



# International Conference 2014

Solo, 7 - 9 October 2014

# **PROCEEDINGS**

English Language Curriculum Development: Implications for Innovations in Language Policy and Planning, Pedagogical Practices, and Teacher Professional Development



BOOK 3





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English Language Curriculum Development: Implications for Innovations in Language Policy and Planning, Pedagogical Practices, and Teacher Professional Development









Giving solutions









PEARSON

# **FOREWORD**

These proceedings feature 335 papers out of 531 papers presented at the The 61<sup>st</sup> TEFLIN International Conference. Enmeshed in the theme, "English Language Curriculum Development: Implications for Innovations in Language Policy and Planning, Pedagogical Practices, and Teacher Professional Development", the papers present different lines of scholarship which address such topics as (1) language policy, (2) language planning, (3) needs analysis, (4) language syllabus and lesson planning, (5) language materials evaluation and development, (6) instructional design and language teaching methodology, (7) instructional media and technology, (8) language classroom management, (9) language testing and assessment, (10) language program evaluation, and (11) teacher professional development. The proceedings are alphabetically organized based on authors' names.

All the papers in these proceedings were not peer-reviewed, but the papers published in these proceedings met the basic requirements set out by the committee. All the papers do not exceed a total of five pages (including tables, figures, and references). In the editing process, the editors extended the maximum page limit up to six pages in order to include more papers.

Neither the Conference Committee nor the Editors are responsible for the content, outlook, opinions, and arguments made in the papers. The sole responsibility concerning the ethical aspect, validity of methodology, and political views in the papers rests with the individual authors.

Finally, we would like to extend our sincere gratitude to all of the paper presenters who have shared their bright and inspiring ideas at the conference, and to the board of reviewers and editors who have worked hard in screening all the submitted abstracts. We do hope that readers enjoy reading the papers in the proceedings and find them enlightening and useful.

Surakarta, 7 October 2014 The Committee

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The organizing committee of the 61<sup>st</sup> International TEFLIN Conference would like to acknowledge the following colleagues who served as anonymous reviewers for abstract/proposal submissions.

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# ANXIETY ON THE PRESENTATION OR ORAL EXAMINATION IN LEARNING ESL

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Abstract: The problem of this applied research is that learners of English often feel anxious when speaking English during presentations or oral examinations in the ESL (English as a Second Language) classroom. There are two purposes of this research - first, to find out the causes of their anxiety during the oral examinations/ presentations, and second, to know some strategies used by ESL teachers to reduce the language anxiety of their students. In this preliminary research, the writer expects to help ESL students reduce their language anxiety during the oral examinations/ presentations and provide some practical strategies for their teachers to minimize their students' anxiety during the oral examinations/ presentations. Therefore, the writer would like to conduct a survey by using questionnaires and interviews in order to gain the descriptive qualitative results of this research.

**Keywords**: language anxiety, presentation, oral examination, causes, and strategies

#### Introduction

Based on the writer's observations in classrooms, many students who took oral examinations or presented in front of the class felt nervous and did not look confident. He was very eager to know the causes of each examinee that felt nervous about the oral examinations/presentations in English. He would like to find out their causes of anxiety through a research for his students who studied English as a second language at Business English study program of Politeknik Ubaya Surabaya. In this preliminary research, the writer would start with the case happening to the classroom. He would also like to find out the practical strategies as best solutions to reduce/minimize their language anxiety during the oral examinations/presentations in English. If they could minimize their language anxiety, they could control their presentation and they might have more self-confidence in their performance.

