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PandPAS

Pre and Post – Arrival Schemes
to facilitate inclusion and prevent xenophobia and radicalization

Framework for the Collection of Good Practices regarding the Welcoming and Integration of Refugees and Migrants

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PandPAS - Pre and Post – Arrival Schemes to facilitate inclusion and prevent xenophobia and radicalization

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INTRODUCTION

The present document is the framework of one specific activity of the PandPAS project Pre and Post-Arrival Schemes to facilitate inclusion and prevent xenophobia and radicalization. The framework has been drafted by CIES, ISCTE-IUL, with the goal of supporting the collection and analysis of good practices regarding refugees welcoming and integration by all partners of the PandPAS procect.

The PandPAS project focuses on post-arrival support for the integration of asylum seekers, and migrants. It aims at producing tools for pre departure activities and pilot experiences for the social inclusion and active participation of migrants in hosting territories.

This document starts with the description of the project activity in which the collection was carried out. It continues with the definition of a good practice and the criteria to choose a good practice regarding the welcoming and integration of refugees and migrants. The process of collecting the good practices is also described. In the last section of the document is provided the template to fill-in regarding each good practice.

DESCRIPTION OF THE FRAMEWORK

This framework was developed within a specific project task to meet the following aims:

- the collection, description and analysis of 10 best transferable practices regarding refugees welcoming and integration;
- the creation of a stock of good practices not included in the previous 10, collected jointly, and available for use and dissemination;
- providing the possibility for operators, decision makers, and wider public to learn more about positive and innovative practices targeted to refugees and asylum seekers support.

The collection is targeted to operational staff, decision makers, and wider public, and covers good practices for refugees, asylum seekers and economic migrants as beneficiaries.

GOOD PRACTICE DEFINITION

This framework adopts the following definition of a good practice, retrieved from the platform "Good Practices for Urban Refugees":

´A good practice is a process or methodology that is **ethical**, **fair**, and **replicable**, has been shown to **work well**, **succeeds** in achieving its objective(s), and therefore can be recommended

as a **model**'. [1]

The same source also stresses that "the essence of identifying and sharing good practices is to learn from others and to encourage the application of knowledge and experience to new situations. A good practice need not be viewed as **prescriptive**, but can be **adapted** to meet new challenges, becoming better as improvements are discovered".

CRITERIA FOR CHOOSING A GOOD PRACTICE

In order to identify good practices, there is some criteria which the practice should meet accordingly with the PandPAS project. The criteria were agreed among the project partners. The most important is the practice to be replicable, work well, be successful in achieving results, altogether turning out to be a model. More specific criteria are listed below.[2]

- **Technically feasible**

The technical feasibility is the basis of a ´good practice´. It means that the practice is easy to learn and is possible to implement.

- **To be effective and successful**

A ´good practice´ has proven its strategic relevance as one effective way in achieving a specific objective. It has been successfully adopted and has a positive impact on refugees and communities.

- **Having the framework of human rights and equity**

The refugee good practices should reflect the basic universal tenets of human rights law, humanitarian law, and refugee law. Taking into account the local contexts, the good practice should aim to reinforce rights granted to all refugees through these instruments (e.g. the right to freedom of movement, the right to education, the right to recognition before the law, the right to work, the right to health care and the right to access public services) and also seek to protect vulnerable individuals and groups who are at heightened risk of human rights violations.

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[1] Retrieved from Good Practices for Urban Refugees, a platform managed by a team of UNHCR staff working in the Division of Programme Support Management and the Policy Development and Evaluation Service [available here: http://www.urbangoodpractices.org/].

[2] The references to make the list of our own criteria to choose the good practices are the FAO (2014) *Good Practices template* (available at http://www.fao.org/docrep/019/as547e/as547e.pdf), the Platform *Good Practices for Urban Refugees* (http://www.urbangoodpractices.org/pages/view/what-is-a-good-practice) and Konle-Seidl, R., & Bolits, G. (2016), *Labour Market Integration of Refugees: Strategies and Good Practices: Study for the EMPL Committe*. European Parliament (http://www.europarl.europa.eu/RegData/etudes/STUD/2016/578956/IPOL_STU(2016)578956_EN.pdf).

- **Replicable and adaptable**

A 'good practice´ should have the potential for replication and should therefore be adaptable to similar objectives in varying situations, which may mean different local or national contexts. It should, at least, be flexible.

