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Version: Presented version

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NECTAR

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Survival: how to do your existing job and more …with fewer people

Georgina Dimmock &

Gillian Siddall

24th April, 2014

Staff Supporting Enquiries

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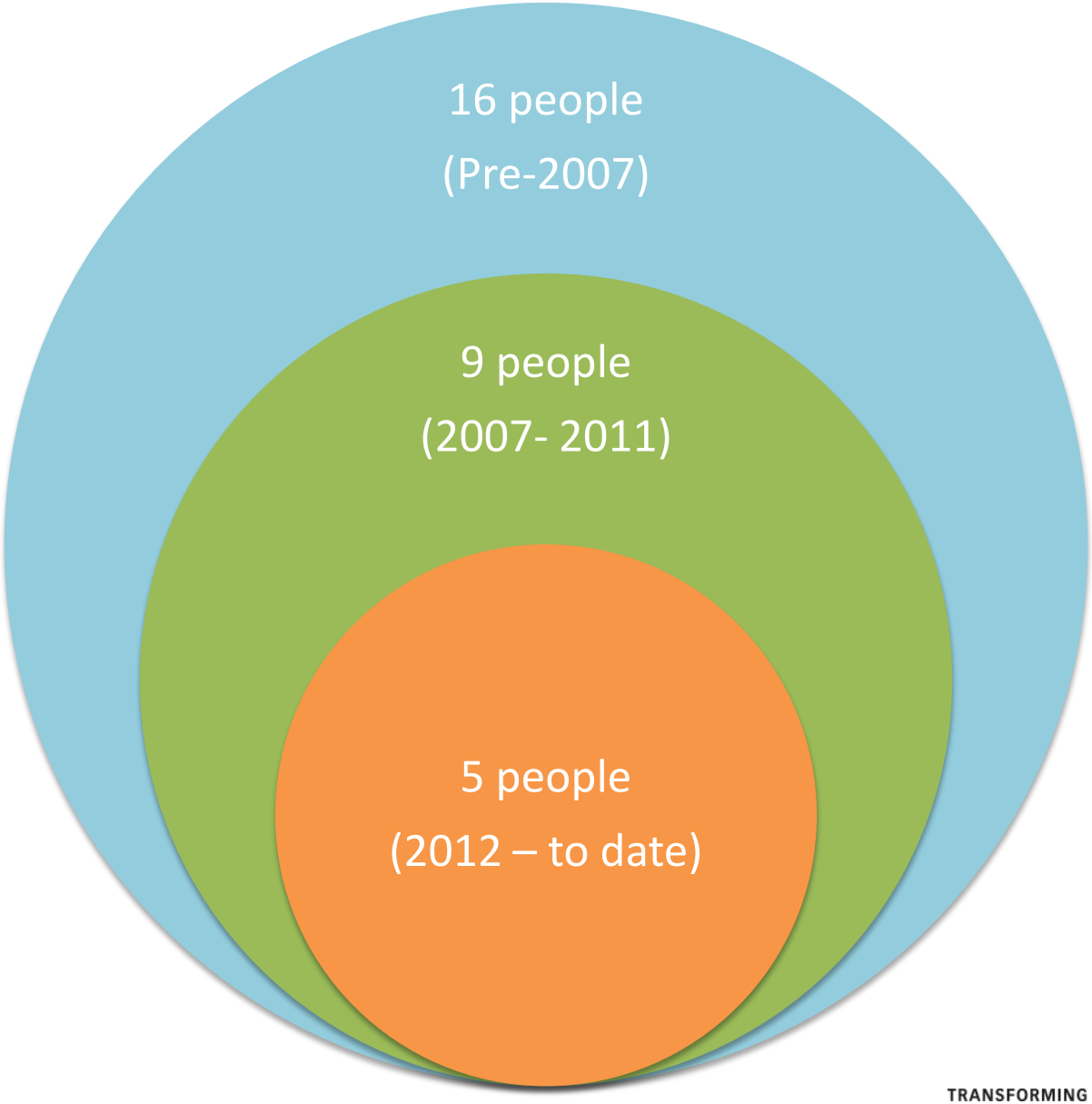

