

This item was submitted to Loughborough's Institutional Repository (<u>https://dspace.lboro.ac.uk/</u>) by the author and is made available under the following Creative Commons Licence conditions.

COMMONS DEED
Attribution-NonCommercial-NoDerivs 2.5
You are free:
 to copy, distribute, display, and perform the work
Under the following conditions:
BY: Attribution. You must attribute the work in the manner specified by the author or licensor.
Noncommercial. You may not use this work for commercial purposes.
No Derivative Works. You may not alter, transform, or build upon this work.
 For any reuse or distribution, you must make clear to others the license terms of this work.
 Any of these conditions can be waived if you get permission from the copyright holder.
Your fair use and other rights are in no way affected by the above.
This is a human-readable summary of the Legal Code (the full license).
Disclaimer 🖵

For the full text of this licence, please go to: <u>http://creativecommons.org/licenses/by-nc-nd/2.5/</u>

Proceedings of the 1st International Conference on Human Factors and Ergonomics in Healthcare, 3rd International Conference on Applied Human Factors and Ergonomics 17-20 July 2010, Miami, USA

Targeting Environmental Factors to Reduce Elderly In-Patient Falls

Sue Hignett¹, Gina Sands¹, Jane Youde², Paula Griffiths¹

¹Loughborough University

²Derby Hospitals NHS Foundation Trust

ABSTRACT

This paper will describe the results from two exploratory studies on un-witnessed elderly in-patient falls in acute facilities. The first study analyzed incident reports from England and Wales between 1 September 2006 and 31 August 2007 (n=215,784). We found a difference in the location of falls for patients described as frail and those described as confused. This was further explored in a pilot study to collect detailed information about contributory factors and the location of falls through staff interviews. We found that the use of bedrails seemed to alter the location of the fall, with falls from beds with raised rails clustered around the foot end of the bed.

INTRODUCTION

In-patient falls have consistently been the biggest single category of reported incidents from since the 1940s; they are a significant cause of morbidity and mortality and have a high prevalence after admission to hospital (Morgan et al, 1985; Oliver et al, 2004; Mahoney, 1998). The risk factors have been identified and reported since the 1950s (Parrish and Weil, 1958; Fine, 1959; Fagin and Vita, 1965). Although only a small percentage of patient falls result in death and serious injury they represent a serious financial, governance and resource burden in terms

of on-going healthcare costs and litigation (Boushon et al., 2008). The incident rate for falls is approximately three times higher in hospitals and nursing homes than in community-dwelling older people (American Geriatrics Society, 2001). It has been suggested that this may be due to a combination of extrinsic risk factors (relating to the environment), for example, unfamiliar environment and wheeled furniture, combined with intrinsic risk factors (relating to the patient) such as confusion, acute illness and balance-affecting medication (Tinker, 1979; Tinetti, 2003; Salgado et al, 2004; Kannus et al, 2006). Many papers have reported that the majority (over 70%) of in-patient falls are un-witnessed with the patient found on the floor and little information in the incident report. (Fagin and Vita, 1965; Hitcho et al, 2004; Healey et al, 2008).

This paper offers an exploration of contributory factors with a detailed analysis of falls risks from reported incidents and a pilot case study of unwitnessed in-patient falls on Care of the Elderly wards in an acute hospital.

METHOD

215,784 reports were retrieved from the UK National Reporting and Learning System (NRLS) database for slips, trips and falls between 1 September 2006 and 31 August 2007, with 44,202 reports from Care of the Elderly wards in acute and community hospitals in England and Wales. A random 15% sample was taken (6,577 reports), of which 4,571 were un-witnessed. The free text narratives on the incident reports were coded into intrinsic and extrinsic contributory factors using an initial conceptual framework (Hignett and Masud, 2006). As coding progressed more factors emerged from the data and were added to the coding framework. All the reports were re-coded with the final set of factors to ensure inclusivity of the coding process. Reports were coded as frail if the patient was described as weak, frail or needing a walking aid, and as confused if described as having any type of dementia, confusion or lack of awareness. As most falls were the result of a combination of factors, few were coded to a single code. The contributory risk factors for the frail and confused groups were compared with the whole sample and explored with the Chi-squared and Fisher's exact tests. The effect size was calculated to determine the strength of the relationships using the Phi statistic and statistical significance was assessed with a two-tailed P-value <0.05.

The pilot case study reviewed 26 reported incidents for un-witnessed patient falls from March to September 2009 in 4 Care of the Elderly wards (n=112) in a large acute hospital (1,150 beds). The nurse reporting the incident was interviewed with a structured proforma (figure 1) to add factual information, for example the exact location of the fall, whether the bed rails were raised (3/4 length rails) and the type of footwear worn by the patient at the time of the fall. The study was granted Ethical Approval from Nottingham Research Ethics Committee 1 (08/H0403/149) and Research Governance by Royal Derby Hospital (DHRD/2008/071).

