

UNIVERSITI TEKNOLOGI MARA

**PUBLIC SERVANT PERCEPTION TOWARDS
PERSON WITH DISABILITIES (PWDs) IN
PEJABAT TANAH DAN GALIAN SELANGOR
(PTGS) AT THE SELANGOR STATE
SECRETARY'S OFFICE**

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Dissertation submitted in partial fulfillment
Of the requirements for the degree of
Executive Master of Administration Science

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AUTHOR'S DECLARATION

I declare that the work in this dissertation was carried out in accordance with the regulations of Universiti Teknologi Mara. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This dissertation has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the academic rules and regulations for post graduate, Universiti Teknologi Mara, regulating the conduct of my study and research.


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ABSTRACT

The involvement of Person with Disability (PWDs) in employment sector has brought to several different perspectives on how this group being treated by the employers and society at large. Thus, the issue of discrimination toward this group is not a new issue, and hence, as an employer, the issue should be triggered to ensure the harmony working environment of its employees. The research examines the public servants' perception towards Person with Disability (PWDs) in Pejabat Tanah Dan Galian Selangor (PTGS) at The Selangor State Secretary's Office. A census has been conducted by having response from 184 respondents and it will examine the factors that contribute to public servant perception, which is knowledge, attitude and awareness. The perception of public servants in the department is highly lead by their attitude towards PWDs. The employees appear to be still unaware the PWDs in their working environment and perceived a negative perception towards them. Yet, the study is focusing on a small scope, and does not explain the situation of whole population of PWDs in employment sector in Malaysia.

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