OPEN UNIVERSITY MALAYSIA

Tan Sri Dr. Abdullah Sanusi Digital Library

VTLS User Group Meeting 2012
Customer Show & Tell

Tan Sri Dr. Abdullah Sanusi Digital Library
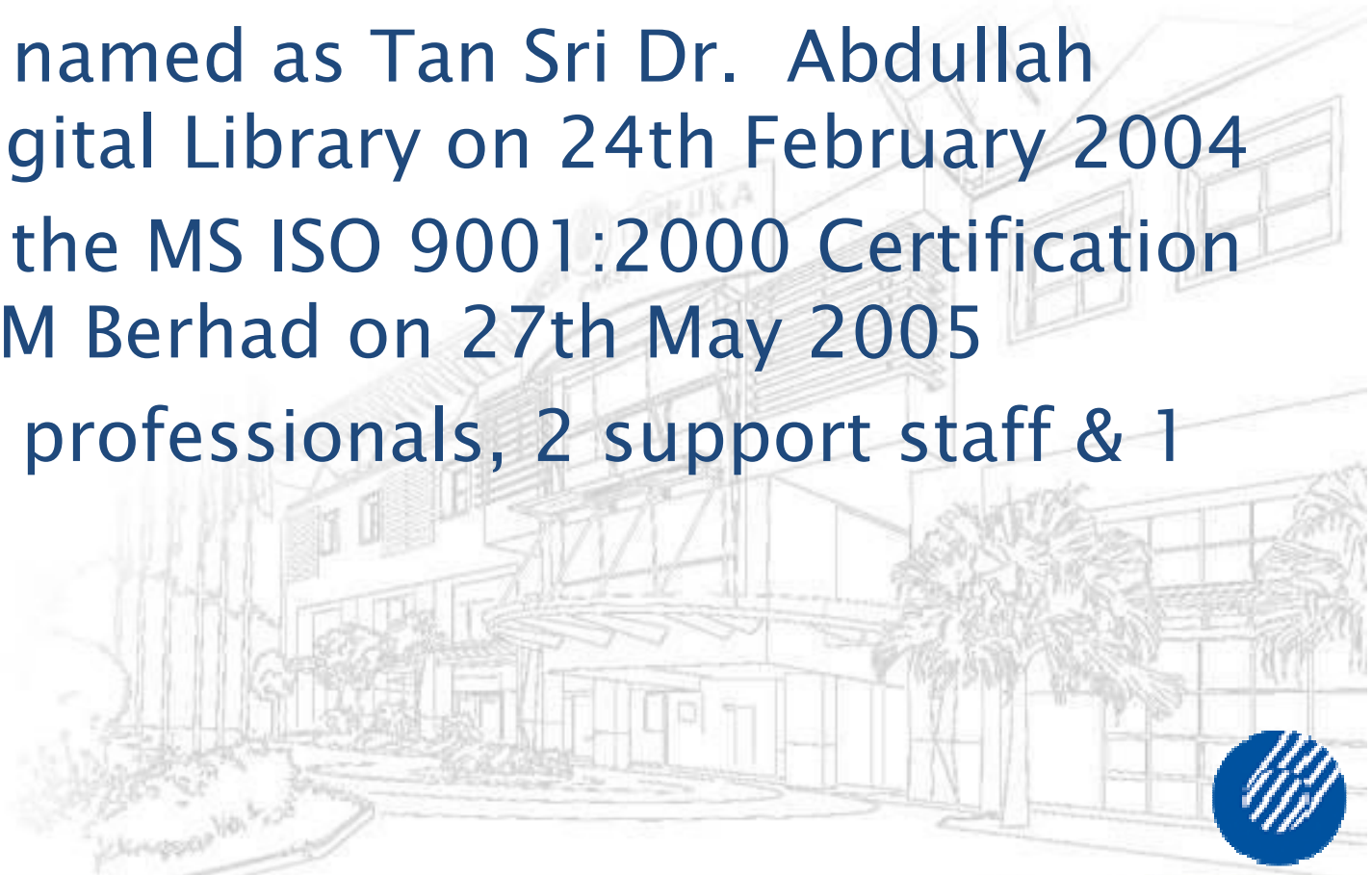
## A Little Bit About Us

About the Library

- Set up in January 2002
- Officially named as Tan Sri Dr. Abdullah Sanusi Digital Library on 24th February 2004
- Awarded the MS ISO 9001:2000 Certification from SIRIM Berhad on 27th May 2005
- 9 staff (6 professionals, 2 support staff & 1 Temp.)

The Resource Centres @ Learning Centre

- **Klang Valley**
  - PP Petaling Jaya, PP Bangi, PP Shah Alam
- **PP Johor**
  - PP Batu Pahat
- **PP Kedah**
- **PP Kelantan**
- **PP Melaka**
- **PP Negeri Sembilan**

