

TECHNICAL MATERIALS FOR AN INTERVIEW-SURVEY OF THE AGING

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TECHNICAL MATERIALS FOR AN INTERVIEW-SURVEY OF THE AGING

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INTRODUCTION

The materials presented in this report were utilized in an interview-survey of the aging in Decatur, Illinois, conducted during the spring of 1961. It is hoped that by making these materials available, the following purposes will be served.

- 1. A more thorough understanding of the Decatur study will be possible.
- 2. Individuals or organizations interested in research or applied programs dealing with the aging in other localities will be provided with examples of the types of instruments which it is necessary to develop.
- 3. The methodology of a multiple-purpose probability-sample survey will be recorded, aiding in an effective utilization of this tool for the solution of problems in a variety of populations.

The documents included are: 2

- 1. <u>Interview schedule</u>: This document was developed to fulfill a variety of research purposes, basic and applied. It is, of course, the most important document developed for the Decatur study since it determines the types of data collected. The schedule was pre-coded in order to simplify the subsequent coding operation. The average interview time was 1 3/4 hours, where interviewers utilized were fairly skilled.
- 2. <u>Interviewer's report</u>: In addition to obtaining responses from interviewees, interviewers were expected to make a number of observations and to record these data immediately after the interview on the separate sheets provided.
- 3. Questionnaire mailed to physicians: Aged respondents were requested to sign the last page of the questionnaire, giving their physicians permission to answer questions about their health. These releases were then mailed to physicians and, with the active aid of the Macon County Medical Society, almost 200 of the approximately 270 signed releases resulted in completed questionnaires.
- 4. <u>Instructions for interviewing</u>: While a portion of this document is devoted to particular aspects of the Decatur study, much of it applies to interviewing techniques in general. Without a document such as this it is very difficult to train individuals to be effective interviewers.

^{1.} For a report on the results of this study, see THE AGING IN A CENTRAL ILLINOIS COMMUNITY, available from the Small Homes Council-Building Research Council, University of Illinois, Mumford House, Urbana, Illinois.

^{2.} Detailed acknowledgements to those who contributed to the Decatur study are presented in THE AGING IN A CENTRAL ILLINOIS COMMUNITY. It should be noted that Mrs. Laura S. Hauck, field director of the study, was chiefly responsible for the development of documents 2, 4, 5, 6, and 9. Bernard Lazerwitz (Department of Sociology, University of Illinois) was chiefly responsible for developing documents 7 and 8.

- 5. <u>Interviewer qualifying examination</u>: This device was developed as part of the training program for interviewers. The program consisted of three 3-hour sessions and a qualifying examination. Several initial interviews were assigned between the second and third sessions, and interviewers were required to mail in their completed examinations so that these could be graded prior to the third session.
- 6.-9. Listing; instructions, cover sheet, address sheet, daily work report: These documents were developed in connection with the sampling phase of the study, which preceded the interviewing phase. In order to obtain a probability sample of individuals 60 or over in Decatur, it was necessary to select a cluster sample of residences from the street directory portion of the Decatur City Directory. It was then necessary to locate those residences which contained one or more aged individuals, and this was accomplished in the listing or enumeration phase of the study. Instructions stressed the definition of a dwelling unit, which excluded instituttionalized individuals from the study, techniques for locating all of the dwelling units assigned, and organizational matters such as filling out the cover sheet, address sheet, and work report. The cover and address sheets refer, respectively, to single and multiple dwelling unit situations, while the work report was needed as an organizational device. Note that although individuals aged 58 and 59 were listed, together with those 60 and over, the former group were not included in the study.

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II. INTERVIEW SCHEDULE

On	the whole, how satisfied are you with your	r preser	nt housing	?		
(1)	Not at (2) Somewhat. (3) A a	great leal.	(4) U V	ery.	(5) Ex	tremely.
(If	'Not at all' or 'Somewhat') If you are no	ot very	satisfied	, why don	ı't you mo	ove?
9)		8918,83	be downco	lose to t	9 83535 6	
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<i>2</i> 2	robe) What else?	dining	dots wad-	Lose to a	Carpula (Carpula (Carpula ((a)
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	the training program for laterviewers. If I stone and a southern examination of	Not at all.	Some- what.	Great deal.	Very H	Extremely much.
j)	A place where the neighborhood is nicely kept up	(7)	(8)	(9)	(0)	(X)
k)	A pleasant and well arranged interior	(1)	(2)	(3)	(4)	(5)
1)	A place where the people in the neighborhood are friendly	(7)	(8)	(9)	(0)	(X)
m)	A place close to the downtown area	(1)	(2)	(3)	(4)	(5)
n)	A place close to your doctor	(7)	(8)	(9)	(0)	(X)
0)	A place close to eating facilities	(1)	(2)	(3)	(4)	(5)
p)	A place close to facilities for social activities	(7)	(8)	(9)	(0)	(X)
q)	A place close to stores and shopping facilities	(1)	(2)	(3)	(4)	(5)
r)	A place close to a bus stop	(7)	(8)	(9)	(0)	(X)
s)	A place close to a park	(1)	(2)	(3)	(4)	(5)
t)	A place close to relatives or friends	(7)	(8)	(9)	(0)	(X)
Abou	at your living arrangements, does anyone apply.)					
(1)	No, lives alone. (5) Son of in-la	or Daught	er-	(8)	Brother(s).
(2)	parameter parame	dchildren	easy to		Other rel	ative.
(3)	☐ With son. (7) ☐ Sister	er(s).		(0)	Other.	
(4)	Daughter.			te 10 Jago	na ografi	A - (b
	ch of the following are you (is your wik? (Read Alternatives).	fe) able	to take c	are of in	the way	of house-
a)	Cooking		<u>Yes</u> (1)	W/Diffi	-	3)
b)	Day-to-day cleaning, making up beds, e	tc.	(5)	☐ (6)		7)
c)	Weekly house cleaning, washing floors,	windows,	etc. (1)			3) 🗌
d)	Laundry		(5)	☐ (6		7) 🗌 -

5.

6.

7.	Do you own or rent this place?			
	(1) Own. (2) Rent.	(3) Ren	nt-free.	
8.	(Indicate present accomodation. Ask questions, if ne	cessary.)		
		room in a roomi ouse.	ng or boardi	ng
	(2) A two (2) to four (4)-family (6) A house.	hotel or motel	room.	
	(3) An apartment. Other (Spec	cify).	Lon Cha	0
	(4) Trailer,			
9.	Do you have the following types of rooms?	No	Yes	
	a) Separate bedrooms.	(1)	(2)	#
	b) Separate kitchen with dining space.	(1)	(2)	
	c) Separate kitchen without dining space.	(4)	(5)	
	d) Living room (Separate room, combined with dining space, or combined with bedroom.)	(7)	(8)	
	e) All areas combined (Living room, dressing closet, kitchenette, Dining space.)	(0)	(X) 🗌	
	f) Other rooms, not including bathrooms	(1)	(2)	#
0.	Which of these describes your bathroom facilities?			
	(1) Bathroom shared.			
	(2) One private bathroom.			
	(4) Two or more private bathrooms.			
	(5) No indoor bathroom.			
١.	Do you have any flights of stairs within your living q	uarters?		
	(1) No. (2) Yes. How many flights of stair living quarters, including	s do you have w g half-flights?	ithin your	
	(4)	half flights.		
	(6) [1 flight. (7) [1	and 1/2 flights.		
	(8) 2 flights.	and 1/2 flights.		

12.	Do you have a basement?											
	(0)	□ No. (X)	☐ Ye	S.								
13.	of t	are interested these items?	in the	equipmen	t that p		nave in	their h			nave any	
	(1)	-	Refrige	rator.		$\frac{Y\epsilon}{(4)}$	_	5) <u>No</u>	TV.			
	(7)	(8)	Stove.			(0)		(X)	Dishwas	her.		
	(1)[(2)	Washing	machine		(4)		(5)	Vacuum	cleaner	b Ø	
	(7)[(8)	Radio.			(0)		(x)	Freezer	er Wall-		
	(1)[(2)	Clothes	dryer.		(4)		(5)	Air con	ditione	r.	
14 -	16.	(For each of How far is it with how close	from h	ere to			? A1	e you sa	atisfied	or dis	satisfied	
		GERMAN CONCERNATION OF THE PERSON OF T	stance (miles, blocks)						Fransportation			
						Catiafa.	ation		Two wows	tation		
				$\frac{1}{2} - 1 0$ 5 - 9) 1	and the second s	Satisfa Sat.	Dis.	Walk	ACCUPATION OF THE PERSON OF TH	tation Taxi	Bus	
	a)			5 - 9) 1	and the second s		Dis.	Walk	ACCUPATION OF THE PERSON OF TH	Taxi	enther reconstruction of the second second	
		The down-	(1)	5 - 9) 1	0 plus	Sat.	Dis.	Walk	Car	Taxi	enther reconstruction of the second second	
		The down-town area.	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	(2)	0 plus	(5) (5) (5)	Dis. (6)	Walk (8)□	(9)	Taxi (0)	(X) [
	b)	The down-town area. Your doctor. A place where you can eat. A place for	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	(2) (2) (1)	0 plus (3) (3) (3)	(5) (5) (5)	(6) (6) (6) (6) (10) (10) (10) (10) (10) (10) (10) (10	(8) (8) (10) (10) (10) (10) (10) (10) (10) (10	(9) (9) (9) (1)	(0) (0) (0) (0) (0) (0) (0) (0) (0) (0)	(X) (X)	
	b) c)	The down-town area. Your doctor. A place where you can eat.	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	(2) (2) (2) (2) (2) (2) (2) (2) (2) (2)	(3) (3) (3) (3) (1)	(5) (5) (5) (5) (5) (5) (5) (7)	(6) (6) (6) (6) (10) (10) (10) (10) (10) (10) (10) (10	(8) (8) (8) (8) (8) (8) (8) (8) (8) (8)	(9) (9) (9) (1)	(0) (0) (0) (0) (0) (0) (0) (0) (0) (0)	(x)	
	b) c)	The down-town area. Your doctor. A place where you can eat. A place for social acti-	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	(2) (2) (2) (2) (2) (2) (2) (2) (2) (2)	(3) (3) (3) (3) (3) (3) (3) (3) (3) (3)	Sat. (5) [] (5) [] (5) [] (5) []	Dis. (6) (6) (6) (6) (6)	(8) (8) (8) (8) (8) (8) (8) (8) (8) (8)	(9) (9) (9) (1)	(0) (0) (0) (0) (0) (0) (0) (0) (0) (0)	(X)	

(5) (6)

(4)

(2)

(8)

(8)

(9)

(9) (0) (X)

(0)

(X)

A park. (1)

Relatives or (1)

friends.

g)

h)

17. I would like to get a picture of how you would rate different things about your present housing. Imagine you are rating it for a friend who is thinking about moving into exactly the same housing you are now occupying. How highly would you rate it:
(1) Not at all good, (2) Somewhat good, (3) A great deal, (4) Very good, or

(5) Extremely good?

18.

19

	\$ 200,00 - \$ 472,00	Perception:								
		Not at	Some-						13.200	
		all	what	great		Very		treme	ely	
,	Warrana hara takan ta 62 (610 ta)	good	good	deal	Girman	good		good		
)	How much you have to climb stairs	(1)	(2)	(3)	П	(4)		(5)		
)	How easy it is to clean and take care of the dwelling	(7)	(8)	(9)		(0)		(X)		
)	The amount of room you have	(1)	(2)	(3)		(4)		(5)		
)	How much storage space there is	(7)	(8)	(9)		(0)		(X)		
)	The outside appearance of the place	(1)	(2)	(3)		(4)		(5)		
)	The amount you pay for the place	(7)	(8)	(9)		(0)		(X)		
)	The amount of privacy you have	(1)	(2)	(3)		(4)		(5)		
)	The amount of independence you have	(7)	(8)	(9)		(0)		(X)		
)	The amount of noise there is outside	(1)	(2)	(3)		(4)		(5)		
)	How well the neighborhood is kept up	(7)	(8)	(9)		(0)		(X)		
)	How pleasant and well arranged the interior is	(1)	(2)	(3)		(4)		(5)		
)	How friendly the people in the neighborhood are	ent in the	(8)	(9)	Chance	(0)	_	(X)		
OW	long have you lived at this address?									
1)	Less than 1 year. (3) 3	to 4 years	S.	(5)		10 or	mor	e yea	ars.	
(2)	☐ 1 to 2 years. (4) ☐ 5	to 9 years	5.							
Accessions	9 years or less). In how many differ t 10 years?	rent dwell	lings h	nave you						
7)	☐ 2 dwellings. (9) ☐ 4	dwellings	9	(X)		8 or				
2)	A dwellings (0) A 5	to 7 dwoll	ingg							

Owners)	mortgage, taxes	. insurance, heat	utilities, upkeep, a	nd so on?
964500	is, Carolina	onthly	boos dadwester Yearly	
(1)	Expendigues de management	han \$25.00	Less than \$	
Yes			100	
(2)		0 - \$ 39.00	\$ 300.00 ~ \$	
(3)	C 40.0	0 - 54.00	480.00 -	659.00
(4)	D 55.0	0 - 69.00	660.00 -	839.00
(5)	E 70.0	0 - 84.00	840.00 -	1,019.00
(6)	F 85.0	00 - 99.00	1,020.00 -	1,199.00
(7)	G 100.0	0 - 114.00	1,200.00 -	1,379.00
(8)	Н 115.0	00 - 134.00	1,380.00 -	1,619.00
(9)	I 135.0	00 - 159.00	1,620.00 -	1,919.00
(0)	J 160.0	00 - 199.00	1,920.00 -	2,399.00
(X)	K 200.0	00 - or more	2,400.00 -	or more
here a :	sent expectation n two years?") Expect to stay.	ce of your moving, s. Discourage vag	to stay here for the or will you difinite ue fatalism: "At my	ely move in that tage, who knows who
(3)	Definitely move			
		the state of the s	. What location would, suburbs in Decatur	
(1)	Insists no move	(Try to get R to	imagine he moved.)	
(2)	Same neighborho	ood.		
(3)	Other neighborh	nood.		

3.			ouse be remodeled or couler for you to live here?	Annual Strangerory	be changed aro	
	(1)	Not necessary	to make any changes.			
	(2)	NT.				
	(3)	Possibilities	too expensive; cannot a	fford.		
	(4)	Yes, maybe.			Gentor, delly your are. Th	
4.	If yes, might he		bilities too expensive)	. What kin	nds of changes	do you think
		Martines A market inches and m				
	Downson		Lace Lan a combination	narrocke	ony Mandagena	
				. ogs Tuoy	to signed to	
5.	dining fa		fer to live in a dwelling could you prefer living	THE RESIDENCE AND ADDRESS OF THE PARTY OF TH		
	(1)	Own cooking fa	cilities.			
	(2)	Central dining				
6.	(If own choose?		cies) If you had the choices.)	oice, which		wing would you
	First	Second				
	(1)	(7)	A single-family house	with a yar	rd to be kept	up by you.
	(2)	(8)	One of two attached un	nits each	with a yard to	be kept up.
	(3)	(9)	One of a group of atta trance and backyard as			
	(4)	(0)	A walkup apartment in	an apartme	ent house.	
	(5)	(X)	An apartment in a buil	lding with	an elevator.	
	(6)	(Y) [A trailer or mobile he	ouse.		
27.	(If cent		lities). If you had the first and second choice		nich of the fo	llowing would
	First	Second		First	Second	
	(1)	(6)	Boarding house.	(3)	(8)	Residential
	(2)	(7)	Special housing for older people.	(4)	(9)	hotel. Hotel or motel

		Not at	Some- What	A great deal	Very	Extremel much
a)	Living in specially constructed housing several stories high, with an elevator, designed for people of your age. The housing would have a central dining room, a recreation and hobby rooms, single rooms, and housekeeping services.	(avtence)	(2)	(3)	(4)	(5)
b)	Living in a specially constructed apartment house with an elevator, designed for people of your age, each apartment having its own					
	kitchen or kitchenette. Recreational and hobby facilities would be located in the same building.	(7)	(8)	(9)] (0) [(x) [
c)	The same housing as the previous one, except that all of the tenants would not necessarily be in your age group.	(1)	(2)	(3)	(4)	(5)
d)	Living in a newly constructed one- story house specially designed for people of your age. It would be one of a group of attached units, each with a seperate entrance and backyard. Recreational and hobby facilities would be located nearby	ocz co zna cz ci zna cz co co zna cz co zna c co zna cz co zna co zna co zna c co zna c co zna co zna co zna co zna co zna co zna co co zna co co	(8)	(9)] (0) [(x) [
e)	The same as just described, except that some of your neighbors are not of your age.		(2)	l (3) [7 (4)	(5)
	that some of your neighbors are not of your age. ald you prefer to live in any of the arters?				r your pres	

30.	How important is it to you to have your living unit all on the same floor?
	(1) Not at (2) Some- (3) A great(4) Very (5) Extremely. all. what. deal.
31.	How important is it to you to be able to reach your living unit without climbing any stairs?
	(7) Not at all (8) Somewhat (9) A great (0) Very (X) Extremely
32.	How important is it to you to have more than one bedroom: Not important, important, absolutely essential?
	(1) Not important. (2) Important. (3) Absolutely essential.
33.	How much would you want more than a combination living room - bedroom of reasonable size plus kitchen and bath?
	(1) Not at all. (2) A good deal. (3) Absolutely necessary.
34.	Would you (and your Husband - Wife) rather live by yourself or with somebody else?
	(5) Independently. (6) With somebody else.
35.	(If with somebody else). Who would you want to live with? (Indicate one)
	(1) Children. (5) Others in private home.
	(2) Congregate residence (Specify type)
	(3) Relatives.
	(4) Paid companion, nurse, housekeeper, etc. (7) Nursing home, institutional facility
	1200.00 - 1379.00 - 1379.00 - 1379.00 - 1379.00 - 1379.00
	Other:
36.	Would you need a full kitchen, a small kitchenette, or no kitchen at all?
	(9) Tull kitchen.
	(0) Kitchenette.
	(X) No kitchen.
37.	How about children - would you rather live where the children are <u>close</u> and can be seen and heard; where children are <u>separated</u> enough to keep out noises; or where there are <u>no children</u> at all?
	(1) Close. (2) Separated. (3) No children.