Where was the patient before they fell? Where was the patient found? Were the bed rails up or down? Were they using a mobility aid (e.g. stick, frame, wheelchair)? Were they wearing slippers or shoes?: What was the flooring? What was the lighting level? Does the patient use glasses? Were they wearing glasses? Was the patient attached to anything e.g. catheter, drip? What happened after the fall? How did the patient get up from the floor? Were any injuries sustained?

FIGURE 1 Interview Proforma

RESULTS

Analysis of the NRLS revealed that most falls occurred at the bedside (n=1,726), with 416 patients reported to have fallen in the bathroom. 356 patients were coded as frail, 481 as confused, and 3,814 reports had insufficient information to code these factors. The highest number of reported intrinsic and extrinsic risks were toilet-related (n= 508; e.g. incontinence), bed rails up (n=230) and slippery/wet floor (n=121). The location of falls (figure 2) indicated that more than the expected number of frail patients fell in the toilet/bathroom (17%, n=62, expected n=32.4). Less than the expected number of frail patients fell by the bed (23%, n=81, expected. n=134.4) and less than the expected number of confused patients fell in the toilet/bathroom (5%, n=24, expected. n=43.8).

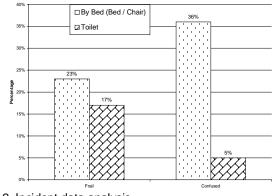


FIGURE 2 Incident data analysis

The case study also found that most patients fell by the bed (n=18), with 5 falling from an adjacent chair or commode, and 3 falling in the bay or bathroom. 18 patients were found on the floor by the bed, 4 were found by their chair, 3 in the middle of the bay and 1 in the bathroom (figure 3). 10 of the 18 patients falling from bed had raised bed rails; for 7 patients bed rails were either not applicable as they were not in bed or there was no information. Most patients had bare feet (n=17) at the time of the fall, with 8 wearing shoes, socks or slippers. 14 falls occurred under 'good lighting' (day light or artificial light), with 12 falls in poorly lit conditions

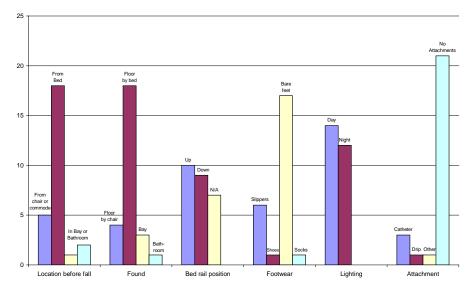


FIGURE 3 Case study results

The data were plotted on three location maps (figures 4, 5 and 6). In the 10 cases the falls occurred from the bed when the bedrails were raised (figure 4), with the patient found on the floor at the lower end of the bed, having '*wriggled to the bottom*' of the foot end of the bed.

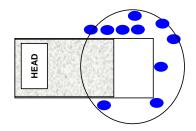


FIGURE 4 Location map of falls from the bed with raised bed rails

In the 8 cases the falls occurred from the bed when the bedrails were not raised (figure 5). The location of the falls is less clustered than figure 4 (with raised bedrails).

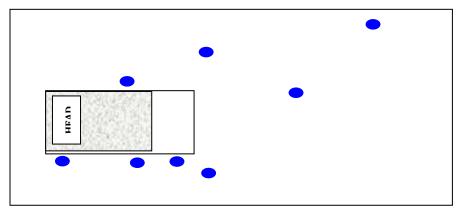


FIGURE 5 Location map of falls from the bed with no bed rails

In 5 cases where the patient fell from a chair or a commode they were found on the floor by the head of the bed (n=4) or at the end of the bed (n=1). Three other patients were found in the middle of the bay and in the bathroom (figure 6).

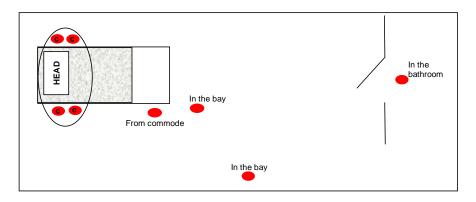


FIGURE 6 Location map of falls from chair/commode or in the bay/bathroom

DISCUSSION AND CONCLUSION

Although the statistical effect size for the NRLS associations was small and this analysis does not allow us to show causal relationships, some interesting issues have emerged that require further investigation, for example bed rails and location of the fall. The use of bed rails has been discussed since the 1960s, with Fagin & Vita (1965) commenting that 'to many conscious patients, side rails are frightening and imply dangerous illness. To others, side rails are irritating and humiliating because they emphasize the confining aspects of hospitalization.' Bed rails have been used extensively as an intervention to manage falls (McCarter-Bayer et al., 2005; Capezuti et al., 2007; Hanger et al, 1999; Healey et al., 2007; Hanger et al., 1999).

