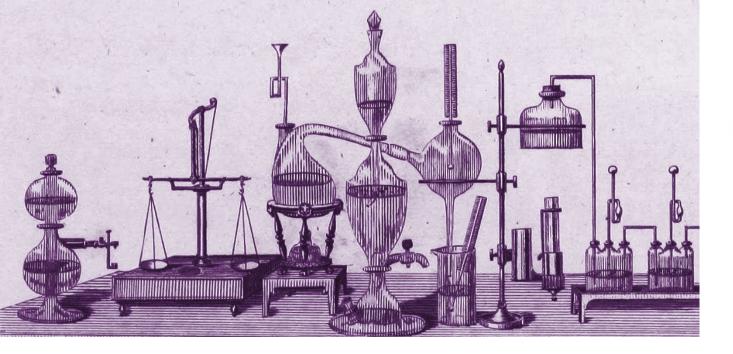


23rd International Conference on Theory and Practice of Digital Libraries



# Library Labs as experimental incubators for digital humanities research

Sally Chambers, Ghent Centre for Digital Humanities, Belgium

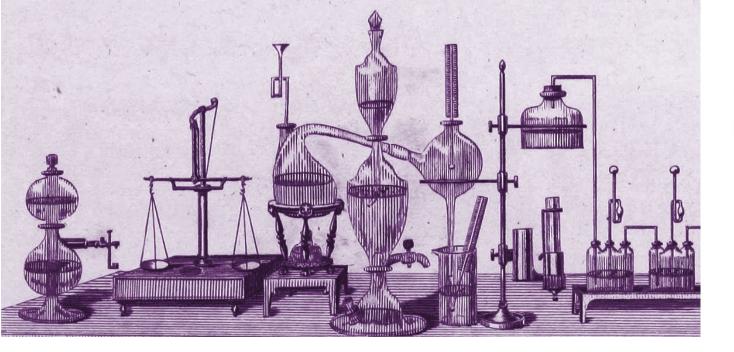


23rd International Conference on Theory and Practice of Digital Libraries



### With many thanks to:

Mahendra Mahey, Milena Dobreva-McPherson, Olga Holownia, Mace Ojala, Nora McGregor, Gustavo Candela, Isabel Martinez, Somia Salim, Fidelity Phiri, Julie Birkholz, Koraljka Golub, Antoine Doucet, Antoine Isaac and Trond Aalberg.

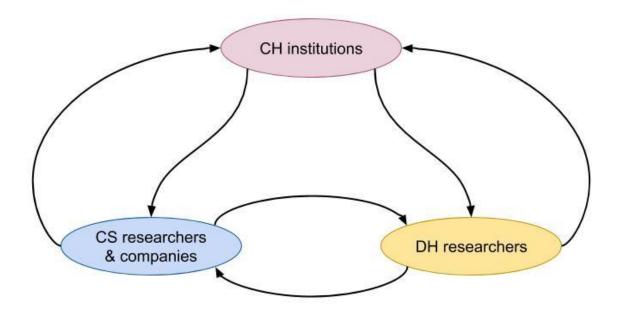


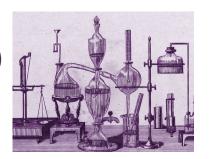
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TPDL 2019: Connecting with Communities ...

Connecting Communities: Computer Science (CS) & Cultural Heritage (CH) & Digital Humanities (DH)





### **TPDL 2019**

23rd International Conference on Theory and Practice of Digital Libraries

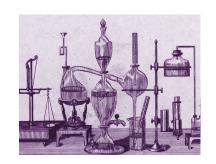


What motivates (or demotivates) us to work together?

With thanks to Isabel Martinez & Gustavo Candela

# Library Labs as experimental incubators for digital humanities research

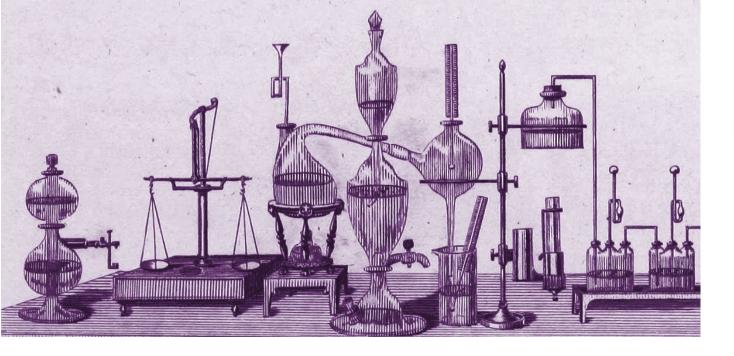
- Libraries as the laboratories of the humanities
  - à la Bruno Latour
- Library Labs as frameworks for interdisciplinary collaboration
- Collections as Data: providing data-level access to digitised and born-digital collections
- Towards a Digital Research Lab at KBR, the Royal Library of Belgium
- Looking towards the future



### **TPDL 2019**

23rd International Conference on Theory and Practice of Digital Libraries





23rd International Conference on Theory and Practice of Digital Libraries



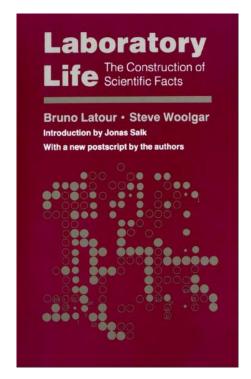
The humanities laboratory?

## 2 years in the lives of some biologists ...

"the approach chosen by Bruno Latour was to become part of a laboratory, to follow closely the daily and intimate processes of scientific work, while at the same time to remain an inside outside observer, a kind of anthropological probe to study a scientific 'culture' - to follow in every detail what the scientists do and how and what they think." (p12)

Latour, B., Salk, J., & Woolgar, S. (1986) Laboratory life: The construction of scientific facts. 2nd ed. Princeton University Press, Princeton, NJ.

