options for the method of receiving the federal tax refund: direct deposit into a bank account, a paper check, and U.S. Savings bonds. This refund receipt screen did not explicitly emphasize the option of depositing the tax refund into a savings account (Appendix, Figure 1A). Tax filers in the treatment group were randomly assigned to one of four interventions that, though they varied slightly in design, all focused on encouraging filers to save their full federal tax refund. A random subset of the treatment group was offered an opportunity to pre-commit to saving the tax refund at the beginning of the tax-filing process (Appendix, Figure 2A). Subsequently, all treated tax filers saw savings-focused refund receipt screens, which included an option to deposit the entire refund into a savings account, split the refund into both savings and checking accounts, directly deposit the entire refund into a checking account, and receive a paper check by mail. The option to deposit the entire refund into a savings account was listed first on the refund receipt screen, thereby making it the most salient option; it was also prepopulated for tax filers who, at the beginning of the tax-filing process, pre-committed to save their tax refund. The refund receipt screen seen by the treatment groups also included a reminder about the intention to save (among pre-committers) or a motivational message about the importance of saving for emergencies (among non-pre-committers). Figure 3A in the Appendix

<sup>&</sup>lt;sup>3</sup> For a more detailed description of the 2017 R2S experiment, see Roll et al. (2019).

shows an example of the refund receipt screen for treated filers who pre-committed to save their tax refund.

Table 1A in the Appendix shows that the control and treatment groups in the savingsfocused experiment were well-balanced on observed baseline characteristics. The only statistically significant differences were related to refund savings. Specifically, the rate of depositing the full tax refund into a savings account was nearly twice as high for filers randomized into the treatment group (20.8 percent) as it was for filers randomized into the control group (10.7 percent); likewise, the amount of federal tax refund saved was higher in the treatment than in the control group (\$319 and \$175, respectively). Given the strong balance between treatment and control groups resulting from random assignment we assert that the only meaningful difference between these groups was the treatment assignment and, therefore, that the differences in refund savings deposits are exogenous. In this paper, we leverage this exogenous shift in the rate of saving the federal refund to identify the effects of refund savings on participation in the gig economy.

Data for this paper come from administrative tax records and the two waves of the 2017 Household Financial Survey (HFS), which was administered through the R2S Initiative. Survey data were collected on a subset of TTFE users who were randomly invited to and consented to participate in the first wave of the 2017 HFS immediately after filing their taxes. Respondents who completed the first wave of the survey were also invited to take a follow-up survey approximately six months after tax filing, thereby allowing us to observe the same respondents over the six-month period. Both survey waves included questions about tax filers' demographic and financial characteristics, asset and debt levels, experiences of hardship and financial shocks, and participation in the gig economy. Administrative tax data, collected through TTFE, contain

information on tax filers' household income, federal tax refund, dependents, and tax credits and tax deductions. The final dataset was obtained by combining longitudinal survey responses with individual-level administrative tax data. In total, 4,680 low-income individuals who received a federal tax refund, completed both waves of the 2017 HFS, and had non-missing data on key demographic and financial characteristics were included in the analytical sample.<sup>4</sup>

#### A. Variable Description

The key independent variable measured through the administrative tax records at the time of tax filing describes whether tax filers deposited their entire federal tax refund into a savings account. We expect that tax refund deposits in a savings account can be a good proxy for the accumulation of liquid savings for future uses. This expectation is based on the prediction that savings accounts tend to be "stickier" than checking accounts. First, money in savings accounts is usually less liquid than that in checking accounts: while funds in checking accounts can be easily accessed through the use of debit cards, ATM withdrawals, or electronic transfers, savings accounts typically have certain frictions associated with them, including the inability to pay with a debit card or the extra time and effort required to transfer money from a savings to a checking account. Second, prior work from the field of behavioral economics suggests that the fungibility of money is conditional on the perceived purpose of a given pool of funds—various types of accounts tend to be designated for different consumption and savings purposes and funds placed in various accounts are associated with different marginal propensities to consume (Shefrin and Thaler 1988; Thaler 1999). Account types can be organized according to a mental hierarchy,

<sup>&</sup>lt;sup>4</sup> Among the roughly 420,000 households who were offered the opportunity to take the survey, 39,305 consented to participate in the study. Among those who consented to participate in the study, 32,305 respondents completed the first wave of the survey. 9,864 respondents who completed the first wave of the survey began taking the second wave of the survey. 9,038 of these respondents completed the second survey wave. Tax data were successfully merged with survey responses for 77.6 percent of these survey takers.

where cash and checking accounts are considered more tempting and easier spendable ("current assets") and savings accounts tend to have lower temptation levels and are less fungible ("current wealth") (Thaler 1999). Funds kept in savings accounts are expected to be saved for longer time periods than money allocated to checking accounts. Therefore, by encouraging people to allocate money to savings rather than checking accounts, individuals could potentially boost their short or longer-term savings rates. Indeed, as mentioned above, previous low-touch interventions that were designed to encourage low-income filers to deposit their refunds into savings accounts led to a higher rate of refund savings six months later (Roll et al. 2018; Roll et al. 2019).

The outcome variable was measured through the second wave of the HFS, thus capturing individual participation in the gig economy. The survey question asked respondents to indicate whether in the past six months, they earned any income through services offered through a mobile app or website, which may include ride-sharing services like Uber, home-sharing services like AirBnB, and selling crafts through sites like Etsy.