- **PP Perak**
- **PP Pahang**
- **PP Pulau Pinang**
- **PP Sabah**
  - PP Tawau and Sandakan
- **PP Sarawak**
  - PP Miri and Sibu
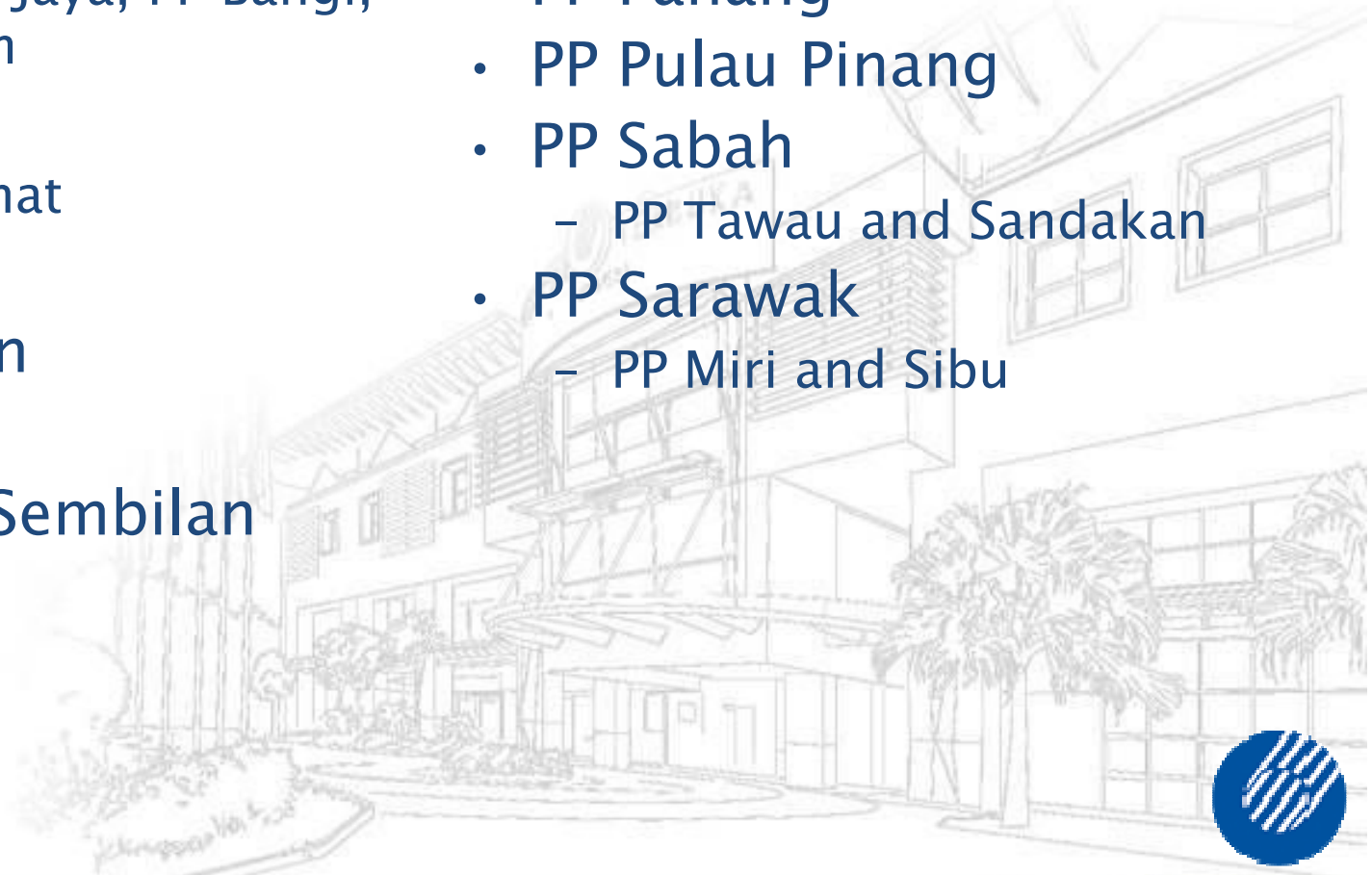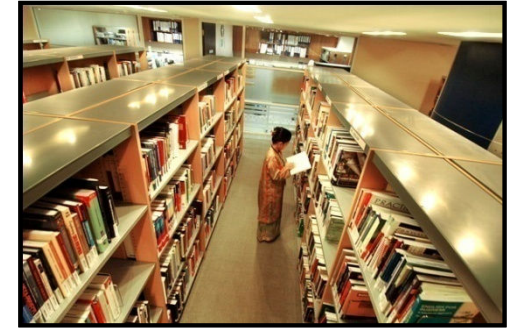
OPEN UNIVERSITY MALAYSIA
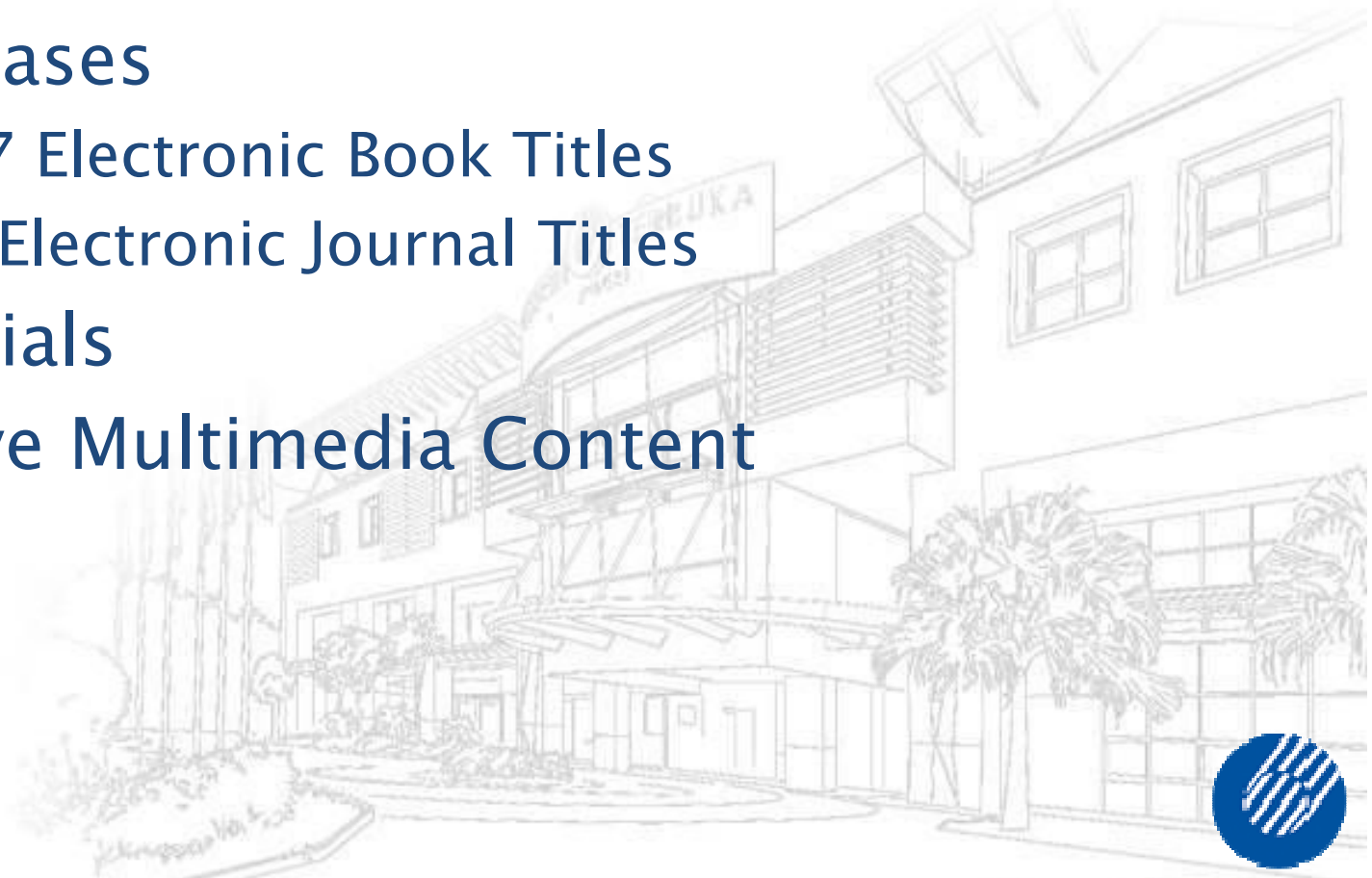Tan Sri Dr. Abdullah Sanusi Digital Library

Our Learning Centres

Our Collections

- \> 35,000 volumes of printed books
- 32 Databases
  - o 126,557 Electronic Book Titles
  - o 53,960 Electronic Journal Titles
- AV Materials
- Interactive Multimedia Content

The Services

- Circulation (Loan, Reservation, Renewal)
- Information & Reference Services
- Interlibrary Loan (ILL)
- IntraLibrary Loan
- Document Delivery
- Information Skills Workshop

The Facilities

Book Drop

Computer area

Self-Check Machine

Reading area

Leisure reading area

The Library Portal

- Powered by Drupal CMS
- Customisable
- Open Source
- Outstanding API Documentation
  - Custom Programming
  - Custom Processes
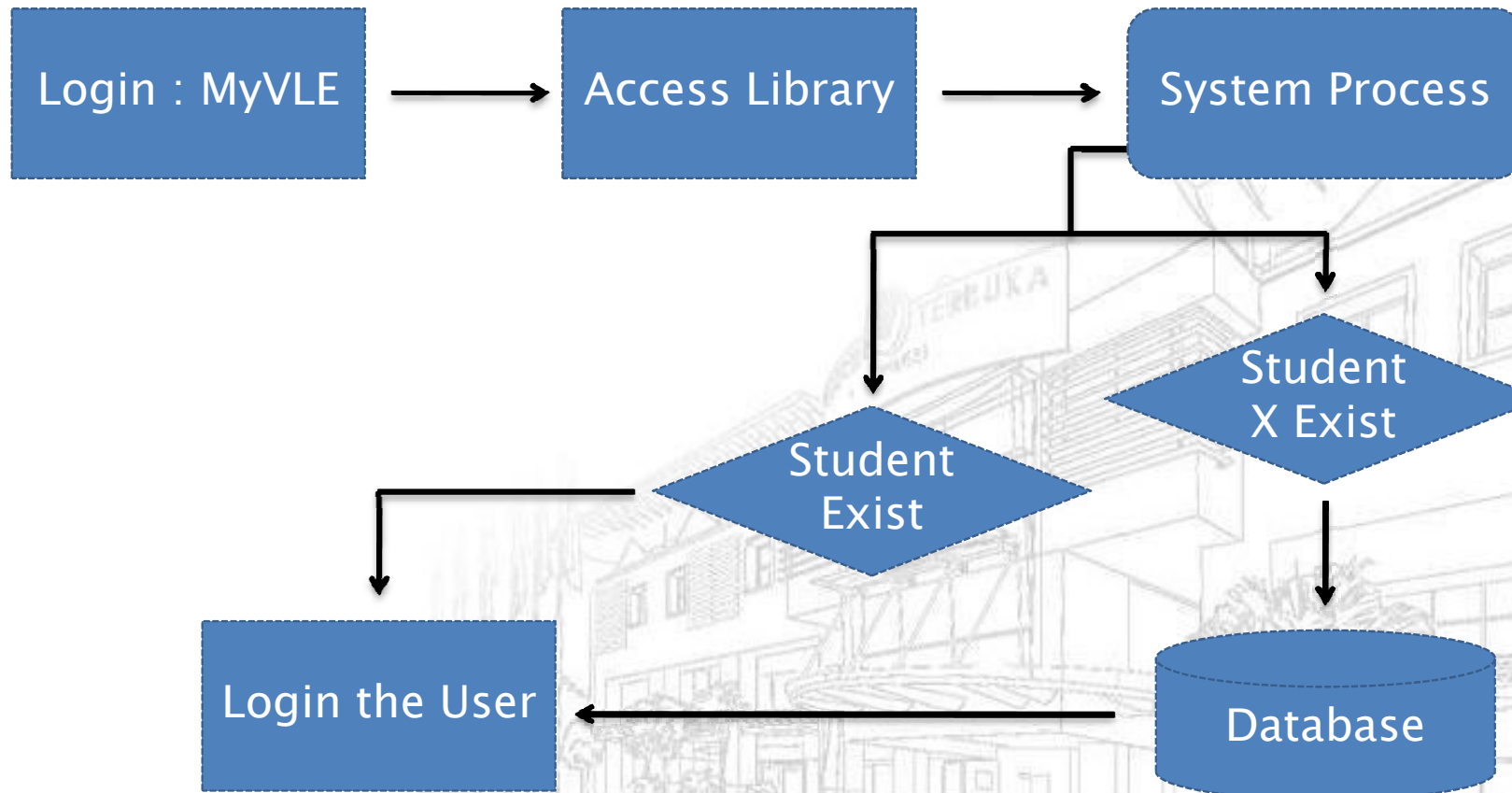- Strong Community Based Support

Drupal : Authentication

- **Single Sign On System**
  - o 1 Username &1 Password for all OUM services
- **Automated Registration**
  - o Drupal Automated Student Registration System

Too many passwords
and usernames ???