With thanks to Mace Ojala, IT-University Copenhagen



### What are labs?

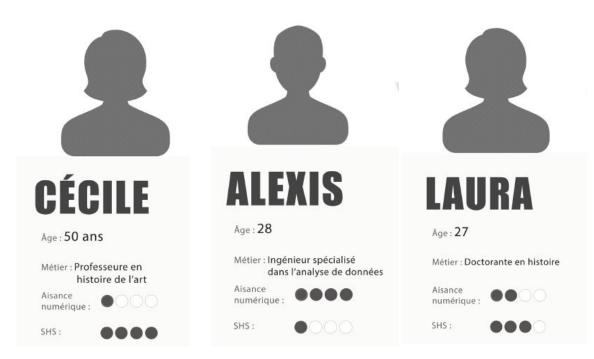
- Places of scientific experimentation
- What does this mean in the context of humanities research?
- If libraries are the laboratories of the humanities, could they be a locus for innovation and experimentation?

### **TPDL 2019**

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## Community understanding





Eleonora Moiraghi (2018) Le projet Corpus et ses publics potentiels. : Une étude prospective sur les besoins et les attentes des futurs usagers. [Rapport de recherche] Bibliothèque nationale de France.

https://hal-bnf.archives-ouvertes.fr/hal-01739730

## The humanities laboratory?

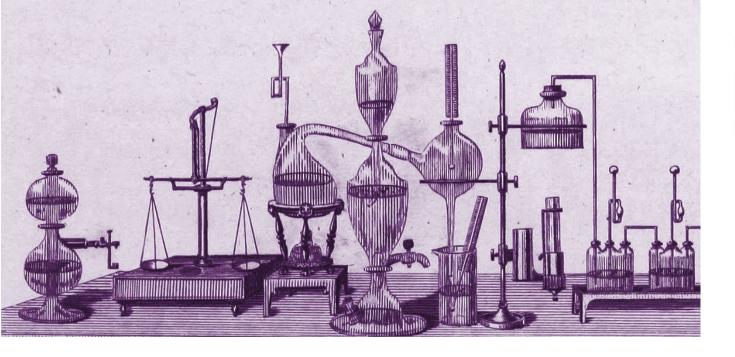
- Can we consider libraries as the laboratories of the humanities?
- If so, are they good places to observe the "daily and intimate" scientific practices of the humanist at work?
- By working together with humanists in the 'library lab' could this increased "intimacy" lead to true partnership in research?



### **TPDL 2019**

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23rd International Conference on Theory and Practice of Digital Libraries



What are 'library' labs?

## What are 'library' labs?

"Any library program, physical or digital (or a hybrid) in which innovative approaches to library services, tools, or materials are tested in some structured way before being made part of regular workflows, programs, or mission."

Brooks, M., & Heller, M. (2013) Library labs. *Reference & User Services Quarterly* 52(3), 186-190 (2013).



### **TPDL 2019**

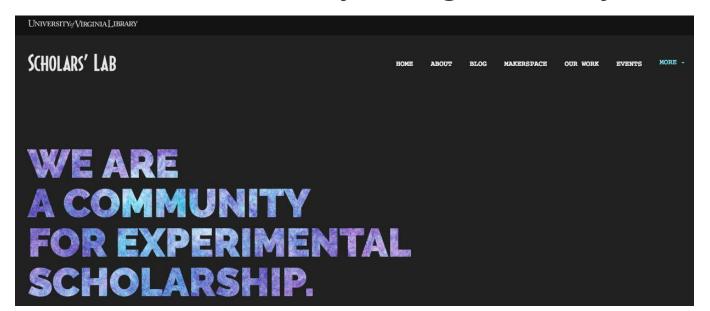
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# Galleries, Libraries, Archives and Museums Labs

- a space to experiment and innovate on-site and on-line with digitised and born digital collections and data
  - Expert support and advice
  - Essential equipment (software, hardware, storage, network)
  - Essential ingredients (data, text, images)
  - The ability to create, validate, capture, record, reproduce, archive, and share results
  - Community, tutorials, examples
  - Integrated into reference and research workflows

Scholars' Lab, University of Virginia Library (2006-)





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"The UVA Library's community lab for the practice of experimental scholarship in all disciplines, informed by digital humanities, spatial technologies, and cultural heritage approaches"

https://scholarslab.lib.virginia.edu/



## Skunks in the library?

Journal of Library Administration, 53:53–66, 2013 Copyright © Taylor & Francis Group, LLC ISSN: 0193-0826 print / 1540-3564 online DOI: 10.1080/01930826.2013.756698



"skunkworks, a small and nimble technical team, deliberately and self-consciously and (yes) quite unfairly freed from much of the surrounding bureaucracy of the larger organization"

### Skunks in the Library: A Path to Production for Scholarly R&D

#### BETHANY NOWVISKIE

University of Virginia, Charlottesville, VA, USA

ABSTRACT. Library-based digital humanities "skunkworks" are semi-independent research-and-development labs staffed with librarians who act as scholar-practitioners. Their creation is an uncommon, yet uncommonly potent, organizational response to opportunities opened up by digital scholarship. This article describes the Scholars' Lab at the University of Virginia Library and asserts a critical role for library-embedded digital centers in forging new paths for knowledge work in the humanities.

KEYWORDS digital humanities, research-and-development, libraries, skunkworks, experimentation

Nowviskie, B.: A skunk in the library. Blogpost. 28 June 2011, https://nowviskie.org/2011/a-skunk-in-the-library/.