- **Inherently participatory**

A good practice should also be participatory. Participatory approaches are essential as they support a joint sense of ownership of decisions and actions. The participatory approaches inhere collaboration between professionals, institutions and citizens in what concerns implementation of a good practice.

- **Network coordination**

The good practices relevant to welcoming and integration of refugees should imply a community of practitioners that includes municipal authorities, community-based groups such as faith organizations, refugee associations, local professional networks, business owners, academia, humanitarian organizations and the participants in the good practice.

- **Gender sensitive**

For PandPAS project, the description of the practice may show how actors, men and women, involved in the process, were able to improve their livelihoods.

- **Innovative**

For PandPAS project, an innovative good practice means it allows the improvement in the livelihoods of the beneficiaries of the practice.

COLLECTION PROCESS

A template for the collection of good practices was designed to be used as a guide by all partners so as to produce consistent information.

In the final part of the template, the selected and described good practice is to be evaluated. For that matter, each criterion should be scored in a 4-point scale and the final evaluation would result from the scores. This evaluation allows for the selection of the best 10 practices concerning the inclusion and integration of refugees and asylum seekers.

The template is detailed in the following pages.

TEMPLATE FOR THE COLLECTION OF GOOD PRACTICES

Partner /country filling in the template

Name of the partner:

Country:

Please fill in the column aside the questions related to the good practice. The column should be left in blank in case of not having information to fill it in. Please answer 'not applicable' when it is the case.

Category of good practice

Category Project, Products and Services, Training course, other (specify)	

General information about the good practice

Name of the initiative	
Type of document (optional) Specify if the document you consulted is a good practice fact sheet, an information sheet, an experience sheet, a case study, a manual, guidelines, other	
Country In what country(ies) has the good practice been implemented?	
Level of practice Local, national, European, International, other (specify)	
Location/geographical coverage What is the geographical range where the good practice has been used? Please specify when possible, the country, region, town and village	
Activity Start date/end date	
Responsible and/or promoting organisation What organisation was responsible by the good practice?	

Type of initiative Public | private | other	
Partnership implementing the initiative Who are the institutions, partners, implementing agencies, and donors involved in the good practice, and what is the nature of their involvement?	
Contact details What is the address of the people or the project to contact if you want more information on the good practice?	

Contents of the good practice

Practice short description (1000 words – please describe the overall initiative)	
Main goals What are the main goals of the good practice?	
Innovativeness and success factors In what way has the good practice contributed to an innovation in the livelihoods of men and women? What are the conditions (institutional, economic, social, and environmental) that need to be in place for the good practice to be successfully replicated?	
Target group Who are the beneficiaries or the target group of the good practice? Who are the users of the good practice?	
Profile of participants (age, education, etc.) What age and education have the participants in the good practice?	
Needs of participants (at the beginning of the initiative) To what kind of needs is the good practice responding?	
Achieved results What were the achieved results of the	

good practice?	
Impact on participants What has been the impact (positive or negative) of this good practice on the beneficiaries' livelihoods?	
Relevance given the context Why is the practice relevant for the context?	
Adaptability to other contexts Is the good practice adaptable to other contexts? Has the good practice been tested in different contexts?	
Constraints What are the challenges encountered in applying the good practice? How have they been addressed?	
Replicability and/or up-scaling What are the possibilities of extending the good practice more widely?	

Reasons for choosing this good practice

Choice Why should this practice be in the collection of good practices?	

Have you had any experience with this good practice?

Experience You have experienced/be involved in the good practice? Please specify.	

Sources

URL / Related Web site(s) of the practice	
Related resources (reports, products…) Please list the relevant resources that have been developed by the best practice.	

Scores of the good practice according to the criteria

Please fill in the column of the scores according to the following scale and register any observations you may have.

1= **strongly disagree** that the good practice meets the criterion.

2= **disagree** that the good practice meets the criterion.

3= **agree** that the good practice meets the criterion.

4=**strongly agree** that the good practice meets the criterion.

Criteria	Score (1 to 4)	Observations
Technical feasibility		
Efficacy and success		
Respect of the human rights and equity framework		
Replicability and adaptability		
Inherent participation		
Network coordination		
Gender sensitiveness		
Innovation		