Authentication Process

Login : MyVLE → Access Library → System Process

System Process → Student Exist

System Process → Student X Exist

Student Exist → Login the User

Student X Exist → Database

Database → Login the User
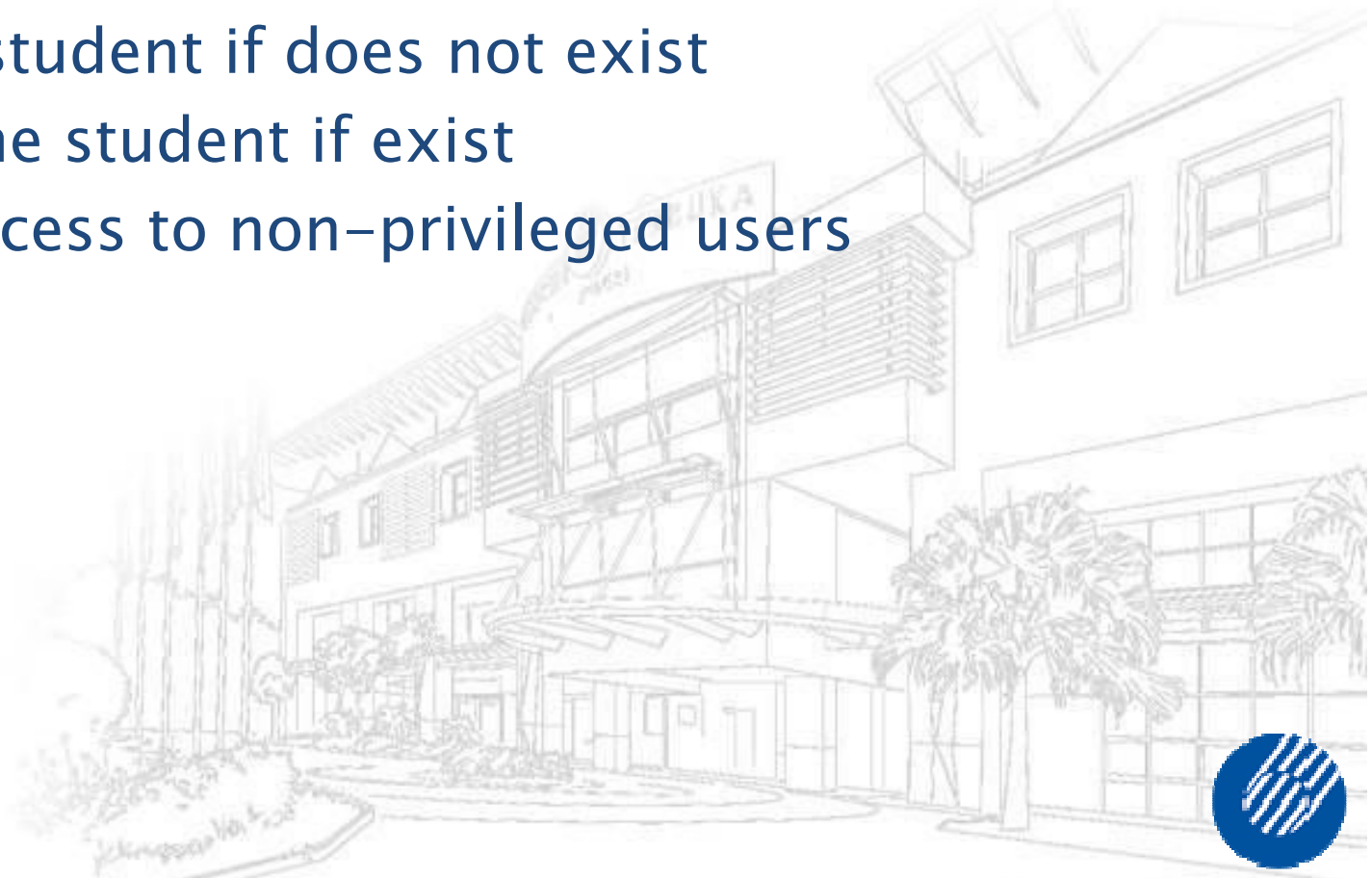
Authentication Process
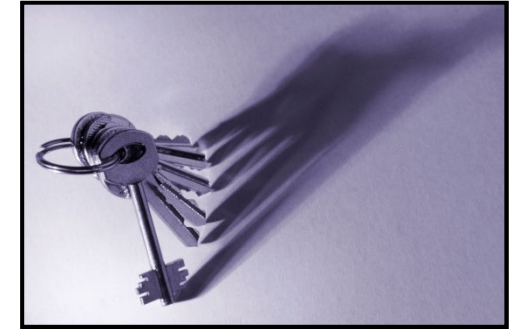
- Drupal will check for student information
  - o Create student if does not exist
  - o Login the student if exist
  - o Deny access to non-privileged users

Drupal : Search System

- As interface to Library Search System
  - o Flexible
  - o Custom Programming

Browse	Faceted Search	Discovery	OPAC	This Site	Exam. Paper

UniSearch : The Discovery Service

UniSearch blends library resources including Library Catalogue and Full Text Databases into a single database so your search is faster and better. UniSearch does not search Past Year Question Papers.

Search Terms:

Please enter your keywords.

Search Term Limiter:

Keyword ▾

Please select your search limiter.

Find   Reset

Super Search Box

Our Own Faceted Search

Faceted Search Results

Results *16 – 30* of *1393* for *knowledge management*

Content Location

- SpringerLink (406)
- IGI E-Book (265)
- SkillSoft Books24x7 (251)
- Ebrary Electronic Books (222)
- Main Library (214)
- EBSCOhost Research Database (14)
- Gale Virtual Reference Library (14)
- ACM Digital Library (4)
- Emerald Management Plus (2)
- Wiley Online Library (1)

Content Format

- Electronic (1179)
- Printed (214)

Content Type

- Library Catalog E-Books (1159)
- Library Catalog (214)
- Library Catalog E-Journals (20)

Content Form

Knowledge management and networked environments : leveraging intellectual capital in virtual business communities
Found in: Library Catalog
Item Location: Main Library
Type: Book
Call No: HD30.2 Kno
ISBN: 0814407420

Thinking for a living : the coming age of knowledge work
Found in: Library Catalog E-Books
Item Location: Ebrary Electronic Books
Type: Book
ISBN: 3598116381