Nowviskie, B.: Skunks in the library: A path to production for scholarly R&D. Journal of Library Administration 53(1), 53 - 66 (2013). https://doi.org/10.1080/01930826.2013.756698







Mahendra Mahey

Project Manager, British Library Labs



Adam Farguhar

Head of Digital Scholarship

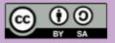


Eleanor Cooper

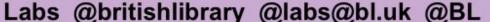
Project Officer. British Library Labs

**British Library Labs** Experiment with our digital collections

https://www.bl.uk/projects/british-library-labs



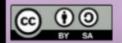




# **British Library Labs (BL Labs)**



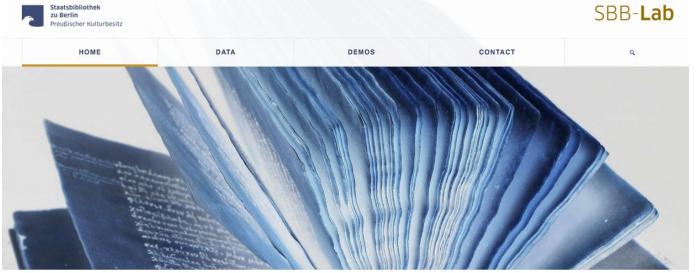
- Promotes, inspires, and supports the use of the British Library's digital collections and data
- Works on projects with researchers, developers, educators, entrepreneurs and artists from around the world
- Provides insight into the emerging practice of digital research and helps shape the provision of the British Library's digital services, tools, collections, and data.
- Ensures that the intellectual digital heritage we hold is accessible to everyone for research, inspiration and enjoyment







# Berlin State Library Lab (SBB Lab) Founded August 2019





### **TPDL 2019**

23rd International Conference on Theory and Practice of Digital Libraries

#### Welcome to SBB Lab!

The digital transformation has been creating formidable challenges for research libraries for some time now – reason enough for us to continually expand and improve our services. Some of our activities have focused on selecting data sets from our digital collections and presenting them, along with a few innovative applications and prototypes, on an experimental lab platform. You can read about what motivated us to set up the SBB-Lab in the SBB-Blog.

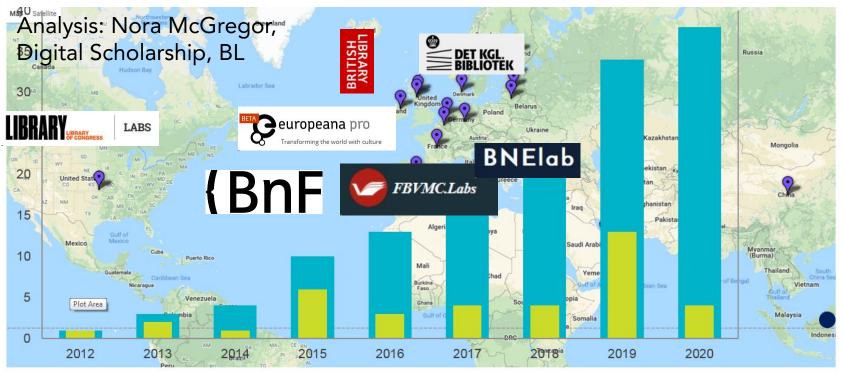


English



https://lab.sbb.berlin/?lang=en

# Growing 'Library' Labs International Community



Get data here: https://goo.gl/66icov (you need a google account, you can get one here: https://goo.gl/CGdUhY)

## Library of Congress Labs (LC Labs) Founded Sept. 2017

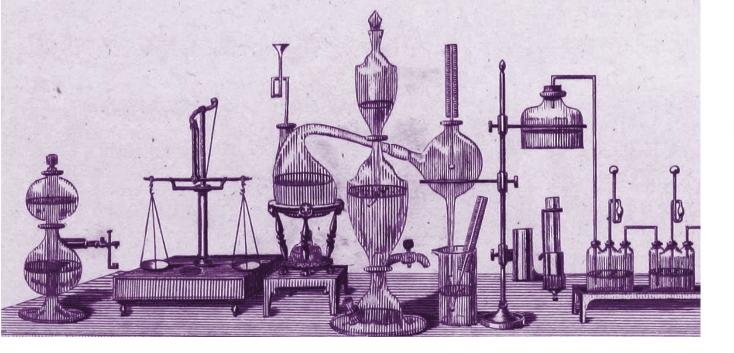


https://labs.loc.gov/static/portals/labs/meta/images/DChudnov-MGallinger\_LCLabReport.pdf

# Towards a data lab at the Royal Library of Sweden

Snickars, P. (2018) *Datalabb på KB: En föstudie.* National Library of Sweden.





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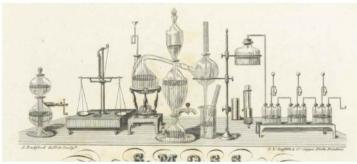
Towards an international 'Labs' network

# Building Library Labs: 1st Event, September 2018

11 SEPTEMBER 2018

### Building Library Labs around the world - the event and complete our survey!

Posted by Mahendra Mahey, BL Labs Manager.



**Building Library Labs** 

Around the world, leading national, state, university and public libraries are creating 'digital lab type environments' so that their digitised and born digital collections / data can be opened up and reused for creative, innovative and inspiring projects by everyone such as digital researchers, artists, entrepreneurs and educators.

BL Labs, which has now been running for five years, is organising what we believe will be the first ever event of its kind in the world! We are bringing together national, state and university libraries with existing or planned digital 'Labs-style' teams for an invite-only workshop this Thursday 13 September and Friday 14 September, 2018.

### **Building Library Labs - Programme**

13-14 September 2018, British Library, Foyle Centre for Conservation, Euston Road, NW1 2DB, UK (map for venue).

Wi-Fi details while at the British Library are available here.

Some links on these pages are only accessible to workshop delegates (including remote participants) through a <u>Google</u> account. If you don't have one, you can <u>create one here</u>.