18.	If	given	a	choice,	which	of	the	following	would	you	choose?	
-----	----	-------	---	---------	-------	----	-----	-----------	-------	-----	---------	--

First choice	Second choice				
(1)		g with child ame hall.	lren in the s	ame building and	using
(2)		ng with child cate entrance		ent building, but	with
(3)	(8) Livin	ng with no ch	nildren in ne	arby dwellings.	
(4)	(9) Livir	ng with only	elderly pers	ons in nearby dwe	llings.
If you moved,	would you rather buy	or rent?			
(1) Buy.	(2)	Rent.	(3)	Rent-free.	
	into a place for rent, ding rent, heat, utilit			-	
	Mont		The state of the s	Yearly	
(1) A	Less tha	in \$25.00	Less	than \$300.00	
(2) B	\$ 25.00	- \$ 39.00	\$ 300	.00 - \$ 479.00	
(3) C	40.00	- 54.00	480	.00 - 659.00	
(4) D	55.00	- 69.00	660	.00 - 839.00	
(5) E	70.00	- 84.00	840	.00 - 1,019.00	
(6) F	85.00	- 99.00	1,020	.00 - 1,199.00	
(7) G	100.00	- 114.00	1,200	.00 - 1,379.00	
(8) H	115.00	- 134.00	1,380	.00 - 1,619.00	
(9) 🔲 I	135.00	- 159.00	1,620	.00 - 1,919.00	
(0) 🔲 J	160.00	- 199.00	1,920	0.00 - 2,399.00	
(X) K	200.00	- or more	2,400	0.00 - or more	
If you decide pay for it?	d to buy a house, which	ch letter inc		auch you could afi	ford to
(1) A	Under \$8,000	(6)	F \$16	,000 - 17,999	
(2) B	8,000 to 9,999	(7)	G 18	3,000 - 19,999	
(3) C	10,000 to 11,999	(8)	□ н 20	,000 - 24,999	
(4) D	12,000 to 13,999	(9)	I 25	,000 - 29,999	
(5) Π E	14.000 to 15.999	(0)	Пл зо	0.000 - or more	

- 12 -

I'm now going to ask you some questions about your recreational activities.

1. How much do you know about the activities conducted by ea	ch of the	: Iollowing?
--------------------------------------------------------------	-----------	--------------

			Not at all	Some- what	A great deal	Very H	Extremely
	a)	The Senior Citizens' Resources Center.	(1)	(2)	(3)	(4)	(5)
	b)	The Golden Age Club of the Salvation Army.	(7)	(8)	(9)	(0)	(X)
	c)	Adult education classes held by the Decatur Public Schools.	(1)	(2)	(3)	(4)	(5)
	d)	Adult education classes held by Millikin University.	(7)	(8)	(9)	(0)	(X)
	e)	The Decatur Public Library.	(1)	(2)	(3)	(4)	(5)
	f)	The Decatur Playground and Recreation Department.	(7)	(8)	(9)	(0)	(X)
	g)	The Decatur Park Board.	(1)	(2)	(3)	(4)	(5)
	h)	The YMCA or YWCA.	(7)	(8)	(9)	(0)	(X)
	i)	Church or other religious organizations.	(1)	(2)	(3)	(4)	(5)
2.	On	the average, about how much free	time do you	have ea	ch day?		
	(1)	None.		(4)	3 to 4 hou	ırs.	
	(2)	1 hour or less.		(5) 🔲	5 to 6 hou		
	(3)	2 hours.		(6)	More than	6 hours.	
3.	Do	you belong to any clubs or organia	zations?				
	(1)	No.					
	(2)	Yes. (Ask) Which ones? (L sometimes, or never?					
		Name of club			Most of the time	Some- times	Hardly
		Name of Club		no datas	(9)	(0) [ever (X)
		70			(9)	(0)	(X)
		Luc-Mark): Tho? What Aind	of, asslata		(9)	(0)	(X)
					(9)	(0)	(X)

(For each club "Sometimes" or "never" attended, ask): Is there any special reason why you don't attend meetings more often?

Name of Club: Reason:

4. I'm going to read a list of different activities. Tell me which of these you do fairly regularly now. (After each question, ask): Do you do it less now than at age 50?

		Regu		Less	now at 50
		Yes	No	Yes	No
a)	Read newspapers, magazines, or books.	(1)	(2)	(4)	(5)
b)	Spend time in the library.	(1)	(2)	(4)	(5)
c)	Listen to the radio or watch television.	(1)	(2)	(4)	(5)
d)	Visit with friends or neighbors.	(1)	(2)	(4)	(5)
e)	Take walks or rides.	(1)	(2)	(4)	(5)
f)	Play card, checkers, chess, or other games.	(1)	(2)	(4)	(5)
g)	Go shopping, go downtown.	(1)	(2)	(4)	(5)
h)	Go to the movies.	(1)	(2)	(4)	(5)
i)	Visit with relatives, (children).	(1)	(2)	(4)	(5)
j)	Go to a tavern. The mass evad soy ob smid work down work to	(1)	(2)	(4)	(5)
k)	Go to ball games, sporting events.	(1)	(2)	(4)	(5)
1)	Go to parks, sit around outdoors.	(1)	(2)	(4)	(5)
m)	Go to church, religious activities.	(1)	(2)	(4)	(5)
n)	Work around the house.	(1)	(2)	(4)	(5)
0)	(If R has yard), Work in the garden.	(1)	(2)	(4)	(5)
p)	Participate in meetings, clubs, organizations.	(1)	(2)	(4)	(5)
q)	Work on hobbies.	(1)	(2)	(4)	(5)
r)	Attend adult education courses.	(1)	(2)	(4)	(5)
s)	Participate in sports like fishing, hunting, golf, or croquet.	(1)	(2)	(4)	(5)
t)	Participate in community, state, or national affairs.	(1)	(2)	(4)	(5)
u)	Anything else you can think of?	(1)	(2)	(4)	(5)

				-					
5.	give you	the most		nd satisfa			are the two act		
	(11)	a	(16)	f	(21)	k	(26)	p	
	(12)	b	(17)	g	(22)	1	(27)	q	
	(13)	С	(18)	h	(23)	m	(28)	r oxolf (d	
	(14)	d	(19)	i	(24)	n	(29)	S	
	(15)	е	(10)	j	(25)	0	(20)	t	
5.	Are then	re any act	tivities you	would like	e to do but c	an't bec	ause you lack	transportat	ion
	(1)	No.							
	(2)	Yes.→(A	sk): What a	re they?_		oat Ladd	rs, pool, and	Abeno 111	
	Design		(16) a (16)	e)	(s) (n)	Table o	assoot garose	r sroM (g	
7.	Are then readily?						ause you are u		avel
	(1)	No.							
	(2)	Yes.→ (A	Ask): What a	re they?	Probability Boss				
8.	Are then				d like to do		t do because t		8
	(1)	No.							
	(2)	Yes.	Ask): What a	re they?_					
	for the state of t								
9.	Would you	0			104 13		our favorite r		
	(1)								
	(2)	No.							
0.			special assi retirement?	stance fr	om anyone to	help pre	pare you for r	ecreational	
	(1)	No.							
	(2)	Yes.	Ask): Who?	What kind	of assistanc				

More croquet courts. More croquet courts. More access to the lake for fishing. An easy nine-hole golf course. Craft or hobby rooms. Game rooms for cards, chess, checkers, pool, and the like. More reading rooms. Television rooms. there any other recreational facilities wided here in Decatur for your own possible.				(4)	(5) (X) (5) (X) (5) (X) (5) (X) (having
More access to the lake for fishing. An easy nine-hole golf course. Craft or hobby rooms. Game rooms for cards, chess, checkers, pool, and the like. More reading rooms. Television rooms. there any other recreational facility yided here in Decatur for your own possible.	(1)	(2)	(3)	(4) (0) (4) (0) (0)	(5) C (X) C (5) C (X) C (5) C
An easy nine-hole golf course. Craft or hobby rooms. Game rooms for cards, chess, checkers, pool, and the like. More reading rooms. Television rooms. there any other recreational facility yided here in Decatur for your own post	(7) (1) (7) (7) (7) (8) (es which	(8)	(9) (3) (9) (9) be inter	(0)	(X) [(5) [(X) [(5) [(X) [
Craft or hobby rooms. Game rooms for cards, chess, checkers, pool, and the like. More reading rooms. Television rooms. there any other recreational facility yided here in Decatur for your own post	(1)	(2)	(3)	(4)	(5) (X) (5) (X) (X) (X)
Craft or hobby rooms. Game rooms for cards, chess, checkers, pool, and the like. More reading rooms. Television rooms. there any other recreational facility yided here in Decatur for your own post	(7) (1) (7) (7) (1) (es which	(8) (2) (8) (9) you would	(9) (3) (9) (9) (be inter	(0) [(4) [(0) [(X) (5) (X) (X)
checkers, pool, and the like. More reading rooms. Television rooms. there any other recreational facilitivided here in Decatur for your own pos	(1) [] (7) [] .es which	(2) (8) (you would	(3) (9) (be inter	(4) [(5) [(X) [
Television rooms. there any other recreational facilitivided here in Decatur for your own pos	(7)	(8) you would	(9) D	(0)	(X)
there any other recreational facilitivided here in Decatur for your own pos	es which	you would	be inter	The second secon	Liberra
vided here in Decatur for your own pos	es which			rested in	having
new recreation buildings are construct	ed in Dec	catur, wha	t program	ns or serv	ices
				(9) (8)	17(6)
Go to cource, religious schiennes.				(2) (4)	
					107
Bartishma in merikan, dida, Aren	tractions,	1	Q.) r		L TESS
t special facilities would you like to your own possible use?	see incl	luded in s	uch recre	eation bui	ldings
Participate in sports like fishing, I	muting,		(1)	(2) (4)	
	t special facilities would you like to	ld you be interested in for your own possible to the special facilities would you like to see inc.	t special facilities would you like to see included in s	t special facilities would you like to see included in such recreyour own possible use?	t special facilities would you like to see included in such recreation bui your own possible use?

Now, I I	have some questions about your workin	g experi	Lences.
First, 1	have you done any work for an income	during t	the past year?
(1)	No. (Skip to question #8)		
(2)	Yes. (Continue)		
getting	ed only) What kind of work did you denough information to accurately clase the most appropriate category, but	ssify R do not	in one of the categories. Then read them)
(1)	Professional, technical.	(6)	Unskilled, laborer, casual worker
(2)	Owner, manager, official.	(7)	Service (e.g., janitor, watchman porter).
(3)	White collar, clerical, sales.	(8)	Farm owner.
(4)	Skilled worker, foreman, craftsman.	(9)	Farm laborer, tenant.
(5)	Semi-skilled, operator.		
(Employed	ed only) On the average, about how mar?	nany hour	rs a week did you work during the
(1)	Less than 5 hours.	(5)	31 to 40 hours.
(2)	5 to 10 hours.	(6)	41 to 50 hours.
(3)	11 to 20 hours.	(7)	Over 50 hours.
(4)	21 to 30 hours.		
	ed only) During the past year, have ion, that is, the one you had during		
(1)	Yes.	(2)	Didn't have regular occupation.
(3)	No. (Ask): What was your regular		at ar extremely importants added
	(1) Professional, technical.	(6)	Unskilled, laborer, casual worker
	(2) Owner, manager, official.	(7)	Service (e.g. janitor, watchman,
	(3) White collar, clerical,	(8)	porter. Farm owner.
	sales. Skilled worker, foreman, craftsman	(9)	Farm laborer, tenant.
	(5) Semi-skilled, operator.		

5.	(Employed only) Do you consider yourself to be partly retired?
	(1) Yes. (2) No.
6.	(Employed only) How much do you like your present job?
	(1) Not at (2) Somewhat (3) A great (4) Very (5) Extremely deal much much
7.	(Employed only) How much do you look forward to the time when you will retire?
	(1) Not at (2) Some- (3) A great (4) Very (5) Extremely all what deal much much
	(Non-employed only: Employed, skip to question 18)
8.	(Non-employed) In terms of working for an income, which of the following best describes your situation (Read).
	(1) Tully retired. (3) Looking for full-time work.
	(2) Partly retired. (4) Looking for part-time work.
	(5) [(Housewife): (If housewife, skip rest of Employment Section.)
9.	(Non-employed: If fully or partly retired) Did you stop working all at once, or gradually by working fewer and fewer hours?
	(1) Stopped at once. (2) Gradually.
0.	(Non-employed: If fully or partly retired) If there were more opportunity for part-time work, would you go back to work?
	(1) Yes. (2) No. (3) Depends (Specify)
1.	(Non-employed: If fully or partly retired) How satisfied are you with being retired?
	(1) Not at (2) Some- (3) A great (4) Very (5) Extremely all what deal much much
2.	(Non-employed: If fully or partly retired) How much would you say you keep occupied now as compared to when you were working?
	(1) Not at (2) Some- (3) A great (4) Very much (5) Extremely deal what

(1)	Professi	ional, ted	chnical.	(4)		(6)		Unskil	led, la	borer,	casual	worker
(2)	Owner, n	manager, o	official			(7)				, janite	or, wa	tchman,
(3)	White co	ollar, cle	erical, s	ales	•	(8)		porter Farm o				
(4)	Skilled craftsma	worker, i	foreman,			(9)				tenant	٠	
(5)	Semi-ski	illed, ope	erator.									
(All no	n-employed	d, except	housewiv	res)	How :	long	has	it been	since	you sto	pped w	orking
(1)	1 year o	or less.	(3)	3	to 5	year	cs.	(5)		.1 to 20	years	
(2)	2 years	to 63 th	(4)	6	to 10) yea	ırs.	(6)		over 20	years.	
	n-employed Jobs held				In ge	enera	11, h	now sati	sfied v	were you	with	your
(1)	Not at all	(2)	Some- what	(3)		A gradea		(4)	Very	(5)] E2	tremel;
	n-employed to retire		housewiv	res)	As ye	ou th	nink	back, h	ow much	have y	ou loc	ked
(1)	Not at all	(2)	Some- what	(3)		A gr		(4)	Very	(5)] E2	ktremel;
	n-employed duced sind					much	woul	d you s	ay your	total	income	has
(1)	Not at all	(2)	Some- what	(3)		A gr	reat	(4)	Very much	(5)	E2	ktremel;
importa importa importa	cept, house the nt (is) (vent, a greathink of a	m about wo was) each at deal of	orking, to of these fimporta	thing thing ince,	s the ngs to very	y war o you impo	nt to u: N ortan	o obtain Not at a nt, or e	from to the streme of the stre	their wo ortant, ly impor	rk. H somewh tant?	How nat

	Not at	Some- what	A great deal	Very	Extremely
a) Friendships with others in the work situation.	e (1)	(2)	(3)	(4)	(5)
b) The feeling of doing useful work.	(1)	(2)	(3)	(4)	(5)
c) The money you receive.	(1)	(2)	(3)	(4)	(5)
d) The respect from others you g from the job.	et (1)	(2)	(3)	(4)	(5)
e) The opportunity to make use o your abilities and skills.	f (1)	(2)	(3)	(4)	(5)
f) The feeling of independence year.	ou (1)	(2)	(3)	(4)	(5)
g) Doing the actual work itself. (The things specifically involved in the work as distinc from money, friendships, etc.		(2)	(3)		(5)
(All, except housewives) (Employed: your present work)					
(Non-employed: The work you did these things (do) (did) you actua very much, or extremely much?					
		Some- what	A great deal	Very much E	xtremely
a) Friendships with others in the work situation.	-	(2)	(3)	(4)	(5)
b) The feeling of doing useful work.	L omos ova	Commen	(3)		(5)
c) A comfortable income.	(1)	(2)	(3)	(4)	(5)
d) Respect from others for working on the job.		(2)	(3)	(4)	(5)
e) Opportunities to make use of your abilities and skills.	(1)	(2)	(3)	(4)	(5)
f) A feeling of independence.	(1)	(2)	(3)	(4)	(5)
g) Being able to do the kind of work which was, in itself, en	(1)	(2)	(3)	(4)	(5)

19.

20. (Non-employed): Fully or partly retired; employed: those who consider themselves partly retired in question. Now that you are (retired) (partly retired), how much of each of these things do you feel you get.

	N (4) [] Divorced.	ot at	Some- what	A great deal	Very Extremely much
a)	Friendships with others.	(1)	(2)	(3)	(4) (5)
b)	The feelings of doing useful things.	(1)	(2)	(3)	(4) [(5) [
c)	A comfortable income.	(1)	(2)	(3)	(4) [(5) [
d)	Respect from others for the things you do.	(1)	(2)	(3)	(4) [(5) [
e)	Opportunities to make use of your abilities and skills.	(1)	(2)	(3)	(4) [(5) [
f)	A feeling of independence.	(1)	(2)	(3)	(4) [(5) [
g)	Being able to do the kinds of things which are, in themselves enjoyable.	(1)	(2)	(3)	(4) [(5) [

Now I have some questions about your family and friends. Are you now single, married and living with your husband/wife, widowed, divorced, or separated? (4) Divorced. (1) Single. Married and living with spouse. (5) Separated. Widowed. 2. (All females who are not single) What kind of work did your husband do during most of his life? (If R was married more than once, give information on most recent mate). Professional, technical. (5) Semi-skilled, operator. Owner, manager, official. Unskilled, laborer, casual worker. (6) (7) Farm owner. White collar, clerical, sales. Skilled worker, foreman, craftsman. (8) Farm laborer, tenant. (All females who are not single) How many years of school did your husband finish? (If married more than once, most recent husband). 0 to 3 years grammar (grade) (5) High school graduate (12 years). school. Some college. (6)(2)4 to 7 years grammar (grade) College graduate. school. (7) 8 years grammar school (graduated). (8) Some post-graduate or professional (3)work. (4)Some high school (up to 12 years). (9) Completed, post-graduate or professional work. (Females married and living with husband) Is your husband retired, either completely 4. or partially?

Yes.

(2)

No.