# **Reviews of related literature**

Many researchers had studied the language anxiety in different ways. Young (1991) identified at least six potential sources of language anxiety: personal and interpersonal anxiety, language testing, instructors' beliefs about language teaching, instructor learner interactions, classroom procedures, and learner beliefs about language learning. Wang (2005) also found out that adult Chinese English learners who contributed greater difficulty level to English were more likely to experience anxiety in their English classes and those who have less awareness and confidence in their language learning abilities are more likely to feel anxious in their English classes. Subasi (2010) also mentioned that two potential sources of the anxiety of Turkish learners of English in oral practice were individual students' fear of negative evaluation and self-perceived speaking ability, and Tseng (2012) also investigated the factors that caused language anxiety for ESL/EFL learners in learning to speak were presentation in class, fear of making mistakes, apprehension about others' evaluation, self perception, strict and formal classroom environment, pressure by teachers to get good grades, lack of confidence in their ability to learn English, and cultural differences. In Longman advanced American dictionary (2003), anxiety is the feeling of being very worried about something that may happen or may have happened, so that one thinks about it all the time. Further, the following ways/strategies that teachers should consider preparing the presentation/oral examinations of their students are giving presentation techniques, and the use of visual aids, making the students be aware of the benefits of positive thinking, self-efficacy and the habit of mindfulness to enhance their selfconfidence and to reduce their anxiety during presentations/oral examinations.

# Presentation techniques and the use of visual aids

Preparing a well-done presentation, presenters (students) have to use presentation techniques and practice well. This well-prepared presentation helps the presenters have self-confidence and enhance their presentation. If the presenters present their presentations without power points, Joshua Huffman (2010) also gives some effective class presentation tips as follows understanding all the details, preparing the speech and note cards, not procrastinating, rehearsing, relaxing, and presenting/speaking to class. To make better presentations, presenters use color, contrast, display bullet points, and add graphics or videos for their power-points (Harris: 2013). Therefore, presentation techniques and visual aids are necessary to enhance presenters' presentations.

# The power of positive thinking

Preparing good presentations or oral examinations, the presenters (students) also need to have positive thinking. Positive thinking focuses on the bright side of life and expects positive results. On the other hand, negative thinking distracts one's mind. In presentations/oral examinations, the presenters or examinees could feel tense, worried about themselves and about what may happen. Their mind is occupied with negative thoughts and fears concerning their presentation/oral examinations. Presenters/examinees with negative attitude/thought believe that others can do better and consider themselves as an unworthy of success or a failure. As a matter of fact, one's mind is the source of their positive or negative thinking. Therefore, creating a new habit by turning negative thinking into positive thinking, people have to change their mind and they have to think and behave more positively and optimistically. When there is one bad thing, people have to believe that there are still dozens of good things going well. They have to focus on the positive because positive thinking makes them be optimistic and always hope to be successful in what they do. When people see some half water of a cup, they can see the cup as half full. Yip (2013:23) has also found out that positive thinkers can overcome their challenges. They would rather choose to be winners than losers.

## Self-efficacy

Preparing good presentation/oral examinations, the presenters (students) also need to have self-efficacy. According to Bandura (1994), a person's attitudes, abilities, and cognitive skills comprise what is known as the self-system. Self-efficacy is the belief in one's capabilities to succeed in a particular situation, such as presentation, oral examinations, and others. These beliefs as determinants of how people think, behave, and feel. Bandura also explains the major sources of self-efficacy-mastery experience, social modeling, social persuasion, and psychological responses. First, through mastery experience, one can develop a strong sense of self-efficacy. Performing tasks successfully strengthens one's sense of self-efficacy. Second, seeing people succeed in their presentations/oral examinations by doing their best raises observers' beliefs that they can also succeed in performing another similar activity. Peer models also help share similar attributes to the students who learn how to perform and accomplish the task successfully. This observation of the peer models also helps strengthen their self-efficacy beliefs. Third, Bandura also believes that people could be persuaded to believe that they have skills and capabilities to succeed by giving verbal encouragement to help people overcome their self-doubt. Fourth, one's own responses and emotional reactions to particular situations, such as presentations/oral examinations, also play an important role in self-efficacy. People become very nervous before speaking in public may develop a weak sense of self-efficacy but optimism or a positive mood enhances self-efficacy. According to Bandura (1994), effort-focused feedback (such as 'well done, you're working hard') enhance students' self-efficacy and performance to a greater degree than does ability-focused feedback (such as 'well done, your are so smart').