Knowledge management and business strategies : theoretical frameworks and empirical research
Found in: Library Catalog E-Books
Item Location: IGI E-Book
Type: Book
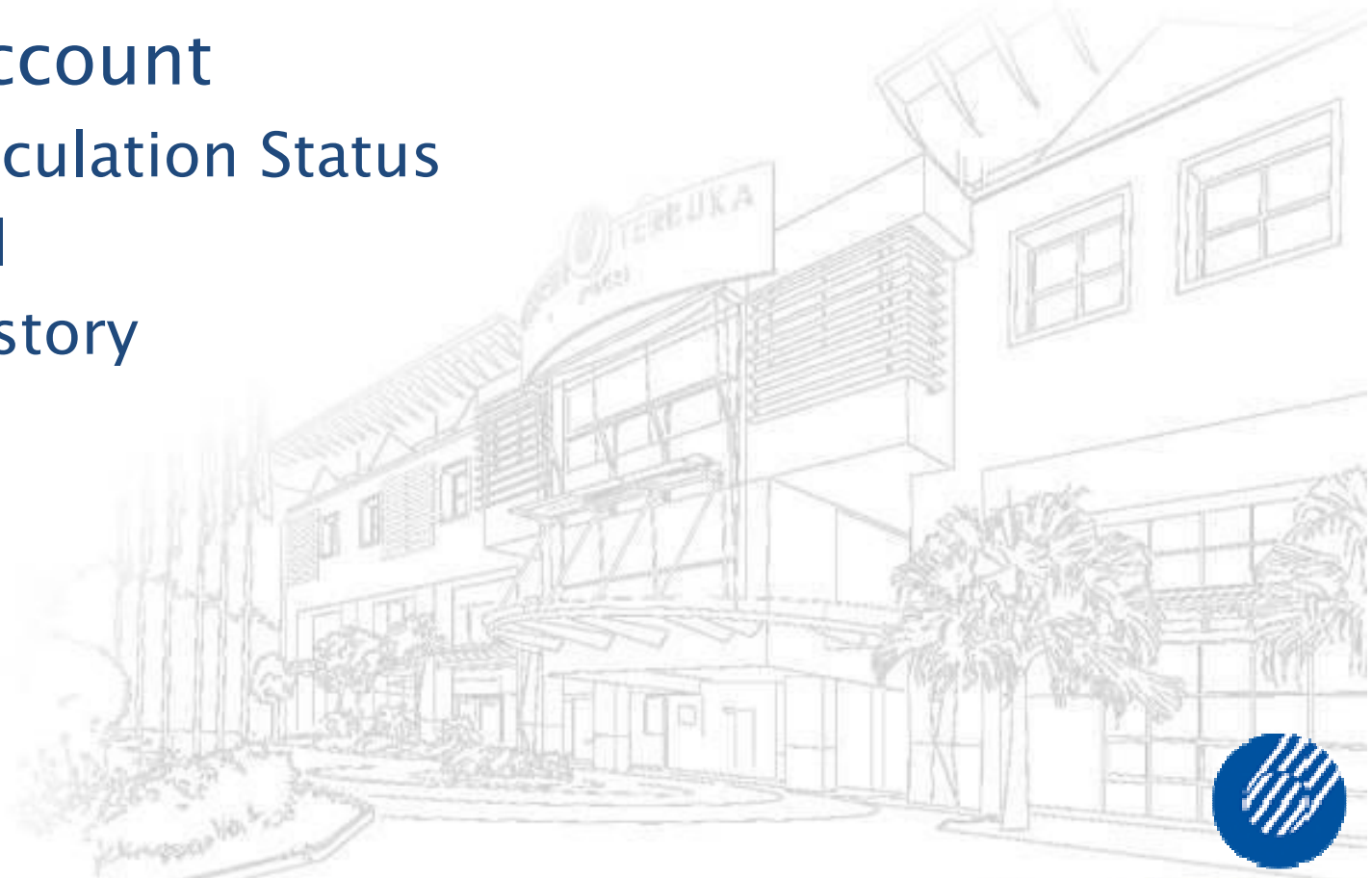**ISBN:** 1599044862

Knowledge management : tools and techniques
Found in: Library Catalog
Item Location: Main Library
Type: Book
Call No: HD30.2 Foo
ISBN: 9789810678463

Drupal–Virtua Integration

- IntraLibrary Loan Request Form
- Patron Account
  - Item Circulation Status
  - Renewal
  - Loan History
  - Fines

IntraLibrary Loan Request Form

Using iPortal XSL support to provide seamless integration with Drupal WebForm System

Detailed Bibliographic Information

First record | Previous | Next | Last record

FULL | ITEMS (1) | MARC

OpenURL --> |- COPAC -|- AMAZON -|

Record 1 of 1

You searched OUM - (12101:"000025231")

Material Type	Book
OUM Bib. ID	000025231
Language	English
Call No.	HD30.2 Man
Title	Managing knowledge work / Sue Newell ... [et al.]
Publication Details	New York : Palgrave, 2002.
Publisher	Palgrave, 2002.
Description	xvi, 207 p. : ill. ; 24 cm.
Bibliography Note	Includes bibliographical references and index.
Subject	Information technology -- Management.
Subject	Knowledge management.
Subject	Knowledge workers.
Related Name	Newell, Susan.
ISBN	0333962990 (pbk.)
Extended Info	Google Book Review

Post this book to my Learning Centre (Malaysia Only)

Managing Knowledge Work

Summary

Aimed at final year undergraduates and masters students, this is the first true teaching management. Each chapter includes learning objectives and case studies to facilitate s technical aspects of knowledge management and the significance of knowledge as a co upon a substantial body of research and giving examples of real life practice, this is a topic.

Also available is a companion website with extra features to accompany the text, p (...

IntraLibrary Loan Request Form

Detailed Bibliographic Information

First record | Previous | Next | Last record

FULL | ITEMS (1) | MARC

OpenURL --> |- COPAC -|- AMAZON -|

Record 1 of 1

You searched OUM – (12101:"000025231")

Material Type	Book
OUM Bib. ID	000025231
Language	English
Call No.	HD30.2 Man
Title	Managing knowledge work / Sue Newell ... [et al.]
Publication Details	New York : Palgrave, 2002.
Publisher	Palgrave, 2002.
Description	xvi, 207 p. : ill. ; 24 cm.
Bibliography Note	Includes bibliographical references and index.
Subject	Information technology -- Management.
Subject	Knowledge management.
Subject	Knowledge workers.
Related Name	Newell, Susan.
ISBN	0333962990 (pbk.)
Extended Info	Google Book Review

Post this book to my Learning Centre (Malaysia Only)

Summary

Aimed at final year undergraduates and masters students, this is the first true teaching management. Each chapter includes learning objectives and case studies to facilitate s technical aspects of knowledge management and the significance of knowledge as a co upon a substantial body of research and giving examples of real life practice, this is a topic.

Also available is a companion website with extra features to accompany the text, p (...

By Clicking here, iPortal will transfer the required details to Library Portal Intralibrary Loan Form

IntraLibrary Loan Request Form

Detailed Bibliographic Information

Material Type	Book
OUM Bib. ID	000025
Language	English
Call No.	HD30.2
Title	Managin
Publication Details	New Yor
Publisher	Palgrave
Description	xvi, 207
Bibliography Note	Includes
Subject	Informat
Subject	Knowled
Subject	Knowled
Related Name	Newell,
ISBN	033396
Extended Info	Google B
	Post th

Intra-Library Loan Request Form

Obtaining materials in TSDAS Digital Library for Remote Students & Staff

Should the book you require is within our collection and you are not in Klang Valley, you may request for Intra-Library Loan. A unique service offered to OUM Students & Staff in Malaysia. The Library strives to meet all of your study needs. **Intra-Library loan enables students outside of Klang Valley** to get Materials from the Library. We will send any books requested to your **nearest Learning Centres. Intra-Library Loan may not be used to request materials for work for private employers, for personal non-university research, or for recreational reading.**

This service is not extended to Students and Staff in Kuala Lumpur and Selangor.

BOOK INFORMATION

OUM Book ID: *

000025231

Editing of this field has been disabled.

PATRON INFORMATION

Name: * MUNAWAR MA

NRIC No: *

Editing of this field has been disabled.

Also available is a companion website with extra features to accompany the text, p (...

Patron Account

Drupal is used as Library Patron Management System, especially for Database Access and Access Control

Patron Account

Library Operating Hours for Tuesday, October 23 : 8.00AM – 8.00PM

OPEN UNIVERSITY
MALAYSIA
Tan Sri Dr. Abdullah Sanusi Digital Library
ODL Gateway to Information

Home Abo

Search Li
Search
Search

Navigatio
Home
Announceme
Library Staff
My Account
Mobile Site
FAQ

Libraries
Online Datab
Recommend
Theses & Dis
Case Study
i-Repository
Examination
OUM in the N
Leisure Read

Learning
Reading List
Subject Reso
E-Learning F

| Dashboard | Patron Activity | Loan History |

Circulation Details :

You currently have the following circulation activity:

0	Requested Items
2	Items that you have Checked Out
0	Items Overdue
0	Booked Items

Your library account currently has a balance of:

RM0.00   Fines & Fees

Checked Out

Barcode	Check Out	Due Date	Item Title(s)
29816	22/10/2012 14:07	21/11/2012 20:00	Data structures using C / The Instructional Software Reseach and Development (ISRD) Group.
30230	22/10/2012 14:07	21/11/2012 20:00	2000 solved problems in discrete mathematics / by Seymour Lipschutz, Marc Lars Lipson.