# B. Sample Characteristics

Demographic and financial characteristics for our low-income sample measured at the time of tax filing are presented in Table 1. The first column describes the full sample. The majority of respondents were White (75.0 percent) and had at least a bachelor's degree (58.9 percent) at the time of tax filing while a majority of the sample was female (58.3 percent).<sup>5</sup> Almost a third of the sample was enrolled in an educational program at the time of the survey's first wave, and the average respondent was 34.4 years old. Twenty percent of respondents had dependents and had an average of 1.7 adults living in the household. Almost one-fifth of respondents were unemployed and 46.7 percent worked full-time. In the year prior to filing their taxes, 4.4 percent

<sup>&</sup>lt;sup>5</sup> Relative to the rest of the low-income population (as measured through the 2017 American Community Survey), a higher proportion of our sample was female, White, and had higher levels of educational attainment.

of survey takers reported participating in the gig economy. Sampled respondents experienced substantial financial hardship. The average adjusted gross income was just \$16,691, and 36.2 percent of respondents received the Earned Income Tax Credit (EITC). While vehicle ownership was prevalent in our sample, only 24.3 percent of survey takers owned a home. Sixty percent reported that they would be able to access \$2,000 within a month in the event of an emergency using any source available including family, friends, and credit lines—a common measure of liquidity in household finance surveys (Lin et al. 2019)—17.8 percent reported experiencing unexpected income volatility, and the median level of liquid assets was \$1,560 (the mean was \$6,605). The average size of the refund was \$1,601, and 18.6 percent of the sample deposited their full tax refund into a savings account. On average, sampled tax filers saved \$287 of their tax refund, and those who saved any of their refund saved an average of \$1,734.

Table 1 also compares the baseline characteristics of students (individuals currently enrolled in an educational program) and non-students (Columns 2 and 3) and individuals with and without access to \$2,000 in emergency liquidity (Columns 5 and 6), pointing to significant inter-group differences. To highlight a few, although non-students had higher levels of adjusted gross income, received larger federal tax refunds, and were more likely to own a vehicle and a house, students were more likely to have access to \$2,000 in an emergency, had higher levels of median liquid assets, were substantially less likely to have received the Earned Income Tax Credit, and were significantly more likely to save their full federal tax refund. Student and non-students participated in the gig economy in the 12 months prior to tax filing at similar rates. As expected, survey takers with access to \$2,000 in liquidity appeared to have substantially higher levels of financial security. Compared to liquidity-constrained respondents (that is, those without access to \$2,000 in emergency liquidity), those with access to liquidity had higher incomes, more

money in liquid assets, were more likely to have saved the full tax refund, and own a vehicle and a house. Liquidity-constrained respondents were more likely to receive the EITC and had higher federal tax refunds. The observed heterogeneity in the sample suggests that different groups may face different financial constraints and needs and have different motivations for working in the gig economy, which prompts further investigation as to how savings and efforts to encourage savings incentivize gig economy participation across different socio-demographic subgroups.

# **Table 1. Baseline Sample Characteristics**

		Mean/Pr	oportion		Mean/Pr	Mean/Proportion	
Characteristic	Full sample	Student	Non- student	Sig.	Access to \$2,000	No access to \$2,000	Sig.
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Participated in gig economy	4.4	4.0	4.6		3.7	5.5	
(past 12 months) (%)							
Male (%)	41.7	43.4	40.9		45.2	36.4	
Age (years)	34.4	26.1	38.4	***	33.9	35.1	***
White (%)	75.0	69.8	77.6	***	76.2	73.2	**
Black (%)	5.6	4.9	6.0		3.9	8.1	***
Hispanic/Latino (%)	7.7	9.6	6.8	***	6.3	9.9	***
Asian (%)	6.0	9.6	4.2	***	7.7	3.4	***
Other (%)	5.6	6.2	5.4	***	5.8	5.4	***
College degree or greater (%)	58.9	49.2	63.7	***	65.8	48.5	***
Enrolled in school at time of survey (%)	32.9	100	0.0	***	35.8	28.6	***
Any dependents (%)	20.0	11.6	24.2	***	16.3	25.7	***
Number of adults in the household	1.7	1.8	1.6	***	1.7	1.7	*
Unexpected income volatility (%)	17.8	13.7	19.8	***	11.8	26.9	***
Employed full-time (%)	46.7	26.59	56.6	***	47.6	45.3	
Employed part-time (%)	33.7	54.7	23.3	***	32.8	35.0	
Not employed (%)	19.7	18.7	20.1		19.6	19.7	
Adjusted gross income (\$)	16,691	12,696	18,654	***	17,180	15,950	***
Could come up with \$2,000 in an	60.2	65.4	57.7	***	100	0	***
emergency (%)							
Liquid assets (median, \$)	1,560	2,300	1,200		3,778	300	
Liquid assets (\$)	6,605	6,987	6,419		10,157	1,220	***
Owns a car (%)	72.6	65.4	76.2	***	75.3	68.6	***
Owns a home (%)	24.3	19.1	26.9	***	27.2	20.0	***
Any income volatility (%)	33.8	33.7	33.9		42.1	28.4	***
Federal tax refund amount (\$)	1,601	1,308	1,745	***	1,518	1,727	***
Received Earned Income Tax Credit (%)	36.2	25.3	41.5	***	30.0	45.6	***
Saved full federal tax refund (%)	18.6	23.7	16.1	***	22.2	13.2	***
Amount of federal refund saved (\$)	287	291	285		331	219	***
Amount of federal refund saved among	1,734	1,194	1,653	***	1,430	1,549	***
savers (\$)					-	-	
N	4,680	1,542	3,138		2,819	1,861	

Notes: Statistical significance: \*\*\*p<.01, \*\*p<.05, \*p<.1.

#### **III. Analytical Approach**

To assess the average effect of savings on gig economy participation among low-income individuals, we estimate a linear probability model of the general form:

$$Y_{ij} = \beta_0 + \beta_1 S_{ij} + \mathbf{X}_{ij} \lambda + \delta_j + \gamma_t + \delta_j \cdot \gamma_t + u_{ij} \quad (1)$$

where  $Y_{ij}$  is an indicator of whether respondent *i* from state *j* reported working in the gig economy in the six months after filing their taxes, and  $S_{ij}$  is a binary indicator of whether respondent *i* deposited their entire tax refund into a savings account. A set of control variables measured at the time when respondent *i* filed their taxes ( $X_{ij}$ ) includes respondent *i*'s gender, age, age squared, race/ethnicity, level of educational attainment, employment status, participation in the gig economy in the past year, presence of dependents, the number of adults in a household, the experience of unexpected income volatility,<sup>6</sup> homeownership, vehicle ownership, household adjusted gross income, and refund size. State fixed effects are represented by  $\delta_j$ , the month of tax filing is captured by  $\gamma_t$ , and term ( $\delta_j \cdot \gamma_t$ ) corresponds to the interaction between the two. These fixed effects reduce variance that may arise through geographic and time differences in factors that could influence an individual's propensity to work in the gig economy (for example, regional economic opportunity, state regulations of certain gig industries, or demand for gig economy services). Finally,  $u_{ij}$  is an error term capturing unobserved determinants of gig employment.