To request access to these links and the 'Google event documents folder', click here. Please remember to include your name and institution name / details about you (i.e why you want to join) when making the request, so we know exactly who you are.

Detailed joining instructions for all participants (at the library as well as those participating remotely) are available here.

Could all participants please be sure to complete our <u>Labs survey</u> before the event (12/09/2018 23:59, GMT) and the <u>event feedback</u> form by the end of the workshop?

#### Day 1 - Thursday 13 September 2018

- 0900 1000 Registration, coffee / refreshments & networking (see delegate biographies) (Foyle Foyer)
- 1000 1005 Welcome to the British Library (Foyle Suite)

  Phil Spence, Chief Operating Officer, British Library
- 1005 1015 Overview of the event What do we want to achieve? (Foyle Suite)
  - Adam Farquhar, Head of Digital Scholarship & Principal Investigator of BL Labs, British Library
- 1015 1030 Summary analysis of the 'Building Library Labs' survey (Foyle Suite) (followed by brief <u>questions</u>)

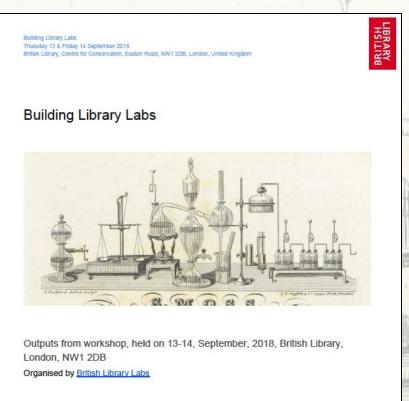
  Nora McGregor, Digital Curator (Europe & the Americas), Digital Research team, British Library
- 1030 1110 The British Library Labs journey (Foyle Suite) (followed by <u>questions</u>)

  Mahendra Mahey, Manager, BL Labs, British Library & Adam Farguhar
- 1110 1245 Parallel breakout sessions (Foyle Suite) & coffee / refreshments (Foyle Foyer)
  Introduced by Mahendra Mahey

Programme: https://goo.gl/X3XpSY

https://blogs.bl.uk/digital-scholarship/2018/09/building-library-labs-around-the-world.html

# Building Library Labs: 1st Event, September 2018



67 page collaborative Google Doc

https://blogs.bl.uk/digital-scholarship/2018/09/building-library-labs-around-the-world.html

# Building Library Labs: 2<sup>nd</sup> Event, March 2019

28 FEBRUARY 2019

The World Wide Lab: Building Library Labs - Part II



We're setting sail for Denmark! Along with colleagues from the UK, Austria, Belgium, Egypt, Finland, Germany, Ireland, Latvia, Luxembourg, the Netherlands, Qatar, Spain, Sweden and the USA, we will be mooring at Copenhagen's *Black Diamond*, waterfront home to Denmark's Royal Library, for the second International Building Library Labs event: 4-5 March 2019.

For some time now, leading national, state, university and public libraries around the world have been creating 'digital lab type environments'. The purpose of these 'laboratories' is to afford access to their institutions' digital content - the digitised and 'born digital' collections as well as data - and to provide a space where users can experiment and work with that content in creative, innovative and inspiring ways. Our shared ethos is to open up our collections for everyone: digital researchers, artists, entrepreneurs, educators, and everyone in between.





### Building Library Labs 2 Programme (4 & 5 March 2019)

Mødelokale Diamanten (The Black Diamond) E-Øst, B-Øst Lille K, B-Øst Store K, Det Kongelige Bibliotek (Royal Library of Denmark), Søren Kierkegaards Plads 1, 1016 Copenhagen, Denmark (<u>map</u> for venue)





Wi-Fi is available for laptops at the Black Diamond and Royal Library of Denmark.

Some links on these pages are only accessible to workshop delegates (including remote participants) through a <u>Soogle</u> account. If you don't have one, you can <u>create one here</u>. For equest access to these links click on the <u>"Google event documents folder"</u>, remember to include your name and institution name / details about you (i.e why you want to join) when making the request, so we know except when you have the property of the property of

Could all participants please be sure to complete the event feedback form by the end of the workshop.

The programme is divided into 3 broad themes:

- 1. Building library labs community
- 2. Planning / setting up labs, working in or with a lab (strategy)
- 3. Services/projects/data/existing or concrete services or projects

#### Day 1 - Monday 4 March 2019

- 0900 0945 Registration, coffee / refreshments & networking (Holm E Nord)
- .000 1005 Welcome to the Royal Danish Library (Kulturaryssalen)

<u>Kira Stine Hansen</u>, University Librarian at Copenhagen University, Deputy Director General at the Royal Danish Library and University Librarian at Roskilde University

1005 - 1020 Overview of the Building Library Labs Workshop (Kulturaryssalen)

<u>Katrine Gasser</u>, Head of Section, Royal Library of Denmark and <u>Mahendra Mahey</u>, Manager, <u>BL Labs</u>, British Library

What happened in the last workshop, what we hope to achieve in this one, an overview of the programme and practical/logistical information.