[BACK]

Assisting Patron to track their Book Circulation

Patron Account

Library Operating Hours for Tuesday, October 23 : 8.00AM – 8.00PM

OPEN UNIVERSITY

Home   Abo

Search Li
Search
Search

Navigatio
Home
Announce
Library Staff
My Account
Mobile Site
FAQ

Libraries
Online Datab
Recommend
Theses & Dis
Case Study
i-Repository
Examination
OUM in the N
Leisure Read

Learning
Reading List
Subject Reso
E-Learning F

| Dashboard | Patron Activity | Loan History |

Circulation Details :

You currently have the following circulation activity:

0	Requested Items
3	Items that you have Checked Out
0	Items Overdue
0	Booked Items

Your library account currently has a balance of:

RM0.00	Fines & Fees

Checked Out

| Barcode	Check Out	Due Date	Item Title(s)	Actions
29876	24/9/2012 14:32	24/10/2012 20:00	Financial management fundamentals in Malaysia / Ahmad Rizal Mazlan … [et al.]	Select for Renewal ☐
29233	24/9/2012 14:34	24/10/2012 20:00	Financial decision making : concepts, problems and cases / John J. Hampton.	Select for Renewal ☐
39178	24/9/2012 14:32	24/10/2012 20:00	Fundamentals of corporate finance / Stephen A. Ross, Randolph W. Westerfield, Bradford D. Jordan.	Select for Renewal ☐

[Select All] [Renew] [Clear]

[BACK]

Self Renewal Service

University for All

Patron Account
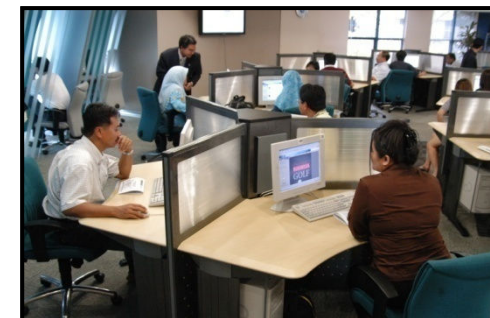
Library Operating Hours for Tuesday, October 23 : 8.00AM – 8.00PM

OPEN UNIVERSITY

Loan History :

History

Title	Checkout Date	Checkin Date
A guide to ethics / Steven Luper.	18/6/2011 16:37	17/7/2011 13:11
Cyberpreneurship / Mohd Nazri Khan Adam Khan.	18/6/2011 17:00	18/7/2011 10:48
Asas pembudayaan keusahawanan	18/6/2011 17:00	18/7/2011 13:43
Malaysian industrial relations and employment law / Maimunah Aminuddin.	15/10/2011 16:18	14/11/2011 11:45
Accounting standards. Statements of financial accounting concepts / Financial Accounting Standards Board.	15/10/2011 16:18	14/11/2011 11:44
Management information systems / Raymond McLeod, Jr., George Schell.	15/10/2011 16:19	14/11/2011 11:46
Effective organisational communication : perspectives, principles and practices / Richard Blundel.	12/2/2012 14:22	18/3/2012 23:10
Financial and management accounting : an introduction / Pauline Weetman.	12/2/2012 14:22	19/3/2012 09:17
Macroeconomics / Douglas McTaggart, Christopher Findlay and Michael Parkin.	12/2/2012 14:22	19/3/2012 09:11
Strategic management / John L. Thompson.	19/5/2012 13:31	18/6/2012 22:27
Organizational behavior.	19/5/2012 13:31	20/6/2012 09:46
Financial management : theory and practice / Eugene F. Brigham, Michael C. Ehrhardt.	19/5/2012 13:32	18/6/2012 22:27
Financial management fundamentals in Malaysia / Ahmad Rizal Mazlan ... [et al.]	24/9/2012 14:32	
Fundamentals of corporate finance / Stephen A. Ross, Randolph W. Westerfield, Bradford D. Jordan.	24/9/2012 14:32	
Financial decision making : concepts, problems and cases / John J. Hampton.	24/9/2012 14:34	

Loan History

Enquiry and Complaint

- Ease of form entry for
  - Enquiries
  - Complaint
- Remove email dependency
  - All forms will be forwarded to respective librarian for further processing
- Complaint Tracking
  - All enquiries will have identifier for easy tracking

Enquiry and Complaint

Library Enquiry

Your e-mail address: *

[blurred]

Your Name: *

AHMAD MUNAWAR

myVLE User Name:

munawar

Subject: *

Question: *

Submission #1452

Print Resend e-mails   Previous submission   Next submission

SUBMISSION INFORMATION

Form: Library Enquiry
Submitted by nisahsalam
Sunday, June 12, 2011 – 11:57
60.50.212.236

Your e-mail address:
[blurred]

Your Name:
anisah@aniseh binti salam

myVLE User Name:
nisahsalam

Subject:
online library

Question:
1. Bagaimanakah caranya jika saya hendak mendapatka jurnal yang terdapat dalam 'library online' lain seperti 'Wiley online library'..
2. 'Online library' tersebut memerlukan pasword, bagaimanakah cara mendapatkannya..
3. Adakah semua 'online library' juga menggunakan kaedah yang sama..

IC (hidden):
[blurred]

Enquiry Form & Example

Security System

- Control Database Access
  o 1 user 1 session policy
  o Track problem users

Type	Date ▼	Message	User
session_limit	05/14/2011 - 22:17	Disconnected for excess active sessions.	
session_limit	05/14/2011 - 22:17	Exceeded maximum allowed active sessions.	
session_limit	05/14/2011 - 21:27	Disconnected for excess active sessions.	
session_limit	05/14/2011 - 21:27	Exceeded maximum allowed active sessions.	

Developing Database with Drupal

- Past Year Question Papers
- E–Learning Resources Index
- Enhanced Library Catalog
- Subscribed Databases List
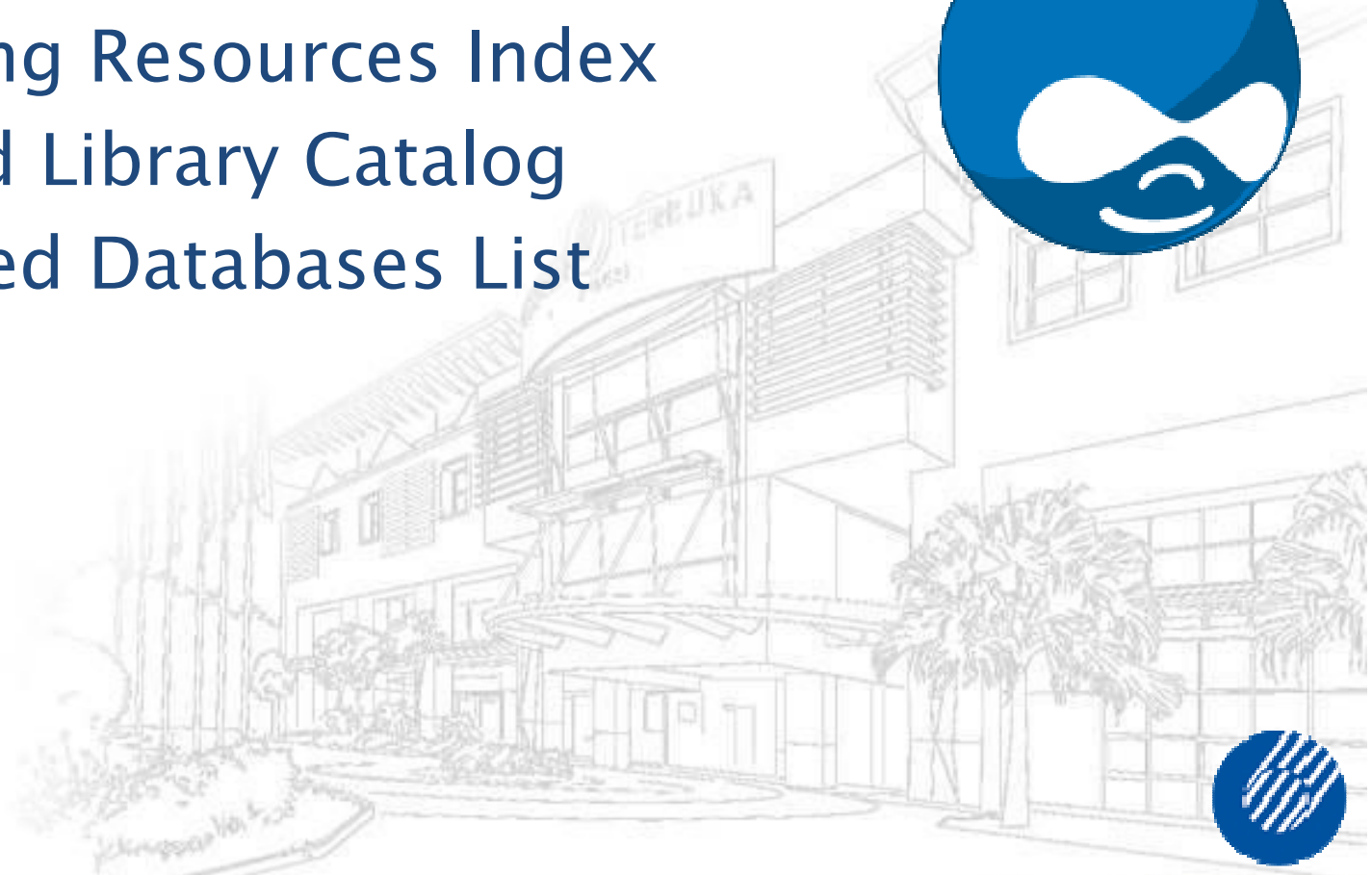
Past Year Question Paper Database

Easy management and retrieval

Efficient Information Retrieval

Access Control

Search for Past Year Question Papers

Please enter your Search Term. Both Subject Codes and Subject Names may be used to locate your past year papers. (Eg. "OUMH1103" or "accounting.")

Search Term:

oumh110

Please enter your keywords.