	[52] [4] (8) [97-0 [97-07] [2] (4) [16.844 A [97][2] (8) [1-9866				
(1	Professional, technical. (5) S	Semi-skill	ed, operato	or.	
(2	Owner, manager, official. (6)	Jnskilled,	laborer, c	casual wo	rker
(3	White collar, clerical, sales. (7)	arm owner	· young I		
(4) Skilled worker, foreman, craftsman. (8)	Farm labor	er, tenant:	(2)	
. Wh	ere was your father born? (If U.S.A., specify state)				
. Wh	ere was your mother born? (If U.S.A., specify state)		Augus acc	w <u>G</u> n	81
. (A	all except single) Do you have any living children?				
(1	Yes. (2) No. (Skip to question #16)				
	f living children) Do you feel that your children shecord under "should").	nould do t	the following	ng things	3:
		G) 1		411	
	(6) Loss then annually. (ted would you like to see them? (The one(s) already	Should		ctually No	
a)	(ten would you like to see them? (The one(s) siready	Yes	Ac Ac Yes (2) (1)		
a) b)	Take care of you when you get sick, even if it is not convenient?	Yes	No Yes (2) (1)	No	
	Take care of you when you get sick, even if it is not convenient? Take you along sometimes when they go out with their own friends?	Yes (1) (1)	No Yes (2) (1) (2) (1)	No (2)	
b)	Take care of you when you get sick, even if it is not convenient? Take you along sometimes when they go out with their own friends? Live near enough so that you can see them, even if it means giving up a better job somewhere else? Help you with money when you need it, even if they cannot spare much?	Yes (1) (1) (1) (1) (1) (1)	No Yes (2) (1) (2) (1) (2) (1)	No (2) (2) (2)	
b)	Take care of you when you get sick, even if it is not convenient? Take you along sometimes when they go out with their own friends? Live near enough so that you can see them, even if it means giving up a better job somewhere else? Help you with money when you need it, even if they cannot spare much?	Yes (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	No Yes (2) (1) (2) (1) (2) (1) (2) (1)	No (2) (2) (2)	

11.	(If live	ing children) How satisfied are youn?	with the	e way you are treated by your
	(1)	Not at (2) Some- (3)	A great deal	(4) Very (5) Extremely much
12.	(If liv	ing children) Which one of these st	atements	fits you best? (Read)
	(1)	I enjoy seeing my children more th	nan almos	t anything else.
	(2)	I like to see my children, but if it too much.	I don't	see them for a time, I don't miss
	(3)	Visits with my children can be a sto leave.	strain, a	nd I am often glad when it is time
13.		ing children) How often do you get e household).	to see a	ny of your children? (Those out-
	(1)	More than once a week.	(4)	Monthly.
	(2)	Weekly.	(5)	Holidays, occasionally, but at least once a year.
	(3)	Couple of times a month.	(6)	Less than annually.
14.	(If liv most of	ing children) How often would you ten)	like to s	ee them? (The one(s) already seen
	(1)	More than once a week.	(4)	Monthly.
	(2)	Weekly.	(5)	Holidays, occasionally, but at least once a year.
	(3)	Couple of times a month.	(6)	Less than annually.
15.		ing children) Do you see less of you, or more now?		ren now compared with age 50, abou
	(1)	Less now. (2) Same.		(3) More now.
16.	Now, ab	out your very close friends, how of	ten do yo	u get to see any of them?
	(1)	More than once a week.	(4)	Monthly.
	(2)	Weekly.	(5)	Holidays, occasionally, but at
	(3)	Couple of times a month.	(6)	least once a year. Less than annually.
17.	How oft	en would you like to see them? (The	e one(s)	already seen most often).
	(1)	More than once a week.	(4)	Monthly.
	(2)	Weekly.	(5)	Holidays, occasionally, but at
	(3)	Couple of times a month.	(6)	least once a year. Less than annually.

18. Do you see less of your very close friends now compared with age 50, about the same,

or more now?

	(1)	Less now.	(2) S	ame.	(3)	More now.	
19.	you	comparison to when you are treated with less each of the following:					
				Less now	Same	More	
	a)	Your family.	i o Liruri Minsilon take	(1)	(2)	(3)	
	b)	Your very close frien	ds.	(1)	(2)	(3)	
	c)	Your acquaintances.		(1)	(2)	(3)	
	d)	People in general wit into contact.	h whom you con	ne (1)	(2)	(3)	

•	Do you think it's a good idea to have periodica a doctor even if there's nothing wrong?	ally a c	complete physical examination by
	(1) No. (Ask) Why not?	T 200	
	(2) Yes (Ask) How often do you have such	ch an ex	ramination?
	(1) Twice a year or more.	3)	Less than once a year.
	(2) Once a year.	4)	Never.
LA.	How long (does) (do you think) such an examina	tion tak	xe(s)?
	(1) Less than 10 minutes	5)	30 to 44 minutes.
	(2) 10 to 14 minutes.	6)	45 to 59 minutes.
	(3) 15 to 19 minutes.	7)	60 or more minutes.
	(4) 20 to 29 minutes.		
l B.	How much (does) (do you think) such an examina	tion cos	st(s)?
	(1) \$2.00 or less. (4) \$7.00 to	\$10.00	(7) \$25.00 to \$49.00
	(2) \$\bigcup \$3.00 to \$4.00 (5) \$\bigcup \$11.00 to \$	\$15.00	(8) \$50.00 or more.
	(3) \[\\$5.00 \to \\$6.00 \((6) \] \\$16.00 \to \\$	\$24.00	
2.	If, in an emergency, you could not contact you (Indicate one)	r regula	ar physician, what would you do?
	(1) Call any other doctor.	7)	Call Fire Department.
	(2) Call physician's exchange. (8)	Call Senior Citizens Resources Center.
	(3) Call hospital.	o) []	
	(4) Call ambulance.	9)	Call relative or neighbor.
	(5) Call Health Department.	0)	Call minister.
	(6) Call police.	X)	Do nothing.
		ther	
2A.	Have you ever had such an emergency situation needed help quickly?	while 1:	iving here in Decatur where you
	(1) No.		
	(2) Yes (Ask) What happened? Who were to get help?	you abl	le to reach? How long did it take

3.	Do you have any health insurance coverage for yourself at the present time?	
	(1) Yes. (2) No. (Ask) Have you ever had any such insurance?	
	Yes. No. (Skip to question #4)	
3A.	(Has or had health insurance) For how many years (have you carried) (did you carry) health insurance?	
	(1) 1 year or less. (3) 4 to 5 years. (5) 11 to 20 years.	
	(2) 2 to 3 years. (4) 6 to 10 years. Over 20 years.	
	(Has or had health insurance) Which of the following costs (are) (were) covered: (Re	ad
	a) Hospital costs? -Yes -No (1) (2)	
	b) Surgical costs? (1) (2) (
	c) Physician's visits at home or your visits to his office? (1) [(2) [
	d) Major medical costs for unusually long illness? (1) (2)	
3C.	(Has or had health insurance) How much (does) (did) your own insurance cost you ever month? (If policy covers 2, divide by 2)	ry
	(1) \$\bigcup \$1.00 \text{ or less}\$ (4) \$\bigcup \$4.00 \text{ to \$5.00}\$ (7) \$\bigcup \$10.00 \text{ to \$12.00}\$	
	(2) \$\bigcup \\$2.00 (5) \$\bigcup \\$6.00 to \\$7.00 (8) \$\bigcup \\$13.00 or more.	
	(3) \$3.00 (6) \$8.00 to \$9.00	
4.	(Has <u>no</u> health insurance: 'No' on question #3, first part) Why don't you carry such insurance (now)?	
4A.	If you were considering the purchase of health insurance, which of the following three would you purchase, if you had to choose?	е
	(1) Complete coverage of hospital, surgical, and physician expenses that has a higher priced premium?	
	(2) Coverage which provides for 70 to 80% of the hospital, surgical, and physic expense that has a medium priced premium?	ian
	(3) Coverage which provides for medical expenses in excess of \$500.00 that has a lower priced premium?	1

-	notrasup or qual?)	I No.	2507 []	The state of the s	
If you mould you		of a phy	sician and could not	afford to	o pay for them, what
	Park II Dray	r ar sor	29 c os p ⁽³⁾ [](8)	**, \$\$83 ·	884884 (1)
	the year 1960, about expenses come to?	how muc	h did all of your own		ur husband's/wife's)
(1)	Less than \$25.00.	(4)	\$ 75.00 to \$ 99.00.	(7)	\$200.00 to \$299.00
(2)	\$25.00 to \$49.00.	(5)	\$100.00 to \$149.00	(8)	\$300.00 to \$499.00
(3)	\$50.00 to \$74.00.	(6)	\$150.00 to \$199.00	(9)	\$500.00 to \$799.00
				(0)	\$800.00 or more.
you had	ou see your doctor o more money?	r dentis	st or use other health		
(1)	Yes. (2) N	Ο.	e) How much (doof)		
	the year 1960 did yo of the cost?	u need a	any medical or dental		
(1) []	No. (2) Ye	s. (Ask	x) What services? Ap	proximat	e cost?
(1)					(3) 🔲 83.00
(1)			And the same of th		
Candres day (*)	(If Ye		Did you try to make munity services of	ke use of c other s	any established comources of help?
Candres day (*)		s)>(Ask	Did you try to make munity services of Yes (Ask)	c other s	ources of help?
Candres day (*)	(1) N	(Ask	munity services or	other s	ources of help? s? What happened?
Candres day (*)	(1) N	(Ask	munity services of the munity services of th	other s	ources of help? s? What happened?
	(1) N	(Ask	munity services of the servic	c other s	ources of help? s? What happened?
	(1) N	ized her	munity services of the servic	c other s	ources of help? s? What happened?
Have yo	(1) No. (2) Ye	ized her	munity services of Yes (Ask) Yes (Ask) The in Decatur? (a) Which hospital(s) Ind you experience any of the hospital(s)?	c other s Which one	ources of help? s? What happened?

9A.	Based on your personal experience or knowledge, are you satisfied with the hospital facilities in Decatur?
	(1) ☐ Yes. (2) ☐ No.→(Ask) Why not?
10.	Have you ever visited one of the nursing homes in Decatur?
	(1) Yes. (2) No.
10A.	Based on your personal experience or knowledge, are you satisfied with the nursing home facilities in Decatur?
	(1) Yes. (2) No. (Ask) Why not?
11.	If you had an illness which required little expert medical or nursing care but where you had to remain in bed much of the time, where would you arrange to be cared for? (What kind of facility, e.g., hospital, visiting nurses at home, etc.)
12.	Do you have a regular doctor who usually takes care of your illness?
	(1) Yes. (Ask) Would you tell me his name?
	Dr.
	First Name Last Name
	(2) No. (Ask) Would you tell me the name of the doctor here in town who knows you best?
	Dr.
	First Name Last Name
13.	For how long a period have you been using the services of Dr?
	(1) Less than 6 months. (4) 2 to 4 years, 11 months.
	(2) 6 to 11 months. (5) 5 to 9 years, 11 months.
	(3) 12 to 23 months. (6) 10 years or more.

14.				How many t 12 months?		e you see	n Dr.		9-1107-80 0-07-080	regar	ding
	(1)	Not at		(4)		4 times.	(7)		11 to 20	times	
	(2)	Once.		(5)		6 times.	(8)	-	21 to 40		
	(3)	Twice.		(6)		10 times.		20000	Over 40	times.	
15.	Is Dr.			a general	practiti	oner or a	special	ist?			
		General	and the second s	ioner.		-			What k	ind?	
16.	medical c			say he is?	6 / ·	Consession of the Consession o	. 5au285	off bit	Religion (al acc	
	(1)	Under 3		(3)		49			60 to 69		
	(2)	30 to 3		(4)	50 to		(6)		70 or ov		
17.	de sava es			th your do				as so l			
	(1)	Not at all	(2)		(3)	A great deal	(4)	Very	(5)] E2	xtremely
1100	(11 110)	, at all	01 50	me wira c)	mily alci	r e you me	re satis	ileu.	recondenses and reconstruction of the second		
	Extra tile 3									03.0	
18.			get this	feeling te?						a per	rson
	(1)	Not at all	(2)	Some- what	-	A great deal	(4)	Very] E:	xtremely much
19.	How much	do you	feel you	have thin	gs in co	ommon with	n your do	ctor?			
	(1)	Not at all	Concine		(3)	A great deal	-	Very	(5)] E:	xtremely much
20.	How free	do you	feel to	talk about	non-med	dical matt	ters with	your	doctor?		
	(1)	Not at all	(2)	Some- what	(3)	A great deal	(4)	Very	(5)] E:	xtremely much
21.	How clos	se would	you say	your frien	dship w	ith your	doctor is	?			
	(1)	Not at	(2)	Some-	(3)	A great	- Comment	Very	(5)	7	xtremely

I'm now going to ask you a number of questions which can be answered by these alternatives: Never, sometimes, most of the time, almost always, or always.

22.	How often do you a great deal of					ır doctor	if you	think	it involves
	(1) Never	(2)	Some- times	(3)	Most of the time	Chobsens	Almost	(5)	Always
23.	When your docto you actually re					some fu	ture time	e, how	often do
	(7) Never	(8)	Some- times	(9)	Most of the time	(0)	Almost	(X) [Always
24.	How often do yo	u do somet	hing whi	ch your d	loctor thin	nks is no	t good fe	or you	r health?
	(1) Never	(2)	Some- times	(3)	Most of the time	(4)	Almost	(5)	Always
25.	How often do yo ficulties are?	u feel you	give you	ur doctor	a very co	omplete p	icture o	f what	your dif-
	(7) Never	(8)	Some- times	(9)	Most of the time	(0)	Almost	(X) [Always
26.	How often do yo to your doctor?		are mis	understoc	d when you	ı try to	explain	your d	ifficultie
	(1) Never	(2)	Some- times	(3)	Most of the time	(4)	Almost	(5)	Always
27.	How often would your condition?		ou recei	ve basic	instructio	ons about	how to	take c	are of
	(7) Never	(8)	Some- times	(9)	Most of the time	(0)	Almost	(X) [Always
28.	How often would	you say y	ou under	stand exa	ctly what	your doc	tor want	s you	to do?
	(1) Never	(2)	Some- times	(3)	Most of the time	(4)	Almost	(5)	Always
29.	How often would	you say y	our doct	or goes i	nto the me	edical de	tails of	your	condition?
	(7) Never	(8)	Some- times	(9)	Most of the time	(0)	Almost	(X) [Always
30.	How often does	your docto	or tell y	ou what y	ou want to	o know ab	out your	condi	tion?
	(1) Never	(2)	Some-	(3)	Most of	(4)	Almost	(5)	Always

31.	How	often would you say y	our doc	tor is	able to 1	relieve your	worries	about you	r health?
	(7)	□ Never (8) □	Some- times	(9)	Most the	of (0)	Almost	(X)	Always
32.		often after leaving y ld have expected him t		tor ha	ve you fel	t that he h	as done e	verything	you
	(1)	☐ Never (2) ☐	Some- times	(3)	регория	of (4)	Almost	(5)	Always
33.		n you are ill, how oft ghbors?	en do y	ou get	medical a	advice from	friends,	relatives	, or
	(7)	□ Never (8) □	Some- times	(9)	Most the	of (0)	Almost	(X)	Always
34.	Whe	n you are ill, how oft	en do y	ou try	to cure	yourself?			
	(1)	Never (2)	Some- times	(3)	Most the	of (4)	Almost	(5)	Always
35.	How	often would you say y	our doc	tor is	able to p	permanently	cure your	ailments	?
	(7)	□ Never (8) □	Some- times	(9)	Most the	of (0)	Almost	(X)	Always
36.		each of the following t of the time, almost		or al	ways see			w often dec	26 H
		Bitth deomiter file	Never	Some- times		Almost always A	е	hysician' xpectatio Yes No	ns
	a)	If you ran a temperature for two days?	(1)	(2)	(3)	(4) [(5) [(7) [(8)	
	b)	If you found blood in your stools?	(1)	(2)	(3)	(4) (5) [(7) [(8)	
	c)	If you had not seen a physician for one year and presently had no discomfort?	(1)	(2)	(3)	(4) (5) [(7	(8)	0 88
	d)	If you had a severe headache for three days?	(1)	(2)	(3)	(4) (5) [(7	(8)	
	e)	If you had a sore which didn't heal for weeks?	(1)	(2)	(3)	(4) [] (5) [(7	(8)	
	f)	If you were so tense and nervous that you couldn't relax during a 3-day period?		(2)	(3)	(4) [] (5) [(7	(8)	
		V 1			2.1				

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7.	This time I wan you to see him under 'Physicia	under each	of these	e situatio					
	I'm now going t Not at all, som						d by these	e alterna	itives:
8.	How closely wou	ld you say	you fol:	low your p	hysician's	advice?	(8) - da d Lie		
	(1) Not at all	(2)	Some- what	(3)	A great deal	(4)	Very closely	(5)	Extremely closely
19.	How cooperative	would you	say you	generally	are as a	patient			
	(7) Not at all	(8)	Some- what	· ·	A great deal				Extremely
0.	How free have y								
	(1) Not at all	(2)	Some- what	(3)	A great deal	(4)	Very	(5)	Extremely
11.	How effective w general?				edical know				
	(7) Not at all	(8)	Some- what	(9)	A great deal		Very		Extremely
12.	How well-inform	ned are you	about n	ew develop	oments in	the fiel	d of medi	cine?	
	(1) Not at all	(2)	Some- what	(3)	A great deal	(4)	Very	(5)	Extremely
13.	How interested	are you in	learnin	g more abo	out health	and ill	ness?		
glago atlo:	all	(8)	what	id you has	A great deal		Very	(X)	Extremely
14.	How good do you	think home	e remedi	es general		0011173	illness?	much wov	
	(1) Not at all	(2)	Some- what	(3)	A great deal	(4)	Very	(5)	Extremely
45.	If your doctor you like most,							ng out t	
	(7) Not at all	(8)	Some- what	(9)	A great deal	(0)	Very	(X)	Extremel
	The following q a great deal, v					ernatives	s: Not a	t all, so	omewhat,