An ordinary least squares (OLS) estimation of Equation 1 may produce biased estimates of  $\beta_1$ , the key parameter of interest, if the decision to save the full tax refund was correlated with

<sup>&</sup>lt;sup>6</sup> This variable was constructed based on responses to two questions. The first question asked respondents how their household income compares from month to month. Anyone who indicated that their incomes varied somewhat or quite a bit from month to month were also asked how predictable the fluctuations in income were. Respondents who indicated that fluctuations in income were unpredictable were coded as having experienced unpredictable income volatility. All other respondents were coded as having not experienced unpredictable income volatility.

other unobserved factors that influence gig economy participation decisions, such as the experience of acute financial hardship at the time of tax filing, family commitments, or individual preferences towards savings and labor force participation. Given the endogeneity issues associated with estimating Equation 1, we conducted two-stage least squares (2SLS) analyses to obtain unbiased estimates of  $\beta_1$ , where the savings decision to deposit the full federal tax refund into a savings account ( $S_{ij}$ ) was instrumented by a random assignment of savings experiment participants into the treatment and control groups ( $T_{ij}$ ). The first stage of the 2SLS is shown in Equation 2:

$$S_{ij} = \gamma_0 + \gamma_1 T_{ij} + \mathbf{X}_{ij}\lambda + \delta_j + \gamma_t + \delta_j \cdot \gamma_t + v_{ij} \quad (2)$$

where  $S_{ij}$  is defined the same as above and  $T_{ij}$  describes whether respondent *i* was randomly assigned to the control or treatment savings-focused intervention groups in the 2017 R2S experiment. A valid instrument can be related to the outcome variable only through its correlation with the variable of interest. We expect this assumption to hold in our study, as it is implausible that any changes in gig participation in the months following tax filing would be the direct result of random assignment to the savings-focused intervention through any channel other than the shift in refund savings deposits. At the same time, the comparison of treatment and control groups in Table A1 provides empirical evidence that the randomized savings-focused experiment was effective in driving the rate of refund savings; we further test the strength of our instrument by reporting the results from the first-stage regressions in the next section.

Finally, we estimate a reduced form linear probability model as shown in Equation 3:

$$Y_{ij} = \theta_0 + \theta_1 T_{ij} + \mathbf{X}_{ij} \lambda + \delta_j + \gamma_t + \delta_j \cdot \gamma_t + \varepsilon_{ij} \quad (3)$$

As in Equation 1, the dependent variable in Equation 3 is  $Y_{ij}$ , a binary indicator of whether or not respondent *i* worked in the gig economy in the six months after tax-filing;  $T_{ij}$ 

indicates whether or not respondent *i* was randomly assigned into one of the treatment conditions in the 2017 R2S refund savings experiment. Since  $T_{ij}$  was exogenously determined,  $\theta_1$  shows the average effect of the 2017 R2S intervention on participation in the gig economy in the six months after tax-filing. Although the refund savings rate of the treated group was nearly twice that of the control group, just over one-fifth of treated households saved their federal refund. Therefore,  $\theta_1$  gives a more conservative estimate of the effects of refund savings on participation in the gig economy.

In addition to analyzing the average effects of refund savings on participation in the gig economy among low-income individuals, heterogeneity among low-income households in the role of liquid savings and the potential benefits offered through gig employment motivate us to explore heterogeneous impacts on gig economy participation for different types of individuals. We conducted six subgroup analyses for the sample of students and non-students, students with and without access to emergency liquidity at the time of tax-filing, and non-students with and without access to emergency liquidity at the time of tax-filing.<sup>7</sup> Lastly, in order to understand the impact of refund savings on joining the gig economy—as opposed to simply participating in the gig economy—we limited the sample only to tax filers who had reported not working in the gig economy in the 12 months prior to tax-filing.

<sup>&</sup>lt;sup>7</sup> In both waves of the HFS, respondents were asked how likely it was that they would be able to access \$2,000 in liquidity within one month if an emergency arose. Respondents who indicated that they probably could not or definitely could not access \$2,000 within one month are considered liquidity-constrained. All other respondents (all of whom indicated that they either probably could or definitely could access \$2,000 within a month) are not considered liquidity-constrained.

## **IV. Results**

#### A. Main Results

We begin by estimating Equation 1 via OLS, exploring the relationship between refund savings and participation in the gig economy for the full sample and six subgroups (students and nonstudents as well as liquidity-constrained and liquidity non-constrained students and non-students) (Table 2, Panel A). Given that this estimation is likely to produce biased results, we then estimate a 2SLS regression model, where refund savings is instrumented by random assignment into an experimental group (Table 2, Panels B and C). Reduced form estimates based on Equation 3 are presented in (Table 2, Panel D). In order to explore whether refund savings affects the rate of joining the gig economy, each of the analyses were repeated with the sample restricted to those who had not worked in the gig economy in the 12 months prior to tax-filing (Table 3). For each instrumental variable regression, we report the results of tests of weak identification (Kleibergen-Paap rk Wald F-Statistic); coefficients for control variables are suppressed from the main results tables.

Column 1 of Table 2 corresponds to the full sample and Columns 2-7 show the findings for the six subgroups. The coefficient on the saved refund was not statistically significant for the full sample as well as for most subgroups, with the exception of students. Among students, saving the full tax refund was associated with an increase in the rate of participation in the gig economy by 3.1 percentage points (p<.1). As mentioned earlier, we do not interpret these initial results causally, and employ an IV 2SLS approach to establish a causal relationship.

Panels B and C in Table 2 present the IV estimates showing the effects of refund savings on participation in the gig economy for the full sample (Column 1) and the six subgroups (Columns 2-7). Panel B corresponds to the model without any controls and Panel C reflects

regression results with a full set of controls. First stage *F*-statistics indicate that the identified instrument is strong for all but one model: likely due to sample size issues, the instrument in the analysis of liquidity-constrained students appears to be weak, and thus caution is recommended when interpreting these findings. The full first stage results are included in Table 1B of the Appendix.