## The habit of mindfulness

Preparing good presentations or oral examinations, the presenters (students) also need to have the habit of mindfulness. Prof Jon Kabat-Zinn states that mindfulness means the gentle effort to be continuously present with experience. In the free encyclopedia (wikipedia), mindfulness is defined as the moment by moment awareness of thoughts, feelings, bodily sensations, and surrounding environment, characterized by acceptance without judgement. It is said that mindfulness focuses the human brain on what is being sensed at each moment. Zinn also believes that mindfulness improves mental health, such as anxiety disorders. It also achieves relaxation and single tasking (doing one thing at a time with full attention). Scientific studies have shown that mindfulness prevents depression, anxiety, and stress.

## Methods

In this survey, the writer would like to use questionnaires for all respondents and interviews for some respondents. The respondents consist of 34 students (19 males and 15 females) of Business English study program of 'Politeknik Ubaya' Surabaya and 10 English teachers/lecturers of Politeknik Ubaya Surabaya. The survey was conducted in May and June 2014. In this research, the writer would like to find out the causes of the language anxiety of the students of Business English study program of Politeknik Ubaya Surabaya, and also get some ways/strategies for teachers to reduce/minimize the language anxiety of their students.

# **Findings**

Based on the data collection of the survey, the writer would like to obtain some findings as follows:

- When asked whether the respondents felt nervous if they had to make presentation in front of the class, they replied that more than a half number of respondents (62%) agreed to feel it.
- When asked whether the respondents felt nervous if they had oral examinations (such as speaking examination) in front of the examiner(s), they replied that more than a half number of respondents (76%) agreed to feel it.

- ➤ When asked whether the respondents forgot things they prepared because of being so nervous, the replied that more than a half number of them (77%) agreed about it.
- When asked whether the respondents were afraid of making mistakes during oral examinations, they replied that more than a half number of them (65%) agreed about it.
- When asked whether the respondents were afraid if their examiner(s) gave them bad/low scores on their presentation, they replied that more than a half number of them (65%) agreed about it.
- When asked whether the respondents thought that formal classroom environment would make them have anxiety, they replied that more than a half number of them (65%) agreed about it.
- When asked whether the respondents were afraid of making mistakes on their presentation, they replied that a bit more than a half number of them (56%) agreed about it.
- When asked whether the respondents were afraid if the examiner(s) gave them negative evaluation (=low/bad scores) on their oral examinations, they replied that more than a half number of them (78%) agreed about it.
- When asked about the causes of the anxiety on the presentation/oral examination, the respondents replied as follows:
  - More than half of them felt nervous because they could not perform it well (56%) and felt afraid of making mistakes (53%).
  - Some of them felt worried of their speaking English(44%), felt afraid of having bad evaluation (32%), and were aware of their lack of ability (24%).
- When asked about what the teacher(s)/examiner(s) usually did in order to reduce the language anxiety of the students during the oral examination/presentation, the respondents (teachers/examiners) replied that they used to ask their students to be relaxed (80%), to encourage their students to be able to do well (70%), to speak slowly/calmly (60%), to create relaxed and informal classroom atmosphere (30%) before the oral examination/presentation, the teachers usually asked the students to prepare and practice well (40%), and to take a deep breath (20%).
- When interviewed and asked about what the causes of the anxiety of the students during the oral examination/presentations, the interviewees (students/n=34) replied that they thought they would be nervous if it happened something wrong with their oral examination/presentation (65%), they forgot things when doing it (62%), they could not perform well (62%), they didn't get good grades (56%), they thought their speaking was not good (56%), their pronunciation was not correct (56%), and their parents also educate them that they should be ashamed if they get low marks

