



**THE RELATIONSHIP OF WORK STRESS AND EMPLOYEE  
DEVIANCE: A STUDY ON EMPLOYEE IN SYARIKAT AIR  
JOHOR HOLDINGS SDN. BHD. (SAJH)**

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**JUNE 2016**

## **DECLARATION OF ORIGINAL WORK**



**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS (HUMAN RESOURCE)  
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- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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Date: 24 June 2016

## LETTER OF SUBMISSION

24 JUNE 2016

The Head of Programme  
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Dear Sir/Madam,

### **SUBMISSION OF PROJECT PAPER**

Attached is the project paper title **“THE RELATIONSHIP OF WORK STRESS AND EMPLOYEE DEVIANCE: A STUDY ON EMPLOYEE IN SYARIKAT AIR JOHOR HOLDINGS SDN. BHD. (SAJH)”** to fulfil the requirement as need by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

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## **ABSTRACT**

Work stress has always been an interesting topic to be observed by both academicians and practitioners. The outcomes of work stress leads to employee deviance or counterproductive behavior at workplace. This study aims to investigate the relationship between work stress and employee deviance at Syarikat Air Johor Holdings Sdn. Bhd. (SAJH). In this study, the researcher choose to use three independent variable which are role conflict, role ambiguity and work overload and its relation to dependent variable which is employee deviance.

A survey questionnaire will be distribute to 152 employees as a sample size. This research will use convenience sampling technique. The quantitative data in this research was analyzed by descriptive statistics using Statistical Package for the Social Sciences Software (SPSS) version 22.0. As a conclusion, this research helps the other researcher to explore the factor of stress and employee deviance in more detail.

Keywords: work stress, role conflict, role ambiguity, work overload, employee deviance