020 - 1130 A Lab under the microscope - The Royal Danish Library (Kulturaryssalen)

University Labs - Christian Knudsen, Special Adviser, Copenhagen University Library

National Library - Anders Myrvoll, Programme Manager, Danish Web Archive at the Royal Library of Denmark and

Ditte Laursen, Head of Department, Royal Danish Library

Technical Lab - Katrine Gasser, Head of Section-IT, Royal Library of Denmark

Programme: https://goo.gl/JujjQ5

https://blogs.bl.uk/digital-scholarship/2019/02/the-world-wide-lab-building-library-labs-part-ii.html

# Building Library Labs: 2<sup>nd</sup> Event, March 2019

Building Library Labs 2 - Monday 4 and Tuesday 5 March 2019 Mødelokale Diamanten E-Øst, B-Øst Lille K, B-Øst Store K, The Black Diamond, Royal Library of Denmark / Det Kongelige Bibliotek, Søren Kierkegaards Plads 1, 1016 Copenhagen





### Building Library Labs 2



Outputs from workshop, held on 4-5, March, 2019, Mødelokale Diamanten E-Øst, B-Øst Lille K, B-Øst Store K, The Black Diamond, Royal Library of Denmark / Det Kongelige Bibliotek, Søren Kierkegaards Plads 1, 1016 Copenhagen

Organised by British Library Labs and Royal Danish Library

61 page collaborative Google Doc Also Chatham House rules!

https://blogs.bl.uk/digital-scholarship/2019/02/the-world-wide-lab-building-library-labs-part-ii.ht

# It's all about people!



















YouTube: <a href="https://bit.ly/2YMxXYi">https://bit.ly/2YMxXYi</a>

### GLAM Labs: Communication Tools

**Hide Latest Messages** 



Subscriber's Corner Email Lists

Email discussion lists for the UK Education and Research communities

LIBRARYLABS Home Page

LIBRADVI ARSO IISCMAII AC IIK

LIBRARYLABS

International network of national, state and university libraries with existing or planned "Labs" sharing experiences and best practice in digital scholarship

British Library Labs

- June 2019
- May 2019
- April 2019
- March 2019
- February 2019
- January 2019
  December 2018
- November 2018
- October 2018

http://www.jiscmail.ac.uk/lists/LIBRARYLABS.html

Over 150 people joined!

Mailing List





Send international number to

<u>mahendra.mahey@bl.uk</u>: +447871287026

to be added



Zoom

Wiki



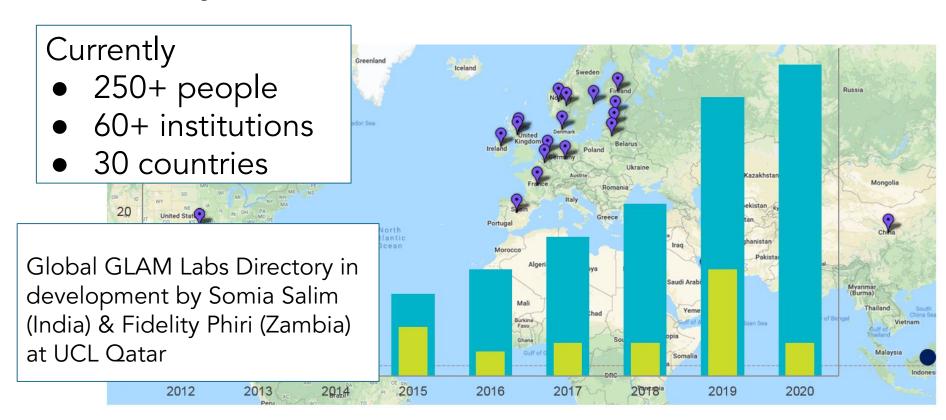
https://wikis.fu-berlin.de/x/xQAxNw email: mahendra.mahey@bl.uk to be added

Slack



https://buildingglamlabs.slack.com/

# Growing the International Cultural Heritage Labs Community



# Regional Labs Events







Humanities, Arts and Culture Data Summit and

3rd DARIAH Beyond Europe workshop



National Library of Australia 27-29 March 2019

Publishing and reusing Linked Open Data in Galleries, Libraries, Archives and Museums (GLAMs):

opportunities and challenges

María Dolores Sáez, Pilar Escobar, Gustavo Candela ——Manuel Marco-Such and Mahendra Mahey







Museum for All People, Madrid 2-5 April 2019

# Regional Labs Events





Experimenting in the Digital Research Lab: a hands-on introduction to using digital collections for digital humanities research



KBR, Royal Library of Belgium by Leandro Neumann Ciuffo

Royal Library of Belgium 8 May 2019





#ONBLabs symposium is just starting off and brilliantly so! We're so excited for all the interesting speakers that will enlighten us about #MachineLearning #DigitalHumanities #LinkedOpenData and more



3:28 PM - 13 Jun 2019

National Library of Austria 13 June 2019

# Regional Labs Events - New Territories!





Livingstone Museum, Zambia 1 August 2019

### First event in Sub Saharan Africa

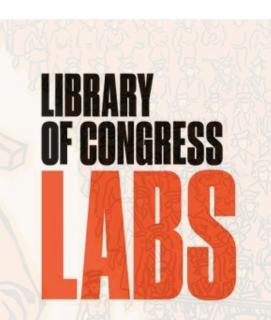




"Building and providing the benefits of a global digital cultural heritage Labs community" October 13-15, 2019, Cairo, Egypt

# 3<sup>rd</sup> International Labs Event @ Library of Congress

- Library of Congress, Washington DC,
   4-6 May 2020
- Focus: Collections as Data / Building Library Labs
- More news soon!



### Welcome to Labs!



Digital Cultural Heritage Innovation Labs BookSprint 23-27 Sept. 2019, Doha, Qatar

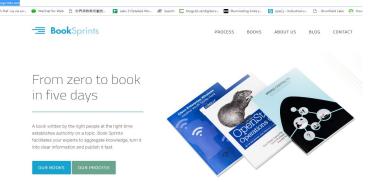
https://blogs.bl.uk/digital-scholarship/2019/07/invitation-to-join-digital-cultural-herit age-innovation-labs-book-sprint-doha-qatar-23-27-september-.html

## International Labs Booksprint



Over 120 pages output from 2 events

The GLAM Labs Living Cookbook?