[Search] [Reset]

- Please be informed that examination papers for CGS will be made available after 1 semester.
- Please be informed that the Library does not keep answer scripts or answers for all Examination Questions.
- All MCQ based Papers will not be made available. The Library does not keep MCQ based Examination Papers.
- Kindly contact Encik Shahril Effendi Bin Ibrahim for any enquiry at 03-2773-2331

Learning Skills for Open & Distance Learners

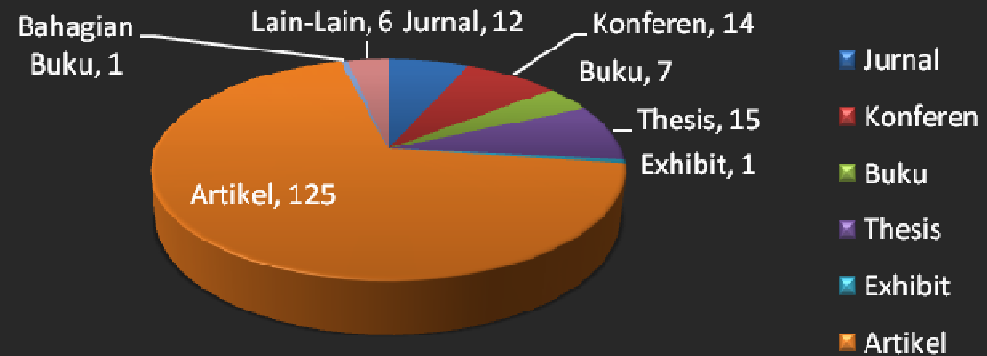| Subject Name	Subject Code	Exam. Paper Year
Learning Skills for Open & Distance Learners	OUMH1103	JAN 2004
Learning Skills for Open & Distance Learners	OUMH1103	MAY 2004
Learning Skills for Open & Distance Learners	OUMH1103	SEP 2004
Learning Skills for Open & Distance Learners	OUMH1103	SEP 2005
Learning Skills for Open & Distance Learners	OUMH1103	SEP 2006
Learning Skills for Open & Distance Learners	OUMH1103	JAN 2007
Learning Skills for Open & Distance Learners	OUMH1103	MAY 2007
Learning Skills for Open & Distance Learners	OUMH1103	SEP 2007
Learning Skills for Open & Distance Learners	OUMH1103	JAN 2008
Learning Skills for Open & Distance Learners	OUMH1103	MAY 2008
Learning Skills for Open & Distance Learners	OUMH1103	SEP 2008
Learning Skills for Open & Distance Learners	OUMH1103	JAN 2009

E-Learning Resources Index

Collect and E-Learning Materials

Indexed by Google

Powered by ApacheSolr for faster retrieval

Jumlah Bahan ODL Mengikut Jenis

Bahagian Buku, 1

Lain-Lain, 6 Jurnal, 12 Konferen, 14

Buku, 7

Thesis, 15

Exhibit, 1

Artikel, 125

- Jurnal
- Konferen
- Buku
- Thesis
- Exhibit
- Artikel

Enhanced Library Catalog

Powered by
ApacheSolr

Support Facets

Book Jacket from
Syndetics Solutions

Faceted Search Results

Results *31 – 45* of *270* for *childhood education*

Content Location
- Ebrary Electronic Books (114)
- Main Library (114)
- SpringerLink (23)
- ProQuest (8)
- EBSCOhost Research Database (4)
- IGI E-Book (1)

Content Format
- Electronic (150)
- Printed (114)

Content Type
- Library Catalog E-Books (136)
- Library Catalog (114)
- Library Catalog E-Journals (14)
- Past Year Question Papers (6)

Enduring Bonds : The Significance of Interpersonal Relationships in Young Children's Lives
Found in: Library Catalog E-Books
Item Location: SpringerLink
Type: Book
ISBN: 9780387745251

Parents and professionals in early childhood settings
Found in: Library Catalog E-Books
Item Location: Ebrary Electronic Books
Type: Book
ISBN: 9780335243730

International Handbook of Education for Spirituality, Care and Wellbeing
Found in: Library Catalog E-Books
Item Location: SpringerLink
Type: Book
ISBN: 9781402090189

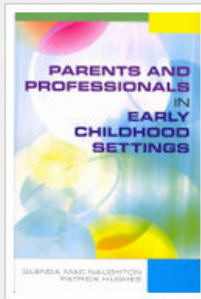# Enhanced Library Catalog

Powered
ApacheS
Support
Book Jac
Syndetic

lationships in Young

Parents and professionals in early childhood settings

Posted on 17 May 2012

Item Details

Author: MacNaughton Glenda
Related Author: Hughes Patrick | ebrary Inc
Publication Details: Maidenhead, England : McGraw Hill/Open University Press
Publication Year: 2011
Item Type: Electronic
Language: English
ISBN: 9780335243730
Found in: Ebrary Electronic Books
View Full Text

e and Wellbeing

Parents and Professionals in Early Childhood Settings addresses the complex and sometimes controversial issues that emerge from the care and education of young children. Staff and parents in early childhood settings can find ample advice about how to promote good communication, but much of that advice has no grounding in their daily lives. Instead, it prescribes an established set menu of communication tools, such as newsletters, notebooks and message boards that rarely respond to what staff and families say about relationships between them. Drawing on the authors' research with hundreds of parents, staff and students, the book explores relationships between staff and families through a series of 'issue stories'. Each story features the voices and perspectives of 'real' staff and families and captures their various understandings, desires and feelings about a complex, difficult and/or controversial issue. The authors support each 'issue story' with snippets from relevant international research, 'Fairness Alerts' that highlight unfair thinking habits and show how to challenge them, and some 'points to ponder' and 'points to discuss' that encourage readers to extend their thinking about the issue/s in the story. Parents and Professionals in Early Childhood Settings is written for the diverse people in the international field of early childhood education and care. They include staff, students, academics, trainers, curriculum advisors, policy officers and managers, together with the parents and other carers of young children.

Subjects:

Early childhood education
Early childhood education Parent participation
Early childhood educators

Subscribed Databases List

A-To-Z Subscribed databases
Access Control
Subject Categorization
User Based Categorization

Online Databases @ TSDASDL

The licensed electronic resources provided by the Tan Sri Dr. Abdullah Sanusi Digital Library are for the educational and research use of Open University Malaysia students, faculty, staff and other authorized users. The use of these resources is governed by Malaysian Copyright Law and by license agreements. **If license terms are violated by a single user, licensors have the right to suspend access for the entire Open University Malaysia community.**

| Database A-Z | Online Databases | E-Journals | Open Access |

| Title	Content Type	
Academic Source Premier	e-journals (Aggregator)	**Connect to Database**
ACM Digital Library	e-journals (Aggregator)	**Connect to Database**
Books24x7	e-books	**Connect to Database**
Business Source Premier	e-journals (Aggregator)	**Connect to Database**
CINAHL Plus with Full Text	e-journals (Aggregator)	**Connect to Database**
Comm. & Mass Media Complete	e-journals (Aggregator)	**Connect to Database**
Digital Library for ICT & Education	EdITLib	e-journals & e-books	**Connect to Database**
Ebrary Electronic Books	e-books	**Connect to Database**

Drupal as Statistical Information

- Google Analytics Integration
- Statistical Reports
  - Usage Statistics
  - Total Users
  - Search Statistics

