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#### Online Course Delivery Standards: Defining Quality

Carine Ullom Ottawa University - Kansas City, carine.ullom@ottawa.edu

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# Ottawa University

# OTTAWA ONLINE: STANDARDS FOR ONLINE COURSE DELIVERY

#### by Carine Ullom (carine.ullom@ottawa.edu) Director of Academic Services, Ottawa Online for SIDLIT '09

#### **OVERVIEW**

- × Ottawa University Background
- × Ottawa Online
- × The Standards:
  - Development & Approval
  - Implementation
  - Highlights
- × Q & A

## **OTTAWA UNIVERSITY BACKGROUND**

3,000 FTE
College + 4 APS sites + Online
~65 Full-time faculty & ~400 Adjuncts
F2F, online, and blended
Blackboard 7.3 Basic

#### **OTTAWA ONLINE**

- × Established January 08
- Assumed responsibility for all fully online courses and programs university-wide
- × 7 Undergraduate and 3 Graduate degrees
  - Bachelor of Arts:
    - × Business Administration
    - × Health Care Management
    - × Human Resources
    - × Human Services
    - × Management
    - Police Science/Law Enforcement Administration
    - Psychology
  - Master's Programs:
    - Master of Arts in Education
    - Master of Arts in Human Resources
    - Master of Business Administration
- × Dispersed staff

### **DEVELOPMENT AND APPROVAL**

#### × Why do this?

 Standards for Online Course <u>Design and</u> <u>Development</u>

Teaching Online Working Group
 KC REACHE/Quality Matters Project
 Online Advisory Council

### IMPLEMENTATION

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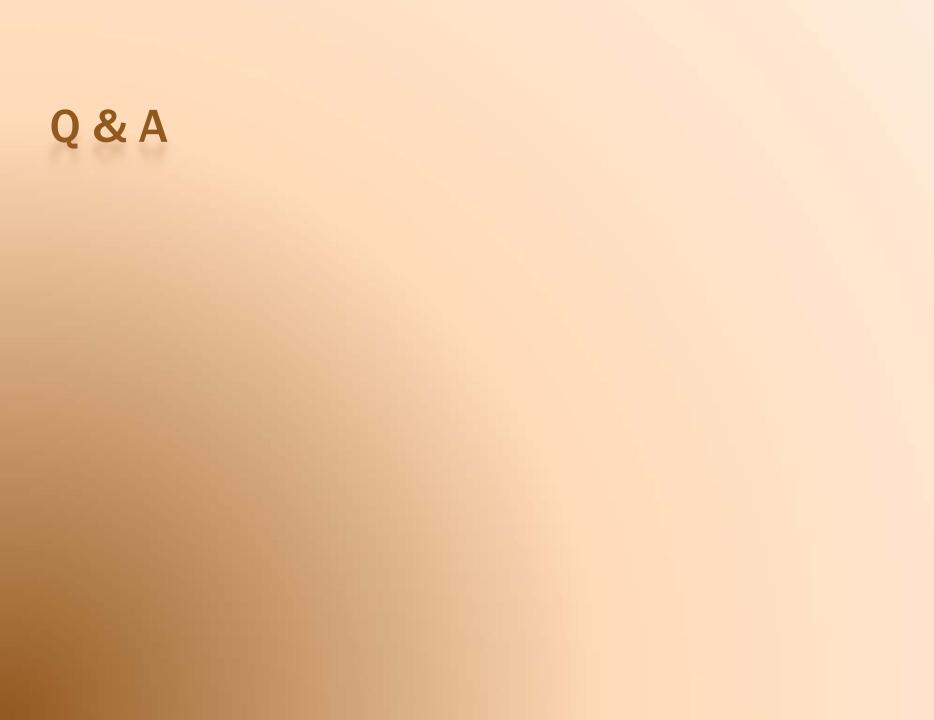
March '08
~150 courses,
~ 200 instructors
Online Instructor Certification Training Course
Instructor Feedback

#### **STANDARDS HIGHLIGHTS**

× 25 Standards

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- × 3 Categories
  - + Participation and engagement expectations
  - + Virtual Classroom Management
    - **Technical Aspects of E-Instruction**
  - Work in progress



Using Online Discussion in Blackboard

#### **THANK YOU!**