Academic Liaison Team 2011 and 2012

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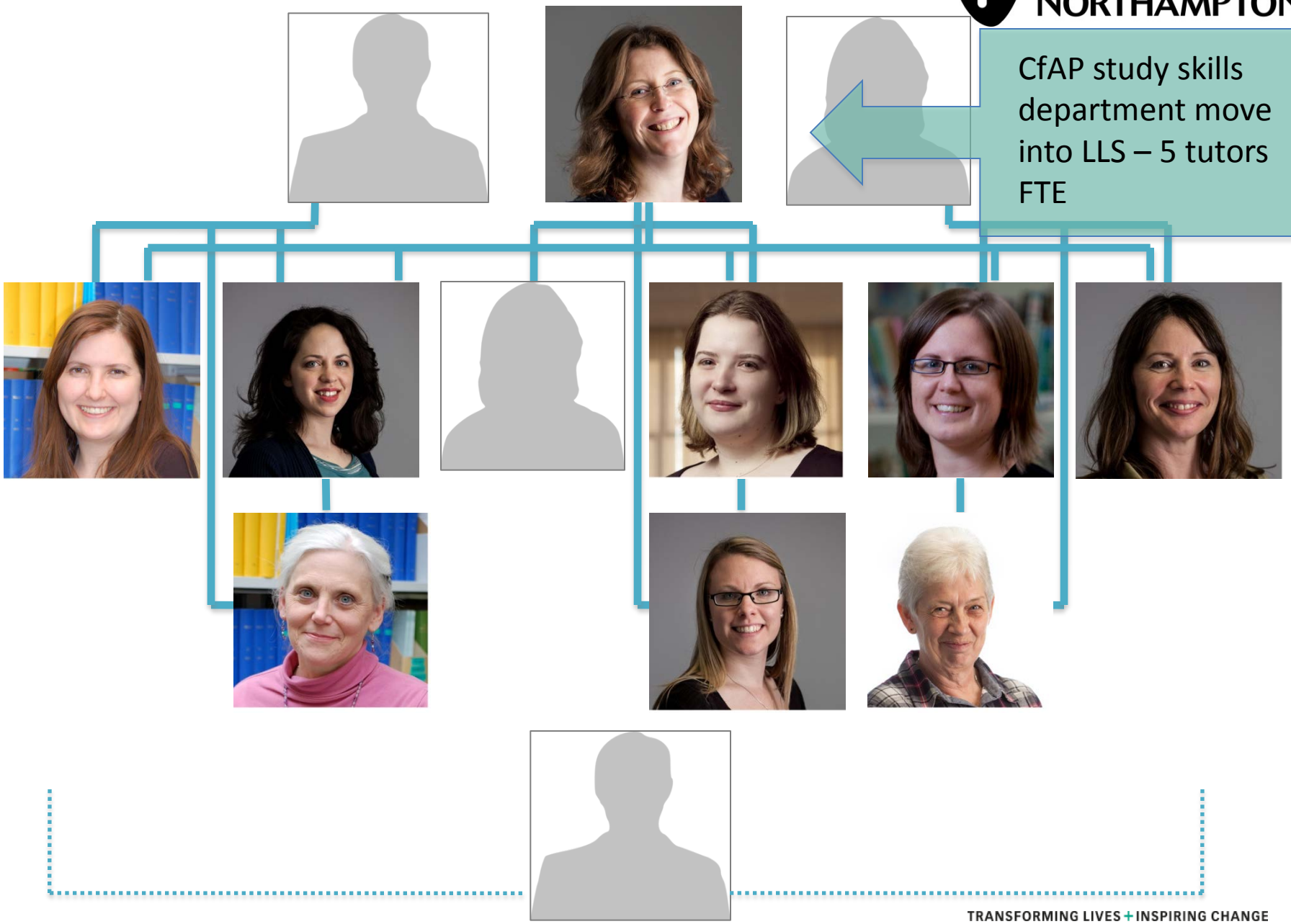
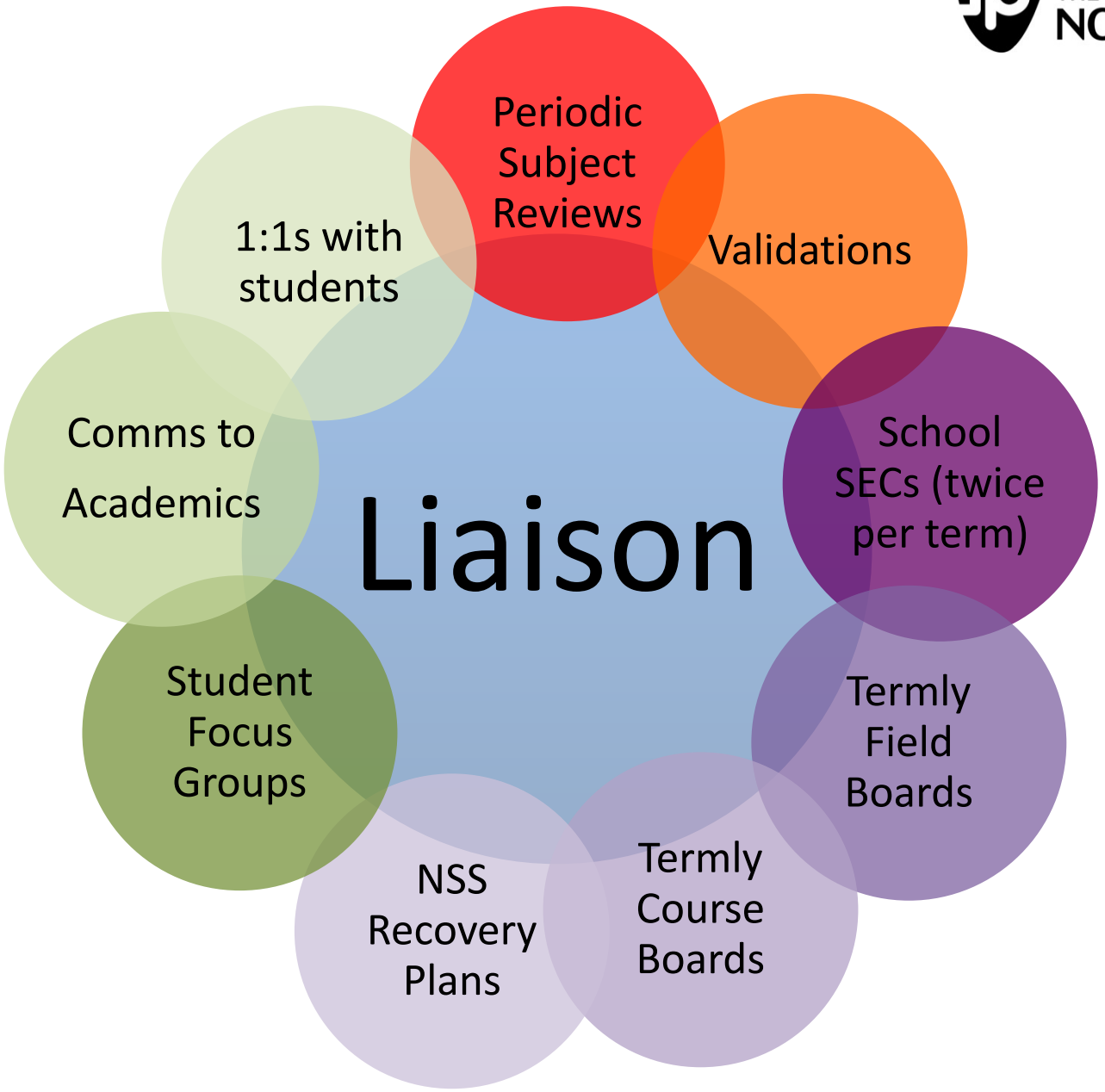


