

## Making Education Work

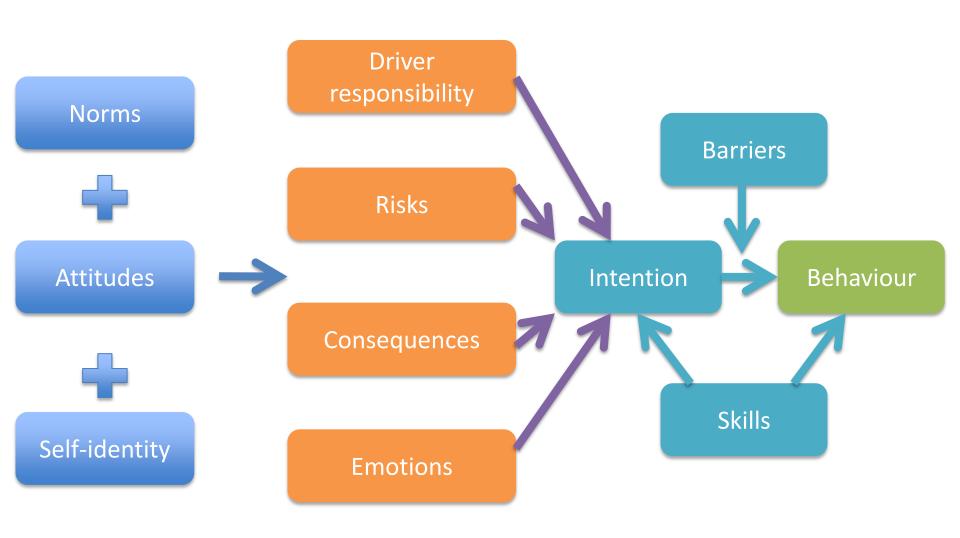
Dr Fiona Fylan
Consultant Health Psychologist
Reader in Psychology



## What do we mean by education?



### Integrated driver model (Fylan 2011)



#### **Norms**

But now I realise I shouldn't

- "Peer Pressure"
- Beliefs about what other people do.
- Beliefs about what other people (whose opinion you value) want you to do.
- Beliefs about what you should do.

My friends all use their mobiles while driving and they expect me to answer mine too.

#### **Attitudes**

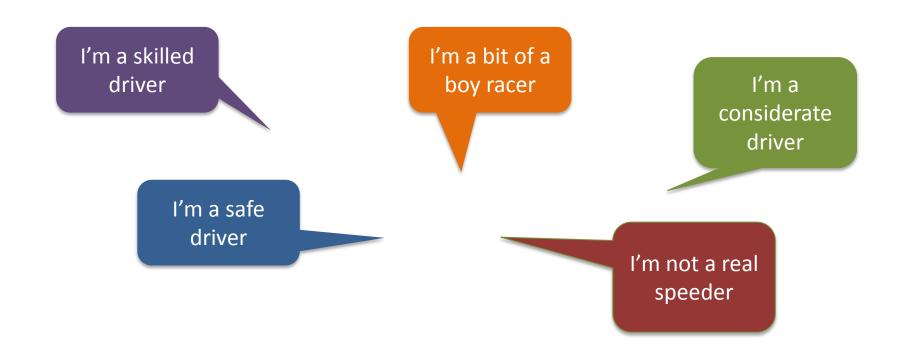
- Beliefs about a particular behaviour and an evaluation of how good/bad, important/unimportant it is.
- You can have many different beliefs about the same behaviour.

But... it's not as safe as I thought ...it distracts me ...I could crash ...it's not worth the risk.

Texting while driving ... is safe; is fun; keeps me in touch; saves me time.

## Driving self-identity

- What sort of driver are you?
- This guides your decisions on the road.



#### How does education work?

- Provide information that can change beliefs and therefore attitudes.
- Improve practical driving skills.
- ? Change norms ?

We need to think more broadly than education.

## Behavioural Change Techniques

- Substantial research around predicting behaviour.
- Limited evidence base around changing behaviour.
- Health psychologists recognised a need for a common language of behaviour change: the taxonomy of behaviour change techniques (Abraham and Michie, 2008).

## 27 techniques

#### Information

- Risks
- Consequences
- Others' approval

#### Teaching

- Instruction
- Demonstrating
- Feedback on performance

#### Planning

- Forming specific intentions
- Setting goals
- Identifying barriers

## 27 techniques

#### Agreeing

- A new way of living / driving
- Practising
- Signing a behavioural contract

#### Supporting

- Observing others
- Social support
- Self-talk

#### Implementing

- General encouragement
- Setting graded tasks
- Follow-up

## 27 techniques

#### Monitoring

- Keeping a record
- Using cues
- Reviewing goals

#### Managing

- Time management
- Stress management
- Self-motivation

## Feeling good

- Rewards
- Role model
- Relapse prevention

## Road Safety Schemes

- Usually developed by practitioners.
- Rarely theory-led.
- Rarely evidence based.
- Make the assumption that if people know about the risks then they will stop behaving in this way.
- But we know that this is not (necessarily) true.