46.	About ho when you			say you	ask your	doctor fo	or informa	ation abo	out your c	condition
	(1)	Not at all	(2)	Some- what	(3)	A great deal	(4)	Very	(5)	Extremely much
47.			ur doctor, questions			ation do y	ou volunt	ceer you	rself as d	listinct
	(7)	Not at all	(8)	Some- what	(9)	A great deal	(0)	Very	(X)	Extremely much
48.			you say yo			or that yo	ou are int	terested	in learni	ng about
	(1)	Not at all	(2)	Some- what	(3)	A great deal	(4)	Very	(5)	Extremely much
49.	How much doctor?	encoura	agement to	ask que	estions al	oout your	condition	n do you	receive i	from your
	(7)	Not at all	(8)	Some- what	(9)	A great deal	(0)	Very	(X)	Extremely much
50.	How much	do you	feel your	doctor	encourage	es you to	fully exp	olain yo	ur difficu	ulties?
	(1)	Not at all	(2)	Some- what	(3)	A great deal	(4)	Very	(5)	Extremely much
51.	How much			our docto	or general	lly is abl	e to help	you in	the relie	ef of
	(7)	Not at all	(8)	Some- what	(9)	A great deal	(0)	Very	(X)	Extremely
52.	How much	are you	u generall	y comfor	cted and	reassured	by your	doctor?		
	(1)	Not at all	(2)	Some- what	(3)	A great deal	(4)	Very	(5)	Extremel:
53.	How much	would	you say il	llness is	s caused	by sinning	g?			
	(7)	Not at all	(8)	Some- what	(9)	A great deal	(0)	Very	(x)	Extremel; much
54.	How much	do you	believe	that pray	yer can s	ubstitute	for medi	cal atte	ntion by	a doctor?
	(1)	Not at all	(2)	Some- what	(3)	A great deal	(4)	Very	(5)	Extremel
55.	How much	do you	believe	in faith-	-healing?					
	(7)	Not at all	(8)	Some- what	(9)	A great deal	(0)	Very	(X)	Extremel; much
					0.1					

if you were so tense (1) [] and merious that you doublen't relax during

	How	much do you:	Not at	Some-	A great	Very	Extremely
	a)	Want to feel free to talk with him about your problems?	all (1)	what (2)	dea1 (3)	much (4)	mu ch (5)
	b)	Want your doctor to talk to you about your condition and how to take care of it?	Concessor	(2)	(3)	(4)	(5)
	c)	Want your doctor to be willing to accept payment in installments?	(1)	(2)	(3)	(4)	[(5)
	d)	Want to be able to have complete confidence in your doctor?	(1)	(2)	(3)	(4)	(5)
	e)	Want your doctor to treat you as a friend as well as a patient?	a [(1)	(2)	(3)	(4)	(5)
57.		how much of each of these things your doctor?	do you act		ceive in		
			Not at		A great	The second second	
	a)	A feeling of freedom to talk about your problems.	t (1)	what (2)	deal (3)	much (4)	much (5)
	b)	Information about your condition and how to take care of it	[] (1)	(2)	(3)	(4)	(5)
	c)	Your doctor's willingness to accept payment in installments.	pt [(1)	(2)	(3)	(4)	(5)
	d)	Complete confidence in your doctor	r. [(1)	(2)	(3)	(4)	(5)
	e)	Being treated as a friend as well as a patient.	(1)	(2)	(3)	(4)	(5)
58.	Gene	erally speaking, how good would you	u say your	health is	s at the	present	time? (Read)
	(1)	Excellent.(2) Good. (3)	☐ Fair	(4)	Poor	. (5)	Very poor.
59.	Do y		have trop items	in Parete	men teda		
	(1)		What are t	hey?	E E 1 10	oga, stat	
		(If Yes)→(Ask)	(Have they a doctor?	all) (h			care of by
		(1) Yes.	(2) N	o.			

natworklok with to done thew woy ob form HEALTH

60.	Which of these things are you healthy e	nough to do? P	lease answer	yes or no.
	a) Heavy work around the house, like s	hoveling snow o	Yes (1) [7]	No (2)
	washing walls.		Citation various d Sur	ave a Nava L
	b) Walk 5 blocks.		(4)	(5)
	c) Walk up and down 1 flight of stairs	· deal	(7)	(8)
	d) (Women) Do the ordinary work aroun	d the house.	(0)	(X)
61.	How often are you troubled by the follo	wing: Most of	the time, som	
		the time	Sometimes	Never
	a) Nervousness.	(1)	(2)	(3)
	b) Headaches.	(5) O	(6)	(7) D
	c) Not being able to sleep	(9)	(0)	(X)
	d) Upset stomach	(1)	(2)	(3)
	e) Cold sweats of hands or forehead.	(5)	(6)	(7)
	f) Shortness of breath not related to exercise	(9)	ton (0) you	won baa
62.	How much of the time does your health w time?	A STREET WATER	r, sometimes,	or most of the
		metimes.		
63.	Do you think your health is better or w	orse than that	of most peopl	e your own age?
	(1) Better than others.(2) Sa	me.	(3) Wo	rse than others.
	Has your health become any better or wo the same?	rse in the last	five years,	or is it about
	(1) Better now. (2) Sa	me.	(3) 🔲 W	forse now.
65.	Would you say that your physical vigor five years ago, or is it about the same			
	band band	ime.		orse now.

HEALTH

GG	How much	modical	information	harra	*****	mainad	from	aaah	o.f	+ 400	following:	
00.	now much	medical	information	nave	you	gained	TLOII	eacn	OI	the	TOTTOWING:	

67.

68.

		Not at all		great	Very E	Extremely much
	Health columns in newspapers?	Granound	(2)	(3)	(4)	(5)
b)	Books?	(7)	(8)	(9)	(0)	(X)
c)	Magazines?	(1)	(2)	(3)	(4)	(5)
d)	Radio?	(7)	(8)	(9)	(0)	(X)
	T.V.?		(2)	(3)	(4)	(5)
f)	Organizational meetings (Specify)		(8)		(0)	(X)
Has	any of this information ever prompte	ed you to s	ee a doct	or?		
(1)	Yes. (2) No					
	any of this information ever prompte ht have otherwise done so?	ed you to a	void seei	ng a doc	ctor when	you
(4)	Yes. (5) No.					
	ch of these is true about your experi					

69. You know nothing about it, you have heard of it, you are familiar with its functions, or you have used its services?

Community clinics and indigent	Know Nothing	Heard of it	Familiar (3)	Used (4)
Illinois Public Aid Commission.	(6)	(7)	(8)	(9)
Hospital emergency room services.	(1)	(2)	(3)	(4)
Heart Association.	(6)	(7)	(8)	(9)
Tuberculosis Sanitorium Clinics	(1)	(2)	(3)	(4)
State Chest Survey Bases	(6)	(7)	(8)	(9)
City Public Health Department.	(1)	(2)	(3)	(4)
Community Mental Health Clinc.	(6)	(7)	(8)	(9)
Red Cross Services.	(1)	(2)	(3)	(4)
Illinois Division of Vocations Rehabilitation.	(6)	(7)	(8)	(9)
Hospital physical-medicine services.	(1)	(2)	(3)	(4)
Nursing Homes.	(6)	(7)	(8)	(9)
Township Relief Office Services.	(1)	(2)	(3)	(4)
Visiting Nurses Association Cancer Society	(6) [(1) [(7) (2)	(8)	(9) (4)
	Clinics. Illinois Public Aid Commission. Hospital emergency room services. Heart Association. Tuberculosis Sanitorium Clinics State Chest Survey Bases City Public Health Department. Community Mental Health Clinc. Red Cross Services. Illinois Division of Vocations Rehabilitation. Hospital physical-medicine services. Nursing Homes. Township Relief Office Services. Visiting Nurses Association	Community clinics and indigent clinics. Illinois Public Aid Commission. (6) Hospital emergency room services. (1) Heart Association. (6) Tuberculosis Sanitorium Clinics (1) State Chest Survey Bases (6) City Public Health Department. (1) Community Mental Health Clinc. (6) Red Cross Services. (1) Rehabilitation. Hospital physical-medicine services. (1) Nursing Homes. (6) Township Relief Office Services. (1) Visiting Nurses Association (6) Canada and the clinic community department. (1) Community Mental Health Clinc. (6) Canada and the clinic community department community depa	Community clinics and indigent clinics. (1) (2) Illinois Public Aid Commission. (6) (7) Hospital emergency room services. (1) (2) Heart Association. (6) (7) Tuberculosis Sanitorium Clinics (1) (2) State Chest Survey Bases (6) (7) City Public Health Department. (1) (2) Community Mental Health Clinc. (6) (7) Red Cross Services. (1) (2) Illinois Division of Vocations Rehabilitation. (6) (7) Hospital physical-medicine services. (1) (2) Nursing Homes. (6) (7) Township Relief Office Services. (1) (2) Visiting Nurses Association (6) (7)	Nothing of it Familiar Community clinics and indigent clinics. (1) (2) (3) Illinois Public Aid Commission. (6) (7) (8) Hospital emergency room services. (1) (2) (3) Heart Association. (6) (7) (8) Tuberculosis Sanitorium Clinics (1) (2) (3) State Chest Survey Bases (6) (7) (8) City Public Health Department. (1) (2) (3) Community Mental Health Clinc. (6) (7) (8) Red Cross Services. (1) (2) (3) Illinois Division of Vocations Rehabilitation. (6) (7) (8) Nursing Homes. (6) (7) (8) Township Relief Office Services. (1) (2) (3) Visiting Nurses Association (6) (7) (8)

HEALTH

70. (Medical Release) The last part of our study of the health of Decatur's Senior citizens has to do with information to be filled out by your doctor. We would like to have your O.K. to mail a questionnaire of a few pages to him. It will cover such things as his ratings of your health and the things he wants patients to do about their health. Meetings have already been held with representatives of the Macon County Medical Society, so that they are aware of the situation. Everything you have said here and everything your doctor writes will, of course, be kept strictly confidential. The information will be used in order to obtain a more complete picture of the health of Decatur's senior citizens and is very important for the purposes of this study. (Remove bottom sheet of questionnaire and give with pen or pencil to Respondent. After R. signs, sign after 'Witnessed By' and fill in Doctor's full name and date if not already done by R).

The final section of this questionnaire has to do with some background and general questions.

	In what year were you born? (If R doesn't know, ask how old he/she is)
2.	Where were you born? (If U.S.A., indicate state)
3.	Which of these best describes the place where you spent most of the first 20 years of your life: (Read)
	(1) A farm or rural area with a population under 2500?
	(2) A village or small town with a population under 10,000?
	(3) A town or city with a population under 100,000?
	(4) A city with a population of 100,000 or more?
١.	How many years of school did you finish?
	(1) 0 to 3 grammar (grade) school. (5) High school graduate (12 years).
	(2) 4 to 7 years grammar school. (6) Some college.
	(3) 8 years grammar school (graduated)(7) College graduate.
	(4) Some high school (9 to 11 years). (8) Some post-graduate or professional work.
	(9) Completed post-graduate or professional work.
5.	What are <u>all</u> the sources from which you (and your wife) got your 1960 income? Tell me which <u>numbers</u> apply.
	(1) Own salary or wage.(4) Social Security (Old (7) Welfare or relief Age and Survivor's payments.
	(2) Salary or wage of Insurance) husband/wife). (8) Insurance annuities
	(3) Income from relatives, children. (5) Pension (from private industry, union, etc.)(9) Stocks, bonds, investments, savings account.
	or workmen's compensation. (0) Profits from rents collected.
3.	Which one of these sources provided the greatest amount of income? (Read the numbers mentioned by R)
	Which one provided the second greatest amount?

(If more than one source)

7.	Considering all your (a your total income in 19		come, which no	umber on th	is card bes	st describes
	(1) Less than \$1,0	00	(6) [] \$	5,000 to \$5	,999	
	(2) \$1,000 to \$1,99	99	(7) 🗍 💲	6,000 to \$7	,999	
	(3) \$2,000 to \$2,99	99	(8) [3] \$	8,000 to \$9	,999	
	(4) \(\bigsim \\$3,000 \to \\$3,99	99	(9) [] \$:	10,000 to \$	14,999	
	(5) 5 \$4,000 to \$4,99	99	(0) 🗍 \$:	15,000 to \$	24,999	
			(X) [] \$	25,000 or m	ore.	
8.	Including yourself, how source of income)	many people are d	ependent on the	his income?	(Their ma	ajor
	R only 3	5	[] 7		9	
	2 4	<u> </u>	D 8		[] 10 or	more
9.	Is your standard of liv worse than during most			you better		
	(1) Better today.	(2) Same	ofenberg) losses	(3)	Worse today	7. (E)
0.	Would you say it is bet friends and acquaintance		n the standar	d of living	of most on	fyour
	(1) Better than th	eirs.(2) Same		(3)	Worse than	theirs.
1.	Which one of these grouupper class, middle cla				say you a	re in the
	(1) Upper. (2)	General	Working.(4)	Charge Self	(5) (Specify)	Other
2.	Which class would you s working class, or lower		at age 50; t		ass, middle	e class,
	mives atmentany	Middle. (3)			(5) [] (Specify)	
3.	(If R indicates a chang	e in class) Why	lo you feel yo	ur class ha	s changed?	
	Non-turn-and resource for the state of the s		aoti	And the second over the second over face with a very large transfer and	Anna basada Arin orak un traditional document communication	
	Charles and the Control of the Contr	eren and response and the control of		nankonkoka prokania da antara d		
4.	What is your religious	preference or affi	liation?			
	(1) Protestant (Sp	ecify)		000008-067		
	(2) Catholic.	(3) Jewi	sh.	Person	Other (Spec	

15.	How often do you attend religious services?
	(1) At least once a week. (4) At least twice a year.
	(2) 2 to 3 times a month. (5) At least once a year.
	(3) At least once a month. (6) Less than once a year.
16.	About how often did you attend religious services when you were 50 years of age?
	(1) At least once a week. (4) At least twice a year.
	(2) 2 to 3 times a month. (5) At least once a year.
	(3) At least once a month. (6) Less than once a year.
17.	Did you vote in the 1960 presidential election?
	(1) Yes. (2) No.
18.	How interested were you in the 1960 presidential election? Would you say that you were: (Read)
	(1) Very interested? (2) Fairly interested? (3) Not interested?
19.	Would you say that you are now more interested in political affairs than you were at age 50, less interested now, or about the same?
	(1) More interested now(2) Less now. (3) Same.
20.	Do you feel that there's no sense in your being interested in politics because there's not much you can do about it?
	(1) Yes. (2) No.
21.	How do you think of yourself as far as age goes; do you think of yourself as middle aged, elderly, old, or what?
	(1) Middle-aged. (2) Elderly. (3) 01d.
	(4) Other (Specify)
22.	(If elderly or old) About how old were you when you first began to think of yourself as (elderly) (old)?Years.
22A,	(If elderly or old) What happened that made you feel that way?
23.	If you were to think of how you <u>feel</u> as distinct from how old you actually <u>are</u> , how many years old would you say you feel?(Number of years)
24.	Would you say that other people generally think of you as middle-aged or old?
	(1) Middle-aged. (2) Old. (3) Other (Specify)

25.	Would you say you feel older or younger than most people your age?		
	(1) Older than others. (2) Younger than others. (3)	Same.	
26.	Here are some statements about older people. Do you agree or disagnitude statements?	gree with th	nese
	a) In some ways, old age is the best time of life.	Agree Di	(2)
	b) When you get old, your life isn't very useful.	(1)	(2)
	c) In later years people have more chances to do some of the things they've always wanted to do but couldn't.	(1)	(2)
	d) When a person gets old, it becomes very difficult for him to have a happy life.	(1)	(2)
	e) Older people are expected to dress more conservatively than younger people.	(1)	(2)
	f) Older perple are expected to go around friends their own age rather than with younger people.	(1)	(2)
	g) You've got to expect lots of aches and pains when you get older.	(1)	(2)
	h) The increased amount of leisure time is one of the best things in the life of an older person.	(1)	(2)
27.	We've talked about five different areas of life: housing, recreat: relationships with family and friends, and health. If you had to you tell me which of these is most important to you?		
	(1) Housing. (2) Recreation. (3) En	mployment.	
	(4) Relationships with family and friends. (5) He	ealth.	
27A.	Now, would you rank the others in order of importance to you? Which importance, third, fourth, and fifth?	ch is second	d in
	Second: (1) Housing. (2) Recreation. (3) En	mployment.	
	(4) Relationships with family and friends.(5)	ealth.	
	Third: (1) Housing. (2) Recreation. (3) En	mployment.	
	(4) Relationships with family and friends.(5)	ealth.	

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27A.	Cont	tinued.									
	Four	rth: (1		Housing.	(2)	Recre	ation.	(3)	Employ	ment.	
		(4) 🔲	Relationsh	nips with	family	and friends	. (5)	Health		
	Fift	th: (1) 🔲	Housing.	(2)	Recre	ation.	(3)	Employ	ment.	
		(4		Relationsh	nips with	family	and friends	.(5)	Health		
28.	How	importa	nt is	each of the	followin	ng thin	gs to you?				
	a)	Being t	reated	l with respe	ect by otl	her peo	ple?				
		(1)	Not al	at (2)	Some- (S	3)	A great (4) deal	☐ Ve	ery (5)	Ext	tremely
	b)	Being f	ree to	act as you	ing as you	u pleas	e without ha	ving to	act your	age?	
		(1)	Not	at (2)	Some- (S	3)	A great (4) deal	☐ Ve	ery (5) [Ex	tremely
29.	Here	e are so	me ger	neral statem	nents. De	o you a	gree or disa	gree wit			AL PER
	a)			really inter	rested in	the pr	ficials beca oblems of th	e averag	en ((ree D	(2) [
	b)			erson has to	the state of the s	etty mu	ch for today	and let		(1)	(2) [
	c)			what some peorse, not be	-	, the 1	ot of the av	verage ma	an ((1)	(2) [
	d)			fair to brin		en into	the world w	with the	Towns.	(1)	(2) [
	e)	These d	ays a	person does	sn't real	ly know	whom he car	count o	on. ((1)	(2)
30.				find yourse hardly at a		the fo	llowing thin	ngs. Wou	ıld you s	say oft	en,
											Hardly
	a)	Day-dre	aming	about the p	past.		-Some-	Often (1)	Occasion (2)	nally	(3)
	b)	Being a	bsent	minded.				(1)	(2)		(3)
	c)	Having		nts of deatl	ı.			(1)	(2)		(3)
	d)	Postpon		nings that l				(1)	(2)		(3)
	e)	Day-dre	aming	about the	future.			(1)	(2)		(3)

f) Worrying about things.