Coefficients remained insignificant for models without controls (Panel B), with one exception: we observe that saving the full tax refund increased the probability of working in the gig economy for liquidity-constrained non-students by 40.4 percentage points (95% CI: 2.0pp to 78.7pp). Including controls (Panel C) helps improve the precision of estimates. After accounting for demographic and financial characteristics, results for the full sample show that, on average, saving the full refund did not have a statistically significant impact on participation in the gig economy in the six months after tax filing.

However, the insignificant effects reported for the average tax filer mask substantial heterogeneity in impact estimates. We find that saving the tax refund reduced the rate of participation in the gig economy for students by 35 percentage points (95% CI: -63.0pp to - 6.9pp). The negative impact of refund savings on gig economy participation appeared to hold only for students with access to liquidity, but not for those who were liquidity-constrained. For students with access liquidity at the time of tax filing, saving the full tax refund led to a 29.6 percentage point reduction in the probability of working in the gig economy (95% CI: -56.7pp to - 2.5pp), and the coefficient was negative and statistically insignificant for students who lacked access to emergency savings. For the subsample of non-students, the relationship is reversed. We find that saving the refund increased the rate of working in the gig economy by 46.9 percentage points among liquidity-constrained non-students (95% CI: 8.5pp to 85.3pp). The effect of refund

savings on participation in the gig economy for non-students who could access funds in the case of an emergency was positive but statistically indistinguishable from zero.

Panel D presents the results from reduced form models that estimate the effects of the 2017 R2S savings experiment on participation in the gig economy. Since just over one-fifth of those in the treatment group actually saved their tax refund, the coefficient on this variable provides a more conservative estimate on the effects of refund savings on participation in the gig economy. Random assignment to the treatment group does not have a statistically significant effect on participation in the gig economy for our sample as a whole. However, in our analysis of students, we see that random assignment into one of the treatment groups reduced the rate of participation in the gig economy by 4.7 percentage points (95% CI: -8.3pp to -1.1pp). In our analysis of students with access to liquidity, we find that the treatment reduced the rate of gig participation by a similar magnitude, -5.2 percentage points (95% CI: -10.0pp to -0.3pp). Again, we do not observe statistically significant effects in our analyses of liquidity-constrained students, non-students as a whole, and non-students who have access to liquidity. We do find that random assignment to the treatment group increased the rate of gig work by 3.95 percentage points for liquidity-constrained non-students (95% CI: 1.1pp to 6.7pp).

Our initial findings indicate that refund savings decreased the rate of participation in the gig economy for students (including those that had access to emergency liquidity) while increasing the rate of participation for liquidity-constrained non-students. These findings raise an important question: Does saving the full tax refund get workers to work more (or fewer) hours than they otherwise would have worked, or does refund savings encourage people to enter (or exit) this market? Due to sample size limitations, we cannot directly test whether refund savings shifts the number of hours gig economy earners work or whether savings affected the rate of

quitting gig work, but we can examine the impact of refund savings on joining the gig economy. We do so by restricting our sample to respondents who indicate that they did not work in the gig economy in the 12 months prior to tax-filing and re-estimating the models shown in Table 2. Since these analyses do not include respondents who previously worked in the gig economy in the year prior to tax-filing, the coefficient captures the effects of refund savings on the rate of joining (rather than participating in) the gig economy.

Table 2:	<b>Effects</b>	of Savings	on Partici	pation in	the Gig	Economy

	Full Sample	Liquidity	Liquidity- Constrained Students	All Non-Students	Non-Students With Liquidity	Liquidity- Constrained Non-Students	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Panel A: OLS regression	on (Full controls)						
Saved Full Refund	0.00489	0.0313*	0.0332	0.0125	-0.0148	-0.0137	-0.00788
95% CI	[-0.013, 0.023]	[-0.003, 0.066]	[-0.011, 0.077]	[-0.062, 0.087]	[-0.028, 0.008]	[-0.032, 0.012]	[-0.037. 0.030]
Observations	4,680	1,542	1,009	533	3,138	1,810	1,328
R-squared	0.186	0.235	0.279	0.449	0.231	0.232	0.312
Panel B: IV regression	(No controls)						
Saved Full Refund	0.0136	-0.213	-0.213	-0.209	0.142	-0.00800	0.404**
95% CI	[-0.154, 0.181]	[-0.526, 0.101]	[-0.530, 0.104]	[-1.218, 0.801]	[-0.066, 0.349]	[-0.250, 0.234]	[0.020, 0.787]
Kleibergen-Paap rk							
Wald F-Statistic	75.00	24.01	23.39	2.35	50.82	31.42	22.29
Observations	4,680	1,542	1,009	533	3,138	1,810	1,328
Panel C: IV regression	(Full controls)						
Saved Full Refund	-0.0221	-0.350**	-0.296**	-0.495	0.149	0.0419	0.469**
95% CI	[-0.166, 0.121]	[-0.63, -0.069]	[-0.567, -0.025]	[-2.14, 1.15]	[-0.035, 0.332]	[-0.174, 0.258]	[0.085, 0.853]
Kleibergen-Paap rk	[-0.100, 0.121]	[-0.03, -0.009]	[-0.307, -0.023]	[-2.14, 1.13]	[-0.055, 0.552]	[-0.174, 0.236]	[0.085, 0.855]
Wald F-Statistic	87.50	26.66	24.31	0.67	51.40	31.92	16.97
Observations	4,680	1,542	1,009	533	3,138	1,810	1,328
Observations	4,000	1,542	1,009	555	5,150	1,010	1,520
Panel D: OLS Reduced	l Form Regression (Ful	ll controls)					
Treated	-0.0025	-0.0470***	-0.0520**	-0.0201	0.0149	0.00479	0.0395***
95% CI	[-0.019, 0.014]	[-0.083, -0.011]	[-0.100, -0.003]	[-0.086, 0.046]	[-0.004, 0.034]	[-0.022, 0.031]	[0.011, 0.067]
Observations	4,680	1,542	1.009	533	3,138	1,810	1,328

*Notes:* Statistical significance: \*\*\**p*<.01, \*\**p*<.05, \**p*<.1.

