



JOURNAL OF INFORMATION TECHNOLOGY THEORY AND APPLICATION

TABLE OF CONTENTS

Disasters, Satisfaction, and IT Training	iii
--	-----

*Research Articles***Murray Turoff, Michael Chumer, Bartel Van de Walle, and Xiang Yao**

The Design of a Dynamic Emergency Response Management Information System (DERMIS)	1
---	---

Mohamed Khalifa and Vanessa Liu

The State of Research on Information System Satisfaction	37
--	----

Ji-Ye Mao

Electronic Performance Support: An End-user Training Perspective	51
--	----

Table of Contents, *The Journal of Information Technology Theory and Application (JITTA)*, 5:4, 2004.Copyright 2000, 2001, 2002, 2003, 2004 by Ken Peffers. All rights reserved. Request copy permissions by email from publisher@jitta.org or by fax to +1 603 696 1289. **ISSN:** 1532-4516

Publisher

Ken Peffers

University of Nevada, Las Vegas

Senior Advisory Board

Tung Bui

University of Hawaii

Ken Kendall

Rutgers University

Brian L. Dos Santos

University of Louisville

Ephraim McLean

Georgia State University

Sirkka Jarvenpaa

University of Texas at Austin

Timo Saarinen

Helsinki School of Economics

Robert Kauffman

University of Minnesota

Edward A. Stohr

Stevens Institute of Technology

J. Christopher Westland

HKU of Science and Technology

Senior Editors

Antony Bryant

Leeds Metropolitan University

James Kwok

HKU of Science and Technology

Kevin Crowston

Syracuse University

Ting-Peng Liang

National Sun Yat Sen University

Gurpreet Dhillon

The University of Nevada, Las Vegas

Nava Pliskin

Ben-Gurion University of the Negev

Julie Kendall

Rutgers University

Henk Sol

Delft University of Technology

Rajiv Kishore

State University of New York, Buffalo

V.K. Tuunainen

Helsinki School of Economics

Editorial Review Board

Murugan Anandarajan, Patrick Chau, Brian John Corbitt, Khalil Drira, Steven Fichera, Lee A. Freeman, Peter Green, Chang-tseh Hsieh, Starling Hunter, Peter Kueng, Glenn Lowry, David Yuh Foong Law, Nirup M. Menon, Vijay Mookerjee, David Paper, David Paper, Georg Peters, Balaji Rajagopalan, Mahesh S. Raisinghani, Rahul Singh, Rahul Singh, Jeffrey M. Stanton, Issa Traore, Ramesh Venkataraman, Jonathan D. Wareham

Managing Editor

Wendy Hui

HK University of Science and Technology