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## **Citizens' Acceptance Of E-Government Services: An Empirical Study Of Medina City**

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### **Abstract:**

Many governments over the world have adopted information communication technologies (ICT) and associated benefits to facilitate improved and more efficient services to citizens. One famous channel of these revolutions is the use of internet facilities to offer online public services to stakeholders (particularly citizens). This channel has been increasing rapidly in recent times with the introduction of electronic government (e-government). However, the success of these initiatives, including e-government, will depend largely on user (citizen) access of e-services, availability of web sites, and high level of security and protection of citizens' privacy. This paper aims to examine the Saudi citizens' perspective of e-government systems in Medina city in the Kingdom of Saudi Arabia.