31.	In general, how much are you satisfied with your way of life today?
	(1) Not at (2) Some- (3) A great (4) Very (5) Extremel all what deal
32.	When you get up in the morning, how much do you generally look forward to the day's activities?
	(1) Not at (2) Some- (3) A great (4) Very (5) Extremel all what deal much
33.	All in all, how much unhappiness would you say you find in life today?
	(1) Not at (2) Some- (3) A great (4) Very (5) Extremel all what deal much much
84.	As you get older, would you say things seem to be better or worse than you thought they would be?
	(1) Better than I thought. (2) Worse than I thought. (3) Same.
55.	How often do you find yourself feeling better about the way things turned out for you? (Read)
	(1) Often. (2) Sometimes. (3) Hardly ever
6.	How often do you feel that there's just no point in living? (Read)
	(1) Often (2) Sometimes. (3) Hardly ever
37.	How often do you have difficulty saying 'no' to people who want you to do something you don't want to do?
	(1) Never (2) Some- (3) Most of (4) Almost (5) Always times the time always
18.	How often do you feel hurt because people aren't considerate enough of your feelings?
	(1) Never (2) Some- (3) Most of (4) Almost (5) Always times the time always
19.	How often do you feel that other people impose on you?
	(1) Never (2) Some- (3) Most of (4) Almost (5) Always times the time always
10.	In general, how hard is it for you to make up your mind?
	(1) Not at (2) Some- (3) A great (4) Very (5) Extreme all what
11.	How confident do you generally feel about the decisions that you make?
	(1) Not at (2) Some- (3) A great (4) Very (5) Extreme deal

2.	How much are you generally able to explain your own point of view when discussing things with others?
	(1) Not at (2) Some- (3) A great (4) Very (5) Extremely deal
3.	Finally, we would like to know how you feel about living here in Decatur. How satisfied would you say you are with Decatur as a place to live?
	(1) Not at (2) Some- (3) A great (4) Very (5) Extremely deal
han	k Respondent for cooperating and ask if there is anything else he would like to add.
	Total Company and to market by the intector of the Deckur Sentor
	College Study I dadgretand that the interpation will be meed only

Respondent No.		SENIOR CITIZENS OF DECATUR 'ERVIEWER'S REPORT	Int'er
Name	Age		
Address	Sex M F		
Contact Report (Every att	tempt must be recorded)		
When	Who talked to	Results of contact	Time in interview
Date Day Time AM PM	Senior Other citizen (relationship)	R. not Appt. Int. home Ref. made Other (explain)	- 15 30 45 60 90 120 15 30 45 60 90 120
			0000000
			000000
	IF NOT INTERVIEV	WED: Explain circumstances in detail.	
Were there any other peo ☐ Yes → Explain:	ple present while you were inter	rviewing the senior citizen or were there any int	erruptions? \(\begin{array}{c}\D\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
3. How would you describe to	he senior citizen's general inter	rest in the study? Excellent Good Fair	Poor Very Poor
Yes ☐ → Explain:	view itself was an aid in helping	the respondent to think more clearly about his p	problems? No

0	The senior citizen impres	ssed me as follows:	(check all those	e that apply)。		
	Quiet	☐ Nice person to	talk to	Sincere			
	☐ Neat	Senile		Overly-fr	riendly		
	☐ Well-dressed	Not very brigh	nt [Intelligen	nt		
	☐ Tactful	Insincere		Reminisc	ee about old times		
	Aggressive	☐ Too reserved] Untidy ap	ppearance		
	☐ Very weak & feeble	Strong & stead	dy	(Other)_			
	Did you have the impress Yes Not sure Explain:	ion that any inform	ation was being w	vithheld or	suppressed?		
	artises somy in the		organizoh wiego		8		
	Please indicate below the	pace at which the i	nterview moved.				
	Slow, leisurely pace, with the senior citizen taking plenty of time to think.						
	Fairly rapid pace, but the senior citizen seemed to give all information requested.						
	Fairly rapid pace, with senior citizen occasionally taking little time in order to speed up the interview.						
	☐ Very rapid pace, with interview.	the senior citizen	clearly intereste	d primaril	y in finishing the		
3 2	Observations on exterior	and interior of hou	se: (check one b	ox for each).		
	Condit	ion	Exterior (roofing, siding screen & storm	, windows,	Interior (ceilings, walls and floors)		
	a. Good condition, no repairs						
	b. Minor repairs nee						
	c. Major repairs nee	ded					
	d. Replacement or expairs needed	stensive major re-					

9.	Observations on condition	of furnishings:	(rugs, drapes, lamps, furniture, etc.)				
	a. Clean and in good r	epair	· Daysuld deleting who have a VEI				
	b. Clean but in poor re	epair	o do you go into the moderal details				
	c. In good repair, but	soiled	al There often do you believe this patient we				
	d. Soiled and in poor r	repair					
	Comments:						
	m abunda eggister	had the angles	* DMucaloss 2 Dassembersen				
10.	Is there an elevator in the	building where	the senior citizen lives? Yes N	0			
11.	How many flights of stairs the building?	are there outs	ide the respondents living quarters but insi	de			
	☐ No flights		1 1/2 flights				
	□1/2 flight		2 flights				
	□1 flight		2 1/2 or more flights				
12.	Summary Comments:						
	Briefly summarize the senior citizen's overall reaction to the interview. Please include						
			lpful in understanding and analyzing the da				
	this person.						
		7.510 to bes	Do you think of this patient as middle-ap				
	CVIR	pedalaenno 19	one is community				
	remedies and self-oures?	amod at asyst	How much would you say this patient bel				
	#Extremely much	Jaorg Alle	I Not at all 2 Somewhat				
		1880					
			E E SE TENERATORE SUES SE ENTRESENDADO AND CO				
	emerika Ö_Extreme	10/0 10/ A/	SESWORIOGE DA 112 15 30/02 Jan	17			
	Service of Skireme		I) How often does this nation vive a count				
	emerizāl je vievi si lemela pie canala pie c						
	emerizālijā ytavijā elementalijā eventalijā eventalija	Line and All Jis. Line and the state of the	How often does this nationt give a count				
	Small(mill) (red) else summer (a promite The eyewis	134 X84 34 14 15 15 15 15 15 15 15 15 15 15 15 15 15	How often does this nationt give a count	2)			

IV. QUESTIONNAIRE MAILED TO PHYSICIANS PATIENT NUMBER: GENERAL APPRAISAL

(1)	1) Mental alertness or tendency to senility:						
	1 Very alert, sharp	2 Slight blunting of mental acuity	3 Moderate blunting	4 Definite senility	5 Marked senility		
(2)	How often do you	believe this patient wo	rries about his	(her) health?			
	1 Never	2 Rarely	3 Often	4 Most of th	e time		
(3)	How effective would you say your treatments of this particular patient have been as compared to your treatments of other patients with similar conditions?						
	1 Much less effective	2 Less effective (slightly)	3 About the same	4 Slightly more effective	5 Much more effective		
(4)	General health:						
(1)	1 Excellent	2 Good	3 Fair	4□Poor	5 Very poor		
(5)	Propensity to neurotic manifestations:						
	1 None	2 Slight	3 Moderate	4 Marked te	ndency		
(6)	On the whole, how satisfied with life would you say this patient seems to be?						
	1 Not at all	2 Somewhat	3 A great deal	4 Very	5 Extremely		
(7)							
	Germanico	2 50 - 4 7 75 - 9	General	4 60-4 9 85 or over	5 65 - 9		
(8)							
	1 Middle-aged	2_Old	3 Other (Speci	ify)			
(9)	How much would	you say this patient bel	lieves in home r	emedies and s	elf-cures?		
	1 Not at all	2 Somewhat	3 A great deal	4 Extremely	much much		
(10)) How cooperative is this individual as a patient?						
	1 Not at all	2 Somewhat	3∏A great deal	4_Very	5 Extremely		
(11)	How often does t	his patient give a compl	lete picture of h	is (her) difficu	lties?		
	1 Never	2 Sometimes	3 Most of the time	4 Almost always	5 Always		
(12)	How much does	this patient generally as	sk questions abo	ut his (her) con	ndition?		
	1 Not at all	2 Somewhat	3 A great	4 Very	5 Extremely		

(13) How much do y pertaining to he	ou believe you have thin ealth)?	ngs in common wi	th this patier	nt (other than			
1 Very little	2□A fair amount	3 Very much	4 Extreme	ely much			
(14) In explaining the of his (her) core	nings to this patient, hor	w much do you go	into the med	dical details			
1 Not at all	2 Somewhat	3∏A great deal	4 Very much	5 Extremely much			
	y do you believe this paradition and the indicated			our description			
1 Slightly	2☐To a fair degree	3∏Almost con	npletely	4 Completely			
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study le	an everapt to determine	these needs. Wo	The intervi				
	The value of this project is two-fold. Figging to well and with the Figure 10.						
	Types of Questions Used in the Questionnaire						
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DECATUR SENIOR CITIZENS STUDY

V. INSTRUCTIONS FOR INTERVIEWING

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A. Purpose of the Study

1. Purpose

The aim of the study is to provide a scientific basis for long-range and comprehensive planning to meet the needs of the Senior Citizen. Particular areas to be covered are Housing, Recreation, Employment, Health and Welfare. Descriptively, the project would provide reliable information on living arrangements, employment status, use of recreational facilities, use of medical facilities and the use of social services.

2. Sponsorship

The study is being conducted co-operatively by the City of Decatur and the University of Illinois. The headquarters for the study are at the University and Dr. Bernard S. Phillips of the Sociology Department is the Project Director.

3. Reason for the Project

Nation-wide there has been a wide-spread and growing concern with helping solve the problems of the aged. Many studies have been made and there are a variety of recommendations for improving the lot of the senior citizen. It is felt that these recommendations may not be adequate for planning a realistic program for the particular problems of the aged in Decatur. This study is an attempt to determine these needs.

4. Value of Such a Study

The value of this project is two-fold. First, it will provide information to aid in planning a co-ordinated and comprehensive program for meeting the specific needs of Decatur's senior citizens. Secondly, it will serve as a model for studies in other communities in Illinois which wish to help this segment of their population.

B. Phases of the Study

There are three major phases: Sampling, Interviewing, and Analysis. The success of the project depends upon the care taken in each of these phases. Every phase must be thorough and complete so that the overall study will be successful.

Sampling was completed last month and a representative group of people 60 years of age or older was located. Approximately 2500 addresses were chosen randomly from the City Directory: these were representative of all age groups in the city. Each senior citizen selected represents approximately 25 other senior citizens. A personal contact was made at each address and the names of all people 60 or over were obtained. From these a sample has been picked and this represents the group to be interviewed. The sampling phase laid the ground-work for interviewing by locating those 60 or over and making them aware that they may be interviewed.

C. Interviewing

1. The Interviewer

The interviewer's manner should be friendly, courteous, conversational, and unbiased. He should not be effusive, neither too talkative nor too timid. The idea should be to put the respondent at ease, so that he will talk freely and fully, a brief remark about the weather, family pets, flowers or children will

often serve to break the ice. Above all, an informal conversational interview is dependent upon a thorough mastery by the interviewer of the actual questions of the study. He should be familiar enough with them to ask them conversationally rather than read them stiffly and he should know what questions are coming next, so there are no awkward pauses.

The interviewer's job is fundamentally that of a reporter. He should take all opinions in stride and never show surprise or disapproval of a respondent's answer. He should assume an interested manner toward his respondent's opinions and never divulge his own. If he should be asked for his views he should laugh off the request with the remark that his job at the moment is to get opinions and not to have them.

The interviewer must keep the direction of the interview in his own hands, discouraging irrelevant conversation and endeavoring to keep the respondent on the point. Fortunately, he will usually find that the rambling, talkative respondents are the very ones who least resent a firm insistance on attention to the actual business of interviewing.

2. Securing the Interview

a. Pre-interview Publicity

The study has been given a good deal of publicity through newspaper, radio and TV. To be sure that the Senior Citizen had knowledge of the study the Lister on the sampling phase gave the following statement when he left a column long newspaper article:

"I would like to leave this newspaper clipping with you, as it gives information on the Decatur Senior Citizens Study. I would appreciate your showing it to (Name of senior citizens). The general aim of the study is to obtain information on the needs of Decatur's older citizens so as to make plans for meeting some of these needs. We may return for an interview with (one of) the senior citizen(s) in this household within the next three months, and cooperation would be greatly appreciated."

The article gave a detailed description of the project so that prospective respondents would be motivated to cooperate. When interviewing begins, there will be another newspaper article to keep up the interest of the senior citizen. There will also be radio and TV coverage at the beginning of interviewing and during the progress of the study. This pre-interview publicity will pave the way and make your job of interviewing easier.

b. Credentials

Each interviewer will be given either a letter or a card identifying him as a legitimate representative of the Decatur Senior Citizen Study. This identification should be carried at all times. It will generally not be necessary to show this identification but you should have it on hand just in case the need arises.

If the respondent should question your right to interview him or if he is reluctant, have him call the Police Department, the City Manager's Office or the Association of Commerce. The names of all interviewers are on file at these places. These organizations have been informed of the nature of the project and can assure the respondent that anything he gives will be kept in confidence. They will also urge him to co-operate. It is suggested that you have with you the telephone numbers of these organizations.

c. Contacting the Senior Citizen

In that people living alone are sometimes afraid to answer the door late at night, it is suggested that all attempts be made during daylight hours or early dusk. It is not advisable to ring a doorbell after 8:00 p.m. at the latest. This is especially true of male interviewers where the respondent is female and may be hesitant about talking to strange men.

All contacts are to be made by a personal visit at a time when it is most likely that the senior citizen will be home. The respondent is never to be contacted by telephone. You will be given the name and address of each person to be interviewed and you will interview only that particular individual. The person to be interviewed and his address will be filled in the Interviewer Report for each assignment. Try not to get into discussion with other members of the household; ask to talk to the person whose name appears on your assignment.

In any study, interviewers tend to develop their own most effective approaches to individual respondents. The type of approach described here is illustrative only, but contains ingredients which should be present in every case. The interviewer introduces himself approximately as follows, allowing time for replies and comments on the part of the respondent.

"May I speak to Mr.(s) _____?" (Wait to speak to respondent) "Hello" "My name is Mr.(s) _____ I'd like to talk to you in connection with the Decatur Senior Citizens Study which is being conducted by the City of Decatur and the University of Illinois. You probably have heard about the study on radio or TV or from the newspapers. If this is a convenient time perhaps I could talk with you now."

For the majority of the respondents, a brief introduction is all that is necessary. It is best not to go into detail on the doorstep unless the respondent asks questions or raises objections.

Check to see if any assignments have the same number followed by a letter (A, B, C, or D). All those that have the same number each followed by a different letter, are senior citizens who live relatively close to each other. It is strongly suggested that all such respondents be interviewed as close together as possible, preferably on the same day. This will eliminate one respondent discussing the questions with another respondent, thus invalidating the second respondent's answers.

Before any assignments are given you will have a chance to go over the names to see if you know any of them or if they know you. If so, do not interview any of these people. After making contact, if you realize that you are acquainted with the respondent it would be best to send in the assignment. Past experience has shown that people are more willing to give the required data to a stranger.

- d. Motivating the Senior Citizen Following are some broad areas which can be used to motivate the respondent to co-operate.
- (1). Importance of the Study
 Stress the fact that information obtained in these interviews will
 aid in filling a major gap in the knowledge of the needs of the
 senior citizen. This knowledge will be of great value in understanding the problems and facilitating the planning of specific
 programs to meet these needs. Such data could be used to make
 life more enjoyable for this segment of the population. As one
 example: What kind of recreational programs would be best suited
 and used by the senior citizen. Another example: What types of
 housing facilities would best meet the needs of these people.
 - (2). Importance of Each Senior Citizen in the Sample
 If each person questioned co-operates the study can be a near
 perfect sampling of the needs of the aged in Decatur. The study
 may not be representative of what the majority of the older citizens need in the way of housing, health and recreation if cooperation is not obtained from each individual.

The selection of those to be interviewed was done by statistical probability methods, therefore, we cannot substitute another respondent to take the place of any persons now on our list. To do so might alter the balance of our sample. Thus, each senior citizen who refuses will reduce the amount of information on which we base our conclusions, thereby rendering the study correspondingly less valuable.

(3). Confidential Treatment of the Data
Only a number, not the name and address of the senior citizen,
appears on the questionnaire. You can guarantee to respondents
that all information supplied will only be used for research purposes and precautions are being taken to insure its confidentiality.

The information given by a respondent is combined with data furnished by other respondents. At no time is reference made to, or data used, concerning a particular individual. For analytical purposes all data is grouped together, no information of one person is used by itself.

- Contact Situations and How to Handle This section covers the principle problems which you may occasionally encounter at the door and how they should be handled.
 - (1). Refusals and Excuses In some instances, the senior citizen may be reluctant to cooperate and you will be more likely to obtain the interview if you are prepared in advance to handle this reluctance.

Respondents seldom if ever say, "I refuse to be interviewed." They offer excuses which in most instances are merely a form of refusal. Following are some types of refusals and how to handle them.

Case 1

Respondent: "I don't want anything to do with the Study." Interviewer: "I'm sorry you feel that way. Pardon me for asking, but just why would you rather not be interviewed?"

(Probe for a reason and handle it according to some of the following reasons given. It will probably fall into one of these categories.)

Case 2

Respondent: "This doesn't apply to me. I'm not representa-

Interviewer: "All those who are picked are representative of many others in the same situation." (i.e.: widowed, divorced, separated, etc. Refer to the instructions on sampling, explain how the

sampling was done and why they are representative.)

Case 3

Interviewer:

Respondent: "It won't help me. I'm independent." (either

financially, socially or emotionally independent.) There are still things we can find out from this individual that will help them to some small degree or that will help others who aren't so independent. "In that you have solved your problems so well, the information that you give would be invaluable in

helping others adjust."

