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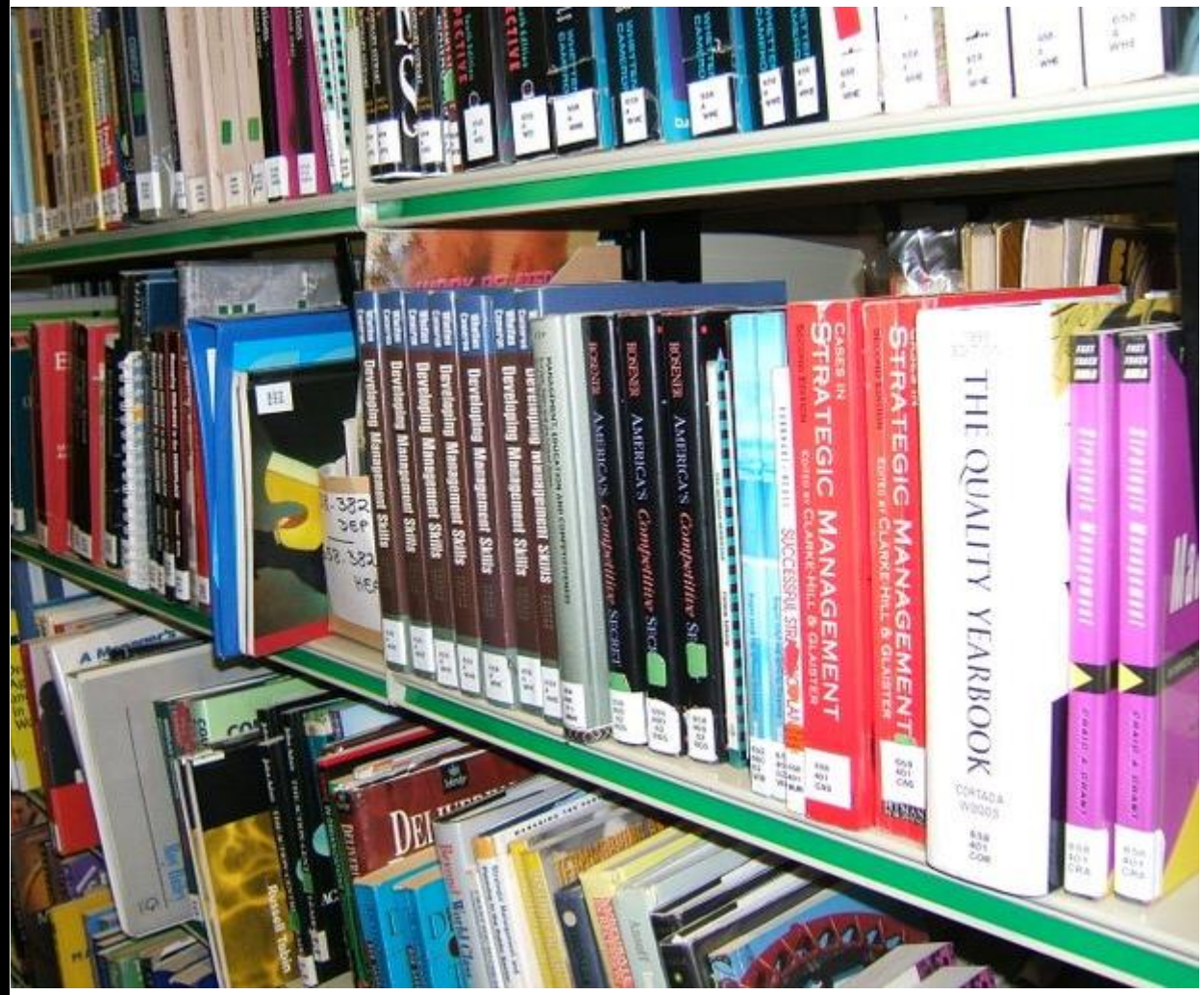
Lifting Barriers: Using Talis Aspire with our Alternative Formats Service