Confidence intervals were calculated using robust standard errors. Control variables measured at the time of tax filing include respondent's gender, age, age squared, race/ethnicity, level of educational attainment, employment status, presence of dependents, the number of adults in a household, experience of unexpected income volatility, homeownership, vehicle ownership, household adjusted gross income, and refund size. State fixed effects, month of tax filing fixed effects, and their interaction are also included.

Table 3 presents these results for the OLS and 2SLS estimation models after excluding a small proportion of individuals who reported working in the gig economy in the 12 months prior to tax-filing. The models are identical to the ones presented in Table 2, though they do not control for gig economy participation twelve months prior to tax-filing. With the exception of a single subsample, first stage *F*-statistics point to the strength of the instrument across the models. The general conclusion is that the OLS, 2SLS, and reduced form results for joining the gig economy are strongly consistent with the results for any gig economy participation reported in Table 2. The main results with a full set of controls (Table 3, Panel C) again show no average effects of refund savings on joining the gig economy for the full sample. At the same time, refund savings exhibits a negative and statistically significant effect (a reduction by 29.2 percentage points) on the rate of joining the gig economy for all students (95% CI: -56.4pp to - 2.1pp).

The effect on students who had access to emergency liquidity was similar in magnitude but only marginally significant. The effect of refund savings was statistically insignificant in our analyses of liquidity-constrained students, all non-students, and non-students with access to liquidity. However, we found the opposite effect for liquidity-constrained non-students—a 39.5 percentage point increase in the likelihood of joining the gig economy (95% CI: 9.9pp to 69.2pp). As Panel D shows, the effects of the R2S savings intervention on the rate of joining the gig economy had the same signs and levels of statistical significance as the effects of refund savings (Panel C), but the estimated effects of the savings experiment were smaller in absolute value. Random assignment into the treatment group reduced the rate of joining the gig economy for all students by 3.9 percentage points (95% CI: -7.4pp to -0.4pp). The impact on liquidityconstrained students was similar in magnitude but was only marginally significant. Assignment

to the treatment group did not have a statistically significant effect on the rate of joining the gig economy in our analyses on liquidity-constrained students, all non-students, and non-students with access to emergency liquidity. However, random assignment to the treatment group increased the rate of joining the gig economy for liquidity-constrained non-students by 3.7 percentage points (95% CI: 1.4pp to 6.0pp).

## Table 3: Effects of Refund Savings on Joining the Gig Economy

	Full Sample	All Students	Students With Liquidity	Liquidity- Constrained Students	All Non-Students	Non-Students With Liquidity	Liquidity- Constrained Non-Students
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	····· (F-·II ···· - 1-)						
Panel A: OLS regress Saved Full Refund	0.00683	0.0314*	0.0338	0.0155	-0.00986	-0.00987	-0.00340
95% CI	[-0.009, 0.023]						
	. , .	[-0.002, 0.065]	[-0.009, 0.076]	[-0.053, 0.084]	[-0.027, 0.007]	[-0.030, 0.011]	[-0.034, 0.027]
Observations	4,475	1,480	974	506	2,995	1,742	1,253
Panel B: 2SLS regres	sion (No controls)						
Saved Full Refund	-0.0258	-0.242	-0.205	-0.451	0.0897	-0.0114	0.260*
95% CI	[-0.174, 0.123]	[-0.553, 0.068]	[-0.516, 0.106]	[-1.605, 0.704]	[-0.080, 0.259]	[-0.229, 0.206]	[-0.005 - 0.526]
Kleibergen-Paap rk							
Wald F-Statistic	69.68	20.85	20.61	1.85	49.28	28.33	24.20
Observations	4,475	1,480	974	506	2,995	1,742	1,253
Panel C: 2SLS regres	sion (Full controls)						
Saved Full Refund	-0.0167	-0.292**	-0.232*	-0.470	0.134	0.0239	0.395***
95% CI	[-0.154, 0.120]	[-0.564, -0.021]	[-0.491, 0.028]	[-2.18, 1.24]	[-0.034, 0.301]	[-0.188, 0.236]	[0.099, 0.692]
Kleibergen-Paap rk							
Wald F-Statistic	80.33	24.15	22.58	0.51	48.02	27.60	20.18
Observations	4,475	1,480	974	506	2,995	1,742	1,253
	•				·		
Panel D: OLS Reduce	ed Form Regression (F	Full controls)					
Treated	-0.00186	-0.0389**	-0.0404*	-0.0177	0.0133	0.00263	0.0371***
95% CI	[-0.018, 0.014]	[-0.074, -0.004]	[-0.088, 0.007]	[-0.081, 0.046]	[0.003, 0.030]	[0.021, 0.026]	[0.014, 0.0602]
Observations	4,475	1,480	974	506	2,995	1,742	1,253

*Notes:* Statistical significance: \*\*\*p<.01, \*\*p<.05, \*p<.1.

Confidence intervals were calculated using robust standard errors. Control variables measured at the time of tax filing include respondent's gender, age, age squared, race/ethnicity, level of educational attainment, employment status, presence of dependents, the number of adults in a household, experience of unexpected income volatility, homeownership, vehicle ownership, household adjusted gross income, and refund size. State fixed effects, month of tax filing fixed effects, and their interaction are also included.

#### B. Robustness Checks

In this section, we report results from additional analyses examining the validity of our instrument and checking the robustness of our findings to different model specifications. First, we examined the sensitivity of our findings to alternative measures of refund savings and access to liquidity. Rather than using an indicator of full refund deposit into a savings account, we used an indicator of whether a respondent deposits any portion of the tax refund into a savings account. While over 95 percent of savers in our sample saved their entire refund, some savers chose to split their tax refunds across several accounts. The set of respondents who saved any of their refund includes all of those who saved their entire refund as well as those who saved part of their tax refund (and ended up putting aside less in savings). The results reported in Table 4 were consistent with those in Panel C of Tables 2 and 3. Though coefficients were of a slightly smaller magnitude, they had the same sign and similar levels of statistical significance.