#### Five Schemes

- 1. Presentations by road safety professionals/ emergency services.
- 2. DVD resource.
- 3. Workshop on driving risks.
- 4. Theatre in education.
- 5. Presentations by accident survivors.

## 1. Presentations by road safety professionals/ emergency services



Information on risks



Information on consequences



Instruction



## 2. DVD case study resource



Information on risks



Information on consequences



Instruction



Identifying others' barriers



## 3. Workshop on driving risks



Information on risks



Information on consequences



Instruction



Role model



#### 4. Theatre in Education



Information on risks



Information on consequences



Instruction



Identifying others' barriers



### 5. Presentations by accident survivors

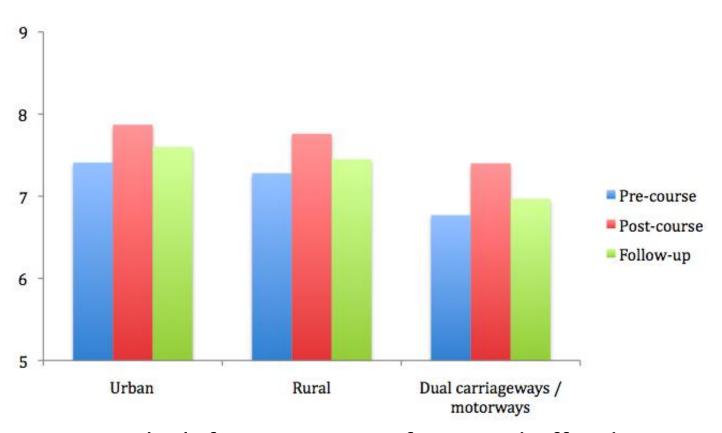


Why aren't more techniques used?

#### What do evaluations show?

- Often very large changes in attitudes and intentions but they tend to be short-term only.
- To achieve more long-lasting change it's important to address a wider range of BCTs, such as those around planning, supporting and rewarding change.

# Intentions to drive within the speed limit: NSAC clients



No such shift in intentions for speed offenders in areas where there are no courses.

## Making interventions work 1

- Identify the problem: review the evidence to specify who, what, when, where and why.
- Review what we know already: what other interventions are used and do they work?
- Identify the project stakeholders.
- Identify a theoretical framework.
- Develop the intervention aims and objectives.
- Identify which BCTs will be used to meet each objective.
- Agree an appropriate format and duration for the intervention.

## Making interventions work 2

- Develop intervention materials.
- Review.
- Produce a communications plan and materials.
- Train the people who will deliver the intervention.
- Plan the evaluation: budget; methods; sample; outcome measures; timescale.
- Develop the evaluation materials.
- Evaluate and share what works and also what doesn't.

## Example: What's Driving Us?

Aims to produce safer and more responsible attitudes towards driving and to increase motivation to drive with consideration for other road users.

- Increase clients' perceptions of driving as a complex and difficult task.
- Increase clients' recognition that the way they drive and the risks they take have negative consequences for other road users and increase the likelihood of crashing.
- 3. Increase clients' awareness of the physical, emotional, and financial consequences of being involved in a crash.
- 4. Increase clients' understanding of the need for traffic rules.
- Increase clients' insight into the things that influence their driving.
- Encourage clients to identify and overcome their own barriers to safe and considerate driving.

#### What are these drivers like?



You're overtaking and the other driver speeds up.



You're going through road works on a dual carriageway with a 50mph speed limit and average speed cameras and a lorry driver starts tailgating you.