Case 4

"It won't help me, no-one could possibly help me." Respondent: Interviewer: "You could be the person who would benefit most by the results of this study. There are many others who feel exactly as you do and if we find out what the problems are then we'll be in a much better position to solve them maybe by contribu-

> ting here the results of this study may help you in the long run."

Case 5

Respondent:

"I don't want to get involved. Nothing ever

comes of these surveys anyway."

Interviewer:

"It is true that for many surveys the results are never acted upon or followed through. The problem when confronted by a survey is to decide whether the survey is serving a useful purpose and then to decide whether or not to participate. This study was developed specifically to provide the basis for planning by the City of Decatur and success in this venture will enable a program to be developed which will help meet these needs."

Case 6

Respondent:

"I'm too busy."

Interviewer:

"I didn't mean to interrupt you at an inconvenient time. It seems that we're all rather busy these days. I will be as brief as I possibly can so perhaps we could do it right now."

(If the respondent replies "no" to this suggestion.) "Perhaps tomorrow night at 7:30 would be better."

Case 7

Respondent: Interviewer: "It is a waste of the taxpayer's money."

"I agree that many expenditures of the taxpayers money are not worthwhile. The question that a person has to ask himself is whether this study will serve a useful purpose.... (refer to Case 5 above.)

Case 8

Respondent:

"I'd rather not give any information. It's my own

business."

Interviewer:

"I agree with you that we're each entitled to a personal life and although some of the information we are seeking might seem a bit personal, it is always grouped with the information given by others and is never studied as an individual case. All information obtained is for research purposes only and precautions are taken to insure its confidential treatment."

Case 9

Respondent:

"This is probably another one of those sales gimmicks."

Interviewer:

If the respondent intimates that we are selling something you had better review the purpose and value of the study to convince them otherwise. Have them call the Police Dept., the City Manager's Office or the Association of Commerce. Also, you can show your identification card.

The following is the general technique for handling any refusals or excuses.

Never face a refusal defensively, this simply antagonizes the respondent and tends to reinforce the refusal. Don't argue with the senior citizen. Agree with him, and point out that he does have a good reason. Next, reword the refusal in a way which incorporates all his reasons but puts it in a frame of reference where you can give a rebuttal. If after giving rebuttals you are still not able to obtain an interview, leave the door open for another try later on, perhaps by a different interviewer. Do not antagonize the respondent to the point where he slams the door in your face.

Please keep the following in mind: Acceptance of a refusal is giving confirmation to the respondent's assumption that this study is not important enough to bother with.

(2). Sickness or Serious Illness

In that you are dealing with older people you may encounter sickness, serious illness or deaths in the family.

Respondent: "I'm sorry but I can't help you. I'm not feeling

well."

Interviewer: "I'm sorry to hear that you are not well. The only reason I dropped by now was to see when would be the best time to see you. Would it be

would be the best time to see you. Would it be more convenient if I made it tomorrow night?" (Refer to p. 4 on the Importance of Each Senior

Citizen in the Sample.)

In some cases the sickness may be so serious that it is impossible to get an early interview. In these cases, obtain a firm appointment.

Interviewer: "I'm sorry to have interrupted you at this time.

Perhaps it would be best if I dropped back later on. I expect to be in the neighborhood Saturday afternoon and will stop by then. Maybe we will be able to talk. Will you be home around 3:00?"

There may be some cases in which an immediate interview or a firm appointment may be completely out of the question because of serious illness or death in the family. For these cases (after you are sure of their sincerity) express your sympathy and understanding and leave. Send the assignment in as soon as possible explaining the situation. Do not interview anyone else in the family even if they assure you that they could answer all the questions.

If the senior citizen is in the hospital find out the name and the address of the hospital, how serious the illness is and how long he will be there. Give a complete explanation and send in the assignment.

(3). Appointments

Never accept appointments if it is at all possible to obtain an immediate interview. If it is necessary to make an appointment, be sure to set a definite date and time. Always keep appointments.

A firm appointment means an agreement between the respondent and the interviewer on the place, day and time of the planned interview. (Home, Saturday, at 5:00 p.m.)

Repeat the appointment arrangements to the respondent as the last thing when you leave.

If you are asked to call before coming again do not make any such arrangement because there is too great a chance of getting a refusal by telephone. Instead, say that you plan on being in the neighborhood on another call and you will drop by again. Try to set a definite appointment. Avoid making appointments with other members of the family for an interview with the senior citizen in that he might not be available for such an appointment.

(4). General Problems on Contact Results

Once a respondent has been contacted, an interview or a firm appointment are the only acceptable courses of action except for serious illness or death in the family. The interviewer should never leave the respondent with statements like:

"I'll stop by sometime next week."

"I'll try again sometime."

"When I'm out this way again, I'll try and catch you at home."

The chance of obtaining an interview is reduced after each contact that does not end in an interview.

The respondent may ask you how long the interview will take. It is wise to tell him that you do not know exactly but you will be as brief as you possibly can. Do not tell the respondent that the interview will last $1\frac{1}{2}$ or 2 hours. This may not be true and it could lead to a refusal.

To repeat, if an interviewer accepts refusals, half-hearted excuses, or indefinite appointments, he is adding to the respondents suspicions that this study may not be what it claims to be.

If you encounter a respondent who apparently speaks only a foreign language, try to determine the language. Leave the door open (figuratively speaking) and immediately send the assignment back to the Field Director with a detailed explanation.

f. Non-contact Situations and How to Handle

- (1). Moved, Deceased, or Not There
 You may not be able to interview a senior citizen for any of the
 following reasons:
 - (a.) Moved out of the city of Decatur Send the assignment in immediately with an explanation stating where he moved.
 - (b.) Moved to another address within the city limits. Obtain the new address, put the correction on all forms along with an explanation and send it in to the University.
 - (c.) Moved to a Nursing Home or Institution Obtain name and address and extent of incapacitation and send assignment in.
 - (d.) Deceased

 Record date deceased and send in assignment.
 - (e.) Not There
 If the senior citizen is not at the address on the assignment, explain in detail and send in the assignment.
- (2). Not Home
 If there is no answer, go around the house to the side or back door. Make every attempt to talk to someone.

Once an assignment has been attempted and contact with anyone (including the neighbors) has been made, the assignment should be cleared up in the following three or four days. The neighbors may mention your attempt to the respondent and he may be curious, so the assignment should be finished up as soon as possible.

If after two or three attempts you have not been able to find anyone at home, go to the neighbors and inquire if they know when the senior citizen may be at home.

We cannot drop a respondent until we have adequate explanation to his whereabouts -- moved, deceased, on vacation, etc.

3. The Interview

- a. Introduction and Explanation
 Before starting the questionnaire be sure that the senior citizen understands the following:
 - (1). Who you are and who you are working for.
 - (2). The purpose of the study as previously outlined.
 - (3). The need for thorough and complete answers. It must be made clear to the senior citizen that the value of this study is dependent upon his taking care to do a thorough job in answering the questions.

b. Creating and Maintaining Rapport

By rapport we mean a meeting of minds between the interviewer and the interviewee. A relationship of friendly understanding <u>must</u> be present. The respondent understands what we are doing and why we are doing it. The interviewer understands the problems the respondent may have in supplying the information. Rapport also extends to general subjects, such as personal interests of the respondent.

With some senior citizens little or no rapport can be developed at the start, while with others it is established with little conscious effort by the interviewer.

You can do much to create this state of understanding. After the respondent says his first few words, try to get in step with him. For example some senior citizens may prefer to complete the interview in the shortest length of time with little conversation. On the other hand, you may be required to interview a slow talking respondent who is more interested in general chit-chat. Then, you have to go slow and easy, still maintaining control over the interview situation. Let the senior citizen talk but manuever him gently back to the questionnaire.

In the interview situation where rapport does not come easily, you may have to extend yourself to find common subjects to develop harmony between yourself and the respondent. This may be especially true in that we are interviewing people 60 and over. The very nature of this study demands all the rapport it is possible to create.

After a degree of understanding has been achieved, the interview should move smoothly. However, there will be times when rapport may be temporarily lost. If you feel you are getting out of step with the respondent, take a few minutes to change pace, to get back in step. For example, during the middle of the interview the respondent may get restless. It is then appropriate to say something like, "I'll try to complete this as quickly as possible since it is taking more time than we expected."

c. Control of Bias

There are a number of ways in which you as an interviewer can unknowingly interject some form of bias. By bias we mean projected information which is not the respondent's own answer. This can happen in a number of ways.

(1). Preparatory Remarks Before the Question is Asked

- (a.) A lead-in statement or comment before asking the question.
- (b.) Mention of possible answers.
- (c.) Negative introduction, "You might not know this but....."

- (2). The Way in Which a Question Is Asked
 - (a.) The inflection in the voice.
 - (b.) Emphasis of particular words.
 - (c.) Ending the question with a hesitancy or rise in the voice or lowering the voice.
 - (d.) Changing one or more words in the question.

(3). Remarks of Elaboration or Explanation

- (a.) Giving the respondent a limited number of possible answers.
- (b.) Attempting to interpret the question for the respondent.
- (c.) Expanding a question without justification.

(4). Recording the Answer

- (a.) Changing the wording of the respondent's answer.
- (b.) Recording only part of what he says.
- (c.) Expanding his answers to include what other people you have interviewed have said.
- (d.) Reporting incorrectly (complete misinterpretation).

In order to help control bias keep in mind these basic rules:

- --- Never suggest an answer ---
- --- Ask all questions exactly as worded ---
- --- Never show surprise at a response (either approval or disapproval) ---
 - --- Never reveal your own opinions ---

d. Refusals of Information

During the interview the senior citizen may at any time refuse to give some of the information requested.

First find out the reason(s) why he refused:

"May I ask why you had rather not give that information?" or "Is there something about the study which I did not make clear?"

Get the respondent to talk and explain his reasons for not wanting to give the information. To satisfy his objections use one or more of the rebuttals under Contact Situations and How to Handle. If you cannot get him to verbalize his reasons for refusing, or if it does not seem advisable to press for a reason, again explain the purpose of the study and the value of the data that is being given.

The term "refused" (Ref.) should not be written in the questionnaire unless the respondent says "I refuse" and every attempt has been made to change this.

If the respondent refuses using other words, record what he says verbatim.

e. ''Don't Know''

For the majority of assignments you will probably encounter few 'don't know', however, when the respondent does give this answer, it will be necessary to identify what type of 'don't know' it is and handle it accordingly. For example:

- (1). Respondent does not want to take the time to recall the correct answer and uses ''don't know'' as an easy way of answering. In these cases encourage the respondent to take time to remember the correct answer. Some forms of encouragement, which will not inject bias, are:
 - (a.) Re-read the question verbatim
- (b.) Ask, "Just in general...."
 - (c.) Say, "Taking everything into consideration..."
 - (d.) Ask, "Which answer comes closest to your own opinion or impression?"
- (2). If the ''don't know'' seems to be a refusal, probe to find out the reason and handle as you would a refusal above.
- (3). Respondent really has no idea of the answer and "don't know" is the only possible response. In these cases write DK in the questionnaire. DK is to mean only one thing; the respondent does not know the answer. If the "don't know" falls in one of the previous categories DK is not applicable.

f. Completing the Interview

Before leaving the interview situation, review the questionnaire to catch any details which may have been overlooked. Be sure you have obtained answers to all questions. It is better to take time now than to find information missing later while editing and then have to return to obtain it. The respondent is often flattered that the information he has given is important enough for you to take time to review it. In fact during this review you may obtain additional information not reported previously or be able to correct some of the information already given.

4. After the Interview is Complete

a. Editing the Questionnaire

Immediately after the interview, thoroughly edit the questionnaire. This job of editing is very important since blanks and unclear information cannot be used in analyzing the data. If, while editing, you do encounter blanks or answers that are unclear it will be necessary for you to go back and obtain this missing information from the respondent. To do a good job of editing you must take time to go through the questionnaire question by question and be sure all responses satisfactorily answer each question. Be prepared to spend enough time to do a thorough editing job. At the University the questionnaire will be edited again by the Field Director and if there are any questionable areas, the assignment will be returned to you for a re-interview.

- b. Completing the Interviewer's Report
 With each interview assignment you will be given an Interviewer's
 Report. This form is for reporting your observations and experiences
 with this particular respondent. The data will be used to assist in the
 analysis of the questionnaire. Feel free to use the Interviewer's Report
 for any unusual situations or further explanations about the senior citizen. Only you are capable of providing this first-hand information. If
 you are unsure as to whether something is important enough to record
 or not, record it anyway. The content of the Interviewer Report will be
 explained on the following pages.
- After an interview is completed and all forms edited they should be sent, along with a bill, to the Field Director. The assignment should be mailed in immediately or by 9 a.m. of the day following the interview. The reason prompt action is important is that the information is being punched immediately into IBM cards for the analysis. Under no circumstances are completed interviews to be held in the field. A stamped self-addressed envelope will be included with each assignment, and all that is necessary for you to do is to include all edited forms, seal and mail.

In case the assignment results in a non-interview (moved, not there, deceased, refused, etc.) the blank questionnaire, a blank bill and a completed interviewer's report should be sent to the University. The reason for the non-interview must be explained in the Interviewer's Report.

D. Explanation of Individual Forms

The Questionnaire and the Interviewer's Report are to be filled in with pencil (#2.5 or 3). The billing forms are to be filled in ink.

1. Questionnaire

The questionnaire is separated into several areas and in the interview these areas should be covered in the following order:

- --- Housing ---
- --- Recreation ---
- --- Employment ---
- --- Family, Social ---
- --- Health ---
- --- Background ---
- --- Adjustment ---

All the questions under each area must be asked in the order given.

a. Broad General Instructions

- (1). Some questions will have instructions in capital letters set off by parenthesis. These instructions are for the interviewer and are <u>not</u> to be read to the respondent. They must be followed exactly with no exception.
- (2). Possible answers should not be suggested to the respondent for those questions without specific instructions (READ) in capitals and parenthesis. Read the question only and be careful not to inject bias.
- (3). In the left hand margin on each page of the questionnaire there are IBM coding numbers. Coding numbers also appear next to the answers. These are to be ignored by the interviewer, they are for analysis purposes only.
- (4). If at any time the respondent gives you a response which does not answer the question, you could say, "Perhaps I haven't made myself clear...." then repeat the question exactly as worded without trying to interpret it. Do not re-word it even if you think he might understand it better that way.
 - (5). During the interview if the respondent gives any voluntary information which you feel would be helpful in analyzing the data, be sure to record these comments.

b. Types of Questions Used in the Questionnaire

- (1). Observation questions

 Question need not be asked of respondent <u>unless</u> you cannot obtain the answer by observation.
 - (2). Yes, no questions
 Answer to be recorded is simply "Yes" or "No," "X" the appropriate box, no explanation is needed.

(3). Yes, no questions with explanation

If the "yes" box or the "No" box is followed by an arrow or other instruction, you may have to either explain or ask other questions. Some of these contingent questions will be boxed in with appropriate instructions given.

(4). Questions where the respondent selects answer(s) from a Card If there is an instruction indicating the use of Card A, B, C, etc., this card <u>must</u> be handed to the respondent. Do not give respondent the card until after you have finished asking the question, otherwise his attention will be on reading the card and not on the question you are asking him.

After the question is answered take back the card, unless the same card is needed for the following question.

- (5). Questions where choices of answers are <u>read</u> to the respondent This type of question will be identified by (READ) as a written instruction for that question. Do not suggest any answers other than those on the questionnaire. However, if the respondent gives you an answer other than these, attempt to get him to fit his answer into one of the choices. If this is not possible, record the senior citizen's answer verbatim.
- (6). Questions where choices of answers are <u>not</u> read to the respondent Every attempt should be made to record the respondent's answer in one of the categories listed. Do not read these answers to the respondent. If the answer does not logically fit into these choices, record the response verbatim.
- (7). Open-end questions

There are some questions where the respondent's answers are recorded verbatim and no choices are given.

With this type of question you may also be instructed to (PROBE). Types of possible probes are:

- --- "Would you explain that further?" ---
- - "What do you mean by that?" - -
- - "Would you clarify that point?" - -
- --- "What else?" ---

If at any time during the interview you are faced with problems which you are not sure how to handle, use your own best judgement based upon the verbal and written instructions that were given you in training. Please explain the problem and the decision you made.

2. Interviewer's Report (IR)

An Interviewer's Report is to be completed for each senior citizen who is assigned to you whether or not an interview is carried out.

If an interview is carried out, the completed IR should be turned in with the completed questionnaire and billing forms for that assignment.

If the interview is not obtained, a completed IR should be handed in with the other blank forms when it is clear that an interview is out of the question. The reason for the non-interview should be explained.

At the top of this form the respondent's number, name and address will be filled in at the office. Correct if this is in error. In some cases the name of the senior citizen will be blank. We do know that someone 60 or over is living at this address so it will be necessary for you to fill in the name when you interview him (her). For all assignments record the respondent's age and sex. Be sure that your own initials are in the upper right hand corner. The result of every visit should be recorded on the IR immediately after the contact, while the details are still fresh in your mind.

In the following instructions the underlined numbers in the left hand margin pertain to the question numbers on the IR.

- 1. Each contact should be entered on a separate line with the following in the appropriate spaces:
 - Date -- The month and the day of the month. Thus, May 9 would be recorded as 5/9.
 - Day -- The day of the week--Mon., Tues., etc.
 - Time -- The time when you <u>first</u> made contact at that address, to the nearest five minutes, indicating AM or PM afterward; e.g. 7:25 PM
 - Who talked to -- If you talk to the senior citizen "X" the box. If you talk to anyone else, state the relationship of that person to the senior citizen; e.g. son, son-in-law, grand-daughter, etc. Note if others are talked to, such as maid, neighbor, etc.
 - Results of contact -- For each attempt "X" the box to indicate whether the respondent was interviewed (Int.) not at home (R. not home), refused (Ref.), appointment was made (Appt. made), or whether there was another outcome. If the latter, explain under "Other (explain)".
 - Time in interview -- ''X'' the box that comes closest to the time you spent with the respondent (0 to 15 min., 15 to 30 min., etc.)

