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# Online Course Delivery Standards: Defining Quality

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## **OTTAWA ONLINE: STANDARDS FOR ONLINE COURSE DELIVERY**

by  
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# OVERVIEW

- ✘ Ottawa University Background
- ✘ Ottawa Online
- ✘ The Standards:
  - + Development & Approval
  - + Implementation
  - + Highlights
- ✘ Q & A

# OTTAWA UNIVERSITY BACKGROUND

- ✘ 3,000 FTE
- ✘ College + 4 APS sites + Online
- ✘ ~65 Full-time faculty & ~400 Adjuncts
- ✘ F2F, online, and blended
- ✘ Blackboard 7.3 Basic

# OTTAWA ONLINE

- ✘ Established January 08
- ✘ Assumed responsibility for all fully online courses and programs university-wide
- ✘ 7 Undergraduate and 3 Graduate degrees
  - + Bachelor of Arts:
    - ✘ Business Administration
    - ✘ Health Care Management
    - ✘ Human Resources
    - ✘ Human Services
    - ✘ Management
    - ✘ Police Science/Law Enforcement Administration
    - ✘ Psychology
  - + Master's Programs:
    - ✘ Master of Arts in Education
    - ✘ Master of Arts in Human Resources
    - ✘ Master of Business Administration
- ✘ Dispersed staff



# DEVELOPMENT AND APPROVAL

- ✘ Why do this?
  - + Standards for Online Course Design and Development
    - ✘ Teaching Online Working Group
    - ✘ KC REACHE/Quality Matters Project
- ✘ Online Advisory Council



# IMPLEMENTATION

- ✘ March '08
- ✘ ~150 courses,
- ✘ ~ 200 instructors
- ✘ Online Instructor Certification Training Course
- ✘ Instructor Feedback



# STANDARDS HIGHLIGHTS

- × 25 Standards
- × 3 Categories
  - + Participation and engagement expectations
  - + Virtual Classroom Management
  - + Technical Aspects of E-Instruction
- × Work in progress



# Q & A

**THANK YOU!**