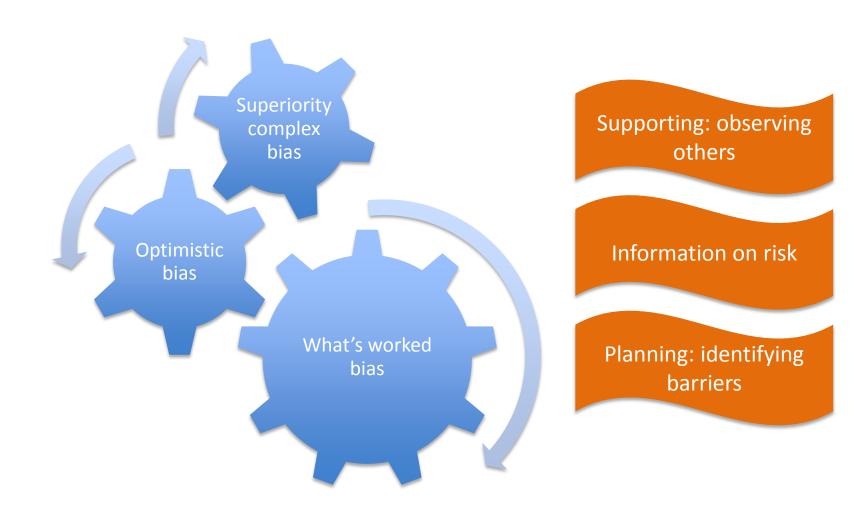
You're trying to join a motorway and a driver in the nearside lane doesn't move over.

Supporting: observing others

Information on consequences

Information on others' approval

## Myth 4: It won't happen to me



Group 1: Giving information		
BCT1	Information about risk: telling people about the increased risk associated with the target behaviour.	✓
BCT 2	Information about consequences: telling people about what might happen to themselves and others if they are involved in a collision.	<b>✓</b>
BCT 3	Information about other people's approval: telling people or encouraging them to consider what other people think of them engaging in the target behaviour.	<b>√</b>
Group 2: Teaching		
BCT 4	Instruction: telling people how they can achieve the target behaviour.	<b>√</b>
BCT 5	Demonstrating: showing people how to do the target behaviour.	
BCT 6	Feedback on performance: giving people feedback on how they are doing and what they can do to improve.	

Group 3: Planning				
BCT 7	Setting general goals: getting people to set a goal.	<b>✓</b>		
BCT 8	Forming specific intentions: identifying exactly how these goals are to be met, including when and where the target behaviour will be carried out and how it will be achieved.	<b>~</b>		
BCT 9	Identifying and overcoming barriers: anticipating what might prevent people from carrying out the new behaviour and identifying how they can overcome any potential difficulties.	<b>√</b>		
Group 4: Agreeing				
BCT 10	A different way of living / driving: getting people to choose a different way of living that will involve different life choices.	<b>√</b>		
BCT 11	Practising: agreeing with people what and how often they are going to practise a specific activity.	<b>√</b>		
BCT 12	Signing a behavioural contract: making a written pledge to behave in a particular way and signing it, witnessed by another person.			

Group 5: Supporting		
BCT 13	Observing others: watching other people perform the behaviour. This can be in person or a video clip.	<b>√</b>
BCT 14	Gaining social support: identifying other people who can help achieve the target behaviour.	<b>√</b>
BCT 15	Self-talk: encourage the person to talk themselves (out loud or silently) though how they will achieve or maintain the target behaviour.	
Group 6: Implementing		
BCT 16	General encouragement: giving the person praise and encouragement while they try to change, independent of the success they actually have in changing.	
BCT 17	Setting graded tasks: setting the person tasks that are initially easy to perform and then gradually increasing the level of difficulty until they have mastered the new behaviour.	
BCT 18	Follow-up: making contact with the person again after the intervention.	
Group 7: Monitoring		
BCT 19	Keeping a record: ssking the person to keep a record of their progress.	
BCT 20	Using cues: encouraging the person to identify prompts or cues in their environment to remind them of the target behaviour.	<b>√</b>
BCT 21	Reviewing goals: encouraging people to review the progress they have made against their goal.	

Group 8: Managing			
BCT 22	Time management: helping people to fit the new behaviour, plus any practice required, into their lifestyle.	<b>√</b>	
BCT 23	Stress management: helping people to identify and manage any stress that they experience so that they are better able to focus on and to achieve the target behaviour.	<b>*</b>	
BCT 24	Self-motivation: encouraging the person to identify the benefits of changing their behaviour and therefore to increase their motivation to change.	<b>√</b>	
Group 9: Feeling good			
BCT 25	Providing rewards: providing rewards (e.g. praise, financial incentives) upon achieving or maintaining a specific degree of change.		
BCT 26	Becoming a role model: encouraging people to identify who they might be a role model for and encouraging them to set a good example to them and to be a positive force in their communities.	<b>~</b>	
BCT 27	Relapse prevention: once the change has taken place, enabling the person to continue to feel motivated to maintain the change and to feel in control of their behaviour.	<b>√</b>	

#### Conclusions

- There have already been some major improvements in the way that we view courses for offender motorists.
- To make interventions work we need to think beyond education.
- Interventions should be evaluated.
- We need to develop an evidence base of effective BCTs.
- We need to understand which BCTs are more effective to change which theoretical constructs.

## Thank you