Drupal as Statistical Information

Provide relevant information about library users to allow us to improve our services
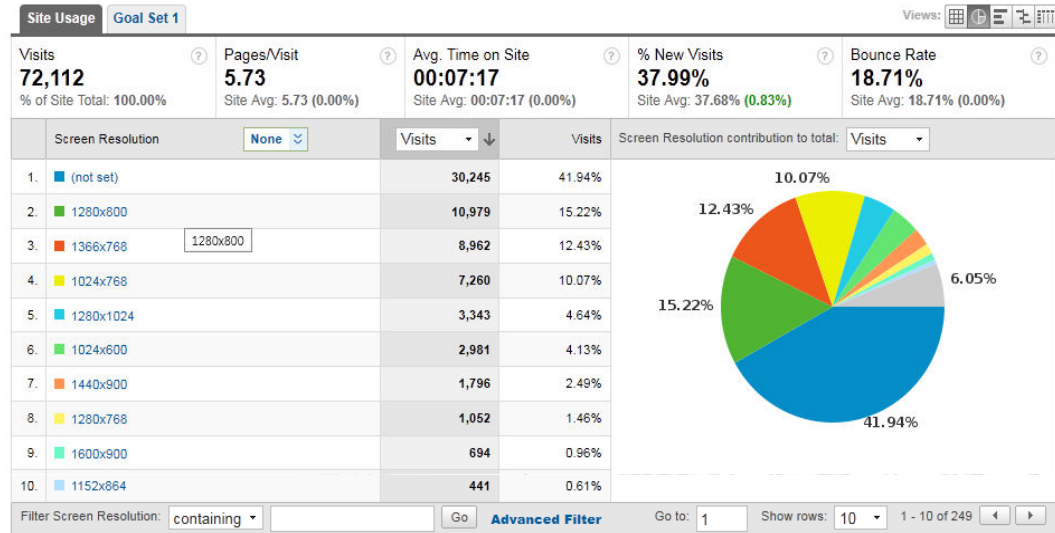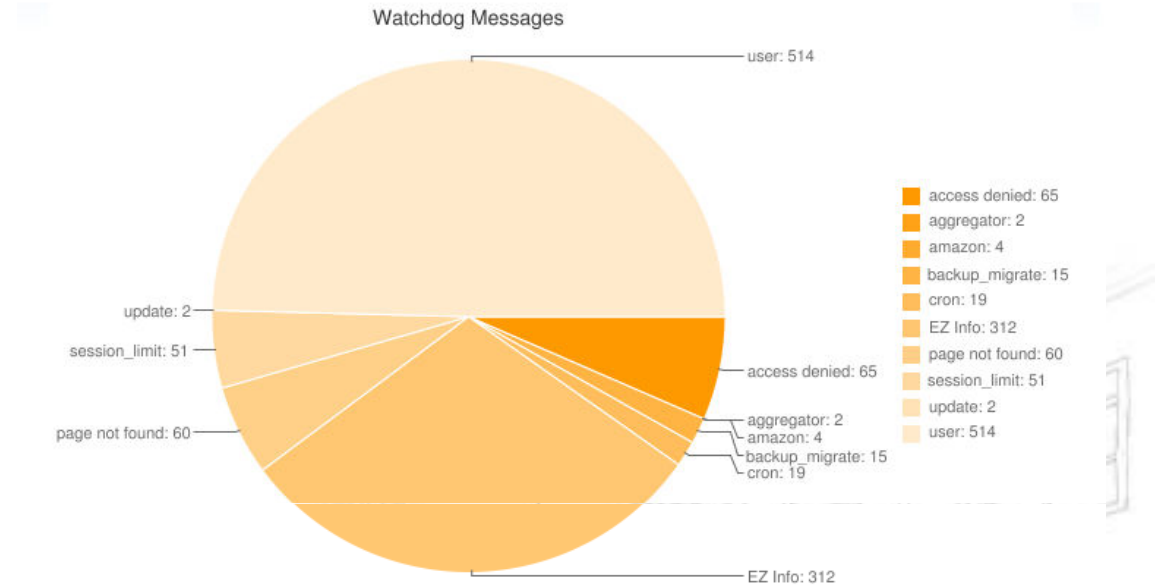

Example for Library Users computer resolution

Drupal as Statistical Information

What went wrong and such.

This information will help library to resolve issues as quickly as possible without having to wait for complain

Watchdog Messages

user: 514
update: 2
session_limit: 51
page not found: 60
access denied: 65
aggregator: 2
amazon: 4
backup_migrate: 15
cron: 19
EZ Info: 312

Legend:
- access denied: 65
- aggregator: 2
- amazon: 4
- backup_migrate: 15
- cron: 19
- EZ Info: 312
- page not found: 60
- session_limit: 51
- update: 2
- user: 514

Message generated by Drupal

Drupal as Statistical Information

Provide the total no of library users

FTE for database is thing of the past

Users Per Role

Patron: 23303

: 7920
BPG: 15
Generic: 6
GLC: 4
Gold Member: 1
Library Staff: 12
Patron: 23303
Patron GIC: 13
Patron IPD: 3
SME: 4
Super User: 1

Patron GIC: 13
Patron IPD: 3
SME: 4
Super User: 1

: 7920

BPG: 15
Generic: 6
GLC: 4
Gold Member: 1
Library Staff: 12

Total Library User

Drupal | Facebook | OUM Digital Library

- Facebook dan Library Portal Integration
  - Facebook Social Plugins
    - Like Button
    - Send Button
    - Comments
    - Like Box

Facebook Like and Send Buttons

- Share Information with others
- Library Portal Efficiency
  o For every "Like"
  o For Every "Send"

Cases for Employment and Industrial Law (BBUI3103)

Posted on 28 May 2011

Dear Valued Patrons

Learners who need Cases for subject BBUI3103:

- Muthumil Selvan Subramaniam v. TD Cars (Malaysia) Sdn Bhd (Award No 61 of 2010)
- Murugan Govindasamy v. KL Airport Service Sdn Bhd (Award No 117 of 2010)
- Chandran Dass v. Malaysia Milk Sdn Bhd (Award No 64 of 2010)
- Phoon Yoke Keong @ Phoon Sup Loke v. Golden Plus Builders Sdn Bhd & Anor (Award No 124 of 2010)

Please contact M. Hafiz Morad for assistance

Munawar MA

Facebook Like & Send Button

Like 4   Send

Facebook Comment Box

- Facebook as Platform
- Commentary Notification
- Comment Moderation
- Comment Distributions

Facebook Comment Box

THERE ARE CURRENTLY **3** COMMENTS.

Public Comments · **Moderator View**   ⚙ Settings

┌───┐
│ Add a comment...   │
│   │
├───┤
│ ☑ Post to Facebook   Posting as TSDAS Digital Library, Op... (Change) **Comment** │
└───┘

Awang Ahmad Munawar Anuar · Librarian at Open University Malaysia
That's nice to know. Just ask us if you need anything else. ;)
Like · Reply · Unsubscribe · May 31 at 11:40am

Angie Su · Kuala Lumpur, Malaysia
I already have the detail for the listed cases.
👍 1 · Like · Reply · Moderate ▼ · Subscribe · May 31 at 9:59am

Abby Salmi · OUM
how to get the detail for the listed cases.
Like · Reply · Moderate ▼ · Subscribe · June 6 at 5:10pm

Awang Ahmad Munawar Anuar · Librarian at Open University Malaysia
As explained in the post. You will need to email En. Hafiz Pitt Morad for the cases
Like · Reply · June 6 at 5:15pm

f Facebook social plugin

Facebook at OUM Digital Library

facebook.