Three main areas of activity


Periodic Subject Reviews
Validations
School SECs (twice per term)
Termly Field Boards
Termly Course Boards
NSS Recovery Plans
Student Focus Groups
Comms to Academics
1:1s with students
Liaison

Weeding
Developing user tools: Aspire, NELSON
Selecting and ordering books
Collection Development
Developing and curating specialist collections
Selecting and ordering journals collections

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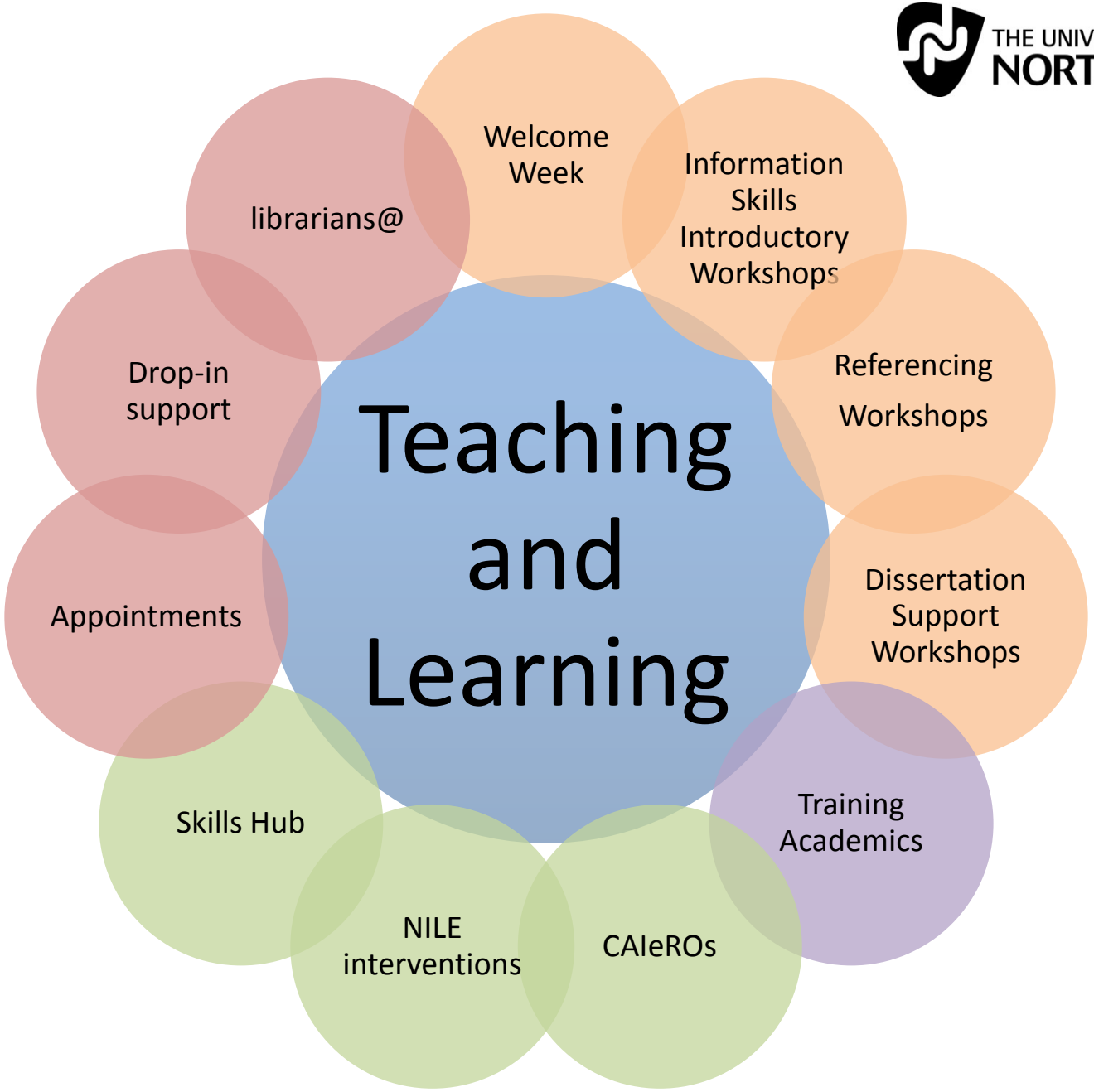
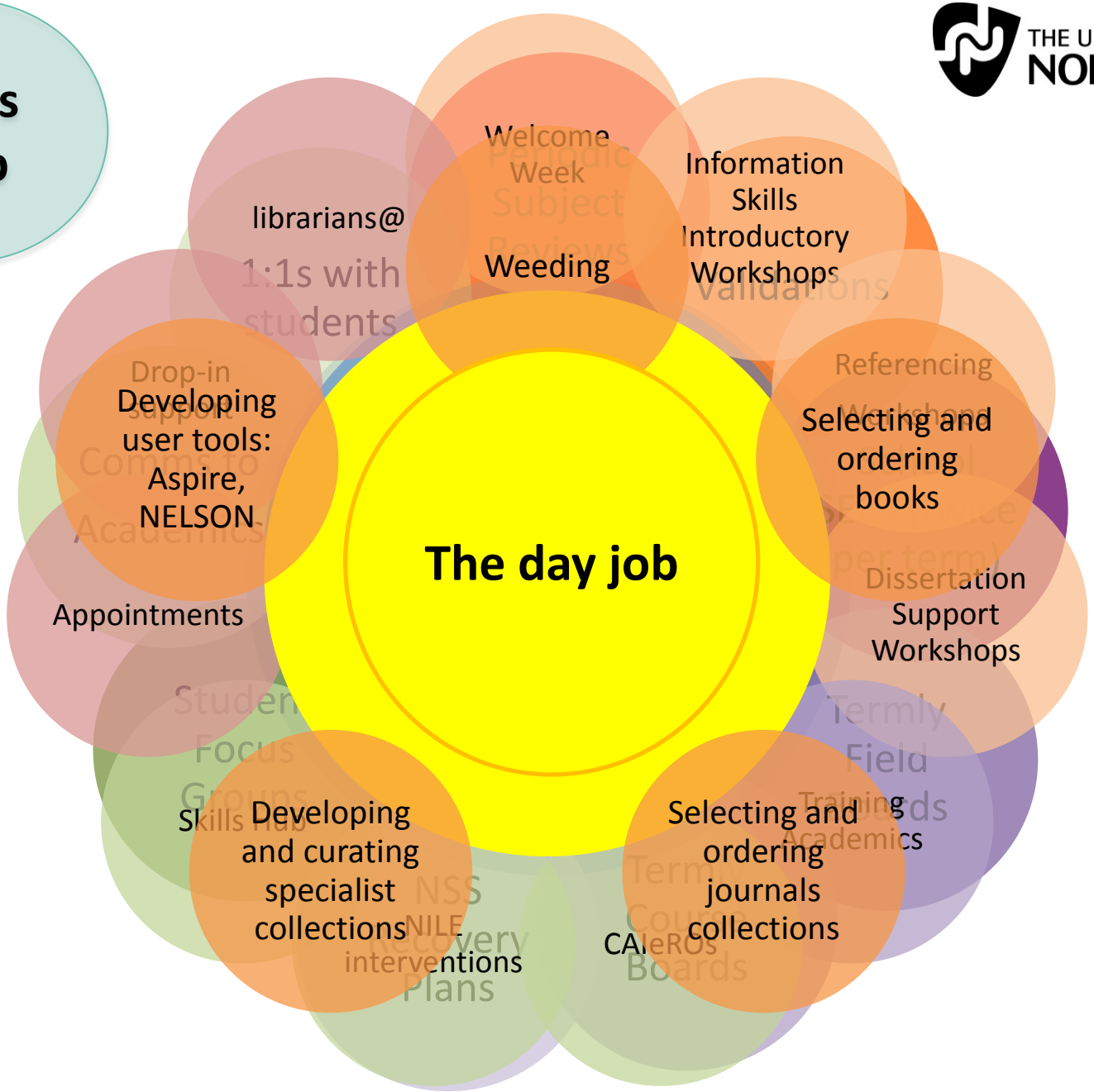


