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Panel: Service-Learning in Information Systems Education

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SERVICE-LEARNING IN INFORMATION SYSTEMS EDUCATION

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ABSTRACT

This panel discussion will explore service-learning in Information Systems (IS) education. Service-learning or community-based learning is a High Impact Practice promoted through the Association of American Colleges and Universities (AAC&U) Liberal Education and America's Promise (LEAP) initiative. Service-learning or community-based learning, as defined by LEAP, is a teaching approach that combines community service with formal classroom instruction, enabling students to apply course topics in a real-world environment and to reflect on their experiences within the classroom. Topics that will be addressed include reasons for introducing service learning experiences into the IS curriculum, challenges with implementing service-learning projects in IS courses, and critical success factors. Faculty belonging to institutions that have or are in the process of adopting the LEAP initiative as well as individuals that have an interest in incorporating real-world projects in the classroom are encouraged to attend.

Keywords

Service-learning, information systems education, AAC&U, LEAP

OUTLINE

1. Panelist introductions

2. Service-learning introduction

3. Theoretical perspective

4. Service-learning benefits (student, faculty, university, community, and employer perspectives)

5. Challenges (initiating IS-focused experiences, communicating value, securing buy-in, execution)

6. Critical success factors and best practices

7. Q&A