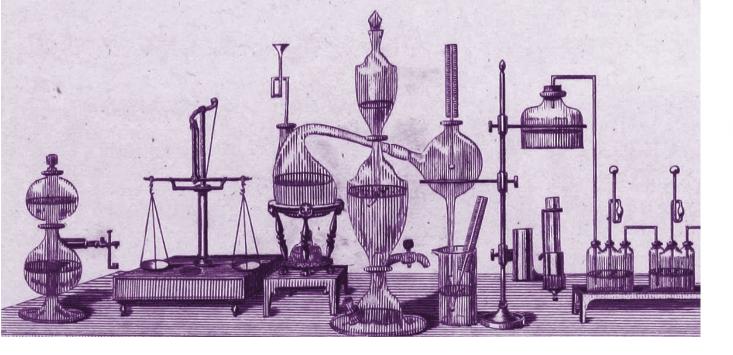


A readsprint after and regularly?

Organised by British Library Labs and Royal Danish Library

5 days 15 people! Another team in Australia/NZ editing, proofing and illustrating each day when other group sleeping.

https://www.booksprints.net/

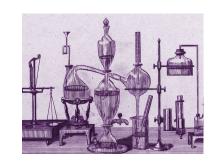


23rd International Conference on Theory and Practice of Digital Libraries



### Collections as Data

# What collections are we talking about? 'Analogue' collections?



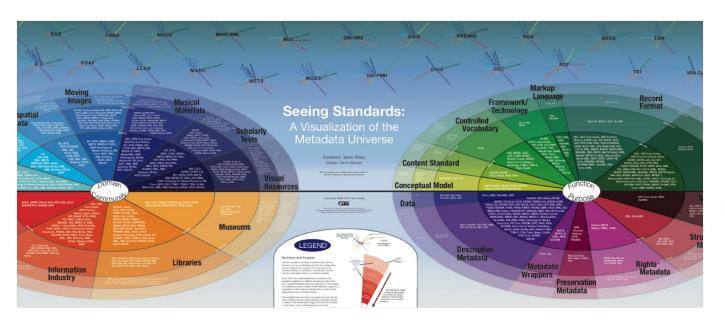




#### **TPDL 2019**



### Metadata?



http://jennriley.com/metadatamap/



#### **TPDL 2019**



## Digitised collections?



#### Google Books @ UGent

#### In a nutshell

Google started digitizing the Booktower's out-of-copyright books by the end of 2007, bringing some of the greatest works of Dutch and French literature to millions of people globally. As one of Belgium's largest libraries, the Ghent University Library will greatly increase the number of Dutch and French-language books available through the Google Book Search Library Project. Through this partnership, hundreds and thousands of books will be added to the program, from well-loved classics to rare and special collections previously only available to those able to consult the library's stacks. Once the books have been digitized, it will be easy for anyone to discover, search and read them on the

- → Google Books
- → UGent books in Google Books
- → Google & UGent: press documentation (May 23rd, 2007)
- → Google & UGent: press release (May 23rd, 2007)
- → Google & UGent: press documentation (August 28th, 2009)



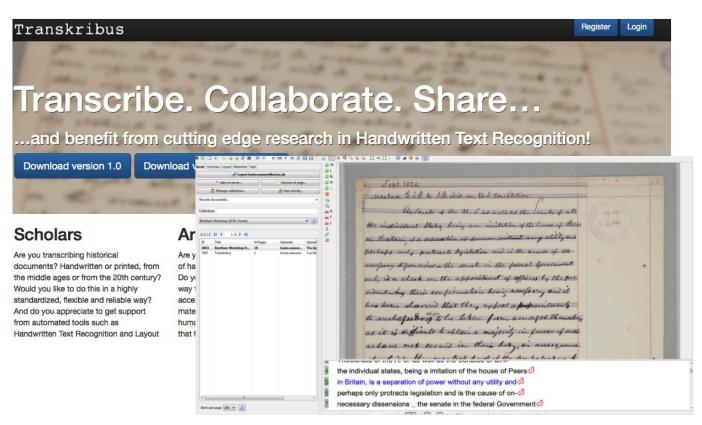
#### **TPDL 2019**

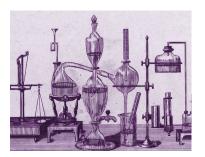
23rd International Conference on Theory and Practice of Digital Libraries



http://www.ugent.be/en/facilities/library/google-project.htm

### Hand-written documents?





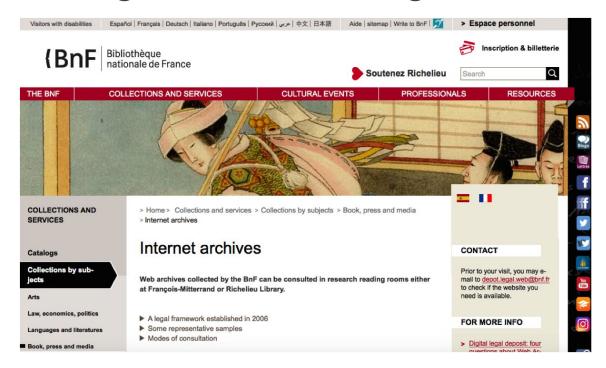
#### **TPDL 2019**

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https://transkribus.eu/Transkribus/

## Born-digital collections, e.g. web-archives?





#### **TPDL 2019**

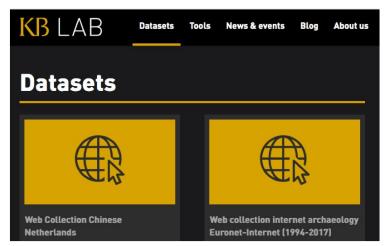
23rd International Conference on Theory and Practice of Digital Libraries



http://www.bnf.fr/en/collections\_and\_services/book\_press \_media/a.internet\_archives.html

### Datasets?

http://lab.kb.nl/datasets







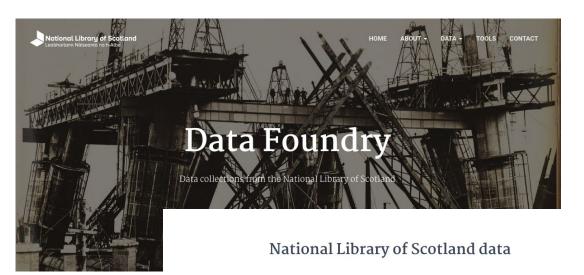
#### **TPDL 2019**

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https://data.bl.uk/research/

## National Library of Scotland's Data Foundry





#### **TPDL 2019**

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Open

openly and in re-useable formats.