Pippa Wood - Senior Information Services Librarian

Natalia Gordon - Information Services Librarian

@BeckettLibrary

Alternative formats service



- Accessible copies of resources for eligible students
- Obtain reading list texts from two main sources:
  - RNIB Bookshare
  - Direct publisher requests

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Alternative formats service

- Providing Alternative Formats Service for over 10 years
- Complex workflow, increased demand
- Service review 2018-19

Photo by Lara Far on Unsplash

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Continuous Improvement

"If you can't describe what you are doing as a process, you don't know what you are doing"

W. Edwards Deming

Photo by AbsolutVision on Unsplash

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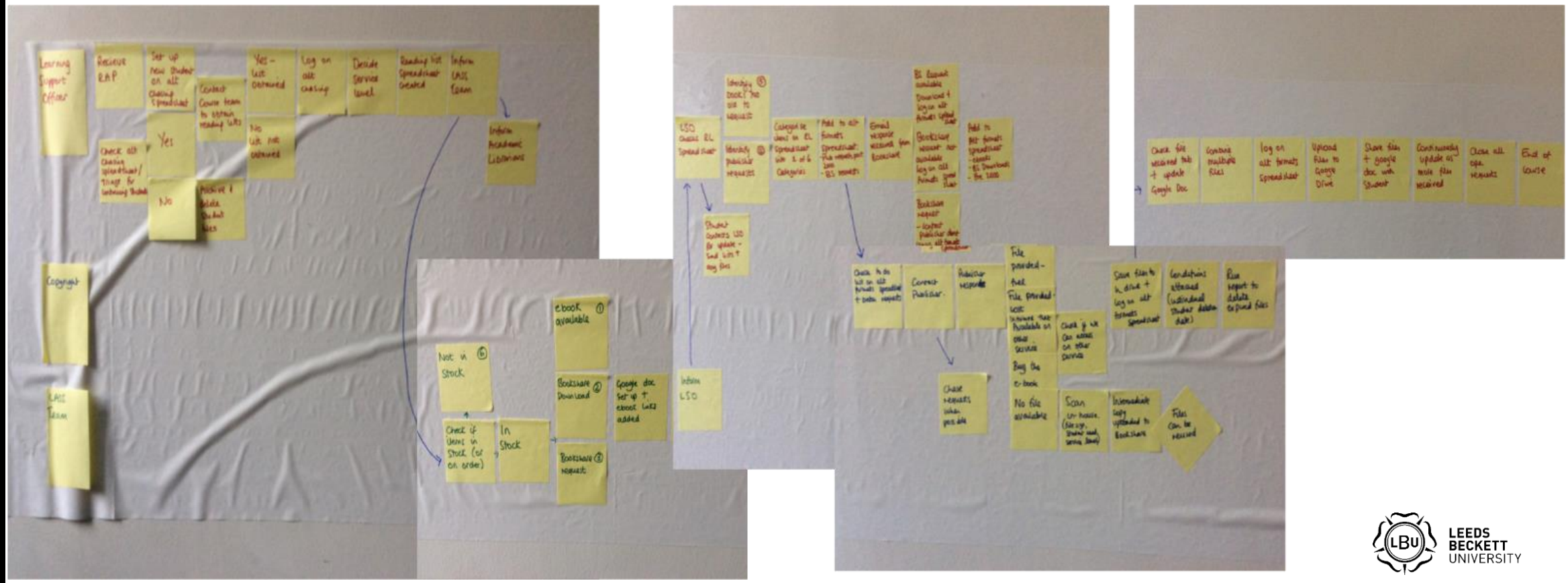
Problem