 This is from the time you arrive until the time you leave regardless if you are collecting data all the time or building rapport with general conversation.
 - If not interviewed -- Explain the circumstances in detail. This should be filled out completely after you are reasonably certain an interview is not possible. This section <u>must</u> be completed if for any reason an interview is not obtained.

- 2. The "No" box should be "X" if you were alone with the senior citizen throughout the complete interview and there were no interruptions. Under any other circumstances "X" the "Yes" box and explain.
- 3. We want to obtain a rating of the senior citizen's general interest in the study.

 "X" the box which best describes this interest. By general interest we mean
 a rating of the respondent's willingness to be interviewed, his cooperativeness,
 and his desire to see that the study is successful.
- <u>4</u>. Do you believe that the respondent received any therapeutic value out of the study itself? That is, in answering the questions was he able to solve some of his own problems or think about them more clearly?
- 5. We are interested in the impression the R. made on you. Go through the complete list and "X" all the boxes which best describe the senior citizen.
- 6. If any information seems to be withheld or suppressed or if you have the feeling that the R. was not being completely honest in his responses "X" the "Yes" or "Not sure" box and explain.
- 7. We hope to obtain a rough idea of the pace at which the interview moved. If a respondent does not logically fall into one of the four choices, explain why under "Comments". If an answer only partly describes the pace of the interview, explain in the comments. Do not check more than one box.
- 8. In the column headed "Exterior" "X" one of the four boxes which best describes the condition of the roofing, siding, etc. Also "X" one of the four boxes under "Interior". If the choices do not adequately describe the condition of the exterior or interior explain under "Comments".
- 9. As was done in the previous question "X" the box which best describes the condition of the furnishings (rugs, drapes, etc.) Explain unusual cases under "Comments".
- 10. Indicate whether there is an elevator at this address. If you have any doubt about this, check it with the respondent while you are in the interview situation.
- 11. In buildings where there is only one family, the answer would probably be "no flights". In buildings where more than one family is living, you may have to climb a flight, or part of a flight, of stairs inside the building before you actually get to the senior citizen's front door. How many flights of stairs were there inside the building, excluding any stairs inside the living quarters of the senior citizen?
- 12. Include under this heading any comments or impressions that you feel will help us evaluate the information given by the senior citizen and the extent of cooperation obtained. Please be explicit.

E. Field Procedures

1. Time Schedule

Monday, April 17 Wednesday, April 19 Thursday, April 20 Sunday, April 23

Wednesday, April 26 Thursday, April 27 Thursday, April 27 Thursday, May 11 Sunday, May 21

Thursday, May 25 Wednesday, May 31 Thursday, June 1 Initial Training Session
Second Training Session
Start Trial Interviews
All Trial Interviews and Qualifying
Exam to be in the mail by midnight.
Final Training Session
Interviewing Begins
Bills Prepared for Payment
Bills Prepared for Payment
Interviewing completed and in
the mail by midnight
Bills Prepared for Payment
End of Wave Meeting
Bills Prepared for Payment

2. Role of Field Director

The Field Director is in control of all field operations. It is her job to see that all deadlines are reached, that the quality and quantity of work is up to standard, and to handle any situations which may arise during the course of field operations. She has complete control over the hiring, firing, and supervising of all interviewers.

Each interviewer will be expected to be his own supervisor and to report directly to the Field Director. If any unusual problems arise which have not been covered in the instructions or training do not hesitate to call her.

The Field Director is:

Mrs. Laura Hauck University of Illinois 346 Lincoln Hall Urbana, Illinois

She can be reached at any time at FLeetwood 9-1291, Champaign, Illinois. Place your calls station-to-station collect. Do not call person-to-person. Feel free to call this number at any time during the day or night whenever necessary.

3. Office Editing

As soon as each completed interview is received quality will be checked carefully and a tabulation made covering: blanks, "don't know's", refusals of information, inconsistencies, and interviewer bias. The interview will be sent back to the interviewer if it is deemed incomplete, and it will be necessary for the interviewer to go back to the senior citizen for the information. Each interviewer will be kept informed of the quality of his work.

A record will also be kept on the quantity of work completed by each interviewer. This takes into consideration completed interviews, refusals, not at homes, moved, deceased or ill. If the quantity in any of these areas is not close to the average of other interviewers further investigation will be made. Assignments are expected from each interviewer every two or three days. Let the Field Director know if for any reason your field work is delayed.

4. Spot Checking

All completed assignments will be given a spot check to verify some information. This spot check will be done by phone and some of the information obtained during the interview will be reviewed with the senior citizen. Some of each interviewer's assignments will be checked. The spot check serves three purposes:

- a. To spot weaknesses in the interview forms where questions were misinterpreted.
- b. To discover any misunderstanding that the respondent may have about the study.
- c. To catch any erroneous or false data.

F. Compensation

1. Interviewers

Interviewers will be paid on a contract basis by the completed interview. A completed interview covers all questions sought in the study and contains no unexplained blanks. If any unusual situations relating to interviewer compensation arise they will be handled on an individual assignment basis. With each assignment there will be two blank forms for you to bill us when the interview is completed. These two bills are stapled together and both copies should be filled in completely with your name, address, city, date completed and the bill signed and return both copies with the completed interview. Do not send bills in separately, they must accompany the completed interview. If an interview has to be returned to you because it is incomplete or unclear, the bills will also be returned. When the interview is accepted in the office your bill (in duplicate) will be held until the specified dates shown below. On these dates all bills received for completed interviews and meetings will be processed. One copy of the bill will be included with a voucher sent to the University, the other copy the Field Director will retain. Bills will be processed on Thursday, April 27, May 11, May 25, and June 1. The rate paid per completed interview takes into consideration and includes expenses and mileage which may be incurred in obtaining the interview.

2. Meetings

All time spent at organized meetings will be paid at the rate of \$1.50 per hour. These meetings will take the form of three training sessions and a final review session when the study is completed.

Always fill out two copies of the meeting bill and turn them in at the end of each session. Be sure that both copies of the meeting bill are signed. These meeting bills will be processed on the dates stated previously.

G. Check List of Interviewer's Activities

1. Before the interview

- a. Attempt contact soon after you receive your assignments and at a time when you can reach people.
- b. Before leaving home, plan route of addresses to be contacted.
- c. Have all interviewing forms: questionnaire, cards, pencils.

2. During the interview

- a. Only interview person named in Interviewer's Report.
- b. Ask all questions and record all answers in questionnaire.
- c. Before leaving interview situation, review questionnaire.

3. After the interview

- a. Complete Interviewer's Report.
- b. Edit questionnaire thoroughly.
- c. Complete and sign two copies of billing form.
- d. Send to the office immediately: questionnaire, Interviewer's Report and signed bill.

Decatur Senior Citizens Study

VI. INTERVIEWER QUALIFYING EXAMINATION

1.		our own words, explain the objective(s) of this study, i. e., what we hope to gain it
	-	The product of the same to the same that the same that the same to the same the same to the same to the same to
	1000	16.2015 (1m. 2016)
2.		ch, if any, of the following is the correct approach to be used in contacting the ior Citizen?
		 a. Telephone the respondent and make an appointment to see him. b. Go to the respondent's house and attempt either to get an immediate interview or a firm appointment.
		c. Go to the respondent's house and if he is not at home, interview another member of the family.
		d. Go to the respondent's house and interview him only if the entire adult family is present; otherwise, make an appointment to return when they are all present.
		e. None of the above.
3.		ach of the following situations, briefly explain how you would overcome the ections.
	a.	A respondent feels he is different from others and that we should interview the people down the street who are more typical of senior citizens.
		The latitude Field Director had ask for specific learned and has an end
		and send in the arm parest and interview the respondent there.
	b.	The respondent refuses to be interviewed because there have been several "surveyors" around recently who have turned out to be salesmen.
		[] b. Find out now serious he is and how long he will be in the hospit
		there. Say, "I'm sorry," leave and cure in your report.
		h. Say, "Yes, that's very interesting, but the service to gradue in grecious

c.	The senior citizen does not want to be interviewed because he is financially independent and the study cannot help him.
	S Code lavare per person named he have person in the later of the late
	1. In your ownswheater sopical the objective sportfactor and confidence of the what we have inverted as a constant of the confidence of th
	a. Complete interviewer's Report.
d.	The senior citizen does not want to get involved because these studies are "a waste of money and nothing worthwhile ever comes out of them."
	2. Which, if any, of the following is the correct approachifultisequestimecontact
	La. Telephone the respondent and make an appointment to see him.
e.	The respondent doesn't want to be interviewed because he says it is none of our business.
	turn when they are all present.
	3. In each of the following situations, briefly explain how you would aversome
f.	A harried-looking respondent says, "I'm busy."
	people down the street who are more typical of senior officens.
	nich of the following would you do if the respondent's wife said the respondent was the hospital: (CHECK ONE OR MORE)
	a. Interview the wife of kamput avail only without belongs.
	b. Find out how serious he is and how long he will be in the hospital. c. Obtain the name and address of the hospital and interview the respondent there.
	d. Say, "I'm sorry," leave and turn in your report.
	e. Obtain the name and address of the hospital.

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TO RESIDENCE OF THE CONTRACT OF THE STATE OF
The respondent's daughter answers the door and says that her mother is unable be interviewed and she insists that she can answer the questions. (Daughter second sincere and well-informed.) What would you do?
Alekaria in wanu leda pologatin capagatan interanden anteranden baratali baratakan interaligenk anteraligenk
different estreben en elektro transportance obesten den en e
What general techniques would you use to handle any refusals or excuses?
If the newton article to work as an expetient period of this in the III and affine II.
What are the four basic rules for controlling interviewer bids, and way are t
not immediately aveilable. I(1) F(2)
not immediately aveilable. If () F()
A believe from should be sent to all a sent to be should
What should you do if the respondent has moved to another address in Decatur?
a. Call the Field Director and ask for specific instructions.
 a. Call the Field Director and ask for specific instructions. b. Indicate on Interviewer's Report that the respondent has moved
 a. Call the Field Director and ask for specific instructions. b. Indicate on Interviewer's Report that the respondent has moved and send in the assignment.
 a. Call the Field Director and ask for specific instructions. b. Indicate on Interviewer's Report that the respondent has moved
 a. Call the Field Director and ask for specific instructions. b. Indicate on Interviewer's Report that the respondent has moved and send in the assignment. c. Obtain the new address and interview the respondent there. d. Interview the person now living at that address, if he is 60 or
 a. Call the Field Director and ask for specific instructions. b. Indicate on Interviewer's Report that the respondent has moved and send in the assignment. c. Obtain the new address and interview the respondent there. d. Interview the person now living at that address, if he is 60 or over. e. Obtain the new address, correct all forms, explain, and send in the assignment.
 a. Call the Field Director and ask for specific instructions. b. Indicate on Interviewer's Report that the respondent has moved and send in the assignment. c. Obtain the new address and interview the respondent there. d. Interview the person now living at that address, if he is 60 or over. e. Obtain the new address, correct all forms, explain, and send in the assignment.
 a. Call the Field Director and ask for specific instructions. b. Indicate on Interviewer's Report that the respondent has moved and send in the assignment. c. Obtain the new address and interview the respondent there. d. Interview the person now living at that address, if he is 60 or over. e. Obtain the new address, correct all forms, explain, and send in the assignment. During the interview the respondent digresses and goes into a long story about lyouth. You should: a. Change the subject quickly back to the interview.
 a. Call the Field Director and ask for specific instructions. b. Indicate on Interviewer's Report that the respondent has moved and send in the assignment. c. Obtain the new address and interview the respondent there. d. Interview the person now living at that address, if he is 60 or over. e. Obtain the new address, correct all forms, explain, and send in the assignment. During the interview the respondent digresses and goes into a long story about lyouth. You should: a. Change the subject quickly back to the interview. b. Say, "Yes, that's very interesting, but I know your time is precious so to get back to the interview"
 a. Call the Field Director and ask for specific instructions. b. Indicate on Interviewer's Report that the respondent has moved and send in the assignment. c. Obtain the new address and interview the respondent there. d. Interview the person now living at that address, if he is 60 or over. e. Obtain the new address, correct all forms, explain, and send in the assignment. During the interview the respondent digresses and goes into a long story about the syouth. You should: a. Change the subject quickly back to the interview. b. Say, "Yes, that's very interesting, but I know your time is precious.

10.		Id you do if, in the middle of the interview the senior citizen became and obviously anxious for you to leave:
	□ a.	Cut the interview short and leave, giving a complete explanation in
		the Interviewer's Report.
	☐ b.	Ignore the respondent and continue with the interview, taking as much time as you need to obtain the information.
	□ c.	
	☐ d.	Comment that it is taking a long time and you will be as brief as possible.
11.	a manufacture of the same of	andent does not comprehend the importance of the study, which of the is (are) the correct way(s) to continue?
	a.	Explain the fact that this study will bring to light important problems
	Пh.	of the aged. Restate the fact that his name will not be used.
	_ c.	
	☐ d.	Ignore the senior citizen and go on with the interview to obtain the
	Пе.	answers to all questions. None of the above.
		soonida Tuonin viis la la lakarviskal lacituse la asys il venono oficas
	in Decamir	S. What should you do if the respondent has moved to shother address
		Call the Field Director and sak for specific instructions D. Indicate on Interviewer's Report that the respondent base
13.	If the res	pondent says he doesn't know the answer and you think he is using this excuse to rush through the interview what would you do?
	□ a. □ b. □ c.	Write DK as the response and hurry through the remaining questions. Politely let the respondent know that you are aware he is lying. Encourage him to take time to give the correct answer.
	☐ d.	Tell the respondent to find out and you'll come back later to pick up
	<u> </u> е.	None of the above.
14.	What prod	cedures do you follow after you leave the interview situations?
		D. Say, "Yos, that's very interesting, but diggy your time
	madden a second	very variety and their oak whatevery received your
		vin some sense of the sense of
		.evone sit in along of the above.

Que	stions 15 through 29 are true or false questions
15.	During the interview, if the R. refuses to answer a question, leave that question blank and continue to the next question. $T\square F\square$
16.	It is necessary for you to use cards where indicated, do not read the choices to the respondent. $T \square F \square$
17.	If R. gives an honest "Don't know" answer write in DK. T F
18.	If the interview has lasted for an hour or more do not review the questionnaire before leaving.
19.	Hold the billing forms for all completed interviews until the end of the week and mail them all in at once. $T \square F \square$
20.	If someone comes in during the interview, do not continue with the questions, point out that it is necessary to interview the respondent alone. T F
21.	During the interview if the respondent suggests you leave and come back the next evening at 7:00 p.m., do so. T F
22.	If the senior citizen is away on vacation explain this in the IR and send in. T
23.	It is all right to read choices of answers if the indicated card (A, B, C, etc.) is not immediately available. T F
24.	A billing form should be sent in with each completed interview. T F
25.	If you forget to ask a question "X" the answer which you think would be closest to the R. reply so there will be no blanks. T \(\subseteq \text{F} \subseteq \)
26.	R. has just had a death in his family and is quite upset when you arrive for the interview. You should express your sympathy and tell the respondent that you will stop by sometime next week.
27.	It is all right to interview the senior citizen's son because he is 61 years old and the respondent (his father) is on vacation for a month. T T
28.	It is 8.45 p.m. and you have not gotten any interviews this evening. You are in the neighborhood of another senior citizen try to contact this last respondent.
29.	A few blanks in the questionnaire will be acceptable in the office because no questionnaire can be perfect.

If you en	ncounter the following field problems you should:
a. b. c. d.	use your own judgement on how to handle it. Write a letter to the Field Director and hold the assignment until you hear from her.
f.	None of the above. (PLACE THE APPROPRIATE LETTER, a, b, c, d, e, or f IN THE SPACE PROVIDED AFTER EACH OF THE FOLLOWING SITUATIONS.)
	Field Problems
	 You have tried three or four times to reach a senior citizen and he has never been at home. The respondent is unemployed but looking for work. You find a situation which has not been covered in either verbal or written instructions. A respondent is on vacation and will return in three weeks. The respondent is irrational and gives answers but they have no relationship to the question asked. The senior citizen speaks German only.
-	ink it is more important to have rapport with the respondent or to obtain in the questionnaire?
on lot	the respondent (his rather) is on vacation for a mouth.
	the peighborhood of another senior citizen try to configuration and bone of the decade and the senior of the
	s not understand the question or if he does not give a response which ansion what would you do?

a.	R. decides the interview is too long.
	Program I do a leigh
	Algorithms be the and the Charles of the province of the strike is to determine the needs.
	racgingsizer the population so as to make place for meeting some of focus
	Butter that are as to be covered and Deutstay, Recreation, Restau asset
b.	R. does not understand some of the questions.
	formation obtained is for research purposerbuid outso depose to be the terms of the confidential to
	Phases of the Study
	is on the leterly
C.	R. feels that some of the questions are repetitious and thinks he has alre
	answered them.
	Talk to semeone at the threating unit
	and the second result is properly because the evidence of the second sec
	of Because. To do this, however lorent dispersion beaution a cost sin
d.	R. does not know the answer to a question, he has not thought about that before.
	A STATE SAME PLANT IS A MECKOOL OF THE ARRIVED A PROPERTY OF THE ARRIVED AND ARRIVED AS A STATE OF THE ARRIVED AND ARRIVED AS A STATE OF THE ARRIVED
	care must be taken se they will retain the characteristics of the whole
	CONTRACTOR DE DE DE CONTRACTOR DE LA SECUCIÓN DE LA CONTRACTOR DE CONTRA
	Editing and spot checking
e.	R. feels that some questions are too personal
	groups of Decator
	Compensation has severable nevertee head to the except of except of the terminal to the the ter
	determine if there is acrons thebrapess tuescalestignatheasth ad-
What	problems do you anticipate in interviewing senior citizens (60 years of ag
over)	
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	sample of prople 68 or 1981 are not representative of the total population
	Name
	Address

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DECATUR SENIOR CITIZENS STUDY

VII. Instructions for Listing

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STUDY OF THE SENIOR CITIZENS OF DECATUR

Instructions for Listing

1. Purpose of the Study

The City of Decatur and the University of Illinois are conducting a study on the senior citizens of Decatur. The purpose of the study is to determine the needs of this segment of the population so as to make plans for meeting some of these needs. Particular areas to be covered are: Housing, Recreation, Health and Welfare.

