



Canterbury
Christ Church
University

MEDIATION & YOUR BUSINESS

THE MEDIATION CLINIC

What is Mediation?

- Voluntary
- Confidential
- Neutrally facilitated
- Empowering

The Aims of the Clinic

- To provide mediation services to the local and wider community
- To enhance teaching and learning across curricula
- To encourage research

The Provision of Mediation Services

- Pro bono service for those who cannot afford it
- The same service provided to others on a competitive charging basis
- Accreditation
- Panel of mediators

Areas of work to be covered

- Inter-student, student/staff and university related
- HR/employment issues
- Community based disputes
- Personal injury and clinical negligence
- Commercial/business disputes
- Family/marriage breakdown

The importance of environment

- A neutral setting
- Accessible
- Informal



Teaching and learning enhancement

- Curriculum development
- Experiential learning (credit bearing)
- Reinforcing theory through practice
- The Qualifying Law Degree

Research

- Inform pedagogy
- Clinic based projects
- Inter-departmental research projects
- External research partnerships
- Knowledge sharing forum

The Positives

- Community links
- Different/fresh approaches to conflict resolution
- Student employability enhancement

Mediation can help your business

■ Internal focus

- staff harmony = profitability

■ External focus

- preservation of business relationships
- preservation of reputation

■ The savings

- time/money
- disruption minimised