Inefficient workflow



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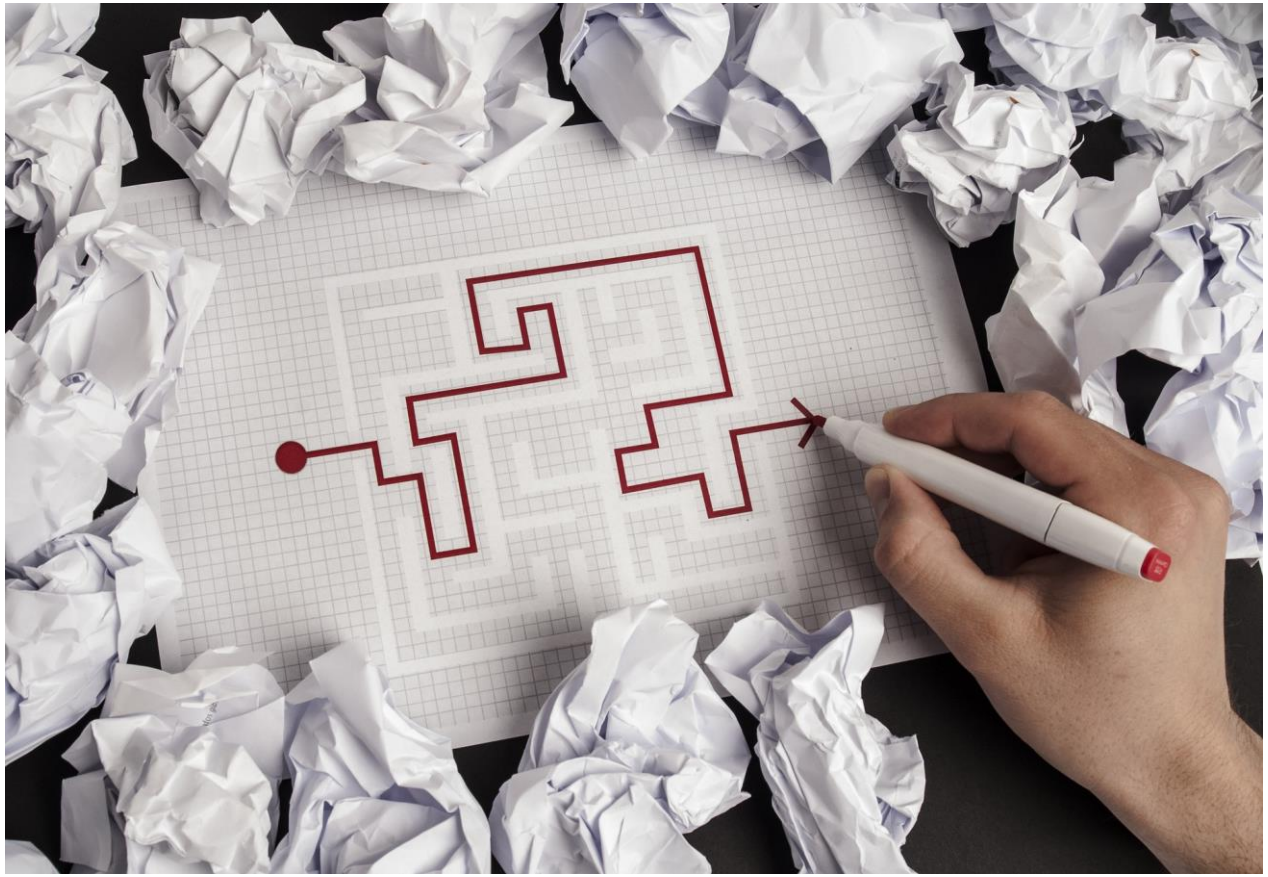
Solution