All information obtained is for research purposes only and precautions are being taken to insure its confidentiality.

2. Phases of the Study

The study is broken down into three major parts: Sampling, interviewing, analysis and reports. The success of the study depends upon the care taken in each of these phases. Each phase must be thorough and complete so that the overall study will be successful.

3. Sampling

This study is concerned with people 58 and over. Needless to say, the most thorough study would include a personal interview with all people 58 or older in the city of Decatur. To do this, however, would be prohibitive from a cost and time viewpoint.

Probability sampling is a method of locating a representative sample of the whole population who are 58 or older. Therefore, in locating this sample, extreme care must be taken so they will retain the characteristics of the whole population. The procedures used to select this smaller representative group are as follows:

- a. Approximately 2500 addresses were chosen randomly from the City Directory. These 2500 are representative of all age groups of Decatur.
- b. Next, it is necessary to locate all of these chosen addresses and determine if there is anyone 58 years of age or older at each address. These are then representative of all those in Decatur 58 or over.
- c. The third step is to select those over 58 who are to be interviewed.

The sampling phase then is one of the most important parts of the whole study. If the sample of people 58 or over are not representative of the total population then later on when we interview the results obtained will be invalid.

4. A Description of Listing

Your duties will be to (a) locate and classify addresses, (b) talk to someone at the dwelling unit, (c) if anyone there is 58 or over obtain information about each such person, and (d) leave a newspaper article.

a. Locate and classify addresses

Each cluster assigned to you may have both white Cover Sheets and pink Address Sheets. The cluster is identified as "City Directory Page" and may be one or a two page number.

- 1. Filled in on the white Cover Sheet will be your name (Screening Interviewer), the City Directory Page, and the Address or (description). If there are addresses with 4 or less dwelling units you will fill in extra white Cover Sheets for each of these dwelling units. You will fill in the Cover No., on all white sheets, this Cover No. is a running account of all the work the Lister has done in the field.
- 2. First of all make certain that your address is within the survey boundaries. These boundaries are marked on the map. If the address is outside the survey boundary indicate on the back of the Cover Sheet and do not contact anyone at that address. If there is some doubt whether the address is in the survey boundary handle as if it were within the survey boundary and explain in explicit detail why there is some question.
 - 3. Our next step is to classify the address. There are three distinct possibilities: A single dwelling unit, a multiple dwelling unit, a non-dwelling unit.

a. Single dwelling unit

If it is a single family dwelling unit proceed with the rest of the questions. In general, a single family dwelling unit consists of a group of related or unrelated people living together at one address and sharing the same cooking facilities. A dwelling unit may be a house, apartment, or flat. It may also be a trailer, boat, tent or railroad car if occupied as living quarters. A dwelling unit may be located in a structure devoted primarily to business or other non-residential use (watchmen's quarters in a warehouse or a merchants quarters back of his store.)

A single room is a dwelling unit if it is occupied or intended for occupancy as a separate living quarters and (a) has separate cooking equipment, such as a regular stove for the exclusive use of the occupants, gas hotplate, electric plate, etc. (b) Is the only living quarters in the structure. (c) Is a one-room apartment in a regular apartment house. A group of two or more rooms is a dwelling unit if it is occupied or intended for occupancy and it has (a) separate cooking equipment or (b) a separate entrance directly through an outside door or a common hall without passing through anyone else's rooms.

b. Multiple dwelling units

1. White Cover Sheets

For the white cover sheet there are two ways of determining if you are at a multiple dwelling unit: (a) by observation, (b) by asking question #1 from the white cover sheet and getting an affirmative answer.

Types of possible multiple dwelling units are:

- -- Apartment buildings
- -- Rooming houses
- -- Hotels
- -- Motels
- -- Trailer camps or parks

If it is a multiple dwelling unit with 5 or more households for that Cover Sheet return this Cover Sheet to the Field Supervisor indicating the exact number of dwelling units at that address. Do not ask any of the other questions on the sheet.

If there are two, three, or four dwelling units for a Cover Sheet it will be necessary for you to make up an additional Cover Sheet for each one and contact each one.

2. Pink Address Sheets

A pink Address Sheet may be included with the cluster. It should be handled in the following manner. The Screening Interviewer, City Directory Page, and the Address (or description) will be filled in. On this pink

address sheet you will list all dwelling units at that address and you will contact only those sample line numbers listed at the bottom of the sheet. Refer to the pink Address Sheet for more detailed instructions.

- a. Each dwelling in the multiple dwelling unit is to be listed on a separate line in the following order.
 - 1. List by floors from basement to attic.
 - 2. List by number or letter if any.
 - 3. If not numbered or lettered list systematically, front before back, clock-wise, etc. and describe location.
- b. It is now necessary for you to decide which dwelling unit(s) you are going to contact. You may be contacting none, one, two, three, etc. of these. The line numbers of sample dwelling units appear at the bottom of the pink sheet and if the pink sheet that you have happens to have a dwelling unit on that line it will be necessary for you to complete a white cover sheet for each of your sample line numbers.

c. A non-dwelling unit

When it is definitely established that there is no dwelling unit(s) at the address on the white Cover Sheet record this on the back of the white Cover Sheet under Non-Interview Form. Possible answers are house vacant, or address not a dwelling such as commercial building, house burned down, vacant lot, etc. Types of commercial or other non-residential addresses are (a) church (b) store (c) office building (d) hospital (e) mental or penal institutions (f) rest or convalescent homes (g) homes for the aged or dependent (h) orphanages (i) convents or monasteries (j) dormitories or barracks for students or workers (k) bunk houses (l) missions, flophouses, salvation army shelters, and similar places (m) fraternity and sorority houses (n) residential clubs, YMCA, YWCA, etc. (o) nurses homes.

In any of the above places dwelling units occupied or intended for occupancy by people who maintain or run these places are to be listed.

Living quarters on military reservations are not listed.

Do not jump to the conclusion that there are no dwelling units in a commercial building. Private residence are often located above or in back of commercial establishments such as churches, garages, etc.

b. Talk to someone at dwelling unit

Up to this point we have been pinpointing the family to talk to. The next step is to talk to someone at that address. If no one is home mark in the upper left hand corner of the white cover sheet "not at home" and "day", "date" and "time." In that these dwelling units are representative of the total population every effort must be made to talk to some one at that dwelling unit. If after two attempts you have not been able to talk to anyone, contact a neighbor to get this information. If there is someone 58 or over make arrangements to obtain the needed information. Indicate on the white Cover Sheet if you talked to a neighbor.

It would be best not to ask any questions of anyone under 16 years of age. Once you do talk to an adult at a dwelling unit the following introductory statement should be used (needless to say this could be worded to fit the situation but all of these elements must be included).

"The City of Decatur and the University of Illinois are conducting a study of the Senior Citizens of Decatur. The purpose of the study is to obtain information on the needs of Decatur's senior citizens so as to make plans for meeting some of these needs. The first step is to locate people in different age groups."

Proceed with question 1. We want to know if there are any other dwelling units at this address. Since the respondent may not understand the term dwelling unit it might be best not to use it here. Instead ask such questions as "How many people are living at this address?" "Are they all in one family?" "Do they all share the same cooking facilities?" (A thorough description of the dwelling unit was given on page 2 and cooking facilities were described on page 3.)

If anyone there is 58 or over, obtain information about <u>each</u> such person. Once you are positive that you are dealing with only a single household then ask question 2. If the answer is "no" mark "0" in the box, thank them and go to the next address.

c. Information on those 58 or over.

If there is anyone living there 58 or older obtain the following information about each individual. Obtain the information in the order listed.

- 1. Age
- 2. Sex
- 3. Date of birth (month and year)
- 4. Full name (record in box headed "Relationship to head of dwelling unit")
 - 5. Check box if you talked to a person 58 or over
- 6. Under comments indicate race: (W) for white, N for negro, O for other.)

If there is any reluctance or hesitancy on the part of the respondent to give any of this information it will be necessary for you to explain some of the details of the study to allay any of their doubts. If there is any doubt about the accuracy or the completeness of the information you have received describe in detail at the bottom of the white Cover Sheet. Also describe any unusual situation which might be helpful to the follow-up interviewers. Such information as there is a large dog will be greatly appreciated.

d. Leave newspaper article

If there is one or more individual of age 58 or over, leave a newspaper clipping with the following closing statement,

"I would like to leave this newspaper clipping with you, as it gives information on the Decatur Senior Citizens Study. I would appreciate your showing it to (Name of Senior Citizen(s)). The general aim of the study is to obtain information on the needs of Decatur's older citizens so as to make plans for meeting some of these needs. We may return for an interview with (one of) the senior citizens in this household within the next three months, and cooperation would be greatly appreciated."

5. Field Procedures

a. Time schedule

- 1. Assignments will be given tonight and field work will start tomorrow.
- 2. As assignments are completed they are to be given to the Field Supervisor daily with a completed Listers Daily Work Record which will be described in the following pages.
- 3. As the assignments are satisfactorily completed, more addresses will be assigned to you by the Field Supervisor.

- 4. On February 28th and March 7th you are to submit a completed Time and Mileage Report to the Field Superior. (This report is explained under compensation.)
 - 5. All Listing must be completed by March 7th.

b. Role of Field Supervisor

The Field Supervisor is in complete charge of the field operation of listing. It is her responsibility to see that the job is done accurately and completed by the deadline date. To acheive this end she has full authority in the field.

c. Editing and Spot Checking

- 1. All work and reports will be edited, both at a field and an office level, and if any work is unclear or unsatisfactory, it will be the Lister's responsibility to either make the corrections or go back to an address to obtain complete information.
- 2. All field work will be checked to spot any erroneous information. Take time to report the information clearly and concisely to eliminate any questions about the data.

6. Lister's Daily Work Report

This report is to be filled out for each day that you work. Each cluster that you work will have to be filled in on a new line; only one cluster on a line.

- a. Record exact time you "left home" to start to work, indicating a.m. or p.m.
- b. Record time you "arrive at cluster."
- c. The "cluster #" is the same as the "City Directory Page" on the white Cover Sheet.
- d. The "# of du's to be contacted" is the same as the number of white Cover Sheets that will be used within that cluster.
- e. When you are leaving the cluster, record:
 - 1. "# of du's not at home"
 - 2. "# of du's contacted"
 - 3. "Other"-this will include the count of houses vacant (HV), addresses not a dwelling (AND) and, if the case should arise, a refusal (R)

The total of these three will be the same as the total of the '# of du's to be contacted.''

- f. Of those dwelling units contacted in the cluster record the number that had senior citizens 58 years of age or older in box marked "# of du's 58 or older."
 - g. Record exact time you "left cluster."
 - h. Record time you "arrive home or next cluster."

7. Compensation

Two copies of the Time and Mileage Record are to be given to the Field Supervisor for each week that you work. It should cover your time and mileage for a calendar week ending Tuesday and be turned in with your Lister's Daily Work Report for that day.

- a. There are seven days listed, one line for each day in the week. The total time and mileage for a particular day should be entered on the lines corresponding to that day. The date should be recorded as 3/9 for March 9, or 4/25 for April 25.
- b. "Total Hours Worked"
 - Time spent in travel on assignments, i.e., time spent in going from your house to the cluster, from one cluster to another, and then back to your house (portal to portal). Do not include time spent in coming from or going to training sessions, meetings with supervisors, or any other travel time not connected with this study.
 - 2. Time spent within the cluster, taking into account time spent talking to neighbors or others in trying to locate a sample member. Do not include time spent on personal business.
 - 3. Time spent in the training session.
- c. It is extremely important that this Time and Mileage Record be filled in daily for each day you work. Do not leave it blank until the end of the week and then try to recall the time you worked throughout the week.
- d. At the end of the week total the hours worked and the mileage traveled. Multiply by the appropriate amount for a grand total.
- e. Sign your full name (not just initials) and print your full address at the bottom of the sheet.

f. Allow two to three weeks from the time you turn in a sheet for payment to reach you.

8. Handling Reluctant Respondents

At some time during your field work you may encounter reluctant respondents. Although we do not anticipate many problems in this area it would be wise for you to be prepared to handle any situations which may arise. You could:

- a. Explain to them that it is important to retain every sample member and the loss of even one could reduce the overall value and success of the study.
- b. Describe the study in greater detail.
- c. Stress the confidentiality of the material.

If the respondent claims he is too busy ask your questions and he will be completed before he realizes he doesn't have time.

9. Check List of Lister's Activities

- a. Work at a time when you can reach people 9 a.m. to 9 p.m.
- b. Record on Lister's Daily Work Report the time when you leave home, also note your mileage.
- c. Record on Lister's Daily Work Report when you arrive at the cluster. (Do not start work until you are sure you have the time to work a complete cluster.)
- d. Work each assignment in the cluster. (Include any white Cover Sheets that you had to make out for multiple-dwelling units.)
 - 1. Locate and classify addresses.
 - 2. Talk to someone at the dwelling unit.
 - 3. Obtain information on those 58 or over.
 - 4. Leave newspaper article.
- e. Edit and complete each cover sheet before starting a new one.
- f. When cluster is finished:
 - 1. Go back to see those not at home if enough time has elapsed to make this worthwhile.
 - 2. Record time you left cluster area.

- g. Go to next cluster and proceed from c. above.
- h. Complete days work:
 - 1. Fill out Lister's Daily Work Record
 - 2. Enter days work in Time and Mileage Record
 - 3. Turn in Lister's Daily Work Sheet and all completed work to the Field Supervisor.
 - i. At end of week on Tuesday turn in Time and Mileage Record to Field Supervisor.

Decatur Senior Citizens Study February, 1961

VIII.

COVER SHEET

(for single dwelling unit addresses)

Screening	Interviewer	Whi at best paind won for theory seaut
Cover No.	. W 19.40. Makematta . Granes	City Directory Page
Address (or description)	
ASK AT A	ALL ADDRESSES:	(2024 balletetegrasis seneliteratio duschold
1. Are th	nere any other dwelling un	its at this specific address?
	Yes No	Address outside aurvey boundary
IF YES:	unit. Also, please sup	cover sheet and interview at each additional dwelling ply a dwelling unit identification for each dwelling number, "up", "down", "right", "left", etc.
	ou tell me if anyone here amily members.)	is 58 years old or older? (Include both family and
IF NO PE	OPLE OF AGE 58 OR	Conclude screening and mark a zero here
3. <u>IF YE</u>	S, there are people 58 ye	ars old or older, list each such person below by re-

3. <u>IF YES</u>, there are people 58 years old or older, list each such person below by relationship to head of dwelling unit. Then leave information about the Decatur Senior Citizen Study.

	Relationship to head of dwelling unit	Date of birth	Sex	Age	Check if talked to	Comments
1		The second secon				
2			PARTICLE AND PROPERTY OF THE PARTICLE AND PA			
3						
4	Section 1. The section of the sectio					
5						
6						
7	edillees shows of this	mi ne occiliumitor	STANKS.	neme	11 900 60	

NON-INTERVIEW FORM

			-	g unit for which no ing units.	information can be obtained	ed
	House va	cant, not	now bein	g lived in (HV). P	lease describe situation.	
		not a dwe		ID). Please descri	be situation; e.g., comme	rcial,
	man a company of the control of the	t home af		red number of calls	s, and neighbors unable to	give
<u> </u>	and of the same		_		g below. Indicate in accou years old or over in it.	int
	Address	outside s	urvey bo	undary.		
gnillo <u>wi</u> gnillog	No interv	view for o	other reas	son. (Please speci	fy.)	7 11
bas v	ic both frent	Use This	Space Or	aly for Comments o	n Non-Interviews) (

Decatur Senior Citizens Study February, 1961

IX.

ADDRESS SHEET

(for multiple dwelling unit addresses)

Sheet No.	City Directory Page
Address (or description)	

<u>INTERVIEWER</u>: We expect more than one dwelling unit at the above address. Therefore, it will be necessary for you to assign cover sheets to certain of the dwelling units, depending on how many you find. Proceed as follows:

- 1. In the listing space below, list all <u>dwelling units</u> at this address, recording the apartment number or description of each dwelling unit on a <u>separate line</u>.
- 2. Then refer to the sample line numbers appearing at the <u>bottom</u> of this sheet.
- 3. Assign cover sheets to those dwelling units appearing on those lines corresponding to the sample line numbers. Note that <u>some</u> dwelling units may not be included in the sample.

Line A	Apartment Number or Description of Dwelling Unit	Comments (or reason why no dwelling units at the address)
1	Dwolling only	awolling dillo at the address;
1		WENCES COMMON AND TO COMMON COMMON COMMON COMMON COMMON COMMON AND TO THE COMMON COMMO
2		
3		
4		
5		
6	THE CANADA HARD CONTROL OF THE PROCESS AS THE CANADA AND AN ARCHITECTURE AND AN ARCHITECTURE AND AN ARCHITECTURE AND ARCHITEC	policio accesso de la costa de contrata de la companio del la companio de la companio del la companio de la companio del la compa
7		7100 E OLIVACIO DE LA TACATA DEL TACATA DE LA TACATA DEL TACATA DE LA TACATA DEL TACATA DE LA TACATA DEL TACATA DEL TACATA DE LA TACATA DE LA TACATA DE LA TACATA DEL

YOUR SAMPLE LINE NUMBERS ARE:

(Use additional sheets of this form as continuation sheets, if needed. If you do, please number such sheets; for example, 1 of 2 and 2 of 2, as required.)

X. LISTERS DAILY WORK REPORT

Day	
Date	

Lister				
LIDUCI				

TIME		CLUSTER						TIME	
left home	arrive at cluster	cluster #	# of du's to be contacted	# of du's not at home	# of du's contacted	other	# of du's 58 or older	left cluster	arrive home or next cluster
	CONTROL DESCRIPTION OF THE PROPERTY OF THE PRO								
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				A S	E 8 E				
		от в того вырожения достояння на стором от постоя на стором от постоя на стором от постоя на стором от постоя н							

HV = house vacant

AND = address not a dwelling

R = refusal