

ABSTRACT

Fredy. Effect of Total Quality Management (TQM) on Employee Performance Accounting With Variable Reward For Moderation

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This study aims to Determine Whether a variable reward may moderate the relationship between total quality management with employee performance accounting in commercial banking companies in the city of Palembang. The sample in this study is accounting employees work in commercial banking companies in the city of Palembang, using purposive sampling technique. The sample Obtained as many as 48 employees of 20 companies accounting banking. Questionnaire Data were tested using the models of the absolute value of the difference by using SPSS ver. 13.0. The results are the reward system does not moderate the relationship between total quality management with accounting employee performance.

Keywords: Total Quality Management (TQM), Accounting for Employee Performance, and Reward