Streamlined workflow



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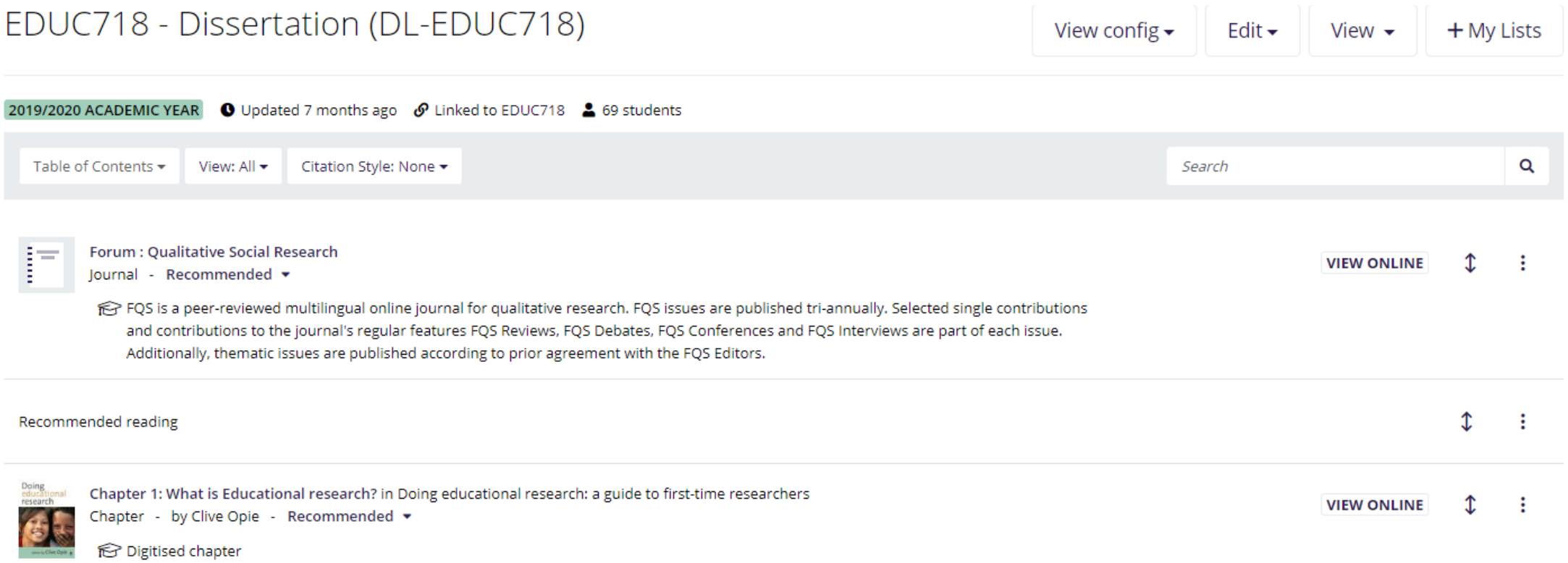
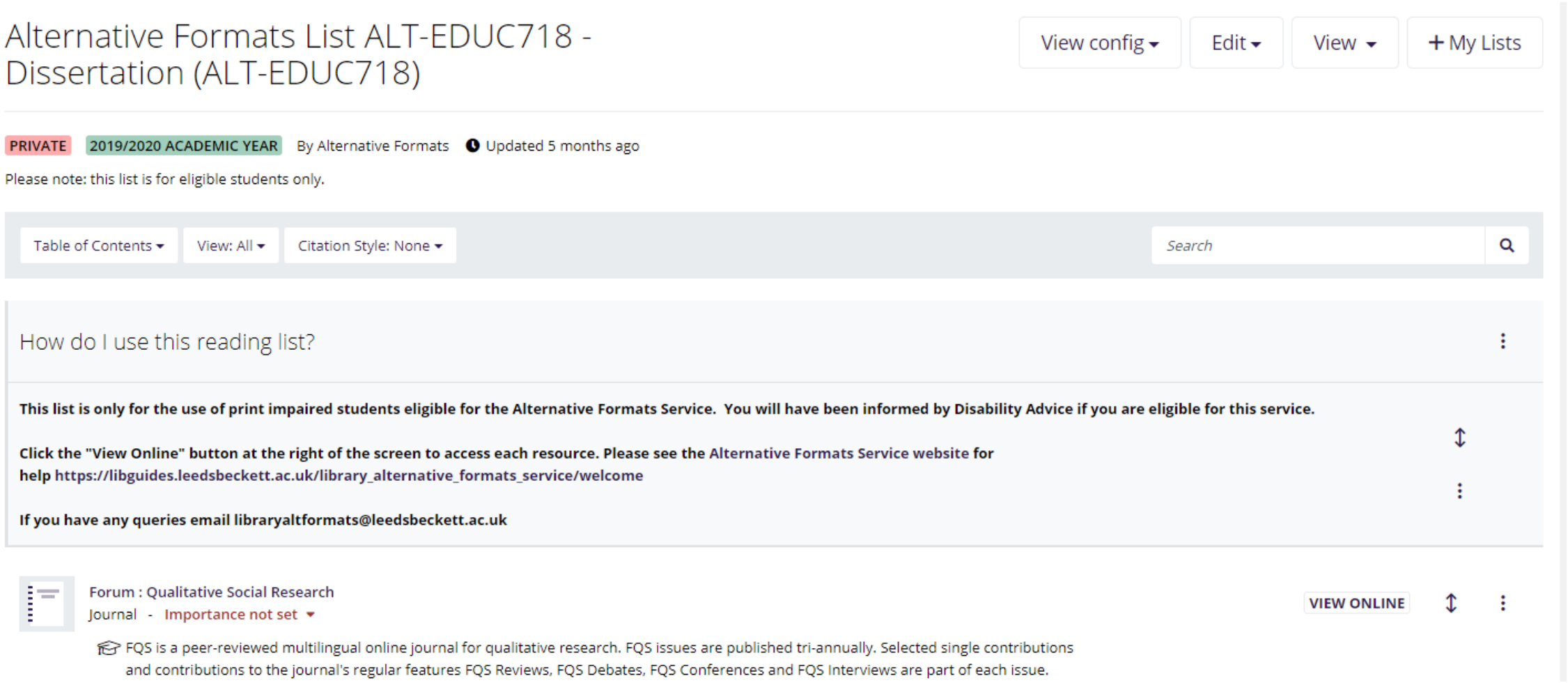
Problem