OPEN UNIVERSITY
MALAYSIA
Tan Sri Dr. Abdullah Sanusi Digital Library
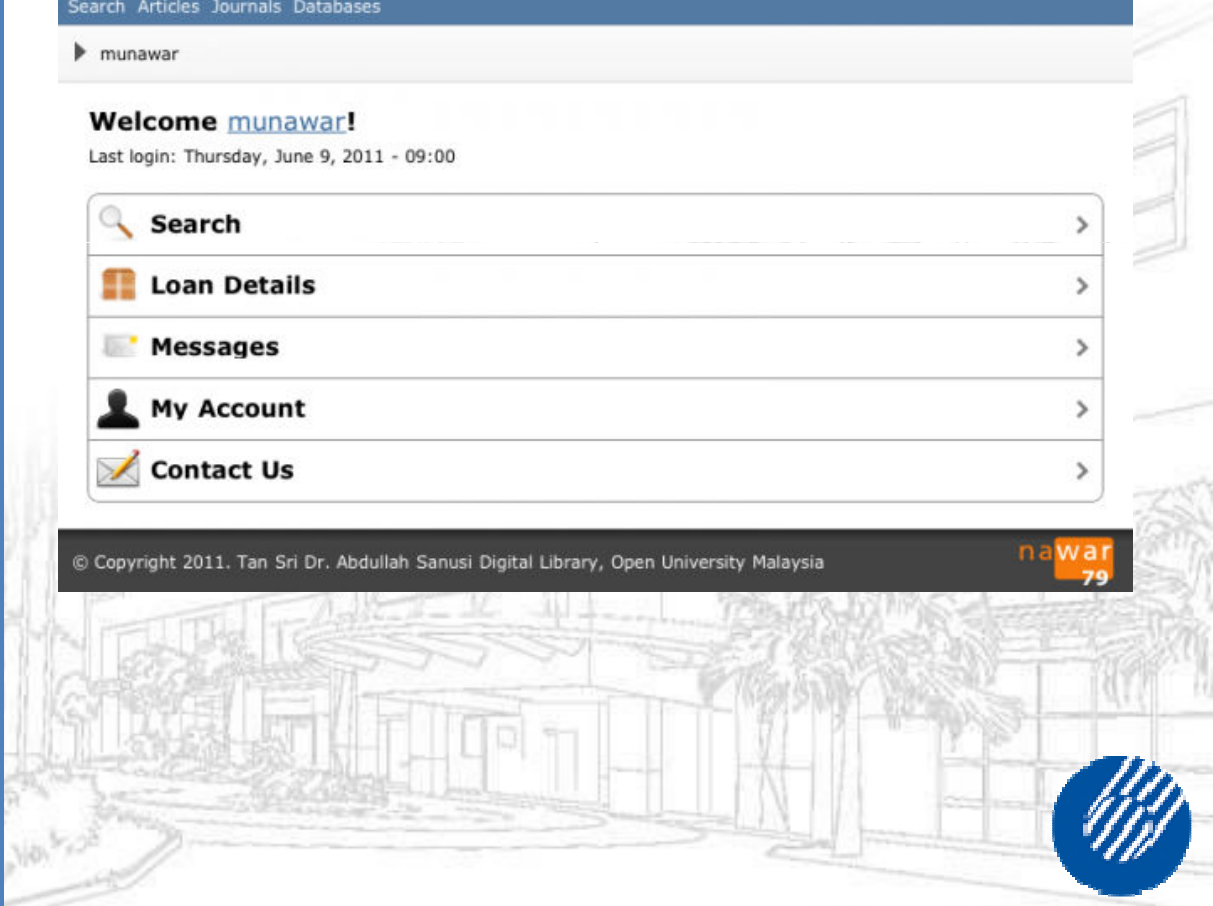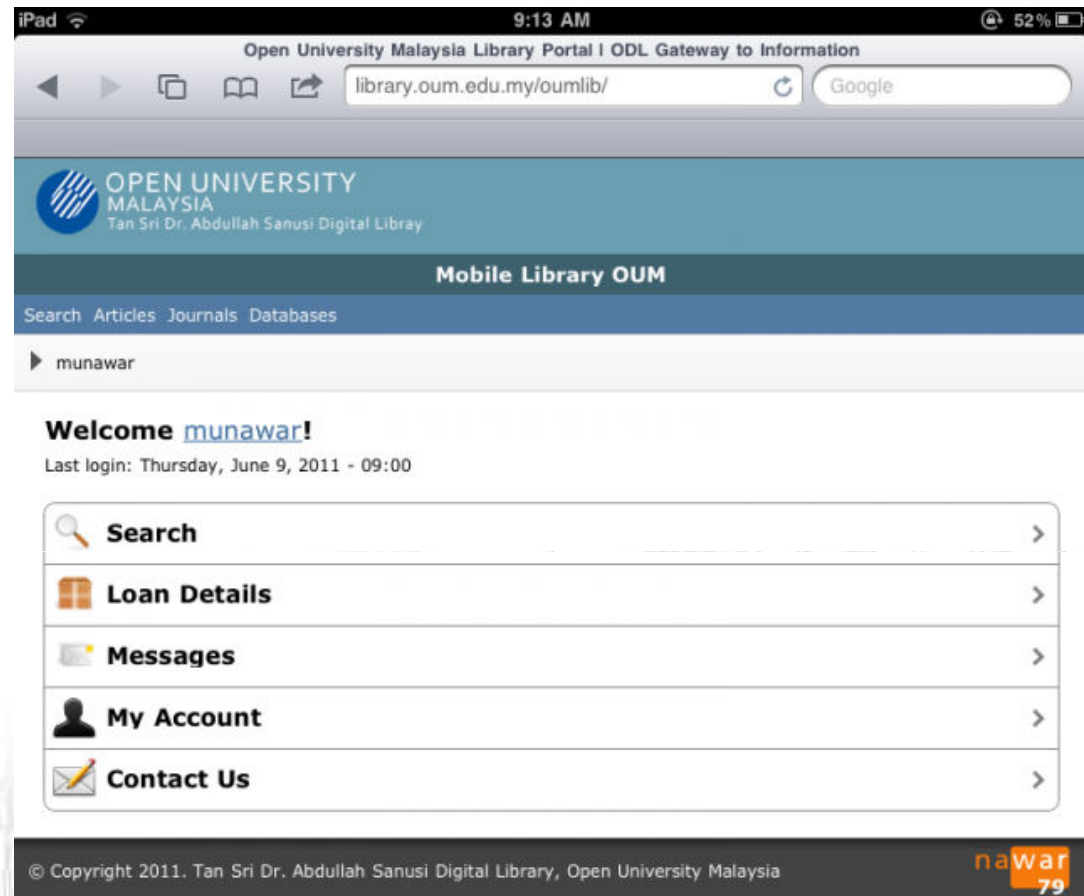
- Medium of communication between the Library and Users
- Facebook as Service Counter
  o Common Enquiries
  o Reference Service
  o Library News Updates
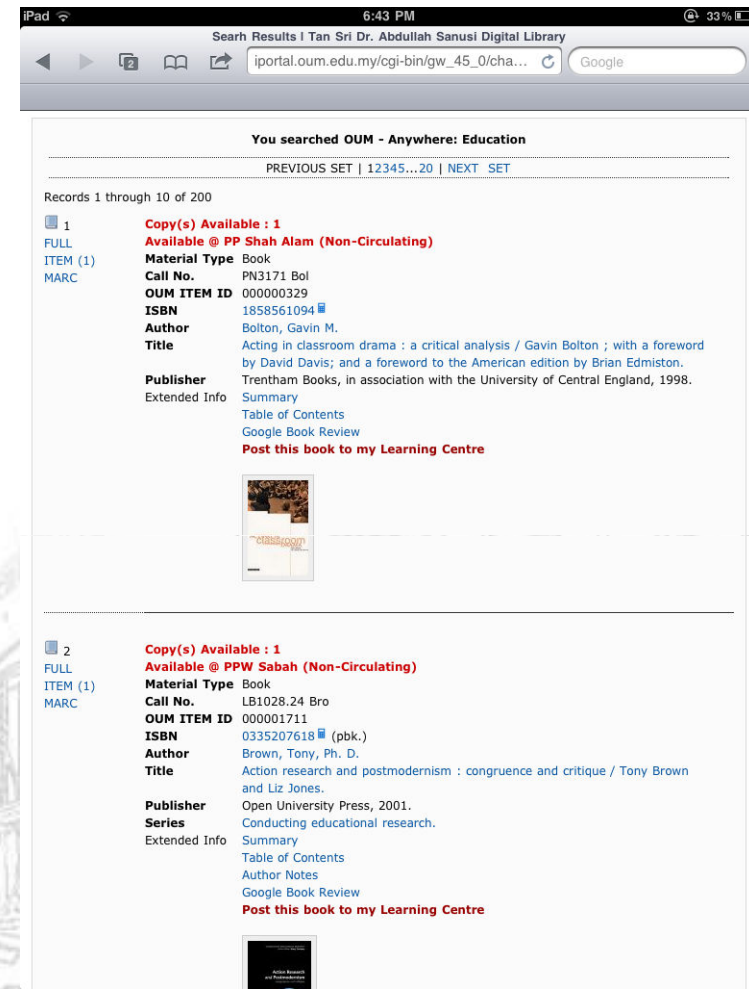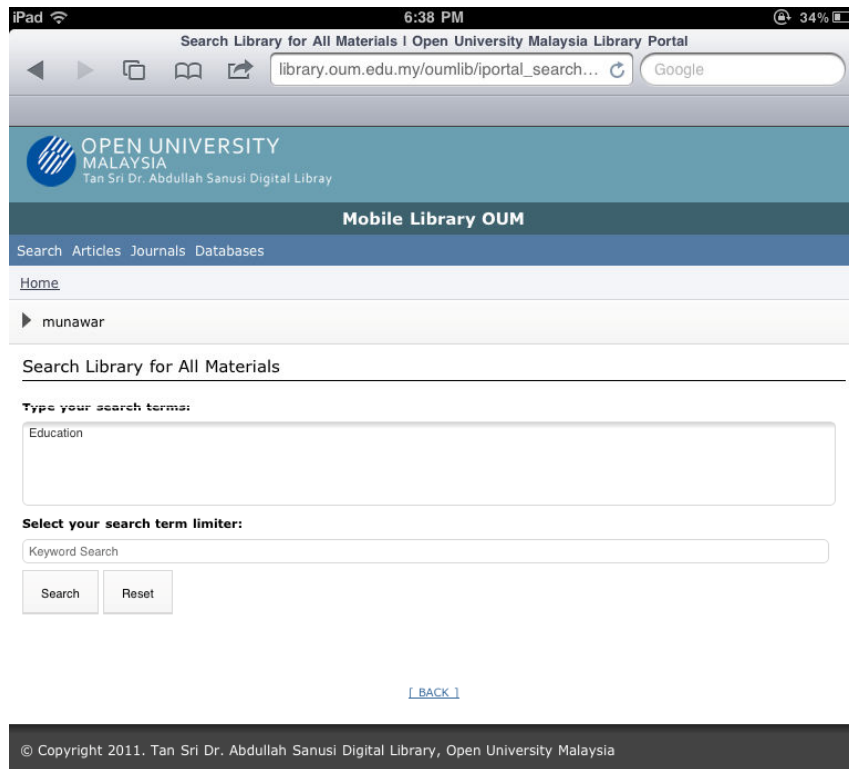 o User Complaints
  o How To Search Guide

OUM Digital Library Mobile

Engine by Drupal
WURFL mobile detection
iWebKit Interface for
Look & Feel

OUM Digital Library Mobile

OUM Digital Library Mobile

Optimize for Mobile Devices

Access the Library from anywhere