Transparent

We take the provenance of our data seriously, and



Practical

We present datasets in a variety of file formats to ensure that they are as accessible as possible.



https://data.nls.uk/





Policies and processes for digital re-use are critical Having a list of digital collections vital at the start!





@BL\_Labs @mahendra\_mahey @UCL\_Qatar @britishlibrary @BL\_DigiSchol mahendra.mahey@bl.uk

With thanks to Mahendra Mahey, BL Labs

## Facilitating data-reuse

#### **Heritage Data Reuse Charter**

Information and developments around the Heritage Reuse Charter

## Cultural Heritage Data Reuse Charter: the Mission Statement

Laurent Romary 01/10/2018 Several European organisations (APEF, CLARIN, DARIAH, Europeana, E-RIHS) and European projects (Iperion-CH, PARTHENOS) involved in the cultural heritage domain are working together to set up principles and mechanisms for improving the use and re-use of cultural heritage data issued by cultural heritage institutions and studied and enriched by researchers. The first step in this endeavour is the definition of generic principles that CHIs and researchers could both adhere to.

Search ...

The heritage data reuse charter aims at fluidifying the exchanges of information between heritage institutions and researchers.

#### BOOKMARKS

Data Charter related publications (HAL)



#### **TPDL 2019**

23rd International Conference on Theory and Practice of Digital Libraries



https://datacharter.hypotheses.org

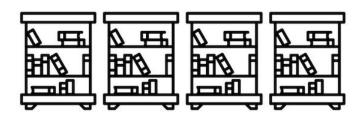
# Collections as Data: "Always Already Computational" & "Part to Whole"

ALWAYS ALREADY HOME TEAM PARTNERS EVENTS RESOURCES UPDATES COMPUTATIONAL - COLLECTIONS

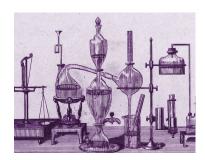
PART TO WHOLE

**Always Already Computational** 

AS DATA



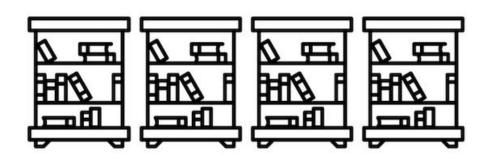
https://collectionsasdata.github.io/



#### **TPDL 2019**

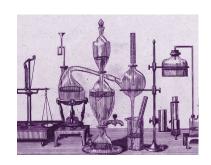


# Collections as Data: "Always Already Computational" - Final Report



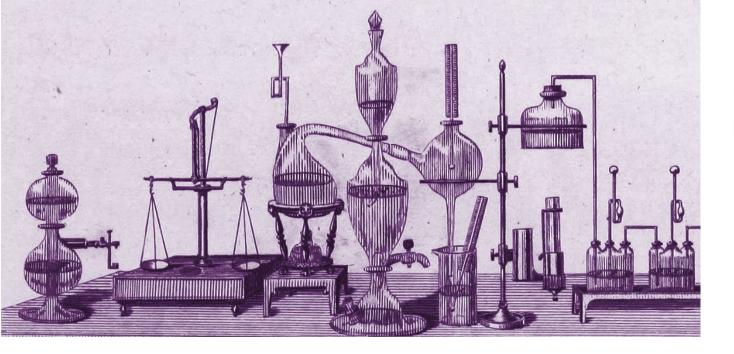


Always Already Computational: Collections as Data final report and project deliverables: <a href="https://osf.io/mx6uk/wiki/home/">https://osf.io/mx6uk/wiki/home/</a>



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Towards a Digital Research Lab at KBR Royal Library of Belgium



## Welcome to KBR, Royal Library of Belgium!



https://www.kbr.be/en/

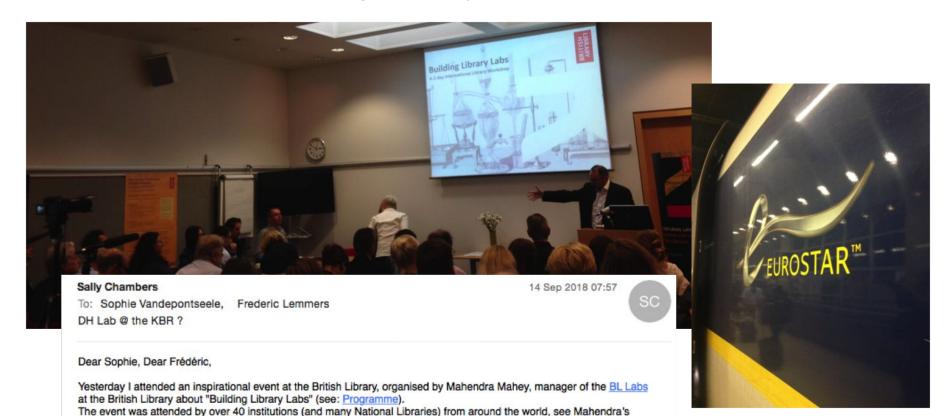


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## Inspiration @ 1st Building Library Labs event, September 2018!



I would love to see a DH / Lab initiative at the KBR enabling the digitised, born-digitial and bibliographic metadata for digital research.

