

Table 1. Services/forms of help used by traumatized population in Croatian war-afflicted regions since the beginning of the war

Health care
Primary health care:
general practitioner
nurse
first aid treatment
social worker
laboratory diagnostics
house calls by a doctor or a nurse
dentist
Specialist physical health care:
various outpatient specialist treatment
hospitalization
daily hospital
Mental health protection – outpatient treatment:
consulting a mental health care specialist
pharmacotherapy
psychotherapy
counseling
psychodiagnostic procedure
specialist tertiary PTSD treatment
programs for addicts
psychoeducation
regular psychological checkups for employees
mental health protection – inpatient treatment
inpatient psychiatric treatment
daily hospital treatment
Support in accommodation:
temporary accommodation
refugee centers/camps
accommodation in hotels, hostels and boarding houses
temporary accommodation in houses/flats belonging to the state, in temporary abandoned houses/flats, etc.
temporary accommodation in homes provided by humanitarian organizations
temporary accommodation in dormitories for refugee students
support to people in their own accommodation
support in paying rent or special rent
paying bills
house reconstruction by state bodies, international or humanitarian organizations
material for house reconstruction
furniture
financial support for reconstruction
financial support for furniture
Employment and training support:
regular employment support
support in finding jobs provided by the employment office
financial support for starting own business
non-financial support for starting own business
instruction in writing job applications, curriculum vitae...

programs of training and improvement
training for various occupations (outside of the regular education system)
retraining
further education
additional occupational training
language and computer courses intended for further professional growth
Spare time and social support:
groups for mutual support
groups for support and reconciliation
support groups for soldiers
women support groups
addict support groups
spare time, social support and contacts
organized sports activities and events
organized art workshops
organized trips
organized gathering of refugees and displaced persons
organized regional and cultural events
pensioners' gathering and activities
activities organized by religious associations
organized hunting and fishing
choir singing
Financial or material support:
pension
disability pay
child benefit
maternity pay
financial support for the socially handicapped provided by state or local authorities
financial support provided by humanitarian organizations or private companies
humanitarian aid in terms of food, clothes, shoes, toiletries and household supplies
scholarships
Legal support, information, and advocacy:
legal advice related to citizenship, residence permit and visa
legal representation at court
information and legal advice related to ownership and return of assets
legal advice related to divorce issues
information on daily issues related to refugees
organized informative visits to local institutions and services dealing with refugees
organized return
information on captives and missing persons