Skills Hub

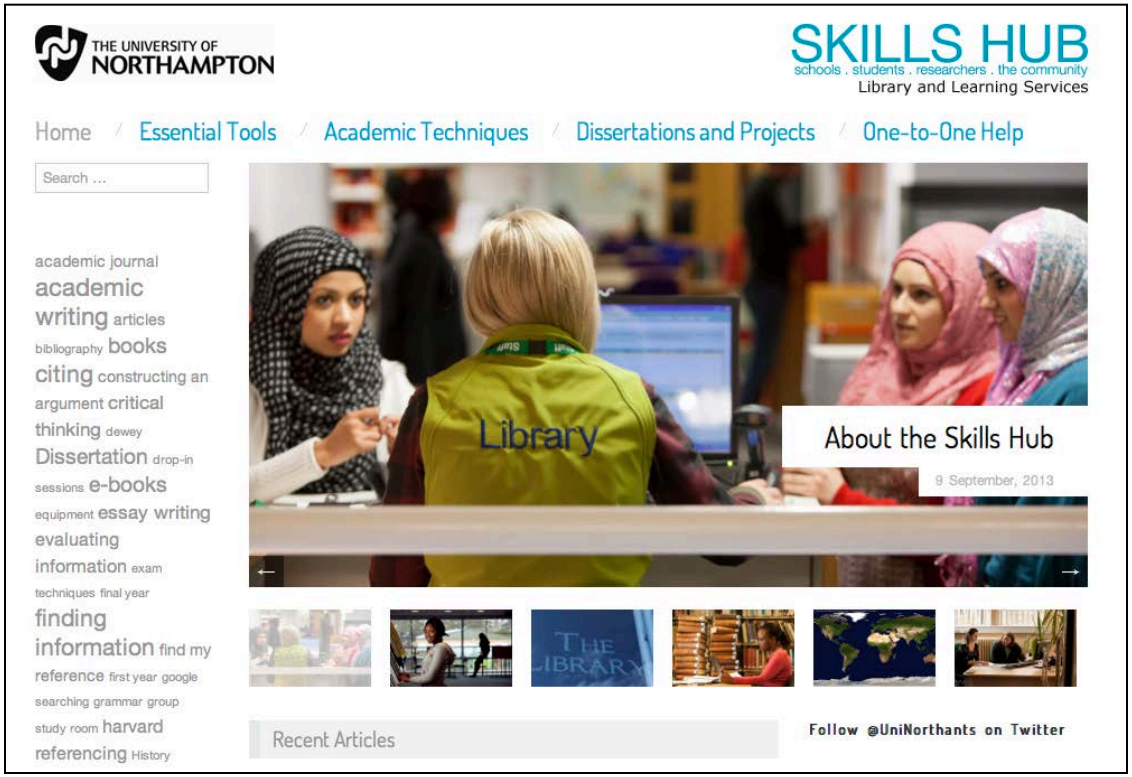

Welcome Week
Information Skills Introductory Workshops
librarians@
Weeding
1:1s with students
Drop-in
Developing user tools: Aspire, NELSON
Referencing
Selecting and ordering books
The day job
Appointments
Dissertation Support Workshops
Developing and curating specialist collections
Selecting and ordering journals collections

The theory…

- To cope with the volume we needed to do things differently
- Work smarter not harder
- Let technology take the strain

Governing principles

- Transitional
- Transforming
- Stretching
- Experimental
- Visual
- Open
- Connected



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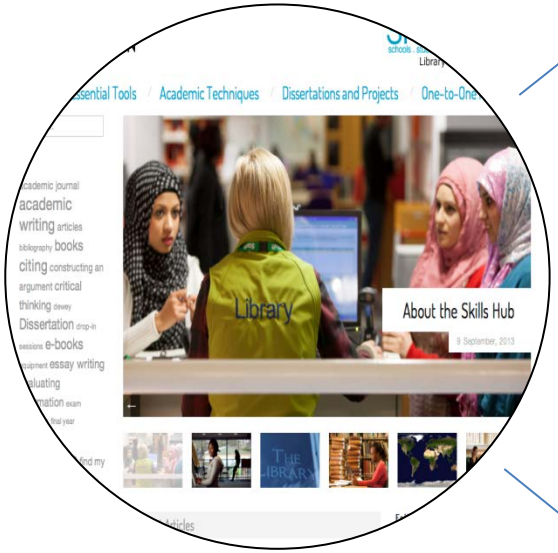
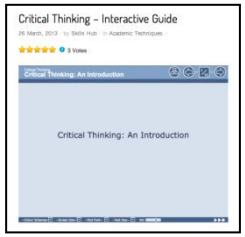
Pool of 70 OERs

