

Issues in Facilities Management and Maintenance

a Malaysian Perspective

Maisarah Ali
Puteri Shireen Jahn Kassim



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MANAGEMENT AND
MAINTENANCE
A MALAYSIAN PERSPECTIVE

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**MAINTENANCE MANAGEMENT IN QARIAH MASJIDS
IN THE KLANG VALLEY
ISSUES AND PERSPECTIVES**

Md Najib Ibrahim, Anis Azura Abdul Rasid

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1.1 INTRODUCTION

In the past two decades, a boost in economic growth and prosperity in Malaysia has resulted a rapid development in buildings and infrastructures to cater for population growth especially in Kuala Lumpur. Consequently the demand for public facilities such as schools, playgrounds, places of worship etc. also increases. In Malaysia, the 'kariah' (parish) masjid is also known as residential masjid. This represents a masjid with a capacity to accommodate between 2,000 and 10,000 'jemaah' (congregation). A smaller masjid with a capacity below 2,000 jemaah is known as the 'Jamek' masjid while district masjid is able accommodates up to 14,000 jemaah. A national or state masjid has a capacity to accommodate more than 14,000 jemaah.

Facility management is the process of leading and directing the activities of an organization through the deployment and manipulation of resources (human, financial, material, intellectual or intangible). Maintenance is the continuous preservation of a building so that it can serve its intended purpose (Arditi & Nawakorawit, 1999).

The British Standard 8210 defined maintenance as the combination of all technical and administrative actions intended to retain an item in, or restore it to, a state in which it can perform its required function. The previous version of the British Standard, BS 3811: 1964, had defined maintenance as a combination of any actions carried out to retain an item, or restore it to, an acceptable condition. Wordsworth (2001) interpreted the action stated in the standard as 'the initiation, organization, and implementation of a series of works'.

Hence maintenance management is the collective term for describing the management process of leadership and organization of facility management, planning and scheduling,