Second, we explored whether using an alternative measure of liquidity would alter our conclusions. We broke down the subsamples by the reported amount of liquid assets rather than self-assessed access to \$2,000 in an emergency and restricted the sample to households that had non-missing information on liquid assets.<sup>8</sup> Whether or not a household deposited the entire refund into savings was used as the key independent variable in this analysis. Table 5 shows that after dropping some observations, the average effects for the full sample resembled those observed earlier. Likewise, the results for non-students were consistent with earlier findings: while we found no statistically significant effects of refund savings on gig work for an average non-student—including an average non-student with higher asset levels—those with fewer assets

<sup>&</sup>lt;sup>8</sup> We used slightly different medians for different subsamples. For the analyses on gig economy participation, the median level of assets was \$2,200 for students and \$1,115 for non-students. For the analyses on joining the gig economy, the median level of assets was \$2,302.50 and \$1,180 for students and non-students, respectively.

were 44.1 percentage points more likely to participate in the gig economy (95% CI: 3.3pp to 84.8pp) and 38.1 percentage points more likely to join the gig economy (95% CI: 3.4pp to 72.9pp). While we still found that refund savings reduced the rate of gig economy work for an average student (by 30.4 and 24.0 percentage points for participating and joining gig economy, respectively), the negative coefficient for students with a higher level of liquid assets was statistically insignificant. At the same time, even though the coefficient for students with lower levels of liquid assets was statistically significant for gig economy participation, the low *F*-Statistic from the first stage regression (likely due to the small sample size) indicated that the instrumental variable may be weak for this subgroup and, thus, no valid conclusion can be drawn from this result.

	Full Sample	All Students	Students With Liquidity	Liquidity- Constrained Students	All Non-Students	Non-Students With Liquidity	Liquidity- Constrained Non-Students
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Panel A: Gig econom	ny participation: 2	SLS regression (Ful	l controls)				
Saved Any Refund	-0.0204	-0.335**	-0.286**	-0.477	0.132	0.0396	0.375**
95% CI	[-0.152, 0.112]	[-0.601, -0.068]	[-0.546, -0.026]	[-2.04, 1.09]	[-0.031, 0.295]	[-0.164, 0.244]	[0.086, 0.665]
Kleibergen-Paap rk							
Wald F-Statistic	99.28	28.42	25.93	0.71	61.38	34.14	25.06
Observations	4,680	1,542	1,009	533	3,138	1,810	1,328
Panel B: Joining gig	economy: 2SLS re	egression (Full contr	cols)				
Saved Any Refund	-0.0154	-0.280**	-0.225*	-0.431	0.118	0.0224	0.319***
95% CI	[-0.141, 0.110]	[-0.538, -0.022]	[-0.475, 0.026]	[-1.949, 1.087]	[-0.030, 0.266]	[-0.176, 0.221]	[0.093, 0.545]
Kleibergen-Paap rk							
Wald F-Statistic	91.37	25.80	23.84	0.60	57.61	29.96	29.20
Observations	4,475	1,480	974	506	2,995	1,742	1,253

## Table 4: Effect of Refund Savings (Saved Any Refund) on Gig Economy Participation and Joining Gig Economy

*Notes:* Statistical significance: \*\*\*p<.01, \*\*p<.05, \*p<.1.

Confidence intervals were calculated using robust standard errors. Control variables measured at the time of tax filing include respondent's gender, age, age squared, race/ethnicity, level of educational attainment, employment status, presence of dependents, the number of adults in a household, experience of unexpected income volatility, homeownership, vehicle ownership, household adjusted gross income, and refund size. State fixed effects, month of tax filing fixed effects, and their interaction are also included.

			Students	Students		Non-Students	Non-Students
			(Below	(Median and		(Below	(Median and
	Full Sample	All Students	Median)	Above)	All Non-Students	Median)	Above)
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Panel A: Gig econom	y participation: 2SLS	S regression (Full cont	rols)				
Treated	-0.0164	-0.304**	-0.467*	-0.190	0.137	0.441**	-0.0120
95% CI	[-0.157, 0.124]	[-0.567, -0.040]	[-1.003, 0.070]	[-0.456, 0.077]	[-0.0442, 0.318]	[0.033, 0.848]	[-0.190, 0.166]
Kleibergen-Paap rk							
Wald F-Statistic	93.06	28.80	6.82	21.11	54.38	17.73	39.86
Observations	4,545	1,496	744	752	3,049	1,524	1,525
Panel B: Joining gig	economy: 2SLS regre	ession (Full controls)					
Treated	-0.0104	-0.240*	-0.240	-0.185	0.118	0.381**	-0.0240
95% CI	[-0.144, 0.123]	[-0.494, 0.013]	[-0.715, 0.234]	[-0.467, 0.098]	[-0.047, 0.283]	[0.034, 0.729]	[-0.200, 0.152]
Kleibergen-Paap rk							
Wald F-Statistic	86.23	26.18	6.88	17.95	51.38	18.51	33.37
Observations	4,345	1,436	718	718	2,909	1,453	1,456

## Table 5: Effect of Refund Savings on Gig Economy Participation and Joining Gig Economy, by Liquid Assets

*Notes:* Statistical significance: \*\*\*p<.01, \*\*p<.05, \*p<.1.

Confidence intervals were calculated using robust standard errors. Control variables measured at the time of tax filing include respondent's gender, age, age squared, race/ethnicity, level of educational attainment, employment status, presence of dependents, the number of adults in a household, experience of unexpected income volatility, homeownership, vehicle ownership, household adjusted gross income, and refund size. State fixed effects, month of tax filing fixed effects, and their interaction are also included.

#### V. Discussion

In this paper, we explore the degree to which access to savings—as facilitated by an experiment that led to an exogenous increase in tax refund savings deposits among low-income tax filers—influences participation in the gig economy. We find that tax refund savings does not affect participation in the gig economy for the average low-income tax filer in our sample, and also observe notable, consistent heterogeneous effects across subsamples of filers. For students, refund savings reduced the rate of gig economy employment. For non-students facing liquidity constraints, refund savings increased the rate of working in the gig economy. We also found that saving the refund impacted the rate of joining the gig economy in similar ways—by increasing entry into the gig economy for liquidity-constrained non-students and decreasing entry into the gig economy for students. These results were robust to an array of different modeling approaches and variable specifications.