Alternative Formats students using a different reading list to their peers



Solution

Providing a parity of experience



Problem

Limited access to wider reading

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Solution

Enabling independent learning

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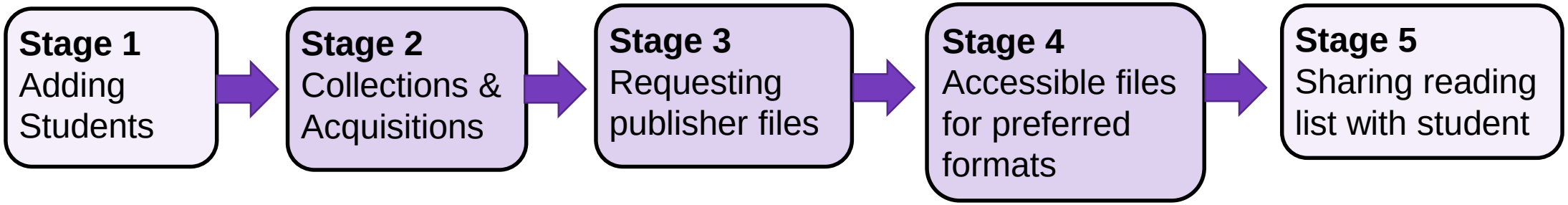
Alternative Formats Workflow



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Student feedback sessions

“I feel like this will be life changing for me. Because you can literally just click and it is there. The amount of times I literally have had to go into different tabs to get things, but it is all in one place which is really nice.”