## Discussion of the Findings

Based on the findings, the writer would like to discuss them. First, the main cause of having the language anxiety of the students of Business English study program of Politeknik Ubaya Surabaya is in what the respondents think. They think their shortcomings, weaknesses, lacks of skills and abilities, and their negative thinking. So, the main source of their language anxiety is actually in their mind - in their own thoughts. First, the respondents (students) think that more than half of them are afraid of making mistakes, forget things of their presentation/oral examination, afraid of having low/bad evaluation, afraid of not performing well, and many of them also think that their abilities/skills especially speaking, pronunciation, grammar, and vocabularies are low/not good, and their performance is embarrassing/not satisfactory. Second, their negative thinking about their own competence makes many of them (80%) have lack of self-confidence. Also, they cannot be relaxed because they think their performance is embarrassing (not good) and having many mistakes. They will feel embarrassed/shameful if they get low/bad scores because many of their parents educate them that they should be ashamed if they get low/bad scores. Third, many respondents (students) realize that they have abilities/skills in presentation/oral examination, but they still have anxiety because more half of them are not well-prepared and practice well. Fourth, it is also necessary to know what the teachers/examiners do in order to reduce/minimize the language anxiety of their students during the presentation/oral examinations. Many of the teacher respondents ask their students to be relaxed, to encourage them to do well, and to speak calmly/slowly, and some of the teacher respondents create relaxed and informal classroom atmosphere, and sometimes ask them to take deep breaths and giving some necessary help if needed. Fifth, the strategies to reduce the language anxiety of the students (respondents) can be done in at least three following ways:

- They need to have positive thinking (optimism) so that they can do their best.
- They need to have a strong sense of self-efficacy to be successful in their presentation/oral examination and to reduce their language anxiety.
- They have to practice and prepare well and to use visual aids if necessary. Visual aids are useful for presentation to enhance their performance and to help increase their confidence.

## Conclusion

In this preliminary research, the writer would like to investigate the language anxiety of the students who study English as a second language. Two purposes of this research are finding out the causes of the students' language anxiety and also some strategies used by their teachers to reduce their language anxiety during presentations or oral examinations. Based on the findings of this research, the main source of their language anxiety is actually in their mind. First, the respondents (students) think that more than half of them are afraid of making mistakes, forget things of their presentations/oral examinations, afraid of having low/bad evaluation, afraid of not performing well, and many of them also think their abilities/skills, such as speaking, pronunciation, grammar, and vocabularies are low/not good, and their performance is embarrassing. Second, their negative thinking about their own competence makes many of them (80%) have lack of self confidence. Third, many respondents also realize that they have anxiety because more half of them are not well-prepared and do not practice well. Their teachers/examiners also try to apply some strategies to reduce the students' language anxiety during presentations or oral examinations. Many of the teacher respondents usually ask their students to be relaxed, to encourage them to do well, to speak calmly/slowly, to create relaxed and informal classroom atmosphere during the students' presentations/oral examinations.

Other scientific strategies to reduce the students' anxiety during presentations or oral examinations, teachers have to encourage their students to think positively. Positive thinkers cope better with stress/anxiety. They can focus on the positive because positive thinking makes them be optimistic and have positive/successful results. Teachers also encourage their students to apply the presentation techniques and appropriate visual aids help the students enhance their presentation performance and so they also gain self-confidence on it. They also need to have a strong sense of self-efficacy so that they may succeed in their performance and reduce their language anxiety. The teachers can also train the students to have the habit of mindfulness so they can focus on here and now and do not worry about what negative things will happen in their activity. This awareness helps them focus on each activity now and give full attention to do their best performance.

# Suggestions

In this paper, the writer would like to provide some suggestions as follows:

- Further research is suggested to apply the habit of mindfulness, the power of self-efficacy and positive thinking in relation with the efforts to reduce the anxiety of the language students during their presentations or oral examinations.
- The well-known proverb 'Practice makes perfect' is also important to reduce the language anxiety during presentation or oral examinations.
- In modern education, parents and teachers (educators) should appreciate their children's/students' efforts to do their best to help them cultivate their strong sense of self-efficacy so that they can overcome their own anxiety or stress.

# **Pedagogical implications**

Based on the findings, the writer would also like to explain the following pedagogical implication on the language anxiety during the oral examination or presentation.

- To reduce the language anxiety of the students during their presentation/oral examinations, the teachers have to train their students to have habit mindfulness, a strong sense of self-efficacy, and positive thinking/optimism. They also ask the students to prepare and practice well before the oral examination/presentation, to use visual aids for presentation, to be relaxed, to have self-confidence, and to do their best.
- To reduce the language anxiety of the students during their presentation/oral examinations, the students have to unlearn their negative thinking about their wrong belief.
- The right parenting can help their children have positive thinking and self-efficacy so they can do their presentations of oral examinations their best and overcome their own anxiety/stress.

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