The location of falls suggest that patients described as frail were able to achieve a greater distance from the bed (possibly with a walking aid), with a higher than expected number reported to have fallen in the toilet/bathroom. Interventions to address elimination needs have included scheduled toileting (Kilpack et al, 1991; Krauss et al, 2008). This has reported limited success for two-hourly schedules due to poor patient compliance (Krauss et al, 2008), although a pilot trial indicated that hourly rounding may reduce the number of falls (Meade et al, 2006). In 1987 Morse et al. reported a study where patients were interviewed about contributory factors for falls. Patients identified difficulties with distance perception (frequently underestimating distances between objects) due to the greater size and distance between hospital fixtures compared to those at home. There have been several interventions to facilitate the route from bed-to-bathroom. These include bringing the toilet to the bed by placing the commode adjacent to the bed (Krauss et al., 2008; Chung, 2009), locating the patient in a bed near to toilet in multi-bed bays (Parker, 2000; Krauss et al., 2008; Janken et al., 1986), removing obstacles from the bed-toilet pathway (Krauss et al., 2008; Becker et al., 2003; Ray et al., 1997; Semin-Goossens et al., 2003), and marking a path from the bed to the bathroom (West, 2009 personal communication).

It has been suggested that changes in hospital design may affect the risk of falls (Gulwadi & Calkins, 2008; Janken et al., 1986; Feldbauer et al, 2008) but research studies have failed to systematically evaluate environmental design interventions. The lack of high quality research on physical environment interventions might be, as Oliver et al. (2007) suggest due to the *'inherent logistic difficulties in performing or interpreting studies in care homes or hospitals associated with population, setting, design, and outcome measurement. Getting consent from or randomizing*

frail, confused, unwell elderly people, who are often in the institution for only a short stay, is challenging'.

In the US, falls resulting in patient death or serious disability while being cared for in a healthcare facility are included in the 28 'never event' categories by the National Quality Forum (2007) and Institute for Healthcare Improvement (2008). This is likely to raise the priority for finding effective interventions as it is an emerging belief that hospitals may not be reimbursed for events that should never occur, this would include falls (Odom-Forren, 2008).

Making environmental changes can be very expensive. If the research evidence is not available to show that different layouts and technology can reduce both the incidents and injuries associated with elderly in-patient falls at the time of construction then retro-fitting is unlikely to happen.

REFERENCES

- American Geriatrics Society. (2001), "Guideline for the Prevention of Falls in Older Persons." Journal of the American Geriatrics Society, 49(5), 664-672.
- Becker, C., Kron, M., Lindemann, U., Sturm, E., Eichner, B., Walter-Jung, B. et al. (2003), "Effectiveness of a multi-faceted intervention on falls in nursing home residents." *Journal of the American Geriatrics Society*, 51, 306-13.
- Boushon, B., Nielsen, G., Quigley, P., Rutherford, P., Taylor, J., Shannon, D. (2008), *Transforming Care at the Bedside How-to-Guide: Reducing Patient Injuries from Falls.* Cambridge, MA:Institute for Healthcare Improvement.
- Capezuti, E., Wagner, L.M., Brush, B.L., Boltz, M., Renz, S., Talerico, K.A. (2007), "Consequences of an intervention to reduce restrictive side rail use in nursing homes." *Journal of the American Geriatrics Society*, 55(3), 334-41.

Chung, H. (2009), *The lived experience of older adults who fall during hospitalization.* PhD Dissertation. College of Nursing, Graduate School of the Texas Woman's University

- Fagin, I.D., Vita, M. (1965) "Who? Where? When? How? An Analysis Of 868 Inpatient Accidents." *Hospitals* 39:60-5.
- Feldbauer, R., Boan, D., Nadzam, D., Finis, N., Nadzam, B. (2008), "Design of a patient-safe environment: The Joint Commission Position." *HERD*, 1(2), 65-68.
- Fine, W. (1959), "An analysis of 277 falls in hospitals." *Gerontological Clinics*, 1, 292-300.
- Gulwadi, G.B., Calkins, M.P. (2008), "The Impact of Healthcare Environment Design on Patient Falls." *The Center for Health Design*. <u>www.healthdesign.org</u>