Blogpost: http://blogs.bl.uk/digital-scholarship/digital-scholarship/

## KBR Labs proposal





- FED-tWIN: programme of sustainable research cooperation between the Federal Scientific Institutions
   & Belgian universities
- "Towards a KBR Digital Research Lab and knowledge network for the study of Belgium's digitised and born-digital historical, literary and cultural heritage of the 19th - 21st centuries."
- To establish a long-term cooperation between the Ghent Centre for Digital Humanities (GhentCDH) and the Royal Library of Belgium (KBR) - 10 years initially



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## KBR Labs proposal







- facilitate data-level access to KBR's digitised and born-digital collections
- ensure that the digitised and born-digital collections are embedded into researcher's workflows in a user-friendly manner
- optimise the digitised collections for using digital humanities research methods, such text and data mining



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## KBR Labs proposal

Phase 1: Start-up Phase (Years 1-2)

- Pilot study for establishing the KBR Labs
- Evaluate the research potential with a series of 'research pilots'
- Develop an implementation plan for years 3-5

Phase 2: Implementation Phase (Years 3-5)

- To put the recommendations from phase 1 into action
- Establish an overarching research programme
- Develop an exploitation plan including business model

Phase 3: Exploitation Phase (Years 5+)

 KBR Labs to become 'business as usual' both for the KBR & for the GhentCDH



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### 1st KBR Labs event @ DATeCH 2019



Experimenting in the Digital Research Lab: a hands-on introduction to using digital collections for digital humanities research

- 1.data access: using APIs to access digital library collections
- 2.data preparation: preparing the data for analysis
- 3.data analysis: tools and methods for analysing your data



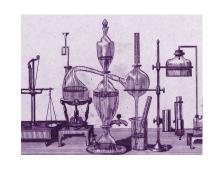
Royal Library of Belgium, 8 May 2019, 09:00 - 18:30

http://datech.digitisation.eu/programme/workshop/

## Next steps

- Project proposal: "DATA-KBR-BE: Facilitating Data-level Access to KBR Collections for Open Science"
- Aim: to optimise KBR's existing ICT infrastructure to stimulate sustainable data-level access to KBR's digitised collections for digital humanities research, i.e. to set-up data.kbr.be

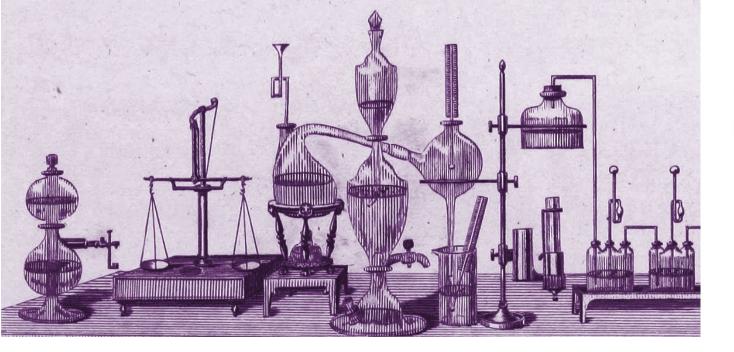




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TPDL 2019: Connecting with Communities ...

## Libraries are the laboratories of the humanities?

- Can we see Labs in libraries as a locus for experimentation and innovation for humanities research?
- Could Library Labs enable humanities researchers, cultural heritage professionals and computer scientists to work more closely together to push the boundaries of contemporary humanistic enquiry?



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## Labs as a 3rd place?

"In community building, the third place is the social surroundings separate from the two usual social environments of home ("first place") and the workplace ("second place"). Examples of third places would be environments such as churches, cafes, clubs, <u>public libraries</u>, or parks. In his influential book The Great Good Place, Ray Oldenburg (1989, 1991) argues that third places are important for civil society, democracy, civic engagement, and establishing feelings of a sense of place."



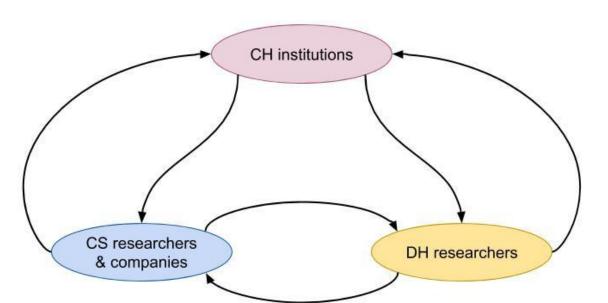
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https://en.wikipedia.org/wiki/Third\_place

Connecting Communities: Computer Science (CS) & Cultural Heritage (CH) & Digital Humanities (DH)





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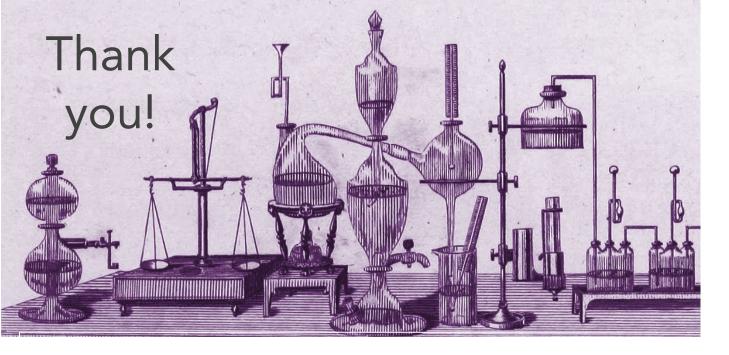
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What motivates (or demotivates) us to work together?

With thanks to Isabel Martinez & Gustavo Candela





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Sally Chambers | Sally.Chambers@UGent.be University of Ghent, Belgium

http://www.jiscmail.ac.uk/lists/LIBRARYLABS.html