Alternative Formats Student

Photo by Lara Far on Unsplash

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Semester 1 - Statistics

- **61 Students** using the service
- **154 Alt Formats Talis Reading Lists** created and shared
- **154 RNIB Bookshare Reading Lists** created and shared
- **81 RNIB Bookshare downloads** - non reading list titles
- **240 Publisher titles** requested (172 supplied)

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Student Video

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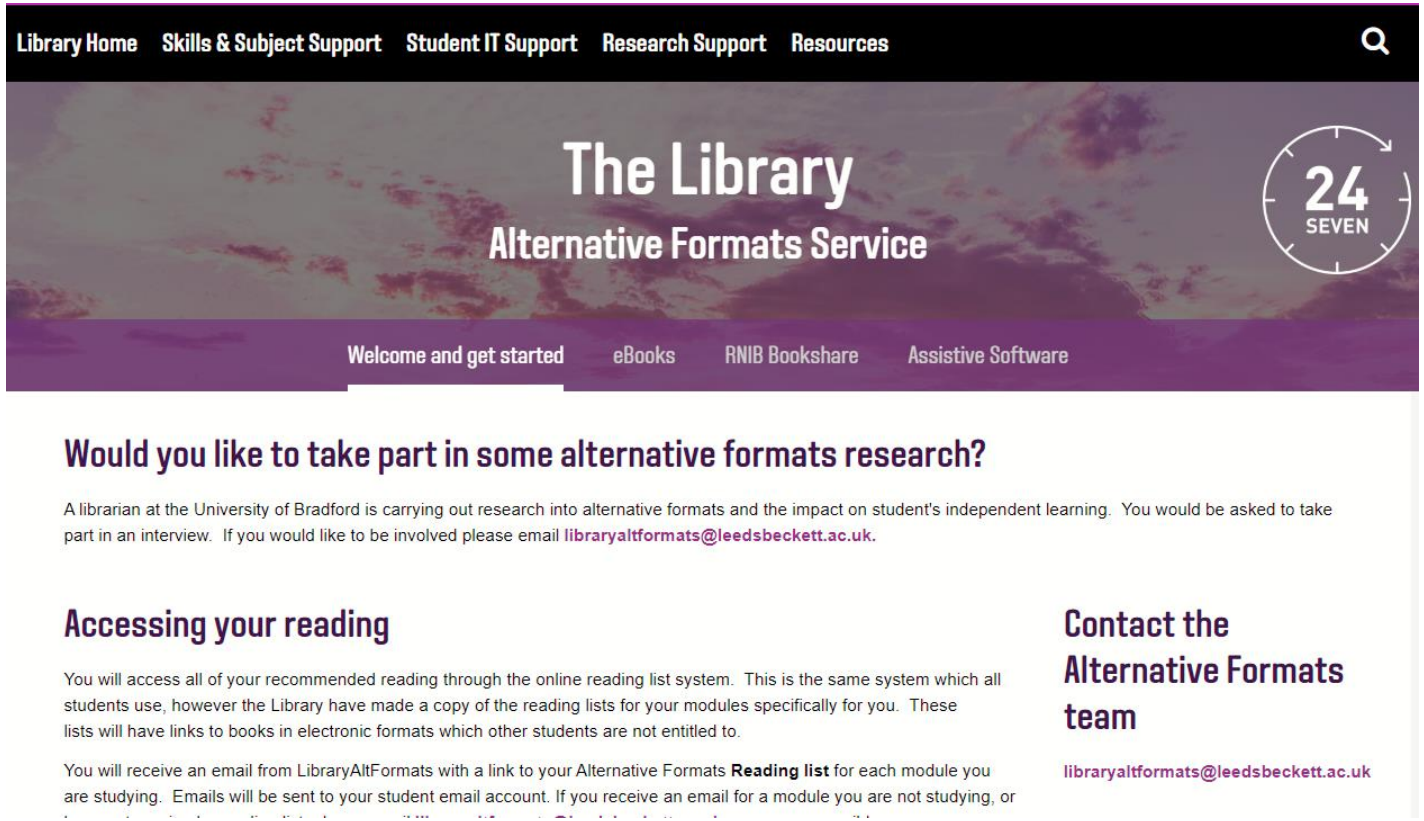
Alternative formats - a student perspective

Proactive service, help available, flexible approach



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Better service for students

- More efficient
- Independent learning
- Up to date reading list & resources

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Thank you

Any questions?