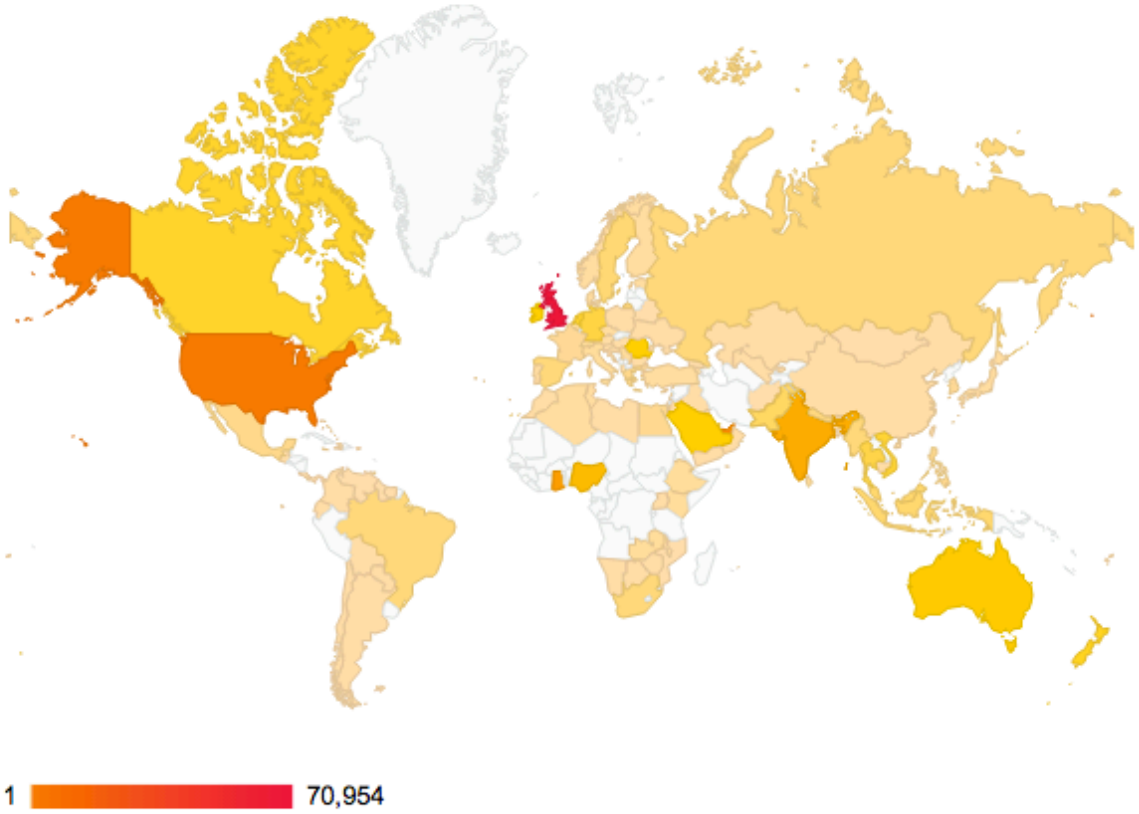




OERs selected and bundled for subject modules on the VLE to address identifiable skills needs

Quick stats: Sept 2013 – March 2014

Country	Views
United Kingdom	70,954
United States	568
United Arab Emirates	262
Ghana	250
India	217
Nigeria	212
Australia	201
Saudi Arabia	191
Romania	169
Ireland	156
New Zealand	127
Netherlands	117
Canada	116
Viet Nam	112
Hong Kong	107
Qatar	102
Germany	102
Thailand	98
Pakistan	72



122 countries reached

68,000 views, **9,700** per month

6,504 video plays

70 OERs overall

50 videos and interactive tutorials created in-house since January 2013

22 videos viewed more than **100** times each

£422 total cost

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Spring 2008
Teaching Futures

2011
Not Teaching Futures

Autumn 2011
Restructure

April 2012
Google sites platform. First presentation of the Skills Hub concept

May 2012
WordPress platform

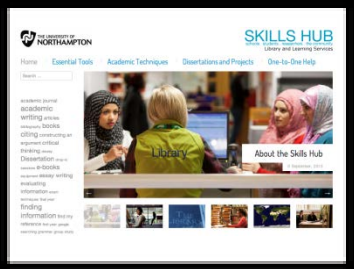
Autumn 2012
Early platform Design. George goes full time.

Dec 2012
Rapid Development Team – Three Days. Academic Librarians. Sandpit.

April 2013
Rapid Development Team – Skills Tutors. Sandpit.

April 2013
Presented to University Distance Learning Group. Dean present. Interim launch.

April 2013
Marlies – Technical Admin support, 3 hours per week. Student input to Interface design.



Apr - Sept 2013
Librarians and skills tutors finish content. Content uploaded.

June 2013
Demo to University Student Experience Committee and all Deans and Directors

July 2013
Demo to University Executive Team and VC

Summer 2013
Metadata, categories, tags, transcripts.

9 Sept 2013
Skills Hub launched

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Sept 2013
Cost at
point of launch

October 2013
Timely tweets and messages via social Networking to coincide with the student calendar.
c. 20,000 views from c. 80 countries

Nov 2013
Funding bids submitted to the *VC's Innovation Fund* and the *Learning and Teaching Innovation Fund*

Jan 2014
Skills Hub: Review, Redesign, Rebuild and Skills Hub for Schools projects launched

Feb – Mar 2014
15 students rating and reviewing content via the Skills Innovation blog.
c. 68,000 view from c. 122 countries

Learning
Nerves
Exciting
Changes
DIY
Competition
Team-building
Creativity
Terrifying
Equipment
Free-rein
Politics
Frustration
Achievement
Good
Teamwork
Time
Accomplishment
Problems
Camera-shy
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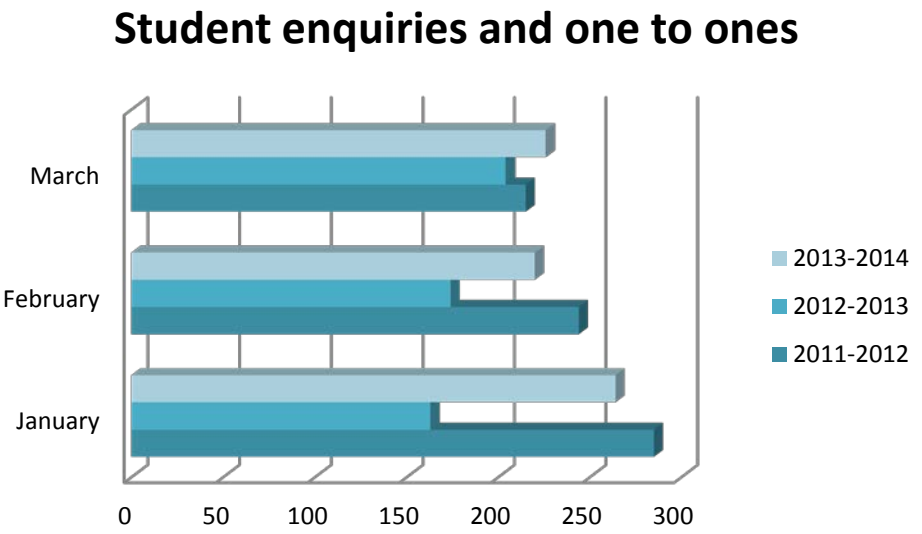
Frustration
Achievement
Good
Teamwork
Accomplishment

Transitional period…?