These findings are consistent with life cycle models of consumption and savings (for example, Modigliani and Brumberg 1954), which predict that households will seek to both maximize and smooth the utility of consumption both over the course of their lives and in the event of economic volatility. Low-income students, who are investing in their human capital and can reasonably expect to earn higher incomes in the future (Deaton 2005), likely have less incentive to participate in gig work to maintain their consumption; contributing labor to the gig economy would necessarily result in less time spent on educational pursuits, and students can often rely on education debt (or their family) to provide financial support. As such, students may be more likely to use their refund as a source of "precautionary" savings (Browning and Crossley 2001)—drawing these savings down in the event of economic volatility—rather than using these

savings to invest in the physical capital required for gig work or otherwise facilitate access to the gig economy.

At the same time, low-income non-student households facing substantial liquidity constraints may have different incentives when it comes to gig economy participation. These households, who share more characteristics of the persistently poor or near-poor, versus those experiencing transitory spells of low incomes, like students (McKernan and Ratcliffe 2002; Cellini, McKernan, and Ratcliffe 2008; McKay 2009), may wish to earn income through the gig economy to maximize their consumption over their lifetime or to offset economic volatility. Although these liquidity-constrained households often lack the funds to cover the fixed costs of gig participation, they may be interested in working in the gig economy. Forty-two percent of respondents in this group reported experiencing income volatility in the six months before taxfiling, which is nearly 50 percent higher than the national average (Board of Governors of the Federal Reserve System 2019). The flexible work schedules offered through the gig economy potentially give liquidity-constrained households the opportunity to smooth their incomes when their regular employment is less consistent. However, without the liquidity to cover the costs of gig work, it may difficult for these would-be workers to enter the market. The receipt and saving of the tax refund may be one of the few opportunities for such households to overcome these costs and access a new source of income through gig labor.

Our work may point toward an interesting extension of life cycle models of consumption and savings. Whereas savings is typically characterized as being for precautionary purposes such as saving to buffer against a financial emergency, or for investment purposes such as higher education or starting a business to increase lifetime earnings, our findings may point to a role for savings that is related to, but distinct from, a standard investment. Specifically, limited amounts

of savings may be used either directly for precautionary purposes (as we observed in our student sample) or to provide access to new streams of income by overcoming the low costs of gig employment relative to, say, the costs starting a business or pursuing higher education (as we observed in our liquidity-constrained non-student sample). In essence, this potential extension of these models may only emerge in the specific context of gig work or other similar labor arrangements, in which small amounts of liquid savings can translate into additional income streams through access to gig jobs.

Limitations in our data and sample size prevent us from conducting a comprehensive exploration into the mechanisms by which liquid savings facilitate participation in the gig economy for low-income households. It may be that allocating money into accounts designated for savings purposes shifts how households view that money (for example, Thaler 1999), making them more likely to use these funds for investment or income-generating purposes. This mechanism could function directly by simply shifting the way in which households spend their funds, or indirectly by encouraging households to further build on accumulated savings in order pay for the costs of gig work. It may also be that households who have money placed in savings may respond to the possibility of future economic volatility (for example, the loss of a job) by using those savings to create an additional income stream through gig employment. In this way, households could use their precautionary savings to create alternative income streams to finance consumption rather than financing consumption directly through those savings.

Finally, it is possible that our intervention, which encourages households to explicitly allocate their tax refund for savings purposes, may increase households' needs to consume out of their current income. A household that allocates an additional \$1,000 of their tax refund into savings may be less willing to consume out of those funds, and may respond to this reduced pool

of consumption-allocated funds by taking on gig work to meet their consumption needs. Prior research has shown that interventions encouraging households to earmark funds for savings can also increase consumer debt usage (Sussman and O'Brien 2016), and it may be possible that similar savings interventions also encourage pursuing income streams with low barriers to entry, such as gig labor, as an alternative to consuming out of savings.

An additional limitation of our paper is that we are unable to examine the differential impacts of savings on different categories of gig work. Prior research (Farrell, Greig, and Hamoudi 2018) has defined gig work as being either capital-focused (for example, renting properties or making and selling goods) or labor-focused (for example, ride-sharing or pet care). It is likely the case that the impacts of savings on gig participation differ by the type of gig work. Additional savings may help households repair or detail a car to drive for Uber or purchase supplies to produce goods for sale on Etsy, but may be less effective at preparing a property to rent on AirBnB. By comparing the effects of savings on capital-intensive gig work with those on labor-intensive gig work, we may be able to test some of our hypotheses about the mechanisms at play. Unfortunately, due to sample size limitations, we were unable to test this hypothesis empirically. This is another limitation of our study and an avenue for future research.

A final limitation of our study is that, while we were able to estimate the relationship between savings and participation in the gig economy (that is, the shifts in gig work at the extensive margin), we are unable to estimate the ways in which refund savings shifts the number of hours people work in the gig economy (that is, the shifts in gig work at the intensive margin) due to sample size limitations. This too is a fruitful area for future research.

Despite these limitations, our findings clearly point to the importance of liquid assets in the low-income households. In addition to serving as a buffer against financial hardship, liquid

assets appear to facilitate access to the gig economy and, potentially, additional income streams for these households. However, given the overall low rates of liquid saving in the U.S. population generally and in low-income households specifically (Board of Governors of the Federal Reserve System 2019), an implication of this research is that many households may be shut out of gig labor due to low levels of liquidity. In particular, our results show that lowincome, liquidity-constrained non-students—those who may stand to benefit the most from additional income streams—are often unable to access those opportunities without access to additional liquidity. If ensuring equitable access to this labor market is a priority, policymakers and practitioners working in financial security-related fields should examine ways of increasing liquidity among low-income households (for example, by pairing federal or state EITC expansions with savings incentives), finding ways of lowering the costs of accessing gig jobs, or some combination of both.

# Disclaimer

Statistical compilations disclosed in this document relate directly to the bona fide research of, and public policy discussions concerning, financial security of individuals and households as it relates to the tax filing process and more generally. Compilations follow Intuit's protocols to help ensure the privacy and confidentiality of customer tax data. All TurboTax Freedom Edition screenshots used with permission from Intuit. All rights reserved.

