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Online Course Delivery Standards: Defining Quality

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Ottawa University

OTTAWA ONLINE: STANDARDS FOR ONLINE COURSE DELIVERY

by Carine Ullom (carine.ullom@ottawa.edu) Director of Academic Services, Ottawa Online for SIDLIT '09

OVERVIEW

- × Ottawa University Background
- × Ottawa Online
- × The Standards:
 - Development & Approval
 - Implementation
 - Highlights
- × Q & A

OTTAWA UNIVERSITY BACKGROUND

3,000 FTE
College + 4 APS sites + Online
~65 Full-time faculty & ~400 Adjuncts
F2F, online, and blended
Blackboard 7.3 Basic

OTTAWA ONLINE

- × Established January 08
- Assumed responsibility for all fully online courses and programs university-wide
- × 7 Undergraduate and 3 Graduate degrees
 - Bachelor of Arts:
 - × Business Administration
 - × Health Care Management
 - × Human Resources
 - × Human Services
 - × Management
 - Police Science/Law Enforcement Administration
 - Psychology
 - Master's Programs:
 - Master of Arts in Education
 - Master of Arts in Human Resources
 - Master of Business Administration
- × Dispersed staff

DEVELOPMENT AND APPROVAL

× Why do this?

 Standards for Online Course <u>Design and</u> <u>Development</u>

Teaching Online Working Group
 KC REACHE/Quality Matters Project
 Online Advisory Council

IMPLEMENTATION

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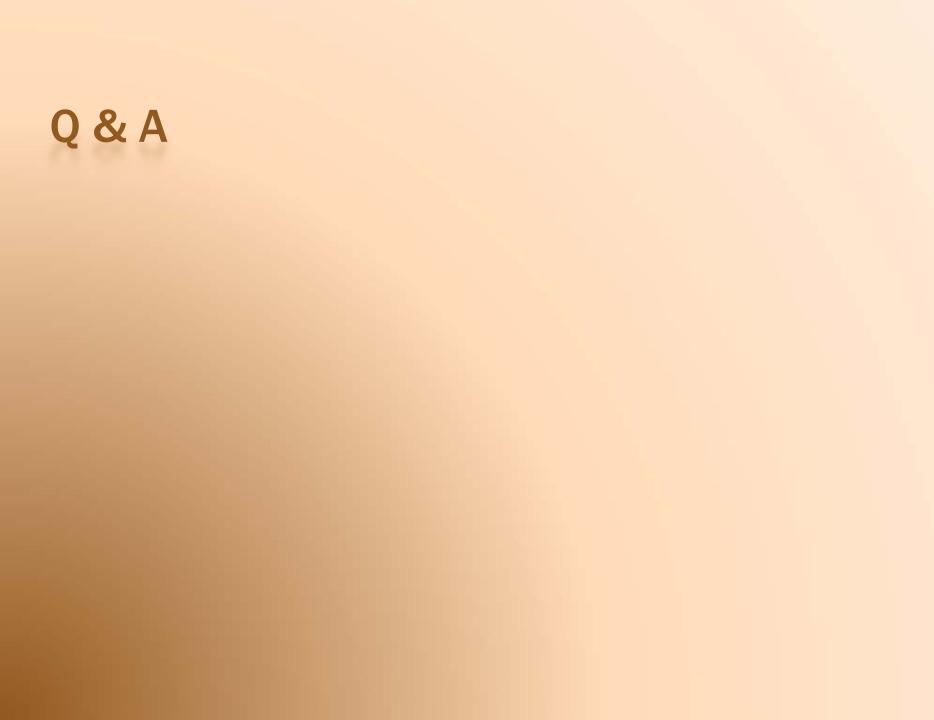
March '08
~150 courses,
~ 200 instructors
Online Instructor Certification Training Course
Instructor Feedback

STANDARDS HIGHLIGHTS

× 25 Standards

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- × 3 Categories
 - + Participation and engagement expectations
 - + Virtual Classroom Management
 - **Technical Aspects of E-Instruction**
 - Work in progress



Using Online Discussion in Blackboard

THANK YOU!