

Association for Information Systems AIS Electronic Library (AISeL)

AMCIS 2012 Proceedings

Proceedings

Antecedents of Trust: Status and Power in Virtual Teams

Bettina Riedl

Munich School of Management, LMU Munich, Munich, Germany, riedl@bwl.lmu.de

Julia Gallenkamp

Munich School of Management, LMU Munich, Munich, Germany, gallenkamp@bwl.lmu.de

Arnold Picot

Munich School of Management, LMU Munich, Munich, Germany, picot@lmu.de

Follow this and additional works at: <http://aisel.aisnet.org/amcis2012>

Recommended Citation

Riedl, Bettina; Gallenkamp, Julia; and Picot, Arnold, "Antecedents of Trust: Status and Power in Virtual Teams" (2012). *AMCIS 2012 Proceedings*. 67.

<http://aisel.aisnet.org/amcis2012/proceedings/Posters/67>

This material is brought to you by the Americas Conference on Information Systems (AMCIS) at AIS Electronic Library (AISeL). It has been accepted for inclusion in AMCIS 2012 Proceedings by an authorized administrator of AIS Electronic Library (AISeL). For more information, please contact elibrary@aisnet.org.

Antecedents of Trust: Status and Power in Virtual Teams

Bettina C. Riedl
Munich School of Management
LMU Munich
riedl@bwl.lmu.de

Julia V. Gallenkamp
Munich School of Management
LMU Munich
gallenkamp@bwl.lmu.de

Arnold Picot
Munich School of Management
LMU Munich
picot@lmu.de

ABSTRACT

Few empirical efforts have been made to observe hierarchical elements of leadership, namely status and power distinctively. Virtual teams as a form of geographically dispersed work arrangement offer significant opportunities for companies and organizations around the globe, but also pose additional challenges to the leadership and the team itself. Due to communication challenges status and power have special characteristics in virtual teams compared to traditional teams. In this investigation we examine how status and power of a leader impact trust building in virtual teams and in turn the team's performance. The results revealed that status of a leader has a positive influence on trust in the leader, while power of a leader had no unique effect on followers' reactions. As members of diverse cultures have different perceptions of leaders, we found a moderating effect of culture but not for team size.

Keywords

Status, Power, Trust, virtual Team