- Hanger, H.C., Ball, M.C. Wood, L.A. (1999), "An Analysis of Falls in the Hospital: Can We Do Without Bedrails?" *Journal of the American Geriatrics Society*, 47(5), 529-531.
- Healey, F., Monro, A., Cockram, A., Adams, V., Heseltine, D. (2004). "Using targeted risk factor reduction to prevent falls in older in-patients: a randomised controlled trial." *Age and Ageing*, 33, 1-5
- Healey F, Scobie S, Oliver D, Pryce A, Thompson R, Glampson B. (2008), "Falls in English and Welsh hospitals: a national observational study based on retrospective analysis of 12 months of patient safety incident reports." *Quality and Safety in Healthcare* 17:424-430.
- Hignett, S. Masud, T. (2006), A Review of Environmental Hazards associated with In-Patient Falls. *Ergonomics*, 49(5-6), 605-616.
- Hitcho E, Krauss M, Birge S, Dunagan W, Fischer I, Johnson S. et al (2004) "Characteristics and circumstances of falls in a hospital setting." *Journal of General Internal Medicine* 19:732-739.
- Institute for Healthcare Improvement (2008), *IHI Global Trigger Tool for Measuring Adverse Events (UK Version).* Cambridge MA: Institute for Healthcare Improvement
- Janken, J.K., Reynolds, B.A., Swiech, K. (1986), "Patient falls in the acute care setting: identifying risk factors." *Nursing Research*, 35(4), 215-9.
- Kannus, P., Khan, K.M., Lord, S.R. (2006), "Preventing falls among elderly people in the hospital environment." *Medical Journal of Australia*, 184(8), 372-3.
- Kilpack V, Boehm J, Smith N, Mudge B. (1991), "Using research-based interventions to decrease patient falls." *Applied Nursing Research*, 4(2), 50-56.
- Krauss MJ, Tutlam N, Costantinou E, Johnson S, Jackson D, Fraser VJ. (2008), "Intervention to prevent falls on the medical service in a teaching hospital." *Infect Control Hosp Epidemiol*, 29(6), 539-45.
- Mahoney, J.E. (1998), Immobility and Falls. Clin Geriatr Med, 14(4), 699-727.
- McCarter-Bayer, A., Bayer, F., Hall, K. (2005), "Preventing falls in acute care." *Journal of Gerontological Nursing*, 31(3), 25-33.
- Meade CM, Bursell AL, Ketelsen L. (2006), "Effects of Nursing Rounds on patients' call light use, satisfaction and safety." *American Journal of Nursing*, 106(9), 58-70.
- Morgan, V.R., Mathison, J.H., Rice, J.C., Clemmer, D.I. (1985), "Hospital falls: a persistent problem." *Am J Public Health*, 75(7), 775–777.
- Morse, J.M., Tylko, S.J., Dixon, H.A. (1987), "Characteristics of the Fall-Prone Patient." *The Gerontologist*, 27(4), 516-522.
- National Quality Forum (2007), Serious Reportable Events in Healthcare 2006 Update. A Consensus Report. Washington DC: National Quality Forum

- Odom-Forren, J. (2008), "Never Events: A Patient Safety Imperative." *Journal of PeriAnaesthesia Nursing*, 23(4), 223-225.
- Oliver, D., Daly, F., Martin, M., McMurdo, M. (2004), "Risk Factors and risk assessment tools for falls in hospital inpatients: a systematic review." *Age Ageing*, 22, 122-130.
- Oliver, D., Connelly, J.B., Victor, C.R., Shaw, F.E., Whitehead, A., Genc, Y. et al. (2007), "Strategies to prevent falls and fractures in hospitals and care homes and effect of cognitive impairment: systematic review and meta-analyses." *BMJ*, 334, 82-7.
- Parker, R. (2000), "Assessing the risk of falls among older patients." *Professional Nurse*, 15(8), 511-514
- Parrish, H., Weil, T.P. (1958), "Patient Accidents Occurring in Hospitals: Epidemiologic study of 614 accidents." *New York State Journal of Medicine*, 58(6), 838-846.
- Ray, W.A., Taylor, J.A., Meador, K.G., Thapa, P.B., Brown, A.K., Kajihara, H.K. et al. (1997), "A randomized trial of a consultation service to reduce falls in nursing homes." *JAMA*, 278(7), 557-62.
- Salgado, R.I., Lord, S.R., Ehrlich, F., Janji, N., Rahman, A. (2004), "Predictors of falling in elderly hospital patients." *Archives of Gerontology and Geriatrics*, 38, 213-219.
- Semin-Goossens, A., van der Helm, J.M.J., Bossuyt, P.M.M. (2003), "A failed modelbased attempt to implement an evidence-based nursing guideline for fall prevention." J Nurs Care Qual, 18(3), 217-225.
- Tinetti, M. (2003), "Clinical practice; Preventing falls in elerly persons." *New England Journal of Medicine*, 348(1), 42-49.
- Tinker, G.M. (1979), "Accidents in a Geriatric Department." Age Ageing, 8(3), 196-198.