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# **Appendix** Savings-Focused Experiment: Treatment and Control Conditions

#### Figure 1A: Refund Receipt Screen (Control Group)

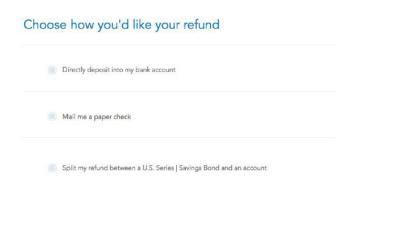


Figure 2A. Pre-Commitment Screen (Treatment Group)

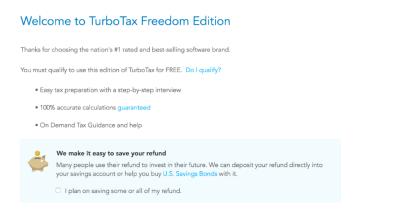
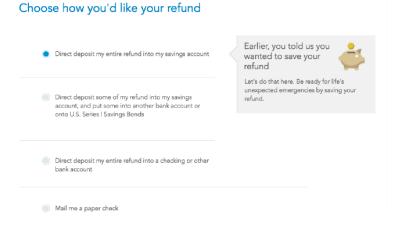


Figure 3A. Refund Receipt Screen for Pre-Committers (Treatment Group)



	Mean/Proportion				
Characteristic	Full sample	Treatment	Control	Sig.	
Characteristic	(1)	(2)	(3)	-	
Participated in gig economy (past 12 months) (%)	4.4	4.6	3.5		
Male (%)	41.7	41.8	41.3		
Age (years)	34.4	34.4	34.2		
White (%)	75	74.9	75.5		
Black (%)	5.6	5.7	5.3		
Hispanic/Latino (%)	7.7	7.7	7.7		
Asian (%)	6	6.2	5.5		
Other (%)	5.6	5.5	6.1		
College degree or greater (%)	58.9	58.7	59.8		
Enrolled in school at time of survey (%)	32.9	33.2	32.0		
Any dependents (%)	20	19.7	21.2		
Number of adults in the household	1.7	1.7	1.7		
Unexpected income volatility (%)	17.8	18.2	16.4		
Employed full-time (%)	46.7	46.4	47.9		
Employed part-time (%)	33.7	33.9	32.9		
Not employed (%)	19.7	19.8	19.2		
Adjusted gross income (\$)	16,691	16,598	17,025		
Could come up with \$2,000 in an emergency (%)	60.2	60.0	61.3		
Liquid assets (median, \$)	1,560	1,463	4,694		
Liquid assets (\$)	6,605	4,575	1,669		
Owns a car (%)	72.6	72.4	73.6		
Owns a home (%)	24.3	23.9	25.8		
Any income volatility (%)	33.8	34.0	33.2		
Received federal tax refund (\$)	1,601	1,582	1,669		
Received Earned Income Tax Credit (%)	36.2	36.0	36.6		
Saved full federal tax refund (%)	18.6	20.8	10.7	***	
Amount of federal refund saved (\$)	287	319	175	***	
Amount of federal refund saved among savers (\$)	1,734	1,447	1,589		
N	4,680	3,657	1,023		

 Table 1A: Baseline Sample Characteristics, Treatment and Control Groups

*Notes:* Statistical significance: \*\*\*p<.01, \*\*p<.05, \*p<.1.

	Full Sample (1)	All Students (2)	Students With \$2,000 (3)	Students Without \$2,000 (4)	All Non- Students (5)	Non-Students With \$2,000 (6)	Non-Students Without \$2,000 (7)
Panel A: Gig ecor	nomy participation: Fi	rst stage regression	(No Controls)				
Treated	0.102***	0.114***	0.146***	0.0540	0.0946***	0.106***	0.0822***
Troutou	[0.079, 0.125]	[0.068, 0.160]	[0.0867, 0.205]	[-0.015, 0.123]	[0.067, 0.121]	[0.067, 0.143]	[0.048, 0.116]
Observations	4,680	1,542	1,009	533	3,138	1,810	1,328
R-squared	0.012	0.012	0.018	0.004	0.011	0.013	0.011
Panel B: Gig ecor	10my participation: Fi	rst stage regression	(Full Controls)				
Treated	0.113***	0.135***	0.175***	0.0406	0.100***	0.114***	0.0841***
	[0.089, 0.137]	[0.084, 0.186]	[0.105, 0.244]	[-0.057, 0.138]	[0.073, 0.127]	[0.075, 0.154]	[0.044, 0.124]
Observations	4,680	1,542	1,009	533	3,138	1,810	1,328
R-squared	0.089	0.152	0.217	0.360	0.110	0.150	0.174
Panel C: Joining	gig economy: First sta	ge regression (No C	ontrols)				
Treated	0.101***	0.109***	0.140***	0.0495	0.0960***	0.104***	0.0876***
	[0.077, 0.125]	[0.062, 0.156]	[0.079, 0.200]	[-0.022, 0.121]	[0.069, 0.123]	[0.066, 0.142]	[0.053, 0.122]
Observations	4,475	1,480	974	506	2,995	1,742	1,253
R-squared	0.011	0.011	0.016	0.003	0.012	0.012	0.012
Panel D: Joining	gig economy: First sta	ge regression (Full	Controls)				
Treated	0.111***	0.133***	0.175***	0.0378	0.0995***	0.110***	0.0938***
	[0.087, 0.136]	[0.080, 0.186]	[0.102, 0.247]	[-0.066, 0.142]	[0.071, 0.128]	[0.069, 0.151]	[0.053, 0.135]
Observations	4,475	1,480	974	506	2,995	1,742	1,253
R-squared	0.088	0.152	0.219	0.359	0.113	0.153	0.186

#### Table 1B: Effect of the R2S Intervention on Saving Full Refund

*Notes:* Statistical significance: \*\*\*p<.01, \*\*p<.05, \*p<.1.

Confidence Intervals were calculated using robust standard errors. Control variables measured at the time of tax filing include respondent's gender, age, age squared, race/ethnicity, level of educational attainment, employment status, presence of dependents, the number of adults in a household, experience of unexpected income volatility, homeownership, vehicle ownership, household adjusted gross income, and refund size. State fixed effects, month of tax filing fixed effects, and their interaction are also included.