

**RESEARCH WORKS IN LIBRARY AND
INFORMATION SCIENCE
VOLUME 1**

**Yushiana Mansor
Ahmad Bakeri Abu Bakar**



IIUM PRESS

INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA

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Editors

Yushiana Mansor

Ahmad Bakeri Abu Bakar



IIUM Press

Published by:
IIUM Press
International Islamic University Malaysia

First Edition, 2011
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Perpustakaan Negara Malaysia

Cataloguing-in-Publication Data

Bibliography p.
Includes Index
ISBN

ISBN: 978-967-418-079-9

Member of Majlis Penerbitan Ilmiah Malaysia – MAPIM
(Malaysian Scholarly Publishing Council)

Printed by :
IIUM PRINTING SDN. BHD.
No. 1, Jalan Industri Batu Caves 1/3
Taman Perindustrian Batu Caves
Batu Caves Centre Point
68100 Batu Caves
Selangor Darul Ehsan

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Lukmanul Hakim, Yushiana Mansor

Department of Library and Information Science, Faculty of Information and
Communication Technology, International Islamic University Malaysia,
Malaysia

ABSTRACT

User evaluation of Internet classification scheme provides feedbacks into how Internet resources can be organised in a manner useful for the end users. Using the catcha.com.my, forty respondents indicated their perceptions about the portal's classification models. Specific criteria for effective classification schemes were used as indicators. Users' experience with web portals and use pattern were also reported.

19.1 INTRODUCTION

The purpose of this section is to evaluate Catcha's organisation of its Internet resources according to the end-users' perceptions. Four criteria were examined in terms of its information resources, i.e.: inclusiveness, systematic arrangement, accessibility, and relevancy.

19.2 RESPONDENTS' EXPERIENCES OF INTERNET USAGE

19.2.1 Level of Internet Use

When asked to rate their Internet competency, Table 19.1 shows that the majority of respondents (57%) rated themselves as "intermediate", while 14