- Still working on two fronts - blended and traditional
- Long term impact on academic librarians' workload not yet known



- Impact on frontline help points?
- Skills Hub usage needs to be included in any future LLS service stats

Most viewed resources

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Rank	Title	Views
1	Harvard Referencing – Full Guide	13395
2	Harvard Referencing – Quick Guide	9116
3	Critical Thinking – Interactive Guide	967
4	MLA Referencing - Guide	914
5	Harvard Referencing – Interactive Tutorial	847
6	Academic Writing Style – Video	757
7	Using the Library Catalogue - Video	708
8	Introducing NELSON (Northampton Electronic Library Search ONline) – Video	690
9	Literature Reviews – Video	684
10	Structuring your Essay – Video	683
11	Critical Thinking – Guide	588
12	Dissertation Timeline – Video	540
13	APA Referencing Guide	530
14	Running Notes Referencing Guide	484
15	Gibbs' Cycle of Reflection – Video	467
16	Reflective Writing – Video	448
17	Academic Librarians - Blog Post	445
18	Introduction to Clear Writing in Academic Style – Guide	426
19	Virtual Library Tour - Video	396
20	How do I Structure a Report – Video	390
21	How to submit to Turnitin and access a Similarity Report – Video	352
22	Centre for Achievement and Performance (CfAP) - Blog Post	351
23	What is a journal? - Video	346
24	Writing up your Dissertation – Video	338
25	Dissertation Checklist – Video	329

Most shared resources

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Rank	Title	Social Media Shares
1	Reflective Writing – Guide	21
2	Harvard Referencing – Full Guide (1)	21
3	Harvard Referencing – Quick Guide (2)	19
4	Reflective Writing – Video (16)	14
5	Introducing NELSON (Northampton Electronic Library Search ONline) – Video (8)	14
6	Reading Skills – Video	11
7	About the Skills Hub - Video	11
8	Dissertation Timeline – Video (12)	10
9	Booking Group Study Rooms and Equipment - Video	9
10	How To Find A Book On the Shelf - Video	9
11	Using the Library Catalogue – Video (7)	9
12	Which Test – Video	8
13	Your University Login – Blog Post	7
14	What is a journal? – Video (23)	7
15	Critical Thinking – Guide (11)	7
16	Getting Started - Blog Post	7
17	Evaluating Information - Video	6
18	Data Analysis – Excel to SPSS – Video	6
19	Plagiarism: How to avoid it – Video	6
20	Chi-squared Test – Video	6
21	Mind Mapping and Visual Thinking – Video	6
22	Academic Writing Style – Video (4)	6
23	Johns' Model of Reflection – Video	5
24	Finding an e-Book - Video	5
25	Harvard Referencing – Interactive Tutorial (5)	5

Tweets and usage

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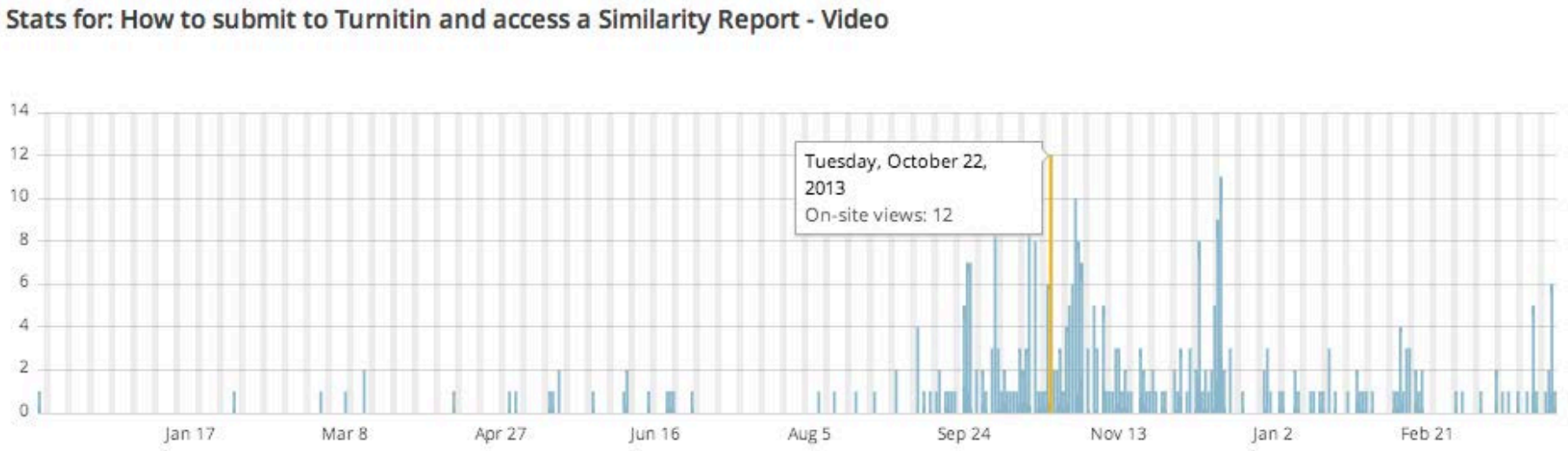
22/10/13

