

FACTORS INFLUENCING MALAYSIANS' HALAL KNOWLEDGE IN **PURCHASING HALAL PHARMACEUTICAL PRODUCTS**

WAN NUR KHALEDA BINTI W. HASSAN 2016728593

BACHELOR OF BUSINESS ADMINISTRATION (HONOURS) INTERNATIONAL BUSINESS FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA CAWANGAN MELAKA KAMPUS BANDARAYA MELAKA

JANUARY 2020

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION (HONOURS) INTERNATIONAL BUSINESS FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA "DECLARATION OF ORIGINAL WORK"

I, Wan Nur Khaleda Binti W. Hassan, (I/C Number: 970921135100)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or oversees, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledge.

Signature:	Date:
eignature:	Date:

LETTER OF TRANSMITTAL

Dr. Najihah Hanisah Binti Marmaya

Senior Lecturer

Faculty of Business and Management

UiTM Kampus Bandaraya Melaka

110 Off Jalan Hang Tuah

75300 Melaka, Malaysia.

Dear Dr. Najihah Hanisah Binti Marmaya,

SUBMISSION OF PROEJCT PAPER (IBM 672)

Enclosed here is the project paper entitled 'Factors Influencing Malaysians' Halal Knowledge In Purchasing Halal Pharmaceutical Products' to fulfil the requirement as needed by the Faculty of Business and Management, Universiti Teknologi MARA (UiTM).

Thank you.

Your Sincerely,

Wan Nur Khaleda Binti W. Hassan

20167285933

TABLE OF CONTENTS

FACTORS INFLUENCING MALAYSIANS' HALAL KNOWLEDGE IN		i
PUR	CHASING HALAL PHARMACEUTICAL PRODUCTS	
DECLARATION OF ORIGINAL WORK		ii
LET	TER OF SUBMISSION	iii
ACKNOWLEDGEMENT		iv
TABLE OF CONTENT		V
LIST OF FIGURES		viii
LIST OF TABLES		ix
Abstract		X
СНА	PTER 1	
1.0	Introduction	1
1.1	Background of Study	1
1.2	Problem Statement	5
1.3	Research Questions	9
1.4	Research Objectives	9
1.5	Significance of Study	10
1.6	Scope of Study	12
1.7	Limitation of Study	13
1.8	Definition of Terms	14

ABSTRACT

Halal pharmaceutical product is growing and flourishing in Malaysia. The demands are mostly from Muslims. In Islam, Muslims are required to only consume halal goods in order to get Allah's blessings. Nevertheless, there are only a few pharmaceutical products available in the market with certified halal logo. Hence, for Muslim consumers in Malaysia, their personal effort includes the action of reading the ingredients on the packaging. However, for some consumers, the information on the products ingredients seem to be far beyond the consumer's basic knowledge. This study was therefore conducted to examine the factors influencing Malaysians' halal knowledge in purchasing halal pharmaceutical products. Questionnaires were distributed and returned by 253 respondents. This study found that access to product information influence Malaysians' halal knowledge in purchasing halal pharmaceutical products.