Unsure how to submit your assignment using Turnitin? Take a look at the video on the Skills Hub at http://tinyurl.com/k5my46a



Tweets and usage

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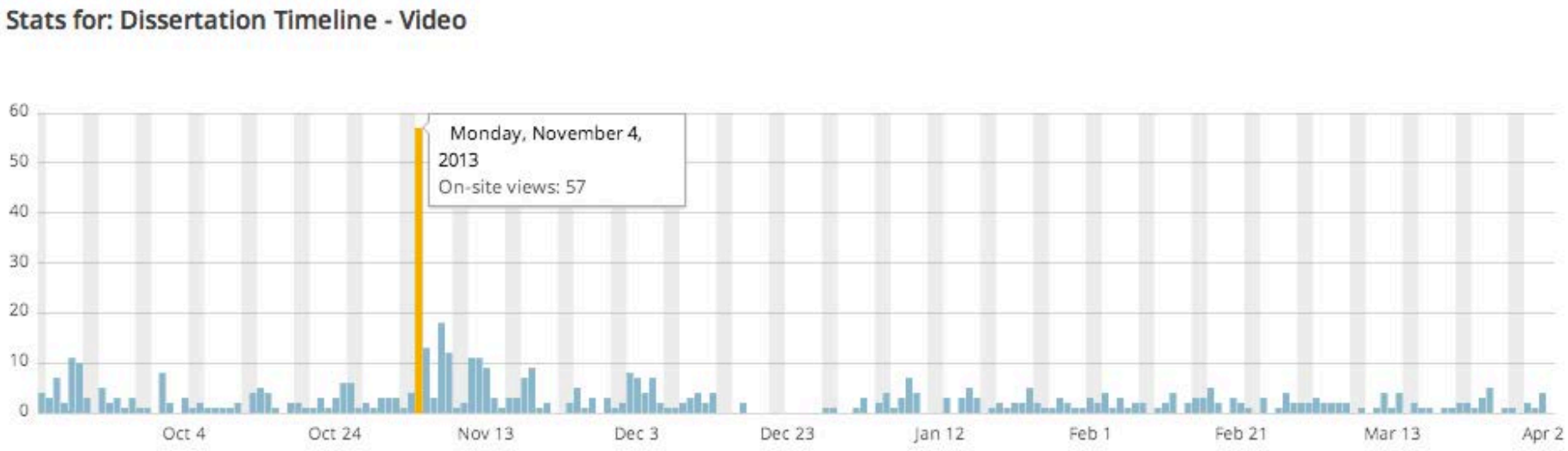
4/11/13

Need help planning your dissertation? Take a look at our 3 minute Dissertation Timeline video on the Skills Hub at http://tinyurl.com/nrczr9g



Further research
http://skillsinnovation.wordpress.com

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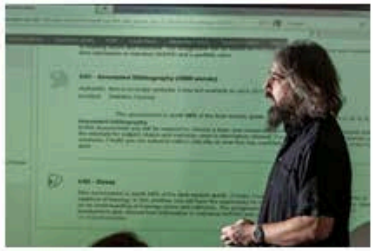
Category Archives: Schools



Block 9, Schools

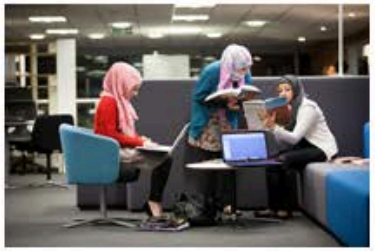
What makes a good presentation

February 21, 2014 / 12 comments

Block 7, Schools

What is Time Management

February 21, 2014 / 12 comments



Block 2, Schools

Evaluating Information

January 30, 2014 / 13 comments

Block 2, Schools

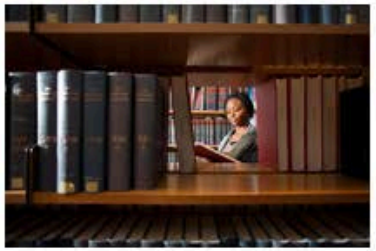
What are Academic Sources?

January 30, 2014 / 11 comments

Block 1, Schools

Using the Library Catalogue

January 30, 2014 / 13 comments



Block 2, Schools

What is a journal?

January 30, 2014 / 12 comments

Block 1, Schools

Structuring Your Essay

January 30, 2014 / 12 comments

Block 1, Schools

How To Find A Book On The Shelf

January 30, 2014 / 12 comments

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How to do your existing job and more …with fewer people

Freedom to fail

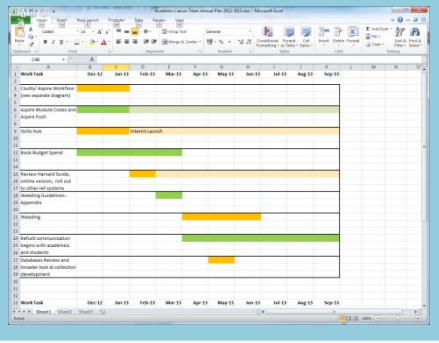
Time to play

Direction

Good is good enough

Team spirit

Project Management



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Questions?

Image sources

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